

INS. CASE OWNER: PHOENIX

CC3/AIG13011997 / MI 12

LKK: 1
IDAC:

ASSIGNMENT

Surveyor: MA CF

DOI: 02-07-2013

Date / Time: 02-07-2013

Registered in Merimen: 03-07-2013

Pre-assign / CCU / FTE



Insured Vehicle No.: SQA 5100 Z

Claim No.: 800667278

Name of Insured: LEONG MEI KHEY

Policy No.: 210278782

Insured Tel No.: HP: 92239600

Make / Model: TOYOTA

Excess Sec II :SS D.O.A: 01 07 2013

Place of Accident: MERCHANT ROAD

Is driver the owner? (YES / NO) Nature of Accident: _____

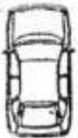
OI GIA REPORT: YES / NO ; TP GIA REPORT YES / NO

If NO, Driver Name / Age: _____

(V/L: YES / NO Insured Liability: _____ % Final? Yes / No

Driver Tel No.: _____

SHC 3974J



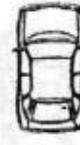
INSRS: WSP: COMFORT.
Tel: _____
Liability: _____
RMKS: _____



INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/Time	RECEIVED 17 JUL 2018	STAGE	DATE / PIC
4/7/13	FOR CSO ONLY: Is driver the owner? (<input checked="" type="radio"/> YES / NO) If NO, Driver Name / Age: _____ Driver's Own Vehicle Number: _____ Insurance Company: _____	Finalisation: Email AIG for OI GIA: Apt letter to OI: Call OI: After call ltr to OI: Type Report: Prepare Invoice: Others:	
VIC	SHC3974J - NAMS61100C560/WI - NA/FC110006734/J. X	7 10 11 11 04 11.	
22/07/13 @ SFM	ENTERED ON OI PHOTOS, TP WAS JUST MOVING TOWARDS RIGHT LANE. PAY REJECT.	Documentation Check List:	Handler
22/07/13 @ SFM	CALL OI. EX. BUY TONE.	Typist	
	UPDTE TO OI. COMMENTED ACCIDENT DETAILS. OI MENTIONED SHE WAS ON LEFT LANE (LANE 2) & TP ON LEFT (LANE 2) SWERVED TO HER LANE. NO CAR. BUT SHE GOT PHOTOS. INFORMED TP CLAIM & WE ARE LOOKING INTO THE MATTER.	<input checked="" type="checkbox"/> OI Apt Ltr. <input checked="" type="checkbox"/> Authorisation To Act. <input checked="" type="checkbox"/> Release Voucher. <input checked="" type="checkbox"/> Final Repair Bill. <input checked="" type="checkbox"/> Car Rental Invoice. <input checked="" type="checkbox"/> LTA/GIA: <input type="checkbox"/> Medical Bill. <input type="checkbox"/> Approval Email. <input type="checkbox"/> Payment Breakdown Form. <input type="checkbox"/> Others:	
	TP GOT WITNESS STATEMENT. CALL TP WITNESS HQ HIGHWAY @ 91837841 4X. BUY TONE.		
	TO CHECK W/ HE TOLD AFTER.		
22-01-14	DRIVING AS PER MY EXPERIENCE AT THE ACCDT SCENE, NO MOTORIST WOULD CHANGE LANE FROM OUTER RIGHT LANE TO LEFT LANE SIMPLY RIGHT LANE CAN EITHER TURN RIGHT & U TURN WHEREAS LEFT LANE IS PURELY FOR RIGHT TURN TO NEW BRIDGE ROAD. WHY MUST OI ATTEMPT TO MAKE SUCH A CHANGE? BUT TAXI WHICH I BELIEVE WAS COMING FROM LEFT WING OF MERCHANT ROAD. IT COULD SLOWLY SHIFT TO 2ND LANE FOR RIGHT TURNING THEREFORE HITTING INTO OI'S LEFT PORTION FROM FRONT REAR DOOR TO REAR DOOR (BASED ON OI'S RESIDENTIAL ADDRESS: TOH TECK ROAD) OI SHOULD HAVE BEEN COMING UP FROM AYE/CITE TUNNEL TRAVELLING STRAIGHT ALONG RIGHT LANE TO REJECT TP'S CLAIM.		
09/02/14	BUY TONE TO AIG TO REJECT CLAIM.		

LKK 1/1/14
22/07/13 @ SFM
REJECT CLAIM

COPY SENT

COPY SENT

FINAL SETTLEMENT	Date: <u>06/03/18</u>	Confirm with	<u>COBANA / AIG/BAO</u>	(ISSUANCE OF SETTLEMENT)
Repair Cost: <u>\$2,999.00 SS</u>	<u>1,498.00</u>	Final Liability	<u>50 %</u> (Agreed / Assessed)	BOLA S/N No.: <u>HAL</u>
Loss of Rental: <u>\$261.15 SS</u>	<u>125.73</u> (2.5 days) x <u>\$100.58</u>			If NO or B 28, Ass. Lia:
Loss of Use: <u>\$125.00 SS</u>	<u>62.50</u> (\$ 50 x 2.5 days)			
Disbursement: <u>LA 95.35</u>	<u>\$ 9.35</u>			
Total: <u>\$3,377.80 SS</u>	<u>1,690.00</u>	Global Sum: SS	<u>1,690.00</u>	

\$1,690.00 - COMFORT DELGRO ENGINEERING PTE LTD

LE NO : SHC 3974J

: **HYUNDAI SONATA**

ty	Parts Description/ Labour	Type	Unit Price	Amount
	Radiator Grille <i>etc</i>			\$ 99.70
	Front Bumper Cover <i>ditto</i>			\$ 468.60
	Front Bumper Sponge <i>etc</i>			\$ 118.50
	Front Bumper Reinforcement <i>etc</i>			\$ 438.40
	Front Bumper Lip <i>etc</i>			\$ 52.10
	Front Bumper Protector (RH) <i>etc</i>			\$ 25.40
	Front Bumper Bracket (RH) <i>ditto</i>			\$ 17.50
	Front Bumper Side Bracket <i>ditto</i>			\$ 4.60
	Headlamp Support Panel Assy <i>etc</i>			\$ 889.60
	Headlamp (RH) <i>wiring</i>			\$ 693.80
	Headlamp Halogen Bulb (RH) <i>etc</i>			\$ 12.00
	Front Fender (RH) <i>ditto</i>			\$ 515.80
	Front Fender Shield (RH) <i>ditto</i>			\$ 74.80
	Front Fender Retainer <i>ditto</i>			\$ 3.00
	Wiper Container <i>etc</i>			\$ 51.60
	Wiper Container Motor <i>etc</i>			\$ 54.90
	Front Wheel Hub Cap (RH) <i>ditto / cut</i>			\$ 125.60
	SUB TOTAL			\$ 3,645.90
	LESS 20%			\$ 729.18
	DISCOUNTED TOTAL			\$ 2,916.72
	Front Fender Advertisement Logo (RH) <i>etc</i>			\$ 100.00 Nett
	Labour Charge			\$ 600
	Panel Beating			\$ 750.00
	Spray Painting Charge			\$ 400.00 <i>26</i>
	Wiring Charge			\$ 50.00 <i>20</i>
	Tuff Kote			\$ 100.00 <i>20</i>
	Towing Charge			\$ 50.00
	FRT Wheel Alignment			\$ 80.00
	Remove/Refix Radiator			\$ 60.00
	Remove/Refix Aircon & Refill Gas			\$ 90.00
	TOTAL LABOUR			\$ 1,650.00
	ESTIMATE TOTAL			\$ 4,666.72

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

Our Job Ref No : 304331251
Date : 05/07/13

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8158

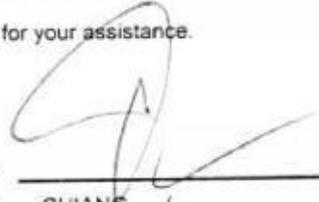
FINALIZATION FORM

To : LKK Fax : _____
Attn : Mr MA CF
Vehicle Reg No : SHC3974J 01-Jul-13

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: AIG SGA5100Z
- The finalized amount shall be: **ASAP**
 - Spare Parts after List discount _____
 - Labour Charges _____
 - Total for Part-By-Part Repair Cost _____
 - Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20%
Final Lumpsum Repair cost \$3,600.00
\$2800/2

- Estimated normal period for repairs: 3 working days.
- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
- Thank you for your assistance. We confirm the estimates and finalized amount

Signature : 
Name : CHIANG
Tel : 62148314 / 92966006
Fax : 65468156

Signature : 
Name : Wuep
Date : 5/7/2013

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee	5.35			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	01/07/2013 13:56
Date Of Accident	01/07/2013 10:05
Exact Location Of Accident	MERCHANT RD TURNING TO NEW BRIDGE RD

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC3974J
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Vehicle Particulars	
Manufacturer	HYUNDAI
Model	SONATA-2.0 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	No
If No, Please state action to be taken	Third Party
Vehicle Category	Taxi
Insurance Company	
Name of Insurance Company	India International Insurance Pte Ltd
Type Of Coverage	Third Party Fire and/or Theft
Fleet Policy	Yes
Policy Number	MCOM0015
Cover Note Number	
Driver	
Name of Driver	CHEW HOCK LAY
NRIC No	S0681387I
Date Of Birth	18/02/1947
Occupation	Outdoor
Date Of Driving Pass	27/03/1965
Driving Experience	48 Years And 3 Months
Gender	Male
Mobile Number	
Fax Number	
Contact Number	
EMail Address	chewhl1947@yahoo.com
Address	BLK 305 CLEMENTI AVE 4 #10-397
Postcode	120305
Was driver an employee of the Insured's Company	No
If No, Relationship of the Driver with the Insured	Other - TAXI DRIVER

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	01/07/2013 16:17
Date Of Accident	01/07/2013 10:05
Exact Location Of Accident	MERCHANT ROAD

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGA5100Z
-----------------------------	----------

Insured/Policyholder

Name Of Registered Owner	LEONG MEI KHEY
NRIC No	S7070482Z

Vehicle Particulars

Manufacturer	TOYOTA
Model	PREMIO-1.5 F (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	No
If No, Please state action to be taken	Third Party
Vehicle Category	Private Car

Insurance Company

Name of Insurance Company	AIG Asia Pacific Insurance Pte. Ltd.
Type Of Coverage	Comprehensive
Fleet Policy	No
Policy Number	2100277782-01000
Cover Note Number	

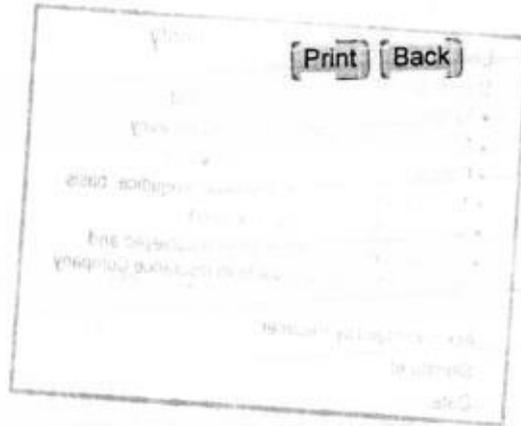
Driver

Name of Driver	LEONG MEI KHEY
NRIC No	S7070482Z
Date Of Birth	01/10/1970
Occupation	Indoor
Date Of Driving Pass	23/03/1994
Driving Experience	19 Years And 3 Months
Gender	Female
Mobile Number	(Local) +65-92239600
Fax Number	
Contact Number	
Email Address	grace_leong@hotmail.com
Address	62 TOH TUCK ROAD #03-01
Postcode	596724
Was driver an employee of the Insured's Company	No
If No, Relationship of the Driver with the Insured	Owner

Status of Driving Licence

Licence Number: S7070482Z
Status of Driving Licence: Valid
Classes of Licence: 3
Expiry Date: Valid for life unless revoked, suspended or disqualified.

The above information is accurate as at 04/07/2013 12:01 AM



Mei Kwan (LKKAuto)

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Monday, 12 February, 2018 11:20 AM
To: Vic (LKKAuto)
Cc: Admin A; KKLau; Olivia Lau (LKKAuto)
Subject: [GIA] Acc on 01.07.2013 invlg SHC3974J & SGA5100Z (AIG) CDGE Ref: T0713/SHC3974J/AT

WITHOUT PREJUDICE

Mr Vic Alpeh
M/s LKK Auto Consultants Pte Ltd

Thank you for your email dated 2 February 2018.

Please let us have your proposed offer on 50/50 basis to enable us to take our clients' instruction.

We await your early reply to wrap up this long outstanding case.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>, Admin A <admin-a@lkkauto.com>, "Olivia Lau (LKKAuto)" <olivialau@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>, Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Date: 02/02/2018 04:13 PM
Subject: RE: [GIA] Acc on 01.07.2013 invlg SHC3974J & SGA5100Z (AIG) CDGE Ref: T0713/SHC3974J/AT

Without Prejudice

Dear Aileen,

We refer further to our below email.

Please be informed that our principal had further reviewed the matter and is prepared to settle your client's claim at a 50/50 basis in a view to close the matter amicably.

We will forward our offer shortly.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

2018 to escalate this case to GIA for resolution.

We look forward to hearing from you.

Best Regards

Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Saturday, 24 February, 2018 3:10 PM
To: Tan, Wilson-KL
Cc: Admin A; Asher Sng (LKKAuto); Olivia Lau (LKKAuto); Vic (LKKAuto); Wong, Justin
Subject: RE: Your Ref: 800667278_ACCIDENT INVOLVING VEHICLES SGA 5100Z AND SHC 3974J ON 01/07/2013

URGENT

Dear Wilson,

We refer to the below email.

Please assist to send back report in merimen for our further action.

Thank you.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)
Sent: Friday, 2 February, 2018 4:06 PM
To: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>; Wong, Justin <Justin.Wong@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Your Ref: 800667278_ACCIDENT INVOLVING VEHICLES SGA 5100Z AND SHC 3974J ON 01/07/2013

Dear Wilson,

We refer to your below email and the contents were noted.

Please assist to send back report in merimen for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Wong, Justin [<mailto:Justin.Wong@aig.com>]
Sent: Friday, 26 January, 2018 2:50 PM
To: Vic (LKKAuto)
Cc: Tan, Wilson-KL
Subject: RE: Your Ref: 800667278_ACCIDENT INVOLVING VEHICLES SGA 5100Z AND SHC 3974J ON 01/07/2013

Dear Vic,

We refer to our phone conversation earlier.

Based on our assessment and judging from the scene photos, there is no conclusive evidence such as accident video footage to conclude which party is the approximate cause of the accident. Therefore, this accident is highly likely to be classified as 50/50 conflicting statements.

Kindly confirm approval from Wilson to proceed with 50/50 on direct settlement with CDGE.

Cc: Dear Wilson, please review and confirm liability.

Best Regards,

Justin Wong
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1880 | Fax +(65) 6835 7416
Justin.Wong@aig.com | www.aig.com.sg

IMPORTANT NOTICE:
The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Friday, January 26, 2018 12:21 PM
To: Tan, Wilson-KL
Cc: Chan, Kian Meng; Admin A; Asher Sng (LKKAuto); Dally Amri, Mimi Zarina; Tan, Wilson-KL; Vic (LKKAuto); KKLau; Tan, Bennie-WZ
Subject: RE: Your Ref: 800667278_ACCIDENT INVOLVING VEHICLES SGA 5100Z AND SHC 3974J ON 01/07/2013
Importance: High

Dear Wilson,

We refer to the below email.

Please be informed that TP is chasing for update/settlement with regards to their appeal on rejection.

We were informed that they request your consent to escalate the matter to GIA on **08/02/2018** for resolution. Please refer to the attached email from TP.

Kindly advise further instruction.

Please advise further instructions as TP is chasing for settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Dally Amri, Mimi Zarina [<mailto:MimiZarina.DallyAmri@aig.com>]
Sent: Wednesday, 1 November, 2017 10:40 AM
To: Tan, Bennie-WZ
Cc: Chan, Kian Meng; Admin A; Vic (LKKAuto)
Subject: RE: Your Ref: 800667278_ACCIDENT INVOLVING VEHICLES SGA 5100Z AND SHC 3974J ON 01/07/2013

Hi Bennie

FYNA.

Thank you.

Regards,

Mimi Zarina @ Mimi

AIG

Express Claims Adjuster

Claims Operations | AIG Shared Services

IMPORTANT NOTICE:

The information in this email (and any attachments hereto) is confidential and may be protected by legal privileges and work product immunities. If you are not the intended recipient, you must not use or disseminate the information. Receipt by anyone other than the intended recipient is not a waiver of any attorney-client or work product privilege. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

MimiZarina.DallyAmri@aig.com | www.AIG.com

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: 30 October 2017 17:09
To: Dally Amri, Mimi Zarina

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Xie, Phoebe [<mailto:Phoebe.Xie@aig.com>]

Sent: Friday, 17 April, 2015 2:38 PM

To: Vic <vicalpeh@lkkauto.com>

Cc: Admin-A (LKK Auto) <lkkauto@lkkauto.com>

Subject: RE: Your Ref: 800667278_ACCIDENT INVOLVING VEHICLES SGA 5100Z AND SHC 3974J ON 01/07/2013

Dear Vic,

Kindly provide the breakdown for their claim, thank you.

Phoebe Xie

AIG

Senior Complex Claims Examiner

Claims Department | AIG

AIG Building, Tower 2, 78 Shenton Way #08-16 Singapore 079120

Tel +6419 1882

Phoebe.Xie@aig.com | www.aig.com.sg

From: Vic [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, April 14, 2015 3:29 PM

To: Xie, Phoebe

Cc: Admin-A (LKK Auto); Vic

Subject: RE: Your Ref: 800667278_ACCIDENT INVOLVING VEHICLES SGA 5100Z AND SHC 3974J ON 01/07/2013

Dear Phoebe,

We refer to your below email.

Please be informed that as per below instruction, we had rejected the TP claim.

However, TP repairer denied our rejection and counter proposed for a 50/50 settlement. Kindly refer to the attached email.

Please advise further instruction.

Thank you.

Kind Regards,
Vic Alpeh Sanghilan
LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1 #01-25
Paya Ubi Industrial Park
Singapore 408933
DID : 65- 6841 2157
Fax : 65- 6741 4108
Email: vicalpeh@lkkauto.com

From: Vic
Sent: Monday, 3 February, 2014 11:13 AM
To: Xie, Phoebe
Cc: Ai Chin; Admin; Vic
Subject: Your Ref: 800667278_ACCIDENT INVOLVING VEHICLES SGA 5100Z AND SHC 3974J ON 01/07/2013

Your Ref: 800667278
Our Ref: CC3/AIG13011997/M1et2

Dear Phoebe,

ACCIDENT INVOLVING VEHICLES SGA 5100Z AND SHC 3974J ON 01/07/2013

We refer to the above matter.

TP taxi reported that he was travelling in his lane and was to turn right at the junction with his indicator on when hit behind by the insured vehicle. Please see attached TP GIA Report.

Our insured reported that she was driving along the 2nd rightmost lane which can go straight or turn right lane and was also about to turn right at the junction when the TP taxi on her left swerved to her lane and collided to her vehicle. Please see attached OI GIA Report.

We had spoken to the insured where she strongly disputed on the TP claim and liability as she insisted that she was on her lane and that it was TP who cut to her lane. She got no CCTV footage available but was able to take photos after the accident showing the final position of the vehicles. Please see attached scene photos on OI GIA Report.

The TP claimant also attached a copy of the taxi passenger's statement. We tried to contact the passenger several times but to no avail. Please see attached TP witness statement on TP GIA Report.

Based on the circumstances of the accident and all available evidences at hand, we are of the opinion that our insured's statement is more probable. Based on the insured's scene photos, TP taxi is most likely changing lane towards the 2nd rightmost lane from the 3rd lane.

In view of the above, we intend to reject TP claim.

Kindly let us have your approval and or instruction for this case.

Thank you.

Kind Regards,
Vic Alpeh Sanghilan
LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1 #01-25
Paya Ubi Industrial Park
Singapore 408933
DID : 65- 6841 2157
Fax : 65- 6741 4108

Vic (LKKAuto)

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Tuesday, 6 March, 2018 8:32 AM
To: Vic (LKKAuto)
Cc: Admin A; Cecilia Lee Peng Geok; KKLau; Olivia Lau (LKKAuto)
Subject: [DV] Acc on 01.07.2013 invlg SHC3974J & SGA5100Z (AIG) CDGE Ref: T0713/SHC3974J/AT
Attachments: img-306075403-0001.pdf

WITHOUT PREJUDICE

Mr Vic Alpeh
M/s LKK Auto Consultants Pte Ltd

We refer to your email dated 5 March 2018 with attachment.

Strictly without admission of liability and solely for quick amicable settlement, we accept your global offer of **SS\$1,690.00**. Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim, if any of the taxi driver.

Our duly completed DV is attached below for your attention.

Kindly arrange for your Principal to let us have payment within the next **seven (7) days**. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>, Admin A <admin-a@lkkauto.com>, "Olivia Lau (LKKAuto)" <olivialau@lkkauto.com>, Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 05/03/2018 04:51 PM
Subject: RE: [GIA] Acc on 01.07.2013 invlg SHC3974J & SGA5100Z (AIG) CDGE Ref: T0713/SHC3974J/AT

Without Prejudice

Dear Aileen,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we offer a global sum of **\$1,690.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)
Sent: Friday, 2 February, 2018 4:14 PM
To: Aileen Tan Lee Noi
Cc: KKLau; Admin A; Olivia Lau (LKKAuto); Vic (LKKAuto); Cecilia Lee Peng Geok
Subject: RE: [GIA] Acc on 01.07.2013 invlg SHC3974J & SGA5100Z (AIG) CDGE Ref: T0713/SHC3974J/AT

Without Prejudice

Dear Aileen,

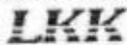
We refer further to our below email.

Please be informed that our principal had further reviewed the matter and is prepared to settle your client's claim at a 50/50 basis in a view to close the matter amicably.

We will forward our offer shortly.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)
Sent: Friday, 26 January, 2018 12:20 PM
To: Aileen Tan Lee Noi
Cc: KKLau; Admin A; Vic (LKKAuto); Olivia Lau (LKKAuto)
Subject: RE: [GIA] Acc on 01.07.2013 invlg SHC3974J & SGA5100Z (AIG) CDGE Ref: T0713/SHC3974J/AT

Without Prejudice

Dear Aileen,

We refer to your below email and the contents were noted.

We had followed up with our principal as to date, we have not received any instructions yet.

We will get back for an update.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Aileen Tan Lee Noi [<mailto:aileentan@cdge.com.sg>]

Sent: Friday, 26 January, 2018 11:11 AM

To: Vic (LKKAuto)

Cc: KKLau

Subject: [GIA] Acc on 01.07.2013 invlg SHC3974J & SGA5100Z (AIG) CDGE Ref: T0713/SHC3974J/AT

WITHOUT PREJUDICE

Mr Vic Alpeh
M/s LKK Auto Consultants Pte Ltd

Kindly review subject case which has remained outstanding.

In your email dated 30 October 2017, you informed that you were still pending for approval/instruction from your Principal. You would follow up and get back to us. Despite repeated chasers [emails of 6 December 2017, 12 December 2017 and 5 January 2018], we have not to date received any reply.

Our taxi's sketch plan, scene photographs and damages sustained to both vehicles had supported our insured driver's version of the accident.

You informed in your email of 15 July 2014 that your Principal's instruction was to reject liability. This is not acceptable to us. In order to move forward, please arrange to let us have your Principal's consent by **8 February 2018** to escalate this case to GIA for resolution.

We look forward to hearing from you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

This message and any attachments may contain confidential, privileged or proprietary information. If you

are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W] [attachment "DV.pdf" deleted by Aileen Tan Lee Noi/edge/delgronotes]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

COMFORTDELGRO ENGINEERING

Our Job Ref No : 304331251

Date : 05/07/13

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : Mr MA CF

Vehicle Reg No : SHC3974J

01-Jul-13

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SGA5100Z

2. The finalized amount shall be: **ASAP**

(a) Spare Parts after List discount _____

(b) Labour Charges _____

Total for Part-By-Part Repair Cost _____

(c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20%
Final Lumpsum Repair cost

~~\$3,600.00~~
2800/2

3. Estimated normal period for repairs: 3 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : _____

Name : CHIANG /

Tel : 62148314 / 92966006

Fax : 65468156

Signature : _____

Name : Wuep

Date : 5/7/13

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee	5.35			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

LE NO : SHC 3974J

: HYUNDAI SONATA		Type	Unit Price	Amount
	Parts Description/ Labour			
	Radiator Grille <i>arc</i>			\$ 99.70
	Front Bumper Cover <i>arc</i>			\$ 468.60
	Front Bumper Sponge <i>arc</i>			\$ 118.50
	Front Bumper Reinforcement <i>arc</i>			\$ 438.40
	Front Bumper Lip <i>arc</i>			\$ 52.10
	Front Bumper Protector (RH) <i>arc</i>			\$ 25.40
	Front Bumper Bracket (RH) <i>arc</i>			\$ 17.50
	Front Bumper Side Bracket <i>arc</i>			\$ 4.60
	Headlamp Support Panel Assy <i>arc</i>			\$ 889.60
	Headlamp (RH) <i>arc</i>			\$ 693.80
	Headlamp Halogen Bulb (RH) <i>arc</i>			\$ 12.00
	Front Fender (RH) <i>arc</i>			\$ 515.80
	Front Fender Shield (RH) <i>arc</i>			\$ 74.80
	Front Fender Retainer <i>arc</i>			\$ 3.00
	Wiper Container <i>arc</i>			\$ 51.60
	Wiper Container Motor <i>arc</i>			\$ 54.90
	Front Wheel Hub Cap(RH) <i>arc</i>			\$ 125.60
SUB TOTAL				\$ 3,645.90
LESS 20% DISCOUNTED TOTAL				\$ 729.18
				\$ 2,916.72
Front Fender Advertisement Logo (RH) <i>arc</i>				\$ 100.00
TOTAL LABOUR				\$ 1,650.00
ESTIMATE TOTAL				\$ 4,666.72

Not Authorized
 3 weeks

USP

- LKK Auto Consultants Pte Ltd
- Resurvey before/after Spray Painting
 - Damaged parts to Display when Re-inspection
 - Parts prices subject to confirmation
 - Third Party Survey without prejudice
 - No illegal modification is allowed.

Labour Charge

- Panel Beating
- Spray Painting Charge *2/2/2013 @ 11.20*
- Wiring Charge *(MA)*
- Tuff Kote
- Towing Charge
- FRT Wheel Alignment
- Remove/Refix Radiator *N/A*
- Remove/Refix Aircon & Refill Gas *N/A*

2805.30

2244.3

0.00

1290.00

3634.24

~~600~~ *600*

\$ 750.00

\$ 400.00 *36*

\$ 50.00 *20*

\$ 100.00 *20*

\$ 50.00

\$ 80.00

\$ 60.00 *2*

\$ 10630.00 *3*

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	08 Jul 2013 Edit Reg		02 Jul 2013 00:00 Edit Adj Rpt	S\$2,800.00 Edit Estimates	S\$2,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS				[Created by adjuster]
Insured:	Leong Mei Khey, ID: S7070482Z			
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R			
Vehicle Reg. No.:	SHC3974J	Date of Loss:	01/07/2013 10:00 - :59	
Claim Type:	TP / 800667278	Policy/Cover Note No.:	2100277782 (Comprehensive) Coverage: 28/10/2012 - 27/10/2013	
Vehicle Reg. No. (Insured):	SGA5100Z	Policy No. (Claimant):	MCOM0015	
		Excess:		
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300			
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Xie, Phoebe] Phoebe.Xie@aig.com			
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 09/03/2018]			

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
<ul style="list-style-type: none"> • AIG_SG (07/03/2018): Report Send Back Alerts - SHC3974J (TP) 		

ALL ASSOCIATED TASKS <input type="checkbox"/>										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Claim Documents

***SHC3974J (800667278)**
[SGA5100Z]

TP

COMFORT TRANSPORTATION PTE LTD

Jul 1 2013 10:00AM

[Leong Mei Khey]

ComfortDelGro Engineering Pte Ltd

<input type="button" value="Upload Documents"/> <input type="button" value="Upload Photos"/> <input type="button" value="Compose New Letter"/> <input type="button" value="Upload Video"/> <input type="button" value="Upload Audio"/>			View <input type="button" value="View in Browser"/>	
Letters/Correspondences			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	<input type="checkbox"/>
2	17/07/14 12:31	Insurer Offer Letter/DV <small>[Offer superseded on 2018/03/07]</small>	Load HTM	<input type="checkbox"/>
Photos/Images			3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/07/13 15:28	General View	Load JPG	<input checked="" type="checkbox"/>
2	03/07/13 15:28	General View	Load JPG	<input checked="" type="checkbox"/>
3	03/07/13 15:28	General View	Load JPG	<input checked="" type="checkbox"/>
4	03/07/13 15:28	General View	Load JPG	<input checked="" type="checkbox"/>
5	03/07/13 15:28	General View	Load JPG	<input checked="" type="checkbox"/>
6	03/07/13 15:28	General View	Load JPG	<input checked="" type="checkbox"/>
7	03/07/13 15:28	General View	Load JPG	<input checked="" type="checkbox"/>
8	03/07/13 15:28	General View	Load JPG	<input checked="" type="checkbox"/>
9	03/07/13 15:28	General View	Load JPG	<input checked="" type="checkbox"/>
10	03/07/13 15:28	General View	Load JPG	<input checked="" type="checkbox"/>
11	03/07/13 15:28	General View	Load JPG	<input checked="" type="checkbox"/>
12	03/07/13 15:28	General View	Load JPG	<input checked="" type="checkbox"/>
13	03/07/13 15:28	General View	Load JPG	<input checked="" type="checkbox"/>
14	03/07/13 15:28	General View	Load JPG	<input checked="" type="checkbox"/>
15	03/07/13 15:28	General View	Load JPG	<input checked="" type="checkbox"/>
16	03/07/13 15:28	General View	Load JPG	<input checked="" type="checkbox"/>
17	03/07/13 15:28	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
18	03/07/13 15:28	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
19	03/07/13 15:28	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
20	03/07/13 15:28	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
21	03/07/13 15:28	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
22	03/07/13 15:28	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/07/13 15:00	TP GIA REPORT	Load PDF	<input type="checkbox"/>
2	03/07/13 15:00	TP WORKSHOP ESTIMATE	Load PDF	<input type="checkbox"/>
3	19/06/14 16:11	Email Approval to Reject TP claim	Load PDF	<input type="checkbox"/>
4	15/07/14 09:41	Email to TP to Reject Claim	Load PDF	<input type="checkbox"/>
5	15/07/14 17:48	LETTER TO OI	Load PDF	<input type="checkbox"/>

6	02/02/18 16:04	EMAIL FROM AIG		Load PDF	
7	08/03/18 11:12	AUTHORISATION TO ACT		Load PDF	
8	08/03/18 11:12	LTA SEARCH		Load PDF	
9	08/03/18 11:12	RENTAL RECEIPT		Load PDF	
10	08/03/18 11:12	RELEASE VOUCHER		Load PDF	
11	08/03/18 11:12	WORKSHOP INVOICE		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	04/07/13 09:21	OI GIA		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	SGA5100Z (Insd veh)	Model:	HYUNDAI SONATA 2.0 (A)
	SHC3974J (TP veh)		
Date of Accident:	01/07/2013		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:\$		4,993.39
Final Repair Cost	:\$		1,690.00
Loss of Use	:\$		2.50 days at \$50.00 per day
Rental (if any)	:\$		2.5 days
LTA / GIA Search Fee	:\$		
Others:	:\$		
	:\$		
Final Settlement Sum (GLOBAL SUM)	:\$		1,690.00

Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: __NIL__
 BOLA Liability: 50 (%) Assessed Liability (*): _____ (%)
 * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown

1)	ComfortDelGro Engineering Pte Ltd	:\$	1,690.00
2)		:\$	
3)		:\$	
4)		:\$	
5)		:\$	

NUR SHAQILAH BTE ABDOL WAHAB

08 Mar
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG13011997/M1HA3S2-1
Date: 08/03/2018

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100277782
Claimant Vehicle No:	SHC3974J	Insured Vehicle No:	SGA5100Z
Date of Loss:	01/07/2013	Nature of Claim:	TP
		Claim No:	800667278

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHC3974J	Engine No:	D4FDEU479912
Make & Model:	HYUNDAI SONATA, 2.0 (A)	Chassis No:	KMHET41VR7A350539
Reg. Date:	15/02/2007 (Man. Year: 2007)	Odometer:	987714 km
Colour:	Blue		
Engine Capacity:	1991 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	215/60/R16	Rear Tyre Size:	215/60/R16
Front Left Side:	West Lake 8 mm	Rear Left Side:	Yokohama 5 mm
Front Right Side:	West Lake 8 mm	Rear Right Side:	Yokohama 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,016.72	2,344.24	672.48	22.29
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,650.00	1,290.00	360.00	21.82
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,666.72	3,634.24	1,032.48	22.12
Approved Total (Overridden) (S\$)		2,800.00		
(S\$)	4,666.72	2,800.00	1,866.72	40.00
+ GST 7.00/7.00% (S\$)	326.67	196.00	130.67	40.00
Nett Amount (S\$)	4,993.39	2,996.00	1,997.39	40.00
+ Loss of Use (2.5 x S\$50.00/day) (S\$)		125.00		
+ Car Rental (2.5 x S\$100.58/day) (S\$)		251.45		
(S\$)		3,372.45		
Liabile Amount (50.00%) (S\$)		1,686.23		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		1,691.58		
Global Sum Settlement (S\$)		1,690.00		

INSPECTION

Date of Assignment: 02/07/2013

3/8/2018

Adjuster Report

Date Inspected: 02/07/2013 Inspected At:
Estimated Period of Repair: 3.0 days

ComfortDelGro Engineering Pte Ltd (Loyang)
59 Loyang Drive
Singapore 508969

Adjuster: MA CHIN FOOK

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RADIATOR GRILLE	Serviceable	99.70 FL	*- FL
2	1		*FRONT BUMPER COVER	Deformed	468.60 FL	*468.60 FL
3	1		*FRONT BUMPER SPONGE	Serviceable	118.50 FL	*- FL
4	1		*FRONT BUMPER REINFORCEMENT	Serviceable	438.40 FL	*- FL
5	1		*FRONT BUMPER LIP	Serviceable	52.10 FL	*- FL
6	1		*FRONT BUMPER PROTECTOR (RH)	No such part	25.40 FL	*- FL
7	1		*FRONT BUMPER BRACKET (RH)	Distorted	17.50 FL	*17.50 FL
8	1		*FRONT BUMPER SIDE BRACKET	Distorted	4.60 FL	*4.60 FL
9	1		*HEADLAMP SUPPORT PANEL ASSY	Cracked	889.60 FL	*889.60 FL
10	1		*HEADLAMP (RH)	Missing	693.80 FL	*693.80 FL
11	1		*HEADLAMP HALOGEN BULB (RH)	Necessary	12.00 FL	*12.00 FL
12	1		*FRONT FENDER (RH)	Dented	515.80 FL	*515.80 FL
13	1		*FRONT FENDER SHIELD (RH)	Distorted	74.80 FL	*74.80 FL
14	1		*FRONT FENDER RETAINER	Distorted	3.00 FL	*3.00 FL
15	1		*WIPER CONTAINER	Serviceable	51.60 FL	*- FL
16	1		*WIPER CONTAINER MOTOR	Serviceable	54.90 FL	*- FL
17	1		*FRONT WHEEL HUB CAP (RH)	Distorted/Cut	125.60 FL	*125.60 FL
18	1		*FRONT FENDER ADVERTISEMENT LOGO (RH)	Necessary	100.00 F	*100.00 F

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	3,745.90	2,905.30
- List Item Discount on L Items 20.00/20.00% (S\$)	729.18	561.06
Total Parts (S\$)	3,016.72	2,344.24

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING.	New	750.00	600.00
2	SPRAY PAINTING CHARGE.	New	400.00	360.00
3	WIRING CHARGE.	New	50.00	20.00
4	TUFFF KOTE.	New	100.00	20.00
5	TOWING CHARGE.	New	50.00	50.00
6	FRT WHEEL ALIGNMENT.	New	80.00	80.00
7	REMOVE /REFIX RADIATOR.	New	90.00	60.00
8	REMOVE /REFIX AIRCON & REFILL GAS.	New	130.00	100.00
Gross Labour Cost (S\$)			1,650.00	1,290.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >