

UNSWER

INS. CASE OWNER

CC3/AIG1600 5840, Hithers 9/

LKK IDAC

Surveyor:

Henry Ng

DOI:

30/3/16

Date / Time:

30/3/16

Registered in Merim:

31/3/16

Pre-assign / CCU / FTE



Insured Vehicle No.:

84P 3344X

Claim No.:

4441485600

Name of Insured:

Liam Ben Hunt

Policy No.:

300213770

Insured Tel No.:

HP: 90803744

Make / Model:

Mercedes-Benz 350

Excess Sec II : \$5

D.O.A.: 29/3/16

Place of Accident:

Bakewell Pond

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

84D 3446L



INSRS: WSP: Tel: Liability: RMKS:

(Page 1/1)



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date / Time	STAGE	DATE / PIC
31/3/16	Non-Reporting Itr (1st)	
	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call OI	
	After call Itr to OI	
	Documentation Check List	Handler Typist
	Notification Itr (if non-pickup)	<input type="checkbox"/>
	After call Itr to OI	<input checked="" type="checkbox"/>
	Authorization To Act	<input checked="" type="checkbox"/>
	Release Voucher	<input checked="" type="checkbox"/>
	Final Repair Bill	<input checked="" type="checkbox"/>
	Car Rental Invoice	<input type="checkbox"/>
	Towing Invoice	<input type="checkbox"/>
	LTA / GIA	<input checked="" type="checkbox"/>
	Medical Bill	<input type="checkbox"/>
	PIR	<input type="checkbox"/>
	Mandate/Reject Instruction	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form	<input type="checkbox"/>
	Post-Repair Photos	<input type="checkbox"/>
	Others	<input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time	Sent By:	Confirm with:	Confirm by:
FINALIZATION	Date/Time	Sent By:	Confirm with:	Confirm by:
Repair Cost: L/S	\$5 2,950.00	(4 days) Reduction:	75%	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time	Confirm with	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	ML	If NO or B 28, Ass. Lia :
Repair Cost: (w/ GST)	\$5 3,156.00	(CONSUMER VOUCHER)		
Loss of Rental (LOR):	\$5 272.85 (2.5 days) X 9 109.14			4 FUDGE TP CLAIM!!
Loss of Use (LOU):	\$5 126.00 x 2.5 days			
Loss of Income (LOI):	\$5 - (5 x days)			
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/>	(Tick only one)		
GIA/LTA Search	\$5 5.55			
Medical:	\$5 -			1) Claim status: Normal/Reject/Private Settle
Disbursement:	\$5 -	(e.g. Tow/Independent)		2) Report Format: WIP REPORT
Legal Cost	\$5 -			3) Survey fee: 320.00
Total:	\$5 3,559.70	Global Sum \$5:	3,200.00	98TUSD!!
FINAL PAYMENT	Date/Time	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	\$5 3,200.00	Name 1:	COWFOOTDRUGS ENGINEERING PTE LTD	
Payee 2: (Strike if N.A.)	\$5	Name 2:		
Payee 3: (Strike if N.A.)	\$5	Name 3:		

RECEIVED 7 APR 2016

14-OCT-2015 WED 10:24

Branch: REF

Surveyor:

Henry

ALG

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 @ Workshop No: _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Effect: _____
 (Client's Record)
 Make of Veh: _____

Yeh No: SMD 3446 L / Reg: α 2009
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer: (A)
 Make: Hyundai sonata 1991
 Colour: Blue A/C: 8 / Std / N/A
 Sp. Reading: 376339 T/Radio: 8 / Std / N/A
 Eng No: _____
 ChNo: KMHET 41VR9A 663 296
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Good / Jammed / Locked / Burnt or
 Brake: Good / Jammed / Locked / Burnt or
 Mod: Oil / S/Rim / STD A/Rim or
 Tyre Size: F: 215 / 60 R16
 R: W

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: _____
 IDAC Accident Rport: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repair: 4 days Res: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

BS / DUN / EDNOVA / GY / FS / LZA / MNC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Westlake
 Front 6 mm Rear 6 mm
 R/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 29/3/16 D.O.I. 30/3/16
 Survey held at CPRE Koyang
 Des. of Damages: Fnt / Rear / O/S / N/S / UIC / Rooftop or
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	LS Survey photo uploaded
7/4/16	Finalized amt LS \$2950.00 with 4 working day with claims. (CRD: \$ 8,029.72 / 7.1%)

Date/Time, File Name of: Prel. Report
 Final Report

Days Of Repair: _____
 Resurvey No. of Trip: _____

Add Fee: Site Insp \$ _____
 Interview \$ _____
 Technical \$ _____
 Other \$ _____

Survey Fee:

Taxation

Report Format: _____
 Copy File: _____

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 29/03/2016 15:00
Date Of Accident 29/03/2016 12:05
Exact Location Of Accident BALESTIER ROAD
Country/State of Loss Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number SHD3446L
Insured/Policyholder
Name Of Registered Owner COMFORT TRANSPORTATION PTE LTD
Co Reg No 199303821R
Email Address FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No
Alternative Phone No Office-65508768

Vehicle Particulars

Manufacturer HYUNDAI
Model SONATA

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? No

If No, Please state action to be taken Third Party

Vehicle Category Taxi

Insurance Company

Name of Insurance Company First Capital Insurance Ltd
Type Of Coverage Third Party Fire and/or Theft
Fleet Policy Yes
Policy Number D-1572701MFSH
Cover Note Number

Driver

Name of Driver GOH CHEW CHUAN
NRIC No S0108113F
Date Of Birth 13/06/1953
Occupation Outdoor
Date Of Driving Pass 11/06/2013
Driving Experience 2 Years And 9 Months
Gender Male
Mobile Number
Fax Number
Contact Number
Email Address NOEMAIL

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	30/03/2016 14:59
Date Of Accident	29/03/2016 12:00
Exact Location Of Accident	BALESTIER ROAD
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGP3344X
Insured/Policyholder	
Name Of Registered Owner	LIM BEE HUAT
NRIC No	S0122067E
Email Address	limbh@kopitiam.biz
Mobile Phone No	(LOCAL) +65-90883344
Alternative Phone No	Others-90883344

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	350
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USED
Are you claiming under your own insurance policy for repair to your vehicle?	No
If No, Please state action to be taken	Third Party
Vehicle Category	Private Car

Insurance Company

Name of Insurance Company	AIG Asia Pacific Insurance Pte. Ltd.
Type Of Coverage	Comprehensive
Fleet Policy	No
Policy Number	2100213776
Cover Note Number	

Driver

Name of Driver	LIM BEE HUAT
NRIC No	S0122067E
Date Of Birth	03/03/1952
Occupation	Indoor
Date Of Driving Pass	17/06/1976
Driving Experience	39 Years And 9 Months
Gender	Male
Mobile Number	(Local) +65-90883344
Fax Number	
Contact Number	Others-90883344
EMail Address	limbh@kopitiam.biz

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 3446J

DATE 29/3/2016 14:14

DLG

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bonnet <i>dented</i>			\$ 1,151.80
	Front Bumper Cover <i>CRU</i>			\$ 538.80
	Front Bumper Sponge <i>SVC</i>			\$ 136.30
	Front Bumper Reinforcement <i>SVC</i>			\$ 504.10
	Front Bumper Grille (LH) <i>SVC</i>			\$ 17.60
	Front Bumper Protector (LH) <i>cut</i>			\$ 29.20
	Front Bumper Bracket (LH) <i>CRU</i>			\$ 20.10
	Front Bumper Side Bracket <i>CRU</i>			\$ 14.30
	Headlamp Support Panel Assy <i>SVC</i>			\$ 1,023.00
	Headlamp (LH) <i>CRU</i>			\$ 797.90
	Front Fender (LH) <i>dented</i>			\$ 593.00
	Front Fender Shield (LH) <i>form</i>			\$ 86.00
	Front Fender Retainer <i>REC</i>			\$ 9.20
	Front Wheel Rim (LH) <i>SVC</i>			\$ 284.70
	Front Wheel Hub Cap (LH) <i>cut</i>			\$ 145.00
	Front Wheel Bearing <i>nn</i>			\$ 258.50
	ECU Bracket <i>nn</i>			\$ 78.30
	ECU Unit <i>nn</i>			\$ 4,028.30
	Controller (PWN) <i>nn</i>			\$ 495.80
	Wiring-Front <i>nn</i>			\$ 1,879.00
	SUB TOTAL			\$ 12,090.90
	LESS 20%			\$ 2,418.18
	DISCOUNTED TOTAL		<i>2708.24</i>	\$ 9,672.72
	Front Tyre (LH) <i>SVC</i>			\$ 207.00
	<i>2950.00</i>			
	<i>4 day US</i>			
	<i>LEE Henry</i>			
	<i>97884060</i>			
	Labour Charge			
	Panel Beating	<i>123 hrs</i>	<i>400</i>	\$ 850.00
	Spray Painting Charge		<i>540</i>	\$ 600.00
	Wiring Charge		<i>30</i>	\$ 50.00
	Tuff Kote		<i>x</i>	\$ 50.00
	Remove/Refix Aircon & Refill Gas		<i>100?</i>	\$ 150.00
	TOTAL LABOUR			\$ 1,700.00
	ESTIMATE TOTAL		<i>970</i>	\$ 11,579.72

I, *DLG* Auto Consultants, hereby notify
 the Repairer of the following:
 • To resurvey before later spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "without prejudice" basis
 • No illegal modification(s) is allowed
 • Supplemental items must be resurveyed and
 is subject to final approval from insurance Company
 Acknowledged by Repairer
 Signature:
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO
ENGINEERING

VIC

Our Job Ref No : 304889276
: 04/04/16

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 608909
Fax: 6546 8156

FINALIZATION FORM

: LKK Fax :
Attn : HENRY
Vehicle Reg No. : SHD3446L 29-Mar-16

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

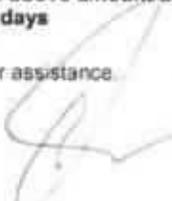
- The repair job shall bill to: AIG SGP3344X
- The finalized amount shall be: **ASAP**
 - (a) Spare Parts after List discount _____
 - (b) Labour Charges _____
 - Total for Part-By-Part Repair Cost** _____
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: _____
Final Lumpsum Repair cost \$2,950.00

3. Estimated normal period for repairs: 4 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : CHIANG
Tel : 62148314 /
Fax : 65468156

Signature : 
Name : Henry Ng
Date : 7/4/16

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

16005240/H3hg3

Our Ref : T 0316 / SHD 3446L / AG (J)
Your Ref : _____
Date : 13-Apr-16

CDGETaxi Claims Dept
59 Loyang Drive
4th Floor
Singapore 508969
Fax: 6214 1843

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
205 Brasell Road Singapore 579101

Mainline +65 6280 0280
Faxline +65 6280 8758

www.cdge.com.sg

AIG Asia Pacific Insurance Pte. Ltd
CHARTIS Buliding
#07-16, 78 Shenton Way
Singapore 079120

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD 3446L **YOUR INSURED**
SGP 3344X **OTHERS** ON 29.03.16

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD 3446L which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SGP 3344X we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair		S\$	<u>3156.50</u>
2	<u>3</u> days Loss of Rental @ \$ <u>109.14</u> per day		S\$	<u>327.42</u>
3	Survey Report Fees (Surveyed by M/s LKK)		S\$	-
4	LTA Search Fees		S\$	<u>5.35</u>
5	GIA / Police Report Fees		S\$	-
6	Towing / Medical / Transportation Fees		S\$	-
	Sub Total :		S\$	<u>3,489.27</u>

HIRER'S CLAIM

1	<u>3</u> days Loss of Income @ \$ <u>80.00</u> per days		S\$	<u>240.00</u>
	Total Claims		S\$	<u>3,729.27</u>

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill;
- b) LTA search slip/s of : SGP 3344X
- c) GIA / Police report/s of : SHD 3446L
- d) Letter of authority from owner / hirer / operator
 - () Photocopie/s of Accident Scene Photo/s () 3P Written Admitted note
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver. This condition shall apply even if medical expenses are claimed herewith and part of the settlement reached.

Please note that, for the time being, we are not making this claim via solicitors provided you treat this letter as our intention to file a claim in court according to the provisions of the Non-Injury Motor Accident Litigation ("NIMA") protocol and further, you agree that if negotiations should breakdown and this claim is referred to solicitors you shall not raise any objection that the NIMA protocol has not been complied with. If you disagree with this condition please reply in writing within the next 2 working days failing which we shall proceed to negotiate with you on the basis that you have acquiesced to the said condition by your conduct.

Yours faithfully
Andrew Goh

Motor Claims Specialist
CDGE Claims Department
Tel : 6214 8734 Fax : 6214 1843 Email : andrewgoh@cdge.com.sg

- Workshops
- Brasell
205 Brasell Road
Singapore 579101
- Loyang
59 Loyang Drive
Singapore 508969
- Sin Ming
302 Sin Ming Drive
Singapore 575717
- Pandan
45 Pandan Road
Singapore 601288
- Ubi
120 Ubi Road 2
Singapore 408649
- Serangoon
24 Serangoon Lane
Singapore 758156
- Sungei Kadut
7 Sungei Kadut Way
Singapore 725791
- Defu
8 Defu Avenue 1
Singapore 539537
- Yishun
Yishun Industrial Park A
Singapore 758722



Mei Kwan (LKKAuto)

From: Chan, Kian Meng <KianMeng.Chan@aig.com>
Sent: Friday, 23 February, 2018 5:06 PM
To: Mei Kwan (LKKAuto)
Cc: Asher Sng (LKKAuto); Joy Irene (LKKAuto); Vic (LKKAuto); Admin A
Subject: RE: #4441485600SG003#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016 *** LKK REF: CC3/AIG16005840/H1ha3q2-1

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Mei Kwan,

Done and report sent back.

Best regards,
Chan Kian Meng
AIG
Express Claims Adjuster II
SG Claims Operations | AIG Shared Services
Tel: 8001206556 | Ext 1012206

kianmeng.chan@aig.com | www.aig.com

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Friday, February 23, 2018 3:02 PM
To: Chan, Kian Meng
Cc: Asher Sng (LKKAuto); Joy Irene (LKKAuto); Vic (LKKAuto); Admin A
Subject: RE: #4441485600SG003#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016 *** LKK REF: CC3/AIG16005840/H1ha3q2-1

Dear Kian Meng,

Kindly assist to re-open case in Merimen.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vic@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Chan, Kian Meng [<mailto:KianMeng.Chan@aig.com>]
Sent: Thursday, 22 February, 2018 5:28 PM
To: Vic (LKKAuto); Admin A
Cc: Asher Sng (LKKAuto); Joy Irene (LKKAuto)
Subject: RE: #4441485600SG003#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Dear Vic / LKK,

Appreciate your update on this matter ya.

Best regards,

Chan Kian Meng

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

Tel: 8001206556 | Ext 1012206

Kianmeng.chan@aig.com | www.aig.com

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From: Chan, Kian Meng
Sent: Wednesday, February 14, 2018 5:25 PM
To: Vic (LKKAuto); Admin A
Cc: Asher Sng (LKKAuto); Joy Irene (LKKAuto)
Subject: RE: #4441485600SG003#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Good day Vic / LKK,

Can I have a check with you on this claim's status? Cecilia had reach out to us again, but I am unsure whether a direct settlement has been agreed upon.

To: Vic (LKKAuto)
Cc: Asher Sng (LKKAuto)
Subject: #4441485600SG003#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

[Without Prejudice]

Good day Vic,

We refer to Cecilia's email pertaining to claim in title. After numerous reviews on the case, please proceed with the TP claim and to manage insured expectation that liability is more on our side.

Thank you for your kind assistance and happy new year.

Best regards,
Chan Kian Meng
AIG
Express Claims Adjuster II
SG Claims Operations | AIG Shared Services
Tel: 8001206556 | Ext: 1012206

Kianmeng.chan@aig.com | www.aig.com

From: Cecilia Lee Peng Geok [<mailto:ceclialee@sparkcarcare.com>]
Sent: Tuesday, January 09, 2018 11:30 AM
To: Ahmad, Syaza
Cc: Chan, Kian Meng; Laili, Shahzlan; Vic (LKKAuto)
Subject: Re: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016
Importance: High

Without Prejudice

Dear Syaza

We regret that despite reasonable effort having been made to settle our client's claim, there does not appear to be any reasonable prospects of settlement.

Since the matter cannot be resolved, please advise if AIG is agreeable to escalate the matter to GIA.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax:
6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdgeo/delgronotes
To: "Ahmad, Syaza" <Syaza.Ahmad@aig.com>
Cc: "Chan, Kian Meng" <KianMeng.Chan@aig.com>, "Laili, Shahzlan" <Shahzlan.Laili@aig.com>, "Vic (LKKAuto)" <vicaleeh@lkkauto.com>
Date: 12/10/2017 04:37 PM
Subject: Re: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Dear Syaza

We have not received any response to date. Please assist.

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Vic (LKKAuto)

From: Chan, Kian Meng <KianMeng.Chan@aig.com>
Sent: Tuesday, 6 March, 2018 5:38 PM
To: Vic (LKKAuto)
Cc: Admin A; Asher Sng (LKKAuto)
Subject: RE: [GIA] AIG Ref: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Without Prejudice

Dear Vic,

Kindly proceed with global sum \$3200 (All in).
Thank you for your assistance.

Best regards,
Chan Kian Meng
AIG

Express Claims Adjuster II
SG Claims Operations | AIG Shared Services
Tel: 8001206556 | Ext 1012206

kianmeng.chan@aig.com | www.aig.com

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, March 06, 2018 12:31 PM
To: Chan, Kian Meng
Cc: Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)
Subject: RE: [GIA] AIG Ref: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Dear Kian Meng,

We refer to the below email sent to TP.

Please be informed that our offer to TP at 80% Global sum was rejected. Please see attached email.

TP had proposed a global sum of \$3,200.00 (all in) which is around 90%.

Kindly confirm if no objection, we will proceed to wrap up the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Chan, Kian Meng [<mailto:KianMeng.Chan@aig.com>]

Sent: Tuesday, 6 March, 2018 12:16 PM

To: Cecilia Lee Peng Geok; Vic (LKKAuto)

Cc: Aileen Tan Lee Noi; Laili, Shahzlan; Chong, Annie-PY; Sukimin, Nurasikin

Subject: RE: [GIA] AIG Ref: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Without Prejudice

Good day Cecilia,

It was a pleasure speaking to you.

As per tele-conversation on 05/03/2018, kindly resolve this claim with Vic (LKK) from hereafter.

In addition, we will review your offer with Vic, which we hope to settle amicably by soonest.

Best regards,

Chan Kian Meng

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

Tel: 8001206556 | Ext 1012206

Kianmeng.chan@aig.com | www.aig.com

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Monday, March 05, 2018 4:08 PM

To: Sukimin, Nurasikin

Cc: Aileen Tan Lee Noi; Chan, Kian Meng; Laili, Shahzlan; Ahmad, Syaza; Vic (LKKAuto); Chong, Annie-PY

Subject: RE: [GIA] AIG Ref: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Importance: High

Without Prejudice

Ms. Ekin

M/s AIG Asia Pacific Insurance Pte Ltd

Please refer to the subject matter and revert with your position.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax:

6214 1843

From: "Chong, Annie-PY" <Annie-PY.Chong@aig.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>, "Sukimin, Nurasikin" <Nurasikin.Sukimin@aig.com>
Cc: Aileen Tan Lee Noi <aileentan@cdge.com.sg>, "Ahmad, Syaza" <Syaza.Ahmad@aig.com>, "Chan, Kian Meng" <KianMeng.Chan@aig.com>, "Laili, Shahzlan" <Shahzlan.Laili@aig.com>, "Vic (LKKAuto)" <vic@lpph@lkkauto.com>
Date: 12/02/2016 12:37 PM
Subject: RE: [GIA] AIG Ref: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Hi Cecilia,

The subject matter is managed by my colleague i.e. Nurasikin - by copy to Ekin, please review the matter and provide our position to CDGE.

Thank you.

Annie Chong

AIG

Complex Claims Manager

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1037 | Fax +(65) 6835 7416

annie-py.chong@aig.com | www.aig.com.sg

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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Monday, February 12, 2018 10:52 AM

To: Chong, Annie-PY

Cc: Aileen Tan Lee Noi

Subject: [GIA] AIG Ref: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Importance: High

Without Prejudice

Ms. Annie Chong

M/s AIG Asia Pacific Insurance Pte Ltd

Kindly review subject matter which has remained outstanding.

This is a case where your insured driver cut into taxi's lane. BOLA S15 applies. Despite repeated chasers, no positive response received by us.

In order to move forward, please let us have your consent by **28 February 2018** to escalate this case to GIA for resolution. Failing which, we shall proceed with next recourse.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes
To: "Ahmad, Syaza" <Syaza.Ahmad@aig.com>
Cc: "Chan, Kian Meng" <KianMeng.Chan@aig.com>, "Laili, Shahzian" <Shahzian.Laili@aig.com>, "Vic (LKKAuto)" <yicalpeh@lkkauto.com>
Date: 09/01/2018 11:29 AM
Subject: Re: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Without Prejudice

Dear Syaza

We regret that despite reasonable effort having been made to settle our client's claim, there does not appear to be any reasonable prospects of settlement.

Since the matter cannot be resolved, please advise if AIG is agreeable to escalate the matter to GIA.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes
To: "Ahmad, Syaza" <Syaza.Ahmad@aig.com>
Cc: "Chan, Kian Meng" <KianMeng.Chan@aig.com>, "Laili, Shahzian" <Shahzian.Laili@aig.com>, "Vic (LKKAuto)" <yicalpeh@lkkauto.com>
Date: 12/10/2017 04:37 PM
Subject: Re: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Dear Syaza

We have not received any response to date. Please assist.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Ahmad, Syaza" <Syaza.Ahmad@aig.com>
To: "Vic (LKKAuto)" <yicalpeh@lkkauto.com>
Cc: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>, "Chan, Kian Meng" <KianMeng.Chan@aig.com>, "Laili, Shahzian" <Shahzian.Laili@aig.com>
Date: 13/09/2017 02:41 PM
Subject: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Hi Vic,

Kindly assist to attend the email below by repairer.

Thank you.

Regards,

Syaza Ahmad
AIG
Express Claims Adjuster
Claims Operations | AIG Shared Services
Tel: 8001206556 | Ext 1012210

Syaza.Ahmad@aig.com | www.AIG.com

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Friday, September 08, 2017 9:18 AM
To: Ahmad, Syaza
Subject: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016
Importance: High

Your Ref: SGP3344X

Our Ref: T0316/SHD3446L/AG(J)-CL

Without Prejudice

Dear Syaza

Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

We refer to the subject matter.

We do not agree that your insured driver was absolved from liability.

Our taxi has the right of way. It was your insured driver who cut into taxi's lane that caused the accident.

Please review the case and revert with favorable reply.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

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Vic (LKKAuto)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Thursday, 8 March, 2018 10:17 AM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016
Attachments: img-308101931.pdf

Without Prejudice

Dear Vic

Strictly on the basis of without admission of any liability and without prejudice to any other claims arising out of this accident, we confirm settlement at \$3200/-

Please note that this settlement is strictly on a without prejudice basis and only in relation to the claim of vehicle damages. It shall not include other claims which the driver and/or the passenger(s) may have against you and/or your insured for their damages in relation to their bodily injuries arising out of this accident, even if the medical expenses claimed herewith formed part of settlement reached.

Attached duly signed Discharge Voucher. Please forward your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Thank you.

Best Regards

Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off. 6214 8354 | Fax:
6214 1843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 08/03/2018 10:10 AM
Subject: RE: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Without Prejudice

Dear Cecilia,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability, we are prepared to accept your proposed offer of global sum **\$3,200.00** (all in).

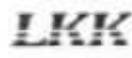
Kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement

should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Cecilia Lee Peng Geok [<mailto:cecillalee@sparkcarcare.com>]
Sent: Monday, 5 March, 2018 4:50 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Without Prejudice

Dear Vic

Our earlier conversation refers.

We propose GS \$3200/-.

Please revert. Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: Cecilia Lee Peng Geok <cecillalee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 05/03/2018 04:31 PM
Subject: RE: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Your Ref: T0316/SHD3446L/AG(J)
Our Ref: CC3/AIG16005840/H1ha3q2-1

Without Prejudice

Dear Cecilia,

ACCIDENT INVOLVING VEHICLES SGP 3344X AND SHD 3446L ON 29/03/2016

We refer further to your below email.

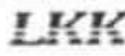
Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we offer a global sum of \$2,850.00 (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Tuesday, 9 January, 2018 11:30 AM
To: Ahmad, Syaza
Cc: Chan, Kian Meng; Laili, Shahzlan; Vic (LKKAuto)
Subject: Re: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016
Importance: High

Without Prejudice

Dear Syaza

We regret that despite reasonable effort having been made to settle our client's claim, there does not appear to be any reasonable prospects of settlement.

Since the matter cannot be resolved, please advise if AIG is agreeable to escalate the matter to GIA.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes
To: "Ahmad, Syaza" <Syaza.Ahmad@aig.com>
Cc: "Chan, Kian Meng" <KianMeng.Chan@aig.com>, "Laili, Shahzlan" <Shahzlan.Laili@aig.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 12/10/2017 04:37 PM
Subject: Re: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Dear Syaza

We have not received any response to date. Please assist.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: "Ahmad, Syaza" <Syaza.Ahmad@aig.com>
To: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Cc: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>, "Chan, Kian Meng" <KianMeng.Chan@aig.com>, "Laili, Shahzlan" <Shahzlan.Laili@aig.com>

Date: 13/09/2017 02:41 PM

Subject: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Hi Vic,

Kindly assist to attend the email below by repairer.

Thank you.

Regards,

Syaza Ahmad
AIG
Express Claims Adjuster
Claims Operations | AIG Shared Services
Tel: 8001206556 | Ext 1012210

Syaza.Ahmad@aig.com | www.AIG.com

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Friday, September 08, 2017 9:18 AM
To: Ahmad, Syaza
Subject: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016
Importance: High

Your Ref: SGP3344X

Our Ref: T0316/SHD3446L/AG(J)-CL

Without Prejudice

Dear Syaza

Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

We refer to the subject matter.

We do not agree that your insured driver was absolved from liability.

Our taxi has the right of way. It was your insured driver who cut into taxi's lane that caused the accident.

Please review the case and revert with favorable reply.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

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way from its use. [attachment "DV.pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/edge/delgronotes]
[attachment "DV.pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/edge/delgronotes]



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/AIG16005840/H1hg3

12 April 2016

LIM BEE HUAT
111 WHITLEY ROAD
SINGAPORE 297836

Dear Sir/Madam,

ACCIDENT INVOLVING SGP 3344X AND SHD 3446L ON 29/03/2016

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION
(NAF / PAF)

ACCIDENT INVOLVING ALONG SONATA SHD3446L , SGP3344X ON 29-Mar-16 12:05
BALESTIER ROAD

1 / We GOH CHEW CHUAN (Hirer) NRIC No.: S0108113F

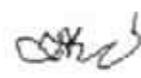
and/or (Relief) NRIC No.:

Taxi Number SHD3446L
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date 29-Mar-2016

Name of Hirer GOH CHEW CHUAN
Hirer NRIC S0108113F Signature :



Address 115 WHAMPOA ROAD #05-109
320115

Contact No. 94233809

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,200.00 (Global Sum – all in) for vehicle no. SHD 3446L that was damaged pursuant to the accident which occurred on 29/03/2016 (date) along BALESTIER ROAD (location) involving vehicle no/s SGP 3344X. This is pursuant to the inspection conducted on 30/03/2016 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHD 3446L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 3446L (vehicle no.) as a result of the accident.

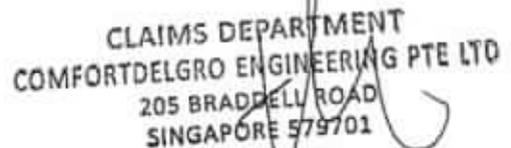
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 MAR 2016



Signed by appointed surveyor


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

TAX INVOICE

8010004
 AIG ASIA PACIFIC INSURANCE PTE LTD
 #08-16 78 SHENYON WAY, CHARTERIS BUILD
 SINGAPORE 079120
 CONTACT NO: 64193000 3225094

VEHICLE NO
 SHD34461
 MAKE
 HYUNDAI
 MODEL
 SONATA
 DATE OF REG
 22.01.2009
 CHASSIS CODE
 KMHR141VR9A663296

INV. NO/DATE
 91232977 08.04.2016
 JOB NO.
 304889276
 ODOMETER READING

 JOB TYPE

Description : ACC.29.03.16/R

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		2,950.00
Add GST @ 7.000 %		206.50
Total Invoice amount		3,156.50

Issued by : KATHKINETAN 08.04.2016 11:51:28
 Repair Type : CISO/57/57
 Payment Type/Term : /Credit 30 days

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT16031070

Date: 30 March 2016



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 29/03/2016 @ 12:05 hrs
ALONG BALESTIER ROAD
INVOLVING SGP3344X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3446L** (the "Taxi"). The Taxi was hired to **GOH CHEW CHUAN IC NO S0108113F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$109.14** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
		371153	201		
		375104	389		
		375248	333		
		375083	336		
		375965	332		
		370176	379		
29/3/16				1314	
31/3/16	Muddard Dipen				1600

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
15729	227		
17209	150		
17209	222		
17427	218		
17491	213		
17195	294		
17377	183		
17367	300		
17119	244		
17203	244		
17257	243		

Text size +

0% 25% 50% 75% 100%

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SGP3344X	29 Mar 2016 / 12:05:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE LTD

Land Transport Authority

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