

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Tuesday, 6 March, 2018 12:31 PM
To: Chan, Kian Meng
Cc: Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)
Subject: RE: [GIA] AIG Ref: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016
Attachments: RE: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Dear Kian Meng,

We refer to the below email sent to TP.

Please be informed that our offer to TP at 80% Global sum was rejected. Please see attached email.

TP had proposed a global sum of \$3,200.00 (all in) which is around 90%.

Kindly confirm if no objection, we will proceed to wrap up the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Chan, Kian Meng [mailto:KianMeng.Chan@aig.com]

Sent: Tuesday, 6 March, 2018 12:16 PM

To: Cecilia Lee Peng Geok; Vic (LKKAuto)

Cc: Aileen Tan Lee Noi; Laili, Shahzlan; Chong, Annie-PY; Sukimin, Nurasikin

Subject: RE: [GIA] AIG Ref: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Without Prejudice

Good day Cecilia,

It was a pleasure speaking to you.

As per tele-conversation on 05/03/2018, kindly resolve this claim with Vic (LKK) from hereafter.

In addition, we will review your offer with Vic, which we hope to settle amicably by soonest.

Best regards,

Chan Kian Meng

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

Tel: 8001206556 | Ext 1012206

Kianmeng.chan@aig.com | www.aig.com

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Monday, March 05, 2018 4:08 PM

To: Sukimin, Nurasikin

Cc: Aileen Tan Lee Noi; Chan, Kian Meng; Laili, Shahzlan; Ahmad, Syaza; Vic (LKKAuto); Chong, Annie-PY

Subject: RE: [GIA] AIG Ref: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Importance: High

Without Prejudice

Ms. Ekin

M/s AIG Asia Pacific Insurance Pte Ltd

Please refer to the subject matter and revert with your position.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax:

6214 1843

From: "Chong, Annie-PY" <Annie-PY.Chong@aig.com>

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>, "Sukimin, Nurasikin" <Nurasikin.Sukimin@aig.com>

Cc: Aileen Tan Lee Noi <aileentan@cdge.com.sg>, "Ahmad, Syaza" <Syaza.Ahmad@aig.com>, "Chan, Kian Meng" <KianMeng.Chan@aig.com>, "Laili, Shahzlan" <Shahzlan.Laili@aig.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>

Date: 12/02/2018 12:37 PM

Subject: RE: [GIA] AIG Ref: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Hi Cecilia,

The subject matter is managed by my colleague i.e. Nurasikin - by copy to Ekin, please review the matter and provide our position to CDGE.

Thank you.

Annie Chong

AIG

Complex Claims Manager

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1037 | Fax +(65) 6835 7416

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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Monday, February 12, 2018 10:52 AM
To: Chong, Annie-PY
Cc: Aileen Tan Lee Noi
Subject: [GIA] AIG Ref: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016
Importance: High

Without Prejudice

Ms. Annie Chong
M/s AIG Asia Pacific Insurance Pte Ltd

Kindly review subject matter which has remained outstanding.

This is a case where your insured driver cut into taxi's lane. BOLA S15 applies. Despite repeated chasers, no positive response received by us.

In order to move forward, please let us have your consent by **28 February 2018** to escalate this case to GIA for resolution. Failing which, we shall proceed with next recourse.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdgc/delgronotes
To: "Ahmad, Syaza" <Syaza.Ahmad@aig.com>
Cc: "Chan, Kian Meng" <KianMeng.Chan@aig.com>, "Laili, Shahzlan" <Shahzlan.Laili@aig.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 09/01/2018 11:29 AM
Subject: Re: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Without Prejudice

Dear Syaza

We regret that despite reasonable effort having been made to settle our client's claim, there does not appear to be any reasonable prospects of settlement.

Since the matter cannot be resolved, please advise if AIG is agreeable to escalate the matter to GIA.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdgc/delgronotes
To: "Ahmad, Syaza" <Syaza.Ahmad@aig.com>
Cc: "Chan, Kian Meng" <KianMeng.Chan@aig.com>, "Laili, Shahzlan" <Shahzlan.Laili@aig.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 12/10/2017 04:37 PM
Subject: Re: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Dear Syaza

We have not received any response to date. Please assist.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Ahmad, Syaza" <Syaza.Ahmad@aig.com>

To: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>

Cc: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>, "Chan, Kian Meng" <KianMeng.Chan@aig.com>, "Laili, Shahzlan" <Shahzlan.Laili@aig.com>

Date: 13/09/2017 02:41 PM

Subject: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Hi Vic,

Kindly assist to attend the email below by repairer.

Thank you.

Regards,

Syaza Ahmad

AIG

Express Claims Adjuster

Claims Operations | AIG Shared Services

Tel: 8001206556 | Ext 1012210

Syaza.Ahmad@aig.com | www.AIG.com

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Friday, September 08, 2017 9:18 AM

To: Ahmad, Syaza

Subject: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Importance: High

Your Ref: SGP3344X

Our Ref: T0316/SHD3446L/AG(J)-CL

Without Prejudice

Dear Syaza

Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

We refer to the subject matter.

We do not agree that your insured driver was absolved from liability.

Our taxi has the right of way. It was your insured driver who cut into taxi's lane that caused the accident.

Please review the case and revert with favorable reply.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

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