

## Vic (LKKAuto)

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**From:** Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>  
**Sent:** Monday, 5 March, 2018 4:50 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Without Prejudice

Dear Vic

Our earlier conversation refers.

We propose GS \$3200/-.

Please revert. Thank you.

Best Regards  
Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax:  
6214 1843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>  
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>  
Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>  
Date: 05/03/2018 04:31 PM  
Subject: RE: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

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Your Ref: T0316/SHD3446L/AG(J)  
Our Ref: CC3/AIG16005840/H1ha3q2-1

Without Prejudice

Dear Cecilia,

ACCIDENT INVOLVING VEHICLES SGP 3344X AND SHD 3446L ON 29/03/2016

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we offer a global sum of **\$2,850.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,  
Vic Alpeh | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]  
**Sent:** Tuesday, 9 January, 2018 11:30 AM  
**To:** Ahmad, Syaza  
**Cc:** Chan, Kian Meng; Laili, Shahzlan; Vic (LKKAuto)  
**Subject:** Re: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016  
**Importance:** High

Without Prejudice

Dear Syaza

We regret that despite reasonable effort having been made to settle our client's claim, there does not appear to be any reasonable prospects of settlement.

Since the matter cannot be resolved, please advise if AIG is agreeable to escalate the matter to GIA.

Thank you.

Best Regards  
Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes  
To: "Ahmad, Syaza" <[Syaza.Ahmad@aig.com](mailto:Syaza.Ahmad@aig.com)>  
Cc: "Chan, Kian Meng" <[KianMeng.Chan@aig.com](mailto:KianMeng.Chan@aig.com)>, "Laili, Shahzlan" <[Shahzlan.Laili@aig.com](mailto:Shahzlan.Laili@aig.com)>, "Vic (LKKAuto)" <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
Date: 12/10/2017 04:37 PM  
Subject: Re: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

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Dear Syaza

We have not received any response to date. Please assist.

Thank you.

Best Regards  
Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax: 6214 1843

From: "Ahmad, Syaza" <[Syaza.Ahmad@aig.com](mailto:Syaza.Ahmad@aig.com)>  
To: "Vic (LKKAuto)" <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
Cc: Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>, "Chan, Kian Meng" <[KianMeng.Chan@aig.com](mailto:KianMeng.Chan@aig.com)>, "Laili, Shahzlan" <[Shahzlan.Laili@aig.com](mailto:Shahzlan.Laili@aig.com)>  
Date: 13/09/2017 02:41 PM  
Subject: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

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Hi Vic,

Kindly assist to attend the email below by repairer.

Thank you.

Regards,

**Syaza Ahmad**

**AIG**

Express Claims Adjuster

Claims Operations | AIG Shared Services

Tel: 8001206556 | Ext 1012210

[Syaza.Ahmad@aig.com](mailto:Syaza.Ahmad@aig.com) | [www.AIG.com](http://www.AIG.com)

**From:** Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

**Sent:** Friday, September 08, 2017 9:18 AM

**To:** Ahmad, Syaza

**Subject:** Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

**Importance:** High

Your Ref: SGP3344X

Our Ref: T0316/SHD3446L/AG(J)-CL

Without Prejudice

Dear Syaza

**Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016**

We refer to the subject matter.

We do not agree that your insured driver was absolved from liability.

Our taxi has the right of way. It was your insured driver who cut into taxi's lane that caused the accident.

Please review the case and revert with favorable reply.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

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