

Vic (LKKAuto)

From: Chan, Kian Meng <KianMeng.Chan@aig.com>
Sent: Thursday, 11 January, 2018 3:39 PM
To: Vic (LKKAuto)
Cc: Asher Sng (LKKAuto)
Subject: #4441485600SG003#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

[Without Prejudice]

Good day Vic,

We refer to Cecilia's email pertaining to claim in title. After numerous reviews on the case, please proceed with the TP claim and to manage insured expectation that liability is more on our side.

Thank you for your kind assistance and happy new year.

Best regards,

Chan Kian Meng

AIG

Express Claims Adjuster II
SG Claims Operations | AIG Shared Services
Tel: 8001206556 | Ext 1012206

Kianmeng.chan@aig.com | www.aig.com

From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]
Sent: Tuesday, January 09, 2018 11:30 AM
To: Ahmad, Syaza
Cc: Chan, Kian Meng; Laili, Shahzlan; Vic (LKKAuto)
Subject: Re: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016
Importance: High

Without Prejudice

Dear Syaza

We regret that despite reasonable effort having been made to settle our client's claim, there does not appear to be any reasonable prospects of settlement.

Since the matter cannot be resolved, please advise if AIG is agreeable to escalate the matter to GIA.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax:

6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes
To: "Ahmad, Syaza" <Syaza.Ahmad@aig.com>
Cc: "Chan, Kian Meng" <KianMeng.Chan@aig.com>, "Laili, Shahzlan" <Shahzlan.Laili@aig.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>

Dear Syaza

We have not received any response to date. Please assist.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax:
6214 1843

From: "Ahmad, Syaza" <Syaza.Ahmad@aig.com>
To: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Cc: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>, "Chan, Kian Meng" <KianMeng.Chan@aig.com>, "Laili, Shahzlan" <Shahzlan.Laili@aig.com>
Date: 13/09/2017 02:41 PM
Subject: #4441485600SG001#027#RE: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

Hi Vic,

Kindly assist to attend the email below by repairer.

Thank you.

Regards,

Syaza Ahmad
AIG

Express Claims Adjuster
Claims Operations | AIG Shared Services
Tel: 8001206556 | Ext 1012210

Syaza.Ahmad@aig.com | www.AIG.com

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Friday, September 08, 2017 9:18 AM
To: Ahmad, Syaza
Subject: Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016
Importance: High

Your Ref: SGP3344X

Our Ref: T0316/SHD3446L/AG(J)-CL

Without Prejudice

Dear Syaza

Accident involving SHD3446L & SGP3344X (AIG) ON 29/03/2016

We refer to the subject matter.

We do not agree that your insured driver was absolved from liability.

Our taxi has the right of way. It was your insured driver who cut into taxi's lane that caused the accident.

Please review the case and revert with favorable reply.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

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