

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 12 March 2018 2:06 PM
To: CDGE Ubi Private Cars Crash Repair Counter
Cc: Admin A; assignments; Vic (LKKAuto)
Subject: RE: SJK6905Z-AVIVA vs SDR818R -AIG ASIA -DOA: 19/02/2018 CHK LIABILITY *** LKK
REF: CC6/AIG18003546/ea3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Saturday, 24 February 2018 2:40 PM
To: CDGE Ubi Private Cars Crash Repair Counter <ubi_cr@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: SJK6905Z-AVIVA vs SDR818R -AIG ASIA -DOA: 19/02/2018 CHK LIABILITY *** LKK REF: CC6/AIG18003546/ea3

Dear Jasmine,

Thank you for your email.

Please be informed that we are currently **pending for our insured's report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CDGE Ubi Private Cars Crash Repair Counter [mailto:ubi_cr@sparkcarcare.com]

Sent: Saturday, 24 February, 2018 9:56 AM

To: Admin A <admin-a@lkkauto.com>

Subject: SJK6905Z-AVIVA vs SDR818R -AIG ASIA -DOA: 19/02/2018 CHK LIABILITY

Dear Mei Kwan,

Attached please find the estimate cost & GIA report for your necessary action. Kindly advise the liability for direct settlement.

Thanks and Regards

Jasmine Chng

CSS

DID: 6848 5726

Fax: 6743 6072

Main: 6746 0666

Email: ubi_cr@sparkcarcare.com

ComfortDelGro Engineering Pte Ltd (UBI)