

S. ye

Pre-assign / CCU / FTE

Late Time

Registered in Merimen:

Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II : SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

Nature of Accident:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time: 20.4.18

Confirm with: CAROLINE

Confirm by: MTH

Repair Cost:

PP

S\$5,595.75

(4 days)

Reduction:

39 %

Email

Call

FINAL SETTLEMENT

Date/Time: 7.5.18

Confirm with: CAROLINE

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: 21

If NO or B 28, Ass. Lia:

Repair Cost:

a/151

S\$5,987.45

OLD REPAIR ENDED TP

Loss of Rental (LOR):

S\$ -

(days)

Loss of Use (LOU):

S\$ 400.00

(S100 x 4 days)

Loss of Income (LOI):

S\$ -

(S x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

S\$2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/Independent)

Legal Cost

S\$ -

Total:

S\$6,389.45

Global Sum S\$:

FINAL PAYMENT

Date/Time: 7.5.18

Confirm with: CAROLINE

Email

Call

Payee:

S\$ 5,987.45

Name:

PERFORMANCE MOTORS LIMITED

Payee:

S\$ 400.00

Name:

NG HOON TIAN

Payee:

S\$ -

Name:

NG HOON TIAN

5890/71.22 - (e)

1000-0000/04/0000-0000\$10.00/0
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18003537/ea3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 23-02-2018		
Code : AIG				
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKQ 3233E	Veh. Inspected	SKT 8812K	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	23/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	14/02/2018	Inspection Date		
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No. MG-0020081-X

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438188
Tel. 63190988 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64786651 (AfterSales)
64786624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

21 FEB 2018

Estimate No. : b1 46000
Date Estimated : 21/02/2018
Prepared By : Inthiran A/L Thurasamy

Page No. : 1 of 2

- ESTIMATE REPAIR FOR -

Ng Kok Tuan
41 Hume Avenue
#07-06

Singapore 598738

- ACCOUNT - 40000

Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKT8812K	DD87363	31/10/2014	740LiA	0

DESCRIPTION

To replace bumper, boot lid trim and attachments.

1275 ✓ VALUE
2,550.00

Painting rear bumper and boot lid.

1868 ✓ VALUE
2,076.00

To check electrical wiring systems and lightings at the rear section for proper function.

150 ✓ VALUE
177.00

Sundries.

✓ ✓ VALUE
80.00

Total Labour 1: 4,883.00

DESCRIPTION

SET OF MOUNTS FOR PDC SENSOR RR
RR BUMPER LH MOUNT
RR BUMPER RH MOUNT
RR BUMPER LOWER TRIM (PRIMED)
RR BUMPER CTR GUIDE
ADAPTER
RR BUMPER CARRIER
RR BUMPER PANEL PRIMED
COVER TOW FITTING REAR PRIMED
BOOTLID LOWER TRIM
DECOUPLING RING PDC TORQUE CONVERTE
BUMPER PDC SENSOR (A89 IMPERIALBLAU)

QTY	PRIC	VALUE
1	62.95	62.95
1	198.30	198.30
1	198.30	198.30
1	224.45	224.45
1	51.50	51.50
1	81.00	81.00
1	800.80	800.80
1	1,496.35	1,496.35
1	50.65	50.65
1	253.75	253.75
4	5.05	20.20
1 2	368.80	737.60

Total Parts : 4,175.85

Performance Motors Limited

A member of the Sime Darby Group

Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel: 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 428180
Tel: 63190888 (AfterSales)
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel: 63190828 (AfterSales)
63190833/530 (Motorrad)
64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 46000
Date Estimated : 21/02/2018
Prepared By : Inthiran A/L Thurasamy

Page No. : 2 of 2

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKT8812K	DD87363	31/10/2014	740LiA	0

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No. _____ Claim No. _____

Date: 22/2/18 @ 11:30

Surveyor's Name: Taufik

Surveyor's Tel: 97475749

Authorised: Yes / No

Time: 0

Surveyor's Email: taufik@lkkauto.com

No. of Working Days Recommended: 4-5 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Labour 1	:	4,883.00
Parts	:	4,175.85
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	634.12
Grand Total	:	9,692.97

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W, GST Reg. No. M2-0020081-X



SUPPLEMENTARY

Estimate No. : b1 46000
Date Estimated : 21/02/2018
Prepared By : Inthiran A/L Thurasamy

Page No. :

REPAIR FOR -
Ng Kok Tuan
41 Hume Avenue
#07-06

- ACCOUNT - 121
AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120

Singapore 598738

REGN NO	CHASSIS NO	REGN DATE	MODEL	MILEAGE
SKT8812K	DD87363	31/10/2014	740LiA	0
DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT	

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# RR BUMPER PROTECTIVE RUBBER STRIP C	103.85	1.00		103.85 / ext

Total Labour :	
Total Parts :	103.85
Total Labour & Parts :	103.85

Performance Motors Limited

A member of the Sime Darby Group
Co-Reg. No. 197401559W, GST Reg. No. M2-0020081-X



FINAL REPORT

Estimate No. : b1 46000
Date Estimated : 21/02/2018
Prepared By : Inthiran A/L Thurasamy

Page No. :

REPAIR FOR -

Ng Kok Tuan
41 Hume Avenue
#07-06

- ACCOUNT -

121

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120

Singapore 598738

REGN NO	CHASSIS NO	REGN DATE	MODEL	MILEAGE
SKT8812K	DD87363	31/10/2014	740LiA	0

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
To replace rear bumper and attachments, boot lid lower trim include making good the boot lid and knocking out dents caused by the accident	1275.00		1,275.00
To spray paint rear bumper and boot lid	1868.00		1,868.00
To check electrical wiring systems and lightings at the rear section for proper function.	150.00		150.00
Sundries	80.00		80.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# RR BUMPER PROTECTIVE RUBBER STRIP C	103.85	1.00		103.85
RR BUMPER PANEL PRIMED	1,496.35	1.00		1,496.35
BOOTLID LOWER TRIM	253.75	1.00		253.75
BUMPER PDC SENSOR (A89 IMPERIABLAU)	368.80	1.00		368.80

SUPPLEMENTARY ITEMS

Total Labour :	3,373.00
Total Parts :	2,222.75
Total Labour & Parts :	5,595.75
Deduction for Excess :	
Total Repair Costs less Excess:	5,595.75
GST @7%:	391.70
Grand Total :	5,987.45

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 26 February 2018 3:47 PM
To: Mei Kwan (LKKAUTO); PBSP
Cc: Admin A; Vic (LKKAUTO); assignments
Subject: RE: REMINDER - REQ FOR DIRECT SETTLEMENT - SKT8812K & SKQ3233E (AIG) ON 14.02.2018 *** LKK REF: CC3/AIG18003537/ea3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 23 February 2018 8:30 PM
To: PBSP <pml-pbsp@sime-darby.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: REMINDER - REQ FOR DIRECT SETTLEMENT - SKT8812K & SKQ3233E (AIG) ON 14.02.2018 *** LKK REF: CC3/AIG18003537/ea3

Dear Caroline,

Thank you for your email.

Please be informed that we are currently **pending for our insured's report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Friday, 23 February, 2018 9:53 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: REMINDER - REQ FOR DIRECT SETTLEMENT - SKT8812K & SKQ3233E (AIG) ON 14.02.2018

Dear All

We refer to our email below. Please let us have your reply if your insured had reported the accident and if we have your approval for direct settlement.

Meanwhile, please find the video link below.

<https://www.dropbox.com/s/l1mydaujjcm8j5r/KBCY6166.MP4?dl=0>

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Wednesday, 21 February 2018 6:39 PM

To: CS A Team; 甯瑒 ©

Subject: REQ FOR DIRECT SETTLEMENT - SKT8812K & SKQ3233E (AIG) ON 14.02.2018

Dear Sirs

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline

C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Sketch Plan Pg. 3

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1535450Z



Name

NG KOK TUAN

黄国端

Race

CHINESE

Date of Birth

04-09-1962

Sex

M

Country/Place of Birth

SINGAPORE



S1535450Z



Identity Card No. S1535450Z



Date of Issue

08-09-2017

Address

41 HUME AVENUE
#07-08
SINGAPORE 1100738

5797483

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE

27 Jun 1992

HP 425A



Licence No. S1535450Z

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	S1CT8812K	Model:	
Date of Accident:	14.2.18		

Global Sum Settlement	[] Yes	[] No	
Repair Estimate	\$	9,692.97	
Final Repair Cost	\$	5,987.45	
Loss of Use	\$	400.00	4 days at \$ 100 per day
Rental (if any)	\$	—	days
LTA / GIA Search Fee	\$	2.00	
Others:	\$		
	\$	/	
Final Settlement Sum	\$	6,389.45	

Is Third Party Workshop GIA Registered? [] YES [] NO (Kindly indicate below)	
A) For Non-GIA Registered Workshop:	Agreed Liability: _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/No BOLA Scenario No: _____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks	

Payment Instruction: Payee's Breakdown			
1)	Performance Motors Ltd	\$	5,987.45
2)	Performance Motors Ltd	\$	2.00
3)	Ng Kok Tuen	\$	400.00

Signed by appointed surveyor _____

Date _____

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act;
Survey Report; Medical Report/ Bill (if any))

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 9 March 2018 2:33 PM
To: 'RAFDIRAFIQUE@GMAIL.COM'
Subject: ACCIDENT INVOLVING SKQ 3233E AND SKT 8812K ON 14/02/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG18003537/T1ea3

09 MAR 2018

LOW TUCK FOOK / RAFDI RAFIQUEFONG TIAN LE

Dear Sir/Madam,

ACCIDENT INVOLVING SKQ 3233E AND SKT 8812K ON 14/02/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)


AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Ng Kok Tuan (the third party claimant) of 41 HUME AVENUE
#01-06 5158738 (address), owner of SKT8812K (vehicle no.)
hereby authorize **Performance Motors Ltd** ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SKT8812K that was damaged pursuant to the accident which occurred on 14.2.18
(date) along T-junction of Cantonment link and Cantonment Rd (location) involving vehicle no/s
SKQ3233E ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 27 (day) of FEB (month) 2018 (year)


Signed by "the third party claimant"
(with chop if applicable)


PERFORMANCE MOTORS LIMITED
203 Alexandra Road
Singapore Darby Performance Centre
Singapore 159941
TEL: 63190100 (Sales)
63190111 (After-sales)

Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

We/I Performance Motors Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5987.45 (Repair Cost), S\$400.00 (Loss of ~~rental~~ use), S\$2.00 (Disbursement), for vehicle no. SKT8812K that was damaged pursuant to the accident which occurred on 14.2.18 (date) along Junction of Cantonment Link and Cantonment Rd (location) involving vehicle no/s SKQ3233E. This is pursuant to the inspection conducted on 27.2.18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Ng Kok Tuan ("the third party claimant") of vehicle no. SKT8812K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKT8812K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of 05 (month) 2018 (year)



MTH

Signed by appointed surveyor

PERFORMANCE MOTORS LIMITED
383 Alexandra Road
Gong Ghee Police Force Centre
Singapore 151541
TEL: 63192100 (Main)
• 63192111 (Afternoon)

Signed by "the workshop" (with chop)

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No. M2-0020081-x

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438380
Tel. 63190888 (AfterSales)
Fax. 63445772

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64756601 (AfterSales)
64756624 (Motorrad)



SERVICE TAX INVOICE

Repair Order No. : B1 1246866	Page No. : 1 of 2
Date IN : 27/02/2018	Invoice Number : 1958620 / WSB
Cust. Svc. Advisor: Inthiran A/L Thurasamy	Invoice Date : 26/04/2018
	Payment Terms : 30 Days From Invoice
	Invoice By : Toh Jing Xuan

- CUSTOMER INFORMATION -

Mr Ng Kok Tuan
41 Hume Avenue
#07-06

Singapore 598738

- INVOICE TO - 121

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120

REGN. NO. SKT8812K	CHASSIS NO. DD87363	REGN. DATE 31/10/2014	MODEL 740LIA	MILEAGE 56617
-----------------------	------------------------	--------------------------	-----------------	------------------

- - - - LABOUR 1 - - - -

To replace rear bumper and attachments, bootlid lower trim including make good the bootlid and knock out dented area caused by the accident.	1,275.00
To respray rear bumper and bootlid.	1,868.00
To check electrical wiring systems and lightings at the rear section for proper function.	150.00
Sundries.	80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 14.02.2018. 3RD PARTY CAR : SKQ3233E.	
YOUR REF NO : NIL.	
VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO ON 27.02.2018 AT 11:30AM. AUTHORISED REPAIR BY MS ASHER SNG FROM LKK AUTO ON 26.02.2018 VIA EMAIL.	
PROPOSE LOSS OF USE = \$100x4. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
GIA SEARCH FEE = \$2.00.	0.00

Total Labour 1: **3,373.00**

- - - - PARTS - - - -

	Qty	Retail Price	NETT
RR BUMPER PANEL PRIMED	1	1,496.35	1,496.35
BOOTLID LOWER TRIM	1	253.75	253.75
BUMPER PDC SENSOR (A89 IMPERIABLAU)	1	368.80	368.80
RR BUMPER PROTECTIVE RUBBER STRIP C	1	103.85	103.85

Total Parts : **2,222.75**

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770280, Kampong Arang Road
East Coast Centre
Singapore 438186
Tel. 63190888 (AfterSales)
Fax. 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)**SERVICE TAX INVOICE**

Repair Order No. : B1 1246866	Page No. : 2 of 2
Date IN : 27/02/2018	Invoice Number : 1958620 / WSB
Cust. Svc. Advisor: Inthiran A/L Thurasamy	Invoice Date : 26/04/2018
	Payment Terms : 30 Days From Invoice
	Invoice By : Toh Jing Xuan

Labour Charges : 3,293.00	Total Labour & Parts Charges : S\$ 5,595.75
Parts Charges : 2,222.75	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 80.00	Invoice Total Amount Exclude GST : S\$ 5,595.75
	GST @ 7% : S\$ 391.70
	Invoice Total Amount Include GST : S\$ 5,987.45

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 5,987.45**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-027411
Date of Request: 21/02/2018

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 21/02/2018
Enquiry By Caroline Tan Shirui
TP Vehicle No. SKQ3233E
Accident Date 14/02/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKQ3233E	AIG Asia Pacific Insurance Pte. Ltd.	30/07/2017-29/07/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Feb 2018 Edit Reg		27 Feb 2018 00:00 Edit Adj Rpt	\$5,595.75 Edit Estimates	\$5,595.75 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Low Tuck Fook , ID: S13797741									
Main Claimant: NG KOK TUAN , ID: S1535450Z									
Vehicle Reg. No.: SKT8812K		Date of Loss: 14/02/2018 08:00 - :59 [39 Months and 14 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 1502276507SG		Policy/Cover Note No.: 2100347090 (Comprehensive)							
Vehicle Reg. No. (Insured): SKQ3233E		Policy No. (Claimant): MP303855							
Excess:									
Repairer: Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com									
Claimant's Insurer: HL Assurance Pte Ltd (HQ) - Tel: 69226030									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 06/03/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKT8812K (1502276507SG)
 [SKQ3233E]
 TP
 NG KOK TUAN
 Feb 14 2018 8:00AM
 [Low Tuck Fook]
 Performance Motors Limited

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
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Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit	

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print	
1	26/02/18 15:04	Accident Statement From: SC - Reg. No: SKQ3233E, Claimant: LOW TUCK FOOK		Load HTM	
2	26/02/18 15:10	Accident Statement From: SC - Reg. No: SKQ3233E, Claimant: LOW TUCK FOOK		Load HTM	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
2	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
3	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
4	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
5	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
6	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
7	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
8	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
9	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
10	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
11	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
12	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
13	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
14	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
15	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
16	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
17	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
18	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
19	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
20	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
21	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
22	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
23	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
24	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
25	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
26	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
27	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
28	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
29	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
30	20/04/18 15:07	General View		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	23/02/18 20:28	TP ESTIMATE + TP GIA REPORT		Load PDF	
2	06/03/18 10:41	TP ESTIMATE - MARKED		Load PDF	

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
3	09/03/18 14:38	LETTER TO OI		Load PDF	
4	07/05/18 14:42	CLAIMANT NRIC		Load PDF	
5	17/05/18 14:57	WORKSHOP INVOICE		Load PDF	
6	17/05/18 14:57	AUTHORISATION TO ACT FORM		Load PDF	
7	17/05/18 14:57	Release Voucher		Load PDF	
8	17/05/18 14:57	GIA SEARCH		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKQ3233E (Insd veh)	Model:	BMW 740LI 3.0 (A)
	SKT8812K (TP veh)		
Date of Accident:	14/02/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	9,804.09
Final Repair Cost	:	\$	5,987.45
Loss of Use	:	\$	400.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	6,389.45

4.00 days at \$100.00 per day
days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: _____
 27
 BOLA Liability: _____ 100 (%) Assessed Liability (*): _____ (%)
 * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Performance Motors Limited	:	\$ 5,989.45
2)	Ng Kok Tuan	:	\$ 400.00
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

17 May
2018

Date

Please attach all the supporting documents to the form.
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
 Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18003537/T1EA3Q2

Date: 17/05/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100347090
Claimant
Vehicle No : SKT8812K **Insured Vehicle No :** SKQ3233E
Date of Loss: 14/02/2018 **Nature of Claim:** TP **Claim No:** 1502276507SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKT8812K**
 Make & Model: BMW 740LI, 3.0 (A) Engine No: 08208552N55B30A
 Reg. Date: 31/10/2014 (Man. Year: 2013) Chassis No: WBAYE42040DD87363
 Colour: Blue Odometer: 56617 km
 Engine Capacity: 2979 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/40 R19 Rear Tyre Size: 275/40 R19
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,359.70	2,302.75	2,056.95	47.18
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,803.00	3,293.00	1,510.00	31.44
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	9,162.70	5,595.75	3,566.95	38.93
+ GST 7.00/7.00% (S\$)	641.39	391.70	249.69	38.93
Nett Amount (S\$)	9,804.09	5,987.45	3,816.64	38.93
+ Loss of Use (4.0 x S\$100.00/day) (S\$)		400.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		6,389.45		

INSPECTION

Date of Assignment: 27/02/2018

Date Inspected: 27/02/2018 Inspected At:

Performance Motors Limited
 (Alexandra)
 303 Alexandra Road, Sime Darby
 Performance Centre
 Singapore 159941

Estimated Period of Repair: 4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	80.00 FS	*80.00 FS
2	1		*SET OF MOUNT FOR PDC SENSOR RR	Not Necessary	62.95 FS	*- FS
3	1		*RR BUMPER LH MOUNT	Not Necessary	198.30 FS	*- FS
4	1		*RR BUMPER RH MOUNT	Not Necessary	198.30 FS	*- FS
5	1		*RR BUMPER LOWER TRIM(PRIMED)	Not Necessary	224.45 FS	*- FS
6	1		*RR BUMPER CTR GUIDE	Not Necessary	51.50 FS	*- FS
7	1		*ADAPTER	Not Necessary	81.00 FS	*- FS
8	1		*RR BUMPER CARRIER	Not Necessary	800.80 FS	*- FS
9	1		*RR BUMPER PANEL PRIMED	Deformed	1,496.35 FS	*1,496.35 FS
10	1		*COVER TOW FITTING REAR PRIMED	Not Necessary	50.65 FS	*- FS
11	1		*BOOTLID LOWER TRIM	Deformed	253.75 FS	*253.75 FS
12	4		*DECOUPLING RING PDC TORQUE CONVERTE	Not Necessary	20.20 FS	*- FS
13	2		*BUMPER PDC SENSOR (A89 IMPERIABLAU)	Not Working (1PCS ONLY)	737.60 FS	*368.80 FS
14	1		*RR BUMPER PROTECTIVE RUBBER STRIP C	Cut	103.85 FS	*103.85 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 4,359.70 2,302.75

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE BUMPER ,BOOT LID TRIM AND ATTACHMENTS	New	2,550.00	1,275.00
2	PAINTING REAR BUMPER AND BOOT LID	New	2,076.00	1,868.00
3	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR RPOPER FUNCTION	New	177.00	150.00
Gross Labour Cost (\$\$)			4,803.00	3,293.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >