

INS. CASE OWNER:

CC 3 / AIG1800 3535 /

ea3

LKK:  
IDAC:

## ASSIGNMENT

Sur: 047:

OL:

Date / Time:

23/04/18

Registered in Merimen:

23/04/18

Pre-assign / CCU / FTE

GBB 4426U



Insured Vehicle No.:

Name of Insured:

SUNBEAM AQUARIUM PL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

20/04/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

ZAN KIM LONH

Driver Tel No.:

98718881

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

200122461

Toyota Aygo

Place of Accident:

Lamprey Ave 10

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

844 4384R



INSRS:

WSP:

Tel:

Liability:

RMKS:

pml



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

1/2

844 4384R. X:

GBB 4426U. X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

9/13/18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

5/3/18 @ 11:00am CALLED OI NO RESPONSE.

EMAIL WSP LIABILITY CLAIM.

12.10.18 WSP inform TP WITHDRAW CLAIM.

05.11.18 INFORM AIG TP WITHDRAW CLAIM.

9/11/18.

LTA LIA FILE.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : 27

If NO or B 28, Ass. Lia :

Repair Cost:

S\$

OUI REAR ENDORS TP

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

CANCEL.

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

## Status of Driving Licence

### QUALIFIED DRIVING LICENCE

<b>Qualified Driving Licence No. :</b>	S1453655H
<b>Status of Qualified Driving Licence :</b>	Valid
<b>Class of Qualified Driving Licence :</b>	2B,3,4,5
<b>Expiry Date :</b>	Valid for life unless revoked, suspended or disqualified.

### PROVISIONAL DRIVING LICENCE

You (S1453655H) are not a valid Provisional Driving Licence Holder.

The above information is accurate as at 01/03/2018 12:01 AM.

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 1 March 2018 10:33 AM  
**To:** 'PBSP'; Mei Kwan (LKKAuto)  
**Cc:** Admin A; Vic (LKKAuto); assignments  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT - SJY4384R & GBB4426U ON 20.02.2018 \*\*\* LKK REF: CC3/AIG18003535/ea3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP [mailto:[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)]  
**Sent:** Thursday, 1 March 2018 10:15 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** Re: REQ FOR DIRECT SETTLEMENT - SJY4384R & GBB4426U ON 20.02.2018 \*\*\* LKK REF: CC3/AIG18003535/ea3

Dear Asher,

Please let us have your reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** PBSP  
**Sent:** Tuesday, 27 February 2018 9:23:11 AM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** 甯珺 ©; Asher Sng (LKKAUTO); Vic (LKKAUTO); assignments  
**Subject:** Re: REQ FOR DIRECT SETTLEMENT - SJY4384R & GBB4426U ON 20.02.2018 \*\*\* LKK REF: CC3/AIG18003535/ea3

Dear Asher,

Please let us have your reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Friday, 23 February 2018 8:09:12 PM  
**To:** PBSP  
**Cc:** 甯珺 ©; Asher Sng (LKKAUTO); Vic (LKKAUTO); assignments  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT - SJY4384R & GBB4426U ON 20.02.2018 \*\*\* LKK REF: CC3/AIG18003535/ea3

Dear Caroline,

Thank you for your email.

Please be informed that we are currently **pending for our insured's report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

***Meanwhile, please arrange appointment for survey.***

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]

**Sent:** Friday, 23 February, 2018 6:39 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** REQ FOR DIRECT SETTLEMENT - SJY4384R & GBB4426U ON 20.02.2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG18003535/ea3**

09 MAR 2018

**SUNBEAM AQUARIUM (PTE) LTD**  
9 CHANCHARU LINK  
SINGAPORE 768147

Dear Sir/Madam,

**ACCIDENT INVOLVING GBB 4426U AND SJY 4384R ON 20/02/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## Asher Sng (LKKAUTO)

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**From:** PBSP <pml-pbsp@simedarby.com.sg>  
**Sent:** Friday, 12 October 2018 10:03 AM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** Fw: REQ FOR DIRECT SETTLEMENT - SJY4384R & GBB4426U ON 20.02.2018 \*\*\* LKK  
REF: CC3/AIG18003535/ea3

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Asher

Please refer to the reply below on the above matter.

Teng Wai Khan

Reply all |  
Today, 9:58 AM  
Action Items  
Dear Caroline,

I have contacted the owner, Mr Jimmy Tay who had change his car and will not pursue the claim.

Regards,  
Wai Khan

Performance Motors Limited  
Body & Paint Department  
DID : 63190149  
Fax : 64743229

Thank you.

Regards,  
Caroline

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**From:** PBSP  
**Sent:** Thursday, 1 March 2018 10:45 AM  
**To:** Merina Chia San San  
**Subject:** Fw: REQ FOR DIRECT SETTLEMENT - SJY4384R & GBB4426U ON 20.02.2018 \*\*\* LKK REF: CC3/AIG18003535/ea3

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

**Sent:** Thursday, 1 March 2018 10:32 AM

**To:** PBSP; Mei Kwan (LKKAUTO)

**Cc:** 甯珺 ©; Vic (LKKAUTO); assignments

**Subject:** RE: REQ FOR DIRECT SETTLEMENT - SJY4384R & GBB4426U ON 20.02.2018 \*\*\* LKK REF: CC3/AIG18003535/ea3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Asher Sng (LKKAUTO)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 5 November 2018 12:44 PM  
**To:** 'Lee, Ming-Yao'  
**Subject:** Your ref : 7260999146SG, ACCIDENT INVOLVING GBB 4426U & SJY 4384R ON 20/02/2018  
**Attachments:** Fw: REQ FOR DIRECT SETTLEMENT - SJY4384R & GBB4426U ON 20.02.2018 \*\*\* LKK REF: CC3/AIG18003535/ea3

Your ref : 7260999146SG  
Our ref : CC3/AIG18003535/ea3

Dear Ming Yao,

ACCIDENT INVOLVING GBB 4426U & SJY 4384R ON 20/02/2018

We refer to the above matter.

Please be informed that TP claimant have change his car and will not pursue the claim.

In view of above, we will close the case without bill as no survey was done.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)