

INS CASE OWNER:

CC 4 / ASM1800

3532

Uga. 3/2

LKK:
IDAC:

31845

Surveyor:

Marius

DOI:

21/2/18

Date / Time:

22/2/18

Registered in Merimen:

Pre-assign / CCU / FTE

FBD 40176



Insured Vehicle No.

Name of Insured

Muhammad Hardir B. Ibrahim

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A:

21/2/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Sgm00963

Policy No.:

P1455797

Make / Model:

Yamaha T135

Place of Accident:

Yisvur Central

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLJ57924



INSRS:

WSP:

Tel:

Liability:

RMKS:

Jim Auto



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

	SLJ57924 - X ; FBD 40176 - X
21/2/18	finding out 2 BA
21/2/18	Email LOI. (REQ PRE)
21/2/18	Rel LOR to TP clearing LOD
21/2/18	TO seek mandate.
21/2/18	Pending mandate approval. (approved)
21/2/18	offw 2. settle @ \$1303.50 as per TP LOD. file
21/2/18	paid su find DV.

STAGE	DATE / PIC	
Non-Reporting ltr (1st):		
Non-Reporting ltr (2nd):		
Non-Reporting ltr (Final):		
Notification ltr (if non-pickup)		
Call OI:		
After call ltr to OI:		
Documentation Check List: Handler Typist		
Notification ltr (if non-pickup)	☒	☐
After call ltr to OI:	☒	☐
Authorisation To Act:	☐	☐
Release Voucher:	☐	☐
Final Repair Bill:	☒	☐
Car Rental Invoice:	☒	☐
Towing Invoice:	☒	☐
LTA / GIA :	☒	☐
Medical Bill:	☒	☐
PIR:	☒	☐
Mandate/Reject Instruction:	☒	☐
LOD	☒	☐
Payment Breakdown Form:	☐	☐
Post-Repair Photos:	☒	☐
Others:	☒	☐

PRELIMINARY ADVICE		Date/Time: 21/2	Sent By: Am
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	116	SS 1090.00	(3 days) Reduction: 42241.92 % 68
FINAL SETTLEMENT		Date/Time: 25/2/18	Confirm with: Jena
Final Liability:	% 100	(Agreed / Assessed)	BOLA S/N No.: 27
Repair Cost:	(w/SS)	SS 1123.50	
Loss of Rental (LOR):	SS -	(days)	
Loss of Use (LOU):	SS 180.00	(560 x 3 days)	
Loss of Income (LOI):	SS -	(\$ x days)	
LOR only ☐ LOU only ☐	☒ LOR + LOU ☐ LOR + LOI ☐	[Tick only one]	
GIA/LTA Search	SS -		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost	SS -		
Total:	SS 1303.50	Global Sum SS:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS 1303.50	Name 1:	Jim Auto Services Pte Ltd
Payee 2: (Strike if N.A.)	SS -	Name 2:	
Payee 3: (Strike if N.A.)	SS -	Name 3:	

x GIA.

Jin Auto Services Pte Ltd

Blk 14 Defu Lane 10 #01-412

Singapore 539195

Tel:62898126 Fax :62870590

Company Reg No:200704370C GST Reg No ::200704370C

Your ref :

Our Ref

Not Authorised
27/2/18
the photo After repair
1/5 #1050
27/2/2018 3 day.

M/s ~~ANY~~ INSURANCE

DEAR SIR / MADAM

ESTIMATE REPAIR COST FOR SLJ5792U

TO SUPPLY :

- | | | | |
|---|-------|---------------------------|-------|
| 1 | 1 PC | REAR BUMPER | 20/22 |
| 2 | 1 SET | REAR BUMPER CLIPS | 22 |
| 3 | 2 PCS | REAR BUMPER SIDE RETAINER | 11 |
| 4 | 1 PC | BOOTLID BADGE | 11 |
| 5 | 1 PC | BOOTLID CITY EMBLEM | 11 |
| 6 | 1 PC | BOOTLID -VTECH EMBLEM | 11 |
| 7 | 1 PC | END PANEL | 12 |

less 20%

- | | | | |
|----|------|---------------------------------------|--------|
| 8 | 1 PC | REVERSE SENSOR(s.nett) | 11 |
| | | <u>Labour Charge</u> | ref. x |
| 9 | | REMOVE & RENEW SENSOR | |
| 10 | | SPRAY PAINTING | |
| 11 | | LABOUR CHARGE TO REPAIR & RENEW PARTS | |
| 12 | | tuff kote | |
| 13 | | WIRING | |

LIST PRICE

- | | | |
|----|--------|---|
| \$ | 463.70 | ✓ |
| \$ | 39.00 | ✓ |
| \$ | 33.00 | X |
| \$ | 16.80 | X |
| \$ | 18.90 | X |
| \$ | 19.60 | X |
| \$ | 323.90 | X |

\$ 914.90

-182.98

\$ 731.92

\$ 250.00 X

\$ 80.00 50

\$ 1,100.00 200

\$ 980.00 450

11 \$ 120.00 X

\$ 30.00 20

Total \$ 3,291.92

1. The Insured must notify the Repairer of the following:

- To resurvey before/after spray painting
- To display (damaged parts) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No repair/modification is allowed
- Supplementary services must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0786C
Vehicle Details	
Vehicle No.:	SLJ5792U
Vehicle to be Exported:	No
Intended De-registration Date:	27 Feb 2018
Vehicle Make:	HONDA
Vehicle Model:	CITY 1.5 SV CVT
Primary Colour:	Grey
Manufacturing Year:	2016
Engine No.:	L15Z14113373
Chassis No.:	MRHGM6660HP000366
Maximum Power Output:	88.0 kW (118 bhp)
Open Market Value:	\$17,760.00
Original Registration Date:	16 Dec 2016
First Registration Date:	16 Dec 2016
Transfer Count:	0
Actual ARF Paid:	\$12,760.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Dec 2026
PARF Rebate Amount:	\$9,570.00
Intended COE Rebate Details	
COE Expiry Date:	15 Dec 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,951.00
COE Rebate Amount:	\$44,830.00
Total Rebate Amount:	\$54,400.00

The information contained herein is correct as at 27 Feb 2018

OK



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 18/10/2019

Survey Details:

Date of loss	21-Feb-18
Date of appointment	23-Feb-18
Date of survey	27-Feb-18
Location of survey	JIN AUTO SERVICES PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLJ 5792U
Make and Model	HONDA CITY
Date of registration	16/12/2016
Excess	
Market Value	\$0
Parf Rebate	\$0
Nett Loss	\$0

Repair details:

Initial Estimate	\$ 3,291.92
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Proposed/Revised repair cost:

Parts	\$ 402.16
Check items (estimate)	\$ -
Labour	\$ 920.00
Total	\$ 1,322.16
Lump Sum(if applicable)	\$ 1,050.00

Number of days for repair	3
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

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Mandate:

Liability(TP)	100%	
Proposed repair cost (W/GST)	\$ 1,123.50	
Loss of use	\$ 180.00	3days x \$60
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ -	
Others	\$ -	
Proposed Total	\$ 1,303.50	

 **<MANDATE IA> - S8M009G3 {ACCIDENT INVOLVING
FBD 4017G(OI) & SLJ 5792U(TP) ON 21/02/2018}**

Type

 Question

Message

LIABILITY: 100% BOLA S27 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$1,303.50 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

[Reply](#)

Jin Auto Services Pte Ltd

Blk 14 Defu Lane 10 #01-412

Singapore 539195

Tel:62898126 Fax :62870590

Company Registration No:200704370C GST Registration No:200704370C

Date : 17/04/2018

Your ref :FBD4017 (AXA Insured)

C/O LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
(S) 408933

Dear Sir/Madam

Accident involving vehicle SLJ5792U & FBD4017 ON 21/2/18

We are instructed by the owner SLJ5792U to write ,negotiate and settle claim on her behalf for the above mentioned accident. we are now seeking the total amount of claim as follow:

Repair cost	S\$1123.5(0 with gst)
Loss of used	180.00

TOTAL S\$1303.50

We shall appreciate if you could kindly consider our claim at your earliest convenience and kindly let us have your acknowledgement of receipt of this letter within 14days of your receipt of this letter.

Yours faithfully



Jouis Seow (Email: jouis@jinauto.com.sg)



Re:<MANDATE IA> - S8M009G3 {ACCIDENT INVOLVING FBD 4017G(OI) & SLJ 5792U(TP) ON 21/02/2018}

Type

 Question

Message

PLS PROCEED

Reply



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18003532/Uga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 06-12-2019



ATTN:STACEY NG

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FBD 4017G	Veh. Inspected	SLJ 5792U
Policy No.	P1955397	Coverage (\$)	0.00
Claim No.	S8M009G3	Excess (\$)	0.00
Assign From		Assign Date	23/02/2018

2. Vehicle Particulars & Condition

Make & Model	HONDA CITY (A)	c.c	1497
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	MRHGM6660HP000366	Colour	GREY
Odometer	20212	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/55 R16	BRIDGESTONE	6 mm
L/H Front Tyre	185/55 R16	BRIDGESTONE	6 mm
R/H Rear Tyre	185/55 R16	BRIDGESTONE	6 mm
L/H Rear Tyre	185/55 R16	BRIDGESTONE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	21/02/2018	Inspection Date	27/02/2018
Survey held at	JIN AUTO SERVICES PTE LTD BLK 14 DEFU LANE 10 #01-412 SINGAPORE 539195		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLJ 5792U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER (CONSISTENT)	DENTED / DEFORMED	463.70	463.70
1	SET REAR BUMPER CLIPS (CONSISTENT)	NECESSARY	39.00	39.00
2	REAR BUMPER SIDE RETAINER (CONSISTENT)	NOT NECESSARY	33.00	-
1	BOOTLID BADGE (CONSISTENT)	NOT NECESSARY	16.80	-
1	BOOTLID CITY EMBLEM (CONSISTENT)	NOT NECESSARY	18.90	-
1	BOOTLID -VTECH EMBLEM (CONSISTENT)	NOT NECESSARY	19.60	-
1	END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	323.90	-
	LESS 20% DISCOUNT		-182.98	-100.54
			731.92	402.16
<u>SPECIAL NETT ITEMS</u>				
1	REVERSE SENSOR (SN) (CONSISTENT)	NOT NECESSARY	250.00	-
			250.00	-
<u>LABOUR</u>				
	REMOVE & REFIX SENSOR .		80.00	50.00
	SPRAY PAINTING.		1,100.00	400.00
	LABOUR CHARGE TO REPAIR & RENEW PARTS.INCLUSIVE OF THE REPAIR OF END PANEL.		980.00	450.00
	TUFF KOTE.	NOT NECESSARY	120.00	-
	WIRING.		30.00	20.00
			2,310.00	920.00
GRAND TOTAL			3,291.92	1,322.16
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,050.00

Report Ref No. CC4/ASM18003532/Uga3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

⏪ Service Request Details

Claim	SGM009G3	Actions	
Reference	CC4/ASM1800532/Upd1a2 📎	Next Step	Wait for: Approve Invoice
Loss Date	21 February 2018	Add Invoice	
Report Date	23 Feb 2018 11:58:36 AM		
Request Date	23 February 2018		
Due Date			
Vendor Name	LUK AUTO CONSULTANTS PTE LTD (TP)	Vehicle Information	
Type of Loss	Third Party Vehicle Damage	Incident Vehicle Registration #	SLJ5782U
Services	Pending verification • Direct Settlement	Make	TPVD HONDA
		Model	CITY-1.5 SV CVT (A)
		Service Address	
		...	
		Primary Contact/Insured	
			IBRAHIM MUHAMMAD HAIDIR BIN 134 YISHUN STREET 11, #05-165, 760134, Singapore
		Claim Handler	
			HG Stacey 6568804351 stacey.ng@axa.com.sg

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
Document Type		Document SubType				
➕ Upload Documents						
NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED		
📄 Accident Statement		Reports & Statement		Merlinam		

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (4).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2019
LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2019
LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2019
LETTER TO CI.pdf	Letters and Correspondence	Policy Holder / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2019
PAIRF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 October 2019
LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 October 2019
MANDATE IA DO 18102019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 October 2019
TP FINAL EST LIST.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 October 2019
LCD.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 October 2019
FINAL REPAIR INVOICE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 October 2019
Preliminary Advice.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 April 2018
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	4 April 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 CIA REPORT OF SJ5792U (TP).pdf	Reports & Statement	GIA Report	KADRI Muteen	23 February 2018
 EMAIL.msg	Letters and Correspondence	Workshop	KADRI Muteen	23 February 2018