

## Hsiao Tong (LKKAuto)

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**From:** Precise Auto Service <Support@preciseauto.sg>  
**Sent:** Monday, 15 April 2019 1:03 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** ACCIDENT INVOLVING VEHICLE NO. SLR 5500D AND SKG 1458P ON 13 FEB 2018  
**Attachments:** 15042019125807.pdf

### Without Prejudice

Your Ref. :-  
Vehicle No. : SLR 5500D/T/18(SJE)

**M/s DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD**  
88 South Bridge Road  
Singapore 058716

Dear Ms. Hsiao Tong

### RE : ACCIDENT INVOLVING VEHICLE NO. SLR 5500D AND SKG 1458P ON 13 FEB 2018 @ 08 : 05 HRS ALONG ALONG PIE TOWARDS CHANGI

We are the repairer for vehicle no. **SLR 5500D** and instructed by the owner, **Rto Leasing Pte Ltd**, on his behalf to submit the claims against your insured's vehicle no. **SKG 1458P** that was involved in the above mentioned accident.

The accident was clearly caused by your insured's negligence. In order to save the legal cost, we will process the claim to you directly as follows:

1. Cost of Repair (Surveyed By Mr. Adrian)	\$ 14,766.00	(Including GST)
2. Car Rental (25 days X \$200.00)	\$ 5,000.00	(Including GST)
3. LTA / GIA Search Fee	\$ 37.00	
<b>Total :</b>	<b>\$ 19,803.00</b>	

Please let us have your payment in our favour of "**Precise Auto Service**".

Your prompt reply of the above claims will be much appreciated.

Thank You

Best Regards  
Yan Hong

--  
**T :** 6745 7367 | **F :** 6841 3390  
**E :** [support@preciseauto.sg](mailto:support@preciseauto.sg)  
**W :** [www.preciseauto.sg](http://www.preciseauto.sg)  
**A :** No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



*Follow us on social media:*

 <https://www.instagram.com/preciseautosvs/>

 <https://twitter.com/preciseautosvs>

 <https://www.facebook.com/PreciseAutoService/>

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 Virus-free. [www.avg.com](http://www.avg.com)

TO: **PRECISE AUTO SERVICE**  
**NO. 1 KAKI BUKIT AVENUE 6**  
**#02-34/36**  
**SINGAPORE 417883**

**LETTER OF AUTHORITY & INDEMNITY**

**ACCIDENT INVOLVING VEHICLE NO. SLR 5500D AND SKG1458P**

I/We, Rto Leasing Pte Ltd NRIC No. 201721746Z  
owner of vehicle no. SLR 5500D, hereby authorise **M/S PRECISE AUTO SERVICE** to commence repairs to my motor vehicle and to forward the claim for damages sustained in the above accident to the third party driver and/or his employer and/or the vehicle owner and/or the insurer concerned. I/We agree that in consideration of you giving up your repairer's lien I agree to assign the whole proceeds of my/our third party claim to you and if applicable, our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and our solicitors to see the claim to a successful conclusion. In the event the proceeds of claim for damages, interest, costs and expenses including legal costs are paid to me directly by the third party insurer, I undertake to indemnify and/or reimburse the said proceeds of claim to you.

If the third party driver and/or his employer and/or the vehicle owner and/or the insurer reject liability, I will be fully responsible for the repair costs.

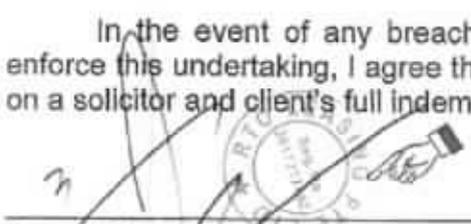
I/We also authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurers' claim.

I/We undertake to inform you and/or the solicitors appointed by you on my/our behalf in the event the third party's insurance company communicates with me/us directly by telephone or in writing and I/we further undertake not to enter into any compromise Settlement Agreement with the third party insurance without your consent as I understand that this may jeopardise a fair recovery of the third party claim.

My vehicle is repaired by the repairer on my own free will without any inducement, threat and/or promise.

In the event of any breach of my undertaking and the repairer is compelled to enforce this undertaking, I agree that I shall pay for the legal costs incurred by the repairer on a solicitor and client's full indemnity basis.

  
Owner Signature  
(Company Stamp, if Applicable)

## PRECISE AUTO SERVICE

NO 1 KAKI BUKIT AVE 6 #02-33/34/36 AUTOBAY SINGAPORE 417883

TEL : 6745 7367 FAX : 6841 3390

CO. REG. NO. : 35766600C GST REG. NO. : 35766600C

=====

Accident Date : 13-02-18

OUR REF : SLR 5500D/T/18 (SJE)

TAX INVOICE

Rto Leasing Pte Ltd  
Blk 989C Jurong West St 93  
#15-667  
Singapore 643989

Invoice No. : TP1902-015

DATE : 28-02-19

FINAL BILL ON VEH. NO. : SLR 5500D  
VEHICLE MODEL : TOYOTA HARRIER

LUMP SUM REPAIR

INCLUDING SUPPLY OF PARTS & LABOUR

PANEL BEATING & SPRAY PAINTING

13,800.00

SUB-TOTAL	:	13,800.00
ADD GST 7%	:	966.00
TOTAL AMOUNT SGD	:	<u>14,766.00</u>

This is a computer generated document and requires no signature.

## TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
PRECISE AUTO SERVICE C/O ONG CHING CHUAN BLK 989C JURONG WEST STREET 93 #15-667 SINGAPORE 643989

DATE	INVOICE NO.
14-Mar-2018	A 37275

	VHA NO.	DUE DATE	VEH. NO.
	A 37275	14-Mar-2018	SLS 311 K
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 13 FEBRUARY 2018 TO 10 MARCH 2018 YOUR REF: SER 5500 D  T.P	25	186.9158	4,672.90
GST @ 7%			\$327.10
<b>TOTAL</b>			<b>\$5,000.00</b>

All cheques must be made payable to BKW Rent A Car Pte Ltd.  
Please write the vehicle and invoice number on the reserve.

## VEHICLE HIRING AGREEMENT

Workshop: precise

### HIRER'S PARTICULARS

Name (as in IC): WONG CHING CHUAN  
 NRIC/Passport No: S76121861 Date of Birth: 28/4/1976  
 Address: BLK 981C JURONG WEST Age: 30  
S793 #15-667 SI: 643989  
 Name & Address of Employer: \_\_\_\_\_  
 Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_  
 Driving Licence No: \_\_\_\_\_ Passed Date: 4/1/2001  
 D/L Type: Local/Int'l/Other: \_\_\_\_\_  
 Tel (C) \_\_\_\_\_ (R) \_\_\_\_\_ HP \_\_\_\_\_

### DRIVER'S PARTICULARS

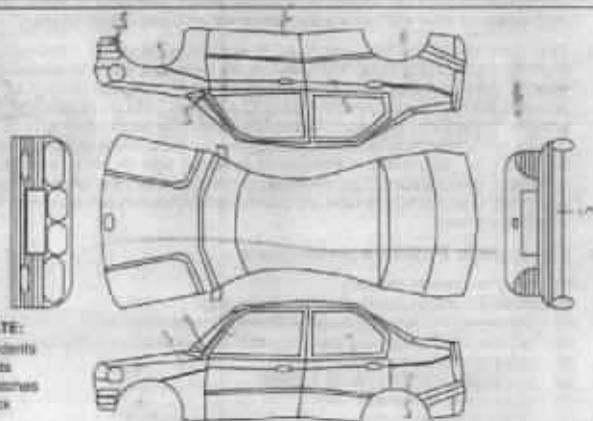
Name (as in IC): \_\_\_\_\_  
 NRIC/Passport No: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
 Age: \_\_\_\_\_  
 Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_ Yrs  
 Driving Licence No: \_\_\_\_\_ Passed / Expiry Date: \_\_\_\_\_  
 D/L Type: Local/Int'l/Other: \_\_\_\_\_ Contact No: \_\_\_\_\_

Hirer's Own Vehicle No: 2F 5500D Replace Veh No: \_\_\_\_\_  
 Loan Vehicle No: SUS 311K VR No: \_\_\_\_\_  
 Make & Model: J. Camry Auto/Manual Group: \_\_\_\_\_  
 CHARGES: \$ cts  
 Daily 25 day @ \$ 200 Per day \$ 5000 ✓  
 Weekly/Monthly week @ \$ \_\_\_\_\_ Per week/Monthly \_\_\_\_\_  
 Others \_\_\_\_\_  
 CDW/PAI @ \$ \_\_\_\_\_ Per day/Monthly \_\_\_\_\_  
 Delivery/Collection Svc \_\_\_\_\_  
 GST \_\_\_\_\_  
 OR No: \_\_\_\_\_ (A) SUB-TOTAL \$ 5000 ✓  
 Petrol Level & Surcharge: OUT E 1/4 1/2 3/4 F  
 First \_\_\_\_\_ km FREE per day GST \_\_\_\_\_  
 Excess mileage is chargeable at \_\_\_\_\_ cents per km TOTAL CHARGES \_\_\_\_\_

Security Deposit: \$ \_\_\_\_\_ Bank: \_\_\_\_\_  
 CASH/NETS/VISA/MC/AMEX/CHQ No: \_\_\_\_\_  
 Expiry Date: \_\_\_\_\_ Card ID No: \_\_\_\_\_  
 Name as in Card: \_\_\_\_\_

NON WAIVER EXCESS (Subject to GST): \$ 5000  
**ACCESSORIES CHECK**  
 Data Cards  Camera Systems  Hub Cap  Radio / CD Cartridge  
 Jack  Tyre Opener  Petrol Cap  Spare Tyre

Hirer's Signature: \_\_\_\_\_ Additional Driver's Signature: \_\_\_\_\_  
**SINGAPORE Use Only**



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

### IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages loss to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should be full to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
13/2/14	2:15pm	6305	Mark	
Return Of Vehicle: The Hirer Driver is Required To Sign In The Column 'Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)				
Date In	Time In	Mileage	Check By	Remarks
14/2/14	1:15pm			

**Enquire Vehicle & Owner Information ( Vehicle No. SKG1458P As At 13 Feb 2018 / 08:05:00 )**

**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident  
Law Firm Case No.: SLR5500D.JZ

**Current Owner Details**

Owner ID Type: Singapore NRIC  
Owner ID: S6932549A  
Owner Name: LEOW CHEE YEN  
Registered Address Type: HDB / HUDC  
Registered Block/House No.: 681A  
Registered Street Name: JURONG WEST CENTRAL 1  
Registered Unit No.: # 03 - 94  
Registered Building Name: -  
Registered Postal Code: 641681

**Current Vehicle Details**

Vehicle No.: SKG1458P  
Make Description/Model: AUDI / A4 ATTRACTION 1.8 TFSI MU (PI)  
Insurance Company Name: DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD

## Hsiao Tong (LKKAuto)

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**From:** Sharon Tan <sharon.tan@directasia.com>  
**Sent:** Thursday, 10 October 2019 10:38 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** Claim: 75219/ST | TPD SLR5500D | Accident along PIE twds Changi before Toa Payoh involving SKG1458P (OI) > SLR5500D (NTUC) > SFL7980R (AIG) on 13/02/2018

Hi Ms Hsiao Tong,

We have called you but you were not available.

Please assist to offer \$18,500 (final offer).

Regards

Sharon Tan / Senior Claims Specialist  
Direct: +65 6603 3619

### DirectAsia Insurance

Office: 20 Anson Road, #08-01, S(079912)

[www.directasia.com](http://www.directasia.com)



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**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Tuesday, 24 September, 2019 4:17 PM  
**To:** Sharon Tan <sharon.tan@directasia.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXT] RE: Claim: 75219/ST | TPD SLR5500D | Accident along PIE twds Changi before Toa Payoh involving SKG1458P (OI) > SLR5500D (NTUC) > SFL7980R (AIG) on 13/02/2018

Hi Sharon,

We refer to your below email.

Third party rejected our offer at \$18,294.00(all-in) and proposed \$18,700.00(all-in).

Kindly let us have your further mandate/instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Sharon Tan <[sharon.tan@directasia.com](mailto:sharon.tan@directasia.com)>  
**Sent:** Friday, 20 September 2019 4:18 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Claim: 75219/ST | TPD SLR5500D | Accident along PIE twds Changi before Toa Payoh involving SKG1458P (OI) > SLR5500D (NTUC) > SFL7980R (AIG) on 13/02/2018

Hi Ms Hsiao Tong,

We have not heard from you since our email dated 12/7/19.

Please update us on the developments of this third party settlement matter.

Regards

Sharon Tan / Senior Claims Specialist  
Direct: +65 6603 3619

**DirectAsia Insurance**  
Office: 20 Anson Road, #08-01, S(079912)  
[www.directasia.com](http://www.directasia.com)



**From:** Sharon Tan  
**Sent:** Friday, 12 July, 2019 2:28 PM  
**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Claim: 75219/ST | TPD SLR5500D | Accident along PIE twds Changi before Toa Payoh involving SKG1458P (OI) > SLR5500D (NTUC) > SFL7980R (AIG) on 13/02/2018

**WITHOUT PREJUDICE**

Hi Ms Hsiao Tong,

We refer to the above matter.

Please assist to offer \$160 and 22 days.

Regards

Sharon Tan / Senior Claims Specialist  
Direct: +65 6603 3619

**DirectAsia Insurance**  
Office: 20 Anson Road, #08-01, S(079912)  
[www.directasia.com](http://www.directasia.com)



**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Saturday, 6 July, 2019 11:39 AM  
**To:** Sharon Tan <[sharon.tan@directasia.com](mailto:sharon.tan@directasia.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXT] RE: Claim: 75219/ST | TPD SLR5500D | Accident along PIE twds Changi before Toa Payoh involving SKG1458P (OI) > SLR5500D (NTUC) > SFL7980R (AIG) on 13/02/2018

**Without Prejudice**

Dear Sirs/Mdm.

We refer to the above matter.

Third party rejected our offer at \$17,174.00(all-in) and proposed \$ 19,274.00(all-in). The breakdown of third party proposed as follows: -

1. Cost of Repair (w/GST)	\$	14,766.00
2. Car Rental (25 days X \$180.00)	\$	4,500.00
3. LTA Search Fee	\$	8.00
<b>Total :</b>	<b>\$</b>	<b>. 19,274.00</b>

Kindly let us have your further mandate.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sharon Tan <[sharon.tan@directasia.com](mailto:sharon.tan@directasia.com)>

**Sent:** Tuesday, 18 June 2019 2:45 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Claim: 75219/ST | TPD SLR5500D | Accident along PIE twds Changi before Toa Payoh involving SKG1458P (OI) > SLR5500D (NTUC) > SFL7980R (AIG) on 13/02/2018

**WITHOUT PREJUDICE**

Hi Ms Hsiao Tong,

We refer to your email dated 3/6/19.

We are agreeable with your recommendation. Please proceed to negotiate as such and keep us posted once there is a settlement.

Regards

Sharon Tan / Senior Claims Specialist

Direct: +65 6603 3619

**DirectAsia Insurance**

Office: 20 Anson Road, #08-01, S(079912)

[www.directasia.com](http://www.directasia.com)



**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Monday, 3 June, 2019 9:31 AM

**To:** Sharon Tan <[sharon.tan@directasia.com](mailto:sharon.tan@directasia.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXT] \*Part 1/2 - RE: Claim: 75219/ST | TPD SLR5500D | Accident along PIE twds Changi before Toa Payoh involving SKG1458P (OI) > SLR5500D (NTUC) > SFL7980R (AIG) on 13/02/2018

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **PRECISE AUTO SERVICE** at **\$17,174.00(all-in)**. The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$14,766.00
2. Loss of Rental (16days x \$150.00)	\$ 2,400.00
3. LTA/GIA Search Fee	\$ 8.00
<b>TOTAL</b>	<b><u>\$17,174.00</u></b>

Enclosed herewith the supporting document for your perusal. **(Part 1/2)**

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Sunday, 10 March 2019 7:53 PM

**To:** Sharon Tan <[sharon.tan@directasia.com](mailto:sharon.tan@directasia.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Claim: 75219/ST | TPD SLR5500D | Accident along PIE twds Changi before Toa Payoh involving SKG1458P (OI) > SLR5500D (NTUC) > SFL7980R (AIG) on 13/02/2018

Dear Sharon,

We are still pending for finalisation with third party repairer.

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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-----Original Message-----

From: Sharon Tan <[sharon.tan@directasia.com](mailto:sharon.tan@directasia.com)>  
Sent: Thursday, 15 November 2018 11:21 AM  
To: Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
Cc: Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
Subject: Claim: 75219/ST | TPD SLR5500D | Accident along PIE twds Changi before Toa Payoh involving SKG1458P (O) > SLR5500D (NTUC) > SFL7980R (AIG) on 13/02/2018

Hi Ms Shu Pei,

We have not heard from you since our email dated 5/6/18.

Please update us on the developments of this third party settlement matter.

Regards

Sharon Tan / Senior Claims Specialist  
Direct: +65 6603 3619

DirectAsia Insurance  
Customer Service: +65 6665 5555  
Office: 20 Anson Road, #08-01, S(079912) [www.directasia.com](http://www.directasia.com) -----Original Message-----

From: Sharon Tan  
Sent: Tuesday, 5 June, 2018 5:34 PM  
To: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)  
Cc: Hsiao Tong  
Subject: Claim: 75219/ST | TPD SLR5500D | Accident along PIE twds Changi before Toa Payoh involving SKG1458P (O) > SLR5500D (NTUC) > SFL7980R (AIG) on 13/02/2018

WITHOUT PREJUDICE  
SAVE AS TO COSTS

Hi Ms ShuPei,

We refer to the above matter.

We are agreeable to a DIRECT SETTLEMENT in this matter.

Kindly engaged with workshop and keep us updated.

Regards

Sharon Tan / Personal Claims Specialist  
Direct: +65 6603 3619

DirectAsia Insurance  
Customer Service: +65 6665 5555  
Retail: 88 South Bridge Road, S(058716)

www.directasia.com

-----Original Message-----

From: Motor Claims

Sent: Tuesday, 5 June, 2018 1:48 PM

To: Sharon Tan

Subject: FW: [EXT] RE: PRI Assignment 75219 /ST /WP/Precise Auto Service /OD : SKG1458P /TP : SLR5500D / DOA : 13.02.2018

Dear Sharon,

FYI. 75219/ST

Best Regards,

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com

-----Original Message-----

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

Sent: 5 June, 2018 12:10 PM

To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>

Subject: [EXT] RE: PRI Assignment 75219 /ST /WP/Precise Auto Service /OD : SKG1458P /TP : SLR5500D / DOA : 13.02.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Shu Pei (LKKAuto)

Sent: Wednesday, 4 April 2018 11:54 AM

To: motorclaims@directasia.com; claim@directasia.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok'

<derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Charandeep Singh'

<charandeep.singh@directasia.com>

Subject: RE: PRI Assignment 75219 /ST /WP/Precise Auto Service /OD : SKG1458P /TP : SLR5500D / DOA : 13.02.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Shirley Hiew (LKK Auto)

Sent: Monday, 19 March 2018 10:49 AM

To: motorclaims@directasia.com; claim@directasia.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>

Subject: FW: PRI Assignment 75219 /ST /WP/Precise Auto Service /OD : SKG1458P /TP : SLR5500D / DOA : 13.02.2018

Your ref: TBA

LKK ref: CC4/DAI18003530/Aps3

Dear Sir/Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Charandeep Singh [mailto:charandeep.singh@directasia.com]

Sent: Friday, 2 March 2018 5:52 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Sharon Tan <sharon.tan@directasia.com>

Subject: PRI Assignment 75219 /ST /WP/Precise Auto Service /OD : SKG1458P /TP : SLR5500D / DOA : 13.02.2018

Dear Shirley,

Please note that DA claim reference is 75219/ST and not 74799.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com

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-----Original Message-----

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Friday, 2 March, 2018 12:04 PM

To: Motor Claims; Claim; Hsiao Tong (LKKAuto)

Cc: Admin A; Aaron Wang; Derrick Quok; Kenneth Lim; Charandeep Singh

Subject: [EXT] RE: PRI Assignment 74799 /ST /WP/Precise Auto Service /OD : SKG1458P /TP : SLR5500D / DOA : 13.02.2018

Your ref: TBA

LKK ref: CC4/DAI18003530/Aps3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SJN 5654M at M/s Precise Auto Service - Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)

Sent: Friday, 23 February 2018 11:37 AM

To: 'Motor Claims' <motorclaims@directasia.com>; assignments <assignments@lkkauto.com>

Cc: 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Sharon Tan' <sharon.tan@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI Assignment 74799 /ST /WP/Precise Auto Service /OD : SKG1458P /TP : SLR5500D / DOA : 13.02.2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Motor Claims [mailto:motorclaims@directasia.com]

Sent: Thursday, 22 February 2018 4:03 PM

To: assignments@lkkauto.com

Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Sharon Tan <sharon.tan@directasia.com>

Subject: PRI Assignment 74799 /ST /WP/Precise Auto Service /OD : SKG1458P /TP : SLR5500D / DOA : 13.02.2018

Dear Sir,

Please arrange to survey SLR5500D on a without prejudice basis.

Please conduct direct pre-repair inspection survey at the workshop below and update us immediately if the repair cost is above \$10K.

Precise Auto Service

1 Kaki Bukit Avenue 6. #02-36

Autobay @ Kaki Bukit

Singapore 417883

Tel: 6858 1846 Fax: 6487 6070

Please ensure your surveyor follows the NIMA protocol with vehicle being dismantled in front of your surveyor.

If the vehicle is not dismantled in front of your surveyor, then your surveyor should not sign any confirmation as NIMA protocol is not being followed.

Please let us have a copy of your surveyor's preliminary report of the damages and repair cost within 3 days from the date of inspection.

Best regards,

Claims Department

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

-----Original Message-----

From: Izhar [mailto:izhar@chiaarul.com]  
Sent: Thursday, February 22, 2018 3:44 PM  
To: Motor Claims <motorclaims@directasia.com>  
Subject: [EXT] RE: FAX - PRI - SLR500D - DOA 13/2/2018

Our Reference : SLR 500D  
Your Reference : 75219/ST

WITHOUT PREJUDICE

Dear Sir,

We refer to the above matter and your email dated 14 February 2018.

We are agreeable to your proposed surveyor Mr Marcus Chua from LKK Auto Consultants Ltd.

Kindly proceed accordingly.

Regards,

Mr Izhar

M/s Chia S Arul LLC  
151 Chin Swee Road  
#03-09 Manhattan House  
Singapore 169876  
Tel: (65) 6733 4647 Fax: (65) 6733 8183

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-----Original Message-----

From: Alywin [mailto:alywin@chiaarul.com]  
Sent: Wednesday, February 14, 2018 10:00 AM  
To: izhar@chiaarul.com  
Subject: FW: FAX - PRI - SLR500D - DOA 13/2/2018  
Importance: High

Please do not hesitate to contact me should you have any queries thereof.

Best regards,

Mr Alywin Yeo

M/s Chia S Arul LLC  
151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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-----Original Message-----

From: Motor Claims [<mailto:motorclaims@directasia.com>]

Sent: 14 February, 2018 9:50 AM

To: [alywin@chiaarul.com](mailto:alywin@chiaarul.com)

Cc: Aaron Wang; Derrick Quok; Kenneth Lim; Sharon Tan

Subject: FW: FAX - PRI - SLR500D - DOA 13/2/2018

Importance: High

WITHOUT PREJUDICE

Your Ref: SLR5500D

Our Ref: 75219/ST

To: Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647

Fax: (65) 6733 8183

Dear Sir,

We refer to your Notice of Accident dated 13.02.2018

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. Direct Asia Insurance - Derrick Quok
14. Direct Asia Insurance - Kenneth Lim
15. Direct Asia Insurance - Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best regards,  
Claims Department

DirectAsia Insurance  
Customer Service: +65 6665 5555  
Retail: 88 South Bridge Road, S(058716)  
www.directasia.com

-----Original Message-----

From: Gloria Kwok  
Sent: Tuesday, February 13, 2018 5:49 PM  
To: Motor Claims <motorclaims@directasia.com>  
Subject: FAX - PRI - SLR500D - DOA 13/2/2018  
Importance: High

Hi TF,

For urgent PRS.

Thank you.

Best Regards,  
Gloria

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