

INSURANCE

INS. CASE OWNER: Shawn

CC4 / DAI18003530 / AP/3/9

LKK:
 IDAC:

ASSIGNMENT

Surveyor: ADRIAN

DOI: 22/02/13

Date / Time: 22/02/13

Registered in Meritax: _____

Pre-assign / CCU / FTE



Insured Vehicle No.: SKG 1453P

Claim No.: _____

Name of Insured: _____

Policy No.: _____

Insured Tel No.: _____ HP: _____

Make / Model: _____

Excess Sec II :SS _____ D.O.A: 12/02/13

Place of Accident: _____

Is driver the owner? (YES / NO) Nature of Accident: _____

If NO, Driver Name / Age: _____

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.: _____ (VL: YES / NO)

Insured Liability: % **Final ? Yes / No**

SKG 1453P

SLR 5500D

SLR 730R



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: Precise Auto
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/Time	STAGE	DATE/PIC
<u>6/6/14</u>	Non-Reporting Itr (1st):	
<u>WT</u>	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call OI	
	After call Itr to OI	
<u>7/6/18</u>	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup)	<input type="checkbox"/>
	After call Itr to OI	<input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$S _____ days) Reduction: % _____ Email Call

FINAL SETTLEMENT Date/Time: 22/11/19 Confirm with: Yan Hong Email Call

Final Liability: % 100 (Agreed / Assigned) BOLA S/N No.: N/A

Repair Cost: up/low \$S 14,766.00

Loss of Rental (LOR): \$S 3,740.00 (22 days) x \$ 170.00

Loss of Use (LOU): \$S - (5 days)

Loss of Income (LOI): \$S - (5 days)

LOR only LOU only LOR + LOU LOR + LOI (Tick only one)

GLA/LTA Search: \$S 8.00

Medical: \$S -

Disbursement: \$S - (e.g. Tow/Independent)

Legal Cost: \$S -

Total: \$S 18,514.00 Global Sum \$S: 18,500 (as per BOLA instructions)

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: \$S 18,500.00 Name 1: Precise Auto Service

Payee 2: (Strike if N.A.) \$S _____ Name 2: _____

Payee 3: (Strike if N.A.) \$S _____ Name 3: _____

100% PAID

9/11/19

REF:

Surrey

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

N/S	O/S

Remark: The veh had commenced its
 repair at the time of inspection.

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 16 days Res: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SL2550017 Yr Regn: 2017 / August
 Type: M.Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Toyota Harrier c.c. 1986
 Colour: Silver A/C: Insured / Std / NI / NA
 Sp. Reading: 21923 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: ZSU60W99328
 Gen. Cond: Good Fair / Poor / Burnt
 Steering: Inorder Jammed / Leaked / Burnt or _____
 Brake: Inorder Jammed / Leaked / Burnt or _____
 Mod: Nil / S/Rim / STD A/Rim or _____
 Tyre Size: F: 225/65R17
 R: 225/65R17
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____

Front		Rear	
R/Bal. <u>06</u> mm		R/Bal. <u>06</u> mm	
L/Bal. <u>06</u> mm		L/Bal. <u>06</u> mm	
D.O.A. <u>13/2/18</u>		D.O.I. <u>23/02/18</u>	

 Survey held at Precise
 Des. of Damages: Frt / Rear O/S / N/S / UIC / Rooftop or _____
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP Direct Asia.

45 # 138W (Red) \$25179.33/

Date/Time, File Pass to?

: Prel. Report

Days Of Repair:

1)

: Final Report

Resurvey No. of Trip:

Survey Fee:

Date/Time, File Return to?

Transportation:

2)

Add Fee:

: Site Insp (\$

) \$-RS- \$

: Interview (\$

: Photos

: Tech. Invs (\$

: Other

: Weekend (\$

: TOTAL

Report Format :

Lump Sum / I.B.I: (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
DIRECT ASIA INSURANCE (SINGAPORE) PL		Ref : CC4/DAI18003530/Ab3	
88 SOUTH BRIDGE ROAD SINGAPORE 058716		Date : 23-02-2018	
		Code : DAI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKG 1458P	Veh. Inspected	SLR 5500D
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/02/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	13/02/2018	Inspection Date	23/02/2018
Survey held at	PRECISE AUTO SERVICE NO.1 KAKI BUKIT AVE 6 #02-34/36 SINGAPORE 417883		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

PRECISE AUTO SERVICE

NO. 1 KAKI BUKIT AVE 6 #02-34/36 AUTOBAY SINGAPORE 417883

TEL : 67457367 FAX : 68413390

CO. REG. NO. : 35766600C

GST REG. NO. : 35766600C

28-06-18

Accident Date : 13-02-18

OUR REF : SLR 5500D/T/18

RTO Leasing Pte Ltd

Blk 989C Jurong West St 93

#15-667

Singapore 643989

Adtion

Date: 13/02/18 to 06/03/18

TP Road Asia.

Xiao Tong

ZSU600099328

ESTIMATE BILL ON VEHICLE NO. SLR 5500D

MODEL : TOYOTA HARRIER

CHASSIS NO : 3ZRB968822

LIST ITEM

Front Bumper Fascia	behind		1,450.40 ✓
Front Bumper Side Retainer - LH	new		132.25 ✓
Front Bumper Center Air Guide	behind		181.90 ✓
Front Bumper Side Clips - LH	new	4pcs @ 12.90	51.60 ³⁰
Front Bumper Reinforcement	not new		561.10 +
Front Bumper Sponge - Center	} cracked.		185.25 ✓
Front Bumper Sponge - Side LH		181.10 ✓	
Front Bumper Lower Support Garnish	not new		581.10 +
Front Bumper Center Beam	best		238.10 ✓
Front Bumper Side Brace Bracket	not new		177.40 +
Fog Lamp - LH	} new		374.45 +
Fog Lamp Cover		132.10 +	
Head Lamp Assy - LH	cracked		2866.10 3,221.10
Front Fender Splash Shield - LH	} new		374.40 +
Front Fender Inner Bracket		182.10 +	

Front Fender Splash Shield Clips	not new	8pcs @ 12.90	103.20 ✓
Front Support Panel	Repaint		798.45 ✗
Front Support Panel Air Grille Garnish	not new		182.10 ✓
Engine Under Cover	} not new		561.60 ✓
Engine Under Cover Clips		8pcs @ 12.90	103.20 ✓
Air Cleaner Resonator			372.85 ✓
Air Cleaner Resonator Hose			231.30 ✓
Front Grille	cracked		535.90 ✓
Front Grille Clips	new	5pcs @ 12.90	64.50 20 ✓
Tail Gate	Dented		1,521.35 ✓
Tail Gate Hinge	not new	2pcs @ 171.45	342.90 ✗
Tail Gate Absorber	not new	2pcs @ 371.45	742.90 ✗
Tail Gate Weatherstripe	not new		381.90 ✗
Tail Gate Stopper	not new	2pcs @ 43.75	87.50 ✗
Tail Gate Lock	damaged		561.60 ✓
Tail Gate Lock Striker	new		43.75 ✗
Tail Gate Lock Cover	not new		132.10 ✓
Tail Gate Reflector	not new	2pcs @ 374.45	748.90 ✗
Tail Gate Reflector Sealant	not new	2pcs @ 50.00	100.00 ✗
Tail Gate Outer Garnish	not new		561.45 ✗
Tail Gate Badge	new		61.75 ✓
Tail Gate Emblem "Harrier"	new		63.90 ✓
Tail Gate Inner Handle Holder	not new		132.10 ✗
Tail Gate Inner Trim Board	replaced		791.60 6PS
Tail Lamp Assy	cracked	2pcs @ 581.45	1,162.90 ✓
Tail Lamp Clips	new	2pcs @ 12.90	25.80 ✓

Tail Lamp Sealant	<i>Not new</i>	2pcs @ 50.00	100.00	*
Tail Lamp Base Panel	<i>Repair</i>	2pcs @ 374.45	748.90	*
Rear Number Plate Lamp	<i>Not new</i>	2pcs @ 83.10	166.20	*
Rear Bumper Fascia	<i>Debond</i>		1,218.45	-
Rear Bumper Sporge	<i>cracked</i>		196.60	✓
Rear Bumper Side Retainer	<i>new</i>	2pcs @ 132.10	264.20	-
Rear Bumper Side Attachment	<i>Not new</i>	2pcs @ 141.45	282.90	*
Rear Bumper Clips	<i>new</i>	10pcs @ 12.90	129.00	30
Rear Bumper Reflector	<i>Not new</i>	2pcs @ 132.10	264.20	*
Rear End Panel (Outer)	<i>Debond</i>		791.85	✓
Rear End Panel (Inner)	<i>Repair</i>		791.46	*
Rear End Panel Top Trim	<i>Debond</i>		591.45	387
Rear End Panel Top Trim Clips	<i>new</i>	6pcs @ 12.90	77.40	10
Rear Floor Panel	<i>Buckled</i>		972.45	-
Rear Floor Panel Under Member	<i>Best</i>		561.00	374.45
Rear Floor Panel Insulator Cloth	<i>new</i>		581.90	250/s
Rear Floor Panel Board	} <i>Not new</i>		791.60	*
Rear Floor Panel Carpet			672.50	*
Rear Floor Panel Carpet Clips		4pcs @ 12.90	51.60	*
Rear Floor Panel Tool Tray Garnish (Side)	<i>Debond</i>		581.90	✓
Rear Floor Panel Tool Tray Garnish (Center)	<i>Not new</i>		561.60	*
Rear Sub Chassis Member	<i>Repair</i>	2pcs @ 791.60	1,583.20	*
Exhaust Silencer	<i>Not new</i>		972.10	*
Exhaust Silencer Hook	<i>Not new</i>	3pcs @ 63.90	127.80	*
Rear Windscreen Glass Moulding (Side)	} <i>new</i>	2pcs @ 172.10	344.20	150
Rear Windscreen Glass Moulding (Center)			182.10	✓

Rear Windscreen Glass Inner Seal	<i>new</i>		50.00	✓
Rear Windscreen Glass Clips	<i>new</i>	14pcs @ 12.90	180.60	30
Rear Fender Inner Trim Board	<i>Delam d</i>	2pcs @ 971.45	1,942.90	1436
Rear Fender Inner Trim Board Clips	<i>new</i>	16pcs @ 12.90	206.40	60
Rear Fender Air Vent	<i>new</i>		172.10	X
Rear Floor Panel	<i>Repeated</i>		798.25	X
Rear Floor Panel Under Member	<i>new</i>		374.45	+
Rear Floor Panel Insulator Cloth			561.60	X
Rear Floor Panel Side Tool Tray RH & LH	<i>new</i>	2pcs @ 591.45	1,182.90	X
Spare Tyre Sporge	<i>used</i>		581.45	298
Spare Tyre Windnut	<i>used</i>		271.45	45
			38,359.11	
		Less 25% Discount :	9,589.78	
			28,769.33	

NETT ITEM

Front Bumper Lower Spoiler	<i>Delam d</i>		680.00	✓
Tail Gate Outer Key Less Sensor	<i>new</i>		380.00	X
Reverse Sesnor Camera	<i>new</i>		680.00	+
Reverse Sensor With Control Unit	<i>used</i>	1340	380.00	60
Rear Bumper Lower Spoiler	<i>Delam d</i>		680.00	400
Rear Windscreen Glass Sealant	<i>new</i>		60.00	✓

LABOUR CHARGE

Towing			80.00	X
To tuff coat affected areas			250.00	80
To remove & refix interior upholstery			180.00	80
To remove & refix rear windscreen glass			180.00	120
To remove & refix reverse sensor & reverse camera			280.00	100
To remove & refix exhaust silencer			180.00	X
To remove & refix tail gate mechanism			220.00	80
To adjust chassis alignment on car O liner			380.00	X

To check wiring system
 To remove & refit aircon condensor, vacuum & recharge gas
 To respray affected areas
 To renew damaged parts, straighten & repair rear fender, rear chassis member & aligned all parts

150.00 ~~60~~
 150.00 ~~120~~
 3240
 2,300.00 ~~120~~
 3,000.00 ~~160~~

TOTAL:	<u>38,979.33</u>
GST 7%:	<u>2,728.55</u>
AMOUNT DUE:	<u>41,707.89</u>

total: 17285.97.
 4/5: 13.8K ✓
 16 days ✓

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

: Nivitha (LKK Auto)

From: Motor Claims <motorclaims@directasia.com>
Sent: Thursday, 22 February 2018 4:03 PM
To: assignments@lkkauto.com
Cc: Aaron Wang; Derrick Quok; Kenneth Lim; Sharon Tan
Subject: PRI Assignment 74799 /ST /WP/Precise Auto Service /OD : SKG1458P /TP : SLR5500D / DOA : 13.02.2018
Attachments: 201802131711.pdf; SKG1458P.PDF; SLR5500D.PDF; SFL7980R.PDF

Dear Sir,

Please arrange to survey SLR5500D on a without prejudice basis.

Please conduct direct pre-repair inspection survey at the workshop below and update us immediately if the repair cost is above \$10K.

Precise Auto Service
1 Kaki Bukit Avenue 6. #02-36
Autobay @ Kaki Bukit
Singapore 417883
Tel: ~~6858 1846~~ Fax: 6487 6070

Please ensure your surveyor follows the NIMA protocol with vehicle being dismantled in front of your surveyor.

If the vehicle is not dismantled in front of your surveyor, then your surveyor should not sign any confirmation as NIMA protocol is not being followed.

Please let us have a copy of your surveyor's preliminary report of the damages and repair cost within 3 days from the date of inspection.

Best regards,
Claims Department

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com

-----Original Message-----

From: Izhar [mailto:izhar@chiaarul.com]
Sent: Thursday, February 22, 2018 3:44 PM
To: Motor Claims <motorclaims@directasia.com>
Subject: [EXT] RE: FAX - PRI - SLR500D - DOA 13/2/2018

Our Reference : SLR 500D
Your Reference : 75219/ST

WITHOUT PREJUDICE

11.35am @ 23/2/18
vehicle In
person @ Arine

Dear Sir,

We refer to the above matter and your email dated 14 February 2018.

We are agreeable to your proposed surveyor Mr Marcus Chua from LKK Auto Consultants Ltd.

Kindly proceed accordingly.

Regards,

Mr Izhar

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

This e-mail is from M/s Chia S Arul LLC, a firm of Advocates and Solicitors in Singapore, and is intended solely for the named addressee. It contains confidential and /or legally privileged information. If the e-mail has reached you in error, please delete the e-mail immediately and inform us of the error. You may contact us at info@chiaarul.com. Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender therefore does not accept liability for any errors or omissions in the context of this message which arise as a result of Internet transmission.

-----Original Message-----

From: Alywin [<mailto:alywin@chiaarul.com>]

Sent: Wednesday, February 14, 2018 10:00 AM

To: izhar@chiaarul.com

Subject: FW: FAX - PRI - SLR500D - DOA 13/2/2018

Importance: High

Please do not hesitate to contact me should you have any queries thereof.

Best regards,

Mr Alywin Yeo

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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-----Original Message-----

From: Motor Claims [<mailto:motorclaims@directasia.com>]

Sent: 14 February, 2018 9:50 AM

To: alywin@chiaarul.com

Cc: Aaron Wang; Derrick Quok; Kenneth Lim; Sharon Tan

Subject: FW: FAX - PRI - SLR500D - DOA 13/2/2018

Importance: High

WITHOUT PREJUDICE

Your Ref: SLR5500D

Our Ref: 75219/ST

To: Chia S Arul LLC
151 Chin Swee Road
#03-09 Manhattan House
Singapore 169876
Tel: (65) 6733 4647
Fax: (65) 6733 8183

Dear Sir,

We refer to your Notice of Accident dated 13.02.2018

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. Direct Asia Insurance - Derrick Quok
14. Direct Asia Insurance - Kenneth Lim
15. Direct Asia Insurance - Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best regards,
Claims Department

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com

-----Original Message-----

From: Gloria Kwok
Sent: Tuesday, February 13, 2018 5:49 PM
To: Motor Claims <motorclaims@directasia.com>
Subject: FAX - PRI - SLR500D - DOA 13/2/2018
Importance: High

Hi TF,

For urgent PRS.

Thank you.

Best Regards,
Gloria

IMPORTANT NOTICE:

This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

Shu Pei (LKKAuto)

From: Sharon Tan <sharon.tan@directasia.com>
Sent: Tuesday, 5 June 2018 5:33 PM
To: Shu Pei (LKKAuto)
Cc: Hsiao Tong (LKKAuto)
Subject: Claim: 75219/ST | TPD SLR5500D | Accident along PIE twds Changi before Toa Payoh involving SKG1458P (OI) > SLR5500D (NTUC) > SFL7980R (AIG) on 13/02/2018

WITHOUT PREJUDICE
SAVE AS TO COSTS

Hi Ms ShuPei,

We refer to the above matter.

We are agreeable to a DIRECT SETTLEMENT in this matter.

Kindly engaged with workshop and keep us updated.

Regards

Sharon Tan / Personal Claims Specialist
Direct: +65 6603 3619

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com

-----Original Message-----

From: Motor Claims
Sent: Tuesday, 5 June, 2018 1:48 PM
To: Sharon Tan
Subject: FW: [EXT] RE: PRI Assignment 75219 /ST /WP/Precise Auto Service /OD : SKG1458P /TP : SLR5500D / DOA : 13.02.2018

Dear Sharon,

FYI. 75219/ST

Best Regards,

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com

-----Original Message-----

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: 5 June, 2018 12:10 PM

To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>
Subject: [EXT] RE: PRI Assignment 75219 /ST /WP/Precise Auto Service /OD : SKG1458P /TP : SLR5500D / DOA : 13.02.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Thank you

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Shu Pei (LKKAuto)
Sent: Wednesday, 4 April 2018 11:54 AM
To: motorclaims@directasia.com; claim@directasia.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>
Subject: RE: PRI Assignment 75219 /ST /WP/Precise Auto Service /OD : SKG1458P /TP : SLR5500D / DOA : 13.02.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Thank you

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Shirley Hiew (LKK Auto)
Sent: Monday, 19 March 2018 10:49 AM

To: motorclaims@directasia.com; claim@directasia.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>
Subject: FW: PRI Assignment 75219 /ST /WP/Precise Auto Service /OD : SKG1458P /TP : SLR5500D / DOA : 13.02.2018

Your ref: TBA
LKK ref: CC4/DAI18003530/Aps3

Dear Sir/Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.
Best Regards,
Shirley Hiew | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Charandeep Singh [mailto:charandeep.singh@directasia.com]
Sent: Friday, 2 March 2018 5:52 PM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Sharon Tan <sharon.tan@directasia.com>
Subject: PRI Assignment 75219 /ST /WP/Precise Auto Service /OD : SKG1458P /TP : SLR5500D / DOA : 13.02.2018

Dear Shirley,

Please note that DA claim reference is 75219/ST and not 74799.

Regards
Charan Singh / Claims Specialist
Direct: +65 6603 3617
DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com

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-----Original Message-----

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Friday, 2 March, 2018 12:04 PM
To: Motor Claims; Claim; Hsiao Tong (LKKAuto)
Cc: Admin A; Aaron Wang; Derrick Quok; Kenneth Lim; Charandeep Singh
Subject: [EXT] RE: PRI Assignment 74799 /ST /WP/Precise Auto Service /OD : SKG1458P /TP : SLR5500D / DOA : 13.02.2018

Your ref: TBA
LKK ref: CC4/DAI18003530/Aps3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SJN 5654M at M/s Precise Auto Service - Kaki Bukit.

Enclosed for your perusal is:
- TP GIA report

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.
Best Regards,
Shirley Hiew | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)
Sent: Friday, 23 February 2018 11:37 AM
To: 'Motor Claims' <motorclaims@directasia.com>; assignments <assignments@lkkauto.com>
Cc: 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Sharon Tan' <sharon.tan@directasia.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRI Assignment 74799 /ST /WP/Precise Auto Service /OD : SKG1458P /TP : SLR5500D / DOA : 13.02.2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Motor Claims [mailto:motorclaims@directasia.com]

Sent: Thursday, 22 February 2018 4:03 PM

To: assignments@lkkauto.com

Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Sharon Tan <sharon.tan@directasia.com>

Subject: PRI Assignment 74799 /ST /WP/Precise Auto Service /OD : SKG1458P /TP : SLR5500D / DOA : 13.02.2018

Dear Sir,

Please arrange to survey SLR5500D on a without prejudice basis.

Please conduct direct pre-repair inspection survey at the workshop below and update us immediately if the repair cost is above \$10K.

Precise Auto Service

1 Kaki Bukit Avenue 6. #02-36

Autobay @ Kaki Bukit

Singapore 417883

Tel: 6858 1846 Fax: 6487 6070

Please ensure your surveyor follows the NIMA protocol with vehicle being dismantled in front of your surveyor.

If the vehicle is not dismantled in front of your surveyor, then your surveyor should not sign any confirmation as NIMA protocol is not being followed.

Please let us have a copy of your surveyor's preliminary report of the damages and repair cost within 3 days from the date of inspection.

Best regards,

Claims Department

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com

-----Original Message-----

From: Izhar [mailto:izhar@chiaarul.com]
Sent: Thursday, February 22, 2018 3:44 PM
To: Motor Claims <motorclaims@directasia.com>
Subject: [EXT] RE: FAX - PRI - SLR500D - DOA 13/2/2018

Our Reference : SLR 500D
Your Reference : 75219/ST

WITHOUT PREJUDICE

Dear Sir,

We refer to the above matter and your email dated 14 February 2018.

We are agreeable to your proposed surveyor Mr Marcus Chua from LKK Auto Consultants Ltd.

Kindly proceed accordingly.

Regards,

Mr Izhar

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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-----Original Message-----

From: Alywin [mailto:alywin@chiaarul.com]
Sent: Wednesday, February 14, 2018 10:00 AM
To: izhar@chiaarul.com
Subject: FW: FAX - PRI - SLR500D - DOA 13/2/2018
Importance: High

Please do not hesitate to contact me should you have any queries thereof.

Best regards,

Mr Alywin Yeo

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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-----Original Message-----

From: Motor Claims [mailto:motorclaims@directasia.com]
Sent: 14 February, 2018 9:50 AM
To: alywin@chiaarul.com
Cc: Aaron Wang; Derrick Quok; Kenneth Lim; Sharon Tan
Subject: FW: FAX - PRI - SLR500D - DOA 13/2/2018
Importance: High

WITHOUT PREJUDICE

Your Ref: SLR5500D
Our Ref: 75219/ST

To: Chia S Arul LLC
151 Chin Swee Road
#03-09 Manhattan House
Singapore 169876
Tel: (65) 6733 4647
Fax: (65) 6733 8183

Dear Sir,

We refer to your Notice of Accident dated 13.02.2018

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Hwei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. Direct Asia Insurance - Derrick Quok
14. Direct Asia Insurance - Kenneth Lim
15. Direct Asia Insurance - Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best regards,
Claims Department

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com

-----Original Message-----

From: Gloria Kwok
Sent: Tuesday, February 13, 2018 5:49 PM
To: Motor Claims <motorclaims@directasia.com>
Subject: FAX - PRI - SLR500D - DOA 13/2/2018
Importance: High

Hi TF,

For urgent PRS.

Thank you.

Best Regards,
Gloria

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Hsiao Tong (LKKAuto)

From: Precise Auto Service <Support@preciseauto.sg>
Sent: Monday, 15 April 2019 1:03 PM
To: Hsiao Tong (LKKAuto)
Subject: ACCIDENT INVOLVING VEHICLE NO. SLR 5500D AND SKG 1458P ON 13 FEB 2018
Attachments: 15042019125807.pdf

Without Prejudice

Your Ref. :-
Vehicle No. : SLR 5500D/T/18(SJE)

M/s DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
88 South Bridge Road
Singapore 058716

Dear Ms. Hsiao Tong

RE : ACCIDENT INVOLVING VEHICLE NO. SLR 5500D AND SKG 1458P ON 13 FEB 2018 @ 08 : 05 HRS ALONG ALONG PIE TOWARDS CHANGI

We are the repairer for vehicle no. **SLR 5500D** and instructed by the owner, **Rto Leasing Pte Ltd**, on his behalf to submit the claims against your insured's vehicle no. **SKG 1458P** that was involved in the above mentioned accident.

The accident was clearly caused by your insured's negligence. In order to save the legal cost, we will process the claim to you directly as follows:

1. Cost of Repair (Surveyed By Mr. Adrian)	\$ 14,766.00	(Including GST)
2. Car Rental (25 days X \$200.00)	\$ 5,000.00	(Including GST)
3. LTA / GIA Search Fee	\$ 37.00	
Total :	\$ 19,803.00	

Please let us have your payment in our favour of "**Precise Auto Service**".

Your prompt reply of the above claims will be much appreciated.

Thank You

Best Regards
Yan Hong

13/2/18 (Tues) : DOA
TP sent to DM
14/2/18 (Wed) DM to TP.
22/2/18 (Thurs) TP to DM

T : 6745 7367 | F : 6841 3390
E : support@preciseauto.sg
W : www.preciseauto.sg
A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



Follow us on social media:

<https://www.instagram.com/preciseautosvs/>

<https://twitter.com/preciseautosvs>

<https://www.facebook.com/PreciseAutoService/>

Virus-free. www.avg.com

Hsiao Tong (LKKAuto)

From: Precise Auto Service <Support@preciseauto.sg>
Sent: Monday, 21 October 2019 2:40 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: Re: ACCIDENT INVOLVING VEHICLE NO. SLR 5500D AND SKG 1458P ON 13 FEB 2018 *LKK REF: CC4/DAI18003530/Apb3q2

Dear Hsiao Tong,

We agree to accept your above offer at \$18,500.00

Waiting for DV.

Thank you

Best Regards
Yan Hong



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On Sat, 19 Oct 2019 at 10:00, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to improve our offer at a global sum of **\$18,500.00(all-in)** as full and final.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Precise Auto Service <Support@preciseauto.sg>

Sent: Monday, 29 July 2019 7:31 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING VEHICLE NO. SLR 5500D AND SKG 1458P ON 13 FEB 2018 *LKK REF: CC4/DAI18003530/Apb3q2

Without Prejudice - To Save Costs

Your Ref. : CC4/DAI18003530/Apb3q2

Vehicle No. : SLR 5500D/T/18(SJE)

Dear Ms. Hsiao Tong

We refer to your above email.

We disagree with your proposal and would like to request as a global sum of **\$18,700.00** (all in).

Waiting for your revert.

Thank you

Best Regards

Yan Hong

On Sat, 27 Jul 2019 at 14:51, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to improve our offer as follows: -

1. Cost of Repair (w/GST)	\$14,766.00
2. Loss of Rental (22days x \$160.00)	\$ 3,520.00
3. LTA/ GIA Search Fee	\$ 8.00
Total	\$18,294.00

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Precise Auto Service <Support@preciseauto.sg>

Sent: Monday, 22 July 2019 5:57 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING VEHICLE NO. SLR 5500D AND SKG 1458P ON 13 FEB 2018 *LKK REF: CC4/DAI18003530/Apb3q2

Without Prejudice - To Save Costs

Your Ref. : -

Vehicle No. : SLR 5500D/T/18(SJE)

Dear Ms. Hsiao Tong

We refer to your above email.

We disagree with your proposal and would like to request as follows :

1. Cost of Repair (Surveyed By Mr. Adrian)	\$	14,766.00	(Including GST)
2. Car Rental (25 days X \$160.00)	\$	4,000.00	(Including GST)
3. LTA Search Fee	\$	8.00	

Total :	\$ 18,774.00
----------------	---------------------

Thank You

Best Regards

Yan Hong



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On Mon, 22 Jul 2019 at 09:00, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improved our offer as follows: -

1. Cost of Repair (w/GST)	\$14,766.00
2. Loss of Rental (22days x \$150.00)	\$ 3,300.00
3. LTA/ GIA Search Fee	\$ 8.00
Total	\$18,074.00

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Precise Auto Service <Support@preciseauto.sg>

Sent: Thursday, 27 June 2019 2:54 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING VEHICLE NO. SLR 5500D AND SKG 1458P ON 13 FEB 2018 *LKK REF: CC4/DAI18003530/Apb3q2

Without Prejudice - To Save Costs

Your Ref. :-

Vehicle No. : SLR 5500D/T/18(SJE)

Dear Ms. Hsiao Tong

We refer to your email dated 22 June 2019.

We disagree with your proposal and would like to request as follows :

1. Cost of Repair (Surveyed By Mr. Adrian)	\$ 14,766.00	(Including GST)
2. Car Rental (25 days X \$180.00)	\$ 4,500.00	(Including GST)
3. LTA Search Fee	\$ 8.00	
Total :	\$ 19,274.00	

Thank You

Best Regards

Yan Hong



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On Sat, 22 Jun 2019 at 09:55, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$14,766.00
2. Loss of Rental (16days x \$150.00)	\$ 2,400.00
3. LTA/ GIA Search Fee	\$ 8.00
Total	\$17,174.00

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Precise Auto Service <Support@preciseauto.sg>
Sent: Monday, 15 April 2019 1:03 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: ACCIDENT INVOLVING VEHICLE NO. SLR 5500D AND SKG 1458P ON 13 FEB 2018

Without Prejudice

Your Ref. :-

Vehicle No. : SLR 5500D/T/18(SJE)

M/s DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD

88 South Bridge Road
Singapore 058716

Dear Ms. Hsiao Tong

RE : ACCIDENT INVOLVING VEHICLE NO. SLR 5500D AND SKG 1458P ON 13 FEB 2018 @ 08 : 05 HRS ALONG ALONG PIE TOWARDS CHANGI

We are the repairer for vehicle no. **SLR 5500D** and instructed by the owner, **Rto Leasing Pte Ltd**, on his behalf to submit the claims against your insured's vehicle no. **SKG 1458P** that was involved in the above mentioned accident.

The accident was clearly caused by your insured's negligence. In order to save the legal cost, we will process the claim to you directly as follows:

1. Cost of Repair (Surveyed By Mr. Adrian)	\$	14,766.00	(Including GST)
2. Car Rental (25 days X \$200.00)	\$	5,000.00	(Including GST)
3. LTA / GIA Search Fee	\$	37.00	
Total :	\$	19,803.00	

Please let us have your payment in our favour of "**Precise Auto Service**".

Your prompt reply of the above claims will be much appreciated.

Thank You

Best Regards

Yan Hong

--

T : 6745 7367 | **F :** 6841 3390

E : support@preciseauto.sg

W : www.preciseauto.sg

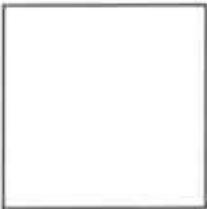
A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



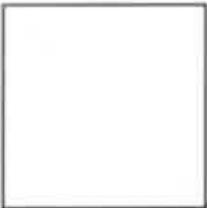
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<https://twitter.com/preciseautosys>



<https://www.facebook.com/PreciseAutoService/>



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T : 6745 7367 | **F** : 6841 3390

E : support@preciseauto.sg

W: www.preciseauto.sg

A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



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T : 6745 7367 | **F :** 6841 3390

E : support@preciseauto.sg

W: www.preciseauto.sg

A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



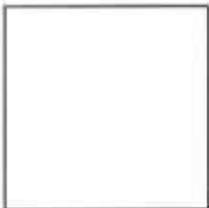
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<https://twitter.com/preciseautosvs>



<https://www.facebook.com/PreciseAutoService/>

T : 6745 7367 | **F** : 6841 3390

E : support@preciseauto.sg

W : www.preciseauto.sg

A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



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T : 6745 7367 | **F** : 6841 3390

E : support@preciseauto.sg

W : www.preciseauto.sg

A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



Follow us on social media:



<https://www.instagram.com/preciseautosvs/>



<https://twitter.com/preciseautosvs>



<https://www.facebook.com/PreciseAutoService/>



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607196R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

DIRECT ASIA INSURANCE (S) PL

Ref : CC4/DAI18003530/Apb3q2

20 ANSON ROAD
#08-01 TWENTY ANSONSINGAPORE 079912

Date : 15-11-2019



Code : DAI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKG 1458P	Veh. Inspected	SLR 5500D
Policy No.		Coverage (\$)	0.00
Claim No.	75219/ST	Excess (\$)	0.00
Assign From	SHARON	Assign Date	22/02/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA HARRIER	c.c	1986
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	ZSU600099328	Colour	SILVER
Odometer	21923	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/65 R17	YOKOHAMA	6 mm
L/H Front Tyre	225/65 R17	YOKOHAMA	6 mm
R/H Rear Tyre	225/65 R17	YOKOHAMA	6 mm
L/H Rear Tyre	225/65 R17	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	13/02/2018	Inspection Date	23/02/2018
Survey held at	PRECISE AUTO SERVICE NO.1 KAKI BUKIT AVE 6 #02-34/36 SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	16 Working Days
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Page No.: 1 of 4

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLR 5500D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER FASCIA	DEFORMED	1,450.40	1,450.40
1	FRONT BUMPER SIDE RETAINER -LH	NECESSARY	132.25	132.25
1	FRONT BUMPER CENTER AIR GUIDE	DEFORMED	181.90	181.90
4	FRONT BUMPER SIDE CLIPS -LH@\$12.90	NECESSARY	51.60	30.00
1	FRONT BUMPER REINFORCEMENT	NOT NECESSARY	561.10	-
1	FRONT BUMPER SPONGE -CENTER	CRACKED	185.25	185.25
1	FRONT BUMPER SPONGE-SIDE LH	CRACKED	181.10	181.10
1	FRONT BUMPER LOWER SUPPORT GARNISH	NOT NECESSARY	581.10	-
1	FRONT BUMPER CENTER BEAM	BENT	238.10	238.10
1	FRONT BUMPER SIDE BRACE BRACKET	NOT NECESSARY	177.40	-
1	FOG LAMP -LH	NOT NECESSARY	374.45	-
1	FOG LAMP COVER	NOT NECESSARY	132.10	-
1	HEAD LAMP ASSY -LH	CRACKED	3,221.10	2,866.10
1	FRONT FENDER SPLASH SHIELD -LH	NOT NECESSARY	374.40	-
1	FRONT FENDER INNER BRACKET	NOT NECESSARY	182.10	-
8	FRONT FENDER SPLASH SHIELD CLIPS @\$12.90	NOT NECESSARY	103.20	-
1	FRONT SUPPORT PANEL	TO REPAIR SEE LABOUR	798.45	-
1	FRONT SUPPORT PANEL AIR GRILLE GARNISH	NOT NECESSARY	182.10	-
1	ENGINE UNDER COVER	NOT NECESSARY	561.60	-
8	ENGINE UNDER COVER CLIPS @\$12.90	NOT NECESSARY	103.20	-
1	AIR CLEANER RESONATOR	NOT NECESSARY	372.85	-
1	AIR CLEANER RESONATOR HOSE	NOT NECESSARY	231.30	-
1	FRONT GRILLE	CRACKED	535.90	535.90
5	FRONT GRILLE CLIPS @\$12.90	NECESSARY	64.50	20.00
1	TAIL GATE	DENTED	1,521.35	1,521.35
2	TAIL GATE HINGE @\$171.45	NOT NECESSARY	342.90	-
2	TAIL GATE ABSORBER @\$371.45	NOT NECESSARY	742.90	-
1	TAIL GATE WEATHERSTRIPE	NOT NECESSARY	381.90	-
2	TAIL GATE STOPPER @\$43.75	NOT NECESSARY	87.50	-
1	TAIL GATE LOCK	DAMAGED	561.60	561.60

Report Ref No. CC4/DAI18003530/Apb3q2



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Page No.:2 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	TAIL GATE LOCK STRIKER	NOT NECESSARY	43.75	-
1	TAIL GATE LOCK COVER	NOT NECESSARY	132.10	-
2	TAIL GATE REFLECTOR @\$374.45	NOT NECESSARY	748.90	-
2	TAIL GATE REFLECTOR SEALANT @\$50.00	NOT NECESSARY	100.00	-
1	TAIL GATE OUTER GARNISH	NOT NECESSARY	561.45	-
1	TAIL GATE BADGE	NECESSARY	61.75	61.75
1	TAIL GATE EMBLEM 'HARRIER'	NECESSARY	63.90	63.90
1	TAIL GATE INNER HANDLE HOLDER	NOT NECESSARY	132.10	-
1	TAIL GATE INNER TRIM BOARD	DEFORMED	791.60	645.00
2	TAIL LAMP ASSY @\$581.45	CRACKED	1,162.90	1,162.90
2	TAIL LAMP CLIPS @\$12.90	NECESSARY	25.80	25.80
2	TAIL LAMP SEALANT @\$50.00	NOT NECESSARY	100.00	-
2	TAIL LAMP BASE PANEL @\$374.45	TO REPAIR SEE LABOUR	748.90	-
2	REAR NUMBER PLATE LAMP @\$83.10	NOT NECESSARY	166.20	-
1	REAR BUMPER SPONGE	CRACKED	196.60	196.60
2	REAR BUMPER SIDE RETAINER @\$132.10	NECESSARY	264.20	264.20
2	REAR BUMPER SIDE ATTACHMENT @\$141.45	NOT NECESSARY	282.90	-
10	REAR BUMPER CLIPS @\$12.90	NECESSARY	129.00	30.00
2	REAR BUMPER REFLECTOR @\$132.10	NOT NECESSARY	264.20	-
1	REAR END PANEL (OUTER)	DENTED	791.85	791.85
1	REAR END PANEL (INNER)	TO REPAIR SEE LABOUR	791.46	-
1	REAR END PANEL TOP TRIM	DEFORMED	581.45	387.00
6	REAR END PANEL TOP TRIM CLIPS @\$12.90	NECESSARY	77.40	10.00
1	REAR FLOOR PANEL	BUCKLED	972.45	972.45
1	REAR FLOOR PANEL UNDER MEMBER	BENT	561.60	374.45
1	REAR FLOOR PANEL BOARD	NOT NECESSARY	791.60	-
1	REAR FLOOR PANEL CARPET	NOT NECESSARY	672.50	-
4	REAR FLOOR PANEL CARPET CLIPS @\$12.90	NOT NECESSARY	51.60	-
1	REAR FLOOR PANEL TOOL TRAY GARNISH (SIDE)	DEFORMED	581.90	581.90
1	REAR FLOOR PANEL TOOL TRAY GARNISH (CENTER)	NOT NECESSARY	561.60	-
2	REAR SUB CHASSIS MEMBER @\$791.60	TO REPAIR SEE LABOUR	1,583.20	-

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Page No.: 3 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	EXHAUST SILENCER	NOT NECESSARY	972.10	-
3	EXHAUST SILENCER HOOK @\$63.90	NOT NECESSARY	127.80	-
2	REAR WINDSCREEN GLASS MOULDING (SIDE) @\$172.10	NECESSARY	344.20	150.00
1	REAR WINDSCREEN GLASS MOULDING (CENTER)	NECESSARY	182.10	182.10
1	REAR WINDSCREEN GLASS INNER SEAL	NECESSARY	50.00	50.00
14	REAR WINDSCREEN GLASS CLIPS @\$12.90	NECESSARY	180.60	30.00
2	REAR FENDER INNER TRIM BOARD @\$971.45	DEFORMED	1,942.90	1,436.00
16	REAR FENDER INNER TRIM BOARD CLIPS @\$12.90	NECESSARY	206.40	60.00
1	REAR FENDER AIR VENT	NOT NECESSARY	172.10	-
1	REAR FLOOR PANEL	REPEATED	798.25	-
1	REAR FLOOR PANEL UNDER MEMBER	NOT NECESSARY	374.45	-
1	REAR FLOOR PANEL INSULATOR CLOTCH	NOT NECESSARY	561.60	-
2	REAR FLOOR PANEL SIDE TOOL TRAY RH & LH @\$591.45	NOT NECESSARY	1,182.90	-
1	SPARE TYRE SPONGE	CRACKED	581.45	298.00
1	SPARE TYRE WINDNUT	DAMAGED	271.45	45.00
1	REAR BUMPER FASCIA	DEFORMED	1,218.45	1,218.45
	LESS 25% DISCOUNT		-9,444.30	-4,235.33
			28,332.91	12,705.97
1	REAR FLOOR PANEL INSULATOR CLOTH (SN)	NECESSARY	581.90	250.00
	LESS 25% DISCOUNT		-145.48	-
			436.42	250.00
	SPECIAL NETT ITEMS			
1	FRONT BUMPER LOWER SPOILER (SN)	DEFORMED	680.00	680.00
1	TAIL GATE OUTER KEY LESS SENSOR (SN)	NOT NECESSARY	380.00	-
1	REVERSE SENSOR CAMERA (SN)	NOT NECESSARY	680.00	-
1	REVERSE SENSOR WITH CONTROL UNIT (SN)	DAMAGED	380.00	200.00
1	REAR BUMPER LOWER SPOILER (SN)	DEFORMED	680.00	400.00
1	REAR WINDSCREEN GLASS SEALANT (SN)	NECESSARY	60.00	60.00
			2,860.00	1,340.00

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Page No: 4 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TOWING .	NOT NECESSARY	80.00	-
	TO TUFF COAT AFFECTED AREAS.		250.00	80.00
	TO REMOVE & REFIX INTERIOR UPHOLSTERY.		180.00	80.00
	TO REMOVE & REFIX REAR WINDSCREEN GLASS.		180.00	120.00
	TO REMOVE & REFIX REVERSE SENSOR & SENSOR CAMERA.		280.00	100.00
	TO REMOVE & REFIX EXHAUST SILENCER.	NOT NECESSARY	180.00	-
	TO REMOVE & REFIX TAIL GATE MECHANISM.		220.00	80.00
	TO ADJUST CHASSIS ALIGNMENT ON CAR O LINER.	NOT NECESSARY	380.00	-
	TO CHECK WIRING SYSTEM.		150.00	60.00
	TO REMOVE & REFIT AIRCON CONDENSOR ,VACUUM & RECHARGE GAS.		150.00	120.00
	TO RESPRAY AFFECTED AREAS.		2,300.00	1,000.00
	TO RENEW DAMAGED PARTS ,STRAIGHTEN & REPAIR REAR FENDER ,REAR CHASSIS MEMBER & ALIGNED ALL PARTS.INCLUSIVE OF THE REPAIR OF FRONT SUPPORT PANEL, TAIL LAMP BASE PANEL, REAR END PANEL (INNER) AND REAR SUB CHASSIS MEMBER.		3,000.00	1,600.00
			7,350.00	3,240.00
	GRAND TOTAL		38,979.33	17,535.97
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			13,800.00

Report Ref No. CC4/DAI18003530/Apb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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