

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 2 March 2018 12:04 PM
To: 'motorclaims@directasia.com'; 'claim@directasia.com'; Hsiao Tong (LKKAuto)
Cc: Admin A; 'Aaron Wang'; 'Derrick Quok'; 'Kenneth Lim'; 'Charandeep Singh'
Subject: RE: PRI Assignment 74799 /ST /WP/Precise Auto Service /OD : SKG1458P /TP : SLR5500D / DOA : 13.02.2018
Attachments: TP GIA REPORT.pdf

Your ref: TBA
LKK ref: CC4/DAI18003530/Aps3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SJN 5654M at M/s Precise Auto Service – Kaki Bukit.

Enclosed for your perusal is:
- TP GIA report

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)

Sent: Friday, 23 February 2018 11:37 AM

To: 'Motor Claims' <motorclaims@directasia.com>; assignments <assignments@lkkauto.com>

Cc: 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Sharon Tan' <sharon.tan@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI Assignment 74799 /ST /WP/Precise Auto Service /OD : SKG1458P /TP : SLR5500D / DOA : 13.02.2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Motor Claims [mailto:motorclaims@directasia.com]

Sent: Thursday, 22 February 2018 4:03 PM

To: assignments@lkkauto.com

Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Sharon Tan <sharon.tan@directasia.com>

Subject: PRI Assignment 74799 /ST /WP/Precise Auto Service /OD : SKG1458P /TP : SLR5500D / DOA : 13.02.2018

Dear Sir,

Please arrange to survey SLR5500D on a without prejudice basis.

Please conduct direct pre-repair inspection survey at the workshop below and update us immediately if the repair cost is above \$10K.

Precise Auto Service

1 Kaki Bukit Avenue 6. #02-36

Autobay @ Kaki Bukit

Singapore 417883

Tel: 6858 1846 Fax: 6487 6070

Please ensure your surveyor follows the NIMA protocol with vehicle being dismantled in front of your surveyor.

If the vehicle is not dismantled in front of your surveyor, then your surveyor should not sign any confirmation as NIMA protocol is not being followed.

Please let us have a copy of your surveyor's preliminary report of the damages and repair cost within 3 days from the date of inspection.

Best regards,

Claims Department

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com

-----Original Message-----

From: Izhar [mailto:izhar@chiaarul.com]

Sent: Thursday, February 22, 2018 3:44 PM

To: Motor Claims <motorclaims@directasia.com>

Subject: [EXT] RE: FAX - PRI - SLR500D - DOA 13/2/2018

Our Reference : SLR 500D

Your Reference : 75219/ST

WITHOUT PREJUDICE

Dear Sir,

We refer to the above matter and your email dated 14 February 2018.

We are agreeable to your proposed surveyor Mr Marcus Chua from LKK Auto Consultants Ltd.

Kindly proceed accordingly.

Regards,

Mr Izhar

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

This e-mail is from M/s Chia S Arul LLC, a firm of Advocates and Solicitors in Singapore, and is intended solely for the named addressee. It contains confidential and /or legally privileged information. If the e-mail has reached you in error, please delete the e-mail immediately and inform us of the error. You may contact us at info@chiaarul.com. Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender therefore does not accept liability for any errors or omissions in the context of this message which arise as a result of Internet transmission.

-----Original Message-----

From: Alywin [<mailto:alywin@chiaarul.com>]

Sent: Wednesday, February 14, 2018 10:00 AM

To: izhar@chiaarul.com

Subject: FW: FAX - PRI - SLR500D - DOA 13/2/2018

Importance: High

Please do not hesitate to contact me should you have any queries thereof.

Best regards,

Mr Alywin Yeo

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

This e-mail is from M/s Chia S Arul LLC, a firm of Advocates and Solicitors in Singapore, and is intended solely for the named addressee. It contains confidential and /or legally privileged information. If the e-mail has reached you in error, please delete the e-mail immediately and inform us of the error. You may contact us at info@chiaarul.com. Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender therefore does not accept liability for any errors or omissions in the context of this message which arise as a result of Internet transmission.

-----Original Message-----

From: Motor Claims [<mailto:motorclaims@directasia.com>]

Sent: 14 February, 2018 9:50 AM

To: alywin@chiaarul.com

Cc: Aaron Wang; Derrick Quok; Kenneth Lim; Sharon Tan

Subject: FW: FAX - PRI - SLR500D - DOA 13/2/2018

Importance: High

WITHOUT PREJUDICE

Your Ref: SLR5500D

Our Ref: 75219/ST

To: Chia S Arul LLC
151 Chin Swee Road
#03-09 Manhattan House
Singapore 169876
Tel: (65) 6733 4647
Fax: (65) 6733 8183

Dear Sir,

We refer to your Notice of Accident dated 13.02.2018

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. Direct Asia Insurance - Derrick Quok
14. Direct Asia Insurance - Kenneth Lim
15. Direct Asia Insurance - Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best regards,
Claims Department

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com

-----Original Message-----

From: Gloria Kwok
Sent: Tuesday, February 13, 2018 5:49 PM
To: Motor Claims <motorclaims@directasia.com>
Subject: FAX - PRI - SLR500D - DOA 13/2/2018
Importance: High

Hi TF,

For urgent PRS.

Thank you.

Best Regards,
Gloria

IMPORTANT NOTICE:

This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.
