

## Asher Sng (LKKAuto)

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**From:** motorclaims.sg@fwd.com  
**Sent:** Wednesday, 7 March 2018 11:50 AM  
**To:** Asher Sng (LKKAuto)  
**Subject:** RE: Direct Settlement (JT) - Accident Involving S3262CD & SKS153L DOA 15.02.2018  
Our Ref: 1201800002393

Hi Asher,

We have cleared liability with our insured.

Please explore direct settlement with TP repairer.

Thank you.

Kind Regards

**Clara Li**

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

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**From:** Clara Li Zirong - SGUser

**Sent:** Thursday, 1 March, 2018 2:58 PM

**To:** Mei Kwan (LKKAuto)

**Cc:** Asher Sng (LKKAuto); Motor Claims SG - SG Common; Admin A; Vic (LKKAuto)

**Subject:** RE: Direct Settlement (JT) - Accident Involving S3262CD & SKS153L DOA 15.02.2018 Our Ref: 1201800002393

Hi Mei Kwan,

Rights granted, thank you.

Regards,  
Clara

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Thursday, 1 March, 2018 2:27 PM  
**To:** Clara Li Zirong - SGUser  
**Cc:** Asher Sng (LKKAuto); Motor Claims SG - SG Common; Admin A; Vic (LKKAuto)  
**Subject:** RE: Direct Settlement (JT) - Accident Involving S3262CD & SKS153L DOA 15.02.2018 Our Ref: 1201800002393

Dear Clara,

We refer to the above matter.

Kindly assist to upload / grant right OI GIA in Merimen.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 23 February, 2018 11:02 AM  
**To:** [clara.li@fwd.com](mailto:clara.li@fwd.com); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement (JT) - Accident Involving S3262CD & SKS153L DOA 15.02.2018 Our Ref: 1201800002393

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [clara.li@fwd.com](mailto:clara.li@fwd.com) [<mailto:clara.li@fwd.com>]  
**Sent:** Friday, 23 February 2018 10:37 AM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)  
**Cc:** [AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com); [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)  
**Subject:** FW: Direct Settlement (JT) - Accident Involving S3262CD & SKS153L DOA 15.02.2018 Our Ref: 1201800002393

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

**Clara Li**

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



A promotional banner for FWD insurance's Endowment Plan. The banner has an orange background. On the left is the FWD insurance logo. The main text reads 'Endowment Plan' in large white letters, followed by 'Get the biggest guaranteed return for a 3 year plan available online.' and 'Limited time offer!' in smaller white text. On the right, there is a graphic of a bar chart with an upward-pointing arrow and a dollar sign, and a white box containing '2.02% p.a.' and 'fwd.com.sg' with a 'save now' button below it.

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**From:** Suraidah B Saidi PTCBC [<mailto:SuraidahB.Saidi@inchcape.com.sg>]

**Sent:** Friday, 23 February, 2018 9:39 AM

**To:** Claims SG - SG Common; Motor Claims SG - SG Common; Belliana - SGUser

**Subject:** Direct Settlement (JT) - Accident Involving S3262CD & SKS153L DOA 15.02.2018

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured SKS153L thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$130 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Joe Tan @ 9742 7757 / 6631 1507** located at **Inchcape Centre - 2 Pandan Crescent - Level 4** for an appointment to inspect our client's vehicle soonest.

**As for liability clearance, kindly revert to this email.**

Your kind attention into the above is greatly appreciated.

Thank you.

*Warmest Regards,*

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | F: 6872 7260 | E: [suraidahb.saidi@inchcape.com.sg](mailto:suraidahb.saidi@inchcape.com.sg)

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg) | [www.toyotasingapore.com.sg](http://www.toyotasingapore.com.sg) | [www.hino.com.sg](http://www.hino.com.sg)



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