	E: CS   ASM 18003518   UN	Vo 3 Special Instruction:
Surveyor Marcus	ASSIGNMENT (Office)	
From (Person): Yvan Ne Area		Date/Time: 23 2 8
Estimated Cost:	Bill to:	Data Time. USJ 110
OD TP+WS+TP RES / OD RES / E	EVA / INV / MV 7 CS	
To Inspect Vehicle No:	SJG 9465C	Insured:
at Workshop m/s	SME Motor	Tel: 67476106/98163902
of 1Kak	i Bk+ Ave 6# 12-15	
Policy No:		SEM 0099C
Sum Insured	Excess:	
Make of Veh: (Client's Record)		D.O.A. (8) 2/18
<u> </u>		104 (19
CA   REV   REP.   REV 24 HRS	0.5 45	H.O.D. Endorsement:
Date/Time: 3.22pm@23 2/16	Person Contacted:	Vehicle_IN_OUT
Date/Time Action/Instruction (		
		P/Yrm3c3-1 D-0:A:25/6/13
70117030	<u> [33/4/4/30/2002</u>	4 11m 3(2-1 10.0 16.73/61/2
Sand Dreli		•
- Italia send bieli 10	evised by Smart cla	im

(08/11/13) wef  ASS. REC. BY: May ca f	ACA/ CS/ASM 18003518/UVU3
	SIGNMENT
From: Date:	Veh No: 5569 465 C Yr Regn: 24 , 08
Estimated Cost:	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
Uto Inspect Vehicle No: 516 9 465C	Make: Suzule, swiff c.c 1490
at Workshop m/s	Colour Red A/C: Insured / Std / NI / NA
of	Sp.Reading 246024 T/Radio: Insured / Std / NI / NA
Insured:	Eng/No:
Policy No.	C/No: JSAEZCZ/SOÓY/89 SP
Claims No.	Gen. Cond; Good / Fair / Poor / Burnt
Sum Insured: Excess: 300	Steering: In order / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil S/Rim J STD A/Rim or
	Tyre Size: F:
(Policy Condition)	R: 205/USN/8 Next
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	Τογο / γοκο ο
Bal. or Market Value:	Front Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal 4
GIA / PR Seen: Consistent?: Yes or No	
Est. Repairs: 4 , days Res.: Yes or No	D.O.A. / p/1/8 D.O.I. 27/2/C
Lum Sum: 1/31 % 3 Val.: Yes or No	701710
	Survey held at e/2:2n
(A / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Date: Person Contacted: Vehicle: IN / OUT	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time   Action / Instruction   174 6319	The ord reliassis frame 7 Body Structure affected due to conssion.
pry lalon	
elfslif control finel of 11	fo with AH yay (Red 87) 429) (40 LS)
	marita
	V2(/3/2d)
Date/Time, File Pass to? : Preli. Report	Days Of Repair: 4
<u> </u>	Resurvey No. of Trip:   Survey Fee:   150
Date/Time, File Return to?	Transportation:
2) >1 3 - +4 pist Add Fee	: Site Insp (\$)s+Rs,si
- 01	: Interview (\$ ) Photos
Report Format: SMART Claim	: Tech. Invs (\$ ) Others
Lump Sum / I.B.I: (\$ [180]2 )	: Weekend (\$
· ————	TOTAL 150

Survey Department Check List (Case Handler)

Reference No.: CS ASM 1860 3518 Uvd>
Policy Type: OD / TP / TP RES / TL / EVA

C	11-		
Case	на	na	ıer

**Typist** 

	e Assign Form	rmation created	N-Date	Y-Date	
C	Reference No.	- I-Date	IV-Date	1-Date	IN-Date
C	Customer Code				
N	Assign From				
C	Assign Date	-		<del> </del>	*****
c	Veh No (Inspected)				
C	Veh No (Insured)			<b>—</b>	
c	D.O.A	V		<b> </b>	
c	Policy No				
c	Claim No				
C	Insurance Authorisation (CA /REV/REP)				
c	Report Type	···			
C	Weekend Charges				
N	Survey held at/Repairer				
C	Excess				
	LACESS				
Assig C	Vehicle No	~		,	
С	Regn Month/Year	~			
N	Vehicle Type	~			
N	Make & Model				
С	Engine Capacity. (C.C)				
N	Colour				
С	Odometer. (Sp.Reading)	~			
С	Chassis No	~			
N	General Condition	~			
N	Steering				
N	Brake	~			
N	Modification (Modi)				
C	Tyre Size				
N.	Tyre Make	<u>~</u>			
С	Tyre Balance	~			
C	Date of Inspection	~			
N	Survey held				
	Des.of Damages	<u> </u>	<del></del>		
N		-			
N	It is a second of the seco				
Syste	m - (Views/Merimen)				
Syste C	Damaged Vehicle Photographs Uploaded	~			
Syste C Work	Damaged Vehicle Photographs Uploaded sshop Estimate/Assignment Form	[ v			-
Syste C Work N	Damaged Vehicle Photographs Uploaded shop Estimate/Assignment Form ALL Parts condition	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \			
Syste C Work	Damaged Vehicle Photographs Uploaded  shop Estimate/Assignment Form  ALL Parts condition  Market Value for OD cases				
Syste C Work N	Damaged Vehicle Photographs Uploaded  shop Estimate/Assignment Form  ALL Parts condition  Market Value for OD cases  Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
Syste C Work N C	Damaged Vehicle Photographs Uploaded  sshop Estimate/Assignment Form  ALL Parts condition  Market Value for OD cases  Estimate Repair Cost for PRI (RSI, TMI, MSIG)  Days of repair				
Syste C Work N C	Damaged Vehicle Photographs Uploaded  sshop Estimate/Assignment Form  ALL Parts condition  Market Value for OD cases  Estimate Repair Cost for PRI (RSI, TMI, MSIG)  Days of repair  Finalised Amount	~			
Syste C Work N C C C C	Damaged Vehicle Photographs Uploaded  sshop Estimate/Assignment Form  ALL Parts condition  Market Value for OD cases  Estimate Repair Cost for PRI (RSI, TMI, MSIG)  Days of repair	<i>y</i>			

Check By: VERON Case Handler Date



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

AXA	NSURANCE PT	Affiliated to Federation Internation	Ref: CS/ASM18003	
	(1100) (1102)		Rei . CS/ASIVITOUS	516/UVQ3
	HENTON WAY #24 ATOWERSINGAP		Date : 23-02-2018	
			Code: ASM	11 12 04018; 03 1 B1 B 10 1 B 11 B 1 B 1
1.	n ngangan Langgan	Policy Particula	ars :- OWN DAMAGE	
	Insured Veh.		Veh. Inspected	SJG 9465C
	Policy No.	<del></del>	Coverage (\$)	0.00
	Claim No.	S8M0099C	Excess (\$)	300.00
	Assign From	SMARTCLAIM (YVONNE ANG)	Assign Date	23/02/2018
2.		Vehicle Partio	culars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	<u> </u>
	Chassis No.		Colour	
	Odometer		Steering	
	Brakes		Modification	
	General			
3.		Condition	ons of Tyres	-
		Size	Make	Balance
_	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
	The second second	Description	on of Damages	
				HANASSA III
		General	Information	
	Accident Date	18/02/2018	Inspection Date	
	Survey held at	SME MOTOR PTE LTD		
		1 KAKI BUKIT AVE 6 #02-15 (AUTOBAY @KAKI BUKIT SINGAPORE 417883	Τ)	
a.		Re	marks	
	A)THE MARKET V	ALUE IS S\$(EST. AVERA	05)	

LKK AUTO CONSULTANTS PTE LTD (OD) ▼

Menu 🧷



# IA SUBMIITED

Type

Question

Message

Dear Yvonne, Please be informed that IA submitted. Workshop Estimate Amount: S\$ 2,052.00 Revised Estimate Amount: S\$ 1,180.00 "Check" Items Amount: S\$ 12.00 Total: S\$ 1,192.00 Market Value: S\$

9,000.00 COE/PARF Rebate : S\$ 6,258.00 Nett Value : S\$ 2,742.00 Thanks Veron Chen

Reply

Company Registration No. 19960719:

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 625643

Your ref:

S8M0099C

Our ref:

CS/ASM18003518/Uvd3

Date:27/2/2018

The Motor Claims Department M/s AXA INSURANCE PTE LTD

Dear Sir/Madam

### PRELIMINARY ADVICE OF VEHICLE NO.

**SJG 9465C** 

We thank for your instruction on 23/2/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on at the premises of M/s

27/2/2018

**SME MOTOR PTE LTD** 

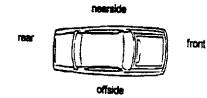
and have the following to report:-

Workshop Estimate Amount	: S\$	2,052.00
Revised Estimate Amount	: S\$	1,180.00
"Check" Items Amount	: S\$	12.00
Total	: S\$	1,192.00
Market Value	: S\$	9,000.00
COE/PARF Rebate	: S\$	6,258.00
Nett Value	: S\$	2,742.00

Description of Damage:

The vehicle sustained damages at the

n/s rear portion



Survey date and time: 27/2/2018 at 12PM

We have authorize repair.

No of days: 4 days

Yours faithfully,

MARCUS CHUA **Licensed Appraiser** 

Menu



# **Service Request Details**

Claim

S8M0099C

Reference

None 🥒

Loss Date

February 18, 2018

Request Date

February 21, 2018

Due Date

February 28, 2018

LKK AUTO CONSULTANTS PTE LTD (OD) ▼

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated survey and authorize

## **Actions**

**Next Step** 

Agree to perform service

Decline Work

Accept Work

## Vehicle Information

Incident Vehicle Registration # SJG9465C

Make

**SUZUKI** 

Menu

### Service Address

1 Kaki Bukit Ave 6 #02-15, , , 417883

Primary Contact/Insured

MOHAMED ARIFFIN NUR FARRAH BINTE BLK 925 TAMPINES STREET 91, #06-273, 520925, Singapore 85248411

## Claim Handler

ANG Yvonne 6568804461 yvonne.ang@axa.com.sg

Additional Instructions EXCESS 300

Messages Invoices History Documents Assessment Metrics Notes

New Message

# Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Singapore NRIC

Owner ID:

2286

Vehicle Details

Vehicle No.:

SJG9465C

Vehicle to be Exported:

No

Intended De-registration

27 Feb 2018

Date:

Vehicle Make:

**SUZUKI** 

Vehicle Model:

**SWIFT 1.5 AT ABS** 

AIRBAG 2WD

Primary Colour:

Red

Manufacturing Year:

2008

Engine No.:

M15A1324951

Chassis No.:

JSAEZC21S00418988

Maximum Power Output:

74.0 kW (99 bhp)

Open Market Value:

\$11,348.00

Original Registration Date:

22 Jul 2008

First Registration Date:

22 Jul 2008

Transfer Count:

1

Actual ARF Paid:

\$11,348.00

Intended PARF Rebate Details

PARF Eligibility:

Yes

PARF Eligibility Expiry

21 Jul 2018

Date:

PARF Rebate Amount:

\$5,674.00

Intended COE Rebate Details

COE Expiry Date:

21 Jul 2018

COE Category:

A - Car (1600cc & below)

COE Period(Years):

10

QP Paid:

\$14,685.00

COE Rebate Amount:

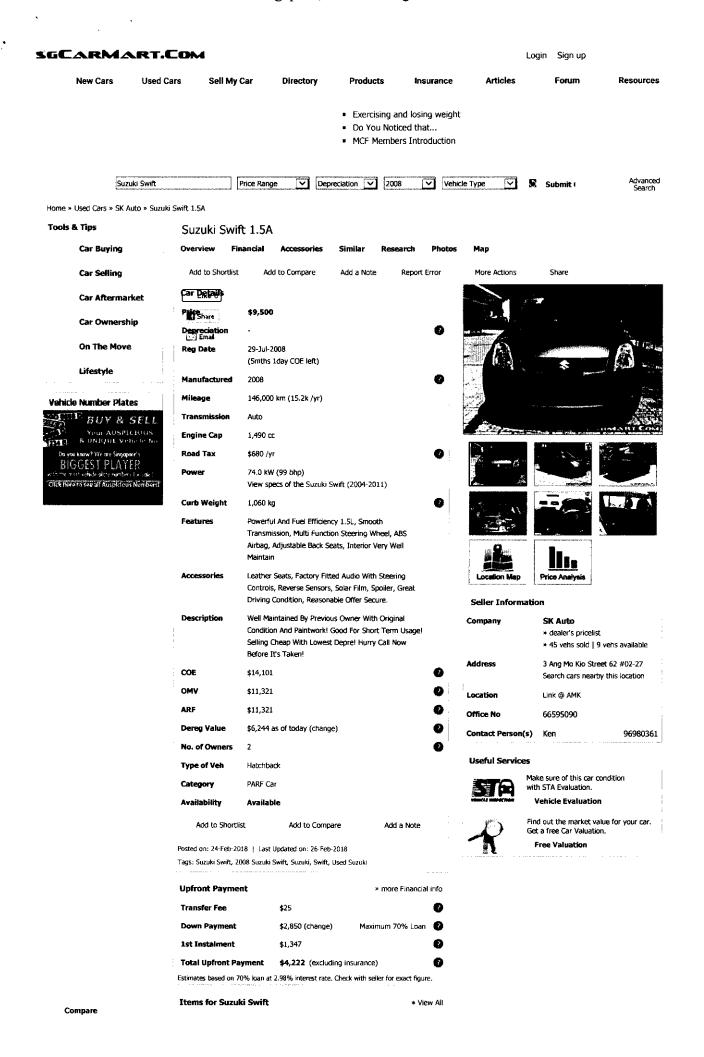
\$584.00

**Total Rebate Amount:** 

\$6,258.00

The information contained herein is correct as at 27 Feb 2018

ОК



# Your NCD will be affected due to late reporting Actual e-Filling Submission Date & Time: 21/02/2018 09:16

### SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT	
Date Of Report	21/02/2018 09:08	
Date Of Accident	18/02/2018 18:40	
Exact Location Of Accident	TAMPINES BLK 870 CARPARK	
Country/State of Loss	SINGAPORE	

Vehicle Registration Number SJG9465C

Insured/Policyholder

Name Of Registered Owner NUR FARRAH BINTE MOHAMED ARIFFIN

NRIC No S8602286I Email Address NOEMAIL

Mobile Phone No (LOCAL) +65-85248411

Alternative Phone No OFFICE-85248411

Vehicle Particulars

Manufacturer SUZUKI Model SWIFT

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AXA INSURANCE PTE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number GA012275

Cover Note Number

Driver

Name of Driver NUR FARRAH BINTE MOHAMED ARIFFIN

 NRIC No
 \$86022861

 Date Of Birth
 17/01/1986

 Occupation
 INDOOR

 Date Of Driving Pass
 22/08/2011

Driving Experience 6 YEARS AND 5 MONTHS

Gender FEMALE

Mobile Number (LOCAL) +65-85248411

Fax Number

Contact Number OFFICE-85248411

EMail Address NOEMAIL

### Sketch Plan Pg. 1

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- 3 Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any faise reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
  interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 3. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholderskignature
Date & Time: 2012 2018

Oriver's Signature (If driver is not the policyholder) Date & Time. Reporting Centre Personnel's Signature Name: NRIC/FIN No.:

Page 3 of 15

## Sketch Plan #3 Pg. 1

Mixed redefining /Insurance	
Date _ 21/02/2018	
To: Owner of Vehicle Number: 278 9465C	
The following has been advised to you via your workshop, SME MOTER PTECTO through	th the
Please tick the applicable by	, cue ir
Please tick the applicable box if you had been advice on the content as seen below:	
there is a Fourteen (14) days clause whereby the claim must be made within the stipulated time from the day of occurrence.	oolicy, frame
You had been advised by the workshop on the liability and merits of the case accordingly.	
making due to this accident.	III be
There will be delay to your vehicle repair due to the unavailability of spare parts locally and there is other option except to indent it from overseas.	is no
There will be no cancellation/withdrawal of the Own Damage claim once the order of the spare phave been placed. If you wish to cancel/withdraw the claim, you shall bear all costs, expenses & related charges incurred directly &/or indirectly to the procurement of the spare parts.  ( ) The estimated waiting the content of the spare parts.	arts :/or
estimated arrival time does not include the repair period	'he
You will be driving the vehicle out despite being advised by the workshop mechanic/personnel that the	
repair your vehicle.  (3) years old, your insurance Company will use only genuine original parts +	,
combination of genuine original parts and/or original	
	,
on workmanship related to the accident.  (12) months warranty for Own Damage repairs	
for vehicles that are under warranty with a local distributor, you have been advised by the workshop claim.  Others	
( ) Others	
Signal	
1 is the same of t	
Nur Farvan  ame and signature of policyhologr/authorised driver	
ame and signature of policyhologr/authoric	
y authorised driver	•
Dia 2011	

Name and signature of workshop personnel including company stamp



**VEHICLE NO.: SJG9465C** 

MAKE: SUZUKI MODEL: SWIFT YEAR OF MAKE: 2008

CHASSIS NO.: JSAEZC21S00418988

Exiss \$300 27/1/1 f hugher Ather up-

'N	Parts	s Description	QTY	Amount
	PARTS			
1 REAR FENDER			1	\$230.00
2 TAIL LAMP LH		1	1	\$140.00
3 REAR FENDER	NINNER COWLING CLIP		8	\$12.00 2
4				
5				
6				
7				
8				
9				
10				
11			-	
12		- ~		
13				
14		<u> </u>		
15			<b>-</b>	
		TOTAL BARTO		<b>\$202.00</b>
		TOTAL PARTS	+	\$382.00
			<u> </u>	
	S/N		<del>   </del>	
	3.14			
2		<del></del>	<del> </del>	
<u> </u>				
		TOTAL S/N		\$0.00
				7
	LABQU	R:		
1 WIRE CHECKIN				\$20.00
	FIX CUSHION AND SEATS			\$150.00
3 LABOUR CHAR			680	\$850.00
4 SPRAY PAINTIN	NG			\$650.00
_				1 '
5				
6				
		TOTAL LABOUR	3	\$1,670.00
		TOTAL LABOUR	8	\$1,670.00
		TOTAL LABOUR	2	\$1,670.00
		TOTAL LABOUR		\$1,670.00
				\$1,670.00
	LKK Auto Consultants nence	notify		
	The Repairer of the following	notify	TOTAL	\$2,052.00
	If a Kepairer of the following  ■ To resurve, Left to after spray pair	nting		\$2,052.00 \$143.64
	To resurve, Laft the following     To resurve, Laft the after spray pai     To display itemaged partis) during	nting	TOTAL	\$2,052.00
	To resurver of the following     To resurver alton after suray pai     To display damaged partis) during     Parts prices are subject to confirm	nting resurvey	TOTAL	\$2,052.00 \$143.64
	The Repairer of the following     To resolve, that or after suray pai     To display itamaged partis) during     Parts prices are subject to confirm     Third party survey is on a tWithout	nting resurvey ation	TOTAL GST 7%	\$2,052.00 \$143.64 \$2,195.64
	The Repairer of the following To resurve, taken after spray pai To display itamaged partis) during Parts prices are subject to confirm Third party survey is on a "Without No illegal modification(s) is allowed.	notify inting resurvey lation Prejudice" basis	TOTAL GST 7%	\$2,052.00 \$143.64
	The Repairer of the following To resolve, that or after suray pai To display itamaged partis) during Parts prices are subject to confirm Third party survey is on a fWithout No illegal modification(s) is allowed Supplementary items a must be referenced.	nting resurvey ation Prejudice* basis	TOTAL GST 7%	\$2,052.00 \$143.64 \$2,195.64
	The Repairer of the following To resolve, that chafter suray pai To display itamaged parts) during Parts prices are subject to confirm Third party survey is on a tWithout No illegal modification(s) is allowed Supplementary item(s) must be retained in the party survey.	nting resurvey ation Prejudice* basis	TOTAL GST 7%	\$2,052.00 \$143.64 \$2,195.64
	The Repairer of the following To resurve, taken after spray pai To display itamaged partis) during Parts prices are subject to confirm Third party survey is on a "Without No illegal modification(s) is allowed Supplementary item(s) must be recise subject to final approval from ins  Acknowledged by Repairer	nting resurvey ation Prejudice* basis	TOTAL GST 7%	\$2,052.00 \$143.64 \$2,195.64
	The Repairer of the following To resolve, that chafter suray pai To display itamaged parts) during Parts prices are subject to confirm Third party survey is on a tWithout No illegal modification(s) is allowed Supplementary item(s) must be retained in the party survey.	nting resurvey ation Prejudice* basis	TOTAL GST 7%	\$2,052.00 \$143.64 \$2,195.64