

ASS. REC. BY:

REF: CS/MSG18003501/71vd3ez

Special Instruction

Surveyor:

Taufikah

ASSIGNMENT (Office)

From (Person):

Christina Wong

of MS19

Date/Time

23/2/18 @ 11:00am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLJ 7858B

Insured:

SDQ 7647B

at Workshop m/s

Hitachi Capital

Tel:

64663022

of

8 Fourth Lok Yang Road

Policy No:

MSD / VPCP / 17-002809-00

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

2/2/18

CA / REV / REP. / REV 24 HRS

'w'

H.O.D. Endorsement:

Date/Time:

10/15am @ 3:33pm

Person Contacted:

Grant chong

Vehicle

(IN) / (OUT)

Date/Time	Action/Instruction	Estimate
	SLJ 7858B-X	
	SDQ 7647B-X	
22/2/18	Send preli revised by merimen	
22/3/18	Final fig \$ 970.25 confirmed by email (Recd 3900, 8090)	

Survey Department Check List (Case Handler)

Reference No. : CS | MSG 18003501 | Tivd3
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (_____ **):** Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (_____ **):** Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By:

VERON

22/3/18

Case Handler Date

*C: Critical *N: Non-Critical



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD	Ref : CS/MSG18003501/T1vd3
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581	Date : 23-02-2018
	Code : MSG



1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SDQ 7647B	Veh. Inspected	SLJ 7858B
Policy No.	MSD/PCP/17-002809-00	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	MERIMEN (CHRISTINA WONG)	Assign Date	23/02/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	02/02/2018	Inspection Date	23/02/2018
Survey held at	HITACHI CAPITAL (S) PTE LTD JUN TAIYO SERVICE CENTRE NO. 8 FOURTH LOK YANG ROAD SINGAPORE 629705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Feb 2018 13:49 Sendback Est	22 Feb 2018 13:56 \$4,870.25	23 Feb 2018 10:08 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	QUEK CHIEW TECK, ID: S1635183J		
Main Claimant:	HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 199400399N		
Vehicle Reg. No.:	SLJ7858B	Date of Loss:	02/02/2018 08:00 - :59
Claim Type:	TP	Policy/Cover Note No.:	Coverage: 13/10/2017 - 12/10/2018
Vehicle Reg. No. (Insured):	SDQ7647B	Policy No. (Claimant):	MSD/VPCP/17-002809-00
		Excess:	
Repairer:	Hitachi Capital Asia Pacific Pte. Ltd (HQ) No 8 Fourth Lok Yang Road, 629705 Pioneer - Tel: 64663022		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 24/02/2018]		
Driver/Custodian (Insured):	NG POH HSUI JOYCE (), NRIC: S7105516G, Tel: +6591170306		
Adj Asg. Remarks:	Pls contact w/s urgently and attend to survey.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Christina Wong	Date:	27 Feb 2018

Preliminary Advice

Insured Vehicle No	: SDQ7647B	Accident Date	: 02/02/2018
TP Vehicle No	: SLJ7858B	Assignment Date	: 23/02/2018
Make	: TOYOTA COROLLA	Est. Duration of Repair	: 3.00
Date of Inspection	: 23/02/2018		
Inspection At	: HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ) NO 8 FOURTH LOK YANG ROAD SINGAPORE 629705		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,870.25
Revised Amount	:S\$	970.25
Check Items (Estimated)	:S\$	250.00
Total	:S\$	1,220.25
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

The vehicle is economical/not economical for repair.

The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/02/2018 13:30
Date Of Accident	02/02/2018 08:10
Exact Location Of Accident	AYE NEAR EXIT 14
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ7858B
Insured/Policyholder	
Name Of Registered Owner	HITACHI CAPITAL ASIA PACIFIC PTE LTD
Co Reg No	199400399N
Email Address	JUNTAIYO@HCSPL.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-64663022
Vehicle Particulars	
Manufacturer	TOYOTA
Model	COROLLA-AXIO 1.5 X (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MSD/VPCP/17-002809-00
Cover Note Number	
Driver	
Name of Driver	NG POH HSUI JOYCE
NRIC No	S7105516G
Date Of Birth	10/02/1971
Occupation	OUTDOOR
Date Of Driving Pass	04/09/1993
Driving Experience	24 YEARS AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91170306
Fax Number	
Contact Number	
EMail Address	JOYCE@JMORITA.COM.SG

Address BLK 286A COMPASSVALE CRESCENT #12-79
 Postcode 541286
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OTHER - LESSEE
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 2
 Passenger 1 NAME: : PASSENGERS
 GENDER: : MALE

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SDQ7647B
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver QUEK SWEE PING CLAIR
 NRIC/Passport Number S9730965E
 Contact Number 90695812
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

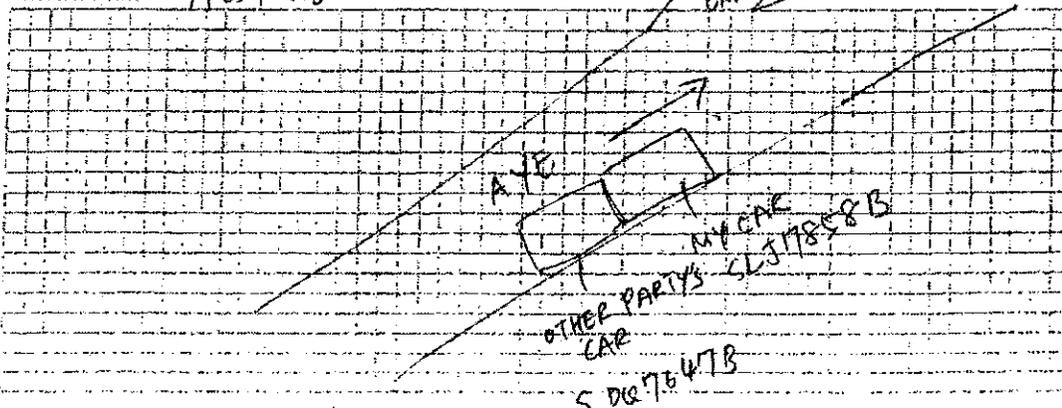
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.


 Policyholder's Signature / Date & Time


 Driver's Signature (if driver is not the policyholder) / Date & Time


 Witnessed by Reporting Centre Personnel

8.08am
 Sketch Plan 2/Feb/2018



Sketch Plan Pg. 2

Describe Circumstances of the Accident

I stopped my car due to heavy traffic.
Suddenly, we felt a jerk & heard a loud bang from behind. A car (SDA 7647B) had hit my car from behind.

Declaration

We declare the foregoing particulars are true in every respect.



Policyholder's Signature / Date & Time

[Handwritten Signature]

Driver's Signature (If driver is not the policyholder) / Date & Time

2/2/18 8.08am



Witnessed by Reporting Centre Personnel



TP INSURER: MSIG Insurance (Singapore) Pte. Ltd. (HQ)
HITACHI CAPITAL ASIA PACIFIC PTE LTD
 NO.8 FOURTH LOK YANG ROAD
 Singapore 629705

Claimant Insurer: MSIG Insurance (Singapore) Pte. Ltd.

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	02/02/2018
Vehicle Reg. No.:	SLJ7858B	Driveable?:	
Party At Fault:	THIRD PARTY		
Driver (TP):	NG POH HSUI JOYCE	Driver (Insured):	NG POH HSUI JOYCE

Make/Model:	TOYOTA COROLLA, AXIO 1.5 X (A)	Vehicle Reg. Date:	27/12/2016
Vehicle Colour:	BLACK		
Engine No:	2NR8481876	Chassis No:	NRE1610005514
Odometer:	30000 KM		

Paint Type:
 Total Loss? **NO**
 Est. Duration of Repair (day)

*Tan Jun 97495749
 - wp
 23/2/18 @ 1645
 3 days*

Description of Accident/Loss: PLEASE REFER TO SKETCH PLAN
 Remarks: CAR IN FOR SURVEY, PLEASE ARRANGE.
 KINDLY ADVISE LIABILITY FOR THIS CASE ALSO.

*Resurvey before paint
 sur @ lkkauto.com*

Present Location: HITACHI CAPITAL ASIA PACIFIC PTE LTD (HQ)

*[Signature]
 28/2/18*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

COST OF CLAIMS	Amount
Parts	1,670.25
Miscellaneous Items	0.00
Labour	3,200.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (\$\$)	4,870.25
+ GST 7.00% (\$\$)	340.92
Nett Amount (\$\$)	5,211.17

This claim is handled by: GRANT CHONG KEAN YAP

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 22 Feb 2018)
 Parts: 143 TOYOTA COROLLA AXIO 1.5 X (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: Hitachi Capital Asia Pacific Pte. Ltd/SLJ7858B/22/02/2018 13:56
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Rear bumper	0.00	0.00	*220.00 F de
2	10		*Rear bumper clips	0.00	0.00	*15.00 F m
3	2		*Rear bumper retainer outer LH/RH	0.00	0.00	*70.00 F x
4	2		*Rear bumper retainer inner LH/RH	0.00	0.00	*70.00 F x } NN
5	2		*Rear bumper reflector lamp LH/RH	0.00	0.00	*50.00 F x
6	1		*End panel	0.00	0.00	*230.00 F x
7	1		*End panel garnish	0.00	0.00	*100.00 F x NN
8	1		*Reverse sensor	0	0.00	*250.00 FS 200 7 x } NN
9	2		*Taillamp LH/RH	0.00	0.00	*400.00 F x
10	1		*Bootlid weatherstripe	0.00	0.00	*80.00 F x
11	1		*Bootlid	0.00	0.00	-
			Repair, respray and realign			

F=Franchise part. S=SpcNett.

Sub Total (S\$)	1,485.00
+ Margin on L,N Items 15.00% (S\$)	185.25
Total Parts (S\$)	1,670.25

Hitachi Capital Asia Pacific Pte. Ltd/SLJ7858B/22/02/2018 13:56. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	Panel beat, cut, weld, re-align & replace damaged parts of affected area	New	1,200.00 ³⁰⁰
2	Putty, blend and paint affected area	New	1,200.00 ³⁰⁰
3	Check Wiring, re-align and ensure proper function	New	80.00 ³⁰
4	Remove & reinstall bumper sensors	New	120.00 ³⁰
5	Cavity Treatment on New Parts	New	100.00 30
6	Remove & reinstall Rear reverse camera	New	120.00 X
7	Remove and refix bootlid lock & mechanism to facilitate repair	New	150.00 X
8	Conduct water seepage test	New	80.00 X
9	Remove & re-install rear trim compartment to facilitate cutting and repairing work	New	150.00 40
Gross Labour Cost (S\$)			3,200.00

Hitachi Capital Asia Pacific Pte. Ltd/SLJ7858B/22/02/2018 13:56. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

© Hitachi Capital Asia Pacific Pte. Ltd. (Main Office) Co. Reg. No. 199400399N

111 Somerset Road #11-05 Singapore 238164 Tel: (65) 6734 1222 Fax : 6734 8835
www.hitachi-capital.com.sg

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705 Tel: (65) 6466 3022 Fax: (65) 6896 6591



TP INSURER: MSIG Insurance (Singapore) Pte. Ltd. (HQ)
HITACHI CAPITAL ASIA PACIFIC PTE LTD
 NO.8 FOURTH LOK YANG ROAD
 Singapore 629705

Claimant Insurer: MSIG Insurance (Singapore) Pte. Ltd.

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	02/02/2018
Vehicle Reg. No.:	SLJ7858B	Driveable?	
Party At Fault:	THIRD PARTY		
Driver (TP):	NG POH HSUI JOYCE	Driver (Insured):	NG POH HSUI JOYCE
Make/Model:	TOYOTA COROLLA, AXIO 1.5 X (A)	Vehicle Reg. Date:	27/12/2016
Vehicle Colour:	BLACK		
Engine No:	2NR8481876	Chassis No:	NRE1610005514
Odometer:	30000 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	6		
Description of Accident/Loss	PLEASE REFER TO SKETCH PLAN		
Remarks:	CAR IN FOR SURVEY, PLEASE ARRANGE.		
	KINDLY ADVISE LIABILITY FOR THIS CASE ALSO.		
Present Location:	HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ)		

*Tan Jiahn 97495749
 - wp
 23/2/18 @ 1645
 3 days*

*Resurvey before paint
 sur @ 11kants.com*

COST OF CLAIMS	Amount
Parts	1,670.25
Miscellaneous Items	0.00
Labour	3,200.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	4,870.25
+ GST 7.00% (S\$)	340.92
Nett Amount (S\$)	5,211.17

This claim is handled by: GRANT CHONG KEAN YAP

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 22 Feb 2018)
 Parts: 143 TOYOTA COROLLA AXIO 1.5 X (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: Hitachi Capital Asia Pacific Pte. Ltd/SLJ7858B/22/02/2018 13:56
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Rear bumper	0.00	0.00	*220.00 F de
2	10		*Rear bumper clips	0.00	0.00	*15.00 F see
3	2		*Rear bumper retainer outer LH/RH	0.00	0.00	*70.00 F x
4	2		*Rear bumper retainer inner LH/RH	0.00	0.00	*70.00 F x
5	2		*Rear bumper reflector lamp LH/RH	0.00	0.00	*50.00 FX
6	1		*End panel	0.00	0.00	*230.00 F Ly x
7	1		*End panel garnish	0.00	0.00	*100.00 F x
8	1		*Reverse sensor	0	0.00	*250.00 FS2 7X
9	2		*Taillamp LH/RH	0.00	0.00	*400.00 F x
10	1		*Bootlid weatherstripe	0.00	0.00	*80.00 F x
11	1		*Bootlid	0.00	0.00	-

F=Franchise part. S=SpcNett.

Sub Total (S\$)	1,485.00
+ Margin on L,N Items 15.00% (S\$)	185.25
Total Parts (S\$)	1,670.25

Hitachi Capital Asia Pacific Pte. Ltd/SLJ7858B/22/02/2018 13:56. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

parts \$ 235 + 15% = \$ 270.25

labour \$ 700

total P/P \$ 970.25 @ 3 day

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	Panel beat, cut, weld, re-align & replace damaged parts of affected area	New	1,200.00 ³⁰⁰
2	Putty, blend and paint affected area	New	1,200.00 ³⁰⁰
3	Check Wiring, re-align and ensure proper function	New	80.00 ³⁰
4	Remove & reinstall bumper sensors	New	120.00 ³⁰
5	Cavity Treatment on New Parts	New	100.00 30
6	Remove & reinstall Rear reverse camera	New	120.00 X
7	Remove and refix bootlid lock & mechanism to facilitate repair	New	150.00 X
8	Conduct water seepage test	New	80.00 X
9	Remove & re-install rear trim compartment to facilitate cutting and repairing work	New	150.00 40
Gross Labour Cost (S\$)			3,200.00

Hitachi Capital Asia Pacific Pte. Ltd/SLJ7858B/22/02/2018 13:56. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

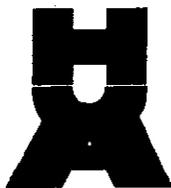
< END OF ESTIMATES >

© Hitachi Capital Asia Pacific Pte. Ltd. (Main Office) Co. Reg. No. 199400399N

111 Somerset Road #11-05 Singapore 238164 Tel: (65) 6734 1222 Fax : 6734 8835
www.hitachi-capital.com.sg

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705 Tel: (65) 6466 3022 Fax: (65) 6896 6591



合興汽車零件私人有限公司 HE XING AUTO PARTS PTE LTD

MAIN OFFICE: No. 76 DUNLOP STREET, SINGAPORE 209403

TEL: 6291 2827 FAX: 6296 4390

A/C: 6291 1886 FAX: 6291 7717

Co. Reg. No: 200310923R GST Reg. No: 20-0310923-R

M/S: HITACHI CAPITAL ASIA PACIFIC PTE.LTD

8 FOURTH LOK YANG ROAD

SINGAPORE 629705

AXIO
GRANT

TAX INVOICE

NO: DLI9200005

PAGE: 1

DATE: 24/02/2018

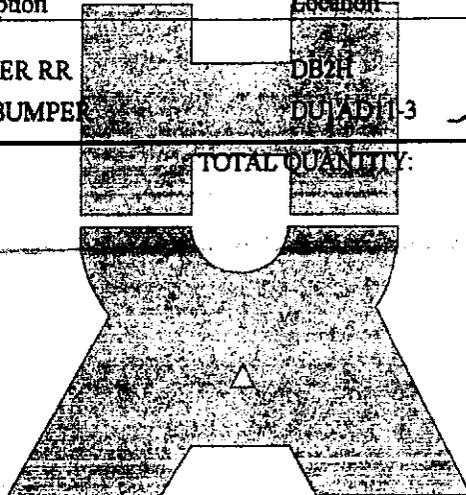
A/C CODE: LDHC008

TERMS: CR

VEH NO: SLJ7858B

Part No	Description	Location	Qty	Unit Price	Amount	
1	T52159-12948	BUMPER RR	1	220.00	220.00	
2	T52161-16010	CLIP BUMPER	10	1.50	15.00	
TOTAL QUANTITY:			11	TOTAL	SIN 235.00	
					ADD GST @ 7%	16.45
					GRAND TOTAL	SIN 251.45

O/R: 106281
MR GEN



Print / LSK / 24/2/2018 11:49:53 AM

SALESMAN: LSK

This document is computer generated. No signature required.

GOODS SOLD ARE NOT RETURNABLE



GOODS RECEIVED BY
Grant

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 22 March 2018 8:56 AM
To: 'KeanYap, Chong'; SUR; Taufikh (LKKAuto)
Cc: Jamilah, Binte MohdKassim; Denise Tay (LKKAuto); Shiau Chan (LKKAuto); Rasul (LKKAuto)
Subject: RE: SLJ7858B TP/MSIG FINALIZATION

Dear Grant,

Confirm final repair cost P/P \$ 970.25 before GST @ 3 days

Final invoice and all supporting documents sent over to MSIG

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KeanYap, Chong [mailto:keanyap.chong@hcspl.com.sg]
Sent: Wednesday, 21 March 2018 9:48 PM
To: SUR <sur@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: SLJ7858B TP/MSIG FINALIZATION

Dear all,

Attached with photo, preliminary report and invoice.

Please confirm final repair cost P/P \$ 970.25 before GST.
3 day

Best regards,

*Grant Chong
Motor Claims Advisor
Auto Servicing Section*

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road, Singapore 629705
t: 6833 6282 f: 6896 6591
e: KeanYap.Chong@hcspl.com.sg
w: www.hitachi-capital.com.sg

HITACHI
Inspire the Next

New Office Location Notice

From 12th March 2018, we will be relocated to a different floor.

(NEW) 111 Somerset Road #14-05 Singapore 238164

DISCLAIMER:

This email and/or any files and/or attachments transmitted are PRIVATE & CONFIDENTIAL and may be LEGALLY PRIVILEGED. This email is intended solely for the attention and use of the name addressee(s). If you are not a named addressee, you must not use, disseminate, forward, print or copy this email and all its contents/attachments. If you have received this email in error, please notify the sender immediately by email and delete it from your system.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Feb 2018 13:49 Sendback Est	22 Feb 2018 13:56 S\$4,870.25	23 Feb 2018 10:08 Edit Adj Rpt	S\$970.25 Edit Estimates	S\$970.25 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	-----------------

CLAIM SUBFOLDER DETAILS

Insured:	QUEK CHIEW TECK, ID: S1635183		
Main Claimant:	HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 199400399N		
Vehicle Reg. No.:	SLJ7858B	Date of Loss:	02/02/2018 08:00 - :59
Claim Type:	TP	Policy/Cover Note No.:	Coverage: 13/10/2017 - 12/10/2018
Vehicle Reg. No. (Insured):	SDQ7647B	Policy No. (Claimant):	MSD/VPCP/17-002809-00
		Excess:	
Repairer:	Hitachi Capital Asia Pacific Pte. Ltd (HQ) No 8 Fourth Lok Yang Road, 629705 Pioneer - Tel: 64663022		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 25/03/2018]		
Driver/Custodian (Insured):	NG POH HSUI JOYCE (), NRIC: S7105516G, Tel: +6591170306		
Adj Asg. Remarks:	Pls contact w/s urgently and attend to survey.		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SLJ7858B
[SDQ7647B]
TP
HITACHI CAPITAL ASIA PACIFIC PTE LTD
Feb 2 2018 8:00AM
[QUEK CHIEW TECK]
Hitachi Capital Asia Pacific Pte. Ltd

Upload Documents Upload Photos Compose New Letter		View View in Browser		
Assessment Reports		1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>		
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	Thumbnail	Print
1	02/02/18 14:50	Accident Statement	Load HTM	<input type="checkbox"/>
2	22/02/18 13:56	Repairer Estimates	Load HTM	<input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Adjuster Immediate Advice	(Protected)	<input type="checkbox"/>
2	27/02/18 14:29	Adjuster Immediate Advice	Load HTM	<input type="checkbox"/>
Photos/ Images		3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
2	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
3	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
4	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
5	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
6	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
7	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
8	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
9	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
10	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
11	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
12	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
13	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
14	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
15	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
16	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
17	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
18	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
19	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
20	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
21	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
22	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
23	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
24	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
25	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
26	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
27	26/02/18 10:29	General View	Load JPG	<input checked="" type="checkbox"/>
28	22/03/18 09:02	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
29	22/03/18 09:02	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

			1		<input checked="" type="checkbox"/>
30	22/03/18 09:02	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
31	22/03/18 09:02	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
32	22/03/18 09:02	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
33	22/03/18 09:02	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
34	22/03/18 09:02	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
35	22/03/18 09:02	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
36	22/03/18 09:02	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
37	22/03/18 09:02	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
38	22/03/18 09:02	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>

Linked Accident Report Documents

View

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	Thumbnail	Print
1	02/02/18 14:50	Accident Statement	1 Load HTM	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	Thumbnail	Print
1	02/02/18 14:48	Accident Photo	1 Load JPG	<input checked="" type="checkbox"/>
2	02/02/18 14:48	Accident Photo	1 Load JPG	<input checked="" type="checkbox"/>
3	02/02/18 14:48	Accident Photo	1 Load JPG	<input checked="" type="checkbox"/>
4	02/02/18 14:48	Accident Photo	1 Load JPG	<input checked="" type="checkbox"/>
5	02/02/18 14:48	Accident Photo	1 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	Thumbnail	Print
1	02/02/18 14:49	Sketch Plan	1 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	<input type="button" value="Reset"/>	<input type="button" value="Save"/>	<input type="button" value="Print"/>
There are no document checklists configured.			
<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div> <p style="text-align: right;"> <input type="button" value="Up"/> <input type="button" value="Down"/> </p> <p>Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18003501/T1VD3E2

Date: 26/03/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

Claimant Vehicle No : SLJ7858B

Insured Vehicle No : SDQ7647B

Date of Loss: 02/02/2018

Nature of Claim:

TP

Claim No: N/A

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLJ7858B	Engine No:	2NR8481876
Make & Model:	TOYOTA COROLLA, AXIO 1.5 X (A)	Chassis No:	NRE1610005514
Reg. Date:	27/12/2016 (Man. Year: 2015)	Odometer:	20471 km
Colour:	Black		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	175/65 R15	Rear Tyre Size:	175/65 R15
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,670.25	270.25	1,400.00	83.82
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,200.00	700.00	2,500.00	78.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	4,870.25	970.25	3,900.00	80.08
+ GST 7.00/7.00% (\$\$)	340.92	67.92	273.00	80.08
Nett Amount (\$\$)	5,211.17	1,038.17	4,173.00	80.08

INSPECTION

Date of Assignment:	23/02/2018 Present Location:	Hitachi Capital Asia Pacific Pte. Ltd (HQ)
Date Inspected:	23/02/2018 Inspected At:	No 8 Fourth Lok Yang Road Singapore 629705
Estimated Period of Repair:	3.0 days	

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 26 Mar 2018)
Parts: 143 TOYOTA COROLLA AXIO 1.5 X (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLJ7858B)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*Rear bumper	Deformed	220.00 F	*220.00 F
2	10		*Rear bumper clips	Necessary	15.00 F	*15.00 F
3	2		*Rear bumper retainer outer LH/RH	Not Necessary	70.00 F	*- F
4	2		*Rear bumper retainer inner LH/RH	Not Necessary	70.00 F	*- F
5	2		*Rear bumper reflector lamp LH/RH	Not Necessary	50.00 F	*- F
6	1		*End panel	Repair	230.00 F	*- F
7	1		*End panel garnish	Not Necessary	100.00 F	*- F
8	1		*Reverse sensor	Not Necessary	250.00 FS	*- FS
9	2		*Taillamp LH/RH	Not Necessary	400.00 F	*- F
10	1		*Bootlid weatherstripe	Not Necessary	80.00 F	*- F
11	1		*Bootlid	Not Necessary	-	*- F
Sub Total (S\$)					1,485.00	235.00
+ Margin on L,N Items 15.00/15.00% (S\$)					185.25	35.25
Total Parts (S\$)					1,670.25	270.25

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	Panel beat, cut, weld, re-align & replace damaged parts of affected area	New	1,200.00	300.00
2	Putty, blend and paint affected area	New	1,200.00	300.00
3	Check Wiring, re-align and ensure proper function	New	80.00	30.00
4	Remove & reinstall bumper sensors	New	120.00	30.00
5	Cavity Treatment on New Parts	New	100.00	0.00
6	Remove & reinstall Rear reverse camera	New	120.00	0.00
7	Remove and refix bootlid lock & mechanism to facilitate repair	New	150.00	0.00
8	Conduct water seepage test	New	80.00	0.00
9	Remove & re-install rear trim compartment to facilitate cutting and repairing work	New	150.00	40.00
Gross Labour Cost (S\$)			3,200.00	700.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >