

REF:

CC3/AIG18003494/Agbez

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: 064281526686

Policy No. 2100506495

Claims No. _____

Sum Insured: _____ Excess: 300 01/3/18

(Client's Record)

Make of Veh: _____

(Policy Condition)

/	
N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 142K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 05 88% days Res: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLH9453H Yr Regn: 2016 / Nov

Type: M.Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 c.c. 1395

Colour: Brown A/C: Insured / Std / NI / NA

Sp.Reading: 18452 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZF43HA018863

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60R16

R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. 12/2/18 D.O.I. 22/02/18

Survey held at Premium

Des. of Damages Frnt Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

DD AUG . SLH 9453H

20/2/18 @ 3.21pm revert to Victor via Whatsapp.

24/2/18 @ 11.53am Victor informed C/A via Whatsapp.

01/3/18 @ 10.38am Informed Tony C/A to EX: \$300 by email.

25/4/18 @ 4.39pm confirmed with Mr Bob Paul Ag @ 1264284, 5 days.
(Red @ 4803.16, 28%.)

RECEIVED: 6 MAY 2018

Date/Time. File Pass to? : Preli. Report

1) 16/5 transfer : Final Report

Date/Time. File Return to?

2) _____

Days Of Repair: 5

Resurvey No. of Trip: _____

Survey Fee: 200

Transportation: _____

) S+RS: SI

) Photos: 10

) Other: _____

TOTAL: 210

Report Format: MER-01

Lump Sum / I.B.I. / IS: 12642.84

Add Fee: Site Insp (\$)

Interview (\$)

Tech Invs (\$)

Weekend (\$)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation International Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18003494/Aqb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 23-02-2018



Code : AIG

1 Policy Particulars : OWN DAMAGE

Insured Veh.		Veh. Inspected	SLH 9453H
Policy No.	2100506495	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	22/02/2018

2 Vehicle Particulars & Condition

Make & Model		c.c	
Engine No.		Year of Reg.	
Chassis No.		Colour	
Odometer		Steering	
Brakes		Modification	
General			

3 Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4 Description of Damages

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5 General Information

Accident Date	10/02/2018	Inspection Date	
Survey held at			

5a Remarks

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Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 25 April 2018 4:39 PM
To: 'Boo seng yak'; SUR; Carrine Leong; Nora Khai
Subject: RE: FINAL REVISION SLH9453H - OD AIG - SURVEYED 22 FEB 18

Dear Mr Boo,

Confirm final fig \$12,642.84 before excess \$300 & GST and 5 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [<mailto:boojohnny@gmail.com>]

Sent: Monday, 26 March 2018 9:54 AM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>

Subject: FINAL REVISION SLH9453H - OD AIG - SURVEYED 22 FEB 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$12,642.84 @ 5 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 1 March 2018 10:38 AM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SLH 9453 H

Dear Tony,

As instructed by our client AIG, please proceed to repair the insured vehicle **SLH 9453H (excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 28 February 2018 9:35 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SLH 9453 H

Dear Tony,

Please be informed that we are still pending for insurance's approval. Once approve, we will send you an email.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 27 February 2018 7:55 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLH 9453 H

Dear all,

Any update on the repair approval?

Thank you.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Feb 2018 16:30	Clim Veh Model Changed		[] Merimen Administrator
2	12 Feb 2018 16:30	Clim Created	Reg No: SLH9453H. Policy No: 2100506495. Acct Date: 2018/02/12. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA118021422	[I] Merimen Administrator
3	23 Feb 2018 16:55	Clim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] CELINE FONG
4	23 Feb 2018 16:55	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CELINE FONG
5	23 Feb 2018 16:55	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CELINE FONG
6	23 Feb 2018 16:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/03/06	[A] CELINE FONG
7	23 Feb 2018 16:55	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CELINE FONG
8	23 Feb 2018 16:55	Clim Registration Modified	Rep:1137->200611.	[A] CELINE FONG
9	23 Feb 2018 16:55	Clim Veh Model Changed	(204616) AUDI A4 1.4 TFSI S TRONIC (A).	[A] CELINE FONG
10	23 Feb 2018 16:56	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CELINE FONG
11	26 Feb 2018 15:02	Clim Registration Modified	Init.Est.:->5,000 - 6,000. Excess: -> 300.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Dally Amri, Mimi Zarina
12	26 Feb 2018 15:02	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
13	26 Feb 2018 15:17	Adj Rpt Initiated		[A] SHIAU CHAN
14	26 Feb 2018 15:17	Insured Phone No Updated	[None] -> [+6590044396]	[A] SHIAU CHAN
15	26 Feb 2018 15:17	Clim Details Notified		[A] SHIAU CHAN
16	26 Feb 2018 15:20	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/03/06	[A] SHIAU CHAN
17	26 Feb 2018 15:21	Adj Mandate Request	Cur.Req:15479.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
18	28 Feb 2018 11:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/03/06. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
19	28 Feb 2018 11:53	Adj Mandate Set	Approved:15479.00:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1732072	26/02/2018 15:17	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLH9453H		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 26 Feb 2018

Preliminary Advice

Vehicle No	: SLH9453H	Accident Date	: 12/02/2018
Make	: AUDI A4	Policy No.	: 2100506495
Assignment Date	: 23/02/2018	Excess	: S\$300.00
Date of Inspection	: 22/02/2018	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,446.00
Revised Amount	:S\$	15,074.00
Check Items (Estimated)	:S\$	405.00
Total	:S\$	15,479.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	142,000.00
COE / PARF Rebate	:S\$	69,580.00
Salvage Value	:S\$	
Margin for Repair	:S\$	72,420.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 2504H

Vehicle Details

Vehicle No.: SLH9453H

Vehicle to be Exported: No

Intended De-registration Date: 26 Feb 2018

Vehicle Make: AUDI

Vehicle Model: A4 1.4 TFSI S TRONIC

Primary Colour: Brown

Manufacturing Year: 2016

Engine No.: CVN016820

Chassis No.: WAUZZZF43HA018863

Maximum Power Output: 110.0 kW (147 bhp)

Open Market Value: \$32,163.00

Original Registration Date: 23 Nov 2016

First Registration Date: 23 Nov 2016

Transfer Count: 1

Actual ARF Paid: \$27,029.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 22 Nov 2026

PARF Rebate Amount: \$20,271.00

Intended COE Rebate Details

COE Expiry Date: 22 Nov 2026

COE Category: B - Car above 1600cc or 97kW (130bhp)

2/26/2018

PARF/COE Rebate Enquiry

COE Period(Years):	10
QP Paid:	\$56,410.00
COE Rebate Amount:	\$49,309.00
Total Rebate Amount:	\$69,580.00

The information contained herein is correct as at 26 Feb 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	12/02/2018 16:02
Date Of Accident	12/02/2018 09:55
Exact Location Of Accident	JUNCT OF NORTH BRIDGE RD & BRAS BASAH RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLH9453H
Insured/Policyholder	
Name Of Registered Owner	KOE CHEW CHEW
Passport No/FIN	E6513185B
Email Address	SERVICE@BOCKBUS.COM.SG
Mobile Phone No	(LOCAL) +65-90044396
Alternative Phone No	HOME-64579548
Vehicle Particulars	
Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100506495
Cover Note Number	
Driver	
Name of Driver	KOE ZI YAN
NRIC No	S9339978A
Date Of Birth	22/10/1993
Occupation	INDOOR
Date Of Driving Pass	17/07/2014
Driving Experience	3 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81832235
Fax Number	
Contact Number	
EMail Address	KOEZIYAN@BOCKBUS.COM.SG

Address 402 SIN MING AVENUE
#23-317

Postcode 570402

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own Vehicle -
-
-

Insurance Company of Driver's Own Vehicle -
-
-

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance?

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

PEDESTRIAN CROSSING ON THE ROAD. TAXI BRAKED IN FRONT OF ME, CAUSING ME TO HIT HIM IN THE REAR BUMPER AS I COULD NOT REACT IN TIME.

Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? YES

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SHD3985Y

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category TAXI

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GiA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Tony Fong
NRIC/FIN No. G7400632

Accident Photo





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : KOE CHEW CHEW
Period of Insurance : 04 Apr 2017 To 23 May 2018
Engine No. : CVN016820
Chassis No. : WAUZZZF43HA018863

Vehicle No. : SLH9453H
Policy No. : 2100506495
Endorsement No. : 000000000173290
Issued Date : 12 Jan 2018

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
 - b) Any other person who is driving on the Policyholder's order or with his/her permission.
- This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of S\$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience. This additional sum does not apply if your policy is a Named Driver policy.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

KOE CHEW CHEW - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

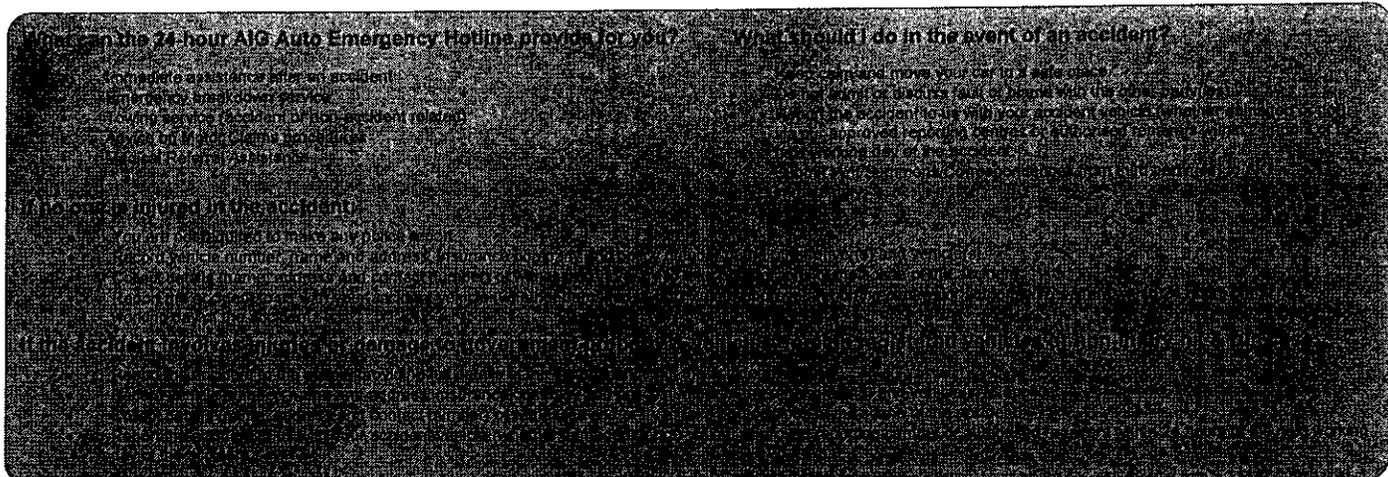
Jenile

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

55PWTC

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.



LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **3** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Premium Automobiles Pte. Ltd.

Activation Hotline: 64741223

55 Ubi Road 1 Singapore 408699

Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE **DRIVING LICENCE**

License Number: **S9339978A**

LEE ZI YAN

Birth Date: **22 Oct 1993**
Issue Date: **17 Jul 2014**

002325856E



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	EFFECTIVE DATE
Class 3A Motor cars without clutch pedals (Auto) =< 3000kg with =< 7 passengers, exclusive of the driver; and other motor vehicles without clutch pedals =< 2500kg	17 Jul 2014

NP 428A



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0187/2018/CCS
Date : 13-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Koe Chew Chew
Address : 402 Sin Ming Avenue
#23-317
Singapore 570402
Telephone : HP +65 81832235
Type of Claim : Own Damage Claim
Policy No. : 2100506495
Vehicle No : **SLH 9453 H**
Model Code : Audi A4 SEDAN 1.4 TFSI
Model / Year : Nov-16
Engine No : CVN 016820
Chassis No : WAUZZZF43HA018863
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 12-Feb-18
Place of Accident : Junc of North Bridge Rd & Bras Basah Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLH 9453 H.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	/
2	To dismantle and renew front bumper, radiator grille and other damaged fittings. Remove and renew bonnet, align to position. Renew LHS headlight, re-organise front crash management components. Reinstall all parts removed.	\$ 2,000.00	1250
3	To respray front bumper and bonnet.	\$ 1,600.00	1100
4	To carry out diagnostic checks.	S/N \$ 192.00	/
TOTAL LABOUR CHARGES		: \$ 4,152.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLH 9453 H.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Rehd</i>	\$ 1,849.00	✓ 1479.20
2	FRONT BUMPER AIR GUIDE - LH <i>new</i>	\$ 73.00	✗
3	FRONT BUMPER GRILLE - LH <i>lt</i>	\$ 118.00	✓ 94
4	HEADLIGHT WASHER CYLINDER - LH <i>new</i>	\$ 184.00	✗
5	FRONT BUMPER CLOSING ELEMENT - LOWER <i>new</i>	\$ 180.00	✗
6	RADIATOR GRILLE <i>Carld</i>	\$ 972.00	✓ 777.20
7	BONNET <i>Dented</i>	\$ 2,163.00	✓ 1730.40
8	BONNET ATTACHMENT <i>Not Nec</i>	\$ 105.00	? ✗
9	BONNET IMPACT PROTECTION - CENTER <i>new</i>	\$ 24.00	✓ 18.88
10	BONNET IMPACT PROTECTION - LH/RH <i>new</i>	2 \$ 48.00	✓ 37.76
11	BONNET STOP BUFFER <i>new</i>	\$ 17.00	✗
12	BONNET LOCK STRIKER - LH <i>new</i>	\$ 44.00	✗
13	BONNET LOCK - LH <i>new</i>	\$ 188.00	✗
14	LED HEADLIGHT - LH <i>lt</i>	\$ 6,973.00	✓ 5578.40
15	FRONT BUMPER GUIDE - LH <i>new</i>	\$ 31.00	✗
16	FRONT NUMBER PLATE <i>But</i>	S/N \$ 25.00	✓ 25
17	SUNDRIES <i>Not Nec</i>	\$ 300.00	? ✗
TOTAL SPARE PARTS		:	\$ 13,294.00
TOTAL LABOUR CHARGES		:	\$ 4,152.00
GRAND TOTAL		:	\$ 17,446.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Adrian G
22/02/18

not authorised, OSRyz

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed **and** is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0187/2018/CCS
Date : 13-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

5 days - ok - jb - 26 Mar 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Koe Chew Chew
Address : 402 Sin Ming Avenue
#23-317
Singapore 570402
Telephone : HP +65 81832235
Type of Claim : Own Damage Claim
Policy No. : 2100506495
Vehicle No : **SLH 9453 H**
Model Code : Audi A4 SEDAN 1.4 TFSI
Model / Year : Nov-16
Engine No : CVN 016820
Chassis No : WAUZZZF43HA018863
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 12-Feb-18
Place of Accident : Junc of North Bridge Rd & Bras Basah Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLH 9453 H.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, radiator grille and other damaged fittings. Remove and renew bonnet, align to position. Renew LHS headlight, re-organise front crash management components. Reinstall all parts removed.	\$ 2,000.00	\$ 1,250.00
3	To respray front bumper and bonnet.	\$ 1,600.00	\$ 1,100.00
4	To carry out diagnostic checks.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 4,152.00	\$ 2,902.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLH 9453 H.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,849.00	\$ 1,479.20
2	FRONT BUMPER AIR GUIDE - LH	\$ 73.00	
3	FRONT BUMPER GRILLE - LH	\$ 118.00	\$ 94.00
4	HEADLIGHT WASHER CYLINDER - LH	\$ 184.00	
5	FRONT BUMPER CLOSING ELEMENT - LOWER	\$ 180.00	
6	RADIATOR GRILLE	\$ 972.00	\$ 777.20
7	BONNET	\$ 2,163.00	\$ 1,730.40
8	BONNET ATTACHMENT	\$ 105.00	
9	BONNET IMPACT PROTECTION - CENTER	\$ 24.00	\$ 18.88
10	BONNET IMPACT PROTECTION - LH/RH	2 \$ 48.00	\$ 37.76
11	BONNET STOP BUFFER	\$ 17.00	
12	BONNET LOCK STRIKER - LH	\$ 44.00	
13	BONNET LOCK - LH	\$ 188.00	
14	LED HEADLIGHT - LH	\$ 6,973.00	\$ 5,578.40
15	FRONT BUMPER GUIDE - LH	\$ 31.00	
16	FRONT NUMBER PLATE	S/N \$ 25.00	\$ 25.00
17	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS		\$ 13,294.00	\$ 9,740.84
TOTAL LABOUR CHARGES		\$ 4,152.00	\$ 2,902.00
GRAND TOTAL		\$ 17,446.00	\$ 12,642.84

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLH 9453 H

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0187/2017/MAS

15 May 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLH 9453 H, Audi A4 Sedan 1.4 TFSI S-Tro

With reference to the above-mentioned vehicle, no. **SLH 9453 H**, claimant, **Mr. Koe Chew Chew**, please find the related document per attached.

1. A copy of the Original invoice no. 85012477 – S\$13,206.84
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

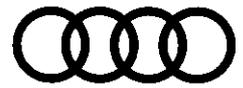
Encls

AIG – SLH 9453 H

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
 281 Alexandra Road
 Singapore 159938
 Main Telephone 6836 2223
 Main Telefax 6471 3733

Alexandra Service Centre
 281 Alexandra Road
 Singapore 159938
 Telephone 6388 2223
 Telefax 6475 1023

Ubi Service Centre
 55 Ubi Road 1
 Singapore 408699
 Telephone 6388 2323

Customer Service
 Service Appointment 6366 2323
 24-hour Breakdown Service 9828 1233
 Email customer.care@premiumauto.com.sg

INS TAX INVOICE
 Company Reg. No. 199902271W
 GST Reg. No. 199902271W

Page 1 14:23

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012477 Date : 11/05/2018 Order : SLH9453H Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLH9453H (V 31016) Regn Date: 23/11/2016 Mileage: 19053 WIP No.: 55725
 Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF43HA018863 Engine: CVN 016820 Dept: U
 VSB No.:
 You have been assisted by :- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE.	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-300.00	1.00	-300.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RADIATOR GRILLE AND OTHER DAMAGED FITTING. REMOVE AND RENEW BONNET, ALIGN TO POSITION. RENEW LHS HEADLIGHT, REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND BONNET	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECKS	192.00	1.00	192.00

Sub-Total	
7% GST	
Grand Total	



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408679
Telephone 6388 2223
Telefax 6441 4750

Customer Service
Service Appointment
Hour Breakdown Service
Email
6366 2323
9828 1233
customer.care@premiumauto.com.sg

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 2 14:23

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012477 Date : 11/05/2018 Order : SLH9453H Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	---

Regn No.: SLH9453H (V 31016) Regn Date: 23/11/2016 Mileage: 19053 WIP No.: 55725

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF43HA018863 Engine: CVN 016820 Dept: U

VSF No.:

You have been assisted by :- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
X	ABW0853651 3FZ	GRILLE Less 020%	1.00	971.50	777.20
X	ABW0941773A	HEADLIGHT Less 020%	1.00	6973.00	5,578.40
X	ABW0823029A	HOOD Less 020%	1.00	2163.00	1,730.40
X	ABW0807065C GRU	COVER Less 020%	1.00	1849.00	1,479.20
X	ABW0823125	PROTECTION Less 020%	1.00	23.60	18.88
X	ABW0823126	PROTECTION Less 020%	1.00	23.60	18.88
X	ABW0807661B 9B9	GRILL Less 020%	1.00	117.50	94.00
X	ABW0823124	PROTECTION Less 020%	1.00	23.60	18.88

Parts 9,715.84
Labour 0.00
Sublet 2,927.00
Menus 0.00
Lubricant 0.00

Sub-Total 12,342.84

7% GST 864.00

Grand Total 13,206.84



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: **SLH 9453 H**

Norah Khai
6768 9828
6841 1183
Body Repair
from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

PA/OD/0187/2018/TF
12 March 2018

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

1 total pages

Make & Model : Audi A4 SEDAN 1.4 TFSI S
Vehicle Chassis No. : WAUZZZ4F3HA018863
Vehicle Regn No. : **SLH 9453 H**
Vehicle Mileage : 19053 KM
Vehicle Owner : Mr. Koe Chew Chew
Certificate No : 2100506495
Policy Excess : S\$321.00 (inclusive 7% GST)
Accident Date : 12 February 2018
Place : Junction of North Bridge Rd & Bras Basah Rd
Repair Cost : \$ 13,206.84
WIP No. : 55725
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Koe Chew Chew

Time :

1pm

Date :

13/3/18

REPUBLIC **DRIVING LICENCE**

Licence Number: **S9339978A**
Name: **KOE ZI YAN**

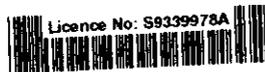
Birth Date: **22 Oct 1993**
Issue Date: **17 Jul 2014**

002325856E



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	EFFECTIVE DATE
Class 3A Motor cars without clutch pedals (Auto) \leq 3000kg with \leq 7 passengers, exclusive of the driver; and other motor vehicles without clutch pedals \leq 2500kg	17 Jul 2014



NP 428A



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : KOE CHEW CHEW
Period of Insurance : 04 Apr 2017 To 23 May 2018
Engine No. : CVN016820
Chassis No. : WAUZZZF43HA018863

Vehicle No. : SLH9453H
Policy No. : 2100506495
Endorsement No. : 000000000173290
Issued Date : 12 Jan 2018

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.
 You have to pay an additional sum of S\$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience. This additional sum does not apply if your policy is a Named Driver policy.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

KOE CHEW CHEW - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. Tanik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

S&P/WTC

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	13 Feb 2018		23 Feb 2018 16:55 Edit Adj Rpt	S\$12,642.84 Edit Estimates	S\$12,642.84 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	KOE CHEW CHEW, ID: E6513185B, Tel: +6590044396								
Vehicle Reg. No.:	SLH9453H	Date of Loss:	12/02/2018 09:00 - :59 [14 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 0642815266SG	Policy/Cover Note No.:	2100506495 (Comprehensive)						
		Excess:	S\$300.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 06/03/2018]								
Driver/Custodian:	KOE ZI YAN (24 / Male), NRIC: S9339978A, Tel: +6581832235								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (28/02/2018): Alert - Adj Mandate Approved (S\$15479.00) - SLH9453H - Claim Handler: Dally Amri... AIG_SG (26/02/2018): SLH9453H / OD / 12/02/2018 / Coverage & Excess update 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLH9453H (0642815266SG)**
OD
Feb 12 2018 9:00AM
[KOE CHEW CHEW]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <input type="button" value="View in Browser"/>	
Video										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)						Thumbnail	Print		
1	12/02/18 16:28	Video - Accident <small>[Linked Accident Report Documents]</small>							Load AVI		
2	12/02/18 16:28	Video - Accident <small>[Linked Accident Report Documents]</small>							Load AVI		
Assessment Reports										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	26/02/18 15:20	Adjuster Immediate Advice							Load HTM		
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
2	26/02/18 15:01	Chassis Number							Load JPG <input checked="" type="checkbox"/>		
3	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
4	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
5	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
6	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
7	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
8	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
9	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
10	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
11	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
12	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
13	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
14	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
15	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
16	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
17	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
18	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
19	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
20	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
21	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
22	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
23	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
24	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
25	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
26	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
27	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
28	26/02/18 15:01	General View							Load JPG <input checked="" type="checkbox"/>		
Documentation										1 per page	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		
1	26/02/18 15:04	Driver's Driving License	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/02/18 15:00	Singapore Accident Statement	Load PDF	
2	26/02/18 15:00	Certificate of Insurance	Load PDF	
3	26/02/18 15:00	Driver's Driving License	Load PDF	
4	26/02/18 15:00	WORKSHOP ESTIMATE	Load PDF	
5	18/05/18 09:39	Discharge Voucher	Load PDF	
6	18/05/18 09:39	Workshop Invoice	Load PDF	

Linked Accident Report Documents

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	12/02/18 16:28	Video - Accident	Load AVI	
2	12/02/18 16:28	Video - Accident	Load AVI	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	12/02/18 16:30	Accident Statement	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	12/02/18 16:19	Accident Photo	Load JPG <input checked="" type="checkbox"/>	
2	12/02/18 16:19	Accident Photo	Load JPG <input checked="" type="checkbox"/>	
3	12/02/18 16:19	Accident Photo	Load JPG <input checked="" type="checkbox"/>	
4	12/02/18 16:19	Accident Photo	Load JPG <input checked="" type="checkbox"/>	
5	12/02/18 16:19	Accident Photo	Load JPG <input checked="" type="checkbox"/>	
6	12/02/18 16:19	Accident Photo	Load JPG <input checked="" type="checkbox"/>	
7	12/02/18 16:19	Accident Photo	Load JPG <input checked="" type="checkbox"/>	
8	12/02/18 16:19	Accident Photo	Load JPG <input checked="" type="checkbox"/>	
9	12/02/18 16:19	Accident Photo	Load JPG <input checked="" type="checkbox"/>	
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	12/02/18 16:20	Sketch Plan	Load JPG <input checked="" type="checkbox"/>	
2	12/02/18 16:20	Sketch Plan #2	Load JPG <input checked="" type="checkbox"/>	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18003494/AQBE2

Date: 18/05/2018

REFERENCE

Insured/Claimant: KOE CHEW CHEW Policy No: 2100506495
Date of Loss: 12/02/2018 Nature of Claim: OD Claim No: 0642815266SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLH9453H**
Make & Model: AUDI A4, 1.4 TFSI S TRONIC (A) Engine No: CVN016820
Reg. Date: 23/11/2016 (Man. Year: 2016) Chassis No: WAUZZZF43HA018863
Colour: Brown Odometer: 18452 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$142,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,294.00	9,740.84	3,553.16	26.73
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,152.00	2,902.00	1,250.00	30.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	17,446.00	12,642.84	4,803.16	27.53
- Excess (S\$)	300.00	300.00	0.00	0.00
(S\$)	17,146.00	12,342.84	4,803.16	28.01
+ GST 7.00/7.00% (S\$)	1,200.22	864.00	336.22	28.01
Nett Amount (S\$)	18,346.22	13,206.84	5,139.38	28.01

INSPECTION

Date of Assignment: 23/02/2018

Date Inspected: 22/02/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,849.00 FS	*1,479.20 FS
2	1		*FRONT BUMPER AIR GUIDE - LH	Not Necessary	73.00 FS	*- FS
3	1		*FRONT BUMPER GRILLE - LH	Cut	118.00 FS	*94.00 FS
4	1		*HEADLIGHT WASHER CYLINDER - LH	Not Necessary	184.00 FS	*- FS
5	1		*FRONT BUMPER CLOSING ELEMENT - LOWER	Not Necessary	180.00 FS	*- FS
6	1		*RADIATOR GRILLE	Cracked	972.00 FS	*777.20 FS
7	1		*BONNET	Dented	2,163.00 FS	*1,730.40 FS
8	1		*BONNET ATTACHMENT	Not Necessary	105.00 FS	*- FS
9	1		*BONNET IMPACT PROTECTION - CENTER	Necessary	24.00 FS	*18.88 FS
10	2		*BONNET IMPACT PROTECTION - LH/RH	Necessary	48.00 FS	*37.76 FS
11	1		*BONNET STOP BUFFER	Not Necessary	17.00 FS	*- FS
12	1		*BONNET LOCK STRIKER - LH	Not Necessary	44.00 FS	*- FS
13	1		*BONNET LOCK - LH	Not Necessary	188.00 FS	*- FS
14	1		*LED HEADLIGHT - LH	Cut	6,973.00 FS	*5,578.40 FS
15	1		*FRONT BUMPER GUIDE - LH	Not Necessary	31.00 FS	*- FS
16	1		*FRONT NUMBER PLATE	Bent	25.00 FS	*25.00 FS
17	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
Total Parts (\$\$)					13,294.00	9,740.84

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, RADIATOR GRILLE AND OTHER DAMAGED FITTINGS. REMOVE AND RENEW BONNET, ALIGN TO POSITION. RENEW LHS HEADLIGHT, RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,000.00	1,250.00
3	TO RESPRAY FRONT BUMPER AND BONNET	New	1,600.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			4,152.00	2,902.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >