

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliate	ed to Federation In	ternationale Des Experts En Auto	
IG A	SIA PACIFIC INSURANC	E PTE LTD	Ref : CC3/AIG1800	3492/Aqb
.07	National Control of the Control of t			
8 SH	HENTON WAY #08-16		Date: 23-02-2018	
HAF	RTIS BUILDING APORE 079120		Date : 23-02-2010	1 11 11 11 11 11 11 11 11 11 11 11 11 1
ING	APORE 0/9120		Code: AIG	
		Policy Pa	articulars :- OWN DAMAGE	
- CININ	Insured Veh.		Veh. Inspected	SCY 323B
_		6295-02	Coverage (\$)	0.00
_	Claim No.		Excess (\$)	0.00
_	Assign From		Assign Date	22/02/2018
-	Maaigii i Tolli	Vehic	e Particulars & Condition	LEAD PROFES
2.	Make & Model		c.c	
	Engine No.		Year of Reg.	
	Chassis No.		Colour	
	Odometer		Steering	
	Brakes		Modification	
	General			
3.	General	and service to the service	Conditions of Tyres	
J	Size	- 10 m 17 20 m 17 10 m	Make	Balance
-	R/H Front Tyre			mm
	L/H Front Tyre			mm
_	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4.	Commence Andrews Control	D	escription of Damages	the first of the second
200				
5.	AND THE PROPERTY.		General Information	
-	Accident Date 10/02	2/2018	Inspection Date	
	Survey held at	la Territ		
	70000 (800 \$ 0.00)			
		12.400 Sept. 19	Remarks	

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Friday, 18 May 2018 3:07 PM

To:

boojohnny@gmail.com

Cc:

SUR; CS A Team; Admin A; Carrine Leong; Nora Khai

Subject:

RE: FINAL REVISION - SCY323B - OD AIG - SURVEYED 22 FEB 18

Dear Mr Boo,

Confirm final fig \$1,995.92 before excess \$800.00 & GST and 2 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 3 May 2018 7:19 PM

To: boojohnny@gmail.com; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-

a@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai

<nora.khai@premiumauto.com.sg>

Subject: FW: FINAL REVISION - SCY323B - OD AIG - SURVEYED 22 FEB 18

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/AIG18003492/Aqb	Adrian / Shiau Chan

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Thursday, 3 May 2018 5:24 PM

To: Adrian Ling (LKKAuto) (CS A Team < cs-a@lkkauto.com">; Admin A < admin-

a@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Tuesday, 27 February 2018 2:46 PM

To:

'Claims Department'; SUR

Subject:

RE: OWN DAMAGE CLAIM FOR SCY 323 B

Dear Kee Siang,

Please be informed that the excess of above vehicle is \$800.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Department [mailto:claims@premiumauto.com.sg]

Sent: Thursday, 22 February 2018 3:07 PM

To: SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg> Subject: OWN DAMAGE CLAIM FOR SCY 323 B

Dear all,

Kindly advise on excess amount for above mention. Survey had been carried out by Mr Adrian earlier just now.

Thank you and

Best Regards, Claims Advisor

Kee Siang

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 m. +65 8777 0600

e. claims@premiumauto.com.sg w. www.audi.com.sg



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged,

If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	LIDIC .
Owner ID Type:	Singapore NRIC
Owner ID:	4999Z
Vehicle Details	
Vehicle No.:	SCY323B
Vehicle to be Exported:	No
Intended De-registration Date:	23 Feb 2018
Vehicle Make:	AUDI
Vehicle Model:	Q3 1.4 TFSI (PI)
Primary Colour:	Silver
Manufacturing Year:	2015
Engine No.:	CZD216624
Chassis No.:	WAUZZZ8U4GR036432
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$29,913.00
Original Registration Date:	31 Dec 2015
First Registration Date:	31 Dec 2015
Transfer Count:	0
Actual ARF Paid:	\$33,879.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Dec 2025
PARF Rebate Amount:	\$25,409.00
Intended COE Rebate Details	
COE Expiry Date:	30 Dec 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$55,001.00
COE Rebate Amount:	\$43,187.00
Total Rebate Amount:	\$68,596.00

The information contained herein is correct as at 23 Feb 2018

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties. Any false reporting may be referred to the Police for investigation.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

 By the lodgement of this report to the insurers, your aforesaid. 	hereby consent to the archiving of this report at the centre and to copies of the separate	
	ACCIDENT STATEMENT	
Date Of Report	12/02/2018 20:49	
Date Of Accident	10/02/2018 16:20	
Exact Location Of Accident	LORNIE ROAD (AFT LORNIE WALK)	
Country/State of Loss	SINGAPORE	STANDAR N
	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SCY323B	
Insured/Policyholder		
Name Of Registered Owner	QUEK TSE KWANG KENNETH	
NRIC No	S0234999Z	
Email Address	QUEKTK@RTNQ.COM	
Mobile Phone No	(LOCAL) +65-98301420	

OFFICE-62211366

Alternative Phone No. Vehicle Particulars

Mobile Phone No

AUDI Manufacturer

Q3 1.4 TFSI S-TRONIC Model

Exact Purpose for which vehicle was being used at PRIVATE USE

time of accident

Are you claiming under your own insurance policy YES for repair to your vehicle?

If No, Please state action to be taken

PRIVATE CAR Vehicle Category

Insurance Company

AIG ASIA PACIFIC INSURANCE PTE. LTD. Name of Insurance Company

COMPREHENSIVE Type Of Coverage

NO Fleet Policy

2100446295-02 Policy Number

Cover Note Number

Driver

LIM LIAN HO DIANA Name of Driver

S0000301H NRIC No 08/12/1951 Date Of Birth INDOOR Occupation 19/11/1982 Date Of Driving Pass

35 YEARS AND 2 MONTHS Driving Experience

FEMALE Gender

(LOCAL) +65-96366333 Mobile Number

Fax Number Contact Number

DIANA.QUEK@CITI.COM **EMail Address**

Address

131 STEVENS ROAD

Postcode

257869

Was driver an employee of the Insured's Company If No, Relationship of the Driver with the Insured

SPOUSE

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance. Number of Passengers (Including Driver)

2

Passenger 1

NAME:

: MAGDALENE TIEN

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

DATE: SATURDAY, 10 FEB 2018. TIME: ABOUT :4.20 PM. LOCATION: LORNIE ROAD. I WAS DRIVING ON THE LEFT LANE OF LORNIE ROAD TOWARDS DUNEARN ROAD WHEN SUDDENLY, I HEARD A LOUD BANG. A SBS BUS HAD COLLIDED INTO THE RIGHT SIDE OF MY CAR, SMASHING THE SIDE MIRROR WHICH WAS SEVERELY BENT INTO THE CAR. THE SBS DRIVER EXPLAINED THAT HE WAS RUSHING TO BOON LAY INTERCHANGE TO MEET DATELINE. (THE BUS WAS "OFF-SERVICE" AND WAS EMPTY). THE MIRROR WAS SO BADLY SMASHED AND DAMAGED THAT IT HUNG ON THE HINGE

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SBS8775X

Vehicle Make/Model/Colour Details Of Properties

Vehicle Category

BUS

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

ř., *

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any faise reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

see attached

Date & Time:

Driver's Signature

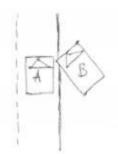
(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name IN KRE Sterra

SKETCH PLAN



A:SCY 323 13 B: SBS 8775 X

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Date	Sat Feb 10 2018
Time	about 4 20 pm
Lacuto	Lornie Rond
1 works of	driving on the left lane of Lome Wood
towards	Duneavn Road when suddenly I heard a
lowd b	ing A sas Bus had collided into The
right of	do of My ear emachines the ske Mirror which
W105 5	severely bent into the car. They driver explained
that he	was rushing to Boon Lay Interchange to
meet o	leadline (The bus was "off- service" + was
KINISTU)	The mirror was so badly smashed +
dama	ged that it hung on the bringe
D. O. V. V. O.C.	3

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature
Name: Link KS2 Str2
NRIC/FIN No. 5475 445





REPUBLIC OF SINGAPORE IDENTITY CARD NO. S0000301H



LIM LIAN HO DIANA

林蓮河

CHINESE 08-12-1951 SINGAPORE



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES)

PASS DATE

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

NP 428A

19 Nov 1982

Licence No: S0000301H

131 STEVENS ROAD

Date: 09-08-2000 No: 3748429

2757438

NEIC No. S0000301H

Blood Group Date of issue

13-12-1995

SINGAPORE 257869 NRIC No: S0000301H



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder Period of Insurance

: QUEK TSE KWANG KENNETH : 31 Dec 2017 To 30 Dec 2018

Engine No.

: CZD216624

Chassis No.

: WAUZZZ8U4GR036432

Vehicle No.

: SCY323B

Policy No.

: 2100446295-02

Endorsement No. Issued Date

: 12 Dec 2017

ABOUT THE COVER

Make/Model

AUDI Q3 1.4 TFSI (150BHP) DESIGN

Engine Capacity/Tonnage : 1,395.00 CC Driver Restriction

: NA

Sum Insured : Market Value Off Peak Car No

First Year of Registration . 2015

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*:

a) The Policyholdar
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3.000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition

35 years old and above

Use only for anciet, dominatic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for him or reward, driving tuttion, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

* Limitations rangered inoparative by Section 8 of the Motor Venicles (Third-Party Risks and Compensation) Act (Cap. 159) and Section S5 of the Road Transport Act, 1987 (Malaysia), are not to be included Under these headings.

EXCESS

Fire - \$0 Gwn Damage - \$800 Theft - \$0 Flood Cover - \$0

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

QUEK TSE KWANG KENNETH - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Aud Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 83652323

For other: Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotine at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.ag. or AIG SG Mobile App. Simply sparch and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

IANo hereby certify that the policy to which this Certificate of insurance relates is issued in accordance with this provisions of the Meter Vehicles (Third Party Risks and Compensation) Act (Cap. 189). Part IV of the Road Transport Act, 1987 (Mulsysia) and Motor Vehicles (Third Party Risks) Rules, 1999 (Maleysia).

0504125211

PREMIUM LEASING - NC

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

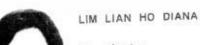
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE



REPUBLIC OF SINGAPORE IDENTITY CARD NO. S0000301H

1 19900 1





林蓮河 CHINESE Cute of Beth Sex

Date of Birth Sei 08-12-1951 F Country of Eirth SINGAPORE

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms 19 Nov 1982

NRC No. S0000301H

Blood Group Date of Issue AB+ 13~12~1995

131 STEVENS ROAD SINGAPORE 257869 NRIC NO: S0000301H

Date: 09-08-2000 No: 3748429

2757438

NP 428A

Licence No. Souddoll II

19



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: QUEK TSE KWANG KENNETH ; 31 Dec 2017 To 30 Dec 2018

Period of Insurance

: CZD216624

Engine No. Chassis No. : WAUZZZ8U4GR036432

Vehicle No.

: SCY323B

Policy No.

: 2100446295-02

Endorsement No.

Issued Date

: 12 Dec 2017

ABOUT THE COVER

Make/Model

: AUDI Q3 1.4 TFSI (150BHP) DESIGN

Engine Capacity/Tonnage : 1,395.00 CC

Sum Insured : Market Value

First Year of Registration : 2015

Driver Restriction

Off Peak Car : No

Insuring with COE/PARF : Yes

NA

Person or Classes of Persons Entitled to Drive*:

b) Any other person who is driving on the Policyholder's order or with his/her permission. This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition

: 35 years old and above

Use only for social, damastic and pleasure purposes and for the Poscyholder's business. This Policy does not cover use for hire or reward, criving tuition, driving test, racing, pace-making, raliability trial or speed-testing, the carriage of goods other than samples in connection with any triale or business or use for any purpose in connection with Motor Triade.

* Limitations rendered inoperative by Section B of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Read Transport Adl, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1 Fire - \$0 Own Demage - \$800 Theft - \$0 Flood Cover - \$0

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

QUEK TSE KWANG KENNETH - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add; 55 Ubi Road 1 Singapore 408699 53652323

For other: Approved Reporting Centres/ASC Authorised Repairers, please contact our 24-hour accident emergency hothins at +65.5336.6200, Alternatively, you may refer to ASC website www.arg.com.eg or AIC SC Mobile App. Simply search and download "AIC SC" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

IAVe nereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Csp. 189). Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules. 1959 (Malaysia).

0504125211

PREMIUM LEASING - NC

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

Me American neuro en en electrica

73 Shanon WYY 1012 (3 SIG SIGHT) SULVIVO (1 115 STOCKOOL # 185 S.) 416728 (707/2015 S. 1152)

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate Workshop : Accident Repairs : Ubi Road 1

Contact No Fax No : 6366 2323 : 6841 1183

Reference

: PA/OD/0195/2018/PH

Date

: 13-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name

: Mr Quek Tse Kwang Kenneth

Address

131 Stevens Road Singapore 257869

Telephone

HP +65 98301420

Type of Claim

: Own Damage Claim

Policy No.

2100446295-02

Vehicle No Model Code SCY 323 B

Model Code

: Audi Q3 1.4 TFSI

Model / Year

: Dec-15

Engine No

: CZD 216624

Chassis No

: WAUZZZ8U4GR036432

Mileage

. .

Date In

.

Liability

:

Excess Cost

. .

Estimated By

: Allan Wu

Accident Date

10-Feb-18

Place of Accident

: Lornie Road (After Lornie Walk)

Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SCY 323 B.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	×
2	To dismantle front bumper assy and renew rhs front fender . Reinstall all parts removed .		\$ 2,100.00	λ.
3	To dismantle rhs front door panel trims , renew rhs wing mirror assy .	S/N	\$ 350.00	4
4	To respray rhs front fender , wheel arch trims and rhs wing mirror cover .		\$ 2,000.00	150.
5	To carry out diagnostic checks.	S/N	\$ 192.00	4
	TOTAL LABOUR CHARGES	:	\$ 5,002.00	-

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SCY 323 B.

		Damage Parts & Prices			
S/N	Parts Description			S/NETT	REMARKS
3/11					-771.70
1	MIRROR MOUNTING - RH Jad		\$	902.00	>95.60
1	RH MIRROR CAP 60t		\$	370.00	
2	TURN SIGNAL INDICATOR - RH		\$	88.00	x. 69.92V
3	TURN SIGNAL INDICATOR AND		s	272.00	217-70
4	WING MIRROR GLASS - RH Shatland		\$	796.00	4
5	FRONT FENDER - RH		\$	72.00	
6	FRONT FENDER BRACKET - RH			463.00	
7	FRONT WHEEL COVER - LH		\$		y.
8	FRONT WHEEL COVER - RH		\$	463.00	n p
9	SUNDRIES The New		\$	200.00	. 1
9	TOTAL SPARE PARTS	:	\$	3,626.00	
			\$	5,002.00	
	TOTAL LABOUR CHARGES		s	8,628.00	-
	GRAND TOTAL	225	_		

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name : A Surveyed Date : 2

Authorised Date

Excess Cost

Liability

Remarks

22/02/18.

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

: Authorised Ryins, 03 Dys

Please Note

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate

Accident Repairs

Workshop

Ubi Road 1 6366 2323

Contact No

6841 1183

Fax No

PA/OD/0195/2018/PH

Reference

Date

13-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Hi Adrian 2 days - ok - jb - 3 May 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name

Mr Quek Tse Kwang Kenneth

Address

131 Stevens Road Singapore 257869

HP +65 98301420

Telephone Type of Claim

Own Damage Claim

Policy No.

2100446295-02

Vehicle No

SCY 323 B

Model Code

Audi Q3 1.4 TFSI

Dec-15

Model / Year

CZD 216624

Engine No

WAUZZZ8U4GR036432

Chassis No

Mileage

Date In

Liability

Excess Cost

Estimated By

Allan Wu

Accident Date

10-Feb-18

Place of Accident

Lornie Road (After Lornie Walk)

Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SCY 323 B.

			Estimated Charges	veyor's mendation
S/N	Nature of Jobs			
1	To remove and reinstall front wire harness for headlights , horns , fog lamps , outside temperature sensor and headlight washer assy .	S/N	\$ 360.00	
2	To dismantle front bumper assy and renew rhs front fender . Reinstall all parts removed .		\$ 2,100.00	
3	To dismantle rhs front door panel trims , renew rhs wing mirror assy .	S/N	\$ 350.00	\$ 350.00
4	To respray rhs front fender , wheel arch trims and rhs wing mirror cover .		\$ 2,000.00	\$ 150.00
5	To carry out diagnostic checks.	S/N	\$ 192.00	\$ 192.00
	TOTAL LABOUR CHARGES	:	\$ 5,002.00	\$ 692.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SCY 323 B.

				Damage Pa	rts 8	& Prices
				S/NETT		REMARKS
S/N	Parts Description					
	DU DU		\$	902.00	\$	721.20
1	MIRROR MOUNTING - RH		\$	370.00	\$	295.60
2	RH MIRROR CAP		133	88.00	\$	69.92
3	TURN SIGNAL INDICATOR - RH		\$	272.00	S	217.20
4	WING MIRROR GLASS - RH		\$	\$3500 pps	Ψ	# 5000000
5	FRONT FENDER - RH		\$	796.00		
	FRONT FENDER BRACKET - RH		\$	72.00		
6			\$	463.00		
7	FRONT WHEEL COVER - LH		\$	463.00		
8	FRONT WHEEL COVER - RH		\$	200.00		
9	SUNDRIES		_	3,626.00	\$	1,303.92
	TOTAL SPARE PARTS	:	\$			692.00
	TOTAL LABOUR CHARGES	:	\$	5,002.00	\$	5 72 00 990000
	GRAND TOTAL	:	\$	8,628.00	\$	1,995.92

All charges are not inclusive of GST.

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name
Surveyed Date
Authorised Date
Excess Cost
Liability

Remarks :

Please Note

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept Yr Ref: SCY 323 B Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg Body & Paint Dept

PA/OD/0195/2018/MAS

23 May 2018

Telephone +65-Telefax +65-EMail Our department

Our Ref Your Ref Date

total pages

Dear Sir,

RE: INSURANCE CLAIM FOR SCY 323 B, Audi Q3 1.4 TFSI S-Tro

With reference to the above-mentioned vehicle, no SCY 323 B, claimant, Mr. Quek Tse Kwang Kenneth, please find the related document per attached.

- A copy of the Original invoice no. 85012523 S\$1,279.63
- 2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AIG - SCY 323 B

Premium Automobiles Pte Ltc Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

***************************************	BFOLDER TRAC			s at Applanad	Adi	Rot	Adj Submitter	i Ins A	uth'ed	Status	- Curvey		
Case	Notified 17 Feb 2018	1100		Est Submitted		23 Feb 2018 17:35			S\$1,995.92 View Rpt			Pending for Su Report Cancel Case	
main				Edit Adj Rpt			-)[Doc	uments		Show All		
	Main)(Ref	erence		Claim Det	alis		-	-			
		******							[Created	d by insure	r]		
A STREET OF THE PERSON NAMED IN	SUBFOLDER DE	TAILS	OUEK 1	SE KWANG KEN	NETH, I	D: S02349	99Z		10/02/20	18 16:00 - :	59		
Insured: Vehicle R	ten No:		SCY3				te of Loss:			[25 Months and 10 Days From LTA Reg Date (Man Yr)]			
venicle is	cog:		OD / 0371390155SG			Policy/Cover Note No.			2100446295-02 (Comprehensive) S\$800.00				
Claim Ty	pe:												
			Premi	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911 Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Repairer			ATG A	ATG Asia Pacific Insurance Pte. Ltd. (56)									
Handling	Insurer:		Zarina] MimiZarina.DallyAmri@aig.com LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 [Handled by ADRIAN LING] [Final Rpt										
Adjuster	r:		due 0	06/03/2018]									
Driver/C	Custodian:		LIM LI	AN HO DIANA (66	/ Female)	, NRIC:	5000030111,	GI, 1022					
		CETVE							/iew All	Compose	Case Mail		
ASSOC	IATED MAIL R	CCETAC	38 / OD	/ 10/02/2018 /	Coverag	ge & Exce	ss update						
AIG_	SG (26/02/2018): SC132	30 / 00	A. T. S.	THE RESERVE			100			qui sacinore ne		
В						Vie	w All Searc	h Tasks	Create	New Task	Complete		
Due I		SKS Type	Task	Group Subject	ct Har	dler	Assigned By	Complet	ed On	Created	On Done		

Claim Documents

*SCY323B (0371390155SG)
OD
Feb 10 2018 4:20PM
[QUEK TSE KWANG KENNETH]
Premium Automobiles Pte Ltd

		1 Compare New Letter Upload Video Upload A	udio View	Use Viewer	•
3	Upload Documents	Upload Photos Compose New Letter Upload Video Opioso N	3 per	page •	1
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	0	Load PDF	
1		Singapore Accident Statement	0	Load PDF	
2		Certificate of Insurance	€		
3		Driver's Driving License	€		
4		WORKSHOP ESTIMATE	€	Load PDF	
		WORKSHOP INVOICE	€	Load PDF	
-		DISCHARGE VOUCHER			

Linked Accident Report Documents

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2	12/02/18 21:05	Accident Photo	0	Load JPG	V	
3	12/02/18 21:05	Accident Photo	0	Load JPG	7	
4	12/02/18 21:05	Accident Photo	0	Load JPG	V	
5	12/02/18 21:05	Accident Photo	0	Load JPG	V	
6	12/02/18 21:05	Accident Photo	0	Load JPG	V	
7	12/02/18 21:05	Accident Photo	0	Load JPG	7	
8	12/02/18 21:05	Accident Photo	0	Load JPG	V	
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2	12/02/18 21:02	Sketch Plan #2				

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Email: sur@lkkauto.com;assignments@lkkauto.com Tel: 6256-3561 Fax: 6844-8805

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd. AIG Building, 78 Shenton Way #07-16

Singapore 079120

CC3/AIG18003492/AQBN2

Date:

30/05/2018

REFERENCE

Date of Loss:

Insured/Claimant: QUEK TSE KWANG KENNETH 10/02/2018

Policy No:

2100446295-02

Our File No:

Nature of Claim: OD

Claim No: 0371390155SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SCY323B

Make & Model:

AUDI Q3, 1.4 TFSI (A) 31/12/2015 (Man. Year: 2015) Engine No: Chassis No:

Odometer:

CZD216624 WAUZZZ8U4GR036432

19478 km

Reg. Date:

Silver

Colour: **Engine Capacity:**

1395 cc

Market Value/New Car

\$\$123,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

235/55R17 Bridgestone 6 mm Rear Tyre Size:

235/55R17

Front Left Side:

Rear Left Side:

Bridgestone 6 mm

Front Right Side:

Bridgestone 6 mm

Rear Right Side:

Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS Parts	Repairer's 3,626.00 0.00	Adjuster's 1,303.92 0.00	Difference 2,322.08 0.00	Diff % 64.04
Miscellaneous Items Labour	5,002.00	692.00 0.00	4,310.00 0.00	86.17
Paintwork Labour	0.00	0.00	0.00	
Towing Calculated Gross Total (S\$) - Excess (S\$)	8,628.00 800.00	1,995.92 800.00	6,632.08 0.00	76.87 0.00
(S\$) + GST 7.00/7.00% (S\$)	7,828.00 547.96	1,195.92 83.71	6,632.08 464.25	84.72 84.72
Nett Amount (S\$)	8,375.96	1,279.63	7,096.33	84.72

INSPECTION

Date of Assignment:

23/02/2018

Date Inspected:

22/02/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1 Singapore 408699

Estimated Period of Repair:

2.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

No.		Part No.	d Parts Particulars	Condition	Repairer's	Amount
1	1		*MIRROR MOUNTING-RH	Damaged Cut	902.00 FS 370.00 FS	*721.20 FS *295.60 FS
2	1		*RH MIRROR CAP *TURN SIGNAL INDICATOR-RH	Cut Shattered	88.00 FS 272.00 FS	*69.92 FS
4	1		*WING MIRROR GLASS-RH *FRONT FENDER-RH	Not Necessary Not Necessary	796.00 FS 72.00 FS	*- FS
6	1		*FRONT FENDER BRACKET-RH *FRONT WHEEL COVER-LH	Not Necessary Not Necessary	463.00 FS 463.00 FS	*-F:
8	1		*FRONT WHEEL COVER-RH *SUNDRIES	Not Necessary	200.00 FS	*-F
F=Franchise part. S=SpcNett.		Total Parts (S\$)	3,626.00	1,303.92		

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended	Labour
-------------	--------

Red No	commended Labour Particulars	Lab.Type	Repairer's	Amount
Labo	TO REMOVE AND REINSTALL FRONT WIRE HARNESS	New	360.00	-
2	TO REMOVE AND REINSTALL FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY TO DISMANTLE FRONT BUMPER ASSY AND RENEW RHS FRONT FENDER. REINSTALL ALL PARTS REMOVED	New	2,100.00	350.00
	TO DISMANTLE RHS FRONT DOOR PANEL	New	350.00	350.00
3	TRIMS, RENEW RHS WING MIRROR ASSY TO DESPRAY RHS FRONT FENDER, WHEEL ARCH TRIMS	New	2,000.00	150.00
	AND RHS WING MIRROR COVER	New	192.00	192.00
5	TO CARRY OUT DIAGNOSTIC CHECKS	r Cost (S\$)	5,002.00	692.00
	Gross Labour Cost (S\$)		020 5 (000 000 0040)	6
	Report was unsubmitted duri	ng this print-out		

< END OF ESTIMATES >