

SINJUR

REF:

CC3/11618023489/ATB.9

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured: 69033429286.

Policy No 2100496246-01

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

143K.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04 8/8.

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SDW8991T.

Yr Regn:

2016 Dec

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4

cc 1395

Colour:

Grey.

A/C:

Insured / Std / NI / NA

Sp. Reading:

3136H.

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZF4XHA057675

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/60R16

R:

205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental.

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

22/02/18

Survey held at

Premium.

Des. of Damages: ☒ Frt / ☒ Rear / ☒ O/S / ☒ N/S / ☒ U/C / Rooftop or

Front N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

00 A/G.

SDW8991T-X.

13/01/18 @ 4.43pm Informed Tony C/A to EA TBA by email. (Col below 89K).

Part by Part \$5053.92, 4 days  
(Red: 9402.08 : 65%)

RECEIVED 04 MAY 2018

Date/Time. File Pass to?

4/5 Typst

Date/Time. File Return to?



: Prel. Report



Final Report

Days Of Repair:

4

Resurvey No. of Trip:

-

Survey Fee:

Transportation:

3)

Add Fee:



: Site Insp (\$

) 3 - RS. \$



Interview (\$

) Photo



Tech. Invs (\$

) Other



Weekend (\$

)

Report Format :

Lump Sum / I.B.I: \$ 5053.92

TOTAL:

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: S2661322A

Holder:

KING CHENG HUOR

Birth Date: 06 May 1967

Issue Date: 30 Jan 2003

000163186A



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)


PASS DATE

16 Feb 2003

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

NP 428A

Licence No: S2661322A



## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Friday, 23 February 2018 4:43 PM  
**To:** Claims; SUR  
**Subject:** RE: OD CLAIM FOR SDW 8991 T

Dear Tony,

Please proceed to repair the insured vehicle **SDW 8991T (Excess TBA)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Friday, 23 February 2018 4:13 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** OD CLAIM FOR SDW 8991 T

Dear all,

Any update on the repair approval?

Thank you.

Best Regards,

**Tony Foong**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## Enquire PARF/COE Rebate for Registered Vehicle

|                                |                      |
|--------------------------------|----------------------|
| Vehicle Owner Particulars      |                      |
| Owner ID Type:                 | Singapore NRIC       |
| Owner ID:                      | 1322A                |
| Vehicle Details                |                      |
| Vehicle No.:                   | SDW8991T             |
| Vehicle to be Exported:        | No                   |
| Intended De-registration Date: | 23 Feb 2018          |
| Vehicle Make:                  | AUDI                 |
| Vehicle Model:                 | A4 1.4 TFSI S TRONIC |
| Primary Colour:                | Grey                 |
| Manufacturing Year:            | 2016                 |
| Engine No.:                    | CVN022032            |
| Chassis No.:                   | WAUZZZF4XHA057675    |
| Maximum Power Output:          | 110.0 kW (147 bhp)   |
| Open Market Value:             | \$32,212.00          |
| Original Registration Date:    | 30 Dec 2016          |
| First Registration Date:       | 30 Dec 2016          |
| Transfer Count:                | 0                    |
| Actual ARF Paid:               | \$27,097.00          |
| Intended PARF Rebate Details   |                      |
| PARF Eligibility:              | Yes                  |
| PARF Eligibility Expiry Date:  | 29 Dec 2026          |
| PARF Rebate Amount:            | \$20,322.00          |
| Intended COE Rebate Details    |                      |
| COE Expiry Date:               | 29 Dec 2026          |
| COE Category:                  | E - Open Category    |
| COE Period(Years):             | 10                   |
| QP Paid:                       | \$54,901.00          |
| COE Rebate Amount:             | \$46,903.00          |
| <b>Total Rebate Amount:</b>    | <b>\$67,225.00</b>   |

The information contained herein is correct as at 23 Feb 2018

OK



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : KING CHHENG HUOR  
 Period of Insurance : 30 Dec 2017 To 29 Dec 2018  
 Engine No. : CVN022032  
 Chassis No. : WAUZZZF4XHA057675

Vehicle No. : SDW8991T  
 Policy No. : 2100496216-01  
 Endorsement No. :  
 Issued Date : 27 Nov 2017

### ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic  
 Engine Capacity/Tonnage : 1,395.00 CC  
 Driver Restriction : NA  
 Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2016  
 Insuring with COE/PARF : Yes

#### Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

KING CHHENG HUOR - \$500 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408698 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125216

PREMIUM LEASING - CW

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Mobile*

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

35PLUE

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s)
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours of the next working day of the accident

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours of the next working day of the accident

What should I do in the event of an accident?

- Keep calm and move your car to a safe place
- Do not admit or discuss fault or blame with the other party(ies)
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours of the next working day of the accident
- Submit Writ/Surrenders/Correspondences from third party(ies) to AIG immediately

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.
8. **The rental car will be delivered (within Singapore), and MUST BE RETURNED BACK TO Audi Customer Service Centre upon collection of your accident car.**

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e.: refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                                    |
|----------------------------|------------------------------------|
| Date Of Report             | 14/02/2018 16:57                   |
| Date Of Accident           | 14/02/2018 14:25                   |
| Exact Location Of Accident | D'LEEDON CONDO, BASEMENT 2 CARPARK |
| Country/State of Loss      | SINGAPORE                          |

### DETAILS OF OWN VEHICLE

|                             |                       |
|-----------------------------|-----------------------|
| Vehicle Registration Number | SDW8991T              |
| <b>Insured/Policyholder</b> |                       |
| Name Of Registered Owner    | KING CHHENG HUOR      |
| NRIC No                     | S2661322A             |
| Email Address               | KINGCH@SINGNET.COM.SG |
| Mobile Phone No             | (LOCAL) +65-98627518  |
| Alternative Phone No        | HOME-98627518         |

### Vehicle Particulars

|  |                     |
|--|---------------------|
| Manufacturer   | AUDI                |
| Model  | A4 SEDAN 1.4 TFSI S |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE USE         |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES                 |
| If No, Please state action to be taken                                       |                     |
| Vehicle Category   | PRIVATE CAR         |

### Insurance Company

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             | 2100496216-01                        |
| Cover Note Number         |                                      |

### Driver

|                      |                        |
|----------------------|------------------------|
| Name of Driver       | KING CHHENG HUOR       |
| NRIC No              | S2661322A              |
| Date Of Birth        | 08/05/1967             |
| Occupation           | INDOOR                 |
| Date Of Driving Pass | 16/02/2002             |
| Driving Experience   | 15 YEARS AND 11 MONTHS |
| Gender               | FEMALE                 |
| Mobile Number        | (LOCAL) +65-98627518   |
| Fax Number           |                        |
| Contact Number       | HOME-98627518          |
| EMail Address        | KINGCH@SINGNET.COM.SG  |

|   |   |
|---|---|
| Address   | 11 LEEDON HEIGHTS,<br>#26-34, D'LEEDON, |
| Postcode  | 267955                                  |
| Was driver an employee of the Insured's Company     | NO                                      |
| If No, Relationship of the Driver with the Insured  | OWNER                                   |
| Vehicle Registration Number of Driver's Own Vehicle | -                                       |
|   | -                                       |
|   | -                                       |
| Insurance Company of Driver's Own Vehicle           | -                                       |
|   | -                                       |
|   | -                                       |

#### General Information of the Accident

|                    |                            |
|--------------------|----------------------------|
| Type Of Accident   | COLLISION - MAJOR/MINOR RD |
| Weather Conditions | CLEAR                      |
| Road Surface       | DRY                        |

#### Other Information

|   |     |
|---|-----|
| Was any foreign vehicle involved in this accident?  | NO  |
| Number of vehicles involved in the accident   |     |
| Was any body injured in the Accident?   | NO  |
| Was any injured conveyed to hospital by ambulance?  | NO  |
| Was any other material or property damaged?   | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO  |
| Number of Passengers (Including Driver)   | 1   |

#### Details of Police Action

|   |    |
|---|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

I WAS COMING UP FROM BASEMENT 3 CARPARK OF MY CONDOMINIUM, D'LEEDON. APPROACHING BASEMENT 2, I STOPPED AND OBSERVED THAT NO VEHICLE ON MY LEFT AND IT IS SAFE TO TURN. I ALMOST COMPLETED THE TURN, THEN SUDDENLY HIT BY SJF9897U. HE COULD EITHER BE A GBAR OR UBER DRIVER IN A HURRY TO PICK UP PASSENGER AT D'LEEDON. HEARD HIM CALLED HIS PASSENGER TO CANCEL THE PICK-UP DUE TO ACCIDENT.

#### Attachment(s)

|   |     |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | YES |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                                     |   |
|-------------------------------------|---|
| Vehicle Registration Number         | SJF9897U                                |
| Vehicle Make/Model/Colour           | TOYOTA ALTIS                            |
| Details Of Properties               |   |
| Vehicle Category                    | PRIVATE CAR                             |
| Name of Driver                      | CHONG KHEE THONG                        |
| NRIC/Passport Number                | S2006924D                               |
| Contact Number                      | 96910906                                |
| Address                             | BLK 773 BEDOK RESERVOIR VIEW<br>#04-125 |
| Postcode                            | 470773                                  |
| Insurance Company Name              |   |
| Nature Of Damage                    |   |
| No. Of Passenger (Including Driver) |   |



## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### **8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time

14/2/2018

Driver's Signature

(if driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

# Sketch Plan #2

## SKETCH PLAN



A=SDW 89917

B=5JF9897U

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was coming up from ~~my~~ basement 3  
 Carport of my condominium, D'Heedon.  
 Approaching basement 2, I stopped and  
 observed that no vehicle <sup>observed</sup> was on my left  
 and it is safe to turn. I almost  
 completed the turn, then suddenly hit  
 by 5JF9897U. He could <sup>could</sup> be either  
 be a ~~good~~ GRAB or UBER, in a hurry  
 to pick up passenger at D'Heedon.  
 Heard him <sup>heard</sup> call his passenger to cancel  
 the pick-up due to accident.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 14/2/2018

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



Accident Photo



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

|            |   |                    |
|------------|---|--------------------|
| Estimate   | : | Accident Repairs   |
| Workshop   | : | Ubi Road 1         |
| Contact No | : | 6366 2323          |
| Fax No     | : | 6841 1183          |
| Reference  | : | PA/OD/0204/2018/NK |
| Date       | : | 17-Feb-18          |

Vehicle NOT IN workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

|                   |   |   |
|-------------------|---|---|
| Owner's Name      | : | Mr. King Chheng Huor                            |
| Address           | : | 11 Leedon Heights<br>#26-34<br>Singapore 267955 |
| Telephone         | : | HP +65 98627518                                 |
| Type of Claim     | : | Own Damage Claim                                |
| Policy No.        | : | 2100496216-01                                   |
| Vehicle No        | : | <b>SDW 8991 T</b>                               |
| Model Code        | : | Audi A4 SEDAN 1.4 TFSI                          |
| Model / Year      | : | Dec-16  |
| Engine No         | : | CVN 022032                                      |
| Chassis No        | : | WAUZZZF4XHA057675                               |
| Mileage           | : | -   |
| Date In           | : | -   |
| Liability         | : | -   |
| Excess Cost       | : | -   |
| Estimated By      | : | Johnny Boo / Allan Wu                           |
| Accident Date     | : | 14-Feb-18                                       |
| Place of Accident | : | D'LEEDON CONDO,BASEMENT 2 CARPARK               |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SDW 8991 T

| S/N                  | Nature of Jobs  | Estimated Charges             | Surveyor's Recommendation |
|----------------------|---|-------------------------------|---------------------------|
| 1                    | To remove and reinstall front wire harness for horn, headlamps, foglamp, outer temp sensor, headlight washer assy.  | S/N \$ 360.00 ✓               |                           |
| 2                    | To remove front fittings, dismantle and renew front bumper, lhs front fender and damage fittings. Remove and renew lhs headlamp and transfer all control units. | \$ <del>1,800.00</del> 1000 ✓ |                           |
| 3                    | To respray front bumper and lhs front fender.   | \$ <del>1,500.00</del> 1100 ✓ |                           |
| 4                    | To carry out diagnostic checks.   | S/N \$ 192.00 ✓               |                           |
| TOTAL LABOUR CHARGES |   | : \$ <u>3,852.00</u>          |                           |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SDW 8991 T

| S/N                  | Parts Description                                  | Damage Parts & Prices |                  |
|----------------------|--|-----------------------|------------------|
|                      |  | S/NETT                | REMARKS          |
| 1                    | FRONT BUMPER <i>Rehnd</i>                          | \$ 1,849.00           | <i>✓ 1479.20</i> |
| 2                    | FRONT BUMPER AIR GUIDE LH <i>new</i>               | \$ 73.00              | <i>+ 2</i>       |
| 3                    | LED HEADLIGHT LH <i>not in</i>                     | \$ 6,973.00           | <i>x 2</i>       |
| 4                    | GUIDE SECTION <i>no stock</i>                      | \$ 31.00              | <i>x 2</i>       |
| 5                    | FRONT FENDER LH <i>Dischd</i>                      | \$ 665.00             | <i>✓ 533</i>     |
| 6                    | FRONT FENDER BRACE - LH <i>sent</i>                | \$ 103.00             | <i>✓ 82.40</i>   |
| 7                    | CLOSING ELEMENT <i>Not New</i>                     | \$ 44.00              | <i>?</i>         |
| 8                    | FRONT FENDER BRACKET AND POP RIVET <i>sent</i>     | \$ 66.00              | <i>✓ 52</i>      |
| 9                    | WHEEL HOUSING LINER LH <i>Rehnd</i>                | \$ 215.00             | <i>✓ 171.60</i>  |
| 10                   | WHEEL SPOILER LH <i>new</i>                        | \$ 63.00              | <i>+ 50.10</i>   |
| 11                   | STONE CHIP GUARD LH <i>new</i>                     | \$ 44.00              | <i>✓ 34.50</i>   |
| 12                   | WHEEL HOUSING LINER ATTACHMENTS PARTS <i>Rehnd</i> | \$ 78.00              | <i>? 2</i>       |
| 13                   | SUNDRIES <i>Not New</i>                            | \$ 400.00             | <i>?</i>         |
| TOTAL SPARE PARTS    |  | :                     | \$ 10,604.00     |
| TOTAL LABOUR CHARGES |  | :                     | \$ 3,852.00      |
| GRAND TOTAL          |  | :                     | \$ 14,456.00     |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name

:

Adnan

Surveyed Date

:

22/02/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Abt. Authorised, 04 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before and after spray painting
- To repair damaged parts during resurvey
- Parts should be sent to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0204/2018/NK  
Date : 17-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian

4 days - ok - jb - 27 Mar 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. King Chheng Huor  
Address : 11 Leedon Heights  
#26-34  
Singapore 267955  
Telephone : HP +65 98627518  
Type of Claim : Own Damage Claim  
Policy No. : 2100496216-01  
Vehicle No : **SDW 8991 T**  
Model Code : Audi A4 SEDAN 1.4 TFSI  
Model / Year : Dec-16  
Engine No : CVN 022032  
Chassis No : WAUZZZF4XHA057675  
Mileage : -  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 14-Feb-18  
Place of Accident : D'LEEDON CONDO,BASEMENT 2 CARPARK



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SDW 8991 T

| S/N                  | Nature of Jobs  |     | Estimated<br>Charges | Surveyor's<br>Recommendation |
|----------------------|---|-----|----------------------|------------------------------|
| 1                    | To remove and reinstall front wire harness for horn, headlamps, foglamp, outer temp sensor, headlight washer assy.  | S/N | \$ 360.00            | \$ 360.00                    |
| 2                    | To remove front fittings, dismantle and renew front bumper, lhs front fender and damage fittings. Remove and renew lhs headlamp and transfer all control units. |     | \$ 1,800.00          | \$ 1,000.00                  |
| 3                    | To respray front bumper and lhs front fender.   |     | \$ 1,500.00          | \$ 1,100.00                  |
| 4                    | To carry out diagnostic checks.   | S/N | \$ 192.00            | \$ 192.00                    |
| TOTAL LABOUR CHARGES |   | :   | <u>\$ 3,852.00</u>   | <u>\$ 2,652.00</u>           |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SDW 8991 T

| S/N                  | Parts Description                     | Damage Parts & Prices |             |
|----------------------|---------------------------------------|-----------------------|-------------|
|                      |                                       | S/NETT                | REMARKS     |
| 1                    | FRONT BUMPER                          | \$ 1,849.00           | \$ 1,479.20 |
| 2                    | FRONT BUMPER AIR GUIDE LH             | \$ 73.00              |             |
| 3                    | LED HEADLIGHT LH                      | \$ 6,973.00           |             |
| 4                    | GUIDE SECTION                         | \$ 31.00              |             |
| 5                    | FRONT FENDER LH                       | \$ 665.00             | \$ 532.00   |
| 6                    | FRONT FENDER BRACE - LH               | \$ 103.00             | \$ 82.40    |
| 7                    | CLOSING ELEMENT                       | \$ 44.00              |             |
| 8                    | FRONT FENDER BRACKET AND POP RIVET    | \$ 66.00              | \$ 52.00    |
| 9                    | WHEEL HOUSING LINER LH                | \$ 215.00             | \$ 171.60   |
| 10                   | WHEEL SPOILER LH                      | \$ 63.00              | \$ 50.16    |
| 11                   | STONE CHIP GUARD LH                   | \$ 44.00              | \$ 34.56    |
| 12                   | WHEEL HOUSING LINER ATTACHMENTS PARTS | \$ 78.00              |             |
| 13                   | SUNDRIES                              | \$ 400.00             |             |
| TOTAL SPARE PARTS    |                                       | \$ 10,604.00          | \$ 2,401.92 |
| TOTAL LABOUR CHARGES |                                       | \$ 3,852.00           | \$ 2,652.00 |
| GRAND TOTAL          |                                       | \$ 14,456.00          | \$ 5,053.92 |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SDW 8991 T**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0204/2018/MAS

2 May 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

total pages

**RE: INSURANCE CLAIM FOR SDW 8991 T, Audi A4 Sedan 1.4 TFSI S-Tro**

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SDW 8991 T**, claimant, **Mr. King Chheng Huor**, please find the related document per attached.

1. A copy of the Original invoice no. 85012394 – S\$5,086.69
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SDW 8991 T

**REPUBLIC OF SINGAPORE** **DRIVING LICENCE**

Universal Number: **S2661322A**  
Name: **KING CHENG HUOR**

Birth Date: **08 May 1967**  
Issue Date: **30 Jan 2003**




 000163186A

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

|  | PASS DATE   |
|--|-------------|
| Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms | 16 Feb 2002 |

NP 428A

 Licence No: S2661322A



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : KING CHHENG HUOR  
**Period of Insurance** : 30 Dec 2017 To 29 Dec 2018  
**Engine No.** : CVN022032  
**Chassis No.** : WAUZZZF4XHA057675

**Vehicle No.** : SDW8991T  
**Policy No.** : 2100496216-01  
**Endorsement No.** :  
**Issued Date** : 27 Nov 2017

### ABOUT THE COVER

**Make/Model** : AUDI A4 1.4 TFSI S tronic  
**Engine Capacity/Tonnage** : 1,395.00 CC  
**Driver Restriction** : NA  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2016  
**Insuring with COE/PAFF** : Yes

#### Person or Classes of Persons Entitled to Drive\*

- a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

**Loss of Use** 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

**Windscreen** : \$100

#### Named Driver and Excess (where applicable)

KING CHHENG HUOR - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63682323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 5200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125216

PREMIUM LEASING - CW

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Manila*

**AIG Asia Pacific Insurance Pte. Ltd.**  
 AUTHORISED REPRESENTATIVE

ISSUES

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.
8. **The rental car will be delivered (within Singapore), and MUST BE RETURNED BACK TO Audi Customer Service Centre upon collection of your accident car.**

**Rental Car Company: Popular Rent A Car Pte. Ltd.**  
**Activation Hotline: 67428888**  
**501 Guillemard Road Singapore 399840**  
**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

100058800A/C4

|             |  |
|-------------|--|
| Sub-Total   |  |
| 7% GST      |  |
| Grand Total |  |



# Premium Automobiles Pte Ltd

**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone: 6836 2223  
Main Telefax: 6471 3133  
Page 2 18:47

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Telephone: 6888 2223  
Telefax: 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408053  
Telephone: 6388 4123  
Telefax: 6388 4123

**Customer Service**  
Service Appointment: 6888 2223  
Hour Breakdown Service: 9628 1233  
Email: customer.sure@premiumauto.com.sg

**INS TAX INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

|   |   |  |
|---|---|--|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice: 85012394<br>Date : 27/04/2016<br>Order : SDW8991T<br>Term : 30 | Account: A0006 (T 0)<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|---|---|--|

Regn No.: SDW8991T (V 31866) Regn Date: 30/12/2016 Mileage: 31749 WIP No.: 55987  
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF4XH0057675 Engine: CVN 022032 Dept: U  
VSB No.:  
You have been assisted by :- UB-Carrine ( 33 )

|   |                 | Details              | Qty   | Unit Price | Amount |
|---|-----------------|----------------------|-------|------------|--------|
| X | ABW0821135C     | SUPPORT Less 020%    | 1.00  | 103.00     | 82.40  |
| X | ABW0853823A 9B9 | STONEGUARD Less 020% | 1.00  | 43.20      | 34.56  |
| X | AN 0161857      | POP-RIVET Less 020%  | 12.00 | 2.90       | 27.84  |

Parts 2,401.92  
Labour 0.00  
Sublet 2,652.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 4,753.92  
7% GST 332.77  
Grand Total 5,086.69



Received by

For & on behalf of  
Premium Automobiles Pte Ltd



# Premium Automobiles

## Telefax

to AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Motor Claims Dept  
Yr Ref: SDW 8991 T

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0204/2018/TF  
2 March 2018

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

### RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

**Make & Model** : Audi A4 SEDAN 1.4 TFSI S tronic  
**Vehicle Chassis No.** : WAUZZZF4XHA057675  
**Vehicle Regn No.** : SDW 8991 T  
**Vehicle Mileage** : 31749KM  
**Vehicle Owner** : Mr. King Chheng HUN  
**Certificate No** : 2100496216-01  
**Policy Excess** : S\$321.00 (Inclusive GST)  
**Accident Date** : 14 February 2018  
**Place** : D'leedon Condo, Basement 2 carpark  
**Repair Cost** : \$ 5,086.69  
**WIP No.** : 55987  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :

**Time** :

**Date** :

  
\_\_\_\_\_  
2/3/18

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |             |               |  |  |  |            |   |
|--------------------------|-------------|---------------|--|--|--|------------|---|
| Case                     | Notified    | Est Submitted | Adj Assigned   | Adj Rpt  | Adj Submitted                                  | Ins Auth'd | Status  |
| Main                     | 19 Feb 2018 |               | 23 Feb 2018<br>15:48<br><a href="#">Edit Adj Rpt</a> | <b>\$45,053.92</b><br><a href="#">Edit Estimates</a> | <b>\$45,053.92</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main  | Reference | Claim Details   | Documents  | Show All |         |             |              |            |       |
|---|-----------|---|------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by Insurer]</span>  |           |   |            |          |         |             |              |            |       |
| Insured: <b>KING CHHENG HUOR</b> , ID: S2661322A, Tel: +6598627518, Email: KINGCH@SINGNET.COM.SG  |           |   |            |          |         |             |              |            |       |
| Vehicle Reg. No.: <b>SDW8991T</b>   |           | Date of Loss: 14/02/2018 13:00 - :59<br><b>[13 Months and 15 Days From LTA Reg Date (Man Yr)]</b>           |            |          |         |             |              |            |       |
| Claim Type: <b>OD / 6903342922SG</b>  |           | Policy/Cover Note No.: 2100496216 (Comprehensive)<br>Coverage: 30/12/2017 - 29/12/2018<br>Excess: S\$300.00 |            |          |         |             |              |            |       |
| Repairer: <b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911  |           |   |            |          |         |             |              |            |       |
| Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Mohd Zawaye, Norsazani</b> ]  |           |   |            |          |         |             |              |            |       |
| Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 06/03/2018]</b>                                |           |   |            |          |         |             |              |            |       |
| Driver/Custodian: <b>KING CHHENG HUOR</b> (50 / Female), NRIC: S2661322A, Tel: +6598627518  |           |   |            |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>   |           |   |            |          |         |             |              |            |       |
| • AIG_SG (26/02/2018): <b>SDW8991T / OD / 14/02/2018 / Coverage &amp; Excess update</b>   |           |   |            |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span> |           |   |            |          |         |             |              |            |       |
| Due Date  | Priority  | Type  | Task Group | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.   |           |   |            |          |         |             |              |            |       |
















## Claim Documents

\*SDW8991T (6903342922SG)  
OD  
Feb 14 2018 1:00PM  
[KING CHHENG HUOR]  
Premium Automobiles Pte Ltd

| <a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a> |                 |   | <b>View</b> <a href="#">View in Browser</a> |                                     |
|---|-----------------|---|---|-------------------------------------|
| <b>Video</b>  |                 |   | 1 per page                                  | <input checked="" type="checkbox"/> |
| No  | Finalized On    | Premium Automobiles Pte Ltd (UBI)                             | Thumbnail                                   | Print                               |
| 1   | 14/02/18 17:16  | <b>Video - Accident</b><br>[Linked Accident Report Documents] | Load MP4                                    |                                     |
| <b>Photos/Images</b>  |                 |   | 3 per page                                  | <input checked="" type="checkbox"/> |
| No  | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                             | Thumbnail                                   | Print                               |
| 1   | 19/04/18 19:29  | <b>General View</b>   | Load JPG                                    | <input checked="" type="checkbox"/> |
| 2   | 19/04/18 19:29  | <b>General View</b>   | Load JPG                                    | <input checked="" type="checkbox"/> |
| 3   | 19/04/18 19:29  | <b>General View</b>   | Load JPG                                    | <input checked="" type="checkbox"/> |
| 4   | 19/04/18 19:29  | <b>General View</b>   | Load JPG                                    | <input checked="" type="checkbox"/> |
| 5   | 19/04/18 19:29  | <b>General View</b>   | Load JPG                                    | <input checked="" type="checkbox"/> |
| 6   | 19/04/18 19:29  | <b>General View</b>   | Load JPG                                    | <input checked="" type="checkbox"/> |
| 7   | 19/04/18 19:29  | <b>General View</b>   | Load JPG                                    | <input checked="" type="checkbox"/> |
| 8   | 19/04/18 19:29  | <b>General View</b>   | Load JPG                                    | <input checked="" type="checkbox"/> |
| 9   | 19/04/18 19:29  | <b>General View</b>   | Load JPG                                    | <input checked="" type="checkbox"/> |
| 10  | 19/04/18 19:29  | <b>General View</b>   | Load JPG                                    | <input checked="" type="checkbox"/> |
| 11  | 19/04/18 19:29  | <b>General View</b>   | Load JPG                                    | <input checked="" type="checkbox"/> |
| 12  | 19/04/18 19:29  | <b>General View</b>   | Load JPG                                    | <input checked="" type="checkbox"/> |
| 13  | 19/04/18 19:29  | <b>General View</b>   | Load JPG                                    | <input checked="" type="checkbox"/> |
| 14  | 19/04/18 19:29  | <b>General View</b>   | Load JPG                                    | <input checked="" type="checkbox"/> |
| 15  | 19/04/18 19:29  | <b>General View</b>   | Load JPG                                    | <input checked="" type="checkbox"/> |
| 16  | 19/04/18 19:29  | <b>General View</b>   | Load JPG                                    | <input checked="" type="checkbox"/> |
| 17  | 19/04/18 19:29  | <b>General View</b>   | Load JPG                                    | <input checked="" type="checkbox"/> |
| <b>Documentation</b>  |                 |   | 1 per page                                  | <input checked="" type="checkbox"/> |
| No  | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                             | Thumbnail                                   | Print                               |
| 1   | 07/05/18 09:13  | <b>WORKSHOP INVOICE</b>                                       | Load PDF                                    |                                     |
| 2   | 07/05/18 09:13  | <b>DISCHARGE VOUCHER</b>                                      | Load PDF                                    |                                     |

## Linked Accident Report Documents

|                           |                |                                   | <b>View</b> <a href="#">View in Browser</a> |                                     |
|---------------------------|----------------|-----------------------------------|---|-------------------------------------|
| <b>Video</b>              |                |                                   | 1 per page                                  | <input checked="" type="checkbox"/> |
| No                        | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                   | Print                               |
| 1                         | 14/02/18 17:16 | <b>Video - Accident</b>           | Load MP4                                    |                                     |
| <b>Assessment Reports</b> |                |                                   | 1 per page                                  | <input checked="" type="checkbox"/> |
| No                        | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                   | Print                               |
| 1                         | 14/02/18 17:39 | <b>Accident Statement</b>         | Load HTM                                    |                                     |
| <b>Photos/Images</b>      |                |                                   | 3 per page                                  | <input checked="" type="checkbox"/> |
| No                        | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                   | Print                               |
| 1                         | 14/02/18 17:28 | <b>Accident Photo</b>             | Load JPG                                    |                                     |

| Video         |                |                                   | 1 per page   | <input checked="" type="checkbox"/> |
|---------------|----------------|-----------------------------------|--|-------------------------------------|
| No            | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail  | Print                               |
|               |                |                                   |  | <input checked="" type="checkbox"/> |
| 2             | 14/02/18 17:28 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 3             | 14/02/18 17:28 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 4             | 14/02/18 17:28 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 5             | 14/02/18 17:28 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 6             | 14/02/18 17:28 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 7             | 14/02/18 17:28 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 8             | 14/02/18 17:28 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 9             | 14/02/18 17:28 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 10            | 14/02/18 17:31 | ACCIDENT SCENE PHOTO              |  Load JPG | <input checked="" type="checkbox"/> |
| 11            | 14/02/18 17:31 | ACCIDENT SCENE PHOTO              |  Load JPG | <input checked="" type="checkbox"/> |
| 12            | 14/02/18 17:31 | ACCIDENT SCENE PHOTO              |  Load JPG | <input checked="" type="checkbox"/> |
| 13            | 14/02/18 17:31 | ACCIDENT SCENE PHOTO              |  Load JPG | <input checked="" type="checkbox"/> |
| 14            | 14/02/18 17:31 | ACCIDENT SCENE PHOTO              |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation |                |                                   | 1 per page   | <input checked="" type="checkbox"/> |
| No            | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail  | Print                               |
| 1             | 14/02/18 17:17 | Sketch Plan                       |  Load JPG | <input checked="" type="checkbox"/> |
| 2             | 14/02/18 17:17 | Sketch Plan #2                    |  Load JPG | <input checked="" type="checkbox"/> |

## Documents Checklist

| DOCUMENTS CHECKLIST  | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured.   |       |      |       |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>       |       |      |       |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small> |       |      |       |

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

Our File No: CC3/AIG18003489/ATBQ2

Date: 07/05/2018

## REFERENCE

Insured/Claimant: KING CHHENG HUOR Policy No: 2100496216  
Date of Loss: 14/02/2018 Nature of Claim: OD Claim No: 6903342922SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SDW8991T**  
Make & Model: AUDI A4, 1.4 T (A) Engine No: CVN022032  
Reg. Date: 30/12/2016 (Man. Year: 2016) Chassis No: WAUZZZF4XHA057675  
Colour: Grey Odometer: 31364 km  
Engine Capacity: 1395 cc  
Market Value/New Car Price: S\$143,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm  
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                      | Repairer's       | Adjuster's      | Difference       | Diff %       |
|-------------------------------------|------------------|-----------------|------------------|--------------|
| Parts                               | 10,604.00        | 2,401.92        | 8,202.08         | 77.35        |
| Miscellaneous Items                 | 0.00             | 0.00            | 0.00             |              |
| Labour                              | 3,852.00         | 2,652.00        | 1,200.00         | 31.15        |
| Paintwork Labour                    | 0.00             | 0.00            | 0.00             |              |
| Towing                              | 0.00             | 0.00            | 0.00             |              |
| <b>Calculated Gross Total (S\$)</b> | <b>14,456.00</b> | <b>5,053.92</b> | <b>9,402.08</b>  | <b>65.04</b> |
| <b>- Excess (S\$)</b>               | <b>300.00</b>    | <b>300.00</b>   | <b>0.00</b>      | <b>0.00</b>  |
| <b>(S\$)</b>                        | <b>14,156.00</b> | <b>4,753.92</b> | <b>9,402.08</b>  | <b>66.42</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>       | <b>990.92</b>    | <b>332.77</b>   | <b>658.15</b>    | <b>66.42</b> |
| <b>Nett Amount (S\$)</b>            | <b>15,146.92</b> | <b>5,086.69</b> | <b>10,060.23</b> | <b>66.42</b> |

## INSPECTION

Date of Assignment: 23/02/2018

Date Inspected: 22/02/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

| No. | Qty | Part No. | Particulars                            | Condition     | Repairer's  | Amount       |
|-----|-----|----------|--|---------------|-------------|--------------|
| 1   | 1   |          | *FRONT BUMPER                          | Deformed      | 1,849.00 FS | *1,479.20 FS |
| 2   | 1   |          | *FRONT BUMPER AIR GUIDE LH             | Not Necessary | 73.00 FS    | *- FS        |
| 3   | 1   |          | *LED HEADLIGHT LH                      | Not Necessary | 6,973.00 FS | *- FS        |
| 4   | 1   |          | *GUIDE SECTION                         | Not Necessary | 31.00 FS    | *- FS        |
| 5   | 1   |          | *FRONT FENDER LH                       | Distorted     | 665.00 FS   | *532.00 FS   |
| 6   | 1   |          | *FRONT FENDER BRACE-LH                 | Bent          | 103.00 FS   | *82.40 FS    |
| 7   | 1   |          | *CLOSING ELEMENT                       | Not Necessary | 44.00 FS    | *- FS        |
| 8   | 1   |          | *FRONT FENDER BRACKET AND POP RIVET    | Bent          | 66.00 FS    | *52.00 FS    |
| 9   | 1   |          | *WHEEL HOUSING LINER LH                | Deformed      | 215.00 FS   | *171.60 FS   |
| 10  | 1   |          | *WHEEL SPOILER LH                      | Necessary     | 63.00 FS    | *50.16 FS    |
| 11  | 1   |          | *STONE CHIP GUARD LH                   | Necessary     | 44.00 FS    | *34.56 FS    |
| 12  | 1   |          | *WHEEL HOUSING LINER ATTACHMENTS PARTS | Not Necessary | 78.00 FS    | *- FS        |
| 13  | 1   |          | *SUNDRIES                              | Not Necessary | 400.00 FS   | *- FS        |

F=Franchise part. S=SpcNett.

**Total Parts (S\$)**    **10,604.00**    **2,401.92**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                             | Particulars  | Lab.Type | Repairer's      | Amount          |
|--------------------------------|--|----------|-----------------|-----------------|
| <b>Labour Items</b>            |  |          |                 |                 |
| 1                              | TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HORN ,HEADLAMPS,FOGLAMP,OUTER TEMP SENSOR,HEADLIGHT WASHER ASSY   | New      | 360.00          | 360.00          |
| 2                              | TO REMOVE FRONT FITTINGS ,DISMANTLE AND RENEW FRONT BUMPER ,LHS FRONT FENDER AND DAMAGE FITTINGS ,REMOVE AND RENEW LHS HEADLAMP AND TRANSFER ALL CONTROL UNITS | New      | 1,800.00        | 1,000.00        |
| 3                              | TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER   | New      | 1,500.00        | 1,100.00        |
| 4                              | TO CARRY OUT DIAGNOSTIC CHECKS   | New      | 192.00          | 192.00          |
| <b>Gross Labour Cost (S\$)</b> |  |          | <b>3,852.00</b> | <b>2,652.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >