

S.S. REC. BY:

REF: CS/ASM18003477/Tivd367

Instruction:

Surveyor

Tautik

ASSIGNMENT (Office)

From (Person): Kitty Teo

of ASM

Date/Time: 22/2/18 @ 1:33pm

Estimated Cost:

Bill to:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SBH 328P

Insured:

at Workshop m/s

Car Crafters

Tel:

62679916

of

48 Ph Queen Rd East # 05-155

Policy No:

Claim No:

SEM00974

Sum Insured:

Excess:

NIL

Make of Veh:

(Client's Record)

D.O.A

16/2/18

☒ CA

REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time

10:02am @ 23/2/18

Person Contacted:

Faisal

Vehicle

☒ IN / OUT

Date/Time

Action/Instruction

☒ Estimate

SBH 328P - CC4/ASM18003239/wg3

D.O.A: 16/2/18

26/2/18

Send preli revised by SMART claim

18/5/18

Rece authorise repair \$23,686.25

18/5/18

Final fig \$23,686.25 confirmed by email (Recd 2561.75, 10/9)

Now

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Car crawlers

48th Guan Rd East #05-155

NIL

11/20/2014 11:24 AM

Remarks: The vessel had commenced its
trip at the time of inspection.

NS	OS
----	----

4130K

Consistent? Yes or No

Constant? Yes = No

References

4

21420

Symptoms:

and Nest

1. *Journal of the American Medical Association*, 1997; 277: 1039-1043.

Resurvey on 27/2/18

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Final Exam

1/6- typist

SMART c/gim

[illegible]

P/P \$ 23,686.25

6

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2

Abstract

1998, 1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025, 2026, 2027, 2028, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2051, 2052, 2053, 2054, 2055, 2056, 2057, 2058, 2059, 2060, 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2071, 2072, 2073, 2074, 2075, 2076, 2077, 2078, 2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2647, 2648, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2657, 2658, 2659, 2660, 2661, 2662, 2663, 2664, 2665, 2666, 2667, 2668, 2669, 2670, 2671, 2672, 2673, 2674, 2675, 2676, 2677, 2678, 2679, 26

2017

301

Survey Department Check List (Case Handler)

Reference No. : CS | ASM 18003477 | Tivc13
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No				
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 18/5/18
 Case Handler Date

*C: Critical *N: Non-Critical



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CS/ASM18003477/T1vd3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 23-02-2018



Code : ASM

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SBH 328P
Policy No.	Coverage (\$)	0.00
Claim No. S8M00974	Excess (\$)	0.00
Assign From SMARTCLAIM (KITTY TEO)	Assign Date	23/02/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date 16/02/2018	Inspection Date 23/02/2018
Survey held at	CARCRAFTERS SINGAPORE PTE LTD 48 TOH GUAN ROAD EAST #05-155 ENTERPRISE HUB SINGAPORE 608586

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Re:SBH 328P-SUPPLEMENTARY - Authorise - 18/5/18

Type

🔔 Question

Message

Hi Veron, Please proceed at \$23,686.25 with no excess. Thanks.

Reply *

Dear Sir/Madam,
Noted with thanks. Thanks Veron Chen

Cancel Reply

Reply Now



Auto
Consultants
Pte Ltd

31 UBI AVE L, #01-23 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408643 TEL : (65) 62563541 FAX : (65) 62564318

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 8/5/2018

Survey details

Date of loss	16/2/2018
Date of appointment	22/2/2018
Date of survey	23/2/18 @ 5.45PM
Location of survey	CARCRAFTERS SINGAPORE PTE LTD

Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SBH 328P
Make and Model	AUDI TT COUPE
Date of registration	26/11/2015
Excess	
Market Value	\$130,000.00
Part Rebate	\$94,803.00
Nett Loss	\$35,197.00

Repair details

Initial Estimate	\$26,248.00 (incl. supplementary \$8665.25)
------------------	---

Proposed/Revised repair cost:

Parts	\$21,856.25
"Check items (Estimated)	
Labour	\$1,830.00
Total	\$23,686.25 (incl. supplementary \$8665.25)
Lump Sum (Estimated)	

Number of days of repair	6 days (est)
--------------------------	--------------

Remarks:

The vehicle sustained damages at the front o/s portion.

Damages Consistent
Repair Cost Economical

Re:RE: Re:RE: Re:RE: Re:SBH 328P-SUPPLEMENTARY - Do not authorise

Type

🔗 Question

Message

Hi Veron, Please let us have the photo for supplementary no 32. Thank you.

Reply *

Dear Sir/Madam,
Photo for supplementary no 32 uploaded.Thanks Veron Chen

Cancel Reply

Reply Now

<< RE: Re:RE: Re:SBH 328P-SUPPLEMENTARY

Type

🔗 Question

Message

Dear Kitty, As spoken on 7/5/18 our surveyor had went to resurvey the supplementary items on 27/2/18. However the supplementary list was only provided during the finalisation. Thanks Veron Chen

[Reply](#)



RE: Re:SBH 328P-SUPPLEMENTARY

Type

🔔 Question

Message

Dear Sir/Madam, The repairer had only submitted the supplementary list to us together during the finalisation.Thanks Veron Chen

Reply

**Re:RE: Re:SBH 328P-SUPPLEMENTARY**

Type

🔍 Question

Message

Hi Veron, So do you mean that repairer only submitted the supplementary only after the car was repaired and they did not submit soon after they discover the supplementary items? Thanks.

Reply

D- —

As spoken, the ^{7/5/18} ~~Supplementary~~ on Survey had went to resurvey the supplementary items on 27/5/18. However the supplementary list was only provided during the finalization



Re:SBH 328P-SUPPLEMENTARY

Type

🔍 Question

Message

Hi Veron, Has the car repair yet? Why is it that the supplementary was submitted now? Thanks.

Reply



SBH 328P-SUPPLEMENTARY

Type

🔍 Question

Message

Dear Sir/Madam, We have received supplementary of \$8665.25 from repairer. Our surveyor had since checked and verified the supplementary parts and is of the view that the supplementary parts are consistent to the nature of the accident and is economical to repair. Best Regards Veron Chen

Reply



IA SUBMITTED

Type

🔗 Question

Message

Dear Kitty, Please be informed that IA submitted. Repairer's Estimate (Gross) : S\$ 17,582.75 Revised Estimate Amount : S\$ 13,975.65 "Check" Items Amount : S\$ 1,775.40 Total : S\$ 15,751.05 Market Value : S\$ 130,000.00 COE/PARF Rebate : S\$ 94,803.00 Nett Value : S\$ 35,197.00 Thank Veron Chen

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S8M00974
Our ref: CS/ASM18003477/T1vd3

Date: 26/2/2018

The Motor Claims Department
M/s AXA INSURANCE PTE LTD

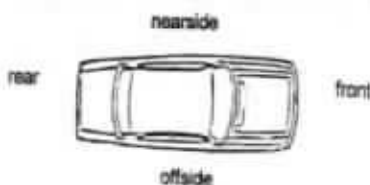
Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SBH 328P

Repairer's Estimate (Gross)	: S\$	17,582.75
Revised Estimate Amount	: S\$	13,975.65
"Check" Items Amount	: S\$	1,775.40
Total	: S\$	15,751.05
Market Value	: S\$	130,000.00
COE/PARF Rebate	: S\$	94,803.00
Nett Value	: S\$	35,197.00

Description of Damage:

The vehicle sustained damages at the
front o/s portion



Survey date and time: 23/2/2018 at 5.45PM

No of days: 6 days

We have authorise repair.

Yours faithfully,

MOHAMAD TAUFIKH
M.MATAI, AMSAE-A
Automobile Assessor



Service Request Details

LKK AUTO CONSULTANTS PTE LTD (OD) ▾

Claim

S8M00974

Reference

None

Loss Date

February 16, 2018

Request Date

February 22, 2018

Due Date

March 1, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated survey and authorize

Actions

Next Step

Agree to perform service

[Decline Work](#)[Accept Work](#)

Vehicle Information

Incident Vehicle Registration #

SBH328P

Make

AUDI

Service Address

48 Toh Guan Road East, , 608586

Primary Contact/Insured

THONG HOW LEY JOHN
315 TELOK KURAU ROAD, 423863, Singapore
62241076
JOHN3288@GMAIL.COM

Claim Handler

TEO Kitty
6568804602
kitty.teo@axa.com.sg

Additional Instructions
EXCESS NIL

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Nivitha (LKK Auto)

From: TEO Kitty <kitty.teo@axa.com.sg>
Sent: Thursday, 22 February 2018 1:33 PM
To: sur@lkkauto.com; 'assignments'
Subject: URGENT OD Survey - SBH328P - S8M00974
Attachments: ACCIDENT REPORT SBH328P.PDF; SBH328P Repair Estimate.xls

Hi,

Please survey and authorise if damages consistent and within economical repair limit.

Excess is NIL.

Thank you.

Best Regards

Kitty Teo | Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email:kitty.teo@axa.com.sg
Customer Care No. 1800 8804741 Press 3



redefining / insurance

Please consider the environment before printing this message

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From: Farez - CarCrafters Singapore [mailto:farez@carcrafters.sg]
Sent: Wednesday, 21 February, 2018 12:00 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: Tony - CarCrafters Singapore <tony@carcrafters.sg>; Faisal - CarCrafters Singapore <faisal@carcrafters.sg>
Subject: SBH328P (AXA Own Damage Claim)

Dear Officer-In-Charge,

Kindly see attached GIA report and Repair Estimate for your perusal.

This is OD claim and requires your fast approval.

Please advise the Excess amount.

Thank You.

Regards,

Muhammad Farez Bin Zaini



CarCrafters Singapore Pte Ltd
48 Toh Guan Road East, #05-155 Enterprise Hub
Singapore 608586

Tel: (65) 6267 9916
Fax: (65) 6267 9313
Towing: (65) 6795 5005
Spray Paint & Bodywork Specialist
www.carcrafters.sg

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6098J
Vehicle Details	
Vehicle No.:	SBH328P
Vehicle to be Exported:	No
Intended De-registration Date:	26 Feb 2018
Vehicle Make:	AUDI
Vehicle Model:	TT COUPE 2.0 TFSI QUATTRO
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	CHH096060
Chassis No.:	TRUZZZFV6F1019021
Maximum Power Output:	169.0 kW (226 bhp)
Open Market Value:	\$50,704.00
Original Registration Date:	26 Nov 2015
First Registration Date:	26 Nov 2015
Transfer Count:	0
Actual ARF Paid:	\$63,268.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Nov 2025
PARF Rebate Amount:	\$47,451.00
Intended COE Rebate Details	
COE Expiry Date:	25 Nov 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10



QP Paid:	\$61,103.00
COE Rebate Amount:	\$47,352.00
Total Rebate Amount:	\$94,803.00

The information contained herein is correct as at 26 Feb 2018

OK



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audi tt coupe 2.0 Price Range Depreciation Year Reg Vehicle Type

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- Car Selling
- Car Aftermarket
- Car Ownership
- On The Move
- Lifestyle



Audi A5 Coupe 2.0A TFSI Quattro

Overview Financial Accessories Similar Research Photos Map



Add to Shortlist Add to Compare Add a Note Report Error More Actions

Car Details

Price	\$135,800	
Depreciation	\$14,040 /yr View models with similar depreciation	?
Reg Date	27-Jan-2016 (7yrs 11mths COE left)	
Manufactured	2010	?
Mileage	37,000 km (17.7k /yr)	
Transmission	Auto	
Engine Cap	1,984 cc	
Road Tax	\$1,194 /yr	?
Power	155.0 kW (207 bhp) View specs of the Audi A5 Coupe (2008-2012)	
Curb Weight	1,550 kg	?
Features	2.0 TFSI, Quattro Permanent All Wheel Drive, 7 Speed S Tronic, 4 Cylinder Turbocharger, 207Bhp Audi Drive Select, Keyless/Push Start, DRL, Etc.	
Accessories	Dual Electric Leather Seats, Premium Audio System, Sports Rims, Park Assist And Knock Down Rear Seats.	
Description	At Atlantis All Our Cars Have Fully Diagnosed, Repair N Replace Before Put On Sales And Come With 6 Mth Warranty. For This Unit We Extant The Warranty To 1 Year For Your Confident On Owning This Car. This Car Is As Good As New. Call Now For More Infor.	
COE	\$58,190	?



Seller Information

Company

Address

Compare

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/02/2018 12:35
Date Of Accident	16/02/2018 16:05
Exact Location Of Accident	PIE CHANGI BETWEEN KALLANG RIVER & PAYA LEBAR EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SBH328P
Insured/Policyholder	
Name Of Registered Owner	THONG HOW LEY JOHN
NRIC No	S0086098J
Email Address	JOHNTHONG@THONGLIM.COM.SG
Mobile Phone No	(LOCAL) +65-96309691
Alternative Phone No	OFFICE-96309691

Vehicle Particulars

Manufacturer	AUDI
Model	TT COUPE 2.0 TFSI QUATTRO
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	THONG HOW LEY JOHN
NRIC No	S0086098J
Date Of Birth	24/09/1952
Occupation	INDOOR
Date Of Driving Pass	27/02/1970
Driving Experience	47 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96309691
Fax Number	
Contact Number	OFFICE-96309691
Email Address	JOHNTHONG@THONGLIM.COM.SG

Address 315 TELOK KURAU ROAD

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident:

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance?

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 2

Passenger 1
NAME: : WIFE
GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

AS ATTACHED

Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SKR3043G

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)



redefining / insurance

AXA Insurance Pte Ltd
 ☎ 1800 880 4888 (Within Singapore)
 ☎ (65) 6880 4888 (International)
 ☎ (65) 6880 4748
 ✉ customer.care@axa.com.sg
 🌐 www.axa.com.sg

account number
 11529

Certificate of Insurance

Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 289) - Motor Vehicles (Third-Party Risks and Compensation) Rules, 1997 (Malaysia)
 Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

Policy details

Policyholder name	THONG HOW LEY JOHN	Certificate number	GA134818 / 1
Cover	Comprehensive	Chassis number	1PRJ22FV6F1019021
Plan name	Flexi+	Engine number	CH0286000
NCD applicable	50%		
Vehicle registration number	SDH326P		
Period of insurance	from 26/11/2017 to 25/11/2018 (both dates inclusive)		
Finance lease company	UNITED OVERSEAS BANK LIMITED		

Persons or classes of persons entitled to drive*

- (a) The Policyholder
 (b) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade, or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

* Limitations imposed respectively by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 289) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS Windscreen Excess Motor Vehicle

An Additional Excess is applicable as follows:

- \$5500 for unlicensed Authorized Driver
- \$5500 for declared Young and Inexperienced Driver
- \$55,000 for undeclared Young and inexperienced Drivers. This additional excess is reduced to \$52,500 if You have chosen AXA Premium Workshop.

Additional clauses & endorsements to your policy

Nil

(We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 289) and Part IV of the Road Transport Act, 1987 (Malaysia).)

AXA Insurance Pte Ltd

Authorized signatory

Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the relevant company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 289).
 The Premium Warranty Clause requires the premium to be paid in full when a specific named facing which there would be no liability under the policy renewal certificate becomes void.

AXA Insurance Pte Ltd (196903512M)
 8 Shenton Way, #24-01, AXA Tower,
 Singapore 068811
 Customer Centre, WB1-01

1 of 3

Owner + Driver - SBH 328P - Audi TT



Hp: 96309691

Email: johnthong@thonglim.com.sg

Road Condition: Dry

Weather Condition: Good

No of person in the car: 2

Describe Circumstances of the Accident

Date of accident 16/2/18 (Friday)

Time: 4.05 pm

Place: PIE Changi between Kallang River
and Paya Lebar exit.

Traffic: Moderately heavy

Road condition: Dry

I was driving along the PIE Changi at about 50 kmph. Traffic was moderately heavy. The car in front of me stopped suddenly but I was not able to stop in time and rear ended the car in front on the left hand side. No one in the car in front or in my car was injured. My car was damaged in front on the right side.

Car in front: Audi A3 TSEI

Reg no: ~~SFP~~ SKR3043G

Driver: Justin Thong You Song

NRIC: S8901531 F

Insurer: Z & Insurance

Reported to AXA call centre on 16/2/18

Declaration

(We declare the foregoing particulars are true in every respect.)


 Policyholder's Signature: Date:

Time: 20/2/18 11.45 pm


 Driver's Signature (if driver is not the policyholder): Date:

Time: 20/2/18 11.45 pm


 Insurer's Signature: Date:

SKETCH PLAN

IMPORTANT NOTICE

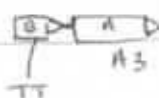
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts will allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report in the centre and to copies of this report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)
I understand, acknowledge, agree and consent that:
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this Form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurers who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"); the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
(ii) investigating the accident and/or my claims;
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could entail disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/packages); and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may be permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be based outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time: 11:45pm
Sketch Plan 20/2/18

Driver's Signature (if driver is not the policyholder) / Date & Time: 11:45pm
20/2/18

Witnessed by Reporting Officer / Personal

PIE →
Changi



A - A3 JKR 30434
B - TT SBH 328P



Finalised Repair Estimate

CarCrafters Singapore Pte Ltd

48 Toh Guan Road East

#05-155, Enterprise Hub

Singapore 608586

Tel: 6267 9916

Fax: 6267 9313

www.carcrafters.sg

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way, #27-01 AXA Tower

AXA Tower

Singapore 058716

Date : 21/2/2018

Vehicle Num : SBH328P

Make/Model : AUDI TT COUPE 2.0 TFSI

Chassis No : TRUZZZFV6F1019021

Our Client,

THONG HOW LEY JOHN

Accident Date : 16/02/2018 @ 1605HRS

COST

S/N	PARTS	QTY	PRICE	TOTAL
1	FRONT BUMPER	1 pc	\$ 1,275.00	\$ 1,275.00
2	GUIDE PIECE RH	1 pc	\$ 23.00	\$ 23.00
3	TOP GARNISH	1 pc	\$ 75.00	\$ 75.00
4	REINFORCEMENT	1 pc	\$ 578.00	\$ 578.00
5	FOAM INSERT	1 pc	\$ 75.00	\$ 75.00
6	END PLATE RH	1 pc	\$ 68.00	\$ 68.00
7	LED HEADLIGHT RH	1 pc	\$ 5,910.00	\$ 5,910.00
8	ATTACHMENT STRIP RH (WHEELHOUSE PROTECTOR)	1 pc	\$ 27.00	\$ 27.00
9	GRILL LOWER CENTER	1 pc	\$ 98.00	\$ 98.00
10	COOLING AIR GRILL RH	1 pc	\$ 68.00	\$ 68.00
11	RADIATOR GRILL	1 pc	\$ 735.00	\$ 735.00
12	RADIATOR GRILL COVER	1 pc	\$ 38.00	\$ 38.00
13	ATTACHMENT STRIP	1 pc	\$ 68.00	\$ 68.00
14	RADIATOR GRILL SUPPORT RH	1 pc	\$ 38.00	\$ 38.00
15	FRONT FENDER RH	1 pc	\$ 690.00	\$ 690.00
16	END PLATE RH	1 pc	\$ 38.00	\$ 38.00
17	CROSS SUPPORT RH	1 pc	\$ 75.00	\$ 75.00
18	BRACKET RH	1 pc	\$ 30.00	\$ 30.00
19	HOOD	1 pc	\$ 570.00	\$ 570.00
20	RELEASE LEVER	1 pc	\$ 12.00	\$ 12.00
21	RADIATOR	1 pc	\$ 390.00	\$ 390.00
22	OIL COOLANT	1 pc	\$ 40.00	\$ 40.00
23	DUAL FAN COWL	1 pc	\$ 165.00	\$ 165.00
24	BOWDEN CABLE	1 pc	\$ 38.00	\$ 38.00
25	FRONT SENSOR	2 pcs	\$ 158.00	\$ 316.00
	SUPPLEMENTARY PARTS			
26	INTERCOOLER	1 pc	\$ 375.00	\$ 375.00
27	AC CONDENSOR	1 pc	\$ 465.00	\$ 465.00
28	LED HEADLIGHT LH	1 pc	\$ 5,910.00	\$ 5,910.00
29	SUPPORT PANEL	1 pc	\$ 389.00	\$ 389.00

30	AIR DUCT RH	1 pc	\$	30.00	\$ <i>del</i> 30.00
31	HOODLOCK WITH MICRO SWITCH	2 pcs	\$	128.00	\$ <i>del</i> 256.00
32	LED HEADLIGHT MOUNTING RH	1 pc	\$	72.00	\$ <i>del</i> 72.00
33	BOWDEN CABLE CENTER	1 pc	\$	38.00	\$ <i>del</i> 38.00
	TOTAL PARTS				\$ 18,975.00
	AFTER MARGIN 15% ON PARTS				\$ 2,846.25
	MISCELLANEOUS ITEMS				
1	FRONT CARPLATE WITH FRAME	1 pc	\$	35.00	\$ 35.00
	LABOUR COST				
1	TO REMOVE/REPLACE/REFIT & PANEL BEAT OF FRONT BUMPER, FRONT FENDER RH, BONNET, HEADLIGHT RH,				
	SUPPORT PANEL, FRONT REINFORCEMENT & OTHER AFFECTED AREAS				\$ 800.00
2	TO PUTTY & RESPRAY OF FRONT BUMPER, FRONT FENDER RH, BONNET, FENDER ENFORCEMENT & OTHER AFFECTED AREAS				\$ 800.00
3	TO TOP UP AC FREON GAS				\$ 100.00
4	TO CHECK ACCIDENT AFFECTED WIRING SYSTEM & RECOVER				\$ 30.00
5	TO RECODE & DECODE ENGINE MANAGEMENT SYSTEM & FAULT CODE CLEARING AFTER REPAIR WORKS				\$ 100.00
	TOTAL				\$ 23,686.25
	GST 7%				\$ 1,658.04
	GRAND TOTAL				\$ 25,344.29



Repair Estimate

CarCrafters Singapore Pte Ltd

48 Toh Guan Road East

#05-155, Enterprise Hub

Singapore 608586

Tel: 6267 9916

Fax: 6267 9313

www.carcrafters.sg

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way, #27-01 AXA Tower

AXA Tower

Singapore 058716

Date : 21/2/2018

Vehicle Num : SBH328P

Make/Model : AUDI TT COUPE 2.0 TFSI

Chassis No : TRUZZZFV6F1019021

Our Client,

MR THONG HOW LEY JOHN

Accident Date : 16/02/2018 @ 1605HRS

COST

S/N	PARTS	QTY	PRICE	TOTAL
1	FRONT BUMPER	1 pc	\$ 1,275.00	\$ 1,275.00
2	GUIDE PIECE LH	1 pc	\$ 23.00	\$ 23.00
3	GUIDE PIECE RH	1 pc	\$ 23.00	\$ 23.00
4	TOP GARNISH	1 pc	\$ 75.00	\$ 75.00
5	REINFORCEMENT	1 pc	\$ 578.00	\$ 578.00
6	FOAM INSERT	1 pc	\$ 75.00	\$ 75.00
7	END PLATE LH	1 pc	\$ 68.00	\$ 68.00
8	END PLATE RH	1 pc	\$ 68.00	\$ 68.00
9	LED HEADLIGHT RH	1 pc	\$ 5,910.00	\$ 5,910.00
10	ATTACHMENT STRIP LH (WHEELHOUSE PROTECTOR)	1 pc	\$ 27.00	\$ 27.00
11	ATTACHMENT STRIP RH (WHEELHOUSE PROTECTOR)	1 pc	\$ 27.00	\$ 27.00
12	GRILL LOWER CENTER	1 pc	\$ 98.00	\$ 98.00
13	COOLING AIR GRILL LH	1 pc	\$ 68.00	\$ 68.00
14	COOLING AIR GRILL RH	1 pc	\$ 68.00	\$ 68.00
15	END PLATE CENTER LOWER	1 pc	\$ 90.00	\$ 90.00
16	RADIATOR GRILL	1 pc	\$ 735.00	\$ 735.00
17	RADIATOR GRILL COVER	1 pc	\$ 38.00	\$ 38.00
18	ATTACHMENT STRIP	1 pc	\$ 68.00	\$ 68.00
19	RADIATOR GRILL SUPPORT LH	1 pc	\$ 38.00	\$ 38.00
20	RADIATOR GRILL SUPPORT RH	1 pc	\$ 38.00	\$ 38.00
21	FRONT FENDER RH	1 pc	\$ 690.00	\$ 690.00
22	END PLATE RH	1 pc	\$ 38.00	\$ 38.00
23	CROSS SUPPORT RH	1 pc	\$ 75.00	\$ 75.00
24	BRACKET RH	1 pc	\$ 30.00	\$ 30.00
25	HOOD	1 pc	\$ 570.00	\$ 570.00
26	HOOD INSULATION	1 pc	\$ 195.00	\$ 195.00
27	LOCKING CATCH LH	1 pc	\$ 68.00	\$ 68.00
28	LOCKING CATCH RH	1 pc	\$ 68.00	\$ 68.00
29	RELEASE LEVER	1 pc	\$ 12.00	\$ 12.00
30	RADIATOR	1 pc	\$ 390.00	\$ 390.00
31	OIL COOLANT	1 pc	\$ 40.00	\$ 40.00

32	DUAL FAN COWL	1 pc	\$	165.00	\$? <i>car</i> 165.00	✓
33	BOWDEN CABLE	1 pc	\$	38.00	\$? <i>dis</i> 38.00	✓
34	FRONT SENSOR	2 pcs	\$	158.00	\$? <i>dis</i> 316.00	✓
				TOTAL PARTS	\$ 12,085.00	
				AFTER MARGIN 15% ON PARTS	\$ 1,812.75	
				MISCELLANEOUS ITEMS		
1	FRONT CARPLATE WITH FRAME	1 pc	\$	35.00	\$ <i>car</i> 35.00	✓
				LABOUR COST		
1	TO REMOVE/REPLACE/REFIT & PANEL BEAT OF FRONT BUMPER, FRONT FENDER RH, BONNET, HEADLIGHT RH, SUPPORT PANEL, FRONT REINFORCEMENT & OTHER AFFECTED AREAS				\$ 800 1,500.00	✓
2	TO REALIGN FRONT CHASSIS ALIGNMENT			<i>photo</i>	\$? 200 400.00	<i>Xun</i>
3	TO PUTTY & RESPRAY OF FRONT BUMPER, FRONT FENDER RH, BONNET, FENDER ENFORCEMENT & OTHER AFFECTED AREAS				\$ 800 1,500.00	✓
4	TO TOP UP AC FREON GAS				\$ ✓ 100.00	✓
5	TO CHECK ACCIDENT AFFECTED WIRING SYSTEM & RECOVER				\$ 50. 50.00	✓
6	TO RECODE & DECODE ENGINE MANAGEMENT SYSTEM & FAULT CODE CLEARING AFTER REPAIR WORKS				\$ ✓ 100.00	✓
				TOTAL	\$ 17,582.75	
				GST 7%	\$ 1,230.79	
				GRAND TOTAL	\$ 18,813.54	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tajhar 97495749 (S) 8665.25
 Insured
 23/2/18 @ 1745
 Resurvey before paint
 6 days.
 Sur@lkkauto.com.

[Signature]
 27/2/18



SUPPLEMENTARY PARTS

AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way, #27-01 AXA Tower
AXA Tower
Singapore 058716

CarCrafters Singapore Pte Ltd
48 Toh Guan Road East
#05-155, Enterprise Hub
Singapore 608588

Tel: 6267 9916
Fax: 6267 9313
www.carcrafters.sg

Date : 21/2/2018
Vehicle Num : SBH328P
Make/Model : AUDI TT COUPE 2.0 TFSI
Chassis No : TRUZZZFV6F1019021

Our Client,
THONG HOW LEY JOHN

Accident Date : 16/02/2018 @ 1605HRS

S/N	SUPPLEMENTARY PARTS	QTY	PRICE	TOTAL
1	INTERCOOLER Bt	1 pc	\$ 375.00	\$ 375.00
2	AC CONDENSOR Bt	1 pc	\$ 465.00	\$ 465.00
3	LED HEADLIGHT LH CRA	1 pc	\$ 5,910.00	\$ 5,910.00
4	SUPPORT PANEL CRA	1 pc	\$ 389.00	\$ 389.00
5	AIR DUCT RH DE	1 pc	\$ 30.00	\$ 30.00
6	HOODLOCK WITH MICRO SWITCH DIS	2 pcs	\$ 128.00	\$ 256.00
7	LED HEADLIGHT MOUNTING RH DE	1 pc	\$ 72.00	\$ 72.00
8	BOWDEN CABLE CENTER DIS	1 pc	\$ 38.00	\$ 38.00
	TOTAL PARTS			\$ 7,535.00
	AFTER MARGIN 15% ON PARTS			\$ 1,130.25
	TOTAL AMOUNT			\$ 8,665.25

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 18 May 2018 3:56 PM
To: 'Farez - CarCrafters Singapore'
Cc: Taufikh (LKKAUTO); SUR; Admin A; Tony - CarCrafters Singapore; Faisal - CarCrafters Singapore
Subject: RE: FINALISED REPAIR ESTIMATE & PHOTO AFTER PAINT SBH328P

Dear Farez,

Confirmed \$23,686.25 before GST @ 6 working days.

Kindly forward us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Farez - CarCrafters Singapore [mailto:farez@carcrafters.sg]
Sent: Thursday, 3 May 2018 10:05 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tony - CarCrafters Singapore <tony@carcrafters.sg>; Faisal - CarCrafters Singapore <faisal@carcrafters.sg>
Subject: Re: FINALISED REPAIR ESTIMATE & PHOTO AFTER PAINT SBH328P

Dear Veron,

As requested. Attached is the total amount for Supplementary Parts.

Thank You.

On Wed, May 2, 2018 at 4:28 PM, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Farez,

Please indicate supplementary in a separate list.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Farez - CarCrafters Singapore [mailto:farez@carcrafters.sg]

Sent: Wednesday, 11 April 2018 10:39 AM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Tony - CarCrafters Singapore <tony@carcrafters.sg>; Faisal - CarCrafters Singapore <faisal@carcrafters.sg>

Subject: FINALISED REPAIR ESTIMATE & PHOTO AFTER PAINT SBH328P

Dear Taufikh,

Please find attached finalized repair amount and photos after repair.

Please do revert to me your favorable **part by part** with **6 working days** repaired.

Appreciate your fast confirmation.

Thanks.

Regards,

Muhammad Farez Bin Zaini



CarCrafters Singapore Pte Ltd

48 Toh Guan Road East, #05-155 Enterprise Hub

Singapore 608586

Tel: (65) 6267 9916

Fax: (65) 6267 9313

Towing: (65) 6795 5005

Spray Paint & Bodywork Specialist

www.carcrafters.sg

Regards,

Muhammad Farez Bin Zaini



CarCrafters Singapore Pte Ltd

48 Toh Guan Road East, #05-155 Enterprise Hub

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Tel: (65) 6267 9916

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Towing: (65) 6795 5005

Spray Paint & Bodywork Specialist

www.carcrafters.sg

Veron Chen (LKKAUTO)

From: Farez - CarCrafters Singapore <farez@carcrafters.sg>
Sent: Wednesday, 11 April 2018 10:39 AM
To: Taufikh (LKKAUTO); SUR; Admin A
Cc: Tony - CarCrafters Singapore; Faisal - CarCrafters Singapore
Subject: FINALISED REPAIR ESTIMATE & PHOTO AFTER PAINT SBH328P
Attachments: SBH328P Finalised Repair Estimate.pdf; P3139646.JPG; P3139647.JPG; P3139648.JPG; P3139645.JPG

Dear Taufikh,

Please find attached finalized repair amount and photos after repair.

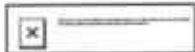
Please do revert to me your favorable **part by part** with **6 working days** repaired.

Appreciate your fast confirmation.

Thanks.

Regards,

Muhammad Farez Bin Zaini



CarCrafters Singapore Pte Ltd
48 Toh Guan Road East, #05-155 Enterprise Hub
Singapore 608586

Tel: (65) 6267 9916
Fax: (65) 6267 9313
Towing: (65) 6795 5005
Spray Paint & Bodywork Specialist
www.carcrafters.sg

Veron Chen (LKKAuto)

From: Farez - CarCrafters Singapore <farez@carcrafters.sg>
Sent: Wednesday, 30 May 2018 2:46 PM
To: Veron Chen (LKKAuto)
Cc: Taufikh (LKKAuto); SUR; Admin A; Tony - CarCrafters Singapore; Faisal - CarCrafters Singapore
Subject: Re: FINALISED REPAIR ESTIMATE & PHOTO AFTER PAINT SBH328P
Attachments: INV2018-050588 SBH328P.pdf; DV - SBH328P.pdf

Dear Veron,

As requested.

Attached is the Tax Invoice and Discharge Voucher for your perusal.

Thank You.

On Fri, May 18, 2018 at 3:56 PM, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Farez,

Confirmed \$23,686.25 before GST @ 6 working days.

Kindly forward us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Farez - CarCrafters Singapore [mailto:farez@carcrafters.sg]

Sent: Thursday, 3 May 2018 10:05 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tony - CarCrafters Singapore <tony@carcrafters.sg>; Faisal - CarCrafters Singapore <faisal@carcrafters.sg>

Subject: Re: FINALISED REPAIR ESTIMATE & PHOTO AFTER PAINT SBH328P

Dear Veron,

As requested. Attached is the total amount for Supplementary Parts.

Thank You.

On Wed, May 2, 2018 at 4:28 PM, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Farez,

Please indicate supplementary in a separate list.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Farez - CarCrafters Singapore [mailto:farez@carcrafters.sg]

Sent: Wednesday, 11 April 2018 10:39 AM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Tony - CarCrafters Singapore <tony@carcrafters.sg>; Faisal - CarCrafters Singapore <faisal@carcrafters.sg>

Subject: FINALISED REPAIR ESTIMATE & PHOTO AFTER PAINT SBH328P

Dear Taufikh,

Please find attached finalized repair amount and photos after repair.

Please do revert to me your favorable **part by part** with **6 working days** repaired.

Appreciate your fast confirmation.

Thanks.

Regards,

Muhammad Farez Bin Zaini

↙



CarCrafters Singapore Pte Ltd

48 Toh Guan Road East, #05-155 Enterprise Hub

Singapore 608586

Tel: (65) 6267 9916

Fax: (65) 6267 9313

Towing: (65) 6795 5005

Spray Paint & Bodywork Specialist

www.carcrafters.sg

Regards,

Muhammad Farez Bin Zaini



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**VAG Singapore Pte Ltd****VAG WEST**

48 Toh Guan Road
East
#04-123 Enterprise Hub
Singapore 608586

Tel: 6515 9515

VAG EAST

8 Kaki Bukit Ave 4
#06-48 Premier @ Kaki
Bukit
Singapore 415875

Fax: 6795 5015

TAX INVOICE**VAG NORTH**

160 Sin Ming Drive
#08-01 Sin Ming AutoCity
Singapore 575722

ask@vag.sg

Invoice No. : INV2018-050588

Invoice Date : 30/05/2018
Job No. : SO2018-03444
Membership Start Date :
Payment Mode : AXA

Registration Number : SBH328P
Chassis Number : WAUZZZ4FXBN001840
Mileage : 0
Next Servicing Mileage :
Next Servicing Date :
Vehicle Make & Model : AUDI A5 2.8 FSI QUATTRO
4F20WL

Invoice To :

AXA Insurance Singapore Ltd
8 Shenton Way
#27-01/02 AXA Tower S (068811)

S/N	Item No.	Description	Qty	Price (SGD)	Amount (SGD)
1	415300	Front Bumper	1	1,275.00	1,275.00
2	415300	Guide Piece RH	1	23.00	23.00
3	415300	Top Garnish	1	75.00	75.00
4	415300	Reinforcement	1	578.00	578.00
5	415300	Foam Insert	1	75.00	75.00
6	415300	End Plate RH	1	68.00	68.00
7	415300	LED HeadLight RH	1	5,910.00	5,910.00
8	415300	Attachment Strip RH (WheelHouse Protector)	1	27.00	27.00
9	415300	Grill Lower Center	1	98.00	98.00
10	415300	Cooling Air Grill RH	1	68.00	68.00
11	415300	Radiator Grill	1	735.00	735.00
12	415300	Radiator Grill Cover	1	38.00	38.00
13	415300	Attachment Strip	1	68.00	68.00
14	415300	Radiator Grill Support RH	1	38.00	38.00

Terms & Conditions

- * Warranty where applicable is subject to the terms and conditions listed at www.vag.sg/warranty.
- * Quotations are subject to prevailing GST and valid for 30 days.
- * Goods sold are not returnable or refundable.
- * Deposits paid for indent items shall be forfeited if the balance is not paid and goods collected within 90 days.
- * Interest is chargeable on overdue payments at a rate of 1% per month or part thereof.
- * These terms and conditions are subject to change without prior notice.

I hereby accept all terms and conditions of this invoice and certify that all goods and services described herein have been satisfactorily delivered to me. I hereby agree that VAG Singapore Pte Ltd, its agents, affiliates, services providers or related companies may collect, use and disclose my personal data to provide service, marketing and other information in accordance with VAG's personal data protection policy available at www.vag.sg/privacy.

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S/N	Item No.	Description	Qty	Price (SGD)	Amount (SGD)
15	415300	Front Fender RH	1	690.00	690.00
16	415300	End Plate RH	1	38.00	38.00
17	415300	Cross Support RH	1	75.00	75.00
18	415300	Bracket RH	1	30.00	30.00
19	415300	Hood	1	570.00	570.00
20	415300	Release Lever	1	12.00	12.00
21	415300	Radiator	1	390.00	390.00
22	415300	Oil Coolant	1	40.00	40.00
23	415300	Dual Fan Cowl	1	165.00	165.00
24	415300	Bowden Cable	1	38.00	38.00
25	415300	Front Sensor	2	158.00	316.00
26	415300	Intercooler	1	375.00	375.00
27	415300	AC Condensor	1	465.00	465.00
28	415300	LED HeadLight LH	1	5,910.00	5,910.00

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S/N	Item No.	Description	Qty	Price (SGD)	Amount (SGD)
29	415300	Support Panel	1	389.00	389.00
30	415300	Air Duct RH	1	30.00	30.00
31	415300	HoodLock with Micro Switch	2	128.00	256.00
32	415300	LED HeadLight Mounting RH	1	72.00	72.00
33	415300	Bowden Cable Center	1	38.00	38.00
34	415300	Margin on L,N items 15.00%	1	2,846.25	2,846.25
35	415300	Front Carplate with Frame	1	35.00	35.00
36	415800	To remove/replace/refit & panel beat of front bumper, front fender RH, bonnet, headlight RH, support panel, front reinforcement & other affected areas.	1	800.00	800.00
37	415800	To putty & respray of front bumper, front fender RH, bonnet, fender enforcement & other affected areas.	1	800.00	800.00

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S/N	Item No.	Description	Qty	Price (SGD)	Amount (SGD)
38	415800	To top up AC freon Gas.	1	100.00	100.00
39	415800	To check accident affected wiring system & recover	1	30.00	30.00
40	415800	To recode & decode engine management system & fault code clearing after repair works.	1	100.00	100.00

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Sub Total	23,686.25
GST 7%	1,658.04
Total SGD	25,344.29

Customer Signature

GST REGISTRATION NO: 201111738H

Prepared By: Alvina

BANK ACCOUNT: DBS CURRENT -107-900719-8



redefining / insurance

SATISFACTION VOUCHER / WORKSHOP'S WARRANTY

To: AXA Insurance Pte Ltd

I/We THONG HOW LAY JOHN hereby confirm that I/we have taken delivery of my/our vehicle of registration number SBH 328 P from the Workshop, Messrs VAG SINGAPORE PTE LTD and that all necessary and reasonable repairs arising from the accident involving my/our vehicle that occurred on 16/02/2018 have been effected to my/our entire satisfaction. Save for my/our rights under the Warranty set out below, I/we confirm that I/we have no further claims against the Workshop in respect of such repairs.

I/We hereby authorise my/our insurer, AXA Insurance Pte Ltd, to pay the costs of such repairs (less the excess) which amounts to S\$ 25,344.29 directly to the said Workshop and I/we confirm that such payment shall wholly discharge any and all liability on the part of AXA Insurance Pte Ltd to indemnify me/ us for all damage to my/our said vehicle arising from the said accident.

Dated: 13/3/18

Signature of the Policyholder or duly authorized representative and company stamp where applicable.

WORKSHOP'S WARRANTY

Subject to provisions (a) to (d) below, the repairs effected to the abovementioned vehicle are warranted good by the Workshop for twelve (12) months from the date of this Satisfaction Voucher and during this period, rectification of repairs effected by the Workshop which prove to be faulty shall be undertaken by the Workshop free of charge.

This Warranty shall be inapplicable to:

- (a) faults arising out of abnormal usage of the vehicle;
- (b) faults due to attempts to correct any defect in the repairs effected by the Workshop or the mishandling of rectification work to the vehicle by persons other than the Workshop;
- (c) manufacturing defects in any parts replaced that could not reasonably have been detected by the Workshop at the time the repairs were effected;
- (d) faults or defects arising out of normal wear and tear, misuse, neglect, accident, flood, acts of God, or use in violation of the specifications relevant to the vehicle.

Signature and stamp of the Workshop

