

ASS. REC. BY: CS3/FWD18063475/d3 Special Instruction: _____
 Surveyor: ASSIGNMENT (Office)
 From (Person): Belliana of FWD Date/Time: 22/2/18 @ 2:33pm
 Estimated Cost: _____ Bill to: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS
 To Inspect Vehicle No: SIR 5021 T Insured: SLG 6017 J
EM SOLUTION Tel: 6456 6226
 at Workshop m/s of BLK 160 Sin Ming Drive #03-18/19
 Policy No: PNPV 2018-00001665 Claim No: 12018 00002448
 Sum Insured: _____ Excess: _____
 Make of Veh: _____ D.O.A. 16/2/18
 (Client's Record)
 CA / REV / REP. / REV 24 HRS lwp H.O.D. Endorsement: _____
 Date/Time: 10:41am @ 23/2/18 Person Contacted: Josephine Vehicle: IN / OUT (OUT)

Date/Time	Action/Instruction (X) Estimate	
	<u>SIR 5021 T - (C4) III / SO12882 / kn9392</u>	<u>17/9/18 - VNI</u>
	<u>SLG 6017 J - X</u>	<u>A.O.A. 28/7/15</u>
<u>13/8/18 -</u>	<u>called Josephine vehicle still not in whelp.</u>	<u>1/10/18 - VNI Yet</u>
<u>24/8/18 -</u>	<u>vehicle not in</u>	<u>2/11/18 - VNI</u>
<u>31/8/18 -</u>	<u>vehicle still not in</u>	<u>14/12/18 - unavailability of owner</u>
<u>- 1st l.o. -</u>	<u>VNI</u>	<u>VNI - Temporary close file.</u>
		<u>14/12/18 - Reverted through email</u>

Colone
 14/12/18

Nivitha (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 14 December 2018 2:43 PM
To: motorclaims.sg@fwd.com; assignments
Cc: SUR; belliana@fwd.com
Subject: RE: Our ref: L.18.0285.jt(at) // Your ref: SLG 6017J - Pre-repair notice (FWD Ref: Policy Number PNPV2018-00001665) FWD Claim Ref: 1201800002448

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.



BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Thursday, 22 March 2018 11:52 AM
To: motorclaims.sg@fwd.com; ASSIGNMENTS@LKKAUTO.COM
Cc: sur@lkkauto.com; belliana@fwd.com
Subject: RE: Our ref: L.18.0285.jt(at) // Your ref: SLG 6017J - Pre-repair notice (FWD Ref: Policy Number PNPV2018-00001665) FWD Claim Ref: 1201800002448

Dear Sir/Mdm,

Thank you for the email.

We are still pending appointment survey for the vehicle SJR 5021T.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com [mailto:motorclaims.sg@fwd.com]
Sent: Thursday, 22 March 2018 11:43 AM
To: admin-d@lkkauto.com; ASSIGNMENTS@LKKAUTO.COM
Cc: sur@lkkauto.com; belliana@fwd.com

Nivitha (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Thursday, 22 February 2018 2:33 PM
To: kurulegal@yahoo.com.sg
Cc: contact.sg@fwd.com; service.sg@fwd.com; admin-a@lkkauto.com; assignments@lkkauto.com; sur@lkkauto.com; admin-d@lkkauto.com
Subject: RE: Our ref: L18.0285.jt(at) // Your ref: SLG 6017J - Pre-repair notice (FWD Ref: Policy Number PNPV2018-00001665) FWD Claim Ref: 1201800002448

WITHOUT PREJUDICE

Dear Sir/ Madam

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s **LKK AUTO CONSULTANTS PTE LTD**, to conduct the pre-repair survey (PRS) on your client's vehicle, SJR5021T. Kindly inform us the your client's workshop name and address of the inspection. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

Regards

Belliana Lim
Assistant Manager, Claims



FWD Singapore Pte Ltd

6 Temasek Boulevard, #18-01
Suntec Tower 4, Singapore 038986
T +65 6727 5721
E belliana@fwd.com

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From: Kuru & Co [mailto:kurulegal@yahoo.com.sg]
Sent: Thursday, 22 February, 2018 2:13 PM
To: Motor Claims SG - SG Common
Cc: SG Corporate Contact; CRM and all customer engagements - SG Common
Subject: Re: Our ref: L18.0285.jt(at) // Your ref: SLG 6017J - Pre-repair notice (FWD Ref: Policy Number PNPV2018-00001665)

Dear Sirs,

**ACCIDENT INVOLVING SJR 5021T AND SLG 6017J ON 16.02.18
AT/ALONG JUNCTION OF SENJA ROAD AND SENJA LINK
PRE-REPAIR SURVEY – PLAINTIFF'S PROPOSED LIST OF SURVEYORS**

Our client is objecting to your list of surveyors. Attached is our client's list of proposed surveyors for your consideration.

Please state the surveyor you will be appointing to be the single joint expert or that you are objecting to our client's proposed list of surveyors.

If we do not hear from you **within 2 working days**, it shall be deemed that you have agreed to the appointment of any of the surveyors listed by our client.

Thanks / Rgds,
Lena

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009
Fax: 6532 2007

From: "motorclaims.sg@fwd.com" <motorclaims.sg@fwd.com>
To: kurulegal@yahoo.com.sg
Cc: contact.sg@fwd.com; service.sg@fwd.com
Sent: Tuesday, 20 February 2018, 17:17
Subject: RE: Our ref: L.18.0285.jt(at) // Your ref: SLG 6017J - Pre-repair notice (FWD Ref: Policy Number PNPV2018-00001665)

Without Prejudice

Dear Sir/ Madam

We refer to your e-mail of the even date of the PRI Notice of your client's vehicle SJR5021T.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. VICOM LTD
5. APPRAISALS ASSOCIATES PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

Nivitha (LKK Auto)

From: Kuru & Co <kurulegal@yahoo.com.sg>
Sent: Thursday, 22 February 2018 5:53 PM
To: motorclaims.sg@fwd.com
Cc: contact.sg@fwd.com; service.sg@fwd.com; admin-a@lkkauto.com; assignments@lkkauto.com; sur@lkkauto.com; admin-d@lkkauto.com
Subject: Re: Our ref: L18.0285.jt(at) // Your ref: SLG 6017J - Pre-repair notice (FWD Ref: Policy Number PNPV2018-00001665) FWD Claim Ref: 1201800002448

Dear Sirs,

We confirm that you have objected to our client's list of surveyors. Our client's vehicle is at the following address:

EM Solution Pte Ltd
Blk 160 Sin Ming Drive

#03-18/19 Sin Ming Auto City

Singapore 575722
Tel: 6456 0226 - Bernard

Thanks / Rgds,
Lena
Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009
Fax: 6532 2007

From: "motorclaims.sg@fwd.com" <motorclaims.sg@fwd.com>
To: kurulegal@yahoo.com.sg
Cc: contact.sg@fwd.com; service.sg@fwd.com; admin-a@lkkauto.com; assignments@lkkauto.com; sur@lkkauto.com; admin-d@lkkauto.com
Sent: Thursday, 22 February 2018, 14:32
Subject: RE: Our ref: L18.0285.jt(at) // Your ref: SLG 6017J - Pre-repair notice (FWD Ref: Policy Number PNPV2018-00001665) FWD Claim Ref: 1201800002448

WITHOUT PREJUDICE

Dear Sir/ Madam

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s **LKK AUTO CONSULTANTS PTE LTD**, to conduct the pre-repair survey (PRS) on your client's vehicle, SJR5021T. Kindly inform us the your client's workshop name and address of the inspection. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

Regards

Belliana Lim
Assistant Manager, Claims



FWD Singapore Pte Ltd

6 Temasek Boulevard, #18-01
Suntec Tower 4, Singapore 038986
T +65 6727 5721
E belliana@fwd.com

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From: Kuru & Co [mailto:kurulegal@yahoo.com.sg]
Sent: Thursday, 22 February, 2018 2:13 PM
To: Motor Claims SG - SG Common
Cc: SG Corporate Contact; CRM and all customer engagements - SG Common
Subject: Re: Our ref: L.18.0285.jt(at) // Your ref: SLG 6017J - Pre-repair notice (FWD Ref: Policy Number PNPV2018-00001665)

Dear Sirs,

**ACCIDENT INVOLVING SJR 5021T AND SLG 6017J ON 16.02.18
AT/ALONG JUNCTION OF SENJA ROAD AND SENJA LINK
PRE-REPAIR SURVEY – PLAINTIFF'S PROPOSED LIST OF SURVEYORS**

Our client is objecting to your list of surveyors. Attached is our client's list of proposed surveyors for your consideration.

Please state the surveyor you will be appointing to be the single joint expert or that you are objecting to our client's proposed list of surveyors.

If we do not hear from you **within 2 working days**, it shall be deemed that you have agreed to the appointment of any of the surveyors listed by our client.

Thanks / Rgds,
Lena

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building

Singapore 058727

Tel: 6532 2009

Fax: 6532 2007

From: "motorclaims.sg@fwd.com" <motorclaims.sg@fwd.com>

To: kurulegal@yahoo.com.sg

Cc: contact.sg@fwd.com; service.sg@fwd.com

Sent: Tuesday, 20 February 2018, 17:17

Subject: RE: Our ref: L.18.0285.jt(at) // Your ref: SLG 6017J - Pre-repair notice (FWD Ref: Policy Number PNPV2018-00001665)

Without Prejudice

Dear Sir/ Madam

We refer to your e-mail of the even date of the PRI Notice of your client's vehicle SJR5021T.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. VICOM LTD
5. APPRAISALS ASSOCIATES PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

Regards

Belliana Lim

Assistant Manager, Claims



FWD Singapore Pte Ltd

6 Temasek Boulevard, #18-01
Suntec Tower 4, Singapore 038986
T: +65 6727 5721
E: belliana@fwd.com

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From: Kuru & Co [mailto:kurulegal@yahoo.com.sg]

Sent: Tuesday, 20 February, 2018 1:13 PM

To: Motor Claims SG - SG Common

Cc: SG Corporate Contact

Subject: Our ref: L.18.0285.jt(at) // Your ref: SLG 6017J - Pre-repair notice

Dear Sirs,

**ACCIDENT INVOLVING SJR 5021T AND SLG 6017J ON 16.02.2018
AT/ALONG JUNCTION OF SENJA ROAD & SENJA LINK
NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY**

We act for **Cheong Wei Chieh (Zhang Weijie)**, whose vehicle registration number **SJR 5021T** was damaged in the above accident.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards,

Judy Tan
Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009
Fax: 6532 2007

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.