

ASS. REC. BY:

REF: CS/SM018003473/M/vd302 Special Instructions

Surveyor:

MA

ASSIGNMENT (Office)

From (Person):

Grace Teo

of

SMO

Date/Time:

20/2/18 @ 1:31pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLU 3928B

Insured:

XE 33022

at Workshop m/s

Supreme Auto

Tel:

64528211

of

176 Sin Ming Drive # 02-11

Policy No:

Claim No:

CMTD1800780 / NSW

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

16/2/18

CA / REV / REP. / REV 24 HRS

'wp'

H.O.D. Endorsement:

Date/Time:

4:42pm 22/2/18

Person Contacted:

Vehicle IN / OUT

Date/Time

Action/Instruction

() Estimate

SLU 3928B - X

XE 3302-2 - X

23/5/18

File found at ma table

30/7/18

LS \$4600 confirmed by email (Red 9153.85, 66%)

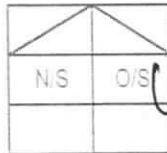
REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s Autoworkx.
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAO Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

Veh No: SHU 3928B. Yr Regn: APR 2012
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Kia CERATO Forte o/s 1591
 Colour: Grey A/C Insured / Std / NI / NA
 Sp. Reading: 89626. T. Radio: Insured / Std / NI / NA
 Eng. No: _____
 C. No: KNAFW41111C5618748.
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size F: 215/457R 17.
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front Rear
 R/Bal. 7 mm R/Bal. 7 mm
 L/Bal. 7 mm L/Bal. 7 mm
 D.O.A. 16/02/2018. D.O.I. 23/2/2018.
 Survey held at: _____
 Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or
OSBODY.
 The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

RECEIVED 30 JUL 2018

Date/Time File Pass to? ☐ : Preli. Report1) ☐ : Final Report

Date/Time File Return to?

2) 30/7 - typistDays Of Repair: 5Resurvey No. of Trip: 1

Survey Fee

Transportation

1. _____ 2. _____

3. Photos

4. Other

Add Fee: ☐ Site Insp / \$☐ Interview / \$☐ Tech. Adv. / \$☐ Weekend / \$

Report Format :

Lump Sum / I.B.I. / \$

TP

4600/-

350

350



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS/SMO18003473/M1vd3

50 RAFFLES PLACE

#05-01/06

SINGAPORE LAND TOWERS SINGAPORE 048623

Date : 23-02-2018



Code : SMO

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XE 3302Z	Veh. Inspected	SLU 3928A
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1800780/NSW	Excess (\$)	0.00
Assign From	GRACE TEO	Assign Date	23/02/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	16/02/2018	Inspection Date	23/02/2018
Survey held at	SUPREME AUTO SERVICE PTE LTD 176 SIN MING DRIVE #02-01 SIN MING AUTOCARE SINGAPORE 575721		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 20 February 2018 1:31 PM
To: autoworxhouse@hotmail.com; admin-d@lkkauto.com; assignments@lkkauto.com
Cc: Ngo, Sau Wei Shawn; Choo, Thelma
Subject: CMTD1800780/NSW - ACCIDENT INVOLVING XE3302Z & SLU3928B ON 16.02.18
Attachments: Autoworx.pdf

Our Claim Reference: CMTD1800780/NSW
Your Reference: SLU3928B

Without Prejudice

Date: 20th February 2018

Attention:
M/S AUTOWORKX HOUSE

Dear Sir/Madam,

ACCIDENT INVOLVING XE3302Z & SLU3928B ON 16.02.18

We refer to your Notice of Accident dated 20/02/2018.

Please be informed that Shawn Ngo the handler of this case.

We have no objection of appointing the motor surveyor **LKK AUTO CONSULTANTS Pte Ltd** stated in your said list to conduct the joint pre-repair survey as a single joint expert.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

AUTOWORX HOUSE

176 Sin Ming Drive, #02-01 Sin Ming Autocare Singapore 575721
•Tel: 6452 8211 • Fax: 6451 7420

Sompo Insurance Singapore Pte Ltd
Attn: Motor Claims Department

20/2/2018

Dear Sir,

RE: Request for PRI for SLU 3928 B in an accident involving KE 3302 Z
along Upper Changi Road East on 16/2/2018 @ 2215hrs

We have been authorised by CSG Services, the registered owner
of motor vehicle: SLU 3928 B at the material time of accident to make a claim
against your insured.

Please give us the list of panel of your 10 survey firms for our selection to inspect the above
said vehicle or you may assign our choice from either one of the 3 survey firms,

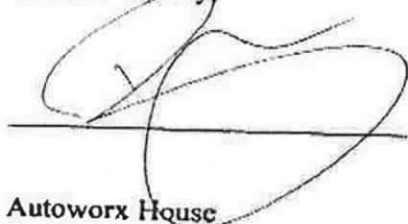
- 1) Premier Appraiser Services
- 2) LKK Auto Consultants Pte Ltd
- 3) AJAX Inspection Services Pte Ltd

We will direct settle the claims with you if the survey is conduct by either of one the firms
mentioned.

Kindly contact us at 64528211 before coming to ensure the vehicle is in the workshop.

Thank you.

Yours Sincerely,



Autoworx House
Email: autoworxhouse@hotmail.com

SOMPO Pte. Ltd.	
20 FEB 2018	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	19/02/2018 15:49
Date Of Accident	16/02/2018 22:15
Exact Location Of Accident	UPPER CHANGI ROAD EAST
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLU3928B
Insured/Policyholder	
Name Of Registered Owner	CSG SERVICES
Co Reg No	53374229C
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-82284442

Vehicle Particulars

Manufacturer	KIA
Model	CERATO FORTE
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5096676420
Cover Note Number	

Driver

Name of Driver	GANESH S/O CHANDRASEGARAN
NRIC No	S9112570F
Date Of Birth	10/04/1991
Occupation	OUTDOOR
Date Of Driving Pass	31/05/2013
Driving Experience	4 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-82284442
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 611 WOODLANDS RING ROAD #05-205
Postcode	730611
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : JASON GENDER: : MALE
Passenger 2	NAME: : NA GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO IS WITH DRIVER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XE3302Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	ABDULLAH
NRIC/Passport Number	S1616613H
Contact Number	
Address	

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name	GANESH S/O CHANDRASEGARAN
Approximate Age	
Injuries Sustain	BACK AND NECK
Injured person in which vehicle?	SLU3928B
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	NO
Address	BLK 611 WOODLANDS RING ROAD #05-205
Postcode	730611

SKETCH PLAN


IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.


8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

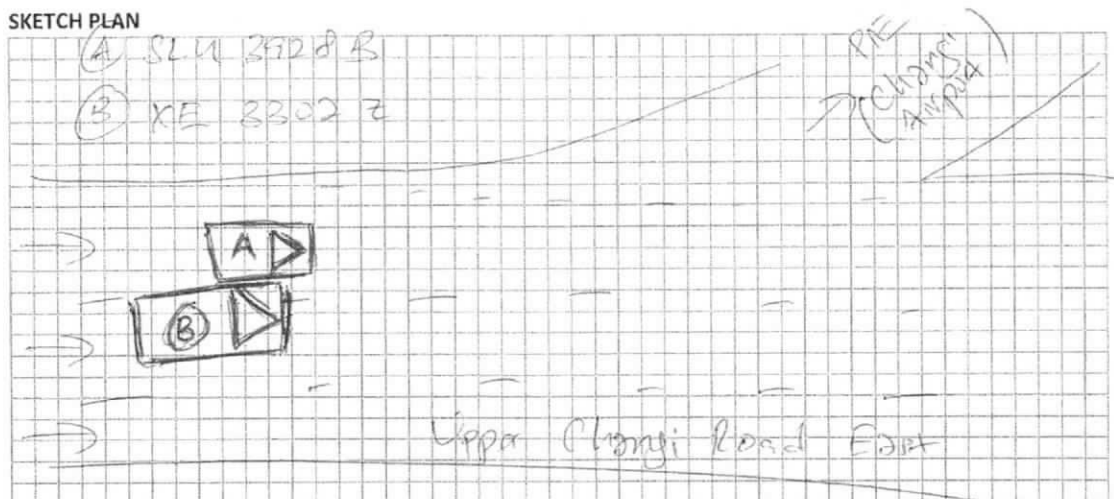

Policyholder's Signature
Date & Time:




Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN







DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along Upper Changi Road East on the extreme left lane going towards Bedok direction. Vehicle B, KE 3302 Z, a prime mover travelling on the 2nd lane from left suddenly encroached into my lane, collided into the right side of the vehicle that I'm driving. I had 2 passengers sitting in the rear of my vehicle. I had also felt some right shoulder pain after the accident.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

 Policyholder's Signature Date & Time:		 Driver's Signature (If driver is not the policyholder) Date & Time:	 Reporting Centre Personnel's Signature Name: NRIC/FIN No.:
---	---	--	---

AUTOWORX HOUSE

176 SIN MING DRIVE #02-01 SINGAPORE 575721

TEL: 6452 8211 FAX: 6451 7420

ESTIMATE

CSG SERVICES

c/o 46 Lenton Plain

Singapore 786548

Date: 22/2/2018

QUANTITY	PARTICULARS	AMOUNT (\$)
	RE: KIA CERATO FORTE/ SLU3928B	
1 pc	front door 700	CH ✓ 700.00
1 pc	front door lock	PRC X 352.10
1 pc	front door outer handle	CH ✓ 196.70
1 pc	front door key cylinder	PRC X 211.40
1 pc	front door glass outer moulding	PRC X 186.60
2 pcs	front door frame sticker @ 64.20	NEC ✓ 128.40
1 pc	front door weatherstrip	NEC ✓ 175.60
1 pc	front door glass regulator	PRC X 357.40
1 pc	front door glass motor	PRC X 388.10
1 pc	front door side mirror assy ✓ CNT	PRC X 977.60
1 pc	'B' pillar outer	PRC X 689.00
1 pc	rear door 726	CH ✓ 700.00
1 pc	rear door lock	PRC X 352.10
1 pc	rear door outer handle X CHC	PRC X 196.70
1 pc	rear door glass outer moulding	PRC X 186.60
2 pcs	rear door frame sticker @ 67.10	NEC ✓ 134.20
1 pc	rear door weatherstrip	NEC ✓ 175.60
2 pcs	rear door hinge @ 60 100. @ 146.70	NEC ✓ 293.40
1 pc	rear door glass regulator	PRC X 357.40
1 pc	rear door glass motor	PRC X 388.10
1 pc	rear fender	PRC X 975.10
1 pc	rear wheel bearing ✓ NEC	PRC X 315.00
1 pc	rear axle	PRC X 1,640.00
1 pc	rear shock absorber ✓ BT	PRC X 276.10
	Sub-total	10,353.20
	Less 10%	1,035.32
	Sub-total	9,317.88

	balance brought forward.		9,317.88
1 tube	windscreen glass sealant	s.nett <i>W/h</i>	W/h X 60.00
1 pc	alloy rim	s.nett <i>ave</i>	X 680.00
		Sub-total	10,057.88
	To remove and replace the parts mentioned above, panel beat and realign the necessary affected areas.		600 1,000.00
	To check wiring system.		30 50.00
	To apply rust proofing.		60 150.00
	To apply waterproof sealant on affected areas.		X 150.00
	To apply putty & spray painting on affected areas.		800 1,200.00
	To remove carpet, trimming and seats to enable repair.		60 150.00
	To remove rear windscreen glass to enable repair.		X 140.00
	To transfer door accessories.		✓ 80.00
	To replace alloy rim & perform wheel balancing.		X 40.00
	To perform 4 wheels computerised alignment.		X 85.00
		Total:	13,102.88
			13,753.85

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

*Not Authorised
MS Repair?
After paint Photo
Not sent W/h.
23/2/2018
Swday*

*[Signature]
23/5/18*

AUTOWORX HOUSE

176 SIN MING DRIVE #02-01 SINGAPORE 575721

TEL: 6452 8211 FAX: 6451 7420

ESTIMATE

CSG SERVICES

c/o 46 Lentor Plain

Singapore 786548

Date: 13/3/2018

QUANTITY	PARTICULARS	AMOUNT (\$)
	<u>RE: KIA CERATO / SLU3928B SUPPLEMENTARY</u>	
1 pc	rear tail lamp <i>CUT</i>	674.10
1 pc	rear bumper side retainer <i>NEC</i>	49.20
	Sub-total	723.30
	Less 10%	72.33
	Total	650.97

Work Order: R046758
 License: SLU3928B
 Year: 10
 Date: 23.2.18 14:22

Supreme

Kia : Cerato/Forte : 2009-13 (TD)

Before repair
 Front : Right

Front : Left

Actual	Before	Specified Range
-0°23'	-0°24'	-1°08' -0°08'
5°13'	5°13'	3°53' 4°53'
-0°06'	-0°04'	-0°05' 0°05'
9°03'	9°04'	13°07' 14°07'
8°40'	8°40'	11°59' 13°59'

Camber
 Caster
 Toe
 SAI
 Included Angle
 Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-0°24'	-0°24'	-1°08' -0°08'
5°01'	5°01'	3°53' 4°53'
0°02'	0°02'	-0°05' 0°05'
8°31'	8°31'	13°07' 14°07'
8°07'	8°07'	11°59' 13°59'

Front

Cross Camber
 Cross Caster
 Cross SAI
 Total Toe
 Cross Turn Diff.

Actual	Before	Specified Range
0°01'	0°00'	
0°12'	0°12'	
0°33'	0°33'	
-0°04'	-0°02'	-0°09' 0°09'

Rear : Left

Actual	Before	Specified Range
-1°05'	-1°05'	-2°00' -1°00'
0°33'	0°34'	0°06' 0°15'

Camber
 Toe

Rear : Right

Actual	Before	Specified Range
-2°31'	-2°33'	-2°00' -1°00'
-0°07'	-0°06'	0°06' 0°15'

X

Rear

Cross Camber
 Total Toe
 Thrust Angle

Actual	Before	Specified Range
1°26'	1°28'	
0°27'	0°26'	0°11' 0°30'
0°20'	0°20'	

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 30 July 2018 3:31 PM
To: 'admin@supreme.sg'
Cc: 'Dylan Chew'; SUR
Subject: RE: SLU 3928B-DOA: 16/2/18 (SOMPO TP)

Dear Yuki,

Noted with thanks.

Kindly send Final invoice and all supporting documents to SOMPO INSURANCE

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: admin@supreme.sg <admin@supreme.sg>
Sent: Monday, 30 July 2018 3:27 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: 'Dylan Chew' <dylan@supreme.sg>
Subject: RE: SLU 3928B-DOA: 16/2/18 (SOMPO TP)

Hi Veron,

We accept your offer of \$4,600.00 at 5 working days.

Thank you.

Best regards,

Yuki Ho

Supreme Auto Service Pte Ltd

No.176 Sin Ming Drive

#02-01 Singapore 575721

Tel: 64528211

Fax: 64517423

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 27 July 2018 10:56 AM
To: admin@supreme.sg
Cc: 'Dylan Chew' <dylan@supreme.sg>
Subject: RE: SLU 3928B-DOA: 16/2/18 (SOMPO TP)

Dear Dylan,

We survey on "WP" basis.

Our surveyor has review the file.

We are unable finalise the cost of repair at \$4750.00.

Lump Sum \$4600 @ 5 working days.

Kindly confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: admin@supreme.sg <admin@supreme.sg>

Sent: Friday, 27 July 2018 10:23 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: 'Dylan Chew' <dylan@supreme.sg>

Subject: RE: SLU 3928B-DOA: 16/2/18 (SOMPO TP)

Hi Veron,

Are we able to finalise the cost of repair at \$4750.00?

Is this a direct settlement case?

Thank you.

Best regards,

Dylan Chew

Supreme Auto Service Pte Ltd

No.176 Sin Ming Drive

#02-01 Singapore 575721

Tel: 64528211

Fax: 64517423

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Thursday, 19 July 2018 9:24 AM

To: admin@supreme.sg; autoworxhouse (autoworxhouse@hotmail.com) <autoworxhouse@hotmail.com>

Subject: RE: SLU 3928B-DOA: 16/2/18 (SOMPO TP)

Dear Yuki,

WITHOUT PREJUDICE

Re-offer Lump Sum \$4600 @ 5 working days.

Kindly confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: admin@supreme.sg [mailto:admin@supreme.sg]

Sent: Friday, 13 July 2018 10:14 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: SLU 3928B-DOA: 16/2/18 (SOMPO TP)

Hi Veron,

Attached marked estimate, supplementary estimate and wheel alignment report.

The following items have been requested:

1 x front door side mirror assy

1 x rear wheel bearing

1 x rear shock absorber

Thank you.

Best regards,

Yuki Ho

Supreme Auto Service Pte Ltd

No.176 Sin Ming Drive

#02-01 Singapore 575721

Tel: 64528211

Fax: 64517423

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Monday, 2 July 2018 9:20 AM

To: autoworxhouse (autoworxhouse@hotmail.com) <autoworxhouse@hotmail.com>; 'admin@supreme.sg' <admin@supreme.sg>

Subject: FW: SLU 3928B-DOA: 16/2/18 (SOMPO TP)

Dear Dylan,

Offer Lump Sum \$2950 @ 5 working days.

Please confirmed

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 22 June 2018 5:28 PM

To: autoworxhouse (autoworxhouse@hotmail.com) <autoworxhouse@hotmail.com>; 'admin@supreme.sg' <admin@supreme.sg>

Subject: RE: SLU 3928B-DOA: 16/2/18 (SOMPO TP)

Dear Dylan,

Offer Lump Sum \$2950 @ 5 working days.

Please confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 4 June 2018 2:48 PM

To: autoworxhouse (autoworxhouse@hotmail.com) <autoworxhouse@hotmail.com>

Cc: 'admin@supreme.sg' <admin@supreme.sg>

Subject: RE: SLU 3928B-DOA: 16/2/18 (SOMPO TP)

Dear Dylan,

Please refer attached.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 30 May 2018 2:18 PM

To: autoworxhouse (autoworxhouse@hotmail.com) <autoworxhouse@hotmail.com>

Cc: 'admin@supreme.sg' <admin@supreme.sg>

Subject: RE: SLU 3928B-DOA: 16/2/18 (SOMPO TP)

Dear Dylan,

Please refer attached.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 30 May 2018 12:47 PM

To: autoworxhouse (autoworxhouse@hotmail.com) <autoworxhouse@hotmail.com>

Cc: 'admin@supreme.sg' <admin@supreme.sg>

Subject: SLU 3928B-DOA: 16/2/18 (SOMPO TP)

Dear Dylan,

Offer Lump Sum \$2950 @ 5 working days.

Please confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
SOMPO INSURANCE SINGAPORE PL		Ref : CS/SMO18003473/Dvd3e2		
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWERSINGAPORE 048623		Date : 13-08-2018		
		Code : SMO		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XE 3302Z	Veh. Inspected	SLU 3928A	
Policy No.		Coverage (\$)	0.00	
Claim No.	CMTD1800780/NSW	Excess (\$)	0.00	
Assign From	GRACE TEO	Assign Date	20/02/2018	
2. Vehicle Particulars & Condition				
Make & Model	KIA CERATO FORTE	c.c	1591	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	KNAFW411MC5618748	Colour	GREY	
Odometer	89626	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/45 R17	YOKOHAMA	7 mm	
L/H Front Tyre	215/45 R17	YOKOHAMA	7 mm	
R/H Rear Tyre	215/45 R17	YOKOHAMA	7 mm	
L/H Rear Tyre	215/45 R17	YOKOHAMA	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	16/02/2018	Inspection Date	23/02/2018	
Survey held at	SUPREME AUTO SERVICE PTE LTD 176 SIN MING DRIVE #02-01 SIN MING AUTOCARE SINGAPORE 575721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLU 3928A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	FRONT DOOR	DENTED	700.00	700.00
1	FRONT DOOR LOCK	SERVICEABLE	352.10	-
1	FRONT DOOR OUTER HANDLE	CUT	196.70	196.70
1	FRONT DOOR KEY CYLINDER	SERVICEABLE	211.40	-
1	FRONT DOOR GLASS OUTER MOULDING	SERVICEABLE	186.60	-
2	FRONT DOOR FRAME STICKER @\$64.20	NECESSARY	128.40	128.40
1	FRONT DOOR WEATHERSTRIP	NECESSARY	175.60	175.60
1	FRONT DOOR GLASS REGULATOR	SERVICEABLE	357.40	-
1	FRONT DOOR GLASS MOTOR	SERVICEABLE	388.10	-
1	FRONT DOOR SIDE MIRROR STAY	CUT	977.60	977.60
1	'B' PILLAR OUTER	SERVICEABLE	689.00	-
1	REAR DOOR	DENTED	700.00	700.00
1	REAR DOOR LOCK	SERVICEABLE	352.10	-
1	REAR DOOR OUTER HANDLE	SERVICEABLE	196.70	-
1	REAR DOOR GLASS OUTER MOULDING	SERVICEABLE	186.60	-
2	REAR DOOR FRAME STICKER @\$67.10	NECESSARY	134.20	134.20
1	REAR DOOR WEATHERSTRIP	NECESSARY	175.60	175.60
2	REAR DOOR HINGE @\$146.70	BENT	293.40	120.00
1	REAR DOOR GLASS REGULATOR	SERVICEABLE	357.40	-
1	REAR DOOR GLASS MOTOR	SERVICEABLE	388.10	-
1	REAR FENDER	SERVICEABLE	975.10	-
1	REAR WHEEL BEARING	NECESSARY	315.00	315.00
1	REAR AXLE	SERVICEABLE	1,640.00	-
1	REAR SHOCK ABSORBER	BENT	276.10	276.10
1	REAR TAIL LAMP (ADDITIONAL)	CUT	674.10	674.10
1	REAR BUMPER SIDE RETAINER (ADDITIONAL)	NECESSARY	49.20	49.20
	LESS 10% DISCOUNT		-1,107.65	-462.25
			9,968.85	4,160.25
<u>SPECIAL NETT ITEMS</u>				
1	TUBE WINDSCREEN GLASS SEALANT (SN)	NOT NECESSARY	60.00	-

Report Ref No. CS/SMO18003473/Dvd3e2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	ALLOY RIM (SN)	SERVICEABLE	680.00	-
			740.00	-
	LABOUR			
	TO REMOVE AND REPLACE THE PARTS MENTIONED ABOVE, PANEL BEAT AND REALIGN THE NECESSARY AFFECTED AREAS.		1,000.00	600.00
	TO CHECK WIRING SYSTEM.		50.00	30.00
	TO APPLY RUST PROOFING.		150.00	60.00
	TO APPLY WATERPROOF SEALANT ON AFFECTED AREAS.	NOT NECESSARY	150.00	-
	TO APPLY PUTTY & SPRAY PAINTING ON AFFECTED AREAS.		1,200.00	800.00
	TO REMOVE CARPET, TRIMMING AND SEATS TO ENABLE REPAIR.		150.00	60.00
	TO REMOVE REAR WINDSCREEN GLASS TO ENABLE REPAIR.	NOT NECESSARY	140.00	-
	TO TRANSFER DOOR ACCESSORIES.		80.00	80.00
	TO REPLACE ALLOY RIM & PERFORM WHEEL BALANCING.	NOT NECESSARY	40.00	-
	TO PERFORM 4 WHEELS COMPUTERISED ALIGNMENT.	NOT NECESSARY	85.00	-
			3,045.00	1,630.00
GRAND TOTAL			13,753.85	5,790.25
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,600.00

Report Ref No. CS/SMO18003473/Dvd3e2

ANG BRYAN TANI

Automotive Assessor / Investigator

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.