

14418026134

Date In: 23/02/2018 12:04	Job description	Date & Time Completed	Done by
Ref No: NBA/INC/8003466/4	SAS e-illing		
Veh No: STD 22685	E-mail (with a sheet, AIO sheet)		
D.O.A: 23/02/2018 10:40	1-Motor Claim Form	mt10983382	23/02/2018 14:31
OD / TP / Reporting Only	1-Motor VVO (with a OD sheet, TP sheet)		
	1-Photo Uploaded		
TP Insured:	Assessment/Survey Report		
	Ass't Report by Fax/Hand to Owner/VHwp		

Preferred Wksp / INC Assign Wksp / OW: ()		Tel: ()	Fax: ()
TP Particulars: ()	Yeli No: E22828U	INC () / Non-INC ()	
Owner / Driver: ()	Tel: ()		
Policy No: ()	Period: ()	Cover Type: ()	
Confirmed by: ()	Date: ()	Time: ()	
Insured/Driver Liability: ()	%(Note: Est. Status (WO): N: 0-20%; P: 21-79%; P: 80-100%)		
Year of Registration: ()	Warranty: YES () / NO ()		
Excess: (\$)	Loading: \$1,000 () / \$2,000 ()		

General Rem: ☐ Walk-In Customer | Customer's Information strictly Confidential & strictly NO refer of repairer.
☐ Total Loss Case | to e-mail Insurer URGENTLY.
 Drive-In (☐) / Towed-In (☐) | Invoice: YES (☐) / NO (☐) | Towing Co: ()

Sample	DOB	License	6788	60167	Date	Time	Completed	Donor
1) Apply for Trans	an Allowance ()	/ Courtesy Car ()						
2) QC Check/ Post	Repair Inspection	()						
3) Upload Recovery	Photo (Repair Cost > \$3000)	()						

INDEX

[illegible]

NAIBO 440		Invoice Incorporation Checklist		Date		Adm. Bill	
Document's Description:		1) AR: Accident Report/ing	(\$30)				
Driver/Owner:		2) DA: Damage Assessment	(\$100)	INC (\$30)			
Contact No:		3) TP: Towing Fee		\$40/\$40			
Damage Portion:		4) FT: Follow-Through Survey		\$150			
		5) FT: Follow-Through Survey (Resurvey)		\$70			
		Excluding April INC Only (over 10 Jan 2005)					
		6) TR: Re-inspection		\$25			
		7) NI: (4) DA + SMRT Survey		\$160			
		8) NTUC Additional Services:					
		9) NI: Courtesy Car / Tpl Allowance		\$1			
		10) NI: Repairs Coordination		\$10			
		11) NI: Post Repair Inspection		\$25			
		12) NI: DY / Collision Unusual Coordination		\$1			
		13) NI: (1) TP (Run INC) against INC		\$20			
		14) NI: Idms Mobile		\$0			
		Invoice dated		Not Charged			
		Invoice dated		Not Charged			

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/02/2018 12:04
Date Of Accident	22/02/2018 10:40
Exact Location Of Accident	JUNCTION OF ALEXANDRA ROAD/TANGLIN ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJD2268S
Insured/Policyholder	
Name Of Registered Owner	YONG LI LING
NRIC No	S7676246E
Email Address	LILING.YONG@OUTLOOK.COM
Mobile Phone No	(LOCAL) +65-83339916
Alternative Phone No	OTHERS-83339916

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF CABRIOLET-1.4 TSI (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5069915005-02
Cover Note Number	

Driver

Name of Driver	YONG LI LING
NRIC No	S7676246E
Date Of Birth	11/04/1976
Occupation	INDOOR
Date Of Driving Pass	15/02/2003
Driving Experience	15 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-83339916
Fax Number	
Contact Number	OTHERS-83339916
EEmail Address	LILING.YONG@OUTLOOK.COM

Address	9 ALEXANDRA ROAD #33-14
Postcode	158742
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	EZ2828U
Vehicle Make/Model/Colour	MERCEDES BENZ
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	3

SKETCH PLAN

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

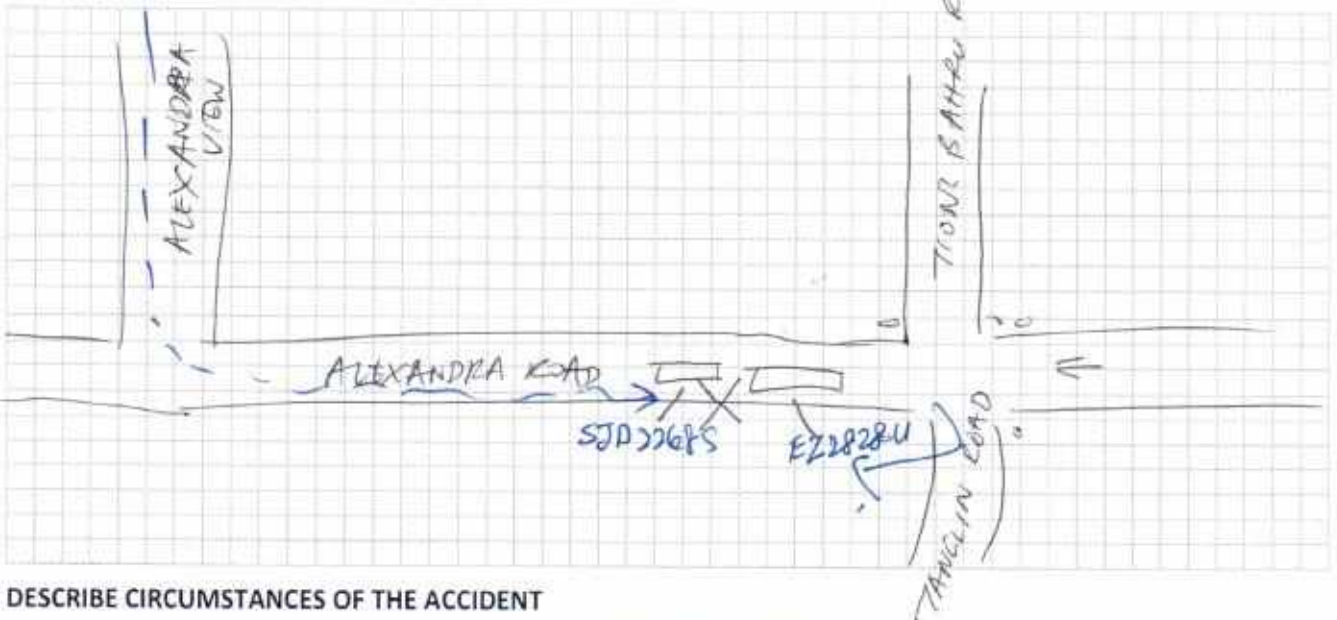
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time: FEB 27, 2018
3:45 PM

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: 
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS TURNING FROM ALEXANDRA VIEW TO ALEXANDRA ROAD
 HEADING TO THE OUTER RIGHTLANE TO DO A U-TURN TOWARDS
 HAVELOCK ROAD. AS I ACCIDENTALLY RELEASED MY BRAKE PEDAL
 WHILE WAITING FOR THE TRAFFIC LIGHT TO TURN GREEN AND
 HIT THE BACK BUMPER OF THE CAR IN FRONT OF ME.
 CAR REGISTRATION PLATE: EZ 2268U.

THE BACK BUMPER HAS MINOR SCRATCHES ONLY.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 22/02/2018
 3:50 PM.

Driver's Signature

(If driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature

Name: *Keshi W. H. H. H.*
 NRIC/FIN No.:

Claim Handling

Accident MT/0983382

Policy No.	5069915005-02	Vehicle No.	SJD2268S	GST Registration No.	
Policyholder Name	YONG LI LING			Policyholder NRIC	
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	
Contact No.(Mobile)	83339916	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	
KPK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No
Accident Details					
Report Date	23/02/2018 14:27	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head
Date of Accident	22/02/2018	Time of Accident hh:mm	10:40	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	JUNCTION OF ALEXANDRA ROAD/TANGLIN ROAD				
Benefits					
Coverage		Sum Insured	999999999.00		
Excess Waiver			999999999.00		
Transport Allowance			999999999.00		
Excess					
Own damage Excess	0.00	Additional Excess	0.00	Windscreen Excess	
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	0.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		
GST Registered Information					
GST Registered	No	GST Registration Date		GST Status Verified	Yes
GST Registration No.					
Modification History					
Policyholder Mailing Address					
Address 1	9 ALEXANDRA VIEW	Address 2	#33-14 ECHELON	Address 3	
Address 4		Address Type	Singapore address	Post Code	
Unit No.	25-401	Related Policy Number	5069915005-03		
01 Driver Info					
Driver Name	YONG LI LING	Driver Type	Main Driver	Driver DOB	
Unnamed driver Name		Driver NRIC	57676246E	Driving Experience	
Register Date of Driver License	01/01/2003	Driver Age	41	Contact No.(Home)	
Contact No.(Mobile)	83339916	Contact No.(Office)		Address 3	
Address 1	9 ALEXANDRA VIEW	Address 2	#33-14 ECHELON	Post Code	
Address 4		Address Type	Singapore address		
Unit No.	25-401				
Does he own a Singapore Registered car?	☒ Yes ☐ No	Driver Vehicle No.	SJD2268S	Driver Insurer Company	
Declaration					
Breathalyzer or Blood Test Reading?	0 mg	Any Injury?	☒ Yes ☐ No		

Modification History

Claim: 001

New

Claim Type *	OD-MD	Insured Name	YONG LI LING	Insured NRIC	
Contact No.(Mobile)		Contact No.(Home)		Contact No.(Office)	
Email Address		01 Vehicle Number	SJD2268S	TP Vehicle Number	
Claim Description	SJD2268S / EZ282BU ON 22 Feb 2018				Name of Preferred Workshop
Preferred Workshop Contact No.		Insured Liability *	Fully at Fault	GIA report	
Require Finalisation	Yes	Preferred Repair Option	Income to assign workshop	Date Received	
Date Registered	23/02/2018 14:29	Claim Close Date			
Report Taken By	ROSALI WAHAB				

Print AK letter

Save Submit

Attachment

Accident No. MT/0983382

Claim No. 001

Last Doc. Received

Yes No

Upload Date

23/02/2018 14:31

Path *

Category *

Confidential

Urgency

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NRIC/ Driving License

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NRIC/ Driving



NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (BUK IT MERAH)) on 23 Feb 2018 14:29

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Video List

Uploaded By/Date

Folder Date

File Name



Sort

Display in New Window

Scan and uploading

ASS. REC. BY:

REF:

ASSIGNMENT SHEET

By Assessor - 1) Vehicle Information:

- 1) Vehicle hit Vehicle: ☐ 2) Vehicle hit by:
- a) Motorcycle ☐ a) Pedestrian ☐
- b) Moped ☐ b) Animal ☐
- c) Bicycle ☐
- 3) Vehicle hit Road Side Object:
- a) Govt Property ☐ b) Road Work Object ☐
- (Ex: signpost, barrier, etc)
- c) Private Property ☐
- 4) Vehicle (drop) into drain ☐
- 5) Damage due to Act of God:
- a) Fallen Object ☐ b) Flood ☐
- c) Other ☐
- 6) Parked & Found Damaged:
- a) Vandalism ☐ b) Hit by Moving Object ☐
- 7) Theft Case
- a) Stolen ☐ b) Damage found ☐
- when recovered.
- 8) Fire:
- a) Whilst driving ☐ b) Parked ☐
- 9) Accident date more than 24hrs ☐

Remarks for internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ☐
- 2) SRS Light on ☐
- 3) ABS Light on ☐

By Assessor - 1) Vehicle Information:

Veh No: SAD22685 Yr Range: FAB 2012

Type: MC Car / Cycle / Bus / Van / Lorry / Taxi / Prime Mover / MPV

/ Truck / Trailer is

Make & Model: Volkswagen Golf 1390Colour: BLACK Transmission Type: Auto / ManualEng/No: CAV328863 Su Reading: 60645C/No: WVWZZZ1KZCK023697Gen. Cond: Good / Fair / Poor / Burnt orSteering: Good / Jammed / Leaked / Burnt orBrake: Good / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/55 R16R: 205/55 R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bol. 6 mmL/Bol. 6 mm

Rear

R/Bol. 6 mmL/Bol. 6 mmParallel Import: Yes / NoTowed-In: Yes / NoRepair Type: LS / I.B.ITowing Required: Yes / NoNo of Repair Days: 4Vehicle in Idem: Yes / NoD.O.I. 23/02/2018

Time:

By Assessor - 2) Comments

1) Damages not due to recent accident.

2) Damages do not seem hit onto:

a. Vehicle ☐ b. Motorcycle ☐ c. Bicycle ☐ d. Pedestrian ☐e. Animal ☐ f. Govt Object ☐ g. Road Work Object ☐h. Private Property ☐ i. Drain ☐ j. Road Kerb/Grass Verges ☐

3) Vehicle does not seem damaged as a result of:

a. Fallen Object ☐ b. Flood ☐ c. Vandalism ☐ d. Fire ☐e. Moving Object ☐ f. Stolen ☐ g. Stolen & Recovered ☐

1314 Stamp

1314 Completion

Ty/AR

Ty/AR

3) Final Inspection Completed Date:

Condition (CON)

(1)Without (2)Damaged (3)Discontinued (4)Cracked (5)Cut (6)Scratched (7)Defective (8)Painted (9)Bushed (10)Broken (11)Necessary (12)Missing (13)Torn (14)Unconfirmed (15)Not Working

MOTOR CAR (Frt)

ACTION (AC)

(1)Replace (✓) (2)Repair (X) (3)Check (7) (4)Not Consultant (NC)

Aug 2009

Front Portion

Vehicle No:

SLD 2268 S

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate	B1		
1002	991887	Frt Number Plate Base			
1003	991889	Frt Number Plate Garnish			
1004	991300	Frt Bumper	B1		
1005	992341	Frt Bumper Clips	B1		
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer			
1008	991433	Frt Bumper Reinforcement			
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Pad			
1013	991363	Frt Bumper Grille			
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor			
1017	995100	Frt LH Bumper Fog Lamp Cover			
1018	991355	Frt RH Bumper Fog Lamp Cover			
1019	995079	Frt LH Bumper Fog Lamp			
1020	995080	Frt RH Bumper Fog Lamp			
1021	991793	Frt Grille			
1022	991328	Frt Grille Emblem			
1023	991799	Frt Grille Chrome Moulding			
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel			
1026	992025	Frt Support Panel Top Garnish Cover			
1027	992416	Horn			
1028	991277	Frt Brace Panel			
1029	995153	Frt LH Headlamp Assy			
1030	991821	Frt RH Headlamp Assy			
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet			
1034	991328	Bonnet Emblem			
1035	990287	Bonnet Lock			
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge			
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber			
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser			
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)			
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator			
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct			
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990219	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover			
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender			
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield			
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim			
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender			
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			
1109	991740	Frt RH Fender Inner Shield			
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991923	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sticker			

No of Items:

Accessories:

REMARKS:

Claim Handling

Task Transfer Exit

100% 100% 100%

Accident MT/0983382

Policy No.	5069915005-02	Vehicle No.	SJD22685	GST Registration No.	
Policyholder Name	YONG LI LING			Policyholder NRIC	S7676246E
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	83339916	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	
KFK	☐ No ☒ Yes	TCA	☐ No ☒ Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No

Accident Details

Report Date	23/02/2018 14:27	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	22/02/2018	Time of Accident hh:mm	10:40	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTRE	Orange Force	No	ICM No.	
Accident Location	JUNCTION OF ALEXANDRA ROAD/TANGLIN ROAD				

Benefits

Coverage	Sum Insured
Excess Waiver	999999999.99
Transport Allowance	999999999.99

Excess

Own damage Excess	0.00	Additional Excess	0.00	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	0.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	9 ALEXANDRA VIEW	Address 2	#33-14 ECHELON	Address 3	SINGAPORE 158742
Address 4		Address Type	Singapore address	Post Code	158742
Unit No.	25-401	Related Policy Number	5069915005-03		

O1 Driver Info

Driver Name	YONG LI LING	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S7676246E	Driver DOB	11/04/1976
Register Date of Driver License	01/01/2003	Driver Age	41	Driving Experience	15
Contact No.(Mobile)	83339916	Contact No.(Office)		Contact No.(Home)	
Address 1	9 ALEXANDRA VIEW	Address 2	#33-14 ECHELON	Address 3	SINGAPORE 158742
Address 4		Address Type	Singapore address	Post Code	158742
Unit No.	25-401				
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.	SJD22685	Driver Insurer Company	NTUC

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Tan Siew Choo

Claim Type	OD-MD	Insured Name	YONG LI LING	Insured NRIC	S7676246E
Contact No.(Mobile)		Contact No.(Home)		Contact No.(Office)	
Email Address		O1 Vehicle Number	SJD22685	TP Vehicle Number	E22828U
Claim Description	SJD22685 / E22828U ON 22 Feb 2018				Name of Preferred Workshop
Preferred Workshop Contact No.		Insured Liability	Fully at Fault		
Require Finalisation	Yes	Preferred Repair Option	income to assign workshop	GIA report	Received
Date Registered	23/02/2018 14:32	Claim Close Date		Date Received	23/02/2018 00:11
Report Taken By	RQSLI WAHAB	Workshop Repairer		Total Loss but Repaired	

Print AK letter

Modification History

Special Claim Creation Approval

Approval Reason

Remarks

damage assessment Attachment

Vehicle Info

Vehicle Make	VOLKSWAGEN	Vehicle Model	GOLF	Engine Capacity	1300
Date of Registration	24/02/2012	Classis No.	WVWZZZ1KZCK023897		
Towing Required *	☐ Yes ☒ No	Vehicle in IDAC *	☐ Yes ☒ No	Parallel Import *	☐ Yes ☒ No
Type of Tender *	Own Damage	Assessor Name *	RDSLI WAHAB	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTRE	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 RAYA		
Windscreen Parts & Labour Cost		Total Loss *	☐ Yes ☒ No		
Market Value (\$)		Scrape Value(\$)		Economical Repair Value(\$)	

NOTE/OWNER TELL SHE WONT BE IN TOWN FOR 10 DAYS THANKS.

Remark

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code
Not Applicable	1	32200101	BUMPER PLATE (FRONT)	1	Replace
ABS	2	16000101	BUMPER (FRONT)	1	Replace
ABSORBER	3	16001301	BUMPER BRACKET (FRONT LEFT)	1	Unconfirm
ACCELERATOR	4	16001302	BUMPER BRACKET (FRONT RIGHT)	1	Unconfirm
ACTUATOR	5	16002401	BUMPER CLIPS (FRONT)	1	Replace
ADVERTISEMENT STICKER	6	16003201	BUMPER GRILLE (FRONT)	1	Unconfirm
AIR BAG	7	16005001	BUMPER REINFORCEMENT (FRONT)	1	Unconfirm
AIR BLOWER	8	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace
AIR BOX	9	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace
AIR CHAMBER BOX	10	16005501	BUMPER SENSOR (FRONT)	1	Unconfirm
AIR CLEANER	11	16005901	BUMPER SPONGE (FRONT)	1	Unconfirm
AIR COMPRESSOR	12	16002701	BUMPER FOG LAMP (FRONT LEFT)	1	Unconfirm
AIR CON	13	16002702	BUMPER FOG LAMP (FRONT RIGHT)	1	Unconfirm
AIR CON (VAN)	14	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Unconfirm
AIR COOLER	15	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Unconfirm
AIR DISTRIBUTOR	16	27100101	GRILLE (FRONT)	1	Unconfirm
AIR FILTER	17	27100801	GRILLE EMBLEM (FRONT)	1	Unconfirm
AIR FLOW	18	41300101	SUPPORT PANEL (FRONT)	1	Unconfirm
AIR GRILLE	19	112023	AIR CON CONDENSER	1	Unconfirm
AIR HORN	20	344001	RADIATOR	1	Unconfirm
AIR INTAKE	21	344005	RADIATOR COWLING	1	Unconfirm
AIR RESONATOR BOX					
AIR THROTTLE BODY AND SENSOR					
ALARM					
ALTERNATOR					
ALUMINIUM PANEL - SIDE					
AMPLIFIER					
ANTENNA					
ANTI ROLL					
APRON					
ARCH					

Save Submit

ACCIDENT STATEMENT

ACCIDENT DATE: (22/02/2018) (DD/MM/YYYY), TIME: (10:40) (HH:MM)

LOCATION: ALEXANDRA ROAD / TANGLIN ROAD JUNCTION

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: STD 22685
 b) INSURANCE COMPANY: NTUC INCOME
 c) POLICY NUMBER: 5069915005-03
 d) POLICY TYPE: COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT
 e) MAKE & MODEL: VW GOLF CABRIOLET 1.4 TSI
 f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)
 g) VEHICLE CATEGORY: PRIVATE / COMMERCIAL / MOTORCYCLE
 h) PURPOSE OF USING AT ACCIDENT TIME: PRIVATE
 i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)
 IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- a) NAME: YONG LI-LING (MALE / FEMALE)
 b) NRIC/FIN/PASSPORT: 57676246E CONTACT: 83339916
 c) ADDRESS: 9 ALEXANDRA VIEW, #33-14
S(158742)

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: _____ (MALE / FEMALE)
 b) NRIC/FIN/PASSPORT: _____ CONTACT: _____
 c) ADDRESS: _____

* d) DATE OF BIRTH: (11/04/1976) (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) DATE OF DRIVING PASS: 15 FEB 2003

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO)

IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: _____

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS)

b) ROAD SURFACE: (DRY / WET / OTHERS)

6. WAS ANYBODY INJURED (YES / NO)

7. a) REPORTED TO POLICE (YES / NO)

IF YES, PLEASE STATE WHICH POLICE STATION: _____

8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: EZ282PU MODEL: MERCEDES BENZ
 b) DRIVER'S NAME: _____
 c) NRIC/FIN/PASSPORT: _____ CONTACT: _____

9. THIRD PARTY VEHICLE

- d) VEHICLE NUMBER: _____ MODEL: _____
 e) DRIVER'S NAME: _____
 f) NRIC/FIN/PASSPORT: _____ CONTACT: _____

email: liling.yong@outlook.com

fax: _____

V1080

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7676246E



Name

YONG LI LING

杨丽玲

Race

CHINESE

Date of birth

11-04-1976

Country/Place of birth

MALAYSIA

Sex

F



REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S7676246E

Name

YONG LI LING

Birth Date: 11 Apr 1976

Issue Date: 15 Feb 2003



5609595



NRIC No: S7676246E



Date of issue

07-05-2016

9 ALEXANDRA VIEW #33-14
SINGAPORE 158742

NRIC No: S7676246E

Date: 14/02/2017

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

15 Feb 2003

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms



Licence No: S7676246E

NP 421A

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
 MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
 ROAD TRANSPORT ACT, 1987 (MALAYSIA)
 MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5069915005-03

Cover : drive CLASSIC

1. Index mark and Registration Number of Vehicle : **SJD22685**
 Chassis Number : **WVWZZZ1KZCK023697**
2. Name of Policyholder : **YONG LI LING**
3. Effective Date of Insurance : **24 Feb 2018**
4. Expiry Date of Insurance : **23 Feb 2019**
5. Persons or Classes of Persons entitled to drive#
 - (a) The Policyholder,
 - (b) Any other person who is driving on the Policyholder's order or with his/her permission,
 Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to Use#
 - (a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

This Policy does not cover

- (a) Use for hire or reward.
- (b) Use for racing, pace-making, reliability trial or speed-testing.
- (c) Use for the carriage of goods (other than samples) in connection with any trade or business.
- (d) Use for any purpose in connection with the Motor Trade.

Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: N/A
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
ADDITIONAL EXCESS	: N/A
UNNAMED DRIVER EXCESS	: PLEASE REFER OVERLEAF
REPAIR AT OWNER'S PREFERRED WORKSHOP	: NO
INSURE WITH COE	: YES
NCD PROTECTION	: YES (FREE)
TRANSPORT ALLOWANCE	: YES
EXCESS WAIVER	: YES
PRIMARY DRIVER	: YONG LI LING
NAMED DRIVER (1)	: N/A
NAMED DRIVER (2)	: N/A
HIRE PURCHASE COMPANY	: DBS BANK LTD
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : CAR INNS INSURANCE AGENCY (00000572091)
 Date of Issue : 05 Feb 2018 13:56 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive

From: Tan Siew Choo <siewchoo.tan@income.com.sg>
Sent: Friday, 2 March, 2018 4:17 PM
To: NAC-Bukit Merah; Indeco (workshop@sg.indeco.cwtlimited.com); Indeco-Mr Tan Cheng Huat; Indeco-Razali
Subject: SJD2268S, OD claim no : MT/0983382
Importance: High

Dear Indeco,

Veh is still with owner Ms Yong (tel : 83339916).

She will be back to Singapore tomorrow, kindly assist with the necessary arrangement when she is back.

OD excess waiver n 3 days of TA will be applicable.

No survey required only for this repair works.

Regards.

Without Prejudice

Tan Siew Choo
Senior Claims Executive
Motor Insurance
T +65 6430 7882
www.income.com.sg



Our Ref: MT/CA/OD/051/0983382-001/TSC

02 Mar 2018

INDECO ENGINEERS (PTE) LTD

BLK 39 DEFU LANE 12

SINGAPORE 539139

Dear Sir

CLAIM NUMBER: MT/0983382-001

REPAIR OF VEHICLE NUMBER: SJD2268S

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 02 Mar 2018

Make: VOLKSWAGEN

Model: GOLF

Estimated Repair Days: 3

Location: NATIONAL ASSESSMENT CENTRE SERVICES (BUKIT MERAH)

Address: BLK 1007 #01-11 BUKIT MERAH LANE 3 ALEXANDRA VILLAGE INDUSTRIAL ESTATE SINGAPORE 159721

Benefits Applicable: Transport Allowance and Excess Waiver

Excess Applicable: 0

Please note that supplementary items will not be allowed.

If you have any queries, please contact Tan Siew Choo at 64307882 or email us at motor@income.com.sg.

Yours sincerely

Low Choo Mee

Senior Manager

Motor Insurance

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