Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept Yr Ref: CC3/AIG18003460/hb3 Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg Body & Paint Dept PA/TP/0231/2018/MAS

24 April 2019

from

Telephone +65-Telefax +65-

EMail

Our department

Our Ref Your Ref

total pages

Date

Dear Sir,

RE: INSURANCE CLAIM FOR EA 7877 B, Audi A4 Sedan 2.0 TFSI Qu

With reference to the above-mentioned vehicle, no. EA 7877 B, claimant, Mr. Ong Yi Lin, Genevieve, please find the related document as per attached.

- A copy of the Original invoice no. 85013701 S\$19,039.75
- 2. A copy of Authorization to Act duly signed by client
- 3. A copy of the Release Voucher attached
- 4. A copy of Breakdown of Payment attached
- Loss of Use S\$800.00 (S\$100.00 x 7 working days + 1 Sunday)
- GIA Search Fee S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AIG - EA 7877 B

Premium Automobiles Pte Ltc Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183



Audi Centre Singapore 281 Alexandra Road Singapore 159938

Main Telephone 6836 2223 Main Telefax 6471 3733 Page 4 17:22 Alexandra Service Centre

Ubi Service Centre 55 Ubi Road 1

GST Reg. No. 199902271W

Service Appointment

6366 2323 9828 1233

Singapore 159938 Telephone 6388 2223 Telefax 6475 1023

INS SINTAX 0869 INVOICE OW Breakdown Service Company Reg. New 199902271W

customer care@premiumauto.com.sg

Invoice: 85013701

Account: A0006 (T

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT

AIG BUILDING

Date : 18/04/2019

(8) AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT AIG BUILDING

78 SHENTON WAY #07-16

Order : EA7877B

78 SHENTON WAY #07-16

SINGAPORE 079120 079120

Term : 30

SINGAPORE 079120

Regn No.: EA7877B (V 35753)

Regn Date: 16/11/2017

Mileage: 29557

WIP No.: 56654

Model: A4 SEDAN 2.0 TFSI quattro (Des Chassis: WAUZZZF45JA060389

Engine: CYR 051833

Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee (33)

		Deta	ils	Qty	Unit Price	Amount
X	A8W0807065D GRU A8W5807067A GRU A8W5807067A GRU A8W5807889 A8H0853741 2ZZ A8W5853737A 2ZZ A8W5807890 A8W0807669 A8D0853419F A8T0827310 A5N0919275B GRU A500919275B GRU A500919133 704 A8W5827705D A8W0853551A 2ZZ	COVER COVER GUIDE INSCRIPTION 'A4' AUDI SIGN INSCRIPTION 'TFSI' GUIDE GASKET PACKING NUT LIC PL LIG SENSOR WASHER WTHRSTRIP MOLDING	Less 020%	1.00 1.00 1.00 1.00 1.00 1.00 2.00 1.00 2.00 1.00 4.00 1.00	1902.00 1907.00 18.60 82.70 107.50 82.70 18.60 11.60 14.50 1.50 93.30 210.50 3.40 175.50 504.50	1,521.60 1,525.60 14.88 66.16 86.00 66.16 14.88 18.56 11.60 2.40 74.64 168.40 10.88 140.40 403.60
	rts 9,922.16				Sub-Total	17, 794. 16
Lab Sub	let 7,872.00				7% GST	1,245.59
Me bric	nus 0.00 ant 0.00		SEMIUM.		Grand Total	19,039.75

Received by

For & on behalf of Premium Automobiles Pte Ltd



Audi Centre Singapore 281 Alexandra Road Singapore 159938

Alexandra Service Centre 281 Alexandra Road

Ubi Service Centre

Invoice: 85013701

Date : 18/04/2019

Order : EA7877B

Term : 30

Service Appointment

9828 1233

Main felephone 6836 2223 Main Felefas 6471 3733 Page 3 17;22

Singapore 159938 Telephone 6388 2223 Telefax 6475 1023 INS SINTERX 0869INVOICE Our Breakdown Service Cospanye Reg. No. 1 199902271W Custom GST Reg. No. 199902271W

(8)

Account: A0006 (T A16 ASIA PACIFIC INSURANCE PTE LTD

customer.care@premiumauto.com.sg

MOTOR CLAIM DEPT AIG BUILDING

78 SHENTON WAY

#07-16

SINGAPORE 079120

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT

AIG BUILDING 78 SHENTON WAY #07-16

SINGAPORE 079120 079120

Regn Date: 16/11/2017

Mileage: 29557

WIP No.: 56654

Model: A4 SEDAN 2.0 TFSI quattro (Des Chassis: WAUZZZF45JA060389

Regn No.: EA7877B (V 35753)

Engine: CYR 051833

Dept: U

VSB No. :

You have been assisted by :- UB-Jiayee

(33)

		Detail	s	Qty	Unit Price	Amount
S	BODYWORK	TO REMOVE AND REALIGN CENTER AND REAR EXHAUST SILENCER	D RHS	280.00	1.00	280,00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK		192.00	1.00	192.00
5	BODYWORK	TO SUPPLY ACRYLIC SEALER, CAVITY STONE CHIP	WAX AND	500.00	1.00	500.00
X	A8W0807521H RU6		Less 020%	1.00	416.00	332.80
X	A5NA943021	LIC PL LIG (A)	Less 020%	1.00	93.30	74, 64
X	A8W5853737 2ZZ		Less 020%	1.00	82.70	66.16
Ý.	A8W5945Ø94H	TAIL LIGHT (G) (V)	Less 020%	1.00	815.50	652.40
Ŷ.	A8W0853651ACRN4		Less 020%	1.00	1870.00	1,496.00
Y.	A8W5827025J	LID	Less 020%	1.00	2362.00	1,889.60
X.	A8W5863471B 4PK	TRIM PANEL	Less 020%	1.00	146.00	116.80
¥.	A8W5813331TA	REINFORCE	Less 020%	1,00	445.00	356.00
X	A8W0807309	BRACKET	Less 020%	1.00	785.50	628.40
¥	A8W5813307A	REAR APRON	Less 020%	1.00	229.50	183.60

Sub-Total

7% GST

Grand Total



Audi Centre Singapore 281 Alexandra Road Singapore 159938 Main Telephone 5896 2223

Page 12 2 507 17:22

MOTOR CLAIM DEPT

AIG BUILDING

#07-16

78 SHENTON WAY

Telephone 6388 2223 Telefax 6475 1023

Alexandra Service Centre

281 Mexandra Road
Singapore 159938
Telephone: 6388 2222

INS 55 TPX! INVOICES: Appointment
Singapore 408699
Singapore 408699
Singapore 408699
Company Regue Noss 299902271WEmail customs

9828 1233 customer care@premiumauto.com.sg

GST Rediction. f99902271W

Date : 18/04/2019

AIG ASIA PACIFIC INSURANCE PTE LTD

Invoice: 85013701

Account: A0006 (T (0)

6366 2323

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT AIG BUILDING

78 SHENTON WAY

#87-16

Order : EA7877B

SINGAPORE 079120 079120

Term : 30

SINGAPORE 079120

Regn No.: EA7877B (V 35753)

Regn Date: 16/11/2017

Mileage: 29557

WIP No.: 56654

Model: A4 SEDAN 2.0 TFSI quattro (Des Chassis: WAUZZZF45JA060389

Engine: CYR 051833

Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee (33)

		Details	Oty	Unit Price	Amount
S	BODYWORK	AND RENEW ACCORDING TO DAMAGE. M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE	280.00	1.00	280.00
S	BODYWORK	LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS	480.00	1,00	480.00
S	BODYWORK	FOR TAIL LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO COMPONENTS. M: TO DISMANTLE REAR BUMPER AND REAR LID.CUT OUT AND WELD REAR OUTER AND INNER REAR CROSS PANELS.	2500.00	1.00	2,500.00
5	BODYWORK	REALIGN REAR LOCK CARRIER. RENEW REAR BUMPER AND REAR LID. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED M: TO RESPRAY REAR BUMPER, REAR LID AND END PANELLING. TO CARRY OUT JOINT SEALER WORK AND STONE CHIP TREATMENT	1700.00	1.00	1,700.00

Sub-Total

7% GST

Grand Total



Audi Centre Singapore 281 Alexandra Road Singapore 159938 Main Telephone 6836 2223 Main Telefax 5471 3733

Page 1 17:22

Alexandra Service Centre 5ingapore 159938

Ubi Service Centre Customer Service 55 Ubi Road 1

9828 1233

Telefax 6475 1023 INS SINTPAX0869INVOICE our Breakdown Service Company, Reg. Neg. 1299062271W custom

GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT

AIG BUILDING 78 SHENTON WAY

#97-16

SINGAPORE 079120 079120

Invoice: 85013701

Date : 18/04/2019

Order : EA7877B

Term : 30

Account: A0006 (T 0)

AIG ASIA PACIFIC INSURANCE PTE LTD

customer.care@premiumanto.com.sq

MOTOR CLAIM DEPT

AIG BUILDING 78 SHENTON WAY

#07-16

SINGAPORE 079120

Regn No.: EA7877B (V 35753)

Regn Date: 16/11/2017

Mileage: 29557

WIP No.: 56654

Model: A4 SEDAN 2.0 TFSI quattro (Des Chassis: WAUZZZF45JA060389

Engine: CYR 051833

Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE, (FRONT)	25.00	1.00	25.00
CO	SUBLET	TO SUPPLY VEHICLE NUMBER PLATE, (REAR)	25.00	1,00	25.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY ANG FRONT PARKING AID	480,00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER ASSY. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	TO RESPRAY FRONT BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR ASSY. CHECK FUNCTION	360.00	1.00	360.00

Sub-Total

7% GST

Grand Total

AUTHORISATION TO ACT

(AIG Express Third Party Claim)

I, ONG YI LIN, GENEVIEVE	(the third party claimant) of _	61 JALAN GREJA
SINGAPORE 488924	(address), owner ofEA	\7877B (vehicle no.)
hereby authorize PREMIUM AUTOM	OBILES PTE LTD ("the v	workshop") to act for me
with respect to my claim for repair cost	ts and/or rental and/or loss of use	("claim") for my vehicle
no. EA7877B that was damaged	pursuant to the accident which o	ccurred on 22/02/2018
(date) along MCE TOWARDS ECP E	BEF FORT ROAD EXIT(location)	involving vehicle no/s
SLM747T ("the accident").		
I further authorize the workshop to settle		
and the workshop is further authorized	Resid	lement of my claim with
payment cheque/s being made in favour	of the workshop.	
I further acknowledge that any settleme	nt the workshop may reach on m	ny behalf is on a without
prejudice and without admission of liabi	ility basis insofar as the driver/ow	mer/insurers of the other
vehicle/s is concerned.		
Dated this (day) of 03	(month) 20 <u>1</u> (year)	
John.	Donal	STO * ARCHIVE
Signed by the third party claimant"	Signed by "the	workshop"
with chop if applicable)	(with chop)	

RELEASE VOUCHER (AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we
have reached an agreement with the appointed surveyor of AlG Asia Pacific Insurance Pte Ltd LKI
AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for
S\$ (Repair Cost), S\$ (Loss of rental/use), S\$ (Disbursement), for vehicle no
EA7877B that was damaged pursuant to the accident which occurred on 22/02/2018 (date) along
MCE TOWARDS ECP BEF FORT ROAD EXIT (location) involving vehicle no/s SLM747T . This is
pursuant to the inspection conducted on (date) at "the workshop".
We/I confirm that we/I are/am authorized by the owner ONG YI LIN, GENEVIEVE
("the third party claimant") of vehicle no. EA7877B make the claim as set out in the above paragraph
and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/
enclose herein the letter of authority given by "the third party claimant".
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, los
and/or expense that they will or have already incurred in the event that "the third party claimant" after the
above said agreement lodges a further claim against the former for any loss and expenses suffered
pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to EA7877B
(vehicle no.) as a result of the accident.
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third
party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice
and without admission of liability basis.
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive
jurisdiction over any dispute arising out of the same.
Dated this (day) of marcH (month) 20_18 (year)
Oully PRESIDE
Signed by appointed surveyor Signed by "the workshop" (with chop)

Your Ref: CC3/AIG18003460/hb3

PA/TP/0231/2018/GW

10 March 2018

Ms. Ong Yin Lin, Genevieve 61 Jalan Greja Singapore 488924

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Motor Claims Dept

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES EA7877B/SLM747T ALONG MCE TOWARDS ECP BEF FORT ROAD EXIT.

I am the registered owner of EA 7877 B.

I confirm that I will be claiming for Loss of Use / Rental Charges / Repair Cost and hereby authorize your esteemed company to settle the Loss of Use / Rental Charges and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,

Ms. Ong Vin Lin, Genevieve

Copy to Norah Khai, Premium Automobiles Pte Ltd

BREAKDOWN OF PAYMENT

Vehicle No: EA7877B		
Accident on _22/02/2018		MCE TOWARDS ECP BEF FORT ROAD EXIT
Involving vehicle/s SL	M747T	
1) Repair cost	\$ 19,039.7	Payable to: <u>Premium Automobiles Pte Ltd</u>
2) GIA/LTA search fee	\$ 2.00	Payable to: <u>Premium Automobiles Pte Ltd</u>
3) Loss of Use or Rental Car	\$ 800-00	Payable to: ONG YI LIN, GENEVIEVE
4) Medical fees	\$	Payable to:
5) Others	\$	Payable to:



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-18-028239

Date of Request:

23/02/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd 55 Ubi Road 1

Singapore 408699

Dear Sir/Madam,

Enquiry Date

23/02/2018

Enquiry By

Lim Kee Siang

TP Vehicle No.

SLM747T

Accident Date

22/02/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLM747T	AIG Asia Pacific Insurance Pte. Ltd.	21/03/2017-20/03/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-18-028239

Date of Request:

23/02/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd

55 Ubi Road 1 Singapore 408699

Dear Sir/Madam,

Enquiry Date

23/02/2018

Enquiry By

Lim Kee Siang

TP Vehicle No.

SLM747T

Accident Date

22/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date

[X] GIRO [] Cash [] Cheque



REPUBLIC OF SINGAPORE IDENTITY CARD NO. S8617756J





ONG YI LIN, GENEVIEVE (WANG YILIN)

王 依 琳

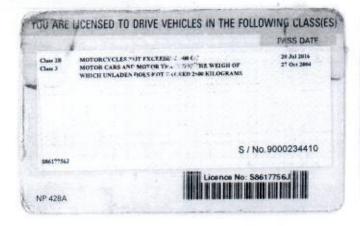
CHINESE Date of birth 12-06-1986

Sex

S8617756J

0

Country/Place of birth SINGAPORE





Date of lesue 21-06-2016

61 JALAN GREJA SINGAPORE 488924



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: ONG YI LIN, GENEVIEVE (WANG YILIN)

Period of Insurance

: 16 Nov 2017 To 15 Nov 2018

Engine No.

: CYR051833

Chassis No. : WAUZZZF45JA060389 Vehicle No.

: EA7877B

Policy No.

: 1700079021

Endorsement No.

Issued Date

: 20 Nov 2017

ABOUT THE COVER

Make/Model

: AUDI A4 2.0 TFSI Qu (Design)

Engine Capacity/Tonnage : 1,984.00 CC

Sum Insured : Market Value

First Year of Registration : 2017

Driver Restriction

: NA

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder

a) I no Policytobase b) Any other person who is driving on the Policyholder's order or with his/her permission. This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition

: 30 years old and above

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings

EXCESS

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

ONG YILIN, GENEVIEVE (WANG YILIN)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1.Audi Customer Service Center Add: 55 Uti Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident smergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125220

PREMIUM LEASING - MH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE Chieng Glan Year

78 Shenton Way #07-16 AIG Building \$079120 | T+65 6419 3000 | F:+65 6415 3723 | www.aig.com.sc

AIG Asia Pacific Insurance Pte. Ltd.

100058