# Vic (LKKAuto)

From: Vic (LKKAuto)

Tuesday, 27 February, 2018 3:24 PM Sent:

To: Claims Dept

Cc: 'Mastura'; Admin A; Asher Sng (LKKAuto); Shu Pei (LKKAuto); Vic (LKKAuto) RE: ACCIDENT INVOLVING EA 7877 B AND YOUR INSURED SLM747T DATED ON Subject:

22/02/2018 \*\*\*LKK REF:CC3/AIG18003460/hb3

Your Ref: EA 7877B "WITHOUT PREJUDICE"

Our Ref: CC3/AIG18003460/hb3

Dear Jeffery,

### ACCIDENT INVOLVING VEHICLES SLM 747T / EA 7877B / OTHERS ON 22/02/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/LOR will be based on the number of days of repair as recommended by our surveyor.

We propose for LOU/R @ \$80/\$120 daily (subject to our principal's approval).

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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**From:** Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Monday, 26 February, 2018 5:29 PM

To: Shu Pei (LKKAuto)

Cc: 'Mastura'; Admin A; Vic (LKKAuto); Asher Sng (LKKAuto); claims@premiumauto.com.sg

**Subject:** RE: ACCIDENT INVOLVING EA 7877 B AND YOUR INSURED SLM747T DATED ON 22/02/2018 \*\*\*LKK REF:CC3/AIG18003460/hb3

Dear all.

Kindly chase AIG for the liability clearance for the above mentioned vehicle.

Survey was carried out earlier by Guo Qiang.

Many thanks!

Best regards, **Jeffery Tan** 

### Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Friday, 23 February, 2018 11:14 AM

To: Claims Dept <<u>claims@premiumauto.com.sg</u>>

Cc: 'Mastura' < mastura@premiumauto.com.sg>; Admin A < admin-a@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING EA 7877 B AND YOUR INSURED SLM747T DATED ON 22/02/2018 \*\*\*LKK

REF:CC3/AIG18003460/hb3

Dear Mastura.

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.** 

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

### Shu Pei | Admin

### **LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Friday, 23 February 2018 10:29 AM

To: Admin A <admin-a@lkkauto.com>; 'Claims Department' <claims@premiumauto.com.sg>

Cc: mastura@premiumauto.com.sg

Subject: ACCIDENT INVOLVING EA 7877 B AND YOUR INSURED SLM747T DATED ON 22/02/2018

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

### TP is insured with AIG

Thank you.

Best Regards,

Mastura

Claims Administrator

## Premium Automobiles Pte Ltd (Reg No 199902271W)

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