

LIABILITY

1552010

INS. CASE OWNER:

Rashidah

CC3 / AIG18003436 / Kes352

LKK:

IDAC:

Surveyor:

KENNETH

DOI:

21/02/18

Date / Time:

21/02/18

Registered in Merimen:

22/02/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SCY 818R

Claim No.:

972650864756

Name of Insured:

KAREN NEO PEI CHAN

Policy No.:

180009173

Insured Tel No.:

HP: 9822 4690

Make / Model:

Kia Cerato

Excess See II :SS

D.O.A: 17/02/18

Place of Accident:

East Coast Park Services Rd

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHB 9815T



INSRS:

WSP: Trans Cab (Amk)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time	STAGE	DATE / PIC
01/02/18 (Ashur)	SHB 9835T - CCU/02609405814/Down 004 1165/0 SCY 818R - X * OI NR. SEND FIRST LETTER TO OI.	Non-Reporting ltr (1st): 1/3/18 Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:
9/3/18	RECD OI GIA REPORT.	
12/3/18 @ 110	CALLBD OI/OID NO RESPONSE.	
26/3/18 @ 5.11	CALLBD OI CONFIRMED ACCIDENT. OI MENTION THAT TP TRY TO OVERTAKE THE STATIONARY AND HIT THE MIRROR. INFORM TP CLAIM AND WILL GET EVIDENCE FROM TP.	Documentation Check List: Handler Typist Notification ltr (if non-pickup) After call ltr to OI: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice: LTA / GIA: Medical Bill: PIR: Mandate/Reject Instruction: LOD Payment Breakdown Form:
04-4-18	THERE IS NO DAMAGE SUSTAINED BY OI'S VEHICLE ESPECIALLY THE FRONT RIGHT DOOR. TP DAMAGE CONFINED TO MIRROR WHICH SUPPORTS OI'S VERSION. TO REJECT TP'S CLAIM.	
18-4-18	APPROVE TO REJECT TP CLAIM	
9-5-18	EMAIL WSP TO REJECT CLAIM.	
	Reject Case By (staff): SLS Approved by: V Date: 09/05/18	
PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS (days) Reduction:	%
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	% 500 (Agreed / Assessed) BOLA S/N No.:	NIL
Repair Cost:	SS	CONFLICTING VERSION.
Loss of Rental (LOR):	SS (days)	
Loss of Use (LOU):	SS (S x days)	
Loss of Income (LOI):	SS (S x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>		[Tick only one]
GIA/LTA Search	SS	
Medical:	SS	
Disbursement:	SS (e.g. Tow/ Independent)	
Legal Cost	SS	
Total:	SS	Global Sum SS:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS	Name 1:
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:

COPY SENT 14/5/18

RECEIVED 14 MAY 2018



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18003436/Kes3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 22-02-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SCY 818R	Veh. Inspected	SHB 9835T	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	22/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	17/02/2018	Inspection Date	21/02/2018	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

TRANS-CAB AUTO SERVICES PTE LTD

AAD1802-165

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHB9835T -*Not Authored*
11/11/2018

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

SHB9835T - JHOW

VF1ABL15AUC273341

RENAULT

LATITUDE

17.02.2018

AIG**PART****LIST**

1	1	BUMPER COVER FRT	\$	1,259.42	X
2	1	BUMPER RETAINER FRT LH	\$	151.41	X
3	1	BUMPER SUPPORT FRT LH	\$	123.88	X
4	1	FENDER PANEL FRT LH	\$	783.83	X
5	1	WHEELARCH FRT LH	\$	278.84	X
6	1	DOOR MIRROR LH	\$	1,483.40	
7	1	DOOR MIRROR GLASS LH	\$	148.20	} X
8	1	DOOR MIRROR BACK COVER LH	\$	218.46	
9	1	DOOR PANEL FRT LH	\$	2,844.66	
10	1	DOOR HINGE UPPER LH	\$	274.50	
11	1	DOOR HINGE LOWER LH	\$	300.55	
12	1	DOOR GLASS FRT LH	\$	722.26	

TOTAL	\$	8,589.42
10%	\$	858.94
	\$	7,730.48

Special Nett

1	1SET	FRONT BUMPER CLIP	\$	66.00	} X
2	1SET	WHEELARCH CLIP LH	\$	66.00	
3	1	TOW COVER FRT	\$	14.50	
4	1	CAP HUB LH FRT	\$	35.00	
5	1	RIM LH FRT	\$	385.00	
6	1	TYRE LH FRT	\$	330.00	
7	1SET	BUMPER SUPPORT FRT CLIP LH	\$	9.80	
8	1SET	BUMPER RETAINER FRT CLIP LH	\$	12.50	
9	1	DOOR STICKER "Trans-cab"	\$	80.00	
10	1	DOOR STICKER "Classic"	\$	30.00	

TOTAL	\$	1,028.80
TOTAL PARTS	\$	8,759.28

TRANS-CAB AUTO SERVICES PTE LTD

AAD1802-165

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHB9835T -

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$	2,800.00	601
To Check Electrical Lighting Concerned.	\$	170.00	201
Putty and spray painting of the affected portion.	\$	3,000.00	501
To check steering geometry and computer wheel alignment	\$	220.00	121 X
Towing Fees	\$	120.00	121 X
To transfer of tire, rim and on wheel balancing.	\$	170.00	121 X
To rust-proofing of the affected areas.	\$	170.00	121 X
To Transfer Of Fender Fittings, Attachments And Perform Water Seepage Test.	\$	170.00	121 X
To transfer of door fittings, attachment and perform water seepage test.	\$	170.00	121 X

TOTAL	\$	6,990.00
Over All Total	\$	15,749.28

(PARTS BY PARTS) Repair Days**10 Days**

1 day

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

View Received Message

This mail is associated with :

***SHB9835T (9726308647SG)**
[SCY818R]

TP

TRANS-CAB SERVICES PTE LTD

Feb 17 2018 9:00PM

[KAREN NEO PEI CHEN]

Trans-cab Auto Services Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on **23/02/2018 13:59 PM.**

To LKK_HQ

Subject No OI GIA Report

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : Karen Neo Pei Chen

Address :

417

Eunos Road 5

#14-16

Singapore 400417

Mobile No: 98324690

Thank you.

Regards,

Darshene

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18003436/Kes3

01st March 2018

Karen Neo Pei Chen

417

Eunos Road 5

#14-16

Singapore 400417

Dear Sirs,

**ACCIDENT INVOLVING SCY 818R AND SHB 9835T ON 17/02/2018 ALONG / AT
EAST COAST PARK SERVICES ROAD**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Asher Sng

Claims

Tel : 6841 6051

Fax: 6741 4108

Email : AsherSng@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR ACCIDENT INTERVIEW FORM

NAME (DRIVER) : Faulkner Neo Wei Jeng
VEHICLE NUMBER : SCY8182
DATE/TIME OF ACCIDENT : 17/2/2018 @ 2120hrs
PLACE OF ACCIDENT : east coast park service rd
THIRD PARTY VEHICLE (IF ANY) : SHB 9825T

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

from home changi rd to east coast park.

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT IS THE RESULT?

No

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

squash through & hit my side mirror
to avoid the incoming car.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No



Name:

I Affirmed The Above Information Is Given To My Best Knowledge.



Auto
Consultants
Pte Ltd

51 CUBA W L, #01-25 PAYA LEBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563501 FAX : (065) 62563513

Our Ref: CC3/AIG18003436/Kes3

01st March 2018

Karen Neo Pei Chen

417

Eunos Road 5

#14-16

Singapore 400417

Dear Sirs,

**ACCIDENT INVOLVING SCY 818R AND SHB 9835T ON 17/02/2018 ALONG / AT
EAST COAST PARK SERVICES ROAD**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Asher Sng
Claims

Tel : 6841 6051

Fax: 6741 4108

Email : AsherSng@lkkauto.com

c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

certificate of insurance

Asher Sng (LKKAUTO)

From: Mohamedrasheed, Rashidah <Rashidah.Mohamedrasheed@aig.com>
Sent: Wednesday, 18 April 2018 1:22 PM
To: Asher Sng (LKKAUTO)
Cc: Vic (LKKAUTO)
Subject: [MANDATE REQUEST] Accident involving SCY 818R and SHB 9835T on 17/02/2018

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

Please proceed to reject.

Thank you

Rashidah Rasheed
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1767 | Fax +(65) 6835 7416

Rashidah.Mohamedrasheed@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Monday, April 16, 2018 11:46 AM
To: Mohamedrasheed, Rashidah
Cc: Vic (LKKAUTO)
Subject: [MANDATE REQUEST] Accident involving SCY 818R and SHB 9835T on 17/02/2018

Hi Rashidah,

We refer to the email below.

TP reported that OI open the front right door and hit onto his taxi left side mirror.

OI reported that TP overtake her parked vehicle and both side mirror got in contact.

Third party have no video / evidence.

There is no damage sustained by insured vehicle especially the front right door, third party damage confined to side mirror which supports insured version.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]

Sent: Thursday, 29 March, 2018 4:20 PM

To: sur@lkkauto.com; assignments@lkkauto.com

Subject: OI REPORTED.

This mail is associated with :
***SHB9835T (9726308647SG)**
[SCY818R]

TP
TRANS-CAB SERVICES PTE LTD
Feb 17 2018 9:30PM
[KAREN NEO PEI CHEN]
Trans-cab Auto Services Pte Ltd

Dear Sirs,

Please obtain evidence i.e. video footage from TP.

OI reported, his vehicle parked & TP passed collided onto his stationary vehicle.

Thank you

[This mail is sent from a mailer account - do not reply to this email address]

Sent by : Mohd-Rasheed, Rashidah (AIG Asia Pacific Insurance Pte. Ltd.)

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 9 May 2018 3:19 PM
To: 'Jasmine Tan'; 'Ng Wai Yin'
Cc: 'claims@transcab.com.sg'
Subject: Your Ref: AAD 1802-165, ACCIDENT INVOLVING SHB 9835T AND SCY 818R ON 17.02.2018
Attachments: OI SKETCH PLAN.pdf

Your Ref: AAD 1802-165
Our Ref: CC3/AIG18003436/Kea3

Without Prejudice

Hi Sir/Mdm,

We refer to the above matter.

ACCIDENT INVOLVING SHB 9835T AND SCY 818R ON 17.02.2018

We attached here with a copy of our insured's accident statement for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client overtake our insured parked vehicle and damage to the side wing mirror.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Feb 2018 Edit Reg		21 Feb 2018 00:00 Edit Adj Rpt	S\$1,150.00 Edit Estimates	S\$1,150.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	KAREN NEO PEI CHEN , ID: S7425028I, Tel: +6598324690		
Main Claimant:	TRANS-CAB SERVICES PTE LTD , Co. Reg. No.: 200303878K		
Vehicle Reg. No.:	SHB9835T	Date of Loss:	17/02/2018 21:00 - :59 [53 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 9726308647SG	Policy/Cover Note No.:	1800007378 (Comprehensive)
Vehicle Reg. No. (Insured):	SCY818R	Policy No. (Claimant):	VPX/P1680520
		Excess:	
Repairer:	Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Mohd-Rasheed, Rashidah - 64191767] Rashidah.Mohamedrasheed@aig.com		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 05/03/2018]		
Driver/Custodian (Insured):	MALCOLM NEO WEI JENG (LIANG WEIJUN) (), NRIC: S7836019D		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (23/02/2018): No OI GIA Report

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

Claim Documents

***SHB9835T (9726308647SG)**
[SCY818R]
TP
TRANS-CAB SERVICES PTE LTD
Feb 17 2018 9:30PM
[KAREN NEO PEI CHEN]
Trans-cab Auto Services Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser ▼
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Assessment Reports				1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	09/03/18 15:47	Accident Statement From: SC - Reg. No: SCY818R, Claimant: KAREN NEO PEI CHEN	1	Load HTM	

Photos/Images				3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	09/05/18 15:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
2	09/05/18 15:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
3	09/05/18 15:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	09/05/18 15:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	09/05/18 15:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	09/05/18 15:22	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	09/05/18 15:22	Odometer Reading	1	Load JPG	<input checked="" type="checkbox"/>
8	09/05/18 15:22	Chassis Number	1	Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	23/02/18 09:04	TP GIA REPORT	1	Load PDF	
2	23/02/18 09:04	TP ESTIMATE- MARKED	1	Load PDF	
3	01/03/18 14:39	SCY 818R - NON REPORTING LETTER	1	Load PDF	
4	09/05/18 15:21	APPROVAL TO REJECT TP CLAIM	1	Load PDF	
5	09/05/18 15:21	EMAIL WSP TO REJECT TP CLAIM	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer
 Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18003436/KEA3S2
Date: 17/05/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800007378
Claimant Vehicle No: SHB9835T Insured Vehicle No: SCY818R
Date of Loss: 17/02/2018 Nature of Claim: TP Claim No: 9726308647SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB9835T
Make & Model: RENAULT LATITUDE, 2.0 L DCI (A) Engine No: M9R8839C000364
Reg. Date: 20/08/2013 (Man. Year: 2013) Chassis No: VF1ABL15AUC273341
Colour: Metallic White/Red Odometer: 496072 km
Engine Capacity: 1995 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60R16 Rear Tyre Size: 215/60R16
Front Left Side: Primewell 9 mm Rear Left Side: Primewell 9 mm
Front Right Side: Primewell 9 mm Rear Right Side: Primewell 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,759.27	1,335.06	7,424.21	84.76
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,990.00	130.00	6,860.00	98.14
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	15,749.27	1,465.06	14,284.21	90.70
Approved Total (Overridden) (S\$)		1,150.00		
(S\$)	15,749.27	1,150.00	14,599.27	92.70
+ GST 7.00/7.00% (S\$)	1,102.45	80.50	1,021.95	92.70
Nett Amount (S\$)	16,851.72	1,230.50	15,621.22	92.70

INSPECTION

Date of Assignment: 21/02/2018
Date Inspected: 21/02/2018 Inspected At: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)
2, Ang Mo Kio Street 63
Singapore 569111
Estimated Period of Repair: 1.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_printprt&caseid=686126&extid=265166&CFID=33957680&CFTOKEN=1

any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER FRT	Serviceable	1,259.42 FL	*- FL
2	1		*BUMPER RETAINER FRT LH	Serviceable	151.41 FL	*- FL
3	1		*BUMPER SUPPORT FRT LH	Serviceable	123.88 FL	*- FL
4	1		*FENDER PANEL FRT LH	Repair	783.83 FL	*- FL
5	1		*WHEELARCH FRT LH	Serviceable	278.84 FL	*- FL
6	1		*DOOR MIRROR LH	Cracked	1,483.40 FL	*1,483.40 FL
7	1		*DOOR MIRROR GLASS LH	Not Necessary	148.20 FL	*- FL
8	1		*DOOR MIRROR BACK COVER LH	Not Necessary	218.46 FL	*- FL
9	1		*DOOR PANEL FRT LH	Repair	2,844.66 FL	*- FL
10	1		*DOOR HINGE UPPER LH	Repair	274.50 FL	*- FL
11	1		*DOOR HINGE LOWER LH	Repair	300.55 FL	*- FL
12	1		*DOOR GLASS FRT LH	Serviceable	722.26 FL	*- FL
13	1		*SET FRONT BUMPER CLIP	Not Necessary	66.00 FS	*- FS
14	1		*SET WHEELARCH CLIP LH	Not Necessary	66.00 FS	*- FS
15	1		*TO COVER FRT	Serviceable	14.50 FS	*- FS
16	1		*CAP HUB LH FRT	Serviceable	35.00 FS	*- FS
17	1		*RIM LH FRT	Serviceable	385.00 FS	*- FS
18	1		*TYRE LH FRT	Serviceable	330.00 FS	*- FS
19	1		*SET BUMPER SUPPORT FRT CLIP LH	Not Necessary	9.80 FS	*- FS
20	1		*SET BUMPER RETAINER FRT CLIP LH	Not Necessary	12.50 FS	*- FS
21	1		*DOOR STICKER TRANS-CAB	Not Necessary	80.00 FS	*- FS
22	1		*DOOR STICKER CLASSIC	Not Necessary	30.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	9,618.21	1,483.40
- List Item Discount on L Items 10.00/10.00% (\$\$)	858.94	148.34
Total Parts (\$\$)	8,759.27	1,335.06

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME.	New	2,800.00	60.00
2	TO CHECK ELECTRICAL LIGHTING CONCERNED.	New	170.00	20.00
3	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.	New	3,000.00	50.00
4	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	New	220.00	0.00
5	TOWING FEES.	New	120.00	0.00
6	TO TRANSFER OF TIRE, RIM AND ON WHEEL BALANCING.	New	170.00	0.00
7	TO RUST-PROOFING OF THE AFFECTED AREAS.	New	170.00	0.00
8	TO TRANSFER OF FENDER FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	New	170.00	0.00
9	TO TRANSFER OF DOOR FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	New	170.00	0.00
Gross Labour Cost (S\$)			6,990.00	130.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >