

INS. CASE OWNER:

CC 3/LCR 1800 3425, S pa3/v

LKK:
IDAC:

Surveyor:

ywk

DOI:

ASSIGNMENT

21/2/18

Date / Time:

21/02/18

Registered in Merimen:

22/02/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SL6 1570J

Name of Insured:

LUPP PL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

20/02/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Amman Bin Hasbi

Driver Tel No.:

8821 2626

(V/E YES / NO)

Claim No.:

060513553356

Policy No.:

0999994978

Make / Model:

Mazda 3.

Place of Accident:

Yusuf Ave 9

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHB 5373K



INSRS:

WSP:

Tel:

Smpt

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

RECEIVED 23 MAR 2018

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS 867.92

Loss of Rental (LOR):

SS 241.82

(

2 days)

x \$120.91

Loss of Use (LOU):

SS

(5 -

x -

days)

Loss of Income (LOI):

SS 120.00

(50

x 2

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

LOR + LOI

(Tick only one)

GIA/LTA Search

SS

7.00

Medical:

SS

Disbursement:

SS

Legal Cost

SS

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320 + \$20.

Total:

SS 1236.74

Global Sum SS: 1230.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 1230.00

Name 1:

SMPT TAXIS Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

SWELOUT

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No: _____

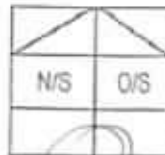
Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repels: 2 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Date / Time | Action / Instruction

Veh No: SHB 5373K- Tr Regn: 10/11/12

Type: M.Car / M.Cycle / Bus / Van / Lorry / ☒ Prime Mover /

Truck / Trailer or

Make: Toyota Prius-4 cc 1798

Colour: Silver A/C: Insured / Std / NI / NA

Sp.Reading: 41344 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKB 3F4103575513

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: N/A / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mm

D.O.A. 20/1/12 D.O.I. 21/2/12

Survey held at SMK

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

TAX/02/18/2116

LKR

AIG

PIP \$ 867.92 (Red \$ 1108.71 / 58%).

56615703

Date/Time, File Pass to?

☐

: Prel. Report

☐

: Final Report

1) _____
Date/Time, File Return to?

2) _____

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____) \$ + RS. \$☐ : Interview (\$ _____) : Photos☐ : Tech. Ins (\$ _____) : Copies☐ : Weekend (\$ _____)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC3/LCR18003425/Spa3	
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120			Date : 22-02-2018	
			Code : LCR	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLL 1570J	Veh. Inspected	SHB 5373K	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	22/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	20/02/2018	Inspection Date	21/02/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



SMRT Automotive Service Pte Ltd

80 Woodlands Industrial Park E4, Singapore 757705

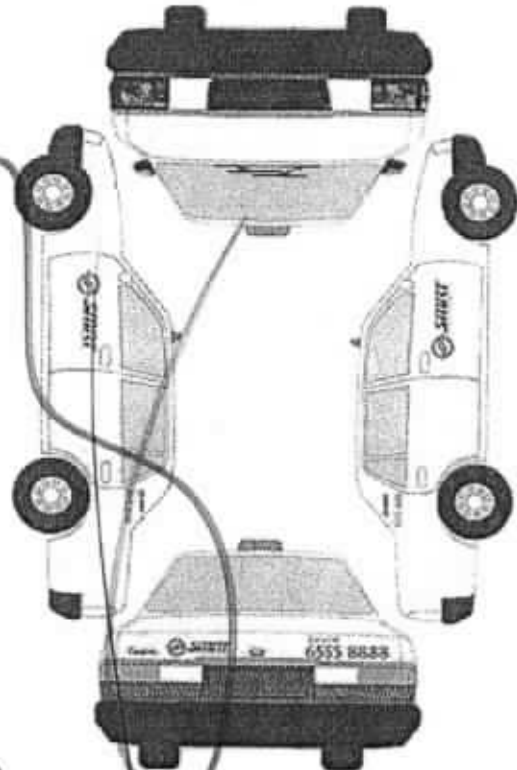
FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates**Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre**

Reg. No : SHB6373K
Ref. No : TAX/02/18/2116
Reg. Date : 30/11/2017
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS4
Name of Driver : LIM CHEE YIN
Type of Accident : HEAD TO REAR
Date / Time of Accident : 20/02/2018 03:36:00 AM
Accident Reported Date / Time : 20/02/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Sebastian
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024094669
Special Instruction to ARC, if any :
SLL1570J *ALG p/p*
BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL
SURVEYOR SEBASTIAN (LKK) & Email : sebastianeang @lkkauto.com HP: 90036121
Prepared Date : 20/02/2018 04:22:59 PM



Recording Camera

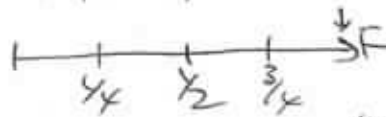
☐ ☒

Radio Antenna

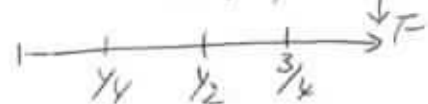
☐ ☒1st witnessDate *21-2-18*2nd witness

Date

41844



41904

*QC 23/2/18 15.30 Pass*

LEE SHENG AUTO PTE LTD

Vehicle Return Date: *23/02/2018*Vehicle Return Time: *10:59*

SMRT staff sign: _____

Section B - To be Completed by Service Advisor, Accident Repair Centre



Chassis No : JTDKB3FU103575513

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	200.00
Total Spray Painting Charges	: 558.00	200.00
Total Material Charges	: 890.62	437.92
Other Charges	: 280.00	30.00
TOTAL	: 2,066.62	867.92
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 4.00	2.00
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sign Off Date	: 20/02/2018 07:38:00 PM	21/02/2018 03:35:13 PM
		

Prepared / Adjusted Date :

Remarks :

Prepared Date : 20/02/2018 07:38:00 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1802-0398

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00	200.00 /
Total Labour	338.00	200.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00 /
TO RESPRAY BUMPER BEAM	180.00	0.00
Total Spray Painting & Panel Beating	558.00	200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00 /
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	280.00	30.00

Let-A-Get Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary damage must be resurveyed **and** is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attache
5215947913			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace	No <input checked="" type="checkbox"/>
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Check	No <input checked="" type="checkbox"/>
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No <input checked="" type="checkbox"/>
5246247030			PAD, RR BUMPER, RH & LH, 1	2	3.80	25.00	5.70	Replace	Check	No <input checked="" type="checkbox"/>
5246247020			PAD, RR BUMPER, RH & LH, 2	2	3.80	25.00	5.70	Replace	Check	No <input checked="" type="checkbox"/>
5246247010			PAD, RR BUMPER, RH & LH, 3	2	3.80	25.00	5.70	Replace	Check	No <input checked="" type="checkbox"/>
5219147030			SEAL, RR BUMPER ARM, RH & LH	2	11.00	25.00	16.50	Replace	Check	No <input checked="" type="checkbox"/>
5202347030			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Check	No <input checked="" type="checkbox"/>
5245347010			GUARD, RR BUMPER, LOWER	1	558.30	100.00	0.00	Replace	Repair	No <input checked="" type="checkbox"/>
TOTAL MATERIALS								890.63	437.92	
TOTAL MATERIALS(Discounted)								890.62	437.92	
Added Spare Parts / Material Usage After Surveyor Signed off										

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

437.92 /
700 /
+ 230 /

867.92 /

Subscribed
28/2/18

SMRT Accident Vehicle Repair Estimates

AK

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5373K
 Ref. No : TAX/02/18/2116
 Reg. Date : 30/11/2017
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS4
 Name of Driver : LIM CHEE YIN
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 20/02/2018 03:36:00 AM
 Accident Reported Date / Time : 20/02/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024094669
 Special Instruction to ARC, if any :
 SLL1570J
 Prepared Date : 20/02/2018 04:22:59 PM



Sebastian
 21/2/18

- Part by part repair
 - Question Mark Item
 Photo
 - Photo Before Paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU103575513

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	0.00
Total Spray Painting Charges	: 558.00	0.00
Total Material Charges	: 1,309.34	1,309.34
Other Charges	: 280.00	0.00
TOTAL	: 2,485.34	0.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 4.00	0.00
Prepared / Adjusted By	:	2 days
Arc / Surveyor Sign Off Date	: 20/02/2018 07:38:00 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 20/02/2018 07:38:00 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00	0.00 250
Total Labour	338.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 350
TO RESPRAY BUMPER BEAM	180.00	0.00
Total Spray Painting & Panel Beating	558.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 30
TO REPLACE SUNDRY PARTS	100.00	0.00 X
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	280.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
215947913			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace ✓ ckk	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace ?	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace ✓ NCS	No
246247010			PAD, RR BUMPER, RH & LH , 1	2	3.80	25.00	5.70	Replace	Replace ?	No
246247010			PAD, RR BUMPER, RH & LH , 2	2	3.80	25.00	5.70	Replace	Replace ?	No
24624700			PAD, RR BUMPER, RH & LH , 3	2	3.80	25.00	5.70	Replace	Replace ?	No
21914700			SEAL, RR BUMPER ARM, RH & LH	2	11.00	25.00	16.50	Replace	Replace ?	No
20234700			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Replace ?	No
24534700			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace R	No
TOTAL MATERIALS								1,309.35	1,309.34	
TOTAL MATERIALS(Discounted)							1,309.34	1,309.34		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Hsiao Tong (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Monday, 26 March 2018 9:19 AM
To: CS A Team; Admin A
Subject: Re: Accident on 20/2/2018 involving SHB 5373K & SLL 1570J (AIG insured) Our Ref: TAX/02/18/2116/lg
Attachments: 02 18 2116.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$867.92	✓
Loss of Rental	\$362.73	(3 days x \$120.91)
Loss of Income	\$180.00	(3 days x \$60.00)
LTA Search Fee	\$7.00	
Total	\$1417.65	

2 days.

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

1236.74.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 27 March 2018 12:57 PM
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: Accident on 20/2/2018 involving SHB 5373K & SLL 1570J (AIG insured) Our Ref: TAX/02/18/2116/lg *** LKK REF: CC3/LCR18003425/Spa3

Without Prejudice

Hi Lee Gek,

We refer to the above matter.

We propose settlement at a global sum of **\$1,230.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 26 March 2018 10:33 AM
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident on 20/2/2018 involving SHB 5373K & SLL 1570J (AIG insured) Our Ref: TAX/02/18/2116/lg *** LKK REF: CC3/LCR18003425/Spa3

Dear Lee Gek,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18003425/Spa3	Hsiao Tong - 6742 3197

To check availability of the case handler, you may contact the undersigned.

Thank you.

Hsiao Tong (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Wednesday, 28 March 2018 9:30 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Accident on 20/2/2018 involving SHB 5373K & SLL 1570J (AIG insured) Our Ref: TAX/02/18/2116/lg *** LKK REF: CC3/LCR18003425/Spa3

Dear Hsiao Tong,

We accept your global offer of \$1,230.00 (all in). Please let us have your DV. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 27/03/2018 12:57
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: Accident on 20/2/2018 involving SHB 5373K & SLL 1570J (AIG insured) Our Ref: TAX/02/18/2116/lg *** LKK REF: CC3/LCR18003425/Spa3

Without Prejudice

Hi Lee Gek,

We refer to the above matter.

We propose settlement at a global sum of **\$1,230.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 26 March 2018 10:33 AM

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident on 20/2/2018 involving SHB 5373K & SLL 1570J (AIG insured) Our Ref: TAX/02/18/2116/lg ***
LKK REF: CC3/LCR18003425/Spa3

Dear Lee Gek,

Thank you for your email.

Please note that:-

LKK ref	Officer in charge
CC3/LCR18003425/Spa3	Hsiao Tong - 6742 3197

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

Sent: Monday, 26 March, 2018 9:19 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident on 20/2/2018 involving SHB 5373K & SLL 1570J (AIG insured) Our Ref: TAX/02/18/2116/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$867.92
Loss of Rental	\$362.73 (3 days x \$120.91)
Loss of Income	\$180.00 (3 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$1417.65

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 7 March 2018 4:51 PM
To: 'Eileen, May Hwee Yap'
Subject: ACCIDENT INVOLVING SLL 1570J(AIG) & SHB 5373K ON 20/02/2018

Your Ref: **SLL 1570J**
Our Ref: CC3/LCR18003425/Spa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLL 1570J(AIG) & SHB 5373K ON 20/02/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them,

We have received a claim from SHB 5373K against your insurance policy.

Based on the accident report and accident scenario, liability is down against us.
We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 5373K (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 5373K that was damaged pursuant to the accident which occurred on 20/02/2018 (date) along YISHUN AVE 9 (location) involving vehicle no/s SLL 1570J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 29 (day) of March (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,230.00 (Global Sum) for vehicle no. SHB 5373K that was damaged pursuant to the accident which occurred on 20/02/2018 (date) along YISHUN AVE 9 (location) involving vehicle no/s SLL 1570J.

This is pursuant to the inspection conducted on 21/02/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 5373K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 5373K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of March (month) 2018 (year)



yuk

Signed by appointed surveyor



Signed by "the workshop" (with chop)



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180300032
Date : 02.03.2018
Vehicle No. : SHB5373K
Your Ref No. : TAX/02/18/2116
Our Ref No. : 24094669
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	(Discount) Amount	Amount
Parts					
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(25.00)	\$ 105.97	\$ 317.92
SENSOR REVERSE	0.00	\$ 180.00	(0.00)	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	(0.00)	\$ 0.00	\$ 120.00
PAD, RR BUMPER, RH & LH , 1	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 2	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	(25.00)	\$ 0.00	\$ 0.00
REAR BUMPER REINFORCEMENT	0.00	\$ 318.80	(25.00)	\$ 0.00	\$ 0.00
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(100.00)	\$ 558.30	\$ 0.00
Sub-Total					\$ 437.92
Labour					
TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 867.92

Remark :

Make/Model : PRIUS4
Accident Date : 20.02.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/02/18/2116

From: SMRT Taxis Pte Ltd

Date: 01/03/2018

ACCIDENT ON 20/02/2018 INVOLVING SHB 5373K & SLL 1570J
ALONG YISHUN AVE 9

This is to confirm that the daily rental rate for SHB 5373K is \$120.91 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHB5373K

Accident Case No. : TAX/02/18/2116

Make / Model : TOYOTA PRIUS GEN4

Ref. No. : 24094669

Date and Time Vehicle off-road for Accident Repair : 20.02.2018 15:58:00

Date and Time Repair Completed : 23.02.2018 15:45:32

Remarks :

Generated by : NGSIUCHING

Printed on : 23.02.2018

Enquire Transaction History

Transaction History Details

Log Date/Time:	21 Feb 2018 / 11:08:47		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLL1570J		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHQ - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180221110847750901

Search Date / Time: 20 Feb 2018 03:36:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Feb 2018 Edit Reg		21 Feb 2018 00:00 Edit Adj Rpt	\$5867.92 Edit Estimates	\$5867.92 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K		
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHB5373K	Date of Loss:	20/02/2018 03:00 - :59 [2 Months and 21 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 0605135533SG	Policy/Cover Note No.:	0999994978
Vehicle Reg. No. (Insured):	SLL1570J	Policy No. (Claimant):	D-17087562MFSH
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Wilson-KL]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 05/03/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (23/02/2018): No OI GIA Report
- AIG_SG (23/02/2018): Request To Upload TP GIA Report

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB5373K (0605135533SG)
[SLL1570J]
TP
SMRT TAXIS PTE LTD
Feb 20 2018 3:00AM
[LCRF PTE LTD]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences				
<div>1 per page <input type="checkbox"/></div>			<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit
Photos/Images				
<div>3 per page <input type="checkbox"/></div>			<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/03/18 11:12	General View		Load JPG
2	01/03/18 11:12	General View		Load JPG
3	01/03/18 11:12	General View		Load JPG
4	01/03/18 11:12	General View		Load JPG
5	01/03/18 11:12	General View		Load JPG
6	01/03/18 11:12	General View		Load JPG
7	01/03/18 11:12	Odometer Reading		Load JPG
8	01/03/18 11:12	General View		Load JPG
9	01/03/18 11:12	Chassis Number		Load JPG
10	01/03/18 11:12	Chassis Number		Load JPG
11	01/03/18 11:13	Reinspection Photo		Load JPG
12	01/03/18 11:13	Reinspection Photo		Load JPG
13	01/03/18 11:13	Reinspection Photo		Load JPG
14	01/03/18 11:13	Reinspection Photo		Load JPG
15	01/03/18 11:13	Reinspection Photo		Load JPG
16	01/03/18 11:13	Reinspection Photo		Load JPG
17	01/03/18 11:13	Reinspection Photo		Load JPG
18	01/03/18 11:13	Reinspection Photo		Load JPG
Documentation				
<div>1 per page <input type="checkbox"/></div>			<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/02/18 11:55	TP ESTIMATE - MARKED		Load PDF
2	26/02/18 11:55	TP GIA REPORT		Load PDF
3	07/03/18 16:45	OI GIA		Load PDF
4	05/04/18 11:19	WORKSHOP INVOICE		Load PDF
5	05/04/18 11:19	AUTHORISATION TO ACT FORM		Load PDF
6	05/04/18 11:19	Release Voucher		Load PDF
7	05/04/18 11:19	RENTAL RECEIPT		Load PDF
8	05/04/18 11:19	LTA SEARCH		Load PDF
9	05/04/18 11:19	LETTER TO OI		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST			Reset Save Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLL1570J (Insd veh)	Model:	TOYOTA PRIUS 1.8 HYBRID
	SHB5373K (TP veh)		CVT (A)
Date of Accident:	20/02/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No	
Repair Estimate	:	\$		2,810.60
Final Repair Cost	:	\$		1,230.00
Loss of Use	:	\$		2.00 days at \$60.00 per day
Rental (if any)	:	\$		2 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		1,230.00

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	1,230.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

05 Apr
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18003425/SPA3Q2

Date: 05/04/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994978
 Claimant Vehicle No: SHB5373K Insured Vehicle No: SLL1570J
 Date of Loss: 20/02/2018 Nature of Claim: TP Claim No: 0605135533SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB5373K
 Make & Model: TOYOTA PRIUS, 1.8 HYBRID CVT (A) Engine No: 2ZRS109245
 Reg. Date: 30/11/2017 (Man. Year: 2017) Chassis No: JTDKB3FU103575513
 Colour: Maroon Odometer: 41844 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,634.60	437.92	1,196.68	73.21
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,176.00	430.00	746.00	63.44
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	2,810.60	867.92	1,942.68	69.12
+ Loss of Use (2.0 x S\$60.00/day) (S\$)		120.00		
+ Car Rental (2.0 x S\$120.91/day) (S\$)		241.82		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		1,236.74		
Global Sum Settlement (S\$)		1,230.00		

INSPECTION

Date of Assignment: 21/02/2018
 Date Inspected: 21/02/2018 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705
 Estimated Period of Repair: 2.0 days

Adjuster: Sebastian Yeang Wai Keen**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER ,RR BUMPER ASSY (DISC 25%)	Cracked	423.90 F	*317.92 F
2	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
3	1		*SENSOR REVERSE	Not Necessary	180.00 F	*- F
4	2		*PAD ,RR BUMPER ,RH & LH ,1	Not Necessary	5.70 F	*- F
5	2		*PAD ,RR BUMPER ,RH & LH ,2	Not Necessary	5.70 F	*- F
6	2		*PAD ,RR BUMPER ,RH & LH ,3	Not Necessary	5.70 F	*- F
7	2		*SEAL ,RR BUMPER ARM ,RH & LH	Not Necessary	16.50 F	*- F
8	1		*REAR BUMPER REINFORCEMENT	Not Necessary	318.80 F	*- F
9	1		*GUARD ,RR BUMPER ,LOWER	Repair	558.30 F	*- F

F=Franchise part.

Total Parts (S\$) **1,634.60** **437.92**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	338.00	200.00
2	SPRAY PAINT	New	558.00	200.00
3	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	30.00
4	TO REPLACE SUNDRY PARTS	New	100.00	0.00
5	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			1,176.00	430.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >