

Surveyor:

ADRIAN

DOI:

ASSIGNMENT

21-02-18

Date/Time:

21-02-18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGK 8978K

Name of Insured:

Lost Limousine Services P/L

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A: 16-02-18

Is driver the owner?

(YES/NO)

Nature of Accident:

If NO, Driver Name / Age:

Khad Hym Sey, Bradehn

Driver Tel No.:

96570496

(V/L: YES/NO)

Claim No.:

DM 1877000483/37

Policy No.:

DM 1877000483/37

Make / Model:

T. Mgh

Place of Accident:

Bradehn Rel > Bradehn

OI GIA REPORT: YES/NO : TP GIA REPORT: YES/NO

Insured Liability:

%

Final ? Yes/No

SGK 8978K

SKT 4542R

SGM 9575X



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

mg/10/10/18

TP



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

6/6
10/18SKT 4542R, NA/18/02/18 3249/24 10/18/18
SGK 8978K, NA/18/02/18 3249/24 10/18/18

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

Email 07-06-18

After call ltr to OI:

0.6-18

File pass to typist to prepare report.

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher (10/10/18)

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

RECEIVED 12 JUN 2018

PRELIMINARY ADVICE Date/Time: 0.6-18

Sent By: MGH

Post-Repair Photos:

Others:

FINALIZATION

Date/Time: -

Confirm with: SA WONG

Confirm by: LKH

Repair Cost

U

\$50,000.00

(10 days)

Reduction:

48 %

Email ☒Call ☐

FINAL SETTLEMENT

Date/Time: 12-10-18

Confirm with: SA WONG

Email ☒Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : 28

If NO or B 28, Ass. Lia : 10/18

Repair Cost:

W/L

\$510,914.00

3 vms 16/10/18

Loss of Rental (LOR):

\$5 -

(10 days)

Loss of Use (LOU):

\$5 1,710.00

(\$ 90 x 19 days)

Loss of Income (LOI):

\$5 -

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

\$5 1.45

Medical:

\$5 -

Disbursement:

\$5 80.00

(e.g. Tow/ Independent)

Legal Cost

\$5 -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee

+400

Total:

\$5 12,711.45

Global Sum SS:

FINAL PAYMENT

Date/Time: 12-10-18

Confirm with: SA WONG

Email ☒Call ☐

Payee 1:

\$5 12,711.45

Name 1:

W/L SOLUTION P/L

Payee 2: (Strike if N.A.)

\$5 -

Name 2:

Payee 3: (Strike if N.A.)

\$5 -

Name 3:

16/10/18

OAL

ONE

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SKT4542R Yr Regn: 2015 June
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Toyota Wish c.c. 1797
 Colour: Grey A/C: Insured / Std / NI / NA
 Sp. Reading: 96015 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: ZGE206021848
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim STD A/Rim or
 Tyre Size: F: 205/55R16
 R: 205/55R16
 BS / DUN / EXNOVA / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or W
 Front _____ Rear _____
 R/Bal. 06 mm R/Bal. 06 mm
 L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. _____ D.O.I. 21/02/18
 Survey held at MG Solution
 Des. of Damage: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time _____ Action / Instruction
TP EQ.
45 = 10.200 (RSD = 9.325.38 40%)

Date/Time. File Pass to?

☐ : Preli. Report
☐ : Final Report

1)

Date/Time. File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp (\$ _____) ☐ : \$ + RS \$ _____
☐ : Interview (\$ _____) ☐ : Photos
☐ : Tech Invs (\$ _____) ☐ : Others
☐ : Weekend (\$ _____)

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC6/EQ18003422/Aea3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 22-02-2018	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SGK 8978K	Veh. Inspected	SKT 4542R
Policy No.	DMCFHQ17-000182	Coverage (\$)	0.00
Claim No.	DM18HO00483/JT	Excess (\$)	0.00
Assign From		Assign Date	22/02/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	16/02/2018	Inspection Date	21/02/2018
Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

Email : mg3solution@gmail.com

TO	: EQ INSURANCE	DATE	: 20/02/2018
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: SKT 4542R		
MODEL	: TOYOTA WISH 1.8A	Asher	
CHASSIS NO		ZGE206021848	
<u>ACCIDENT DETAILS</u>		DATE	: 16-Feb-18
		TIME	: 12:15HRS
THIRD PARTY REQUESTOR / CONTACT		:	JACK LI

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	BONNET <i>Replaced</i>	1	\$ 1,050.00	\$ 1,050.00
2	FRONT BUMPER <i>Replaced</i>	1	\$ 820.00	\$ 820.00
3	FRONT BUMPER SIDE RETAINER RH <i>new</i>	1	\$ 85.00	\$ 85.00
4	FRONT BUMPER REINFORCEMENT <i>new</i>	1	\$ 390.00	\$ 390.00
5	FRONT BUMPER SPONGE <i>Replaced</i>	1	\$ 160.00	\$ 160.00
6	FRONT BUMPER FOGLAMP RH <i>Replaced</i>	1	\$ 350.00	\$ 350.00
7	FRONT BUMPER FOGLAMP COVER RH <i>Replaced</i>	1	\$ 62.00	\$ 62.00
8	FRONT BUMPER FOGLAMP GARNISH RH <i>new</i>	1	\$ 130.00	\$ 130.00
9	HEADLAMP <i>Replaced</i>	1	\$ 950.00	\$ 950.00
10	TAILGATE <i>Replaced</i>	1	\$ 1,588.30	\$ 1,588.30
11	TAIL GATE LOGO <i>new</i>	1	\$ 72.00	\$ 72.00
12	TAIL GATE EMBLEM 'VALVE MATIC' <i>new</i>	1	\$ 85.00	\$ 85.00
13	TAIL GATE HINGE <i>new</i>	2	\$ 69.00	\$ 138.00
14	TAILGATE DAMPER <i>new</i>	2	\$ 244.30	\$ 488.60
15	TAIL GATE TOP LOCK <i>Replaced</i>	1	\$ 468.40	\$ 468.40
16	TAIL GATE LOWER CATCH <i>new</i>	1	\$ 62.00	\$ 62.00
17	TAIL GATE INNER TRIM <i>Replaced</i>	1	\$ 422.00	\$ 422.00
18	TAILGATE WEATHER STRIP <i>new</i>	1	\$ 366.20	\$ 366.20

+
491.60
✓
✓
✓
✓
✓
✓
✓
✓
✓
1342.80
✓
✓
+
+
389.50
+
✓

19	TAILGATE REFLECTOR RH <i>Neu</i>	1	\$ 270.00	\$ 270.00	+
20	TAILGATE DETECTOR <i>Neu</i>	1	\$ 112.20	\$ 112.20	✓
21	TAILGATE WINDSCREEN MOULDING <i>Neu</i>	1	\$ 165.00	\$ 165.00	✓
22	REAR BUMPER <i>Distorted</i>	1	\$ 688.30	\$ 688.30	✓
23	REAR BUMPER SIDE RETAINER <i>Neu</i>	2	\$ 72.00	\$ 144.00	✓
24	REAR BUMPER REFLECTOR <i>Rt int</i>	2	\$ 62.00	\$ 124.00	62
25	REAR BUMPER STAY <i>Rt Bent</i>	2	\$ 74.50	\$ 149.00	74.50
26	NUMBER PLATE GARNISH (CHROME) <i>Neu</i>	1	\$ 288.90	\$ 288.90	+
27	REAR FENDER RH <i>Distorted</i>	1	\$ 1,055.30	\$ 1,055.30	✓
28	REAR FENDER INNER TRIM RH <i>Neu</i>	1	\$ 755.30	\$ 755.30	635.60
29	REAR FENDER AIR VENT <i>Distorted RH</i>	2	\$ 120.00	\$ 240.00	120
30	TAILLAMP RH <i>Neu</i>	1	\$ 411.20	\$ 411.20	✓
31	REAR END PANEL <i>Distorted</i>	1	\$ 633.20	\$ 633.20	✓
32	REAR END PANEL(INNER) <i>Distorted</i>	1	\$ 322.20	\$ 322.20	✓
33	REAR END PANEL TOP GARNISH <i>Neu</i>	1	\$ 255.30	\$ 255.30	✓
34	REAR FLOOR PANEL <i>Ryir</i>	1	\$ 1,150.00	\$ 1,150.00	+
35	REAR FLOOR PANEL TOP BOARD <i>Neu</i>	1	\$ 566.30	\$ 566.30	+
36	REAR EXHAUST PIPE <i>Set</i>	1	\$ 810.00	\$ 810.00	✓
37	REAR EXHAUST PIPE MOUNTING <i>Neu</i>	4	\$ 45.20	\$ 180.80	+
38	REAR EXHAUST PIPE INSULATOR <i>Clipped</i>	1	\$ 190.00	\$ 190.00	✓

Rear RH Fender Glass c/w Mounting

387.90 Neu

TOTAL PRICE \$ 16,198.50

LESS 25% \$ 4,049.63

SUB TOTAL PRICE \$ 12,148.88

11422.90

8567.17

SPECIAL NETT ITEMS

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT	
1	FRONT NUMBER PLATE <i>Neu</i>	1	\$ 50.00	\$ 50.00	+
2	FRONT BUMPER CLIPS(SET) <i>Neu</i>	1	\$ 20.00	\$ 20.00	✓
3	REAR NUMBER PLATE <i>Neu</i>	1	\$ 50.00	\$ 50.00	+
4	TAIL GATE SEALANT <i>Neu</i>	1	\$ 60.00	\$ 60.00	+
5	TAILGATE WINDSCREEN SEALANT <i>Neu</i>	1	\$ 60.00	\$ 60.00	30
6	TAILGATE WINDSCREEN INNER SEAL	1	\$ 60.00	\$ 60.00	30
7	TAILGATE INNER TRIM BOARD CLIP (SET) <i>Neu</i>	1	\$ 30.00	\$ 30.00	✓
8	REAR BUMPER CLIP (SET) <i>Neu</i>	1	\$ 30.00	\$ 30.00	✓
9	TAIL LAMP CLIP (SET) <i>Neu</i>	1	\$ 35.00	\$ 35.00	10
10	REAR FENDER INNER TRIM CLIPS (SET) <i>Neu</i>	1	\$ 30.00	\$ 30.00	✓
11	REAR END PANEL TOP GARNISH CLIPS (SET) <i>Neu</i>	1	\$ 50.00	\$ 50.00	10
12	REAR END PANEL INSULATION SEAL <i>Neu</i>	1	\$ 150.00	\$ 150.00	60
13	REAR FLOOR PANEL INSULATOR SEAL <i>Neu</i>	1	\$ 60.00	\$ 60.00	+
14	REVERSE CAMERA <i>Neu</i>	1	\$ 350.00	\$ 350.00	+

15	REVERSE SENSOR <i>Panged</i>	1	\$ 220.00	\$ 220.00	✓
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A70

TOTAL \$ 1,255.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (FRONT & REAR)

1	PANEL BEATING, REMOVING AND REPLACING PARTS	\$ 2,400.00	1600.	
2	SPRAY PAINTING TO AFFECTED AREA	\$ 2,200.00	1600	
3	WIRING CHECK	\$ 150.00	60	
4	TUFF COAT	\$ 200.00	80.	
5	REMOVE AND REFIX UPHOLSTERY TO FACILITATE REPAIR	\$ 180.00	80.	
6	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	\$ 180.00	50.	
7	REMOVE AND REFIX TAILGATE WINDSCREEN	\$ 120.00	100	
8	REMOVE AND REFIX REAR EXHAUST PIPE	\$180.00	80.	
9	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC.	\$180.00	x.	
10	REMOVE AND REFIX ^{Fender} TAILGATE WINDSCREEN	\$ 150.00	60.	
11	TRANSFER TAILGATE MECHANISM	\$ 180.00	80	

TOTAL

\$6,120.00

3790

ESTIMATE REPORT

TOTAL PARTS COST : \$ 13,403.88

TOTAL LABOUR COST : \$ 6,120.00

TOTAL REPAIR COST : \$ 19,523.88

APPROVED DETAILS

EXCESS :

NO. OF WORKING DAYS :

RE-SURVEY :

PART BY PART OR LUMP SUM :

DATE & TIME OF SURVEY :

SURVEYED BY :

CONTACT NUMBER :

Adrian Lij
L/S 21/02/18.
12 days

total: 12827.17
1/5 102K

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Asher Sng (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Saturday, 29 September 2018 11:06 AM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SGK8978K (OI : EQI - DM18HO00483/JT) AND SKT4542R (TP : LKK REF - CC6/EQI18003422/Aea3) on 16/02/2018
Attachments: TP LOD.pdf; LKK Resurvey Photo.pdf; LKK Survey Photo.pdf; LKK Adjustment.pdf; LKK Inspection.pdf
Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher

Please proceed to offer up \$12,711.45.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Saturday, September 15, 2018 3:05 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>; Joel Goh <joel.goh@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SGK8978K (OI : EQI - DM18HO00483/JT) AND SKT4542R (TP : LKK REF - CC6/EQI18003422/Aea3) on 16/02/2018

Your ref : DM18HO00483/JT
Our ref : CC6/EQI18003422/Aea3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " MG SOLUTION PTE LTD" at \$12,711.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 21,201.84	\$ 10,914.00
2. Loss of Use (19days x \$100)	\$ 1,900.00	\$ 1,710.00 (19days x \$90)
3. LTA Search Fee	\$ 7.45	\$ 7.45
4. Towing Fee	\$ 80.00	\$ 80.00
Total	\$ 23,189.29	\$ 12,711.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Tuesday, 12 June 2018 12:02 PM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGK8978K (OI : EQI - DM18HO00483/JT) AND SKT4542R (TP : LKK REF - CC6/EQI18003422/Aea3) on 16/02/2018

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary Advice

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Tuesday, 5 June 2018 10:14 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGK8978K (OI : EQI - DM18HO00483/JT) AND SKT4542R (TP : LKK REF - CC6/EQI18003422/Aea3) on 16/02/2018

Dear Mei Kwan

Attach OI report.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, March 26, 2018 12:01 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGK8978K (OI : EQI - TBA) AND SKT4542R (TP : LKK REF - CC6/EQI18003422/Aea3) on 16/02/2018

Dear Janet,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 26 February, 2018 11:39 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGK8978K (OI : EQI - TBA) AND SKT4542R (TP : LKK REF - CC6/EQI18003422/Aea3) on 16/02/2018

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SKT 4542R at M/S MG Solution Pte Ltd - Kaki Bukit.

Enclosed for your perusal is:

- TP's GIA report

Please note that estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAUTO)

From: MG Solution <mg3solution@gmail.com>
Sent: Wednesday, 3 October 2018 9:31 AM
To: Asher Sng (LKKAUTO)
Cc: Vic (LKKAUTO); Admin A
Subject: Re: 3rd Party Claim for Accident involving Vehicle SKT4542R & SGK8978K on 16/02/2018

Follow Up Flag: Follow up
Flag Status: Completed

Your Ref: **SGK8978K**
Our Ref: **SKT4542R**

Dear Asher,

We refer to below, we are pleased to accept the offer.

Repair cost	\$10,914.00 (inclusive of GST)
LOU	\$ 1,710.00 (19 days x \$90)
LTA Search	\$ 7.45
Towing Fee	\$ 80.00
Total	\$12,711.45

Please kindly let us have your **DV** soonest.

Best Regards,

Su Wong
MG SOLUTION PTE LTD
No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373 | Fax: 6243 1376

On Mon, Oct 1, 2018 at 2:41 PM Asher Sng (LKKAUTO) <AsherSng@lkkauto.com> wrote:

Without Prejudice

Hi Sir,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair(w/GST)	\$ 10,914.00
2. Loss of Use (19 days x \$90)	\$ 1,710.00
3. LTA/GIA search fee	\$ 7.45
4. Towing Fee	\$ 80.00
TOTAL	<u>\$ 12,711.45</u>

Kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Friday, 21 September 2018 12:02 PM

To: 'MG Solution' <mg3solution@gmail.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: 3rd Party Claim for Accident involving Vehicle SKT4542R & SGK8978K on 16/02/2018

Without Prejudice

Hi Su Wong,

We refer to the email below.

We are still pending approval from our principal, shall revert to you once our principal approved.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Friday, 21 September 2018 11:42 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Re: 3rd Party Claim for Accident involving Vehicle SKT4542R & SGK8978K on 16/02/2018

Your Ref: **SGK8978K**

Our Ref: **SKT4542R**

Dear Asher,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 23/05/2018 & 16/07/2018.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Mon, Jul 16, 2018 at 2:35 PM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **SGK8978K**

Our Ref: **SKT4542R**

Dear Asher,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 23/05/2018.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Wed, May 23, 2018 at 10:10 AM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **SGK8978K**

Our Ref: **SKT4542R**

Dear Asher,

Please find attached our LOD for your onward action. Original Copy will send to you by **POST**.
Please feel free to contact the under mentioned should you require any further information.
Your prompt action will be greatly appreciated.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

MG SOLUTION PTE LTD
23 Kaki Bukit Ave 4 (South Wing) #02-03B
Vicom Inspection Centre, Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
GST Reg. No. : 201427944N

MOTOR CLAIM DISCHARGE

INSURED: ANG CHUN HUA
CAR/ LORRY/CYCLE: REG NO: SKT 454>R POLICY NO: _____
ACCIDENT CLAIM NO: _____

I / We confirm that I / we have taken delivery of Car / Lorry / Motor Cycle
Registered No. SKT 454>R from the repairers,
Messrs MG SOLUTION PTE LTD
And that all repairs necessary as a result of an accident in which the said vehicle was involved on or
about the 16 day of 02 2018 have been completed to my / our satisfaction, and that
I / we have no further claim on the above company in Respect thereof.

Date: _____ Signature: [Signature]

Co's Stamp: _____ NRIC No: _____

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MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 23/05/2018
Your Ref : SGK8978K
To : EQ INSURANCE COMPANY LTD
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SKT4542R & SGK8978K ON 16/02/2018 AT
ALONG BRADELL ROAD TOWARDS LORNIE ROAD BEFORE LOR 6 TOA
PAYOH.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.188155 @ S\$10,914.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$1,900.00 (19 Days x S\$100)
- 3) LTA Search @ S\$7.45
- 4) Towing Fee @ S\$80.00
- 5) Authorisation to Act
- 6) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,

Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 7 June 2018 6:02 PM
To: 'KHIERTHII@ROSETAUTOCARE.COM'
Subject: ACCIDENT INVOLVING SGK 8978K AND SKT 4542R ON 16/02/2018

Our Ref: CC6/EQ118003422/Aea3

07 JUNE 2018

ROSET LIMOUSINE SERVICES PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SGK 8978K AND SKT 4542R ON 16/02/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal EQ INSURANCE COMPANY LIMITED.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c: *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

LETTER OF AUTHORITY

Name : ANG CHUN HUA
Address : 79 YISHUN AVE 11 THE
CANOPY #12-21 S(7ERREX)
Contact No : _____

TO:

EQ INSURANCE COMPANY LTD

Dear Sirs,

ACCIDENT INVOLVING SKT454XR AND SGK R978K ON 16/02/2018
AT/ALONG BRADDELL ROAD TOWARDS LURNIE ROAD BEFORE LUR 6
TUA PAYOH

I/We, ANG CHUN HUA, am/are the registered owner of
motor car no. SKT 454XR

Please note that I have assigned all compensations monies due to me/us in the above said accident
to M/S MG SOLUTION PTE LTD.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned
accident to M/S MG SOLUTION PTE LTD and forward your settlement cheque to M/S MG SOLUTION
PTE LTD whom I had authorized to collect the said compensation monies.

Thank you

32138

Signature of Claimant

Self

Witness By



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427844-N)

Bill To:

EQ INSURANCE CO. LTD

5 MAXWELL ROAD

#17-00 TOWER BLOCK MND COMPLEX

SINGAPORE 069110

Bill No : 188155

Date : 23-May-2018

Vehicle Number : **SKT 4542R**

ATTN : MOTOR CLAIMS DEPARTMENT

QTY	CLAIM	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (lump Sum)	\$ 10,200.00
BEFORE GST		10,200.00
7% GST		714.00
TOTAL		\$ 10,914.00

Tax Invoice will be issue upon amount finalised.

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis with sole intention of resolving the matter amicably without parties resorting to legal proceeding. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.



Co's stamp & Authorised Signature

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No.: M4-0005529-2

Print Date/Time: 19 Feb 2016 / 11:33:13

Receipt Date/Time: 19 Feb 2016 / 11:33:13

Tax Invoice/Receipt

Receipt No.: ITNET-00000-180219-000567

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SGK8978K				
As at 16 Feb 2016/12:15:00				
Insurance Co: EQ INSURANCE COMPANY LTD				
1	Insurance Enquiry - SGK8978K Enquiry Fee 20180219113227858371	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	20180219113231697	Direct Debit, eNETS Debit (Internet Banking)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fees may apply.



Vehicle Insurance Particulars Result

Vehicle No. SGK8978K	Incident Date/Time 16 Feb 2018 / 12:15:00	Insurance Company Name EQ INSURANCE COMPANY LTD
--------------------------------	---	---

[Print](#) [OK](#) [Save as PDF](#)

CASH SALE/WORK ORDER No: AH 7220



PEOPLE'S VEHICLE SERVICE PTE LTD

BLK 3023A, UBI ROAD 1 #01-80, SINGAPORE 408717

TEL: 6743 1987 (3 LINES) FAX: 6743 0013

Reg No: 200415052W

(New Year)

Date 16/2/18

賣貨

Messrs:

車號

Vehicle No:

由

From:

到

To:

其他

Remark:

時間

Time:

17.4 SKT 4542R 車型 T/W
Braddell Rd
K9R Busif

12:40 13:40 AMOUNT: \$80/h

注意: 本公司對拖地之車輛, 在進行拖吊時, 恕不負責, 如欲由本公司負責, 請向本公司查詢。

NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

經手人

Authorised by:

收貨人

Received by:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 29/10/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SGK 8978K (Insd Veh)	Your Ref. No. : DM18HO00483/JT
	SKT 4542R (TP Veh)	Our Ref. No. : CC6/EQI18003422/Aea3q2
Date of Accident	16/2/2018	

Liability	100%	
Final Repair Cost	: \$ 10,914.00	
Loss of Use	: \$ 1,710.00	19 days
Rental (If any)	: \$	days
Others:	: \$ 7.45	
Towing Fee	: \$ 80.00	
	12,711.45	
Final Settlement Sum	: \$ 12,711.45	
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	MG SOLUTION PTE LTD	: \$ 12,711.45
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199807198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC6/EQ18003422/Aea3q2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 29-10-2018		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGK 8978K	Veh. Inspected	SKT 4542R	
Policy No.	DMCFHQ17-000182	Coverage (\$)	0.00	
Claim No.	DM18HO00483/JT	Excess (\$)	0.00	
Assign From		Assign Date	21/02/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA WISH	c.c	1797	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	ZGE206021848	Colour	GREY	
Odometer	46015	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	GOODYEAR	6 mm	
L/H Front Tyre	205/55 R16	GOODYEAR	6 mm	
R/H Rear Tyre	205/55 R16	GOODYEAR	6 mm	
L/H Rear Tyre	205/55 R16	GOODYEAR	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	16/02/2018	Inspection Date	21/02/2018	
Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		12 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKT 4542R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BONNET	TO REPAIR SEE LABOUR	1,050.00	-
1	FRONT BUMPER	DEFORMED	820.00	491.60
1	FRONT BUMPER SIDE RETAINER RH	NECESSARY	85.00	85.00
1	FRONT BUMPER REINFORCEMENT	BENT	390.00	390.00
1	FRONT BUMPER SPONGE	CRACKED	160.00	160.00
1	FRONT BUMPER FOGLAMP RH	DAMAGED	350.00	350.00
1	FRONT BUMPER FOGLAMP COVER RH	DEFORMED	62.00	62.00
1	FRONT BUMPER FOGLAMP GARNISH RH	CUT	130.00	130.00
1	HEADLAMP	CRACKED	950.00	950.00
1	TAILGATE	DENTED	1,588.30	1,342.90
1	TAILGATE LOGO	NECESSARY	72.00	72.00
1	TAIL GATE EMBLEM 'VALVE MATIC'	NECESSARY	85.00	85.00
2	TAIL GATE HINGE @\$69.00	NOT NECESSARY	138.00	-
2	TAIL GATE DAMPER @\$244.30	NOT NECESSARY	488.60	-
1	TAIL GATE TOP LOCK	DAMAGED	468.40	389.50
1	TAIL GATE LOWER CATCH	NOT NECESSARY	62.00	-
1	TAIL GATE INNER TRIM	CRACKED	422.00	422.00
1	TAILGATE WEATHER STRIP	CUT	366.20	366.20
1	TAILGATE REFLECTOR RH	NOT NECESSARY	270.00	-
1	TAILGATE DETECTOR	NECESSARY	112.20	112.20
1	TAILGATE WINDSCREEN MOULDING	NECESSARY	165.00	165.00
1	REAR BUMPER	DISTORTED	688.30	688.30
2	REAR BUMPER SIDE RETAINER @\$72.00	NECESSARY	144.00	144.00
2	REAR BUMPER REFLECTOR @\$62.00	O/S CUT	124.00	62.00
2	REAR BUMPER STAY @\$74.50	O/S DENTED	149.00	74.50
1	NUMBER PLATE GARNISH (CHROME)	NOT NECESSARY	288.90	-
1	REAR FENDER RH	DISTORTED	1,055.30	1,055.30
1	REAR FENDER INNER TRIM RH	DEFORMED	755.30	695.60
2	REAR FENDER AIR VENT @\$120.00	O/S DISTORTED	240.00	120.00
1	TAILLAMP RH	CRACKED	411.20	411.20

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR END PANEL	DISTORTED	633.20	633.20
1	REAR END PANEL (INNER)	DISTORTED	322.20	322.20
1	REAR END PANEL TOP GARNISH	DEFORMED	255.30	255.30
1	REAR FLOOR PANEL	TO REPAIR SEE LABOUR	1,150.00	-
1	REAR FLOOR PANEL TOP BOARD	NOT NECESSARY	566.30	-
1	REAR EXHAUST PIPE	BENT	810.00	810.00
4	REAR EXHAUST PIPE MOUNTING @\$45.20	NOT NECESSARY	180.80	-
1	REAR EXHAUST PIPE INSULATOR	CRUMPLED	190.00	190.00
1	REAR RH FENDER GLASS C/W MOULDING	NECESSARY	387.90	387.90
	LESS 25% DISCOUNT		-4,146.60	-2,855.73
			12,439.80	8,567.17
	SPECIAL NETT ITEMS			
1	FRONT NUMBER PLATE (SN)	NOT NECESSARY	50.00	-
1	SET FRONT BUMPER CLIPS (SN)	NECESSARY	20.00	20.00
1	REAR NUMBER PLATE (SN)	NOT NECESSARY	50.00	-
1	TAIL GATE SEALANT (SN)	NOT NECESSARY	60.00	-
1	TAILGATE WINDSCREEN SEALANT (SN)	NECESSARY	60.00	30.00
1	TAILGATE WINDSCREEN INNER SEAL (SN)	NECESSARY	60.00	30.00
1	SET TAILGATE INNER TRIM BOARD CLIP (SN)	NECESSARY	30.00	30.00
1	SET REAR BUMPER CLIP (SN)	NECESSARY	30.00	30.00
1	SET TAIL LAMP CLIP (SN)	NECESSARY	35.00	10.00
1	SET REAR FENDER INNER TRIM CLIPS (SN)	NECESSARY	30.00	30.00
1	SET REAR END PANEL TOP GARNISH CLIPS (SN)	NECESSARY	50.00	10.00
1	REAR END PANEL INSULATION SEAL (SN)	NECESSARY	150.00	60.00
1	REAR FLOOR PANEL INSULATOR SEAL (SN)	NOT NECESSARY	60.00	-
1	REVERSE CAMERA (SN)	NOT NECESSARY	350.00	-
1	REVERSE SENSOR (SN)	DAMAGED	220.00	220.00
			1,255.00	470.00
	LABOUR			
	PANEL BEATING ,REMOVING AND REPLACING PARTS.INCLUSIVE OF THE REPAIR OF BONNET AND REAR FLOOR PANEL .		2,400.00	1,600.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	SPRAY PAINTING TO AFFECTED AREA.		2,200.00	1,600.00
	WIRING CHECK.		150.00	60.00
	TUFF COAT.		200.00	80.00
	REMOVE AND REFIX UPHOLSTERY TO FACILITATE REPAIR.		180.00	80.00
	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING.		180.00	50.00
	REMOVE AND REFIX TAILGATE WINDSCREEN.		120.00	100.00
	REMOVE AND REFIX REAR EXHAUST PIPE.		180.00	80.00
	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT /CONTROL UNITS ,RESET MEMORIES TO SPEFICATION ETC.	NOT NECESSARY	180.00	-
	REMOVE AND REFIX FENDER WINDSCREEN.		150.00	60.00
	TRANSFER TAILGATE MECHANISM.		180.00	80.00
			6,120.00	3,790.00
GRAND TOTAL			19,814.80	12,827.17
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				10,200.00

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ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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