

Surveyor: Rasul

ASSIGNMENT (Office)

From (Person): Yvonne Ang of ASM Date/Time: 20/2/18

Estimated Cost: Bill to:

☒ TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SDF 262 6C Insured:

at Workshop m/s Prestige Auto Tel: 6742 6787

of 191 Tanjong Katong Road

Policy No: Claim No: SEM 008J 1

Sum Insured: Excess: \$ 600-00

Make of Veh: D.O.A. 6/2/18

(Client's Record)

☒ CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 4.59pm @ 20/2/18 Person Contacted: Vehicle ☒ IN / OUT

Date/Time	Action/Instruction	Estimate
	SDF 262 6C - X	
23/2/18 @ 4.40pm	revised to Yvonne Ang via Smart Claim	
17/9/18 @ 5.16pm	2nd revert to Yvonne Ang via Smart claim. (supplementary)	
18/9/18 @ 10.44am	Yvonne Ang informed can proceed supplementary via Smart Claim	
	US \$8850, 9 days. (Red \$ 9827.79, 53%)	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CS/ASM18003417/R1qd3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 22-02-2018



Code : ASM

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SDF 2626C
Policy No.	Coverage (\$)	0.00
Claim No. S8M008J1	Excess (\$)	600.00
Assign From SMARTCLAIM (YVONNE ANG)	Assign Date	22/02/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date 06/02/2018	Inspection Date
Survey held at PRESTIGE AUTO 191 TANJONG KATONG ROAD SINGAPORE 436993	

5a. Remarks


A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
--

◀ Service Request Details

Claim

S8M008JI

Reference

None 

Loss Date

February 6, 2018

Request Date

February 20, 2018

Due Date

February 27, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated survey and authorize

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SDF2626C

Make

MERCEDES

Service Address

...

Primary Contact/Insured

KOH SIOW CHUANG ALBINA
27 CLAYMORE ROAD, #13-01 THE CLAYMORE, 229544, Singapore
96710575

Claim Handler

ANG Yvonne
6568804461
yvonne.ang@axa.com.sg

Additional Instructions
EXCESS 600

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 19 September 2018 1:48 PM
To: 'Prestige Chong'
Subject: RE: SDF2626C

Dear June,

WITHOUT PREJUDICE

As spoken with you last Friday (14/09/2018).

The repair cost should be at Lump Sum \$8,850.00 instead of \$11,109.90 before excess \$600.00.

Kindly amend your discharge voucher and tax invoice to repair cost at Lump Sum \$8,850.00 and send it back to us.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Prestige Chong <prestige.chong@gmail.com>

Sent: Tuesday, 27 March 2018 5:29 PM

To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Subject: Re: SDF2626C

Hi Shiau,

Please find attached invoice for your persual.

Thanks and regards

June

On 2/28/18, Shiau Chan (LKKAUTO) <siewsc@lkkauto.com> wrote:

> Dear June,

>

> Received with thanks.

>

> Best Regards,

> Shiau Chan (Ms) | Case Handler

> LKK Auto Consultants Pte Ltd

> Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51,

> Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

>

> -----Original Message-----

> From: Prestige Chong [<mailto:prestige.chong@gmail.com>]

> Sent: Wednesday, 28 February 2018 3:16 PM

> To: SUR <sur@lkkauto.com>

> Subject: SDF2626C

>

> Hi,



Re:2ND IA OF VEHICLE SDF 2626C UPLOADED

Type

🔗 Question

Message

LUMP SUM REVISE TO \$8850 BEFORE EXCESS. PLEASE PROCEED

Reply



2ND IA OF VEHICLE SDF 2626C UPLOADED

Type

🔗 Question

Message

Dear Yvonne, please be informed that 2nd IA of vehicle SDF 2626C uploaded. Damages consistent, repair cost economical. kindly approve on supplementary. we will re-finalise repair cost with repairer. - Shiau Chan

Reply



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 14/09/18

Survey Details:

Date of loss	6-Feb-18
Date of appointment	20-Feb-18
Date of survey	21-Feb-18
Location of survey	PRESTIGE AUTO

Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SDF 2626C
Make and Model	MERCEDES CLK200ML
Date of registration	5/10/2000
Excess	\$ 600.00
Market Value	\$ 22,000.00
Parf Rebate	\$ 10,633.00
Nett Loss	\$ 11,367.00

Repair details:

Initial Estimate	\$ 18,677.79	(EST \$16,677.79 + SUPP \$2,000.00)
------------------	--------------	--

Proposed/Revised repair cost:

Parts	\$ 8,429.90
Check items (estimate)	\$ -
Labour	\$ 2,680.00
Total	\$ 11,109.90
Lump Sum(if applicable)	\$ 8,850.00

Number of days for repair	<u>9</u>
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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

DAMAGES CONSISTENT. REPAIR COST ECONOMICAL.
KINDLY APPROVE ON SUPPLEMENTARY.

Mandate:

Liability(TP)	%	
Proposed repair cost	\$	
Loss of use	\$	no. of days
Loss of rental	\$	no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
Proposed Total	#VALUE!	



redefining Insurance

Alice 67379928
x102

LETTER OF UNDERTAKING/ AUTHORIZATION FOR LUMP SUM REPAIR

1. I, [Name] [NRIC] KOH SIOW CHUANG, ALBINA, the owner/ authorized driver of vehicle [Registration No.] SDF 2626C ("Vehicle") do hereby authorize the [Workshop/Insurer] to repair the Vehicle on a lump sum basis instead of part by part.
2. The [Workshop/Insurer] has explained to me the difference between lump sum repair and part by part repair and the consequences of my authorization for lump sum repair for the Vehicle.
3. I understand that with lump sum repair, the Workshop may use a mixture of genuine parts, original equipment manufacturer (OEM) parts, reconditioned and second hand parts to carry out the repair and I note that the [Workshop/Insurer] will not be furnishing a detailed breakdown of parts or price for such lump sum repair.
4. I am aware that AXA Insurance Pte Ltd ("AXA Insurance") does not encourage lump sum repair as AXA Insurance strongly recommends repairs for vehicles on a part by part basis for transparency reasons. I confirm that I will hold AXA Insurance harmless from any claims arising from the lump sum repair of the Vehicle which I have authorized.
5. * To be applicable where person authorizing is the authorized driver.
I confirm that I have the authority from the owner of the Vehicle to authorize the lump sum repairs and that I have duly notified the owner of the Vehicle of the contents of this Letter of Authorization.

Signed and acknowledged by:

Signature of policyholder/ authorized driver* and company stamp (where applicable)

Date: 23 Feb 2018

Name and signature of workshop personnel including workshop stamp

Date:

*authorized driver to either the named drivers as per motor insurance policy or in the case of commercial vehicles, permitted drivers who are permitted to drive the insured Vehicle.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: S8M008JI

Date: 23rd February 2018

Our Ref: CS/ASM18003417/R1qd3

The Motor Claims Department
AXA Insurance Singapore Pte L td

Attn: Yvonne

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. SDF 2626C

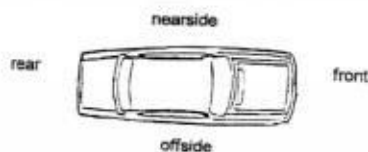
We thank you for the instruction on 20/02/2018.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 21/02/2018 (4.20pm) at the premises of M/s PRESTIGA AUTO and have the following to report:-

Workshop Estimate Amount	: S\$ 16,677.79 .
Revised Estimate Amount	: S\$ 8,553.79 .
"Check" Items Amount	: S\$ 6,363.76 .
Total	: S\$ 14,917.55 .
Market Value	: S\$ 22,000.00 .
LTA Reimbursement Value	: S\$ 10,633.00 .
Nett Value	: S\$ 11,367.00 .

Description of Damage:

The vehicle sustained damages at the o/s front portion.



Comments/ Present Status:

Damages consistent.

Pending for Lump Sum repair letter from repairer

Recommend days of repair: 9 days

We have authorised the repairs.

Yours faithfully

Rasul
Automobile Assessor

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0971Z
Vehicle Details	
Vehicle No.:	SDF2626C
Vehicle to be Exported:	No
Intended De-registration Date:	22 Feb 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	CLK200ML AT
Primary Colour:	Black
Manufacturing Year:	2000
Engine No.:	11195632019021
Chassis No.:	WDB2083442F169646
Maximum Power Output:	-
Open Market Value:	\$49,140.00
Original Registration Date:	05 Oct 2000
First Registration Date:	05 Oct 2000
Transfer Count:	0
Actual ARF Paid:	\$68,796.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	

COE Expiry Date:	30 Sep 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$40,810.00
COE Rebate Amount:	\$10,633.00
Total Rebate Amount:	\$10,633.00

The information contained herein is correct as at 22 Feb 2018

OK

22,000
10,633

11,367

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	06/02/2018 16:08
Date Of Accident	06/02/2018 11:45
Exact Location Of Accident	ALONG BUKIT TIMAH RD TOWARDS KHEAM HOCK RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDF2626C
Insured/Policyholder	
Name Of Registered Owner	KOH SIOW CHUANG ALBINA
NRIC No	S0120971Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96710575
Alternative Phone No	OFFICE-96710575

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	CLK 200 ML

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA065977/1
Cover Note Number	

Driver

Name of Driver	KOH SIOW CHUANG ALBINA
NRIC No	S0120971Z
Date Of Birth	26/03/1954
Occupation	INDOOR
Date Of Driving Pass	23/04/1992
Driving Experience	25 YEARS AND 9 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96710575
Fax Number	
Contact Number	OFFICE-96710575
Email Address	NOEMAIL

Address	18 TREVOSE CRESCENT
Postcode	298032
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD ON COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING STRAIGHT, CROSSING BUKIT TIMAH TOWARDS KHEAM HOCK ROAD. AT THE POINT OF CROSSING BUKIT TIMAH, THE TRAFFIC LIGHT WAS GREEN. VEHICLE B (SKV5249X) WAS DRIVING THE OPPOSITE WAY TOWARDS MY CAR AND TURNED RIGHT AT THE JUNCTION INTO BUKIT TIMAH INTO MY PATH. AT THAT POINT, OUR CARS COLLIDED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKV5249X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time 6/Feb/2018
3:30pm

Driver's Signature

(if driver is not the policyholder)
Date & Time

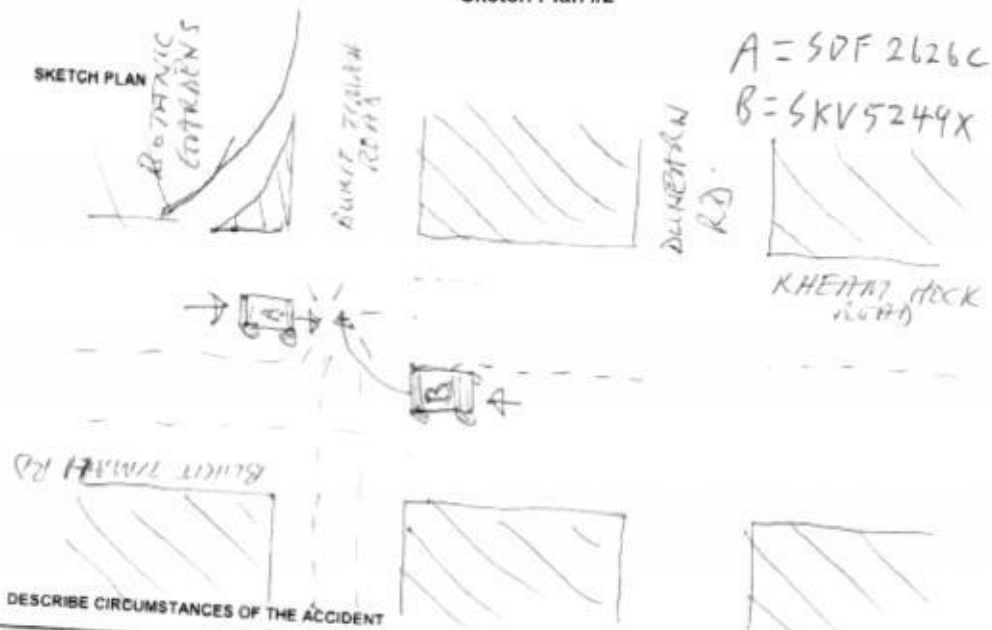
Reporting Centre Personnel's

Name

NRIC/FIN No.

Eric Lee Ming Hui
DID : 6771 4336 HP : 9181 7717
Email : eric.lee@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Sketch Plan #2



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS DRIVING STRAIGHT, CROSSING BUKIT TIMAH TOWARDS KHEAM HOCK ROAD. AT THE POINT OF CROSSING BUKIT TIMAH, THE TRAFFIC LIGHT WAS GREEN. VEH B(SKV5249X) WAS DRIVING THE OPPOSITE WAY TOWARDS MY VEHICLE & TURNED RIGHT AT THE JUNCTION INTO BUKIT TIMAH INTO MY PATH. AT THAT POINT, OUR CARS COLLIDED.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

[Signature]

Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time

Eric Lee Ming Hui
DID : 6771 4336 HP : 9181 7717
Email : eric.lee@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre • Pandan Loop

Reporting Centre Personnel's
Name:
NRIC/FIN No.

Sketch Plan #3



redefining / insurance

AXA Insurance Pte Ltd
1800 880 4888 (Within Singapore)
(65) 6880 4888 (International)
(65) 6880 4740
customer.care@axa.com.sg
www.axa.com.sg

Certificate of Insurance

account number
14080

Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) Motor Vehicles (Third Party Risks and Compensation) Rules, 1967 (Malaysia)
Motor Vehicles (Third Party Risks and Compensation) Rules, 1967 (Malaysia)

Policy details

Policyholder name	KOH SIOH CHUANG ALBINA	Certificate number	GA065977 / 1
Cover	Comprehensive	Chassis number	WDB2063441F189642
Plan name	Private	Engine number	11195632019021
NCD applicable	50%		
Vehicle registration number	SDT2626C		
Period of Insurance	from 05/10/2017 to 04/10/2018 (both dates inclusive)		
Finance loan company	Nil		

Persons or classes of persons entitled to drive*

- (a) The Policyholder
(b) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade, or when the Motor Car, whether stationary, is used in otherwise, is not or on a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

* Limitations rendered inoperative by Section 5 of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1967 (Malaysia); are not to be included under these headings.

EXCESS Basic Own Damage Excess
Windscreen Excess

S\$0 600.00
S\$0 300.00

An Additional Excess is applicable as follows:

1. S\$500 for unnamed Authorized Driver
2. S\$500 for declared Young and Inexperienced Driver
3. S\$5,000 for undeclared Young and Inexperienced Drivers. This additional excess is reduced to S\$2,500 if you have chosen AXA Premium Workshops.

Additional clauses & endorsements to your policy

Nil

We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1967 (Malaysia).

AXA Insurance Pte Ltd

Authorised signature

Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the Insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third Party Risks and Compensation) Act (Cap. 189).
The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement etc.

AXA Insurance Pte Ltd (199903512M)
8 Sheulton Way, #24-01, AXA Tower,

Sketch Plan #4



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

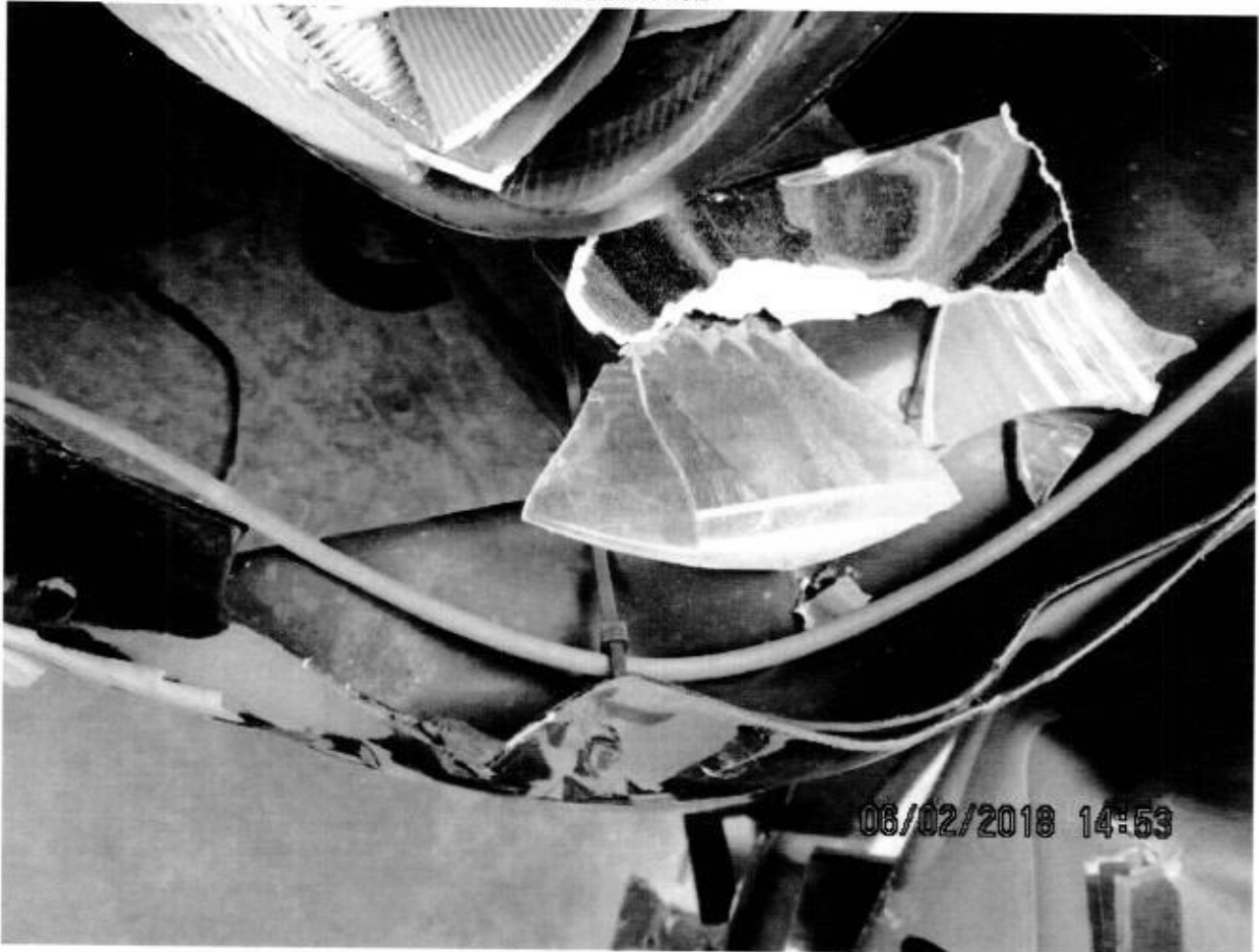
	PASS DATE
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	23 Apr 1992

NP 428A

FOR C&C USE ONLY



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
 6 Raffles Quay #18-00 Singapore 048580
 Tel: (65) 6224 0010 Fax: (65) 6224 0030
 Operating Hours: Monday to Friday, 09:00 - 17:00
 UEN: SG6500290 / GST Reg. No.: M400017735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No: MCC118018569 Vehicle Registration No: SDF2626C
 Name (as shown in NRIC): Koh Siew Chuang Albina NRIC/FIN/Passport No: S0120971Z
 (*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
 Address: _____ Singapore ()
 Contact (Tel): _____ Mobile No.: _____
 Email Address: _____
 Date of Accident: 6/2/18 Time of Accident: 1145
 Place of Accident: Bt. Timah Rd turns Kyeam Hock Rd
 Insurance Company: AXA

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Revert to 'OD' claim.

Albina
 Policyholder / Driver's Signature
 Date: 15/2/2018
Albina

Yik Chan Hoe
 Reporting Centre Personnel's Signature
 Name: Yik Chan Hoe
 NRIC/FIN No: 6771438
 Date: 15/2/18
 Yik Chan Hoe & Carriage Industries Pte Ltd
 Repair Centre
 40 Selegie Road, Singapore 1182
 Tel: 6771 4388 Fax: 6772 1272
 www.yikchanhoe.com.sg

fax on 22/02/18 @ 1000

PRESTIGE AUTO AIR CON ACCESSORIES

191 TANJONG KATONG ROAD SINGAPORE 436993
TEL: 6742 6787 FAX: 6842 3217

Quality Check and Estimated Quotation For Repairs

Customer: KOH SIOW CHUANG ALBINA
Address: 18 TREVOSE CRESCENT S (298032)

Attn:
Fax:
Tel: Hp: 96710575

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Date: 14-Feb-2018
Signature: JEE HON CHONG
Date: Hp: 90210057

Make: MERCEDES
Model: CLK 200ML
Veh No: SDF2626C

Razuc
Hp 90010068

We thank you for your enquiry and are pleased to submit our quotation cost of repair for your vehicle as follows :-

(A)		Qty	Total (\$)
No.	Description		
1	FRONT FOG LIGHT RIGHT	1	414.00
2	HEADLAMP UNIT RIGHT, LEFT SIDE TRAFFIC	1	1,028.62
3	STIFFENING HEAD LAMP PANEL RIGHT FRONT LIGHTING UNIT	1	214.24
4	COVERING FRONT CROSS MEMBER OUTER	1	143.52
5	BEAM FRONT CROSS MEMBER INNER	1	810.56
6	STRUT BRACE PANEL BETWEEN STIFFENING AND CROSS MEMBER	1	140.08
7	STIFFENING FRONT CENTRAL	1	274.05
8	PROTECTIVE GRILLE RAD-GRILLE	1	646.18
9	HOOD BONNET	1	1,758.02
10	RAIL RIGHT BUMPER MOUNTING	1	56.81
11	IMPACT ABSORBER INSIDE RIGHT	1	63.67
12	IMPACT ABSORBER INSIDE CENTRAL	1	108.16
13	COVER BUMPERPANELLING, RIGHT COVER	1	26.69
14	COVER BUMPERPANELLING, CENTRAL TRIM	1	55.78
15	BUMPER BOTTOM	1	647.95
16	LICENSE PLATE MOULDING	1	256.11
17	RAIL RIGHT PROTECTOR	1	243.57
18	BUMPER TOP GEPRIMERT	1	1,430.33
19	FRONT FENDER	1	882.06
20	CAPACITOR A/C CONDENSER	1	1,176.85
21	RADIATOR (CHARGING AIR INTERCOOLER)	1	1,331.70
22	RADIATOR	1	1,498.84
Sub-Total (A)			\$ 13,207.79

9 days
P/P
21/02/18 @ 1620
excess: 600
Authorized
Resy 54 paint
27/2/18

(B)		Total (\$)
No.	Description	
23	LABOUR TO REPAIR AND REPLACE FRONT DAMAGED PARTS	1,480.00
24	SPRAY PAINTING ON FRONT AFFECTED AREA	1,200.00
25	REMOVE, REFIX AIR CON SYSTEM AND REFILL GAS	150.00
26	CHECK WIRING SYSTEM AND REFORCES HEADLAMP	80.00
27	TO DIAGNOSE AND RESET SYSTEM AFTER REPAIR	420.00
28	CHECK WHEEL ALIGNMENT	120.00
29	TOWING CHARGES	100.00

900X1200
1000
120
40
200
60
60

Validity of quote will be 14 days within Singapore

Sub-Total (B) \$ 3,470.00

Total (A + B) \$ 16,677.79

18 677.79

Your sincerely

PRESTIGE AUTO AIR CON ACCESSORIES

Prestige Auto Air-Con Accessories

191 Tanjong Katong Road,
Singapore 436993
Tel: (65) 6742 6787
Fax: (65) 6842 3217

X
Signature Of Customer
Date: _____

Company Stamp

If the above estimate is acceptable, kindly let us have
Your authorisation to proceed with the repair.
Please confirm, sign, and revert this fax, as soon as possible

PRESTIGE AUTO AIR CON ACCESSORIES

191 TANJONG KATONG ROAD SINGAPORE 436993
TEL:6742 6787 FAX:6842 3217

Customer : AXA INSURANCE PTE LTD
Address : 8 SHENTON WAY #24-01 AXA TOWER S068811

Date: 27-Mar-2018
Invoice No: PA0001

Attn :
Fax : 68804740
Tel : 1800 8804888

Make: MERCEDES
Model: CLK 200ML
Veh No: SDF2626C

(A)			
No.	Description	Qty	Total (\$)
1	FRONT FOG LIGHT RIGHT	1	414.00
2	HEADLAMP UNIT RIGHT, LEFT SIDE TRAFFIC	1	1,028.62
3	STIFFENING HEAD LAMP PANEL RIGHT FRONT LIGHTING UNIT	1	214.24
4	HOOD BONNET	1	1,758.02
5	RAIL RIGHT BUMPER MOUNTING	1	56.81
6	IMPACT ABSORBER INSIDE RIGHT	1	63.67
7	COVER BUMPERPANELLING, RIGHT COVER	1	26.69
8	COVER BUMPERPANELLING, CENTRAL TRIM	1	55.78
9	LICENSE PLATE MOULDING	1	256.11
10	RAIL RIGHT PROTECTOR	1	243.57
11	BUMPER TOP GEPRIMERT	1	1,430.33
12	FRONT FENDER	1	882.06
13	FRONT WINDSHIELD	1	1,800.00
14	FRONT RIGHT WHEEL COVERING X2 (TOP)	2	200.00
15	LABOUR TO REPAIR AND REPLACE FRONT DAMAGED PARTS		1,200.00
16	SPRAY PAINTING ON FRONT AFFECTED AREA		1,000.00
17	REMOVE, REFIX AIR CON SYSTEM AND REFILL GAS		120.00
18	CHECK WIRING SYSTEM AND REFORCES HEADLAMP		40.00
19	TO DIAGNOSE AND RESET SYSTEM AFTER REPAIR		200.00
20	CHECK WHEEL ALIGHMENT		60.00
21	TOWING CHARGES		60.00
Sub-Total (A)			\$ 11,109.90

(B)		Total (\$)
No.		
	LESS BASIC OWN DAMAGE EXCESS - KOH SIOW CHUANG ALBINA	600.00
	WINDSCREEN EXCESS	100.00

Total **\$10,409.90**

PRESTIGE AUTO AIR-CON ACCESSORIES

191 Tanjong Katong Road

Shell Service Station

Singapore 436993

27 MARCH 2018

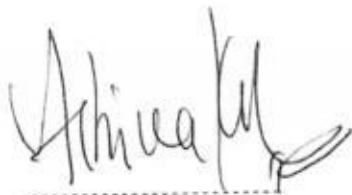
DISCHARGE VOUCHER

I/We, KOH SIEW CHUANG ALBINA

Hereby acknowledge that my vehicle no. SDF2626C Mercedes CLK 200ML has been repaired to my satisfaction and collect on 24 March

I/We agree the sum of SGD \$10,409.90 to be paid to repairer PRESTIGE AUTO AIR CON ACCESSORIES for such repairs shall be in full discharge of all claims against the insurance company AXA INSURANCE COMPANY

In respect of all claim against the insurance sustained to my said motor vehicle in the accident which occurred.



Signature of Owner

Name: Koh Siew Chuang Albina

NRIC: S0120971Z



Signature of Witness

Name:

June 62

NRIC:

S7320874B

191 TANJONG KATONG ROAD SINGAPORE 436993
TEL: 6742 6787 FAX: 6842 3217

Make: MERCEDES
Model: CLK 200ML
Veh No: SDF2626C

Total	\$8,250.00
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PRESTIGE AUTO AIR CON ACCESSORIES

Prestige Auto Air-Enn Accessories

191 Tanjong Katong Road
Singapore 435993
Tel : (65) 6742 6787
Fax : (65) 6842 3217

PRESTIGE AUTO AIR-CON ACCESSORIES

191 Tanjong Katong Road

Shell Service Station

Singapore 436993

27 MARCH 2018

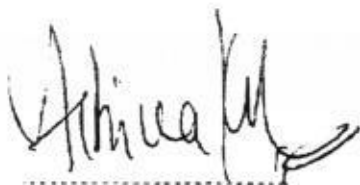
DISCHARGE VOUCHER

I/We, KOH SIEW CHUANG ALBINA

Hereby acknowledge that my vehicle no. SDF2626C Mercedes CLK 200ML has been repaired to my satisfaction and collect on 29 MARCH 2018

I/We agree the sum of SGD \$8250.00 to be paid to repairer PRESTIGE AUTO AIR CON ACCESSORIES for such repairs shall be in full discharge of all claims against the insurance company AXA INSURANCE COMPANY

In respect of all claim against the insurance sustained to my said motor vehicle in the accident which occurred.



Signature of Owner

Name: Koh Siew Chuang Albina

NRIC: S0120971Z



Signature of Witness

Name:

June 602

NRIC:

S7320574B




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CS/ASM18003417/R1qd3s2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: YVONNE ANG		Date : 10-10-2018		
		Code : ASM		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.		Veh. Inspected	SDF 2626C	
Policy No.	GA065977/1	Coverage (\$)	0.00	
Claim No.	S8M008J1	Excess (\$)	600.00	
Assign From	YVONNE ANG	Assign Date	20/02/2018	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ CLK200ML	c.c	1998	
Engine No.	HIDDEN	Year of Reg.	2000	
Chassis No.	WDB2083442F169646	Colour	BLACK	
Odometer	054977	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55R16	MICHELIN	6 mm	
L/H Front Tyre	205/55R16	MICHELIN	6 mm	
R/H Rear Tyre	205/55R16	MICHELIN	6 mm	
L/H Rear Tyre	205/55R16	MICHELIN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	06/02/2018	Inspection Date	21/02/2018	
Survey held at	PRESTIGE AUTO 191 TANJONG KATONG ROAD SINGAPORE 436993			
5a. Remarks				
A)THE MARKET VALUE IS S\$22,000.00(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		9 Working Days		



LKK Auto Consultants Pte Ltd

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDF 2626C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT FOG LIGHT RIGHT (CONSISTENT)	SCRATCHED	414.00	414.00
1	HEADLAMP UNIT RIGHT, LEFT SIDE TRAFFIC (CONSISTENT)	CRACKED	1,028.62	1,028.62
1	STIFFENED HEAD LAMP PANEL RIGHT FRONT LIGHTING UNIT (CONSISTENT)	BENT	214.24	214.24
1	COVERING FRONT CROSS MEMBER OUTER (CONSISTENT)	SERVICEABLE	143.52	-
1	BEAM FRONT CROSS MEMBER INNER (CONSISTENT)	SERVICEABLE	810.56	-
1	STRUT BRACE PANEL BETWEEN STIFFENING AND CROSS MEMBER (CONSISTENT)	SERVICEABLE	140.08	-
1	STIFFENING FRONT CENTRAL (CONSISTENT)	SERVICEABLE	274.05	-
1	PROTECTIVE GRILLE RAD-GRILLE (CONSISTENT)	SERVICEABLE	646.18	-
1	HOOD BONNET (CONSISTENT)	BENT	1,758.02	1,758.02
1	RAIL RIGHT BUMPER MOUNTING (CONSISTENT)	BENT	56.81	56.81
1	IMPACT ABSORBER INSIDE RIGHT (CONSISTENT)	MISSING	63.67	63.67
1	IMPACT ABSORBER INSIDE CENTRAL (CONSISTENT)	SERVICEABLE	108.16	-
1	COVER BUMPERPANNELLING, RIGHT COVER (CONSISTENT)	MISSING	26.69	26.69
1	COVER BUMPERPANNELLING, CENTRAL TRIM (CONSISTENT)	DEFORMED	55.78	55.78
1	BUMPER BOTTOM (CONSISTENT)	SERVICEABLE	647.95	-
1	LICENSE PLATE MOULDING (CONSISTENT)	CUT	256.11	256.11
1	RAIL RIGHT PROTECTOR (CONSISTENT)	MISSING	243.57	243.57
1	BUMPER TOP GEPRIMERT (CONSISTENT)	DEFORMED	1,430.33	1,430.33
1	FRONT FENDER (CONSISTENT)	BUCKLED	882.06	882.06
1	CAPACITOR A/C CONDENSER (CONSISTENT)	SERVICEABLE	1,176.85	-
1	RADIATOR (CHARGING AIR INTERCOOLER) (CONSISTENT)	SERVICEABLE	1,331.70	-
1	RADIATOR (CONSISTENT)	SERVICEABLE	1,498.84	-
1	FRONT WINDSHIELD (CONSISTENT) (ADDITIONAL)	CRACKED	1,800.00	1,800.00
2	FRONT RIGHT WHEEL COVERING (TOP) (CONSISTENT) (ADDITIONAL)	DEFORMED	200.00	200.00
			15,207.79	8,429.90

Report Ref No. CS/ASM18003417/R1qd3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	LABOUR TO REPAIR AND REPLACE FRONT DAMAGED PARTS.		1,400.00	1,200.00
	SPRAY PAINTING ON FRONT AFFECTED AREA.		1,200.00	1,000.00
	REMOVE, REFIX AIR CON SYSTEM AND REFILL GAS.		150.00	120.00
	CHECK WIRING SYSTEM AND REFOCUS HEADLAMP.		80.00	40.00
	TO DIAGNOSE AND RESET SYSTEM AFTER REPAIR.		420.00	200.00
	CHECK WHEEL ALIGNMENT.		120.00	60.00
	TOWING CHARGES.		100.00	60.00
			3,470.00	2,680.00
	GRAND TOTAL		18,677.79	11,109.90

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			8,850.00
LESS EXCESS			-600.00
NETT LIABILITY			8,250.00

Report Ref No. CS/ASM18003417/R1qd3s2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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