

1/10/2018

P&S CASE OWNER:

Uatan

CC4/FWD1800

3408, 6

LKK:

IDAC:

Surveyor:

Guo Bing

DOI:

ASSIGNMENT

5/7/18

Date / Time:

Registered in Merimen:

21/2/18
21/2/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJY 5273X

Name of Insured:

ONG H XUAN, WNETE

Insured Tel No.:

HP:

93660594

Excess Sec II :S\$

D.O.A:

16/7/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

KHAMM HANNYUN

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

120180000285

Policy No.:

PWPV18-00001763

Make / Model:

Honda

Place of Accident:

PIE WARE LARME EXIT

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SGR 21893



INSRS:

WSP:

Tel:

Liability:

RMKS:

Borneo



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

21/2/18
Asher

26/2/18

01/6/18

SGR 21893-X SJY 5273X-X

EMAIL WSP LIABILITY CLEAR.

FILE PASS TO TYPIST TO PREPARE REPORT.

RECEIVED 09 JUL 2018

RECEIVED 01 JUN 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: 6/3/18

Sent By: lsp.

FINALIZATION

Date/Time: 24.4.18

Confirm with: SAM

Confirm by: X68

Repair Cost:

P/P S\$2,324.90

(4 days)

Reduction:

71 %

Email

Call

FINAL SETTLEMENT

Date/Time: 2.7.18

Confirm with: SAM

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

21

If NO or B 28, Ass. Lia:

Repair Cost:

01/6/18 S\$2,487.64

OLD REAR ENDED TP.

Loss of Rental (LOR):

S\$ 300.00

(3 days)

x 7100

Loss of Use (LOU):

S\$ -

(S x days)

Loss of Income (LOI):

S\$ -

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$2,789.64

Global Sum S\$:

FINAL PAYMENT

Date/Time: 2.7.18

Confirm with: SAM

Email

Call

Payee 1:

S\$2,789.64

Name 1:

BORNEO MOTORS (S) PTE LTD

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

500

COPY SENT

Surfmark

REF: FWD

ASSIGNMENT

* From: Date: 05.03.2018

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SGR 2189Z

at Workshop m/s Borneo Motor

of 5 Ubi (Use

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh: Sam

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: - % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SGR 2189Z Yr Regn: 25 May 2016

Type: ☒ M. Car / ☐ M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Cordia Altis c.c. 1598

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 37682 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: MR 053 REF 104546901

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD ☒ A/Rim or

Tyre Size: F: 205/55 R16

R: 11

BS / ☒ BUNX EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A.

Survey held at

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

P/p: +2,334.90 (REQ: +7,640.45 H%)

Date/Time: File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐ Site Insp. (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

) S + RC (\$

) Phone

) Others

Report Format:

Lump Sum / I.B.I: (\$

TOTAL



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

ESTIMATE

Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :
www.toyotasingapore.com.sg

Toyota Bodycare Centre
17 Ubi Road 4
Singapore 409611
Tel no.: 6631 1188

| Account Detail | Account No | Customer Detail |
|--|-----------------------------|---|
| FWD Singapore Pte Ltd 6 Temasek Boulevard #18-01 Suntec Tower 4, Singapore 038986 | S1000031 / FWD | Mr Chua Kah Sheng 23 Tanah Merah Kechil Avenue Singapore 465639 Mobile: 85715488 |
| | Document No 0 | |
| | Document Date 20/02/2018 | |

| Year | Make | Model | Reg Date | Veh Reg No | Kilometers | WIP No | Order No/Remarks |
|-------------------|------------|--------|-------------|------------------|------------|--------------|---------------------------|
| 15 | GEXGKZ | S2 | ZRE171R | 25/05/2016 | SGR2189Z | 36487 | 16054 7DS/SGR2189Z/160211 |
| Chassis No | Engine No | TWC No | Terms | Service Engineer | Vehicle In | Collected On | |
| MR053REH104546901 | 12RX556577 | 60 | Sam San Joi | 20/02/2018 | 9.20 | --/--/---- | 0.00 |

| L | Cd | Job/Parts Description | Qty | Unit Price | Disc % | Amount |
|----|----|--|------|------------|--------|---------|
| 1 | Z | BP-SUNDRY SUNDRIES TP-DIRECT SETTLEMENT TP-SJY5273X ACC DATE:16/02/2018 DRIVE IN:20/02/2018 DATE-IN: DATE SURVEY: NO OF REPAIR DAYS: BY: AUTHORIZED ON: | | | | 30.00 |
| 2 | S | BP-SUBLET DRILL HOLE & INSTALL REVERSE SENSOR | | | | 154.00 |
| 3 | S | BP-SUBLET REMOVE & INSTALL BOOTLID CARPET, GARNISH AND TRIMMI TO ASSIST REPAIR | | | | 308.00 |
| 4 | S | BP-SUBLET REPLACE REAR BUMPER, REAR BUMPER REINFORC EMENT, ETC STRAIGHTEN & ALIGN REAR ACCIDENT AFFECTED AREAS | | | | 3080.00 |
| 5 | S | BP-SUBLET RESPRAY JOB ON REAR ACCIDENT AFFECTED AR EAS | | | | 2530.00 |
| 6 | S | BP-SUBLET CHECK LIGHTING & CONDUCT WATER LEAK TEST | | | | 154.00 |
| 7 | 1 | S52159-02904 COVER, RR BUMPER | 1.00 | 539.90 | | 539.90 |
| 8 | 2 | S52563-02250 RETAINER, RR BUMPER L | 1.00 | 58.30 | | 58.30 |
| 9 | 3 | S52576-02140 RETAINER, RR BUMPER L | 1.00 | 105.70 | | 105.70 |
| 10 | 4 | S52562-02250 RETAINER, RR BUMPER R | 1.00 | 58.30 | | 58.30 |
| 11 | 5 | S52575-02140 RETAINER, RR BUMPER R | 1.00 | 105.70 | | 105.70 |

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

| For & on behalf of Borneo Motors | Customer's Signature | Change Summary | Total |
|-------------------------------------|---------------------------------------|---|------------|
| | Please acknowledge receipt of vehicle | Parts Labour Materials Lubrication/Fluid Others | Less |
| | | | Amount Due |

PLEASE TEAR ALONG PERFORATED LINE

3607392

TO SECURITY GUARD

3607392

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 20/02/2018
TIME 14:07

VEHICLE NO SGR2189Z

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

Co Reg No : 196700086Z
GST Reg No : MR-8500000-9**ESTIMATE**Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

| Account Detail | Account No | Customer Detail |
|--|-----------------------------|---|
| FWD Singapore Pte Ltd 6 Temasek Boulevard #18-01 Suntec Tower 4, Singapore 038986 | S1000031 / FWD | Mr Chua Kah Sheng 23 Tanah Merah Kechil Avenue Singapore 465639 Mobile: 85715488 |
| | Document No 0 | |
| | Document Date 20/02/2018 | |

| Year | Make | Model | Reg Date | Veh Reg No | Kilometers | WIP No | Order No/Remarks |
|-------------------|------------|--------|-------------|------------------|------------|--------------|--------------------------|
| 15 | GEXGKZ | S2 | ZRE171R | 25/05/2016 | SGR2189Z | 36487 | 16054 7DS/SGR2189Z/16021 |
| Chassis No | Engine No | TWC No | Terms | Service Engineer | Vehicle In | Collected On | |
| MR053REH104546901 | 12RX556577 | 60 | Sam San Joi | 20/02/2018 | 9.20 | --/--/---- | 0.00 |

| L | Cd | Job/Parts Description | Qty | Unit Price | Disc % | Amount |
|----|----|--|-------|------------|--------|--------|
| 12 | 6 | S52023-02190 REINFORCEMENT, RR ? | 1.00 | 386.60 | | 386.60 |
| 13 | 7 | S52182-02160 ARM, RR BUMPER, OUTE ? | 1.00 | 66.20 | | 66.20 |
| 14 | 8 | S52181-02190 ARM, RR BUMPER, OUTE ? | 1.00 | 66.20 | | 66.20 |
| 15 | 9 | S52161-0K040 CLIPS | 10.00 | 3.90 | | 39.00 |
| 16 | 0 | S58307-02380 PANEL, LAMP LOWER | 1.00 | 649.20 | | 649.20 |
| 17 | 1 | S58387-02240 PLATE, RR FLOOR ? | 1.00 | 234.30 | | 234.30 |
| 18 | 2 | S64401-02B71 PANEL, LUGGAGE DOOR | 1.00 | 710.10 | | 710.10 |
| 19 | 3 | S64600-02080 LOCK ASSY, LUGGAGE C | 1.00 | 386.60 | | 386.60 |
| 20 | 4 | S75431-02090 LUGGAGE COMP EMBLEM, | 1.00 | 59.70 | | 59.70 |
| 21 | 5 | S75442-02330 EMBLEM, SYMBOL | 1.00 | 39.70 | | 39.70 |
| 22 | 6 | S75442-02340 EMBLEM, SYMBOL | 1.00 | 44.10 | | 44.10 |
| 23 | 7 | SPZ061-12021 43 BACK SENSOR (218) 310A ? | 1.00 | 159.75 | | 159.75 |

4 Days.

before paint photos.

Gue Qiao - 82880282
05/3/18

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

| For & on behalf of Borneo Motors | Customer's Signature | Change Summary | Total |
|-------------------------------------|--|----------------|----------------------|
| | Please acknowledge receipt of vehicle. | Parts 3,709.35 | 9,965.35 |
| | Labour 30.00 | | GST 7.00% |
| | Materials 6,226.00 | | 697.57 |
| | Lubrication/Fluid 0.00 | | Less |
| | Others 0.00 | | 0.00 |
| | | | Amount Due 10,662.92 |

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

Acknowledged by Repairer

Signature:

Date:

DATE 20/02/2018
TIME 14:07

VEHICLE NO SGR2189Z

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**

TAX INVOICE

Toyota Bodycare Centre
17 Ubi Road 4
Singapore 409611
Tel no.: 6631 1188

FWD Singapore Pte Ltd
6 Temasek Boulevard #18-01
Suntec Tower 4,
Singapore 038986

S1000031 /FWD

39006387

03/04/2018

Mr Chua Kah Sheng
23 Tanah Merah Kechil Avenue
Singapore 465639
Mobile: 85715488

15 GEXGKZ S2 2RE171R 25/05/2016 SGR2189Z 36487 16054 7DS/SGR2189Z/160211

MR053REH104546901 12RX556577 60 Sam San Joi 20/02/2018 9.22 07/03/2018 10.45

| | | | | | | |
|----|---|---|--|------------------------|--------|--------|
| 1 | Z | BP-SUNDRY | SUNDRIES | TP-DIRECT SETTLEMENT | | 30.00 |
| | | TP-SJY5273X | | ACC DATE:16/02/2018 | | |
| | | DRIVE IN:20/02/2018 | | | | |
| | | DATE-IN:05/03/2018 | | DATE SURVEY:05/03/2018 | | |
| | | NO OF REPAIR DAYS:3 DAYS | | | | |
| | | BY:GUO QIANG(LKK) | | | | |
| 2 | S | BP-SUBLET | DRILL HOLE & INSTALL REVERSE SENSOR | A45 | | 154.00 |
| 3 | S | BP-SUBLET | REPLACE REAR BUMPER | A45 | | 678.00 |
| | | STRAIGHTEN & ALIGN REAR ACCIDENT AFFECTED AREAS | | | | |
| 4 | S | BP-SUBLET | RESPRAY JOB ON REAR ACCIDENT AFFECTED AR | A45 | | 556.00 |
| | | EAS | | | | |
| 5 | 1 | S52159-02904 | COVER,RR BUMPER | 1.00 | 539.90 | 539.90 |
| 6 | 2 | S52563-02250 | RETAINER,RR BUMPER L | 1.00 | 58.30 | 58.30 |
| 7 | 3 | S52576-02140 | RETAINER,RR BUMPER L | 1.00 | 105.70 | 105.70 |
| 8 | 4 | S52562-02250 | RETAINER,RR BUMPER R | 1.00 | 58.30 | 58.30 |
| 9 | 5 | S52575-02140 | RETAINER,RR BUMPER R | 1.00 | 105.70 | 105.70 |
| 10 | 6 | S52161-0K040 | PIECE,RR BUMPER | 10.00 | 3.90 | 39.00 |

2,324.90

906.90 GST 7.00% 162.74

30.00 0.00

1,388.00 0.00

0.00 0.00

2,487.64

PLEASE MAIL YOUR CHEQUE TO 33 LENG KEE ROAD, SINGAPORE 159102

03/04/2018
14:45

SGR2189Z



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|---|--|------|---------------------------|---|
| FWD SINGAPORE PTE LTD | | | Ref : CC4/FWD18003408/eb3 | |
| 6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4 SINGAPORE 038986 | | | Date : 22-02-2018 |  |
| | | | Code : FWD | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | | |
| Insured Veh. | SJY 5273X | | Veh. Inspected | SGR 2189Z |
| Policy No. | | | Coverage (\$) | 0.00 |
| Claim No. | | | Excess (\$) | 0.00 |
| Assign From | | | Assign Date | 22/02/2018 |
| 2. Vehicle Particulars & Condition | | | | |
| Make & Model | | | c.c | 0 |
| Engine No. | HIDDEN | | Year of Reg. | |
| Chassis No. | | | Colour | |
| Odometer | - | | Steering | |
| Brakes | | | Modification | |
| General | | | | |
| 3. Conditions of Tyres | | | | |
| | Size | Make | Balance | |
| R/H Front Tyre | | | mm | |
| L/H Front Tyre | | | mm | |
| R/H Rear Tyre | | | mm | |
| L/H Rear Tyre | | | mm | |
| 4. Description of Damages | | | | |
| | | | | |
| 5. General Information | | | | |
| Accident Date | 16/02/2018 | | Inspection Date | |
| Survey held at | BORNEO MOTORS (S) PTE LTD 17 UBI ROAD 4 SINGAPORE 408611 | | | |
| 5a. Remarks | | | | |
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | | |

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 26 February 2018 4:22 PM
To: 'SuraidahB.Saidi@inchcape.com.sg'
Cc: Vic (LKKAuto); Admin A
Subject: RE: Direct Settlement (SM) - Accident Involving SGR2189Z & SJY5273X DOA 16.02.2018
; Policy Number: PNPV2018-00001767

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suraidah B Saidi PTCBC [<mailto:SuraidahB.Saidi@inchcape.com.sg>]
Sent: Tuesday, 20 February, 2018 4:13 PM
To: Claims SG - SG Common; Motor Claims SG - SG Common; Belliana - SGUser
Subject: Direct Settlement (SM) - Accident Involving SGR2189Z & SJY5273X DOA 16.02.2018

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind

perusal.

As our client is claiming against your insured SJY5273X thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$100 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | F: 6872 7260 | E: suraidahb.saidi@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|----------------------------|---|--------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 22 Feb 2018 18:13 | Clim Veh Model Changed | (203311) TOYOTA COROLLA ALTIS 1.6 (A). | [A] Lau Shu Pei |
| 2 | 22 Feb 2018 18:13 | Clim Created | Reg No: SGR2189Z. Acct Date: 2018/02/16. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Borneo Motors (S) Pte Ltd (Ubi) | [A] Lau Shu Pei |
| 3 | 22 Feb 2018 18:13 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : VICOM Ltd. | [A] Lau Shu Pei |
| 4 | 22 Feb 2018 18:13 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/03/05 | [A] Lau Shu Pei |
| 5 | 22 Feb 2018 18:13 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] Lau Shu Pei |
| 6 | 22 Feb 2018 18:13 | Adj Adjuster Assigned | [None] -> MOHD TAUFIKH BIN HAMID | [A] Lau Shu Pei |
| 7 | 26 Feb 2018 09:14 | Clim Registration Modified | Pol No:->PNPV2018-00001767. | [I] Clara Li Zi Rong |
| 8 | 06 Mar 2018 15:15 | Adj Adjuster Assigned | MOHD TAUFIKH BIN HAMID -> XING GUO QIANG | [A] Lau Shu Pei |
| 9 | 06 Mar 2018 15:18 | Adj Im. Advice Submitted | Next Rpt:Final Rpt.Due Date:2018/03/05 | [A] Lau Shu Pei |
| 10 | 01 Jun 2018 16:15 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 11 | 01 Jun 2018 16:15 | Clim Dtl Modified | JPJ Reg. Date: -> 2016/05/25. | [A] JOANNE LEE KHANG MIN |
| 12 | 01 Jun 2018 16:15 | Clim Details Notified | | [A] JOANNE LEE KHANG MIN |
| 13 | 01 Jun 2018 17:33 | Adj Mandate Request | Cur.Req:2789.64:LIABILITY: 100% B:27 OI REAR ENDED TP QUANTUM: (a) COR w/GS T: \$2,487.64 + (b) LOR : \$300.00 (3days x \$100) + (c) LTA: \$2.00 Total: a+b+c = \$2,789.64 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY. | [A] Asher Sng Rong Yi |

Date From ◀ ▶ Date To ◀ ▶ Audit Type: None ▼ Go

ACTIVITY

[26/02/2018 16:18] Asher Sng Rong Yi:
 FILE REVIEW: 100% B:27 OI REAR ENDED TP

Merimen Billing for this case - Transaction History

| Bill Ref No. | Bill Date | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|--------------|------------------|----------|------------------------------|-----------------------------------|----------|-------|--------|
| 1740773 | 06/03/2018 15:18 | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SGR2189Z | | 10.70 |

Print Received Message

This mail is associated with :

***SGR2189Z (1201800002455)**
[SJY5273X]

TP
CHUA KAH SHENG
Feb 16 2018 3:00PM
[Ong Li Xuan, Lynette]
Borneo Motors (S) Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 22/06/2018 10:02 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2789.64) - SGR2189Z - Claim Handler: Clara Li Zi Rong

Approved:2789.64.



| | | |
|--|--|--------------------------------------|
| POLICY INFORMATION | | Policy No. : VPA/P1928721 |
| Source | : (01) 14888 INCH-AXA RN(EP) | |
| Insured | : CHUA KAH SHENG | |
| Address | : 23 TANAH MERAH KECHIL AVENUE SINGAPORE 465639 | |
| Business/Profession | : OTHER OCCUPATION Carrying on or engaged in the business or profession last declared and no other for the purpose of this insurance. | |
| Period of Insurance : From 25/05/2017 To 24/05/2019 (Both Dates Inclusive) | | |
| Any subsequent period for which the Insured shall pay and the Company shall agree to accept a renewal premium. | | |
| PREMIUM | | |
| Premium After 50.00% : SGD 779.86 | | |
| NCD | | |
| GST 7.00% | : | SGD 54.59 |
| Annual Premium | : | SGD 834.45 |
| Total Payable | : | SGD 1,668.90 |
| RISK DETAILS THE MOTOR VEHICLE | | |
| Type Of Cover | : Comprehensive | |
| Regn No. | : SGR2189Z | |
| Type Of Use | : Private Car | |
| Make/Model | : TOYOTA COROLLA ALTIS 1.6 | |
| Year of Manufacture | : 2016 | Seating Capacity (excl. Driver) : 05 |
| Body Type | : SALOON | Engine C.C. : 1598 |
| Engine No. | : 1ZRX556577 | Chassis No. : MR053REH104546901 |
| Insured's Estimated Market Value | : Market Value At The Time Of Loss (including Accessories and Spare Parts) | |
| Limitations as to Use : As specified in Certificate of Insurance | | |
| <u>Extra Coverage(Premium Breakdown)</u> | <u>Limits (SGD)</u> | <u>Premium (SGD)</u> |
| NCD Protector | : | SGD |
| Basic Own Damage Excess | : | |
| <u>Named Drivers</u> | | |
| 1 CHUA KAH SHENG | | |
| MEMORANDA, CLAUSES, WARRANTIES & ENDORSEMENTS | | |
| Subject to the Memoranda, Clauses, Warranties & Endorsements attached hereto: | | |
| BTR NCDF | | |
| BTR - The supplementary clauses forms parts of the Schedule : | | |

REPUBLIC OF SINGAPORE DRIVING LICENCE

738694H

CHUA KAH SHENG

19 Sep 1986

30 Jun 2006

001738694H

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S1738694H

CHUA KAH SHENG

蔡嘉昇

CHINESE

19-09-1986

Singapore

CLASS 3 MOTOR CARS

Class 3 Motor Cars < 3000kg with < 7 passengers, exclusive of the driver; and other motor vehicles < 3500kg

25 Jun 1994

NP 428A

Licence No: S1738694H

1815297

S1738694H

A+

22-03-1984

APT BLK 19 GHIM MOR ROAD #04-257

SINGAPORE 270019

61738694H

28/10/2015



Borneo Motors

Cp Reg No: 1967000802

Borneo Motors (Singapore) Pte Ltd
Inchcape Bodycare Centre
Level 4, Inchcape Centre
2 Pandan Crescent
Singapore 128462
Tel: +65 6631 1855/1500
Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2018/06/PD8419/DS(SM)

Your Ref: PNPV2018-00001767

01 Jun 2018

BY HAND (INS COPY)

M/S. FWD SINGAPORE PTE LTD

Attn : Officer In-Charge

Dept : Motor Claims

RE : ACCIDENT INVOLVING SGR2189Z AND SJY5273X ON 16 Feb 2018

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

| | |
|--|---------------------------------|
| A. Repair Cost - \$2,487.64 | B. LTA Search - \$2.00 |
| C. Excess - | D. Loss of Use - |
| E. Loss of Rental - \$300.00(\$100x3days) | F. Others - |
| G. Medical Claims - -Undertake By Claimant <input type="checkbox"/> | Total Claim - \$2,789.64 |

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- | | |
|--|--|
| (✓) Original Tax Invoice | (X) Vehicle Registration Card |
| (✓) Car Rental Invoice/Agreement/Medical Receipt | (✓) Driver's driving license / Identity card |
| (✓) GIAS/Police Report/s | (X) Original Photograph X _____ |
| (✓) Certificate of Insurance | (X) Original/Photocopy Survey |
| (✓) Letter of Authority | (✓) LTA Search Fees |

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING S6122189Z and SJY5273X on 16.2.18
Own vehicle's number Other vehicle's number Date of accident

along PIE Inds Changi
Accident location

BY THE LETTER OF AUTHORITY, I/we, Chng Kah Sheng
Name of Policy Holder & (IC/Passport/Company Registration) number

of 23 Leng Meeh Kechil Ave S 465639
Address of Policy Holder

owner of Vehicle Registration No. S6122189Z hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to BMS), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy number JPB194671 taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.


*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.


*I/We further confirm that the acceptance by BMS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 16 of the month March Year 20 18.

Signed & Delivered By:


(To be sign by the policy holder only)
**Please stamp the company chop for vehicle registered under a company's name

Witness By:



*delete as appropriate

RELEASE

| | |
|-----------------------|--------------------------|
| Claim Reference: | 1201800002455 |
| Surveyor's Reference: | CC4/FWD18003408/Geb3 |
| TP Reference: | BMS2018/06/PD8419/DS(SM) |

We, **BORNEO MOTORS (S) PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SGR 2189Z** ("Vehicle") to accept the sum of **\$2,789.64**, being the amount claimed for **\$2,487.64** (repair costs), **\$300.00** (loss of rental/ use), **\$ -** (loss of income), **\$2.00** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **16/02/2018** (date of accident) at / along **PIE TWDS CHANGI BEFORE LORNIE RD EXIT** (location) involving vehicle no/s. **SGR 2189Z** and **SJY 5273X**.

This is pursuant to the inspection conducted on **05/03/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SJY 5273X** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 16 day of 7 2018

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



XGQ

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

TAX INVOICE

Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :
www.toyotasingsapore.com.sg
Toyota Bodycare Centre
17 Ubi Road 4
Singapore 409611
Tel no.: 6631 1188

| | | | | | | | | |
|--|-------------|---|-----------------|------------------------------------|-------------------------|---|-------------------------|---------------|
| Account Detail | | | | Account No S1000031/FWD | | Customer Detail | | |
| BND Singapore Pte Ltd 6 Temasek Boulevard #18-01 Duxton Tower 1, Singapore 038996 | | | | Document No 39006387 | | Mr Chua Kah Sheng 23 Tanah Merah Kochil Avenue | | |
| | | | | Document Date 03/04/2018 | | Singapore 465639 | | |
| | | | | | | Mobile: 85715488 | | |
| Year | Make | Model | Reg Date | Veh Reg No | Kilometers | WIP No | Order No/Remarks | |
| 15 | GEORGES | 22 | 2016 | SGR21892 | 16487 | 16054 | 7DS/SGR21892/16021 | |
| Chassis No | | Engine No | TWC No | Terms | Service Engineer | Vehicle In | Collected On | |
| MRD53REH104546901 | | 12RA556577 | 60 | Sam San Jai | 20/02/2018 | 9.22 | 07/03/2018 10.45 | |
| L | Cd | Job/Parts Description | | | Qty | Unit Price | Disc % | Amount |
| 1 | 3 | BP-TOWROV SUPPLIED TP-DIRECT SETTLEMENT TP-SJY5273X ACC DATE:16/02/2018 DRIVE IN:20/02/2018 DATE-IN:05/03/2018 DATE SURVEY:05/03/2018 NO OF REPAIR DAYS:3 DAYS BY:GUO QIANG(LKK) | | | | | | 30.00 |
| 2 | 3 | BP-SURLET DRILL HOLE & INSTALL REVERSE SENSOR A45 | | | | | | 154.00 |
| 3 | 3 | BP-SURLET REPLACE REAR BUMPER A45 | | | | | | 678.00 |
| 4 | 3 | STRAIGHTEN & ALIGN REAR ACCIDENT AFFECTED AREA | | | | | | 556.00 |
| 5 | 1 | BP-SURLET RESPRAY JOB ON REAR ACCIDENT AFFECTED AREA | | | | | | |
| 6 | 2 | EAS | | | | | | |
| 7 | 3 | COVER, RR BUMPER | | | 1.00 | 539.90 | | 539.90 |
| 8 | 4 | RETAINER, RR BUMPER L | | | 1.00 | 58.30 | | 58.30 |
| 9 | 5 | RETAINER, RR BUMPER R | | | 1.00 | 105.70 | | 105.70 |
| 10 | 6 | RETAINER, RR BUMPER R | | | 1.00 | 58.30 | | 58.30 |
| | | RETAINER, RR BUMPER R | | | 1.00 | 105.70 | | 105.70 |
| | | PIECE, RR BUMPER | | | 10.00 | 3.90 | | 39.00 |
| Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply. | | | | | | | | |
| For & on behalf of Borneo Motors | | Customer's Signature | | Change Summary | | Total | | |
| | | Please acknowledge receipt of vehicle | | Parts | | 2,324.90 | | |
| | | | | Labour | | GST 7.00% | | |
| | | | | Materials | | 162.74 | | |
| | | | | Lubrication/Fluid | | 0.00 | | |
| | | | | Others | | Less | | |
| | | | | Amount Due | | 2,487.64 | | |

PLEASE MAIL YOUR CHEQUE TO 33 LING FOE ROAD, SINGAPORE 159102

3639548

3639548

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO SGR21892

CUSTOMER

DATE 03/04/2018
TIME 14:45

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD




Borneo Motors

TAX INVOICE

GST REG. NO.: 200106276D

| INVOICE TO |
|--|
| CHUA KAH SHENG BLK 19 GHIM MOH ROAD #04-257 SINGAPORE 270019 |

| DATE | INVOICE NO. |
|-------------|-------------|
| 08-Mar-2018 | BMS 3362 |

| | VHA NO. | DUE DATE | VEH. NO. |
|---|-------------|-------------|-----------------|
| | BMS 3362 | 08-Mar-2018 | SLS 4344 P |
| DESCRIPTION | NO. OF DAYS | RATE | AMOUNT |
| RENTAL FROM 05 MARCH 2018 TO 08 MARCH 2018 YOUR REF: SGR 2189 Z | 3 | 93.458 | 280.37 |
|  | | | |
| GST @ 7% | | | \$19.63 |
| TOTAL | | | \$300.00 |

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.



bizSAFE



BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6271 1661

ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D

Third party insurance car rental activation/return: 9678 7777 24 HOURS HELPLINE : 6223 1122

VHA No: **BMS 3362**

Hirer's Own Vehicle No: **SAR 21892**

VEHICLE HIRING AGREEMENT

HIRER'S PARTICULARS

Name (as in IC) CHUA KAH SENG
NRIC/Passport No: 91938694H Date of Birth: 19.9.1966
Address: B1K 19 GHIM MOH RD Age: 51
#04-259 St 290019
Name & Address of Employer _____
Occupation _____ Driving Exp: 23yrs
Driving Licence No: _____ Passed Date: 15-6-1994
D/L Type: Local/Int'l/Other: _____
Tel(O) _____ (R) _____ HP 85715488

DRIVER'S PARTICULARS

Name (as in IC) _____
NRIC/Passport No: _____ Date of Birth: _____
Address: _____ Age: _____
S() _____
Occupation _____ Driving Exp: _____ Yrs
Driving Licence No: _____ Passed / Expiry Date: _____
D/L Type: Local/Int'l/Other: _____ Contract No: _____

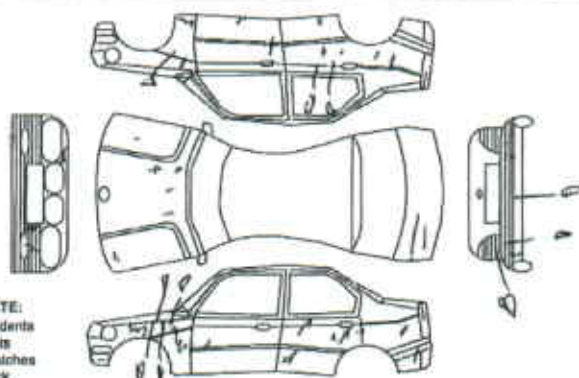
| | | | | | | |
|--|--|-----------------------|-----------|------------|-----------|---|
| Loan Vehicle No: <u>SL54544P</u> | | Replace Veh No: _____ | | | | |
| Make & Model: <u>TOYOTA ALTIS</u> (Auto/Manual) VR No: _____ | | | | | | |
| CHARGES : \$ cts | | | | | | |
| Daily | <u>03</u> day @ \$ <u>93.458</u> Per day | <u>280</u> | <u>37</u> | | | |
| Weekly/Monthly | week @ \$ _____ Per week/Monthly | | | | | |
| Others _____ | | | | | | |
| CDW/PAI | @ \$ _____ Per day/Monthly | | | | | |
| Delivery/Collection Svc _____ | | | | | | |
| GST _____ | | | | | | |
| OR No: _____ | | (A) SUB-TOTAL _____ | | | | |
| Petrol Level | OUT | E | 1/4 | 1/2 | 3/4 | F |
| Surcharge | IN | | | | | |
| First _____ km FREE per day | | GST <u>7%</u> | | <u>19</u> | <u>63</u> | |
| Excess mileage is chargeable at _____ cents per km | | TOTAL CHARGES | | <u>300</u> | <u>00</u> | |

Security Deposit : \$ _____ Bank: CMB
CASH/NETS/VISA/MC/AMEX/CHQ No: 5452340000000000
Expiry Date: 06/21 Card ID No: 794
Name as in Card: CHUA KAH SENG

NON WAIVER EXCESS (Subject to GST): \$ 1500

ACCESSORIES CHECK

- ☐ IU ☐ STD Tools ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre



INDICATE:

- A - Accidents
D - Dents
S - Scratches
X - Crack

Hirer's Signature: _____

Additional Driver's Signature: _____

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given by BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- Only persons above 23 & below 65 years of age with more than 2 years driving experience authorised licensed and signing this agreement may drive the vehicle.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- Any punctured tyres, empty petrol tank, loss of vehicle's key or locked key inside a vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.

| Date Out | Time Out | Mileage | Check By | Remarks |
|----------|----------|---------|----------|---------|
| 5.3.18 | 0815 | 258629 | 1016 | |

Return Of Vehicle: The Hirer Driver is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

| Date In | Time In | Mileage | Check By | Remarks |
|---------|---------|---------|----------|-----------------------------|
| 8/3/18 | 0830 | 258830 | ~ | RTN on 8 Mar @ 8.30am - W/S |



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
8 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-026167
Date of Request: 20/02/2018

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159098

Dear Sir/Madam,

Enquiry Date: 20/02/2018
Enquiry By: Angela Tan Hong Choo
TP Vehicle No: SJY5273X
Accident Date: 15/02/2018

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|-------------------------|-----------------------|------------------|
| SJY5273x | FWD Singapore Pte. Ltd. | 22/01/2018-21/01/2019 | 6727 5700 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M406017735

TAX INVOICE

Our Ref No: GR-18-028187
Date of Request: 20/02/2018

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159098

Dear Sir/Madam,

Enquiry Date: 20/02/2018
Enquiry By: Angela Tan Hong Choo
TP Vehicle No: SJY5273X
Accident Date: 16/02/2018

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|---|---------------|---|--|--|-------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
| Main | 21 Feb 2018 Edit Reg | | 22 Feb 2018 00:00 Edit Adj Rpt | S\$2,324.90 Edit Estimates | S\$2,324.90 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|--|--|------------------------|--|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: | Ong Li Xuan, Lynette , ID: S8732679I | | | | | | | | |
| Main Claimant: | CHUA KAH SHENG , ID: S1738694H | | | | | | | | |
| Vehicle Reg. No.: | SGR2189Z | Date of Loss: | 16/02/2018 15:00 - :59 [20 Months and 22 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 1201800002455 | Policy/Cover Note No.: | PNPV2018-00001767 (Comprehensive) Coverage: 22/01/2018 - 21/01/2019 | | | | | | |
| Vehicle Reg. No. (Insured): | SJY5273X | Policy No. (Claimant): | VPA/P1928721 | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | Borneo Motors (S) Pte Ltd (Ubi) 17 Ubi Road 4, 408611 Ubi - Tel: 6631 1868 | | | | | | | | |
| Handling Insurer: | FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong] | | | | | | | | |
| Claimant's Insurer: | AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 05/03/2018] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| • FWD_SG (22/06/2018): Alert - Adj Mandate Approved (S\$2789.64) - SGR2189Z - Claim Handler: Clara Li Zi... | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SGR2189Z (1201800002455)

[SJY5273X]

TP

CHUA KAH SHENG

Feb 16 2018 3:00PM

[Ong Li Xuan, Lynette]

Borneo Motors (S) Pte Ltd

| | | | | | | | | | | |
|-------------------------|-----------------|--|---------------|--|--------------------|--|------------|--|-------------------------------------|--|
| Upload Documents | | | Upload Photos | | Compose New Letter | | View | | View in Browser | |
| Letters/Correspondences | | | | | | | 1 per page | | <input checked="" type="checkbox"/> | |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | | | | Thumbnail | | Print | |
| 1 | (Draft) | Third Party Express Settlement – Payment Breakdown | | | | | Edit | | | |
| Assessment Reports | | | | | | | 1 per page | | <input checked="" type="checkbox"/> | |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | | | | Thumbnail | | Print | |
| 1 | 06/03/18 15:18 | Adjuster Immediate Advice | | | | | Load HTM | | | |
| Photos/Images | | | | | | | 3 per page | | <input checked="" type="checkbox"/> | |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | | | | Thumbnail | | Print | |
| 1 | 24/04/18 11:29 | General View | | | | | Load JPG | | <input checked="" type="checkbox"/> | |
| 2 | 24/04/18 11:29 | General View | | | | | Load JPG | | <input checked="" type="checkbox"/> | |
| 3 | 24/04/18 11:29 | General View | | | | | Load JPG | | <input checked="" type="checkbox"/> | |
| 4 | 24/04/18 11:29 | General View | | | | | Load JPG | | <input checked="" type="checkbox"/> | |
| 5 | 24/04/18 11:29 | General View | | | | | Load JPG | | <input checked="" type="checkbox"/> | |
| 6 | 24/04/18 11:29 | General View | | | | | Load JPG | | <input checked="" type="checkbox"/> | |
| 7 | 24/04/18 11:29 | General View | | | | | Load JPG | | <input checked="" type="checkbox"/> | |
| 8 | 24/04/18 11:29 | General View | | | | | Load JPG | | <input checked="" type="checkbox"/> | |
| 9 | 24/04/18 11:29 | General View | | | | | Load JPG | | <input checked="" type="checkbox"/> | |
| 10 | 24/04/18 11:29 | General View | | | | | Load JPG | | <input checked="" type="checkbox"/> | |
| 11 | 24/04/18 11:29 | General View | | | | | Load JPG | | <input checked="" type="checkbox"/> | |
| 12 | 24/04/18 11:29 | General View | | | | | Load JPG | | <input checked="" type="checkbox"/> | |
| 13 | 24/04/18 11:29 | General View | | | | | Load JPG | | <input checked="" type="checkbox"/> | |
| 14 | 24/04/18 11:29 | General View | | | | | Load JPG | | <input checked="" type="checkbox"/> | |
| 15 | 24/04/18 11:29 | Chassis Number | | | | | Load JPG | | <input checked="" type="checkbox"/> | |
| 16 | 24/04/18 11:29 | Odometer Reading | | | | | Load JPG | | <input checked="" type="checkbox"/> | |
| Documentation | | | | | | | 1 per page | | <input checked="" type="checkbox"/> | |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | | | | Thumbnail | | Print | |
| 1 | 22/02/18 18:13 | EMAIL FROM FWD DD 20022018 | | | | | Load PDF | | | |
| 2 | 22/02/18 18:13 | TP EST & GIA REPORT | | | | | Load PDF | | | |
| 3 | 06/03/18 17:47 | TP ESTIMATE- MARKED | | | | | Load PDF | | | |
| 4 | 01/06/18 16:26 | WORKSHOP INVOICE | | | | | Load PDF | | | |
| 5 | 01/06/18 16:26 | GIA SEARCH | | | | | Load PDF | | | |
| 6 | 01/06/18 16:26 | RENTAL RECEIPT | | | | | Load PDF | | | |
| 7 | 01/06/18 16:26 | LOD | | | | | Load PDF | | | |
| 8 | 10/07/18 09:28 | Release Voucher | | | | | Load PDF | | | |
| 9 | 10/07/18 09:28 | AUTHORISATION TO ACT FORM | | | | | Load PDF | | | |
| No | Finalized On | FWD Singapore Pte. Ltd. (HQ) | | | | | Thumbnail | | Print | |
| 1 | 26/02/18 09:14 | OI GIA Report | | | | | Load PDF | | | |

Documents Checklist

| | | | |
|--|-----------------------|----------------------|-----------------------|
| DOCUMENTS CHECKLIST | Reset | Save | Print |
| There are no document checklists configured. | | | |

| |
|---|
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) |
| <div></div> |
| Show Remarks To: <input type="checkbox"/> Handling Insurer |
| <small>Note: Remarks are private unless you show it to other parties.</small> |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

| | | | |
|-------------------|---------------------|--------|----------------------|
| Vehicle No: | SJY5273X (Insd veh) | Model: | TOYOTA COROLLA ALTIS |
| | SGR2189Z (TP veh) | | 1.6 (A) |
| Date of Accident: | 16/02/2018 | | |

| | | | |
|-----------------------|------|------------------------------|--|
| Global Sum Settlement | : | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Repair Estimate | : \$ | 10,662.92 | |
| Final Repair Cost | : \$ | 2,487.64 | |
| Loss of Use | : \$ | | days at \$0.00 per day |
| Rental (if any) | : \$ | 300.00 | 3 days |
| LTA / GIA Search Fee | : \$ | 2.00 | |
| Others: | : \$ | 0.00 | |
| | : \$ | | |
| Final Settlement Sum | : \$ | 2,789.64 | |

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

| Payment Instruction: Payee's Breakdown | | | |
|--|-----------------------------------|------|----------|
| 1) | Borneo Motors (Singapore) Pte Ltd | : \$ | 2,789.64 |
| 2) | | : \$ | |
| 3) | | : \$ | |

JOANNE LEE KHANG MIN

10 Jul
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18003408/GEB3Q2

Date: 10/07/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00001767
 Claimant Vehicle No: SGR2189Z Insured Vehicle No: SJY5273X
 Date of Loss: 16/02/2018 Nature of Claim: TP Claim No: 1201800002455

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGR2189Z**
 Make & Model: TOYOTA COROLLA ALTIS, 1.6 (A) Engine No: 1ZRX556577
 Reg. Date: 25/05/2016 (Man. Year: 2015) Chassis No: MR053REH104546901
 Colour: Black Odometer: 37682 km
 Engine Capacity: 1598 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|---|------------------|-----------------|-----------------|--------------|
| Parts | 3,739.35 | 936.90 | 2,802.45 | 74.94 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 6,226.00 | 1,388.00 | 4,838.00 | 77.71 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Gross Total (S\$) | 9,965.35 | 2,324.90 | 7,640.45 | 76.67 |
| + GST 7.00/7.00% (S\$) | 697.57 | 162.74 | 534.83 | 76.67 |
| Nett Amount (S\$) | 10,662.92 | 2,487.64 | 8,175.28 | 76.67 |
| + Car Rental (3.0 x S\$100.00/day) (S\$) | | 300.00 | | |
| + Doc/Search Fee (S\$) | | 2.00 | | |
| Nett Liability (S\$) | | 2,789.64 | | |

INSPECTION

Date of Assignment: 22/02/2018
 Date Inspected: 05/03/2018 Inspected At: Borneo Motors (S) Pte Ltd (Ubi)
 17 Ubi Road 4
 Singapore 408611
 Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

| | | |
|----------------------|--|--|
| Reference | | |
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 01 Jun 2018) |
| Parts: | 143 | TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SGR2189Z) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk * | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|-------------------------|---------------|------------|------------|
| 1 | 1 | | *SUNDRIES | Necessary | 30.00 FS | *30.00 FS |
| 2 | 1 | | *COVER,R BUMPER | Deformed | 539.90 FS | *539.90 FS |
| 3 | 1 | | *RETAINER ,RR BUMPER L | Necessary | 58.30 FS | *58.30 FS |
| 4 | 1 | | *RETAINER ,RR BUMPER L | Necessary | 105.70 FS | *105.70 FS |
| 5 | 1 | | *RETAINER ,RR BUMPER R | Necessary | 58.30 FS | *58.30 FS |
| 6 | 1 | | *RETAINER ,RR BUMPER R | Necessary | 105.70 FS | *105.70 FS |
| 7 | 1 | | *REINFORCEMENT ,RR | Not Necessary | 386.60 FS | *- FS |
| 8 | 1 | | *ARM ,RR BUMPER ,OUTE | Not Necessary | 66.20 FS | *- FS |
| 9 | 1 | | *ARM ,RR BUMPER ,OUTE | Not Necessary | 66.20 FS | *- FS |
| 10 | 10 | | *CLIPS | Necessary | 39.00 FS | *39.00 FS |
| 11 | 1 | | *PANEL,LAMP LOWER | Not Necessary | 649.20 FS | *- FS |
| 12 | 1 | | *PLATE ,RR FLOOR | Not Necessary | 234.30 FS | *- FS |
| 13 | 1 | | *PANEL ,LUGGAGE DOOR | Not Necessary | 710.10 FS | *- FS |
| 14 | 1 | | *LOCK ASSY ,LUGGAGE C | Not Necessary | 386.60 FS | *- FS |
| 15 | 1 | | *LUGGAGE COMP EMBLEM | Not Necessary | 59.70 FS | *- FS |
| 16 | 1 | | *EMBLEM ,SYMBOL | Not Necessary | 39.70 FS | *- FS |
| 17 | 1 | | *EMBLEM ,SYMBOL | Not Necessary | 44.10 FS | *- FS |
| 18 | 1 | | *BACK SENSOR (218) 310A | Not Necessary | 159.75 FS | *- FS |

F=Franchise part. S=SpcNett.

| | | |
|--------------------------|-----------------|---------------|
| Total Parts (S\$) | 3,739.35 | 936.90 |
|--------------------------|-----------------|---------------|

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|---------------------------------|---|----------|-----------------|-----------------|
| Labour Items | | | | |
| 1 | DRILL HOLE & INSTALL REVERSE SENSOR | New | 154.00 | 154.00 |
| 2 | REMOVE & INSTALL BOOTLID CARPET ,GARNISH AND TRIMMI TO ASSIST REPAIR | New | 308.00 | 0.00 |
| 3 | REPLACE REAR BUMPER,REAR BUMPER REINFORCEMENT ,ETCSTRAIGHTEN & ALIGN REAR ACCIDENT AFFECTED AREAS | New | 3,080.00 | 678.00 |
| 4 | RESPRAY JOB ON REAR ACCIDENT AFFECTED AREAS | New | 2,530.00 | 556.00 |
| 5 | CHECK LIGHTING & CONDUCT WATER LEAK TEST | New | 154.00 | 0.00 |
| Gross Labour Cost (\$\$) | | | 6,226.00 | 1,388.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >