

ASS. REC. BY:

REF: CS/SMO18003407/Ard3ⁿ² Special Instruction:

Surveyor: Adrian

ASSIGNMENT (Office)

From (Person): Grace Teo

of SMO

Date/Time: 20/2/18 @ 3:30pm

Estimated Cost: _____ Bill to: _____

OD / IP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SK27784H

Insured: SLD9299H

at Workshop m/s: Ho Beng Trading

Tel: 92712214

of Blk 3020A, Ubi Rd 1 #01-33

Policy No: _____

Claim No: CM7D1800772/AGC

Sum Insured: _____

Excess: _____

Make of Veh:
(Client's Record)

D.O.A. 17/02/18

CA / REV / REP. / REV 24 HRS ^{up}

H.O.D. Endorsement: _____

Date/Time: 20/2/18 @ 4:23pm

Person Contacted: Chris

Vehicle: IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SK27784H-X
	SLD9299H-X
	Confirm LIS \$3800, 6 days
	Red: \$9047.30, 70%.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL	Ref : CS/SMO18003407/Ard3
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWERSINGAPORE 048623	Date : 22-02-2018
	Code : SMO



1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLD 9299H	Veh. Inspected	SKZ 7784H
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1800772/AGC	Excess (\$)	0.00
Assign From	GRACE TEO	Assign Date	22/02/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	17/02/2018	Inspection Date	22/02/2018
Survey held at	HO BENG TRADING BLK 3020A, UBI ROAD 1 #01-33 SINGAPORE 408714		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 20 February 2018 3:30 PM
To: admin-d@lkkauto.com; assignments@lkkauto.com
Cc: chan pick yuen; Chan, Shu Hui Agnes
Subject: CMTD1800772/AGC - PRI - ACCIDENT INVOLVING SLD9299H & SKZ7784H ON 17.02.18

Our Reference : CMTD1800772/AGC
Your Reference: SKZ7784H

Dear LKK AUTO,

Please make arrangement to conduct the survey for SKZ7784H.

Please be informed that Agnes Chan the handler of this case.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



Innovation for Wellbeing

SOMPO

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Tuesday, February 20, 2018 3:12 PM
To: Teo, Grace
Cc: Chan, Shu Hui Agnes
Subject: Re: CMTD1800772/AGC - PRI - ACCIDENT INVOLVING SLD9299H & SKZ7784H ON 17.02.18

Dear Sir/ Mdm ,

LKK Auto Consultant Pte Ltd .
Please let us have your reply soon . Thanks

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From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, February 20, 2018 3:09:49 PM

To: chan pick yuen

Cc: Chan, Shu Hui Agnes

Subject: CMTD1800772/AGC - PRI - ACCIDENT INVOLVING SLD9299H & SKZ7784H ON 17.02.18

Our Reference : CMTD1800772/AGC

Your Reference: SKZ7784H

Without Prejudice

Date: 20th February 2018

Attention:

M/S HO BENG TRADING

Dear Chris,

ACCIDENT INVOLVING SLD9299H & SKZ7784H ON 17.02.18

We refer to your Notice of Accident dated 20/02/2018.

Please be informed that Agnes Chan the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]

Sent: Tuesday, February 20, 2018 2:06 PM

To: Claims - Motor Survey

Cc: Henry, Irene James

Subject: SKX7784H & SLD9299H DOA 17/2/18

Dear Sir ,

Please let us have your 10 name list of surveyor to survey our clients car :SKX7784H . Thanks

Best Regards

Ho Beng Trading

Chris Chan

Hp:92712214

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	19/02/2018 15:14
Date Of Accident	17/02/2018 19:50
Exact Location Of Accident	JURONG WEST AVE 5
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKZ7784H
Insured/Policyholder	
Name Of Registered Owner	LOK CHEE MENG
NRIC No	S7004826D
Email Address	LOKCM@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-98481888
Alternative Phone No	OFFICE-98481888

Vehicle Particulars

Manufacturer	HONDA
Model	VEZEL-1.5 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY
PRIVATE CAR

Vehicle Category

Insurance Company

Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D18MTPV01001936
Cover Note Number	

Driver

Name of Driver	LOK CHEE MENG
NRIC No	S7004826D
Date Of Birth	09/02/1970
Occupation	INDOOR
Date Of Driving Pass	29/08/1994
Driving Experience	23 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98481888
Fax Number	
Contact Number	OFFICE-98481888
EMail Address	LOKCM@HOTMAIL.COM

Address
 Postcode
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle
 Vehicle
 Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? YES
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 3
 Passenger 1 NAME: : LOW PEY SHYAN TRICIA
 GENDER: : FEMALE
 Passenger 2 NAME: : SHAEN LOK
 GENDER: : MALE

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

AS ATTACHED STATEMENT

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? YES
 Remarks/ Reasons: REFER TO OWNER
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLD9299H
 Vehicle Make/Model/Colour MAZDA
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver TOH
 NRIC/Passport Number
 Contact Number 98507239
 Address
 Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name	LOK CHEE MENG
Approximate Age	49
Injuries Sustain	NECK & SHOULDER PAIN
Injured person in which vehicle?	SKZ7784H
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

DETAILS OF INJURED PERSON 2

Name	SHAEN LOK
Approximate Age	
Injuries Sustain	BACK, SHOULDER & VOMIT
Injured person in which vehicle?	SKZ7784H
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

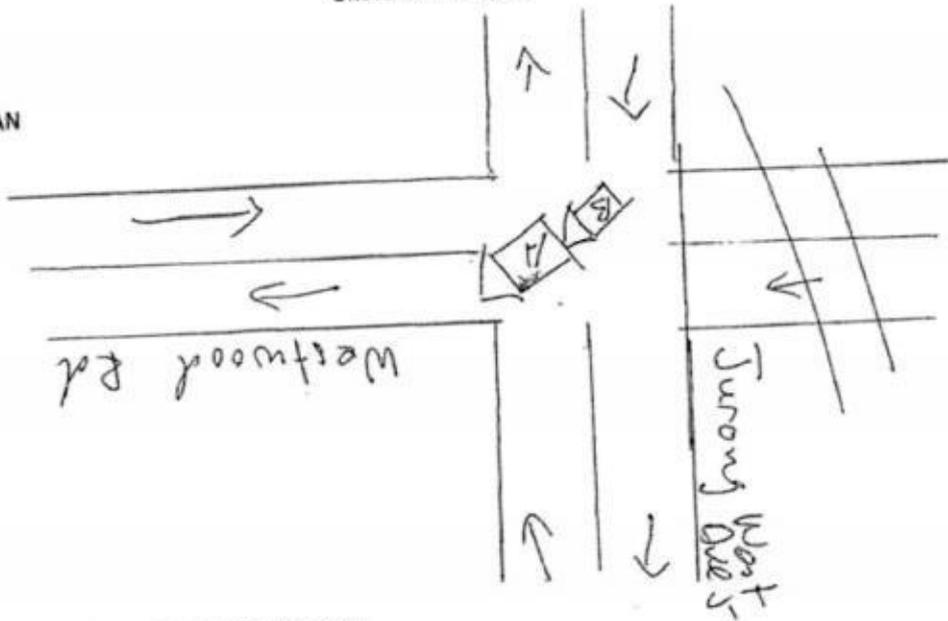

 Policyholder's Signature
 Date & Time: 15/2/18
 130061


 Driver's Signature
 (if driver is not the policyholder)
 Date & Time: 15/2/18
 130061

 *Wikka Lai*
 Reporting Centre Personnel's Signature
 Name: Wikka Lai
 NRIC/FIN No.: GSO

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along Jung West Ave 5 and turning to Westwood Road.

Upon turning to westwood rd, I stopped at the junction to allow ~~pass~~ people to cross the road.

Suddenly vehicle B, car plate number, SLD 9259H hit my car rear right side. The incident was happened on 17/2/18 @ 1949hrs.

Part 1 (driver) Lok Chee Meng → neck at shoulder.

Part 2 (SO) Shanae to Shaen Lok → back, front, shoulder.

DECLARATION

(/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time: 15/2/18
1800hrs

Driver's Signature
(If driver is not the policyholder)
Date & Time: 17/2/18
1300hrs

Anikka Lai
CSO
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sheet1

HO BENG TRADING

Block 3020A Ubi Road 1 # 01-33 Singapore 408714
 Tel : (65) 69664526 HP: 92712214 Fax: (65) 69664526
 Email : chris_chanbebe@hotmail.com

LOK CHEE MENG
 Blk 3020A Ubi Road 1
 # 01-33
 Singapore 408717

TP Somp
 Janice

28th FEBRUARY 2018

Ru11112253

Accident date: 17th February 2018
 Estimated repair cost for vehicle no: SKZ7784H HONDA VEZEL 1.5

S/n	Qty	Items	U/price	Amount
				\$1,195.00 ¹¹⁰⁰
1	1	Rear Boot Lid <i>Dented</i>		\$55.00+
2	1	Rear boot lid emblem/logo <i>new</i>		\$38.10 ✓
3	1	Rear boot lid VEZEL logo <i>new</i>		\$38.10+
4	1	rear boot lid Emblem/logo <i>new</i>		\$804.40+
5	2	Rear Boot Lid side reflector <i>new</i>	\$402.20	\$237.00 ✓
6	1	Rear boot lid inner rubber <i>cut</i>		\$284.20 ✓
7	1	Rear Boot Lid Inner Lock <i>new</i>		\$50.00+
8	1	Rear Boot Lid Number Plate <i>new</i>		\$155.00+
9	1	rear Boot Lid number Plate top garnish <i>new</i>		\$122.20+
10	2	Rear Boot Lid Number Plate Lamp <i>new</i>	\$61.10	\$320.80+
11	1	Rear Boot Lid center moulding <i>new</i>		\$50.00 ³⁰
12	10	Rear Boot Lid Inner Trim board clips <i>new</i>	\$5.00	\$354.00 ²²⁵
13	1	Rear Boot Lid Inner Trim board <i>cracked</i>		\$760.00+
14	2	Rear tail lamp <i>new</i>	\$380.00	\$420.00 ✓
15	1	Rear end panel <i>Dented</i>		\$168.00 ✓
16	1	Rear End Panel Top Garnish <i>Rebond</i>		\$745.30 ✓
17	1	Rear Bumper <i>Rebond</i>		\$226.20+
18	1	Rear bumper top garnish <i>new</i>		\$96.00 ✓
19	2	Rear Bumper Side Bracket <i>new</i>	\$48.00	\$400.00 ^{200(SN)}
20	1	Rear Bumper reverse sensor <i>Rebond</i>		\$250.00 X
21	2	Rear side Bumper <i>new</i>	\$125.00	\$40.00 ³⁰
22	8	Rear bumper clips <i>new</i>	\$5.00	\$176.00 ⁸⁸
23	2	Rear Bumper Side Reflector <i>LT cracked</i>	\$88.00	\$708.50+
24	1	Rear Exhaust		\$570.00+
25	2	Rear Fender Inner Trim Board <i>2 new</i>	\$285.00	\$128.00+
26	4	Rear Fender Inner Trim Board Clips <i>1 new</i>	\$32.00	

27	1	Rear windscreen moulding <i>xlw</i>	\$158.00 ✓
28	1	rear spare tyre top board	\$299.50 ✗
29	1	Rear spare tire panel lower cover	\$428.00 ✗
30	2	Rear spare tire panel insulation	\$150.00 ✗

Subtotal :- \$9,427.30

3619.60
2855.68

511-200



To Remove & refix cushion	\$150.00 40
To Remove & refix rear windscreen	\$120.00 100
Gum	\$50.00 ✓
<i>ref</i> To Remove & refix rear exhaust	\$280.00 ✗
To Remove & refix reverse Sensor	\$120.00 40
Tuff kote	\$120.00 40
Towing charges	\$100.00 ✗
To Check Wiring System	1700. \$80.00 30
Panel beating	\$1,200.00 800
Spray painting	\$1,200.00 600

Subtotal :- \$3,420.00

Total:- \$12,847.30

total: 4755.68
L/S: 3.8K
06Apr



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKZ 7784H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BOOT LID	DENTED	1,195.00	1,100.00
1	REAR BOOT LID EMBLEM LOGO	NOT NECESSARY	55.00	-
1	REAR BOOT LID VEZEL LOGO	NECESSARY	38.10	38.10
1	REAR BOOT LID EMBLEM LOGO	NOT NECESSARY	38.10	-
2	REAR BOOT LID SIDE REFLECTOR @\$402.20	NOT NECESSARY	804.40	-
1	REAR BOOT LID INNER RUBBER	CUT	237.00	237.00
1	REAR BOOT LID INNER LOCK	DAMAGED	284.20	284.20
1	REAR BOOT LID NUMBER PLATE	NOT NECESSARY	50.00	-
1	REAR BOOT LID NUMBER PLATE TOP GARNISH	NOT NECESSARY	155.00	-
2	REAR BOOT LID NUMBER PLATE LAMP @\$61.10	NOT NECESSARY	122.20	-
1	REAR BOOT LID CENTER MOULDING	NOT NECESSARY	320.80	-
10	REAR BOOT LID INNER TRIM BOARD CLIPS @\$5.00	NECESSARY	50.00	30.00
1	REAR BOOT LID INNER TRIM BOARD	CRACKED	354.00	225.00
2	REAR TAIL LAMP @\$380.00	NOT NECESSARY	760.00	-
1	REAR END PANEL	DENTED	420.00	420.00
1	REAR END PANEL TOP GARNISH	DEFORMED	168.00	168.00
1	REAR BUMPER	DEFORMED	745.30	745.30
1	REAR BUMPER TOP GARNISH	NOT NECESSARY	226.20	-
2	REAR BUMPER SIDE BRACKET @\$48.00	NECESSARY	96.00	96.00
2	REAR SIDE BUMPER @\$125.00	NOT NECESSARY	250.00	-
8	REAR BUMPER CLIPS @\$5.00	NECESSARY	40.00	30.00
2	REAR BUMPER SIDE REFLECTOR @\$88.00	N/S CRACKED	176.00	88.00
1	REAR EXHAUST	NOT NECESSARY	708.50	-
2	REAR FENDER INNER TRIM BOARD @\$285.00	NOT NECESSARY	570.00	-
4	REAR FENDER INNER TRIM BOARD CLIPS @\$32.00	NOT NECESSARY	128.00	-
1	REAR WINDSCREEN MOULDING	NECESSARY	158.00	158.00
1	REAR SPARE TYRE TOP BOARD	NOT NECESSARY	299.50	-
1	REAR SPARE TIRE PANEL LOWER COVER	NOT NECESSARY	428.00	-
2	REAR SPARE TIRE PANEL INSULATION	NOT NECESSARY	150.00	-

Report Ref No. CS/SMO18003407/Ard3n2



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 20% DISCOUNT		-	-723.92
			9,027.30	2,895.68
	SPECIAL NETT ITEMS			
1	REAR BUMPER REVERSE SENSOR (SN)	DAMAGED	400.00	200.00
1	GUM (SN)	NECESSARY	50.00	50.00
			450.00	250.00
	LABOUR			
	TO REMOVE & REFIX CUSHION.		150.00	40.00
	TO REMOVE & REFIX REAR WINDSCREEN.		120.00	100.00
	TO REMOVE & REFIX REAR EXHAUST.	NOT NECESSARY	280.00	-
	TO REMOVE & REFIX REVERSE SENSOR.		120.00	40.00
	TUFF KOTE.		120.00	40.00
	TOWING CHARGES.	NOT NECESSARY	100.00	-
	TO CHECK WIRING SYSTEM.		80.00	30.00
	PANEL BEATING.		1,200.00	800.00
	SPRAY PAINTING.		1,200.00	600.00
			3,370.00	1,650.00
GRAND TOTAL			12,847.30	4,795.68
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,800.00

Report Ref No. CS/SMO18003407/Ard3n2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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