

Shiau Chan (LKKAUTO)

From: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Sent: Wednesday, 18 July 2018 3:57 PM
To: Shiau Chan (LKKAUTO)
Subject: RE: SHA2143H - TP CLAIMS > FBK8293L - GAIG

Thank you

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, July 18, 2018 1:30 PM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: [External] RE: SHA2143H - TP CLAIMS > FBK8293L - GAIG

Dear Rachel,

There are damages on the centre portion of the rear LH door which appears to be old damaged and not consistent with the accident report, which we did not allow any repair or replacement done on it. The rest of the items in the report are consistent with the accident of collided with the motorcycle.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 5 July 2018 2:06 PM
To: 'Tan, Rachel' <Rachel.Tan@sg.gaig.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SHA2143H - TP CLAIMS > FBK8293L - GAIG

Dear Rachel,

Thank you for the email.

We will check and revert to you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]
Sent: Thursday, 5 July 2018 1:49 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SHA2143H - TP CLAIMS > FBK8293L - GAIG

Hi Team

Noted that there are some damages on the rear LH door which CDGE has submitted in their quotation.

Please confirm that for damages not consistent with the impact, that they are not included in the survey report agreed for \$5,520.72 @ 6 days needed for repair that is only consistent with the damage from our impact.

Thank you.



Regards
Rachel Tan
Executive, Motor Claims, Great American Insurance Company
Tel: 6804 7846

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, March 1, 2018 10:13 AM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SHA2143H - TP CLAIMS > FBK8293L - GAIG

Dear Rachel,

Please ignore previously email.

Please find the latest preliminary advice of SHA 2143H.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

From: Shiao Chan (LKKAUTO)
Sent: Thursday, 1 March 2018 10:01 AM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SHA2143H - TP CLAIMS > FBK8293L - GAIG

Dear Rachel,

Enclosed herewith preliminary advice of SHA 2143H.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]
Sent: Thursday, 22 February 2018 8:37 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: SHA2143H - TP CLAIMS > FBK8293L - GAIG

Hi Nivitha

For your, and LKK's own use only relating to the survey.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Thursday, February 22, 2018 8:22 AM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Subject: RE: SHA2143H - TP CLAIMS > FBK8293L - GAIG

Dear Rachel,

Kindly provide both parties GIA report.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]
Sent: Tuesday, 20 February 2018 9:36 AM
To: Fauzy Bin Mokhtar <fauzy@sparkcarcare.com>
Cc: Jumani Bin Masudin <jumanibm@cdge.com.sg>; LKK Assignments <assignments@lkkauto.com>
Subject: RE: SHA2143H - TP CLAIMS > FBK8293L - GAIG

Without Prejudice

Dear Sir

Can't reach you. We will arrange for LKK Auto Consultant to do PRI. Let us know if otherwise. Thank you.

Dear LKK

Please accept assignment to conduct PRI on a without prejudice basis. Our insured has not reported accident.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Fauzy Bin Mokhtar [<mailto:fauzy@sparkcarcare.com>]

Sent: Monday, February 19, 2018 6:54 PM

To: General Claims <GeneralClaims@sg.gaig.com>; Tan, Rachel <Rachel.Tan@sg.gaig.com>

Cc: Jumani Bin Masudin <jumanibm@cdge.com.sg>

Subject: SHA2143H - TP CLAIMS > FBK8293L - GAIG

Hi Motor Claims,

Please refer attached GIA report and estimate to arrange survey.
The taxi was grounded at our workshop on 19.02.2018.

With Regards

Fauzy Bin Mokhtar
ComfortDelGro Engineering Pte Ltd
Taxi Crash Repair Department
DID : 6214- 8319
FAX:: 6546-8156

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