

1005000

INS. CASE OWNER

Ann Thong
Sally

CC FAXA1800 3402, K...
P

LKK
IDAC

Surveyor:

Fenneth

DOI:

ASSIGNMENT

2/2/18

Date / Time:

2/2/18

Registered in Merit:

2/2/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHB 78796

Claim No.:

10470952

Name of Insured:

TRANS AUTO SERVICES BV

Policy No.:

UPX/16805W

Insured Tel No.:

HP:

Make / Model:

HYUNDAI

Excess Sec II :\$

\$5000

D.O.A.:

16/2/18

Place of Accident:

SENTOSA CP

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

LEIK KENN WONG

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final? Yes / No

SIC 5558P



INSRS:
WSP:
Tel:
Liability:
RMKS:

*TRANS
AUTO*



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time		STAGE	DATE / PIC
<i>2/2/18</i>	<i>SIC 5558P 7 10470952 (K...)</i>	Non-Reporting ltr (1st):	
<i>2/2/18</i>	<i>SIC 5558P 3</i>	Non-Reporting ltr (2nd):	
<i>8/3/19</i>	<i>TP NO video</i>	Non-Reporting ltr (Final):	
<i>8/7/19</i>	<i>File -> type mandate</i>	Notification ltr (if non-pickup):	
<i>12/6/19</i>	<i>File -> SIC to send DTP</i>	Call OE:	<i>mm</i>
<i>18/10/19</i>	<i>File pass to LSP to close.</i>	After call ltr to OE:	
		Documentation Check List:	Handler
		Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
		After call ltr to OE	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/>
		LTA / GIA:	<input type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: *2/2/18* Sent By: *mm*

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: \$5 days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: *12/14/19* Confirm with: *Wong Ym* Email Call

Final liability: % *50* (Agreed / Assessed) BOLA S/N No.: *NIL*

Repair Cost: *3824.00* \$5 *1712.00*

Loss of Rental (LOR): *202.93* \$5 *101.46* (*2* days) *X \$101.46*

Loss of Use (LOU): \$5 - (5 x days)

Loss of Income (LOI): \$5 - (5 x days)

LOR only LOU only LOR + LOU LOR + LOI (Tick only one)

GIA/LTA Search \$5 -

Medical: \$5 -

Disbursement: \$5 - (e.g. Tow/ Independent)

Legal Cost \$5 -

Total: \$5 *1813.46* Global Sum \$5: *1800.00*

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: \$5 *1800.00* Name 1: *Trans-rab Auto Services pte ltd*

Payee 2: (Strike if N.A.) \$5 Name 2:

Payee 3: (Strike if N.A.) \$5 Name 3:

ASS. REC. BY:

REF: AAA /

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop n/s Tony Cob

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Vsh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Val. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted _____ Vehicle: IN / OUT

Veh No: SHC 5558P Yr Regn: 09, 14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Text / Prime Mover /

Truck / Traller or _____

Make: Perant Longitude cc 1995

Colour M. White / Red A/C: Insured / Std / NI / NA

Sp. Reading 529216 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: VFI ABL 15AUC 279250

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / Si/Rim / STD A/Rim or

Tyre Size: F: Goody 215/60R16

R: Falken

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front		Rear	
R/Bal. <u>9</u> mm		R/Bal. <u>7</u> mm	
L/Bal. <u>9</u> mm		L/Bal. <u>7</u> mm	
D.O.A. <u>16/2/18</u>		D.O.I. <u>21/2/18</u>	

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or N/S / Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>22/2</u>	<u>File pass to Catherine Ngite</u> <u>U1 Rep # 3200</u>
	<u>215 # 3200 CPOL # 39302.34 / 9040.</u>

Date/Time, File Pass to? : Prel. Report
 : Final Report

Date/Time, File Return to? _____

Report Format : _____
Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____
Resurvey No. of Trip: _____

Add Fee: : Site Insp (\$ _____)
 : Interview (\$ _____)
 : Tech Invs (\$ _____)
 : Weekend (\$ _____)

Survey Fee: _____	<input type="checkbox"/> S + RS - St <input type="checkbox"/> Photos <input type="checkbox"/> Other
Transportation: _____	
TOTAL: _____	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/AXA18003402/Kwb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 22-02-2018	
		Code : AXA2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHB 7879E	Veh. Inspected	SHC 5558P
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	22/02/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	16/02/2018	Inspection Date	21/02/2018
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHC5558P - AXA

AAD1802-183

*Not Authored
1/1/18 \$3200*

Vehicle No.:
Chassis No.:
Vehicle Make:
Vehicle Model:
Date of Accident :
Third Party Insurer :

SHC5558P - CANDY
VF1ABL15AUC279250
RENAULT
LATITUDE
16.02.2018
AXA

		PART		LIST
1	1	BUMPER COVER FRT	\$	<i>CM</i> 1,259.42 ✓
2	1	BUMPER ABSORBER FRT	\$	<i>Sm</i> 394.68 X
3	1	BUMPER BEAM FRT	\$	<i>R</i> 914.08 X
4	1	BUMPER SPOILER FRT	\$	<i>Sm</i> 181.75 X
5	1	BUMPER GRILLE LOWER FRT	\$	<i>Sm</i> 266.80 X
6	1	BUMPER FOG LAMP GRILLE LH	\$	<i>Sm</i> 207.22 X
7	1	BUMPER RETAINER FRT LH	\$	<i>Dis</i> 151.41 ✓
8	1	BUMPER BRACKET FRT LH	\$	<i>Sm</i> 181.75 X
9	1	BUMPER RETAINER FRT RH	\$	<i>Sm</i> 151.41 X
10	1	BUMPER BRACKET FRT RH	\$	<i>Sm</i> 181.75 X
11	1	HEADLAMP LH	\$	<i>mycm</i> 1,184.43 ✓
12	1	HEADLAMP PANEL FRT LH	\$	<i>R</i> 152.15 X
13	1	FENDER PANEL FRT LH	\$	<i>R</i> 783.83 ✓
14	1	FENDER INSULATOR LH	\$	<i>Sm</i> 130.84
15	1	FENDER BRACKET FRT LH	\$	<i>R</i> 34.14
16	1	WHEELARCH FRT LH	\$	<i>Sm</i> 278.84
17	1	AIR CLEANER LOWER	\$	<i>Sm</i> 352.64
18	1	AIR CLEANER HOSE	\$	<i>Sm</i> 76.14
19	1	RADAITOR GRILLE	\$	<i>Sm</i> 1,707.78
20	1	RADAITOR GRILLE BADGE 'RENAULT'	\$	<i>Sm</i> 173.36
21	1	RADAITOR GRILLE FRAME	\$	<i>Sm</i> 1,353.75
22	1	FRAME FULL SUPPORT PANEL	\$	<i>Sm</i> 615.90
23	1	FRAME FULL SUPPORT BRACKET	\$	<i>R</i> 89.79
24	1	BONNET	\$	<i>R</i> 1,941.63
25	1	BONNET HINGE LH	\$	<i>R</i> 348.31
26	1	BONNET HINGE RH	\$	<i>R</i> 348.31
27	1	WHEEL HOUSING PANEL FRT LH	\$	<i>R</i> 5,173.47
28	1	LOWER ARM LH	\$	<i>Sm</i> 685.76
29	1	KUNCKLE ARM LH	\$	<i>Sm</i> 846.98
30	1	ABSORBER FRT LH	\$	<i>Sm</i> 360.54
31	1	AIR CLEANER LOWER	\$	<i>Sm</i> 271.26
32	1	AIR CLEANER HOSE	\$	<i>Sm</i> 76.14
33	1	AUTO COMPUTER	\$	<i>Sm</i> 5,032.17
34	1	STEERING PUMP ELECTRIC	\$	<i>Sm</i> 2,306.90

TRANS-CAB AUTO SERVICES PTE LTD

AAD1802-183

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHC5558P - AXA

35	1	DOOR PANEL FRT LH	\$	<i>R</i>	2,844.66	}
36	1	DOOR HINGE UPPER LH	\$	<i>R</i>	274.50	
37	1	DOOR HINGE LOWER LH	\$	<i>R</i>	300.55	
38	1	DOOR MIRROR LH	\$	<i>L</i>	1,483.40	
39	1	DOOR MIRROR GLASS LH	\$	<i>S</i>	148.20	
40	1	DOOR MIRROR BACK COVER LH	\$	<i>L</i>	218.46	
41	1	ROCKER PANEL OUTER LH	\$	<i>R</i>	987.49	

TOTAL	\$	34,472.60
10%	\$	3,447.26
	\$	31,025.34

Special Nett

1	1SET	WHEELARCH CLIP FRT LH	\$	<i>nr</i>	66.00	X
2	1SET	FRONT BUMPER CLIP	\$	<i>nr</i>	66.00	
3	1	RIM LH FRT	\$	<i>S</i>	385.00	X
4	1	TYRE LH FRT	\$	<i>L</i>	330.00	X
5	1	DOOR STICKER "Trans-cab"	\$	<i>nr</i>	80.00	X
6	1	DOOR STICKER "Classic"	\$	<i>nr</i>	30.00	X
7	1	DOOR STICKER "6555-3333"	\$	<i>nr</i>	80.00	X

TOTAL	\$	1,037.00
TOTAL PARTS	\$	32,062.34

To Check Electrical Lighting Concerned.	\$	170.00	<i>201</i>
Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$	4,200.00	<i>400</i>
Putty and spray painting of the affected portion.	\$	4,500.00	<i>440</i>
To Transfer Of Fender Fittings, Attachments And Perform Water Seepage Test.	\$	170.00	<i>301</i>
To transfer of tire, rim and on wheel balancing.	\$	<i>nr</i> 170.00	X
To check steering geometry and computer wheel alignment	\$	<i>nr</i> 220.00	X
To Remove And Refit Front W/Screen Glass To Facilitate Bodywork Repair.	\$	<i>nr</i> 170.00	X

TRANS-CAB AUTO SERVICES PTE LTD

AAD1802-183

NO. 2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHC5558P - AXA

To transfer of door fittings, attachment and perform water seepage test.	\$	<i>~</i> 170.00 <i>X</i>
Towing fees	\$	<i>~</i> 120.00 <i>X</i>
To rust-proofing of the affected areas.	\$	170.00 <i>301</i>
To dismantle and refit front end suspension, undercarriage parts, final checking and testing.	\$	<i>~</i> 380.00 <i>X</i>
TOTAL	\$	10,440.00
Over All Total	\$	42,502.34

(PARTS BY PARTS) Repair Days**15 Days***2 days*

LRC Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal modification(s) is allowed
- Supplementary work(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	3878K
Vehicle Details	
Vehicle No.:	SHC5558P
Vehicle to be Exported:	Yes
Intended De-registration Date:	19 Feb 2018
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2014
Engine No.:	M9R8839C001973
Chassis No.:	VF1ABL15AUC279250
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	15 Sep 2014
First Registration Date:	15 Sep 2014
Transfer Count:	0
Actual ARF Paid:	\$12,498.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Sep 2022
PARF Rebate Amount:	\$9,373.00
Intended COE Rebate Details	

COE Expiry Date:	14 Sep 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$50,704.00
COE Rebate Amount:	\$28,971.00
Total Rebate Amount:	\$38,344.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 19 Feb 2018

OK

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Feb 2018		21 Feb 2018 10:20 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K, Email: CLAIMS@TRANSCAB.COM.SG		
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K		
Vehicle Reg. No.:	SHC5558P	Date of Loss:	16/02/2018 14:00 - :59
Claim Type:	TP / C0470952	Policy/Cover Note No.:	P1680520 (Third Party Only)
Vehicle Reg. No. (Insured):	SHB7879E	Policy No. (Claimant):	
		Excess:	S\$5,000.00
Repairer:	Trans-cab Auto Services (HQ) NO. 2 ANG MO KIO ST 63, 569111 Ang Mo Kio - Tel:		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Khor Saw Theng - 6880 4754]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 02/03/2018]		
Driver/Custodian (Insured):	LECK KENG CHEW (), NRIC: S1361889E, Tel: +6591800423		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Sent msg to fsc

View Received Message

This mail is associated with :

***SHC5558P (C0470952)**
[SHB7879E]

TP
 TRANS-CAB SERVICES PTE LTD
 Feb 16 2018 2:00PM
 [TRANS-CAB SERVICES PTE LTD]
 Trans-cab Auto Services

Reply Reply All Mark as Unread Print Message Delete Message Forward

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 28/11/2018 16:20 PM.
To Vale.Oh@axa.com.sg; LKK_HQ
CC AXA_SG; admin-a@lkkauto.com
Subject Re: FILE REVIEW, PLS GET EVIDENCE FROM TP AS INSRD REPORTED HIT BY TP-VO

Hi Shu Pei

Did you manage to get any evidence from TP? If no, pls do so and get back to Jas on this matter, thanks.

Regards

Vale

<-- Original Message -->

From: LKK_HQ
 To: Vale.Oh@axa.com.sg
 CC: AXA_SG; admin-a@lkkauto.com
 Sent On: 28/11/2018 10:17 AM
 Subject: Re: FILE REVIEW, PLS GET EVIDENCE FROM TP AS INSRD REPORTED HIT BY TP-VO

Dear Sir / Madam,

Please advice also whether we can proceed for direct settlement for this case.

Thank you.

Best Regards,
 Shu Pei | Admin
 LKK Auto Consultants Pte Ltd
 Phone: 6366 0055 | email: shupeil@lkkauto.com | fax: 67414108
 Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AXA_SG
 To: AXA_SG; LKK_HQ
 Sent On: 02/11/2018 02:25 PM
 Subject: FILE REVIEW, PLS GET EVIDENCE FROM TP AS INSRD REPORTED HIT BY TP-VO



AXA INSURANCE PTE LTD
 5 Gateway Way, #01-01, 438 Gateway
 Singapore 438822
 Customer Centre 24/7
 ☎ 116 8860 8860
 ✉ 116 8111 8111
 🌐 www.axa.com.sg
 GST Reg No: T46812238
 Tax Reg No: 200012238

DOCUMENTS SUMMARY

There are no documents.

Print Sent Message

This mail is associated with :

***SHC5558P (C0470952)**
[SHB7879E]

TP

TRANS-CAB SERVICES PTE LTD
Feb 16 2018 2:00PM
[TRANS-CAB SERVICES PTE LTD]
Trans-cab Auto Services

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 04/07/2019 09:01 AM.
To sashe.goms@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject <Seek Mandate> C0470952

Dear Sirs/Mdm,

Liability: 50%. Both parties had given a conflict of version. No video/ concrete evidence from both parties. Inform OI about third party claim.

We seek your mandate up to 50% - \$1,982.00(all-in). TP- Mandate IA had been uploaded in Merimen.

Kindly let us have your approval/instruction.

Hsiao Tong



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 04/07/2019

Survey Details:

Date of loss	16.02.2018
Date of appointment	21.02.2018
Date of survey	21.02.2018
Location of survey	TRANS-CAB AUTO SERVICES PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHC 5558P
Make and Model	Renault Latitude (1995cc)
Date of registration	15.09.2014
Excess	
Market Value/ Book Value	(est)
Parf/COE Rebate	(est)
Nett Value/ ERV	(est)

Repair details:

Initial Estimate	\$ 42,502.34
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 3,107.18
Check items (estimate)	NIL
Labour	\$ 920.00
Supplementary	NIL
Total	\$ 4,027.18
Lump Sum(if applicable)	\$ 3,200.00

Number of days for repair	<u>2</u>
---------------------------	----------



Remarks:

Propose 50/50. No video/ concrete evidence to support either version.

Mandate:

Liability(TP)		50%
Proposed repair cost (w/GST)	\$	3,424.00
Loss of use		NIL
Loss of rental	\$	390.00 (3days x \$130.00)
Loss of income	\$	150.00 (3days x \$50.00)
	\$	3,964.00
	@ 50%	\$ 1,982.00
LTA/GIA search fees		NIL
Others		NIL
Proposed Total	\$	1,982.00

Print Received Message

This mail is associated with :

***SHC5558P (C0470952)**
[SHB7879E]

TP

TRANS-CAB SERVICES PTE LTD
Feb 16 2018 2:00PM
[TRANS-CAB SERVICES PTE LTD]
Trans-cab Auto Services

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 04/07/2019 09:36 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SHC5558P - Claim Handler: SASHE Go Mui Sang

Approved:0.00:Please let us have the survey report. Thank you.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Feb 2018 15:42	Clim Veh Model Changed	(204383) RENAULT LATTITUDE 2.0 L (A).	[I] Santosh Nikam
2	20 Feb 2018 15:42	Clim Created	Reg No: SHC5555P. Policy No: P1680520. Acct Date: 2018/02/16. Claim Type: TP. Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services (HQ). Ins.Status = > Incoming Claim	[I] Santosh Nikam
3	21 Feb 2018 10:19	Clim Registration Modified	Reg No:SHC5555P->SHC5558P.	[I] Khor Saw Theng
4	21 Feb 2018 10:20	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Khor Saw Theng
5	21 Feb 2018 10:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/03/02	[I] Khor Saw Theng
6	21 Feb 2018 10:20	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[I] Khor Saw Theng
7	21 Feb 2018 11:33	Assignment 1st Accessed		[A] Lau Shu Pei
8	22 Feb 2018 17:59	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
9	23 Feb 2018 15:39	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/03/02	[A] Lau Shu Pei
10	04 Jul 2019 09:01	Adj Mandate Request	Cur,Req:1982.00:Liability: 50%. Both parties had given a conflict of version. No video/concrete evidence from both parties. Inform OI about third party claim. We seek your mandate up to 50% - \$1,982.00(all-in). TP- Mandate IA had been uploaded i	[A] CHEW HSIAO TONG
11	04 Jul 2019 09:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/03/02. Mandate Remarks: Please let us have the survey report. Thank you.	[I] SASHE Go Mul Sang
12	04 Jul 2019 09:36	Adj Mandate Set	Approved:0.00:Please let us have the survey report. Thank you.	[I] SASHE Go Mul Sang
13	25 Jul 2019 15:48	Adj Rpt Initiated		[A] Elaine Kuan Hwa Meen
14	25 Jul 2019 15:48	Clim Dtl Modified	JPJ Reg. Date: -> 2014/09/15.	[A] Elaine Kuan Hwa Meen
15	25 Jul 2019 15:48	Clim Details Notified		[A] Elaine Kuan Hwa Meen
16	12 Aug 2019 09:35	Adj Mandate Request	Cur,Req:1982.00:\$1,982.00	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1730636	23/02/2018 15:39	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC5558P		10.70

Print Received Message

This mail is associated with :

***SHC5558P (C0470952)**

[SHB7879E]

TP

TRANS-CAB SERVICES PTE LTD

Feb 16 2018 2:00PM

[TRANS-CAB SERVICES PTE LTD]

Trans-cab Auto Services

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 13/08/2019 14:44 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1907.00) - SHC5558P - Claim Handler: SASHE Go Mui Sang

Approved:1907.00:LOI included in injury claim. Liability 50%.

Hsiao Tong (LKKAuto)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Friday, 20 September 2019 10:36 AM
To: Hsiao Tong (LKKAuto)
Cc: 'claims'; Admin A
Subject: RE: TCS REF: AAD1802-183--Accident involving SHB7879E (AXA) & SHC5558P on 16.02.18 //LKK REF: CC4/AXA18003402/Kpb3
Attachments: AAD1802-183 - LOD.pdf

WITHOUT PREJUDICE

Dear Hsiao Tong

Enclosed is our LOD for your action.

Original hard copy will pass to Kenneth's to bring back your office.

Hope to receive your offer soon.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, 26 August, 2019 12:47 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>
Subject: RE: TCS REF: AAD1802-183--Accident involving SHB7879E (AXA) & SHC5558P on 16.02.18 //LKK REF: CC4/AXA18003402/Kpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 12 August 2019 9:34 AM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>

Subject: RE: TCS REF: AAD1802-183--Accident involving SHB7879E (AXA) & SHCS558P on 16.02.18 //LKK REF: CC4/AXA18003402/Kpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Monday, 15 April 2019 9:01 AM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: claims@transcab.com.sg

Subject: TCS REF: AAD1802-183--Accident involving SHB7879E (AXA) & SHC5558P on 16.02.18

WITHOUT PREJUDICE

Dear Sir/ Mdm

We are making a claim against the owner of SHB 7879E.

May I know are there any offer making to us?

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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This email has been checked for viruses by AVG antivirus software.
www.avg.com

Hsiao Tong (LKKAuto)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Thursday, 10 October 2019 2:31 PM
To: Hsiao Tong (LKKAuto)
Cc: 'claims'; Admin A
Subject: RE: TCS REF: AAD1802-183--Accident involving SHB7879E (AXA) & SHC5558P on 16.02.18 //LKK REF: CC4/AXA18003402/Kpb3

WITHOUT PREJUDICE

Dear Hsiao Tong

Please proceed to send us the DV.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, 28 September, 2019 2:44 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: 'claims' <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: TCS REF: AAD1802-183--Accident involving SHB7879E (AXA) & SHC5558P on 16.02.18 //LKK REF: CC4/AXA18003402/Kpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$1,800.00 (all-in)**.

Please confirm acceptance.

**Note: LOI had been included in injury claim.*

***Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice**

engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Cc: 'claims' <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: TCS REF: AAD1802-183--Accident involving SHB7879E (AXA) & SHC5558P on 16.02.18 //LKK REF: CC4/AXA18003402/Kpb3

WITHOUT PREJUDICE

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Original hard copy will pass to Kenneth's to bring back your office.

Hope to receive your offer soon.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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Cc: claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>

Subject: RE: TCS REF: AAD1802-183--Accident involving SHB7879E (AXA) & SHC5558P on 16.02.18 //LKK REF: CC4/AXA18003402/Kpb3

Without Prejudice

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From: Hsiao Tong (LKKAuto)

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To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>

Subject: RE: TCS REF: AAD1802-183--Accident involving SHB7879E (AXA) & SHC5558P on 16.02.18 //LKK REF: CC4/AXA18003402/Kpb3

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LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Monday, 15 April 2019 9:01 AM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: claims@transcab.com.sg

Subject: TCS REF: AAD1802-183--Accident involving SHB7879E (AXA) & SHC5558P on 16.02.18

WITHOUT PREJUDICE

Dear Sir/ Mdm

We are making a claim against the owner of SHB 7879E.

May I know are there any offer making to us?

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

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www.avg.com

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1802-183

Your Ref : SHB7879E

Date : 13.August 2019

AXA INSURANCE S PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5558P AND SHB7879E ON 16/02/18 02:30 PM ALONG SENTOSA CARPARK

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	3,424.00
2.	Loss of Rental for <u>2</u> days @ \$ <u>101.46</u> per day	\$	202.92
3.	Loss of Income for <u>2</u> days @ \$ <u>50</u> per day	\$	100.00
4.	LTA Search Fee	\$	0.00
5.	Survey Fee	\$	0.00
	Total	\$	3,726.92

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AXA INSURANCE PTE LTD 8 SHENTON WAY,#27-01 AXA TOWER 068811 SINGAPORE ATTENTION:	INVOICE NO. : INV1803-240 DATE : 31. March 2018 REFERENCE NO : AAD1802-183 TERMS : DUE DATE : 31. March 2018 PAGE : 1
---	--

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
I.	6050101	REPAIR-SHC5558P;DOA 16.02.18(LUMP SUM-18)	1	3,424.00	3,424.00

Total SGD Excl. GST : 3,200.00
7% GST : 224.00
Total SGD Incl. GST : 3,424.00

****** THREE THOUSAND FOUR HUNDRED TWENTY FOUR SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 1 July 2019 4:08 PM
To: claims@transcab.com.sg
Cc: transcab_avaclaims@ava-ins.com
Subject: ACCIDENT INVOLVING SHB 7879E(AXA) AND SHC 5558P ALONG/AT SENTOSA CARPARK ON 16/02/2018

01 JULY 2019

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/AXA18003402/Kpb3

YOUR REF : P1680520 (SHB 7879E)

ACCIDENT INVOLVING SHB 7879E(AXA) AND SHC 5558P ALONG/AT SENTOSA CARPARK ON 16/02/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from TRANS-CAB AUTO SERVICES PTE LTD acting on behalf of the owner of SHC 5558P against your motor insurance policy.

We have reviewed the matter and based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)

- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

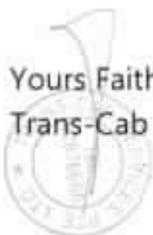
Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5558P and SHB7879E along SENTOSA CARPARK on 16/02/18 02:30 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 13 (day) of August 2019

Yours Faithfully
Trans-Cab Services Pte Ltd



Jasmine Tan
General Manager



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHB 7879E (Insd veh)	Model: RENAULT LATITUDE 2.0L
	SHC 5558P (TP veh)	
Date of Accident/Time:	16/02/2018	

Repair Estimate	S 45,477.49	
Final Repair Cost	S	
Loss of Use	S	days at S per day
Rental (if any)	S	days at S per day
LTA / GIA Search Fee	S	
Others	S	
	S	
Final Settlement Sum (Global Sum)	S 1,800.00	

Payee Name : TRANS-CAB AUTO SERVICES PTE LTD

Is Third Party Workshop GIA Registered? YES | NO (Kindly indicate below)

A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: <input checked="" type="checkbox"/> No BOLA Scenario No: <u>NIL</u>
BOLA Liability: _____ (%)	Assessed Liability (*): <u>50</u> (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks:	

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp
 Name of Representative: NG WA YIN
 Date: 18 OCT 2018

Signature of Witness / Workshop stamp (if applicable)
 Name of Witness: Kevin Tang
 Date: 18 OCT 2018

Signature of AXA's surveyor/representative: KSC
 Name of AXA's surveyor/representative: LKK
 Date:

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

13 August, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 16/02/18 02:30 PM at SENTOSA CARPARK

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5558P. The taxi was hired to CHAN KOK LEONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$101.46 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Feb 2018		21 Feb 2018 10:20 Edit Adj Rpt	S\$3,200.00 Edit Estimates	S\$3,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K, Email: CLAIMS@TRANSCAB.COM.SG								
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K								
Vehicle Reg. No.:	SHC5558P	Date of Loss:	16/02/2018 14:00 - :59 [41 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0470952	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	SHB7879E	Policy No. (Claimant):	VPX/P1680520						
		Excess:	S\$5,000.00						
Repairer:	Trans-cab Auto Services Pte Ltd () No 2 Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel:								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Jas Tan - 6890 4844]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 02/03/2018]								
Driver/Custodian (Insured):	LECK KENG CHEW (), NRIC: S1361889E, Tel: +6591800423 Email:								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AXA_SG (13/08/2019): Alert - Adj Mandate Approved (S\$1907.00) - SHC5558P - Claim Handler: SASHE Go Mu... AXA_SG (04/07/2019): Alert - Adj Mandate Approved (S\$0.00) - SHC5558P - Claim Handler: SASHE Go Mul S... AXA_SG (28/11/2018): Re: FILE REVIEW, PLS GET EVIDENCE FROM TP AS INSRD REPORTED HIT BY TP-VO AXA_SG (02/11/2018): FILE REVIEW, PLS GET EVIDENCE FROM TP AS INSRD REPORTED HIT BY TP-VO 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC5558P (C0470952)
 [SHB7879E]
 TP
 TRANS-CAB SERVICES PTE LTD
 Feb 16 2018 2:00PM
 [TRANS-CAB SERVICES PTE LTD]
 Trans-cab Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser
Assessment Reports			1 per page 1 <input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	23/02/18 15:39	Adjuster Immediate Advice	1 Load HTM
Documentation			1 per page 1 <input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail Print
1	20/02/18 15:47	EMAIL_ABS	1 Load PDF
2	20/02/18 15:47	SHB7879E INSD GIA_ABS	1 Load PDF
3	20/02/18 15:47	SHC5555P ESTIMATE & TP GIA_ABS	1 Load PDF
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	23/02/18 15:38	TP_ESTIMATE-_MARKED	1 Load PDF
2	04/07/19 08:58	LKK Survey Photos	1 Load PDF
3	04/07/19 08:58	TP-Mandate IA dd 040719	1 Load PDF
4	02/08/19 12:57	LETTER TO OI	1 Load PDF
5	24/10/19 09:59	AUTHORISATION TO ACT FORM	1 Load PDF
6	24/10/19 09:59	PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM	1 Load PDF
7	24/10/19 09:59	RENTAL RECEIPT	1 Load PDF
8	24/10/19 09:59	RENTAL MILEAGE	1 Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>	
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>	

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18003402/KPB3Q2
Date: 24/10/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd	Policy No:	P1680520
Claimant		
Vehicle No : SHC5558P	Insured Vehicle No :	SHB7879E
Date of Loss: 16/02/2018	Nature of Claim:	TP
		Claim No: C0470952

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHC5558P	Engine No:	M9R8839C001973
Make & Model:	RENAULT LATITUDE, 2.0 L (A)	Chassis No:	VF1ABL15AUC279250
Reg. Date:	15/09/2014 (Man. Year: 2014)	Odometer:	529216 km
Colour:	Metallic White/Red		
Engine Capacity:	1995 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Giti 9 mm	Rear Left Side:	Falken 7 mm
Front Right Side:	Giti 9 mm	Rear Right Side:	Falken 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	32,062.33	3,107.18	28,955.15	90.31
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,440.00	920.00	9,520.00	91.19
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	42,502.33	4,027.18	38,475.15	90.52
Approved Total (Overridden) (S\$)		3,200.00		
	(S\$) 42,502.33	3,200.00	39,302.33	92.47
+ GST 7.00/7.00% (S\$)	2,975.16	224.00	2,751.16	92.47
Nett Amount (S\$)	45,477.49	3,424.00	42,053.49	92.47
+ Car Rental (2.0 x S\$101.46/day) (S\$)		202.92		
		(S\$) 3,626.92		
Liabile Amount (50.00%) (S\$)		1,813.46		
Global Sum Settlement (S\$)		1,800.00		

INSPECTION

Date of Assignment:	21/02/2018		
Date Inspected:	21/02/2018	Inspected At:	Trans-cab Auto Services (HQ) NO. 2 ANG MO KIO ST 63 Singapore 569111
Estimated Period of Repair:	2.0 days		

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 02 Aug 2019)
Parts: 143	RENAULT LATITUDE 2.0 L (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHC5558P)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER FRT (CONSISTENT)	Cracked	1,259.42 FL	*1,259.42 FL
2	1		*BUMPER ABSORBER FRT (CONSISTENT)	Serviceable	394.68 FL	*- FL
3	1		*BUMPER BEAM FRT (CONSISTENT)	Repair	914.08 FL	*- FL
4	1		*BUMPER GRILLE LOWER FRT (CONSISTENT)	Serviceable	266.80 FL	*- FL
5	1		*BUMPER FOG LAMP GRILLE LH (CONSISTENT)	Serviceable	207.22 FL	*- FL
6	1		*BUMPER RETAINER FRT LH (CONSISTENT)	Distorted	151.41 FL	*151.41 FL
7	1		*BUMPER BRACKET FRT LH (CONSISTENT)	Serviceable	181.75 FL	*- FL
8	1		*BUMPER RETAINER FRT RH (CONSISTENT)	Serviceable	151.41 FL	*- FL
9	1		*BUMPER BRACKET FRT RH (CONSISTENT)	Serviceable	181.75 FL	*- FL
10	1		*HEADLAMP LH (CONSISTENT)	Mtg Cracked	1,184.43 FL	*1,184.43 FL
11	1		*HEADLAMP PANEL FRT LH (CONSISTENT)	Repair	152.15 FL	*- FL
12	1		*FENDER PANEL FRT LH (CONSISTENT)	Bent	783.83 FL	*783.83 FL
13	1		*FENDER INSULATOR LH (CONSISTENT)	Serviceable	130.84 FL	*- FL
14	1		*FENDER BRACKET FRT LH (CONSISTENT)	Repair	34.14 FL	*- FL
15	1		*WHEELARCH FRT LH (CONSISTENT)	Serviceable	278.84 FL	*- FL
16	1		*AIR CLEANER LOWER (CONSISTENT)	Serviceable	352.64 FL	*- FL
17	1		*AIR CLEANER HOSE (CONSISTENT)	Serviceable	76.14 FL	*- FL
18	1		*RADIATOR GRILLE (CONSISTENT)	Serviceable	1,707.78 FL	*- FL
19	1		*RADIATOR GRILLE BADGE RENAULT (CONSISTENT)	Serviceable	173.36 FL	*- FL
20	1		*RADIATOR GRILLE FRAME (CONSISTENT)	Serviceable	1,353.75 FL	*- FL
21	1		*FRAME FULL SUPPORT PANEL (CONSISTENT)	Serviceable	615.90 FL	*- FL
22	1		*FRAME FULL SUPPORT BRACKET (CONSISTENT)	Repair	89.79 FL	*- FL
23	1		*BONNET (CONSISTENT)	Repair	1,941.63 FL	*- FL
24	1		*BONNET HINGE LH (CONSISTENT)	Repair	348.31 FL	*- FL
25	1		*BONNET HINGE RH (CONSISTENT)	Repair	348.31 FL	*- FL
26	1		*WHEEL HOUSING PANEL FRT LH (CONSISTENT)	Repair	5,173.47 FL	*- FL
27	1		*LOWER ARM LH (CONSISTENT)	Serviceable	685.76 FL	*- FL
28	1		*KNUCKLE ARM LH (CONSISTENT)	Serviceable	846.98 FL	*- FL
29	1		*ABSORBER FRT LH (CONSISTENT)	Serviceable	360.54 FL	*- FL
30	1		*AIR CLEANER LOWER (CONSISTENT)	Serviceable	271.26 FL	*- FL
31	1		*AIR CLEANER HOSE (CONSISTENT)	Serviceable	76.14 FL	*- FL
32	1		*AUTO COMPUTER (CONSISTENT)	Serviceable	5,032.17 FL	*- FL
33	1		*STEERING PUMP ELECTRIC (CONSISTENT)	Serviceable	2,306.90 FL	*- FL
34	1		*DOOR PANEL FRT LH (CONSISTENT)	Repair	2,844.66 FL	*- FL
35	1		*DOOR HINGE UPPER LH (CONSISTENT)	Repair	274.50 FL	*- FL
36	1		*DOOR HINGE LOWER LH (CONSISTENT)	Repair	300.55 FL	*- FL
37	1		*DOOR MIRROR LH (CONSISTENT)	Serviceable	1,483.40 FL	*- FL
38	1		*DOOR MIRROR GLASS LH (CONSISTENT)	Serviceable	148.20 FL	*- FL
39	1		*DOOR MIRROR BACK COVER LH (CONSISTENT)	Serviceable	218.46 FL	*- FL
40	1		*ROCKER PANEL OUTER LH (CONSISTENT)	Repair	987.49 FL	*- FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
41	1		*SET WHEELARCH CLIP FRT LH (CONSISTENT)	Not Necessary	66.00 FS	*- FS
42	1		*SET FRONT BUMPER CLIP (CONSISTENT)	Necessary	66.00 FS	*66.00 FS
43	1		*RIM LH FRT (CONSISTENT)	Serviceable	385.00 FS	*- FS
44	1		*TYRE LH FRT (CONSISTENT)	Serviceable	330.00 FS	*- FS
45	1		*DOOR STICKER TRANS-CAB (CONSISTENT)	Not Necessary	80.00 FS	*- FS
46	1		*DOOR STICKER CLASSIC (CONSISTENT)	Not Necessary	30.00 FS	*- FS
47	1		*DOOR STICKER 6555-3333 (CONSISTENT)	Not Necessary	80.00 FS	*- FS
48	1		*BUMPER SPOILER FRT (CONSISTENT)	Serviceable	181.75 FL	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$)	35,509.59	3,445.09
- List Item Discount on L Items 10.00/10.00% (\$)	3,447.26	337.91
Total Parts (\$)	32,062.33	3,107.18

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	20.00
2	PANEL BEATING,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS,ADJUST AND REALIGN THE SAME	New	4,200.00	400.00
3	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	4,500.00	440.00
4	TO TRANSFER OF FENDER FITTINGS,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	30.00
5	TO TRANSFER OF TIRE,RIM AND ON WHEEL BALANCING	New	170.00	0.00
6	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
7	TO REMOVE AND REFIT FRONT W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR	New	170.00	0.00
8	TO TRANSFER OF DOOR FITTINGS,ATTACHMENT AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
9	TOWING FEES	New	120.00	0.00
10	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	30.00
11	TO DISMANTLE AND REFIT FRONT END SUSPENSION,UNDERCARRIAGE PARTS,FINAL CHECKING AND TESTING	New	380.00	0.00
Gross Labour Cost (S\$)			10,440.00	920.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >