

Asher Sng (LKKAUTO)

From: Carrie Tan Chi Hui (ECICS, Claims) <Carrie_Tan@ecics.com.sg>
Sent: Thursday, 22 February 2018 3:27 PM
To: Jim Wong See Pah
Cc: Asher Sng (LKKAUTO); Janice Goh Siew Geok (ECICS, Claims)
Subject: RE: ECICS REF: DMPU1700383H (SKP9303C), Oref T0717/SHD3320R/jw

Dear Asher,

Please assist to provide us the PRI survey done by LKK.
If AIG has already paid LKK, please forward us the tax invoice for us to reimburse duly.

Thank you.

Regards,
Carrie Tan
Claims Division
DID: +65 63030308
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.
Thank you for your kind patience and understanding.*****

From: Jim Wong See Pah [mailto:jimwong@cdge.com.sg]
Sent: Wednesday, 21 February, 2018 8:58 AM
To: Carrie Tan Chi Hui (ECICS, Claims)
Subject: Re: ECICS REF: DMPU1700383H (SKP9303C), Oref T0717/SHD3320R/jw

Dear Ms Carrie Tan

Please refer to the attachments. our preliminary search for third party insurer was stated AIG Insurance.
Hence, PRI and survey service was conducted by AIG's appointed surveyor (LKK).

Additionally, we adopt final cost of repairs and number of repaired days that being provided by LKK. There will be further incurrence of survey fee if you need the survey report.

Please let us hear you the soonest.

Thank you/

Best Regards
Jim Wong
Claims Department / ComfortDelgro Engineering Pte Ltd
Off: 62148374 / Fax: 62141843

From: "Carrie Tan Chi Hui (ECICS, Claims)" <Carrie_Tan@ecics.com.sg>
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Cc: "Asher Sng (LKKAuto)" <AsherSng@lkkauto.com>
Date: 20/02/2018 05:18 PM
Subject: ECICS REF: DMPU1700383H (SKP9303C), Oref T0717/SHD3320R/jw

Without Prejudice

Dear Jim,

We refer to the above matter.

Please advise if there was any PRI done for your insured's vehicle?
On our records, there was no PRI assigned as we noted from LKK's email that it was under the wrong insurer records.

Thanks.

Regards,
Carrie Tan
Claims Division
DID: +65 63030308
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

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From: Jim Wong See Pah [<mailto:jimwong@cdge.com.sg>]
Sent: Tuesday, 13 February, 2018 5:06 PM
To: Carrie Tan Chi Hui (ECICS, Claims)
Cc: Asher Sng (LKKAuto)
Subject: RE: Yref To be advsied, Oref T0717/SHD3320R/jw

Dear Ms Carrie Tan

We refer the attached mail and letter of claim of 18.09.2017.

Please advise the status of our property damage claim.

Best Regards

Jim Wong

Claims Department / ComfortDelgro Engineering Pte Ltd

Off: 62148374 / Fax: 62141843

From: "Asher Sng (LKKAuto)" <AsherSng@lkkauto.com>
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Date: 13/02/2018 04:46 PM
Subject: RE: Yref To be advsied, Oref T0717/SHD3320R/jw

Without Prejudice

Hi Jim,

We refer to the email below.

This case is not handler by LKK, please kindly check with ECICS directly.

Thank You.

Best Regards,
Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah [<mailto:jimwong@cdge.com.sg>]
Sent: Tuesday, 13 February 2018 4:40 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Yref To be advsied, Oref T0717/SHD3320R/jw

Dear Ms Sng

We refer the attached letter of claim of 18.09.2017.

Please advise the status of our property damage claim.

Best Regards

Jim Wong

Claims Department / ComfortDelgro Engineering Pte Ltd

Off: 62148374 / Fax: 62141843

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----- 0000+ on Tue, 13 Feb 2018 09:02:38 <AsherSng@lkkauto.com> "(Asher Sng (LKKAuto" Message from -----
,Phoebe Jay Xie (ECICS" ,<Janice_Goh@ecics.com.sg> "(Claims ,Janice Goh Siew Geok (ECICS"
"(Keong (ECICS, Claims Lionel Chua Kok" ,<PhoebeJay_Xie@ecics.com.sg> "(Claims :To
<Lionel_Chua@ecics.com.sg>
<claims@ecics.com.sg> ECICS Claims :cc
SHD 3320R ON 18/07/2017 Accident involving SKP 9303C AND :Subject

,Hi Janice

.We refer to the above matter

.(however the case was file again the wrong insurance (AIG Third party file a claim against insured

.for your perusal Enclosed a copy of the third party LOD

.accordingly Please kindly replied to JIM from CDGE

.Thank You

.Best Regards
Case Handler | **Asher Sng**
Pte Ltd LKK Auto Consultants
fax: 6741-4108 | ashersng@lkkauto.com :email | phone: 6841-6051
(Park, Ubi Avenue 1, #02-25 | S(408933 Blk 51, Paya Ubi Industrial

----- 0000+ Feb 2018 08:40:24 13 ,on Tue <jimwong@cdge.com.sg> Message from Jim Wong See Pah -----
<AsherSng@lkkauto.com> "(Asher Sng (LKKAuto" :To
Yref To be advsied, Oref T0717/SHD3320R/jw :Subject

Dear Ms Sng

.18.09.2017 We refer the attached letter of claim of

.Please advise the status of our property damage claim

Best Regards
Jim Wong
Claims Department / ComfortDelgro Engineering Pte Ltd
Off: 62148374 / Fax: 62141843

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.authorised representatives of both parties

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