

**Joy Irene (LKKAuto)**

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**From:** Joy Irene (LKKAuto)  
**Sent:** Thursday, 12 July 2018 10:28 AM  
**To:** suhui5779@hotmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SLG 2709Y AND SJL 3875R ON 11/02/2018

OUR REF: LKK: CC4/AIG18003383/Kjs3

**GOH SOO HUI**

Policy Holder

Dear Sir/Madam,

**ACCIDENT INVOLVING SLG 2709Y AND SJL 3875R ON 11/02/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
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