



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: SLG2709Y
Our ref: SJL3875R

12/07/2018

WITHOUT PREJUDICE

Attn: Motor Claim Dept

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78
SHENTON WAY
SINGAPORE 079120

Dear Sir/Mdm,

Accident involving SJL3875R and SLG2709Y on 11/02/2018

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization

As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S\$ 1,337.50
Additional Loss of use (4 Days x \$100.00)	:	S\$ 400.00
		<u>S\$ 1,737.50</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 64537944

Email: cityauto@singnet.com.sg

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Thursday, 12 July 2018 10:28 AM
To: suhui5779@hotmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SLG 2709Y AND SJL 3875R ON 11/02/2018

OUR REF: LKK: CC4/AIG18003383/Kjs3

GOH SOO HUI

Policy Holder

Dear Sir/Madam,

ACCIDENT INVOLVING SLG 2709Y AND SJL 3875R ON 11/02/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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CITY AUTO PTE LTD

BLK 8, SIN MING IND, ESTATE, #01-00/02, SIN MING ROAD, SINGAPORE 575043.
TEL: 6453 1235, 6452 0650 FAX: 6453 7944
24hrs Towing Services Tel: 9828 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: CHONG MO-UE ANNE NRIC: S7014415H

Address: 10 AYA ROAD # 12-01 SINGAPORE 329949

Name of Driver: CHONG MO-UE ANNE NRIC: S7014415H

Address: 10 AYA ROAD # 12-01 SINGAPORE 329949

Accident on 11/02/2018 Involving SLG 2709Y AND SJL 3875R

At/along CALTEX BAILESTIER AT CAR WASH

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle MIHSubishi Colt at my/our request I/We the above owner of Motor Vehicle No: SJL 3875R do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: Anne Chong

Name: CHONG MO-UE ANNE

Date: 22/02/18

CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)

Witness Signature: Singapore

Name: _____

Date: 22/02/18

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **CITY AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,337.50** (Repair Cost), **S\$150.00** (Loss of Use) **S\$-** (Disbursement) for vehicle no. **SJL 3875R** that was damaged pursuant to the accident which occurred on **11/02/2018** (date) along **CALTEX BALESTIER AT CAR WASH** (location) involving vehicle no/s **SLG 2709Y**. This is pursuant to the inspection conducted on **22/02/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CHONG MO-UE ANNE** ("the third party claimant") of vehicle no. **SJL 3875R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJL 3875R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 07 (day) of Aug (month) 20 18 (year)



Signed by appointed surveyor

 **CITY AUTO PTE LTD**
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1235 Fax: 6453 7944

Signed by "the workshop" (with chop)



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AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY

SINGAPORE 079120

Attention: Motor Claim Department

Contact : 64193000

Fax No. : 68357416

TAX INVOICE

Tax Invoice : I2018-004948

Date : 12/07/2018

Vehicle No. : SJL3875R

Make / Model : MITSUBISHI MITSUBISHI COLT
TURBO VERSION-R

Mileage (km) : 0

Chassis No. : JMYXTZ27A8Z000120

Accident Date : 11/02/2018

Claim No. : SLG2709Y

Reference : JO201802-0545

Policy No. : 5056823945-05

S/No. Particular	Amount
	<u>S\$</u>
* Lumpsum repair	1,250.00

Total S\$: 1,250.00
GST @ 7% S\$: 87.50
Grand Total S\$: 1,337.50

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp


for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

- 1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.
- 2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !