

INS. CASE OWNER:

Shawn

CC4 / AIG180 03383 / KJ9352

LKK:

IDAC:

Surveyor:

KENNETH

DOI:

ASSIGNMENT

22/02/18

Date / Time:

22/02/18

Registered in Merimen:

22/02/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

PLG 2709Y

Claim No.:

4342917171SG

Name of Insured:

GOH SBN HUI

Policy No.:

210048715

Insured Tel No.:

HP: 9615 5535

Make / Model:

MINI CLUBMAN

Excess Sec II :\$S

D.O.A: 11/02/18

Place of Accident:

DALESTER CALTEX

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SIL 387R



INSRS:

WSP: Hua Meng

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SIL 387R - NAKUC17022574/24 DUA: 24/11/17
- N89/INC18002821/H DUA: 11/02/18
PLG 2709Y - N89/INC18002821/H DUA: 11/02/18

05/02/18 (joy)

10:20 CALLED NO ANS.

12-7-18

@ 353 CALLED - NO. NOT MAIL
@ 415 AGREED & AWARE
NCO ISSUE.

RECEIVED 07 AUG 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

JOY 12.7.18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

21-7-18

Confirm with

VIRONICA

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

GSI

\$S

1,337.50

Loss of Rental (LOR):

\$S

150

(\$ 50 x 3 days)

Loss of Use (LOU):

\$S

150

(\$ 50 x 3 days)

Loss of Income (LOI):

\$S

-

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$S

-

Medical:

\$S

-

Disbursement:

\$S

-

(e.g. Tow/ Independent)

Legal Cost

\$S

1,487.50

Total:

\$S

Global Sum \$S:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S

1,487.50

Name 1:

CITY AUTO PRE LTD

Payee 2: (Strike if N.A.)

\$S

X

Name 2:

X

Payee 3: (Strike if N.A.)

\$S

X

Name 3:

X

COPY SENT
2/8/18

ASS. REC. BY:

REF:

AG /

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: 816k

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03

days

Res.:

Yes or No

Lum Sum:

20

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

STL 3875R Yr Regn: 11, 08

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

MIT Colt

c.c.

1968

Colour

M. Blue

A/C:

Insured / Std / NI / NA

Sp. Reading

290794

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JMY XTZ 27A.82000120

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/45R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

6

mm

L/Bal.

5

mm

L/Bal.

6

mm

D.O.A.

11/2/18

D.O.I.

22/2/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

23/2

Rue pass to route
11Ry 8125a email

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - RS - SI

Photos

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format:

Lump Sum / I.B.I. (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18003383/Kjs3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 22-02-2018	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLG 2709Y	Veh. Inspected	SJL 3875R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	22/02/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	11/02/2018	Inspection Date	22/02/2018
Survey held at	CITY AUTO PTE LTD Blk 160, Sin Ming Drive, Sin Ming Auto City #05-01 Singapore 575722.		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO: 78

SHENTON WAY

SINGAPORE 079120

Contact : -

Fax No. : 68357416

Estimate : QUOT201802-000493(00)

Date : 22/02/2018

Vehicle No. : SJL3875R

Make/Model : MITSUBISHI MITSUBISHI COLT
TURBO VERSION-R

Mileage (km) : 0

Chassis No. : JMYXTZ27A8Z000120

Accident Date : 11/02/2018 00:00:00

Claim No. : SLG2709Y

Reference : SJL3875R

Policy No. : 5056823945-05

*Not Authorized
C1 Rep & 1250L
Bumper After Paint
3 days*

S/No	Particular	Quantity	Unit Price	Amount S\$
LIST ITEMS :				
1	Rear bumper	1.0	594.00	594.00 ✓
2	Rear bumper retainer	1.0	10.00	10.00 ✓
3	Rear boot	1.0	809.00	809.00 X
4	Rear boot protector	1.0	381.00	381.00 ✓
5	Rear boot reinforcement	1.0	430.00	430.00 X
List Total :				2,224.00
20% Discount S\$				444.80
<i>10%</i>				1,779.20
LABOUR :				
	*To knock jackout damaged parts, panel beating, welding, align and refix and to renew accident parts	1.0	450.00	450.00 <i>300</i>
	*Spray painting on affected & replace parts	1.0	700.00	700.00 <i>400</i>
				1,150.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

E. & O.E

Total S\$: 2,929.20

GST 7% S\$: 205.04

Amount Due S\$: 3,134.24

3151.60

for CITY AUTO PTE LTD

Nivitha (LKK Auto)

From: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Sent: Thursday, 22 February 2018 10:26 AM
To: 'assignments@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene
Subject: AIGENCRYPT - Pre repair inspection request - SJL3875R VS SLG2709Y (OI) DOA 11/02/2018
Attachments: FW: Arrange survey for SJL3875R (8.39 KB)

Hi,

Please refer to the enclosed request from **City Auto Pte Ltd**

Claim no : 4342917171SG003
Case Owner : Shawn Wui

If you have any queries/concerns, please let us know.

Thank you.

Best Regards,

Mariesa Abu Kassim (Mariesa)
AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services
AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

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11.46am @ 22/2/2018
person @ vn timer
vehicle in

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Feb 2018 Edit Reg		22 Feb 2018 00:00 Edit Adj Rpt	S\$1,250.00 Edit Estimates	S\$1,250.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	Goh Soo Hui, ID: G7161662U, Tel: +6596155535		
Main Claimant:	CHONG MO-UE ANNE, ID: S7014415H		
Vehicle Reg. No.:	SJL3875R	Date of Loss:	11/02/2018 00:00 - :59 [110 Months and 16 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 4342917171SG	Policy/Cover Note No.:	2100485755 (Comprehensive)
Vehicle Reg. No. (Insured):	SLG2709Y	Policy No. (Claimant):	5056823945-05
		Excess:	
Repairer:	City Auto Pte Ltd (HQ) 160 Sin Ming Drive #05-01,, Sin Ming AutoCity,, 575722 Sin Ming - Tel: 6453 1235		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaijye.Wui@aig.com		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 05/03/2018]		
Driver/Custodian (Insured):	Goh Soo Hui (), NRIC: G7161662U, Tel: +6596155535		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

Claim Documents

***SJL3875R (4342917171SG)**
[SLG2709Y]
TP
CHONG MO-UE ANNE
Feb 11 2018 12:00AM
[Goh Soo Hui]
City Auto Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
Assessment Reports			1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	23/02/18 15:22	Accident Statement From: OD - Reg. No: SLG2709Y, Claimant: GOH SOO HUI	Load HTM	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/08/18 14:49	General View	Load JPG	☒
2	13/08/18 14:49	General View	Load JPG	☒
3	13/08/18 14:49	General View	Load JPG	☒
4	13/08/18 14:49	General View	Load JPG	☒
5	13/08/18 14:49	General View	Load JPG	☒
6	13/08/18 14:49	General View	Load JPG	☒
7	13/08/18 14:49	General View	Load JPG	☒
8	13/08/18 14:49	General View	Load JPG	☒
9	13/08/18 14:49	General View	Load JPG	☒
10	13/08/18 14:49	General View	Load JPG	☒
11	13/08/18 14:49	General View	Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/02/18 16:23	EMAIL FROM AIG DD 22.02.2018	Load PDF	
2	22/02/18 16:23	EMAIL FROM WORKSHOP DD 22.02.2018	Load PDF	
3	22/02/18 19:50	TP GIA REPORT	Load PDF	
4	05/03/18 13:24	TP ESTIMATE- MARKED	Load PDF	
5	12/07/18 10:32	LETTER TO INSURED	Load PDF	
6	20/08/18 10:43	AUTHORISATION TO ACT	Load PDF	
7	20/08/18 10:43	RELEASE VOUCHER	Load PDF	
8	20/08/18 10:43	WORKSHOP INVOICE	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLG2709Y (Insd veh)	Model:	MITSUBISHI COLT 1.5 TURBO
	SJL3875R (TP veh)		VERSION R (A)
Date of Accident:	11/02/2018		

Global Sum Settlement	:	[]	Yes	[X]	No
Repair Estimate	:	\$			3,372.21
Final Repair Cost	:	\$			1,337.50
Loss of Use	:	\$			150.00
					3.00 days at \$50.00 per day
Rental (if any)	:	\$			days
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum	:	\$			1,487.50
Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)					
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 _____ (%)			
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____			
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)			
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

Payment Instruction: Payee's Breakdown			
1)	City Auto Pte Ltd	:	\$ 1,487.50
2)		:	\$

NUR SHAQILAH BTE ABDOL WAHAB

20 Aug
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18003383/KJA3S2

Date: 20/08/2018

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100485755
Claimant Vehicle No :	SJL3875R	Insured Vehicle No :	SLG2709Y
Date of Loss:	11/02/2018	Nature of Claim:	TP
		Claim No:	4342917171SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJL3875R	Engine No:	4G15JP5047
Make & Model:	MITSUBISHI COLT, 1.5 Turbo Version R (A)	Chassis No:	JMYXTZ27A8Z000120
Reg. Date:	26/11/2008 (Man. Year: 2008)	Odometer:	290794 km
Colour:	Metallic Red		
Engine Capacity:	1468 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	205/45R17	Rear Tyre Size:	205/45R17
Front Left Side:	Bridgestone 5 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 5 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,001.60	886.50	1,115.10	55.71
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,150.00	700.00	450.00	39.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,151.60	1,586.50	1,565.10	49.66
Approved Total (Overridden) (S\$)		1,250.00		
(S\$)	3,151.60	1,250.00	1,901.60	60.34
+ GST 7.00/7.00% (S\$)	220.61	87.50	133.11	60.34
Nett Amount (S\$)	3,372.21	1,337.50	2,034.71	60.34
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
Nett Liability (S\$)		1,487.50		

INSPECTION

Date of Assignment:	22/02/2018	
Date Inspected:	22/02/2018	Inspected At: City Auto Pte Ltd (HQ) 160 Sin Ming Drive #05-01,, Sin Ming AutoCity, Singapore 575722
Estimated Period of Repair:	3.0 days	

8/20/2018

Adjuster Report

Adjuster: KENNETH KONG

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled	594.00 FL	*594.00 FL
2	1		*REAR BUMPER RETAINER	Distorted	10.00 FL	*10.00 FL
3	1		*REAR BOOT	Repair	809.00 FL	*- FL
4	1		*REAR BOOT PROTECTOR	Dented	381.00 FL	*381.00 FL
5	1		*REAR BOOT COMPARTMENT	Repair	430.00 FL	*- FL
F=Franchise part. L=ListItemDisc.						
				Sub Total (S\$)	2,224.00	985.00
				- List Item Discount on L Items 10.00/10.00% (S\$)	222.40	98.50
				Total Parts (S\$)	2,001.60	886.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO KNOCK JACKOUT DAMAGED PARTS, PANEL BEATING, WELDING, ALIGN AND REFIX AND TO RENEW ACCIDENT PARTS.	New	450.00	300.00
2	SPRAY PAINTING ON AFFECTED & REPLACE PARTS.	New	700.00	400.00
Gross Labour Cost (\$\$)			1,150.00	700.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >