

Poh Kin (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 22 March 2019 10:49 AM
To: Poh Kin (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <URGENT>RE-SEEK MANDATE APPROVAL: Your Ref: 17/18/18/VP05/020409 Accident involving SBT 160S & SHC 8594P along Stiring Rd on 18/2/18 [External Confidential]

Categories: clear

Lonpac External - Confidential

Dear Poh Kin,

Kindly proceed as proposed.

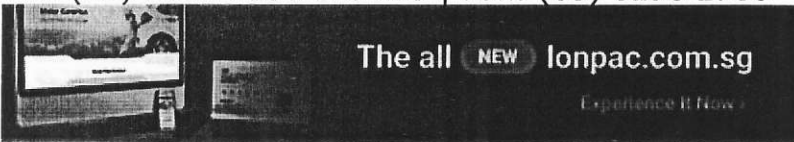
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: Thursday, 21 March, 2019 2:17 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: <URGENT>RE-SEEK MANDATE APPROVAL: Your Ref: 17/18/18/VP05/020409 Accident involving SBT 160S & SHC 8594P along Stiring Rd on 18/2/18
Importance: High

Your Ref: **17/18/18/VP05/020409**

Our Ref: CC4/LPC16017530/Gma3

Dear Gerald,

ACCIDENT ON 18/02/2018 INVOLVING VEHICLES SBT 160S AND SHC 8594P

We refer to the above matter and your mandate approval on 13.12.2018.

We hereby re-seek mandate as TP M/S COMFORTDELGRO ENGINEERING PTE LTD counter proposal at global sum of **\$1,500.00.**

Summary to offer to repairer M/S COMFORTDELGRO ENGINEERING PTE LTD is as follows:

	TP CLAIMED	OUR REVISED TO OFFER	TP counter proposal
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Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Thursday, 21 March 2019 2:17 PM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Admin A
Subject: <URGENT>RE-SEEK MANDATE APPROVAL: Your Ref: 17/18/18/VP05/020409
Accident involving SBT 160S & SHC 8594P along Stiring Rd on 18/2/18
Attachments: TP taxi mileage log book_ SHC 8594P.pdf
Importance: High

Your Ref: **17/18/18/VP05/020409**
Our Ref: CC4/LPC16017530/Gma3

Dear Gerald,

ACCIDENT ON 18/02/2018 INVOLVING VEHICLES SBT 160S AND SHC 8594P

We refer to the above matter and your mandate approval on 13.12.2018.

We hereby re-seek mandate as TP M/S COMFORTDELGRO ENGINEERING PTE LTD counter proposal at global sum of **\$1,500.00.**

Summary to offer to repairer M/S COMFORTDELGRO ENGINEERING PTE LTD is as follows:

	TP CLAIMED	OUR REVISED TO OFFER	TP counter proposal
Cost of Repairs	\$ 2,387.79	\$ 942.11	\$ 942.11 (w/gst)
Loss of Rental	\$ 460.00(\$ 115 X 4 days)	\$ 345.00(\$ 115.00 X 3 days)	\$ 402.50(\$ 115.00 X 3.5 days)
Loss of Use	\$ 320.00(\$ 80 x 4 days)	\$ 150.00(\$ 50 x 3 days)	\$ 175.00(\$ 50 x 3.5 days)
LTA Search Fee	\$ 7.49	\$ 7.49	\$ 7.49
TOTAL	\$ 5,246.02	\$ 1,444.60	\$1,527.10

Total amount of claim (Liability 100%)

\$1,500.00

***Surveyor recommended 2 days**

Attached herewith a copy of the TP Taxi Mileage log book for your file record.

Kindly let us have your approval/instruction/comments for our further negotiating and settlement.

Thank you.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 13 December 2018 2:37 PM

To: thinthin@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VP05/020409 Accident involving SBT 160S & SHC 8594P along Stiring Rd on 18/2/18

Dear Thin Thin,

Kindly proceed as proposed.

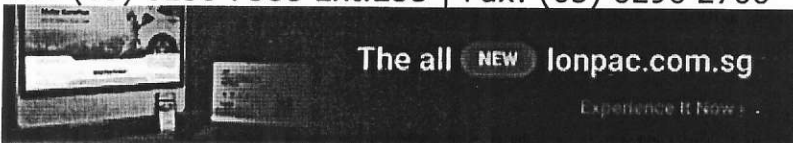
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]

Sent: Tuesday, 11 December, 2018 5:16 PM

To: GERALD POH WEE BIN

Cc: Mei Kwan (LKKAuto); Hsiao Tong (LKKAuto); Olivia Lau (LKKAuto); MT_Claim_SG

Subject: RE: Our Ref: 17/18/18/VP05/020409 Accident involving SBT 160S & SHC 8594P along Stiring Rd on 18/2/18

Importance: High

Your ref: **17/18/18/VP05/020409**

Dear Sir / Madam,

ACCIDENT ON 18/02/2018 INVOLVING VEHICLES SBT 160S AND SHC 8594P

We refer to the above accident.

OI collided to rear portion of TP vehicle.

COMFORTDELGRO ENGINEERING

Our Ref : T 0218/ SHC8594P /KS(st)

Your Ref :

Date : 02-Mar-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Lonpac Insurance Bhd

300 Beach Road

#17-04 / 07, The Concourse

Singapore 199555

Attn : Motor Claim Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC8594P YOUR INSURED SBT 160S
AND OTHER _____ ON 18.02.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC8594P which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SBT 160S we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 942.11
2	4 days Loss of Rental @ \$ 115.00 per day	\$ 460.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation Fees	\$ -
Sub Total :		\$ 1,409.60

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
Total Claims:		\$ 1,729.60

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs : 7 pcs.
- b) LTA search slip/s of : SBT 160S
- c) GIA / Police report/s of : SHC8594P
- d) Letter of authority from owner / hirer / operator
- () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
- (X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Kazali Hj Selahudin

Deputy Manager

CDGE Taxi Claims Department

Tel : 6214 8736 Fax: 6214 1843 Email: kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHC8594P , SBT160S
ALONG STIRING ROAD JUNCTION OF STIRING RD****ON 18-Feb-18 10:45**I / We **TAN CHOON HUAT** (Hirer) NRIC No.: **S1333697J**

and/or (Relief) NRIC No.:

Taxi Number **SHC8594P**

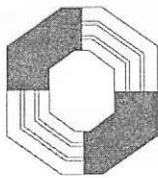
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **22-Feb-2018**Name of Hirer **TAN CHOON HUAT**
Hirer NRIC **S1333697J**

Signature :

Address **868 YISHUN STREET 81 #04-93
760868**Contact No. **93959848**



LONPAC INSURANCE BHD

Poh kin

CLAIM NO : 17/18/18/VP05/020409

DATE : 22/3/2019

DISCHARGE VOUCHER

I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of SBT 160S the sum of Singapore Dollars One Thousand Five Hundred Only (**\$1,500.00**) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SHC 8594P on 18th February 2018 along/at Stirling Road.

I /We hereby agree to indemnify and keep indemnify (**PANG TUCK SUN /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s COMFORTDELGRO ENGINEERING PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOWANG DRIVE
SINGAPORE 508969

22/03/19

Signature of vehicle owner/Date

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOWANG DRIVE
SINGAPORE 508969

Name of vehicle owner/Date

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.

All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717
45 Pandan Road Singapore 609286
320 Ubi Road 3 Singapore 408649

24 Senoko Loop Singapore 758156
7 Sungei Kadut Way Singapore 728791
6 Defu Avenue 1 Singapore 539537

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010042

LONPAC INSURANCE BERHAD
#17-04 / 07 THE CONCOURSE

300 BEACH ROAD
SINGAPORE SG 199555

CONTACT NO: 62507388

VEHICLE NO
SHC8594P

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
28.05.2015

CHASSIS CODE
KMHLB41UMFU069300

INV. NO/DATE
91358852 26.02.2018

JOB NO.
305117916

ODIOMETER READING

DATE/TIME IN
19.02.2018 10:40

Description : 3P 18.02.18

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0579	140VC COVER ASSY-RR BUMPE	1	603.60	20.00	482.88
0002	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP	10	2.20	20.00	17.60
SUB-TOTAL				:		500.48

JOB NATURE

0001	L	PANEL BEATING- REAR	200.00	200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	180.00	180.00
SUB-TOTAL			:	380.00

- 1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND KEPT ON CUSTOMERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, ADVISE THE COMPANY BY THE CUSTOMER OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE DATE) PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010042	91358852	942.11	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010042

LONPAC INSURANCE BERHAD
#17-04 / 07 THE CONCOURSE

300 BEACH ROAD
SINGAPORE SG 199555

CONTACT NO: 62507388

VEHICLE NO
SHC8594P

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
28.05.2015

CHASSIS CODE
KMHLB41UMFU069300

INV. NO/DATE
91358852 26.02.2018

JOB NO.
305117916

ODIOMETER READING

* DATE/TIME IN
19.02.2018 10:40

Items total		880.48
Add GST @	7.000 %	61.63
Invoice amount		942.11

Issued by : KATHERINETAN 26.02.2018 11:58:03
Repair type : CISO/57/57
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TOWED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, BY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN RECEIVED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND REMAINING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE DATE OF INVOICE FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR OMISSIONS WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010042	91358852	942.11	

Our Ref: CT18020588

Date: 26 February 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 18/02/2018 @ 10:45 hrs
ALONG STIRING ROAD JUNCTION OF STIRING RD
INVOLVING SBT160S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8594P** (the "Taxi"). The Taxi was hired to **TAN CHOON HUAT IC NO S1333697J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE 2018	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO			3	2	1		FROM	TO
32278	204	0820	1700	14/2	Catman	3	3	1	44	0820	1655
3551	272	1700	0310	14/2	too	3	3	1	4	1655	0410
3742	190	0820	1655	15/2	Catman	3	3	1	7	0820	1655
4034	292	1655	0400	15/2	too	3	3	2	0	1715	0250
4269	234	0820	1655	16/2	Catman	3	3	2	2	0845	1700
4444	374	1730	0515	16/2	too	3	3	2	5	1700	0410
4948	304	0830	2125	17/2	Catman	3	3	2	8	0845	2250
5014	192	0830	1655	18/2	Catman	3	3	3	1	0845	2040
5425	284	1655	0330	19/2/18	Accident 3LY	Dumb			1N	1040	—
5668	242	0820	1700	22/2/18	Repair	Dumb			0.1	—	1400
5937	268	1700	0220								

335.9

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SBT160S	18 Feb 2018 / 10:45:00	Successful	L06	LONPAC INSURANCE BHD

[Previous](#)[OK](#)

SHC8194P