

15/2/2010

INS. CASE OWNER

Gerald/Eric

CC 4/LPC180 03380 1K1/2302

LKK:

IDAC:

Surveyor:

KALVIN

DOI:

22/02/18

Date / Time:

20/02/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SBT 1605

Name of Insured:

PANG TUCK SUN

Insured Tel No.:

HP: 9691 7010

Excess Sec II :\$S

D.O.A: 18/02/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

17/12/18/UP05/020409

Policy No.:

217UP05015125

Make / Model:

VOLVO XC90-2.5 T(A)

Place of Accident:

STIRLING ROAD

If NO. Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SHC 8594P



INSRS:

WSP: OGE (Layang)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SHC 8594P - CA/AG10014231/ DOA: 17/07/10

- CC3/ATG1000493/122 DOA: 26/02/10

- CC3/ATG10014267/122 DOA: 17/07/10

- CC3/ATG17004057/1149302 DOA: 25/02/18

- CC3/ATG17004057/1149302 DOA: 02/02/18

SBT 1605 - CC6/AF40007051/K22F202 DOA: 24/03/10

23/02/18 (Jas)

TO 5224 Wagon date.

RECEIVED 09 APR 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: 22/02/18 Sent By: Shirley Hiew

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

830.48

(2

days)

Reduction:

60.5

%

Email

Call

FINAL SETTLEMENT

Date/Time:

22/3/2019

Confirm with

Kazali

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

23

If NO or B 28. Ass. Lia:

Repair Cost:

SS

942.11

Loss of Rental (LOR):

SS

402.50

(3.5

days)

115.00

Loss of Use (LOU):

SS

-

(S

x

days)

Loss of Income (LOI):

SS

75.00

(S

5000

3.5 days)

LOR only

LOU only

LOR + LOU

LOR + LOU

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GIA/LTA Search

SS

749

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

1527.10

Global Sum SS:

1,500.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1,500.00

Name 1:

Comfort Delgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC18003380/K1ys3	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 22-02-2018	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SBT 160S	Veh. Inspected	SHC 8594P	
Policy No.	Z17VP05015135	Coverage (\$)	0.00	
Claim No.	17/18/18/VP05/020409	Excess (\$)	0.00	
Assign From		Assign Date	22/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	18/02/2018	Inspection Date	22/02/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC4/LPC18003380/K1ys3

Date: 22.02.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC 8594P

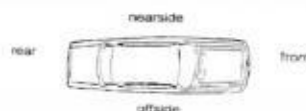
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22.02.2018 at the M/s ComfortDelGro Engineering Pte Ltd (Loyang) have the following to report:-

Workshop Estimate Amount	: S\$	2,231.58
Revised Estimate Amount	: S\$	880.48
"Check" Items Amount	: S\$	845.40
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 8594P

DATE 20/2/2018 23:15

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper ✓			\$ 603.60
	Rear Bumper Reinforcement ?			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH) ?		\$ 180.00	\$ 360.00
	Rear Bumper Side Bracket ?			\$ 49.00
	Rear Bumper Clips ✓			\$ 22.00
	Rear Bumper Sponge ?			\$ 143.40
	SUB TOTAL			\$ 1,682.35
	LESS 20%			\$ 336.47
	DISCOUNTED TOTAL			\$ 1,345.88
	Rear Bumper Reverse Sensor ✕			\$ 135.70
				\$ 135.70
	Labour Charge			
	Panel Beating			\$ 380.00 200
	Spray Painting Charge			\$ 200.00 180
	Wiring Charge			\$ 50.00 ✕
	R/Refix Reverse Sensor			\$ 120.00 ✕
	TOTAL LABOUR			\$ 750.00
	ESTIMATE TOTAL			\$ 2,231.58
	<p>Kalun i (Kt K)</p> <p>M 22/2/18 1036h</p> <p>2 Pgs</p> <p>P/P</p> <p>Before paint photo</p>			
	<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p>			
	This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.			

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 8594P

DATE 20/2/2018 23:15

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper <i>Detent</i>			\$ 603.60
	Rear Bumper Reinforcement <i>X</i>			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH) <i>X</i>		\$ 180.00	\$ 360.00
	Rear Bumper Side Bracket <i>X</i>			\$ 49.00
	Rear Bumper Clips <i>new</i>			\$ 22.00
	Rear Bumper Sponge <i>X</i>			\$ 143.40
	SUB TOTAL			\$ 1,682.35
	LESS 20%			\$ 336.47
	DISCOUNTED TOTAL			\$ 1,345.88
	Rear Bumper Reverse Sensor <i>X</i>			\$ 135.70
				\$ 135.70
	Labour Charge			
	Panel Beating			\$ 380.00 ²⁰⁰
	Spray Painting Charge			\$ 200.00 ¹⁰⁰
	Wiring Charge			\$ 50.00 ^X
	R/Refix Reverse Sensor			\$ 120.00 ^X
	TOTAL LABOUR			\$ 750.00
	ESTIMATE TOTAL			\$ 2,231.58

Kalin i (K/K)

N 22/2/18 1036h

2 Pgs

P/P

Before Paint photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplement claim(s) to be resurveyed and is subject to approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

am: ARC Repair TP(CLS0)1 JOB CARD Sales Order: JC NO: 305117916

OMER	COMFORT TRANSPORTATION PTE LTD	REGN NO	SHC8594P	MILEAGE
IS	7010045	MAKE	HYUNDAI	FUEL
OMER NO	383 SIN MING DRIVE	MODEL	I-40	E.....1/2.....F
IESS	Singapore SINGAPORE 575717			DATE/TIME IN
	65508755	YR OF MANU	28.05.2015	TARGET DATE
(R)	(O)	CHASSIS CODE	KMHLB41UMFU069300	COMPLETION DATE/TIME:
(P)				

DUNT CARD NO.

JOB DESCRIPTION

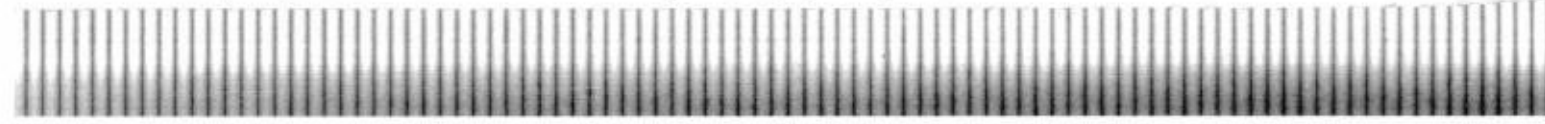
ccident Date: 18.02.2018
ATURE: 3P 18.02.18

/NO LABOR CODE DESCRIPTION

OKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Acknowledgement Slip		Exit Pass	
No.:	SHC8594P JU LONPAC	Vehicle No.:	SHC8594P
Signature/Date		Name of Service Advisor	Date
Returned to Service Reception upon collection		To be kept by Security Guard	



COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 22.02.2018

Time: 18:41:10

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305117916
REGN NO : SHC8594P
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 28.05.2015
DATE/TIME IN : 19.02.2018 10:40
ACCIDENT DATE : 18.02.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0579-G I40VC COVER ASSY-RR BUMPE 1 603.60 20.00 482.88
0002 04-01-0101-0111-G HYUNDAI BUMPER COVER CLIP 10 L 22.00 20.00 17.60

SUB-TOTAL : 500.48

JOB NATURE

0000 L PANEL BEATING- REAR 200.00
0001 23-502 SPRAYPAINT ON AFFECTED AREA 180.00

SUB-TOTAL : 380.00

TOTAL : 880.48

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Our Job Ref No : 305117916
Date : 22/02/2018

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN

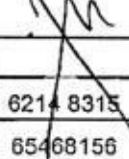
Fax :


Vehicle Reg No. : SHC8594P Date of Accident : 18/02/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: LONPAC --- SBT160S
###
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$500.48
 - (b) Labour Charges ### \$380.00
 - Total for Part-By-Part Repair Cost \$880.48
 - (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20%
Final Lumpsum Repair cost
3. Estimated normal period for repairs: 2 working days
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and
finalized amount

Signature : 
Name : JUMANI
Tel : 6214 8315
Fax : 65468156

Signature : 
Name : KALVIN
Date : 23/2/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

CHECK ITEMS:

Nivitha (LKK Auto)

From: ERIC WOO JUN KIAT <ericwoo@lonpac.com>
Sent: Tuesday, 20 February 2018 4:21 PM
To: assignments@lkkauto.com
Cc: MT_Claim_SG
Subject: Our Ref: 17/18/18/VP05/020409 Accident involving SBT 160S & SHC 8594P along Stiring Rd on 18/2/18
Attachments: 20022018162005.pdf

8.53am @ 22/2/18
person @ junemini
vehicle In
sur @ kalvin

Dear Catherine,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle SHC 8594P on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Friday, 22 March 2019 11:28 AM
To: 'Kazali Haji Selahudin'
Cc: Admin A
Subject: RE: Y ref: CC4/LPC18003380/K1ua3 (SBT 160S) O ref:- SHC 8594P DOA:-
18/02/18
Attachments: DV SHC 8594P.pdf
Importance: High

"Without Prejudice"

"Save As To Costs"

Our Ref: CC4/LPC18003380/K1ua3
Your Ref: T 0218/ SHC 8594P/ KS(st)

Dear Kazali,

We refer to the above matter and our tele conversation on 21st March 2019.

We hereby confirmed settlement at global sum of \$ 1,500.00(all in) on this matter.

Please duly sign the DV attached and return to us (LKK) for payment processing.

We need original copy DV.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

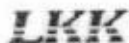
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AUTO
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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Poh Kin (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 22 March 2019 10:49 AM
To: Poh Kin (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <URGENT>RE-SEEK MANDATE APPROVAL: Your Ref: 17/18/18/VP05/020409 Accident involving SBT 160S & SHC 8594P along Stirling Rd on 18/2/18 [External Confidential]

Categories: clear

Lonpac External - Confidential

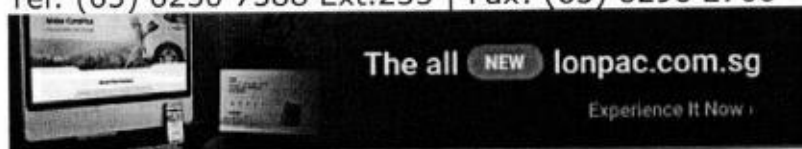
Dear Poh Kin,

Kindly proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: Thursday, 21 March, 2019 2:17 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: <URGENT>RE-SEEK MANDATE APPROVAL: Your Ref: 17/18/18/VP05/020409 Accident involving SBT 160S & SHC 8594P along Stirling Rd on 18/2/18
Importance: High

Your Ref: **17/18/18/VP05/020409**

Our Ref: CC4/LPC16017530/Gma3

Dear Gerald,

ACCIDENT ON 18/02/2018 INVOLVING VEHICLES SBT 160S AND SHC 8594P

We refer to the above matter and your mandate approval on 13.12.2018.

We hereby re-seek mandate as TP M/S COMFORTDELGRO ENGINEERING PTE LTD counter proposal at global sum of **\$1,500.00.**

Summary to offer to repairer M/S COMFORTDELGRO ENGINEERING PTE LTD is as follows:

	TP CLAIMED	OUR REVISED TO OFFER	TP counter proposal

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Thursday, 21 March 2019 2:17 PM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Admin A
Subject: <URGENT>RE-SEEK MANDATE APPROVAL: Your Ref: 17/18/18/VP05/020409
Accident involving SBT 160S & SHC 8594P along Stirling Rd on 18/2/18
Attachments: TP taxi mileage log book_ SHC 8594P.pdf
Importance: High

Your Ref: **17/18/18/VP05/020409**
Our Ref: CC4/LPC16017530/Gma3

Dear Gerald,

ACCIDENT ON 18/02/2018 INVOLVING VEHICLES SBT 160S AND SHC 8594P

We refer to the above matter and your mandate approval on 13.12.2018.

We hereby re-seek mandate as TP M/S COMFORTDELGRO ENGINEERING PTE LTD counter proposal at global sum of **\$1,500.00.**

Summary to offer to repairer M/S COMFORTDELGRO ENGINEERING PTE LTD is as follows:

	TP CLAIMED	OUR REVISED TO OFFER	TP counter proposal
Cost of Repairs	\$ 2,387.79	\$ 942.11	\$ 942.11 (w/gst)
Loss of Rental	\$ 460.00(\$ 115 X 4 days)	\$ 345.00(\$ 115.00 X 3 days)	\$ 402.50(\$ 115.00 X 3.5 days)
Loss of Use	\$ 320.00(\$ 80 x 4 days)	\$ 150.00(\$ 50 x 3 days)	\$ 175.00(\$ 50 x 3.5 days)
LTA Search Fee	\$ 7.49	\$ 7.49	\$ 7.49
TOTAL	\$ 5,246.02	\$ 1,444.60	\$1,527.10

Total amount of claim (Liability 100%)

\$1,500.00

***Surveyor recommended 2 days**

Attached herewith a copy of the TP Taxi Mileage log book for your file record.

Kindly let us have your approval/instruction/comments for our further negotiating and settlement.

Thank you.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 13 December 2018 2:37 PM

To: thinthin@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VP05/020409 Accident involving SBT 160S & SHC 8594P along Stiring Rd on 18/2/18

Dear Thin Thin,

Kindly proceed as proposed.

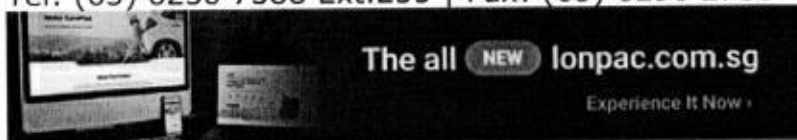
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]

Sent: Tuesday, 11 December, 2018 5:16 PM

To: GERALD POH WEE BIN

Cc: Mei Kwan (LKKAuto); Hsiao Tong (LKKAuto); Olivia Lau (LKKAuto); MT_Claim_SG

Subject: RE: Our Ref: 17/18/18/VP05/020409 Accident involving SBT 160S & SHC 8594P along Stiring Rd on 18/2/18

Importance: High

Your ref: **17/18/18/VP05/020409**

Dear Sir / Madam,

ACCIDENT ON 18/02/2018 INVOLVING VEHICLES SBT 160S AND SHC 8594P

We refer to the above accident.

OI collided to rear portion of TP vehicle.

Thin Thin (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 13 December 2018 2:37 PM
To: Thin Thin (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: Our Ref: 17/18/18/VP05/020409 Accident involving SBT 160S & SHC 8594P along Stiring Rd on 18/2/18

Dear Thin Thin,

Kindly proceed as proposed.

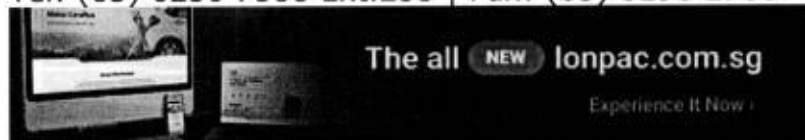
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]
Sent: Tuesday, 11 December, 2018 5:16 PM
To: GERALD POH WEE BIN
Cc: Mei Kwan (LKKAuto); Hsiao Tong (LKKAuto); Olivia Lau (LKKAuto); MT_Claim_SG
Subject: RE: Our Ref: 17/18/18/VP05/020409 Accident involving SBT 160S & SHC 8594P along Stiring Rd on 18/2/18
Importance: High

Your ref: **17/18/18/VP05/020409**

Dear Sir / Madam,

ACCIDENT ON 18/02/2018 INVOLVING VEHICLES SBT 160S AND SHC 8594P

We refer to the above accident.

OI collided to rear portion of TP vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **M/S COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs	\$ 2,387.79	\$ 942.11
Loss of Rental	\$ 460.00(\$ 115 X 4 days)	\$ 345.00(\$ 115.00 X 3 days)
Loss of Use	\$ 320.00(\$ 80 x 4 days)	\$ 150.00(\$ 50 x 3 days)

LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 5,246.02	\$ 1,444.60

***Surveyor recommended 2 days**

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly let us have your approval/instruction/comments for our further negotiating and settlement.

Thank you.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 2 April, 2018 11:24 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Our Ref: 17/18/18/VP05/020409 Accident involving SBT 160S & SHC 8594P along Stiring Rd on 18/2/18

Dear Shirley,

Attached further photos of insured vehicle for your onward transmission to the case handler.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: GERALD POH WEE BIN

Sent: Friday, 23 February, 2018 9:27 AM

To: 'Shirley Hiew (LKK Auto)'

Cc: 'mt_claim@lonpac.com'

Subject: RE: Our Ref: 17/18/18/VP05/020409 Accident involving SBT 160S & SHC 8594P along Stiring Rd on 18/2/18

Dear Shirley,

We attached a copy of insured's GIA report for your attention.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Thursday, 22 February, 2018 8:35 PM
To: 'mt_claim@lonpac.com'; Jas Khine (LKKAuto)
Cc: ONG LI LI; ERIC WOO JUN KIAT; GERALD POH WEE BIN; Thin Thin (LKKAuto); Admin A
Subject: RE: Our Ref: 17/18/18/VP05/020409 Accident involving SBT 160S & SHC 8594P along Stiring Rd on 18/2/18

Your ref: 17/18/18/VP05/020409
LKK ref: CC4/LPC18003380/K1ys3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SHC 8594P

Date of survey: 22/02/2018

Enclosed for your perusal is:

- TP's GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 22 February 2018 8:53 AM
To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 17/18/18/VP05/020409 Accident involving SBT 160S & SHC 8594P along Stiring Rd on 18/2/18

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Tuesday, 20 February 2018 4:21 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Our Ref: 17/18/18/VP05/020409 Accident involving SBT 160S & SHC 8594P along Stiring Rd on 18/2/18

Dear Catherine,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle SHC 8594P on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC18003380/K1fa3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 03-04-2019	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SBT 160S	Veh. Inspected	SHC 8594P	
Policy No.	Z17VP05015135	Coverage (\$)	0.00	
Claim No.	17/18/18/VP05/020409	Excess (\$)	0.00	
Assign From	GERALD	Assign Date	20/02/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	KMHLB41UMFU069300	Colour	BLUE	
Odometer	333213	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm	
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm	
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm	
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	18/02/2018	Inspection Date	22/02/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			2 Working Days	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 8594P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER	DEFORMED	603.60	603.60
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	504.35	-
2	REAR BUMPER REINFORCEMENT BRACKET (LH/RH) @\$180.00	SERVICEABLE	360.00	-
1	REAR BUMPER SIDE BRACKET	SERVICEABLE	49.00	-
10	REAR BUMPER CLIPS	NECESSARY	22.00	22.00
1	REAR BUMPER SPONGE	SERVICEABLE	143.40	-
	LESS 20% DISCOUNT		-336.47	-125.12
			1,345.88	500.48
<u>SPECIAL NETT ITEMS</u>				
1	REAR BUMPER REVERSE SENSOR (SN)	NOT NECESSARY	135.70	-
			135.70	-
<u>LABOUR</u>				
	PANEL BEATING.		380.00	200.00
	SPRAY PAINTING CHARGE.		200.00	180.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	R/REFIX REVERSE SENSOR.	NOT NECESSARY	120.00	-
			750.00	380.00
GRAND TOTAL			2,231.58	880.48
RECOMMENDED COST OF REPAIRS				880.48

Report Ref No. CC4/LPC18003380/K1fa3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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