

22/02/2018

ASS. REC. BY:

REF: CS/FCI180033791 vd3 Special Instruction:

Surveyor
CWS

ASSIGNMENT (Office)

From (Person):

Serene Lee

of

FCI

Date/Time:

20/2/18 @ 2:37pm

Estimated Cost:

Bill to:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.:

SKQ 8469J

Insured:

SHC1449Y

at Workshop in/s:

Weemee Automotive

Tel:

9818 7217

of

45 Leng Kee Rd

Policy No.:

Claim No.:

D18001411MFSH

Sum Insured:

Excess:

Make of Veh.:

(Client's Record):

D.O.A.:

14/02/2018

CA / REV / REP. / REV 24 HRS (wp)

H.O.D. Endorsement:

Date/Time:

5:27pm @ 22/2/18

Person Contacted:

Steven

Vehicle IN/OUT

Date/Time

Action/Instruction

(✓)

Estimate

SKQ 8469J -X

SHC1449Y - NS INC180033791/K/vbn2

D.O.A. : 01/02/2018

6/4/18: Received email from Serene Lee to cancel survey assessment as
Tp owner has revert to OD claim. (cancel) 15/8/18.

MOTOR SURVEY ASSIGNMENT

Date	15-02-2018	Our Ref No. D18001411MFSH
Accident Date	14-02-2018	Claim Type. Third Party
Insured Vehicle	SHC1449Y	Third Party Vehicle. SKQ8469J
Survey Location	45 LENG KEE ROAD	
Contact Person.	STEVE CHEN	
Contact No.	0/ 98187217	Fax No. 0
Survey Type	WITHOUT PREJUDICE: LIABILITY UNCLEAR (EST. COR - \$8,256.65)	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	WEARNES AUTOMOTIVE PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	SERENE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
 This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/235067)



PRI Documents



Close X

PRI Header Details

Claim No	D18001411MFSH	Policy No	D-18088936MFSH	Claimant S.No & Name	1 & WEARNES
Workshop Name	WEARNES AUTOMOTIVE PTE LTD (Contact Person : STEVE CHEN)	Survey Location & Contact Details	45 LENG KEE ROAD Mobile: 98187217 , Phone: 0 , Fax: 0 EmailId: STEVE.CHEN@WEARNES.COM		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE: LIABILITY UNCLEAR (EST. COR -		
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SHC1449Y	TP Vehicle No	SKQ8469J
PRI Recieved Date	15-02-2018 03:57:22 PM	Surveyor Appointed Date	20-02-2018 02:36:30 PM	Surveyor Accept Date	22-02-2018 0

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	23-02-2018	Upload Survey Report *:	<input type="button" value="Choose File"/>
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Vehicle Particulars

Make	Please Select Make ▼	Model	Please Select Model ▼	Year	Select Year ▼
Chasis No	<input type="text"/>	Engine No	<input type="text"/>	Mileage	<input type="text"/>
Color	<input type="text"/>	Cubic Capacity	<input type="text"/>		

Multiple Documents Upload

<input type="button" value="Upload Multiple Documents"/>	
File Name	Action

Surveyor Job Remarks

Remarks	<input type="text"/>	<input type="button" value="Save"/>
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Nivitha (LKK Auto)

From: Serene Ler <Serener@msfirstcapital.com.sg>
Sent: Friday, 6 April 2018 6:47 PM
To: Nivitha (LKK Auto); CWS Motor Claims; ASSIGNMENTS@LKKAUTO.COM
Cc: 'SUR'
Subject: RE: CANCEL SURVEY ASSESSMENT - D18001411MFSH/1

Dear Nivitha,

Please be informed 3P owner has revert to OD claim.

Please cancel the survey assessment and close case at your end without charge.

Regards,
Serene Ler
Motor Claims

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No: 195000106C
Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

*With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

With immediate effect, my email address will change to Serener@msfirstcapital.com.sg.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Thursday, February 22, 2018 2:43 PM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; ASSIGNMENTS@LKKAUTO.COM
Cc: Serene Ler <Serener@msfirstcapital.com.sg>; 'SUR' <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18001411MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 20 February 2018 2:37 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; SERENELER@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18001411MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.