

INS. CASE OWNER:

TE

CC 4 / ASM1800 3374

T13/39

LKK:

IDAC:

31681

Surveyor:

Taufiq

DOI:

12/3/18

Date / Time:

22/02/2018

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

G8B 9811 H

Name of Insured:

GURAO PINEFOOD P/L

Insured Tel No.:

HP:

Claim No.:

58M0082U

Policy No.:

P1645196

Make / Model:

TOYOTA HYUN

Place of Accident:

PAGAR PARANG RO

Excess Sec II :SS

D.O.A: 12/01/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Mohammed

20-yr Bin Abdul Wahab

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

87100464

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

6803561H



INSRS:

WSP:

Tel:

Liability:

RMKS:

Gulbbell

William.



INSRS:

WSP:

Tel:

Liability:

RMKS:

815x

8014



INSRS:

WSP:

Tel:

Liability:

RMKS:

9735

7326



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time		STAGE	DATE / PIC
8/3	6803561H - X: 6809811H - NABH/CI 3023146/21	Non-Reporting ltr (1st):	
7/4	Scene photo retained in TP car.	Non-Reporting ltr (2nd):	
8/4	Party 01s.	Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	> THIN 21/3
		After call ltr to OI:	21/3/18
		Documentation Check List:	Handler Typist
16/3/18	While OS chang to right lane, his left side of vehicle collided onto right side of TP vehicle.	Notification ltr (if non-pickup):	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
21-3-19	9739 - 7127 - WILLIM GOA SPOKEN W/ WILLIAM - TO CHECK LOD.	Towing Invoice:	
		LTA / GIA:	
14/1	VEN NOT REPAIR (A) GULBBELL AS PER TAUFIQ INFO TO GULBBELL VERNALLY. Submit rrp file pass nkr to close.	Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:	
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS	(days) Reduction:	%
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email ☐ Call ☐
Final Liability:	%	100 - (Agreed / Assessed) BOLA S/N No.:	NK 15
Repair Cost:	SS		
Loss of Rental (LOR):	SS	(days)	
Loss of Use (LOU):	SS	(\$ x days)	
Loss of Income (LOI):	SS	(\$ x days)	
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐			[Tick only one]
GIA/LTA Search	SS		
Medical:	SS		
Disbursement:	SS	(e.g. Tow/ Independent)	
Legal Cost	SS		
Total:	SS	Global Sum SS:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email ☐ Call ☐
Payee 1:	SS	Name 1:	
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

COPY SENT 16/01/2020

1) Claim status: Normal/Reject/Private Settle

2) Report Format: WP

3) Survey fee: \$250.

Signature: Taufik

REF: ASM (AXA)

3374/7103

(W)

5

ASSIGNMENT

From: _____ Date: 13032018

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: GBD 3561H

at Workshop mis: Goldbell

of 29 Tanjung Perindu

Insured _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

4pm
owner waiting



Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: 1-0-1 % 3 Val: Yes or No

GA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: GBD 3561H

Vr Regn: 2014 Sep

Type: M/Car / M/Cycle / Bus / Van / Truck / Taxi / Prime Mover /

Truck / Trailer or

Make Mitsubishi Canter cc 2998

Colour white A/C Insured / Std / NI / NA

Sp. Reading 22006 T/Radio Insured / Std / NI / NA

Eng No: _____

C/Nr FEA013A 00495

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: W / S/Rim / STD A/Rim or

Tyre Size F: 185/75R15

R: 185/75R15

BS / DUN / EXNOVA / GR / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 6 mm

L/Bal: 6 mm

D.O.A

Rear

R/Bal: 4/6 mm

L/Bal: 6/1 mm

D.O.I

Survey held at: 29 Tanjung Perindu

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

24/12/19. Vehicle not repaired in Goldbell

2/12 41870 (Red: 42680 / 58%)
1 item 11000

Date/Time File Pass to?

☐ : Prel. Report

☐ : Final Report

Date/Time File Return to?

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee

Transportation

Add Fee: ☐ Site Insp \$

☐ Interview \$

☐ Tech Insp \$

☐ Reopening \$

Report Format :

Lump Sum / I.B.U (3)

TOTAL



GOLDBELL ENGINEERING

Industrial Vehicles.
20,000 Served. And Counting.

GOLDBELL ENGINEERING PTE LTD

Main Office: 10 Tuas Avenue 18 Singapore 638894 Tel: 6861 0007 Fax: 6861 3676
Finance: 18 Tuas Avenue 10 Singapore 639142 Tel: 6861 0007 Fax: 6862 3500
Website: www.goldbell.com.sg
Co. Reg. No.: 198003963G

DATE : 22/02/2018

TO : GMS SUPPLIES & TRADING P/L
ATTN : MS. ADELINE (MS. MAY)

OFFICE / MOBILE : 9716-8823
EMAIL ADDRESS : -

FROM : GOLDBELL ENGINEERING P/L
ATTN : MR WILLIAM GO
OFFICE / MOBILE : 6864-0637 / 9755-7336
FAX NO. : 6863-0425

VEHICLE NO. : GBD3561H
MODEL NO. : MITSUBISHI FEA01BR2SDEB
CHASSIS NO. : FEA01BA00495
ENGINE NO. : 4P10B28707
REG. DATE : 10/09/2014

REF. NO. : GBE/SVC/SALES-4573/180222
D.O.A. : 12/02/2018
POLICY NO. : -
CLAIM TYPE : TP CLAIM - AXA

WORKSHOP : 10 TUAS AVE 18

S/N	PART NO.	DESCRIPTION	QUANTITY	PRICE
<u>SPECIAL-NETT ITEMS</u>				
1		TAILGATE	1	\$ 1,000.00
2		TAILGATE L-LOCK RHS	1	\$ 250.00
3		"MITSUBISHI" STICKER	1	\$ 120.00
4		70" 80 KM/H" STICKER	1	\$ 20.00
5			1	
PARTS TOTAL :				\$ 1,390.00

LABOUR CHARGES

1 TO REMOVE & REFIT DAMAGED PARTS, CUT, WELD, PANEL BEAT, STRAIGHTEN & REALIGN, ETC.	\$ 1,800.00
2 TO PUTTY, CLEAN, SPRAY PAINT & POLISH, ETC.	\$ 1,200.00
3 SUNDRIES	\$ 60.00
LABOUR TOTAL :	\$ 3,060.00
GRAND TOTAL :	\$ 4,450.00

PREPARED BY : WILLIAM GO

DATE / TIME : 13/3/18

SURVEYOR : Tanjiah

MOBILE NO. : 97495749

OFFICE FAX NO. :

EMAIL ADDRESS : suv@lkkauto.com

REPAIR TYPE : PART-BY-PART / LUMPSUM

RE-SURVEY : BEFORE PAINT / AFTER PAINT

NO. OF DAYS : 4

REMARKS :

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

bigSAFE
ST & R
AIA
SAC
Certificate No. AJA180101041



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18003374/ua3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 22-02-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBB 9811H	Veh. Inspected	GBD 3561H	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M008ZU	Excess (\$)	0.00	
Assign From		Assign Date	22/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	12/02/2018	Inspection Date		
Survey held at	GOLDBELL ENGINEERING PTE LTD 29 TANJONG PENJURU SINGAPORE 609026			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

<< Service Request Details

Claim

S8M008ZU

Reference

None 

Loss Date

February 12, 2018

Request Date

February 22, 2018

Due Date

February 22, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work

More 

Vehicle Information

Incident Vehicle Registration #

GBD3561H

Make

TPVD MITSUBISHI

Service Address

...

Primary Contact/Insured

EURACO FINEFOOD PTE LTD
219 HENDERSON ROAD, #01-03 HENDERSON IND'L PARK, 159556, Singapore
62765433

Claim Handler

TAY Ernest
6568804835
ernest.tay@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[Send Message](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

21 MARCH 2018

EURACO FINEFOOD PTE LTD
219 HENDERSON ROAD
#01-03
SINGAPORE 159556

Dear Sir/Madam,

OUR REF : CC4/ASM18003374/ua3
YOUR REF : GBB 9811H

ACCIDENT INVOLVING GBB 9811H AND GBB 3561H ALONG PASIR PANJANG ROAD ON 12/02/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s **GOLDBELL ENGINEERING PTE LTD** acting on behalf of the owner of GBD 3561H against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 07 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to thinthin@lkkauto.com within 07 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at thinthin@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

THIN THIN HLAING
LKK Auto Consultants Pte Ltd
DID: 6841 2360
FAX: 6741 4108
Email: thinthin@lkkauto.com

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)



Re:Status of claim

Type

 Information

Message

Please resolve this matter with our mandate of S\$3,820.90. XY 18 Mar 2019 (Bulk Settlement)

Reply



RE: Status of claim

Type

🔗 Question

Message

Dear Saw Theng, vehicle was not repair at Goldbell. Thus, kindly let us have your instruction / approval to submit WP and close off the matter. Thanks - CCL 14/01/2020

Reply

 Re:RE: Status of claim

Type

 Question

Message

Yes, you may submit your wp report.

[Reply](#)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18003374/T1ga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:ERNEST TAY

Date : 20-01-2020



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBB 9811H	Veh. Inspected	GBD 3561H
Policy No.	P1445196	Coverage (\$)	0.00
Claim No.	S8M008ZU	Excess (\$)	0.00
Assign From		Assign Date	22/02/2018

2. Vehicle Particulars & Condition

Make & Model	mitsubishi canter	c.c	2998
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	FEA01BA00495	Colour	WHITE
Odometer	22006	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/75 R15	GOODYEAR	6 mm
L/H Front Tyre	185/75 R15	GOODYEAR	6 mm
R/H Rear Tyre	185/75 R15 (D)	GOODYEAR	6/6 mm
L/H Rear Tyre	185/75 R15 (D)	GOODYEAR	6/6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	12/02/2018	Inspection Date	13/03/2018
Survey held at	GOLDBELL ENGINEERING PTE LTD 29 TANJONG PENJURU SINGAPORE 609026		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBD 3561H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	TAILGATE (N) (CONSISTENT)	* CHECK	1,000.00	-
1	TAILGATE L-LOCK RHS (N) (CONSISTENT)	BENT	250.00	250.00
1	'MITSUBISHI' STICKER (N) (CONSISTENT)	NECESSARY	120.00	120.00
1	'70KM/H' STICKER (N) (CONSISTENT)	NECESSARY	20.00	20.00
			1,390.00	390.00
	<u>SPECIAL NETT ITEMS</u>			
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	60.00	30.00
			60.00	30.00
	<u>LABOUR</u>			
	TO REMOVE & REFIT DAMAGED PARTS ,CUT ,WELD ,PANEL BEAT ,STRAIGHTEN & REALIGN ,ETC.		1,800.00	900.00
	TO PUTTY ,CLEAN ,SPRAY PAINT & POLISH ,ETC.		1,200.00	550.00
			3,000.00	1,450.00
	GRAND TOTAL		4,450.00	1,870.00
	RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$1000.00 NETT)			1,870.00

Report Ref No. CC4/ASM18003374/T1ga3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

S81M008ZU

Reference

CG4UASM19000374/TT1ga3q2

Loss Date

12 February 2018

Report Date

13 Feb 2018 12:00:00 AM

Request Date

30 May 2019

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

GBD356314

Make

TPVD MITSUBISHI

Model

CANTER FEAD18R25DEB (CBU)

Service Address

...

Primary Contact/Insured

EURACO FINEFOOD PTE LTD

219 HENDERSON ROAD, #01-03 HENDERSON INDUSTRIAL PARK, 159556, Singapore

62765433

Claim Handler

KHOR Saw Theng

6568804754

sawtheng.khor@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
Document Type Document SubType						
Upload Documents						
NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED		
LKKInvoice1 (3).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020		

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInjection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
 LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 January 2020
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2018
 Preliminary Advice.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 March 2018
 EMAIL FROM WORKSHOP PRL.mpg	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	22 February 2018