

ASS. REC. BY:

REF: CS/FCI18003367/MLvd3n2

Special Instruction:

Surveyor:

MA

ASSIGNMENT (Office)

From (Person):

Lurene jaw

of

FCI

Date/Time:

20/2/18 @ 6:45pm

Estimated Cost:

Bill to:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SHD 3718C

Insured:

SHD 8810K

at Workshop m/s:

Chunni Motor

Tel:

64836016

of

AMK #01-05/06

Policy No:

Claim No:

D18 001484 MF8H

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

19/2/18

CA / REV / REP. / REV 24 HRS

lup

H.O.D. Endorsement:

Date/Time:

9:08am @ 22/2/18

Person Contacted:

Lynn

Vehicle:

IN/OUT

Date/Time	Action/Instruction	
	() Estimate	
	SHD 3718C - CS3/FCI 16610025/R1vbc2-1	D.O.A: 14/5/16
	SHD 8810K - X	
23/2/18	Email preli revised to FCI	
14/5/18	Submit LS \$ 8500 (Red 6146.08, 43M)	

Signature

2500 8w 1days

4x15 = 60
170 + 60
50
27
307

Survey Department Check List (Case Handler)

Reference No.: CS / FC1 / 8003367 / M1vcl3

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No				
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer				
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount				
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded				
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Check By: VERON 14/5/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18003367/M1vd3	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 22-02-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 8810K	Veh. Inspected	SHD 3718C	
Policy No.		Coverage (\$)	0.00	
Claim No.	D18001484MFSH	Excess (\$)	0.00	
Assign From	CWS (LURENE JAW)	Assign Date	22/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	19/02/2018	Inspection Date	22/02/2018	
Survey held at	CHUNNI MOTOR WORK PTE LTD BLK 10 ANG MO KIO IND. PARK 2A, #03-19 AMK AUTOPOINT SINGAPORE 568047.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D18001484MFSH

Our ref: CS/FCI18003367/M1vd3

Date : 23/2/2018

The Motor Claims Department
M/s FIRST CAPITAL INSURANCE LTD

Without Prejudice

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SHD 3718C

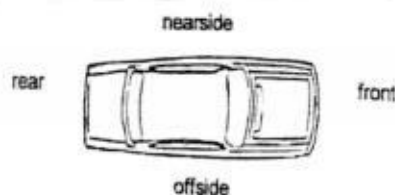
We thank you for your instruction on 20/2/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22/2/2018 at the premises of M/s CHUNNI MOTOR WORK PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$14,646.08
Revised Estimate Amount	: S\$5,919.84
"Check" Items Amount	: S\$3,320.20
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the o/s body



Comments/Present Status:
Damages Consistent

Yours faithfully,

MA CHIN FOOK
Automotive Assessor

MOTOR SURVEY ASSIGNMENT

Date	20-02-2018	Our Ref No. D18001484MFSH
Accident Date	19-02-2018	Claim Type. Third Party
Insured Vehicle	SHD8810K	Third Party Vehicle. SHD3718C
Survey Location	AMK AUTOPOINT, SOON HOCK MOTOR, #01-05/06,	
Contact Person.	LYNN OR IRENE - 65425119	
Contact No.	64836016/ 0	Fax No. 65426039
Survey Type	WITHOUT PREJUDICE: PENDING TP'S VF TO DETERMINE LIABILITY	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	CHUNNI MOTOR WORK PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	LURENE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/235163)



PRI Documents



Close X

PRI Header Details

Claim No	D18001484MFSH	Policy No	D-18088937MFSH	Claimant S.No & Name	1 & CHUNNI M
Workshop Name	CHUNNI MOTOR WORK PTE LTD (Contact Person : LYNN OR IRENE - 65425119)	Survey Location & Contact Details	AMK AUTOPOINT, SOON HOCK MOTOR, #01-05/06, Mobile: 0 , Phone: 64836016 , Fax: 65426039 EmailId: CHUNNIMOTOR@GMAIL.COM		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE: PENDING TP'S VF TO DETERMINE		
Insured Name	CITYCAB PTE LTD	Insured Vehicle No	SHD8810K	TP Vehicle No	SHD3718C
PRI Recieved Date	20-02-2018 06:19:28 PM	Surveyor Appointed Date	20-02-2018 06:44:18 PM	Surveyor Accept Date	22-02-2018 0

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	22-02-2018	Upload Survey Report *:	Choose File
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Vehicle Particulars

Make	Please Select Make	Model	Please Select Model	Year	Select Year
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

File Name

Action

Surveyor Job Remarks

Remarks

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 23 February 2018 1:42 PM
To: 'Claim Workflow System'
Cc: LURENEJAW@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18001484MFSH/1, SHD 3718C
Attachments: SHD 3718C PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SHD 3718C
Date of survey: 22/2/2018
Number of days: 5 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Thursday, 22 February 2018 9:11 AM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: LURENEJAW@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18001484MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 20 February 2018 6:45 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; LURENEJAW@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18001484MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,

Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

CHUNNI MOTOR WORK PTE LTD**REPAIR ESTIMATE***

VEHICLE NO : SHD 3718C

DATE : 19.02.2018

MAKE :

TEL : 6542 5119

MODEL : HYUNDAI i40

FAX : 6542 6039

ACI

To Survey by MAILKK

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Radiator Grille		orig	\$ 1,480.00
	Radiator Grille H Emblem		u/c	\$ 290.80
	Radiator Grille Chrome Moulding		cr	\$ 395.50
	Front Bumper Cover		def.	\$ 1,052.20
	Front Bumper Bracket (RH)		dic	\$ 24.60
	Front Bumper Retainer Mounting		dic	\$ 9.20
	Headlamp Support Panel Assy		wt	\$ 1,067.50
	Headlamp (RH)		cora.	\$ 1,388.00
	Front Fender (RH)		th	\$ 619.00
	Front Fender Shield (RH)		dis	\$ 169.80
	Front Wheel Rim (RH)		wt	\$ 351.90
	Front Wheel Hub Cap (RH)		dis	\$ 150.70
	Front Wheel Bearing		wt	\$ 258.50
	Front Shock Absorber (Assy) (RH)		wt	\$ 342.20
	Front Shock Absorber Mounting (RH)		wt	\$ 75.10
	Front Drive Shaft (RH)		SVC X	\$ 1,069.55
	Rack & Pinion Assy		SVC X	\$ 2,184.00
	STG Tie End		wt	\$ 69.50
	Front Suspension Lower Arm (RH)		wt	\$ 715.10
	Knuckle Arm (RH)		wt	\$ 582.95
	Engine Under Cover		wt	\$ X 343.10
	Engine Crossmember		wt	\$ 2,236.90
	ABS Sensor		SVC X	\$ 261.50
	SUB TOTAL			\$ 15,137.60
	LESS 20%			\$ 3,027.52
	DISCOUNTED TOTAL			\$ 12,110.08
	Front Fender Advertisement Logo (RH)		wt	\$ 100.00
	Front Tyre (RH)		Puncher	\$ 216.00
				\$ 316.00
	Labour Charge			
	Panel Beating			\$ 1,000.00
	Spray Painting Charge			\$ 400.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Towing Charge			\$ 50.00
	Remove/Refix Undercarriage (FRT)			\$ 400.00
	FRT Wheel Alignment			\$ 120.00
	Remove/Refix Aircon & Refill Gas			\$ 150.00
	TOTAL LABOUR			\$ 2,220.00
	ESTIMATE TOTAL			\$ 14,646.08

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



LKK Auto Consultants Pte Ltd

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Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18003367/M1vd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 15-05-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 8810K	Veh. Inspected	SHD 3718C	
Policy No.	D-18088937MFSH	Coverage (\$)	0.00	
Claim No.	D18001484MFSH	Excess (\$)	0.00	
Assign From	LURENE	Assign Date	20/02/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	KMHLB41UMGU093267	Colour	BLUE	
Odometer	243141	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	HANKOOK	8 mm	
L/H Front Tyre	205/60 R16	HANKOOK	8 mm	
R/H Rear Tyre	205/60 R16	WEST LAKE	8 mm	
L/H Rear Tyre	205/60 R16	WEST LAKE	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	19/02/2018	Inspection Date	22/02/2018	
Survey held at	CHUNNI MOTOR WORK PTE LTD BLK 10 ANG MO KIO IND. PARK 2A, #03-19 AMK AUTOPOINT SINGAPORE 568047.			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		8 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 3718C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	RADIATOR GRILLE	CRACKED	1,480.00	1,480.00
1	RADIATOR GRILLE H EMBLEM	NECESSARY	290.80	290.80
1	RADIATOR GRILLE CHROME MOULDING	CRACKED	395.50	395.50
1	FRONT BUMPER COVER	DEFORMED	1,052.20	1,052.20
1	FRONT BUMPER BRACKET (RH)	DISTORTED	24.60	24.60
1	FRONT BUMPER RETAINER MOUNTING	DISTORTED	9.20	9.20
1	HEADLAMP SUPPORT PANEL ASSY	DISTORTED	1,067.50	1,067.50
1	HEADLAMP (RH)	CRACKED	1,388.00	1,388.00
1	FRONT FENDER (RH)	DENTED	619.00	619.00
1	FRONT FENDER SHIELD (RH)	DISTORTED	169.80	169.80
1	FRONT WHEEL RIM (RH)	BENT	351.90	351.90
1	FRONT WHEEL HUB CAP (RH)	DISTORTED	150.70	150.70
1	FRONT WHEEL BEARING	BENT	258.50	258.50
1	FRONT SHOCK ABSORBER (ASSY)(RH)	BENT	342.20	342.20
1	FRONT SHOCK ABSORBER MOUNTING (RH)	NECESSARY	75.10	75.10
1	FRONT DRIVE SHAFT (RH)	SERVICEABLE	1,069.55	-
1	RACK & PINION ASSY	SERVICEABLE	2,184.00	-
1	STG TIE END	BENT	69.50	69.50
1	FRONT SUSPENSION LOWER ARM (RH)	BENT	715.10	715.10
1	KNUCKLE ARM (RH)	BENT	582.95	582.95
1	ENGINE UNDER COVER	SERVICEABLE	343.10	-
1	ENGINE CROSSMEMBER	BENT	2,236.90	2,236.90
1	ABS SENSOR	SERVICEABLE	261.50	-
	LESS 20% DISCOUNT		-3,027.52	-2,255.89
			12,110.08	9,023.56
SPECIAL NETT ITEMS				
1	FRONT FENDER ADVERTISEMENT LOGO (RH)(SN)	NECESSARY	100.00	100.00
1	FRONT TYRE (RH)(SN)	PUNCTURE	216.00	216.00
			316.00	316.00



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	PANEL BEATING.		1,000.00	600.00
	SPRAY PAINTING CHARGE.		400.00	360.00
	WIRING CHARGE.		50.00	30.00
	TUFF KOTE.		50.00	20.00
	TOWING CHARGE.		50.00	50.00
	REMOVE/REFIX UNDERCARRIAGE (FRT).		400.00	180.00
	FRT WHEEL ALIGNMENT.		120.00	80.00
	REMOVE/REFIX AIRCON & REFILL GAS.		150.00	100.00
			2,220.00	1,420.00
	GRAND TOTAL		14,646.08	10,759.56
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			8,500.00

Report Ref No. CS/FC18003367/M1vd3n2

MA CHIN FOOK

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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