

INS. CASE OWNER:

Bernard / CC 3/AIG1800 7762, SM 163

LKK:
IDAC:

Surveyor:

YWK

DOI:

ASSIGNMENT

20/7/18

Date / Time:

20/7/18

Registered in Merimen:

21/7/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

GR 1365M

Name of Insured:

POLYMEDIC TRADING ENTERPRISE PH

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

12/7/18

Is driver the owner?

(YES / NO)

Nature of Accident:

WONG MUN

KEDONG

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

30289327764

Policy No.:

700400435

Make / Model:

UTROEN

Place of Accident:

LAWANAGAN RD

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHB 1129B



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMART



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

DATE / PIC

20/7/18

SHB 1129B-6

GR 1365M-6

STAGE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

9/5/18

Call CID no response.

CID called realian quotation details.

CID mention he was meeting 9 am

when he called to him. CID said he

will be affected. CID said to OI

E-mail to TP for evidence

4/3/18

Call CID to inform claim PIC mention they

might drop claim again TP as damage

widered inform NCB will be affected

9/3/18

Video footage received from TP

22/3/18

Meet CID. CID strongly dispute.

(1)

PRELIMINARY ADVICE Date/Time:

Sent By:

Devan

FINALIZATION

Date/Time:

Confirm with:

20/09/18

Confirm by:

Repair Cost:

\$5

(

days) Reduction:

%

Yes

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

50

(Agreed / Assessed) BOLA S/N No.:

B12

If NO or B 28, Ass. Lia.:

Repair Cost:

\$5

Loss of Rental (LOR):

\$5

(

days)

Loss of Use (LOU):

\$5

(\$

x days)

Loss of Income (LOI):

\$5

(\$

x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$5

Medical

\$5

Disbursement:

\$5

Legal Cost

\$5

Total:

\$5

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

RECEIVED 07 MAY 2018

20/5/18

Ref:

Date/Time

Actions / Instructions

22/3/16

- 01 came to office. View the video footage of accident
to settle @ 100% based on 3 key points
① he indicated his signal to turn.
② It is a single-lane road. TP should not overtake.
③ TP did not slow down and was speeding
④ New a Var. that is why he need a bigger
radius to turn in.
01 disputed on full liability. early agreed based on 10/90.

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 CC / TP / WS / TP RES / CD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop No: _____
 IP: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Vehicle: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Est. or Market Value:

IDAC Accident Report: _____ Consistent? : Yes or No
 QA / PR Seen: _____ Consistent? : Yes or No
 Est. Repair: 3 days Res: Yes or No
 Lump Sum: 201 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Date / Time / Action / Instruction

Veh No: SHB1298 Page: 15/11/2013
 Type: M.Car / M.Cycle / Bus / Van / Lorry (Taxi) Prime Mover /

Truck / Trailer or

Make: Toyota Prius CC: 1777
 Colour: Maroon AC: Insured / Std / NI / NA
 Sp. Reading: 329068 T/Radio: Insured / Std / NI / NA
 Engine No: _____
 C.No: JTDKN36U405706784

Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In Order / Jammed / Leaked / Burnt or
 Brake: In Order / Jammed / Leaked / Burnt or
 Mod: NG / S/Rim / STD A/Rim or
 Tyre Size: F: 195/65R15
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYGO / YOKO or Falcom

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm
D.O.A. <u>12/2/18</u>	D.O.E. <u>2/2/18</u>

Survey held at SMR
 Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

Frt o/s
 The U/C / Chassis frame / Body Structure affected due to collision.

TAX / 02 / 18 / 2080

LKR

AIC

GR 1365m

45 2250/-

(re 11/12/17 / 36.1%)

Due Time File Pass off ☐ : Prelim. Report

☐ : Final Report

Due Time File Return to

Q

Report Format:

Lump Sum / L.B. / %

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech Insp (\$

☐ Weekend (\$

Survey Fee

Transportation

☐ S-RS (\$

☐ Photo

☐ Trip

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18003362/Syb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 22-02-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GR 1365M	Veh. Inspected	SHB 1129B
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	22/02/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	12/02/2018	Inspection Date	20/02/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

23-2-18 / 10:17

23-2-18 / 14:17

SMRT Accident Vehicle Repair Estimates

20-2-18 / 14:17

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB1129B
Ref. No : TAX/02/18/2080
Reg. Date : 15/11/2013
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : WONG BOON HUI
Type of Accident : SIDE SWIPE
Date / Time of Accident : 12/02/2018 11:20:00 AM
Accident Reported Date / Time : 12/02/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Sebastian
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024094657
Special Instruction to ARC, if any :

GR1365M Alta US

BEFORE PAINT PHOTO, AFTER REPAIR PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL
SURVEYOR SEBASTIAN (LKK) & Email : sebastianyeang@lkkauto.com HP: 90036121
LUMPSUM REPAIR

Prepared Date : 20/02/2018 10:09:04 AM



QC 22/2/18 18:15 Reject

L17R Bumper side Adjust

23/2/18 9:13 PASS

329068
1
1/4 1/2 3/4 1

Recording Camera ☒ ☐

Radio Antenna ☒ ☐

1st witness at Date 20-2-18

2nd witness _____ Date _____

329129
LEE SHENG AUTO PTE LTD

Vehicle Return Date: 22-2-2018

Vehicle Return Time: 15:30

SMRT staff sign: _____

Section B - To be Completed by Service Station, Accident Repair Centre

Chassis No : JTDKN36U40-5706784 Mileage : 0
Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	507.00	400.00
Total Spray Painting Charges :	756.00	400.00
Total Material Charges :	1,523.27	1,369.38
Other Charges :	340.00	80.00
TOTAL :	3,126.27	2,249.38
Lum Sum Total :	3,150.00	2,250.00
No. of Repair Days :	4.00	3.00
Prepared / Adjusted By :		SEBASTIAN (LKK)
Arc / Surveyor Sing Off Date :	20/02/2018 01:20:46 PM	20/02/2018 02:17:19 PM

M

LKK

Prepared / Adjusted Date :

Remarks :

Prepared Date : 20/02/2018 01:20:46 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QNT802 0573 Invoice No :
Quotation Date : 23/2 Invoice Date :
Invoice Amount : 0.00 Prepared Date : 2/20/2018 2:17:16 PM

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR FRONT PORTION	507.00 ✓	400.00 /
Total Labour	507.00	400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER RH	378.00 ✓	200.00 /
TO REPSRAY FRONT BUMPER	378.00 ✓	200.00 /
Total Spray Painting & Panel Beating	756.00	400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30.00 /
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30.00 /
TO REPLACE SUNDRY PARTS	100.00	20.00 /
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	340.00	80.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
53801-47050		6505557	FENDER FRT/RH	1	723.40	100.00	0.00	Replace	Repair	No <i>R</i>
75374-47051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace	No <i>✓</i>
81130-47500		6505437	HEAD LAMP RH	1	945.20	10.00	850.68	Replace	Replace	No <i>✓</i>
52119-47930		6505517	BUMPER FRT	1	482.00	25.00	361.50	Replace	Replace	No <i>✓</i>
52115-47040		6505515	BUMPER SUPPORT F/RH	1	76.40	25.00	57.30	Replace	Check	No <i>X</i>
81511-47050			LENS & BODY, FR TURN RH	1	511.80	10.00	460.62	Replace	Replace	No <i>✓</i>
85315-47140			WIPER WASHER JAR	1	180.10	25.00	135.08	Replace	Check	No <i>X</i>
TOTAL MATERIALS							1,904.10	1,711.72		
TOTAL MATERIALS(Discounted)							1,523.27	1,369.38		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

$$\begin{array}{r}
 1711.72 \\
 - 20\% \\
 \hline
 1369.38 \\
 + 880 \\
 \hline
 2249.38
 \end{array}$$

4/5 - \$2,250

Substation
28/2/18

SMRT Accident Vehicle Repair Estimates

A/C

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB1129B
 Ref. No : TAX/02/18/2080
 Reg. Date : 15/11/2013
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : WONG BOON HUI
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 12/02/2018 11:20:00 AM
 Accident Reported Date / Time : 12/02/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024094657
 Special Instruction to ARC, if any :
 GR1365M
 Prepared Date : 20/02/2018 10:09:04 AM



Sebastian
 20/2/18
 - Long Sun Repair
 - Question Mark Issue
 Photo
 - Photo After Paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U40-5706784 Mileage : 0
Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 507.00	0.00
Total Spray Painting Charges	: 756.00	0.00
Total Material Charges	: 1,918.17	1,957.31
Other Charges	: 340.00	0.00
TOTAL	: 3,521.17	0.00
Lum Sum Total	: 3,500.00	0.00
No. of Repair Days	: 4.00	0.00
Prepared / Adjusted By	:	3 days
Arc / Surveyor Sing Off Date	: 20/02/2018 01:20:46 PM	01/01/1900 12:00:00 AM

M

repaired / Adjusted Date :

emarks :

repaired Date : 20/02/2018 01:20:46 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : Invoice No :
Quotation Date : Invoice Date :
Invoice Amount : Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR FRONT PORTION	507.00	0.00 400
Total Labour	507.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER RH	378.00	0.00 300
TO REPSRAY FRONT BUMPER	378.00	0.00 300
Total Spray Painting & Panel Beating	756.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 30
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 30
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	340.00	0.00

art 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
3801-7050		6505557	FENDER FRT/RH	1	723.40	25.00	542.55	Replace	Replace	No
5374-7051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace	No
1130-7500		6505437	HEAD LAMP RH	1	945.20	10.00	850.68	Replace	Replace	No
2119-7930		6505517	BUMPER FRT	1	482.00	25.00	361.50	Replace	Replace	No
2115-7040		6505515	BUMPER SUPPORT F/RH	1	76.40	25.00	57.30	Replace	Replace	No
1511-7050			LENS & BODY, FR TURN RH	1	511.80	10.00	460.62	Replace	Replace	No
5315-7140			WIPER WASHER JAR	1	180.10	25.00	135.07	Replace	Replace	No
TOTAL MATERIALS								2,446.65	2,446.64	
TOTAL MATERIALS(Discounted)							1,918.17	1,957.31		

dded Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG18003362/Smb3

13 MARCH 2018

POLYMEDIC TRADING ENTERPRISE PTE LTD

150 KAMPONG AMPAT

#06-07 KA CENTRE

SINGAPORE 368324

Dear Sir/Madam,

ACCIDENT INVOLVING GR 1365M AND SHB 1129B ON 12/02/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **23/03/2018**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Bevan Lim

Case Handler

DID: 6749 4274

FAX: 6741 4108

Email: bevanlim@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Bevan Lim (LKK Auto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Tuesday, 3 April 2018 11:55 AM
To: Bevan Lim (LKK Auto)
Cc: Vic (LKKAuto)
Subject: RE: Your Ref: TP / 7028936723SG Our Ref: CC3/AIG18003362/Smb3 ACCIDENT INVOLVING GR1365M AND SHB 11296B ON 12/02/2018

Dear Bevan,

The longer video further support insured's version that he needs wider space to make a left turn into the carpark due to the parked vehicle.

Insured has turn on indication and TP should not force his way by overtaking OI from the left.

Kindly assist to reject the claim accordingly.

Thank you.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]
Sent: Tuesday, April 03, 2018 11:30 AM
To: Ler, Bernard-JQ
Cc: Vic (LKKAuto)
Subject: RE: Your Ref: TP / 7028936723SG Our Ref: CC3/AIG18003362/Smb3 ACCIDENT INVOLVING GR1365M AND SHB 11296B ON 12/02/2018

Dear Bernard

We refer to your email dated 29 march 2018

Attached email from TP and the longer version of the footage as requested.

Kindly let us have your instruction for our necessary action.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]

Sent: Thursday, 29 March 2018 5:25 PM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Your Ref: TP / 7028936723SG Our Ref: CC3/AIG18003362/Smb3 ACCIDENT INVOLVING GR1365M AND SHB 11296B ON 12/02/2018

Dear Bevan,

Kindly request for a longer footage before the accident.

Thank you.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

Sent: Thursday, March 29, 2018 5:20 PM

To: Ler, Bernard-JQ

Cc: Vic (LKKAuto)

Subject: Your Ref: TP / 7028936723SG Our Ref: CC3/AIG18003362/Smb3 ACCIDENT INVOLVING GR1365M AND SHB 11296B ON 12/02/2018

Your Ref: **TP** / 7028936723SG

Our Ref: CC3/AIG18003362/Smb3

Dear Bernard,

ACCIDENT INVOLVING GR1365M AND SHB 11296B ON 12/02/2018

We refer to the above matter.

TP Reported that our insured driver slow down and move to the opposite lane and TP proceed straight, out of the sudden OID make a abrupt turn and collided with TP vehicle.

OID reported that he was intending to turn left into the carpark at orchard plaza when TP vehicle came and collided to his vehicle back.

TP have submitted us a video footage. Attached is the video footage for your reference.

Based on the video footage, Our insured driver have make an indication that he is making a turn. As near the entrance there was a van park nearby. Therefore he need a wider radius to turn in to the carpark. TP which was travelling behind our insured driver didn't not slow down and was trying to overtake Our insured.

1. It is a single lane and no vehicle should overtake the other vehicle.
2. Our insured driver have shown indication to turn therefore TP should not force his way to overtake from the left.

In view of the above, We would like to reject TP claim.

Kindly let us have your comments/instruction if any for our necessary action.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Wednesday, 11 April 2018 1:51 PM
To: 'Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)'
Cc: Vic (LKKAuto)
Subject: RE: Your Ref: SHB 1129B, Our Ref : CC3/AIG18003362/Smb3 ,ACCIDENT INVOLVING GR 1365M & SHB 1129B ON 12/02/2018

Without Prejudice

Dear Lee Gek

We further to your email below.

Your clients Reported that our insured driver slow down and move to the opposite lane and your client proceed straight, out of the sudden our insured driver make an abrupt turn and collided with your client vehicle.

Our insured driver reported that he was intending to turn left into the carpark at orchard plaza when your client vehicle came and collided to his vehicle back.

Based on the video footage, Our insured driver have make an indication that he is making a left turn. As near the entrance there was a van park nearby. Therefore he need a wider radius to turn in to the carpark. Your client's which was travelling behind our insured vehicle didn't not slow down and resulted in the collision.

We regret to inform that we have our principal instruction to reject your client claims.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

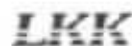
Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:LeeGek@smrt.com.sg]
Sent: Tuesday, 3 April 2018 11:20 AM
To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Your Ref: SHB 1129B, Our Ref : CC3/AIG18003362/Smb3 ,ACCIDENT INVOLVING GR 1365M & SHB 1129B ON 12/02/2018

Dear Bevan,

We attach an earlier video clip for your perusal. It clearly showed that your insured had moved towards the right onto the opposite direction and made a sudden left turn and caused the accident.

Please let us have your offer asap. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]

Sent: 29/03/2018 17:42

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: Vic (LKKAuto)

Subject: RE: Your Ref: SHB 1129B, Our Ref : CC3/AIG18003362/Smb3 ,ACCIDENT INVOLVING GR 1365M & SHB 1129B ON 12/02/2018

WITHOUT PREJUDICE

Dear Lee Gek,

Thank you for the video footage.

Please be inform that our principal would like to request for a longer footage for their action.

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:LeeGek@smrt.com.sg]
Sent: Friday, 9 March 2018 5:44 PM
To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: Your Ref: SHB 1129B, Our Ref : CC3/AIG18003362/Smb3 ,ACCIDENT INVOLVING GR 1365M & SHB 1129B ON 12/02/2018

Dear Bevan,

Our Ref: TAX/02/18/2080

We attach the video footage as requested.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]
Sent: 09/03/2018 15:49
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Vic (LKKAuto)
Subject: Your Ref: SHB 1129B, Our Ref : CC3/AIG18003362/Smb3 ,ACCIDENT INVOLVING GR 1365M & SHB 1129B ON 12/02/2018

WITHOUT PREJUDICE

Your Ref: SHB 1129B
Our Ref : CC3/AIG18003362/Smb3

Dear Sir/Madam,

ACCIDENT INVOLVING GR 1365M & SHB 1129B ON 12/02/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear / our Insured is disputing for the above mentioned case. Our insured also filing Third Party claim against your client's insurer. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	18 Feb 2018 Edit Reg		20 Feb 2018 00:00 Edit Adj Rpt	S\$2,250.00 Edit Estimates	S\$2,250.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Polymedic Trading Enterprise Pte Ltd, Co. Reg. No.: 198602469E								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHB1129B	Date of Loss:	12/02/2018 11:00 - :59 [50 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7028936723SG	Policy/Cover Note No.:	2100400439 (Comprehensive)						
Vehicle Reg. No. (Insured):	GR1365M	Policy No. (Claimant):	D-17087562MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] Bernard.JiQian.Ler@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 05/03/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHB1129B (7028936723SG)**
[GR1365M]
TP
SMRT TAXIS PTE LTD
Feb 12 2018 11:00AM
[Polymedic Trading Enterprise Pte Ltd]
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser			View		
Video															1 per page			<input checked="" type="checkbox"/>					
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print						
1	03/04/18 11:47	Video from TP - Longer Version															Load MOV						
2	03/04/18 11:47	Video from TP															Load MOV						
Assessment Reports															1 per page			<input checked="" type="checkbox"/>					
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print						
1	23/02/18 15:56	Accident Statement From: SC - Reg. No: GR1365M, Claimant: POLYMEDIC TRADING ENTERPRISE PTE LTD															Load HTM						
Photos/Images															3 per page			<input checked="" type="checkbox"/>					
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print						
1	01/03/18 16:29	General View															Load JPG						
2	01/03/18 16:29	General View															Load JPG						
3	01/03/18 16:29	General View															Load JPG						
4	01/03/18 16:29	General View															Load JPG						
5	01/03/18 16:29	General View															Load JPG						
6	01/03/18 16:29	General View															Load JPG						
7	01/03/18 16:29	General View															Load JPG						
8	01/03/18 16:29	General View															Load JPG						
9	01/03/18 16:29	General View															Load JPG						
10	01/03/18 16:29	General View															Load JPG						
11	01/03/18 16:29	General View															Load JPG						
12	01/03/18 16:29	General View															Load JPG						
13	01/03/18 16:29	General View															Load JPG						
14	01/03/18 16:29	General View															Load JPG						
15	01/03/18 16:29	General View															Load JPG						
16	01/03/18 16:29	General View															Load JPG						
17	01/03/18 16:29	General View															Load JPG						
18	01/03/18 16:29	General View															Load JPG						
19	01/03/18 16:29	General View															Load JPG						
20	01/03/18 16:29	Photo After Spray															Load JPG						
21	01/03/18 16:29	Photo After Spray															Load JPG						
22	01/03/18 16:29	Photo After Spray															Load JPG						
23	01/03/18 16:29	Photo After Spray															Load JPG						
24	01/03/18 16:29	Photo After Spray															Load JPG						
25	01/03/18 16:29	Photo After Spray															Load JPG						
26	01/03/18 16:29	Photo After Spray															Load JPG						
27	01/03/18 16:29	Photo After Spray															Load JPG						
28	01/03/18 16:29	Photo After Spray															Load JPG						
29	01/03/18 16:29	Photo After Spray															Load JPG						

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
30	01/03/18 16:29	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
31	01/03/18 16:29	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
32	01/03/18 16:29	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
33	01/03/18 16:29	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
34	01/03/18 16:29	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/02/18 18:45	TP ESTIMATE- MARKED	 Load PDF	
2	22/02/18 18:45	TP GIA REPORT	 Load PDF	
3	12/03/18 09:39	LETTER TO OI	 Load PDF	
4	04/05/18 12:05	email from AIG To reject	 Load PDF	
5	04/05/18 12:06	email to TP to reject	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18003362/SMB3Q2

Date: 09/05/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100400439
Claimant Vehicle No : SHB1129B **Insured Vehicle No :** GR1365M
 Date of Loss: 12/02/2018 Nature of Claim: TP Claim No: 7028936723SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHB1129B**
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR5908262
 Reg. Date: 15/11/2013 (Man. Year: 2013) Chassis No: JTDKN36U405706784
 Colour: Maroon Odometer: 329068 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,970.80	1,711.72	1,259.08	42.38
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,603.00	880.00	723.00	45.10
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,573.80	2,591.72	1,982.08	43.34
Approved Total (Overridden) (S\$)		2,250.00		
Nett Amount (S\$)	4,573.80	2,250.00	2,323.80	50.81
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 20/02/2018
 Date Inspected: 20/02/2018 Inspected At: SMRT Automotive Services Pte Ltd
 (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705
 Estimated Period of Repair: 3.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: Lim Chin Siong Bevan

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*NAME PLATE (HYBRID) (DISC 25%)	Necessary	51.90 F	*38.92 F
2	1		*BUMPER FRT (DISC 25%)	Deformed	482.00 F	*361.50 F
3	1		*HEAD LAMP RH (DISC 10%)	Scratched	945.20 F	*850.68 F
4	1		*LENS & BODY ,FR TURN RH (DISC 10%)	Cracked	511.80 F	*460.62 F
5	1		*FENDER FRT/RH	Repair	723.40 F	*- F
6	1		*BUMPER SUPPORT F/RH	Not Necessary	76.40 F	*- F
7	1		*WIPER WASHER JAR	Not Necessary	180.10 F	*- F
					Total Parts (S\$)	2,970.80 1,711.72

F=Franchise part

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	507.00	400.00
2	SPRAY PAINT	New	756.00	400.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	30.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	30.00
5	TO REPLACE SUNDRY PARTS	New	100.00	20.00
6	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (\$\$)			1,603.00	880.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >