

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 9 December, 2019 10:58 AM
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A; Vic (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: URGENT / FINAL REMINDER Your Ref: TAX/02/18/2080 Our Ref : CC3/AIG18003362/Smb3 ,ACCIDENT INVOLVING GR 1365M & SHB 1129B ON 12/02/2018

Without Prejudice

Dear Lee Gek,

We refer further to our below email.

We were informed by our principal that the GIA arbitration is in favour of your client to be 100% liable for this accident.

As such, we have instruction to maintain our position as per our below email and our principal also requested for your side to close the case.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Hsiao Tong (LKKAUTO)
Sent: Monday, 10 December, 2018 5:27 PM
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A; CS A Team
Subject: RE: URGENT / FINAL REMINDER Your Ref: TAX/02/18/2080 Our Ref : CC3/AIG18003362/Smb3 ,ACCIDENT INVOLVING GR 1365M & SHB 1129B ON 12/02/2018

Without Prejudice

Hi Lee Gek,

We refer to the above matter.

We have our principal instruction to maintain rejection.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>

Sent: Friday, 6 July 2018 1:50 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: URGENT / FINAL REMINDER Your Ref: TAX/02/18/2080 Our Ref : CC3/AIG18003362/Smb3 ,ACCIDENT INVOLVING GR 1365M & SHB 1129B ON 12/02/2018

**URGENT
FINAL REMINDER**

Dear All,

Please let us have your principal's consent to escalate the matter to GIA for their deliberation by **13th July 2018**.

If we fail to hear from you by the due date, we shall deem that your principal have given their consent and we will proceed accordingly.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Sent: 05/06/2018 12:27

To: Bevan Lim (LKK Auto)

Cc: Vic (LKKAUTO); Vic (LKKAUTO)

Subject: Your Ref: TAX/02/18/2080 Our Ref : CC3/AIG18003362/Smb3 ,ACCIDENT INVOLVING GR 1365M & SHB 1129B ON 12/02/2018

Dear Bevan,

Since your principal has maintained rejection, please let us have their consent to escalate the matter to GIA for their deliberation. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]
Sent: 05/06/2018 10:22
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Vic (LKKAuto); Vic (LKKAuto)
Subject: RE: Your Ref: TAX/02/18/2080 Our Ref : CC3/AIG18003362/Smb3 ,ACCIDENT INVOLVING GR 1365M & SHB 1129B ON 12/02/2018

Without Prejudice

Dear Lee Gek,

We refer to your email below.

Your client's should not overtake our insured vehicle, given that our insured driver have signal his intentions.

We regret to inform that we have our principal instruction to maintain our rejection.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]
Sent: Friday, 1 June 2018 4:00 PM
To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: Your Ref: TAX/02/18/2080 Our Ref : CC3/AIG18003362/Smb3 ,ACCIDENT INVOLVING GR 1365M & SHB 1129B ON 12/02/2018

Dear Bevan,

Even with the van parked near the junction, there is more than efficient space for your insured's vehicle to keep to the left since he had intended to turn left. Your insured is a small van (1.6cc) so why need a wider radius to turn?

The accident could be avoided if your insured had keep to the left. Instead, he deliberately keep to the right and even encroached onto the opposite direction and though he has indicated his intention to turn

left, he should have look out and ensure that the road behind is clear before turning left. Instead he swerved left when our taxi was already beside his van giving our driver no time to react.

Since your principal has rejected our claim, please let us have their consent by **8th June 2018** to escalate the matter to GIA for their adjudication.

If we do not hear from you by the due date, we will proceed accordingly. Thanks

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

Sent: 11/04/2018 13:51

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: Vic (LKKAuto)

Subject: RE: Your Ref: SHB 1129B, Our Ref : CC3/AIG18003362/Smb3 ,ACCIDENT INVOLVING GR 1365M & SHB 1129B ON 12/02/2018

Without Prejudice

Dear Lee Gek

We further to your email below.

Your clients Reported that our insured driver slow down and move to the opposite lane and your client proceed straight, out of the sudden our insured driver make an abrupt turn and collided with your client vehicle.

Our insured driver reported that he was intending to turn left into the carpark at orchard plaza when your client vehicle came and collided to his vehicle back.

Based on the video footage, Our insured driver have make an indication that he is making a left turn. As near the entrance there was a van park nearby. Therefore he need a wider radius to turn in to the carpark. Your client's which was travelling behind our insured vehicle didn't not slow down and resulted in the collision.

We regret to inform that we have our principal instruction to reject your client claims.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]
Sent: Tuesday, 3 April 2018 11:20 AM
To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Your Ref: SHB 1129B, Our Ref : CC3/AIG18003362/Smb3 ,ACCIDENT INVOLVING GR 1365M & SHB 1129B ON 12/02/2018

Dear Bevan,

We attach an earlier video clip for your perusal. It clearly showed that your insured had moved towards the right onto the opposite direction and made a sudden left turn and caused the accident.

Please let us have your offer asap. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]
Sent: 29/03/2018 17:42
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Vic (LKKAuto)
Subject: RE: Your Ref: SHB 1129B, Our Ref : CC3/AIG18003362/Smb3 ,ACCIDENT INVOLVING GR 1365M & SHB 1129B ON 12/02/2018

WITHOUT PREJUDICE

Dear Lee Gek,

Thank you for the video footage.

Please be inform that our principal would like to request for a longer footage for their action.

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]
Sent: Friday, 9 March 2018 5:44 PM
To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: Your Ref: SHB 1129B, Our Ref : CC3/AIG18003362/Smb3 ,ACCIDENT INVOLVING GR 1365M & SHB 1129B ON 12/02/2018

Dear Bevan,

Our Ref: TAX/02/18/2080

We attach the video footage as requested.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]
Sent: 09/03/2018 15:49
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Vic (LKKAuto)
Subject: Your Ref: SHB 1129B, Our Ref : CC3/AIG18003362/Smb3 ,ACCIDENT INVOLVING GR 1365M & SHB 1129B ON 12/02/2018

WITHOUT PREJUDICE

Your Ref: SHB 1129B

Our Ref : CC3/AIG18003362/Smb3

Dear Sir/Madam,

ACCIDENT INVOLVING GR 1365M & SHB 1129B ON 12/02/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the **liability is unclear / our Insured is disputing** for the above mentioned case. Our insured also filing Third Party claim against your client's insurer. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com fax: 6741-4108

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