

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 9 December, 2019 10:34 AM  
**To:** Ler, Bernard-JQ  
**Cc:** Khoo, Kay-Eng; Admin A; Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Asher Sng (LKKAUTO)  
**Subject:** RE: Your Ref: TP / 7028936723SG Our Ref: CC3/AIG18003362/Smb3 ACCIDENT INVOLVING GR1365M AND SHB 11296B ON 12/02/2018

Dear Bernard,

We refer to your below email and the contents were noted.

We will inform TP repairer accordingly.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Ler, Bernard-JQ [mailto:Bernard-JQ.Ler@aig.com]  
**Sent:** Monday, 9 December, 2019 10:32 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Khoo, Kay-Eng  
**Subject:** RE: Your Ref: TP / 7028936723SG Our Ref: CC3/AIG18003362/Smb3 ACCIDENT INVOLVING GR1365M AND SHB 11296B ON 12/02/2018

Dear Vic,

Further to the below, we wish to inform that GIA arbitration is in favour where TP is 100% liable for the accident.

Please assist to follow up with TP repairer if they will be closing the file.

Thanks.

**Best Regards,**

**Bernard Ler**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Ler, Bernard-JQ

**Sent:** 01 June 2018 16:48

**To:** 'Bevan Lim (LKK Auto)' <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Your Ref: TP / 7028936723SG Our Ref: CC3/AIG18003362/Smb3 ACCIDENT INVOLVING GR1365M AND SHB 11296B ON 12/02/2018

Dear Bevan,

Please maintain our rejection as TP should not overtake our insured vehicle, given that our insured driver has signaled his intention.

We are not giving consent to escalate the matter to GIA for adjudication.

Thanks.

**Best Regards,**

**Bernard Ler**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

**Sent:** Friday, June 01, 2018 4:19 PM

**To:** Ler, Bernard-JQ

**Cc:** Vic (LKKAuto)

**Subject:** RE: Your Ref: TP / 7028936723SG Our Ref: CC3/AIG18003362/Smb3 ACCIDENT INVOLVING GR1365M AND SHB 11296B ON 12/02/2018

Dear Bernard

We further to your email below.

As per your instruction on 3/04/2018 to reject TP claim.

TP Repair disagree with our rejection and write in to us. Attached Email for your reference.

Kindly let us have your instruction for our necessary action.

Thank you.

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]

**Sent:** Tuesday, 3 April 2018 11:55 AM

**To:** Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Your Ref: TP / 7028936723SG Our Ref: CC3/AIG18003362/Smb3 ACCIDENT INVOLVING GR1365M AND SHB 11296B ON 12/02/2018

Dear Bevan,

The longer video further support insured's version that he needs wider space to make a left turn into the carpark due to the parked vehicle.

Insured has turn on indication and TP should not force his way by overtaking OI from the left.

Kindly assist to reject the claim accordingly.

Thank you.

**Best Regards,**

**Bernard Ler**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

**Sent:** Tuesday, April 03, 2018 11:30 AM

**To:** Ler, Bernard-JQ

**Cc:** Vic (LKKAuto)

**Subject:** RE: Your Ref: TP / 7028936723SG Our Ref: CC3/AIG18003362/Smb3 ACCIDENT INVOLVING GR1365M AND SHB 11296B ON 12/02/2018

Dear Bernard

We refer to your email dated 29 march 2018

Attached email from TP and the longer version of the footage as requested.

Kindly let us have your instruction for our necessary action.

Thank you.

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

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**From:** Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]

**Sent:** Thursday, 29 March 2018 5:25 PM

**To:** Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Your Ref: TP / 7028936723SG Our Ref: CC3/AIG18003362/Smb3 ACCIDENT INVOLVING GR1365M AND SHB 11296B ON 12/02/2018

Dear Bevan,

Kindly request for a longer footage before the accident.

Thank you.

**Best Regards,**

**Bernard Ler**  
**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

**Sent:** Thursday, March 29, 2018 5:20 PM

**To:** Ler, Bernard-JQ

**Cc:** Vic (LKKAuto)

**Subject:** Your Ref: TP / 7028936723SG Our Ref: CC3/AIG18003362/Smb3 ACCIDENT INVOLVING GR1365M AND SHB 11296B ON 12/02/2018

Your Ref: **TP** / 7028936723SG

Our Ref: [CC3/AIG18003362/Smb3](#)

Dear Bernard,

ACCIDENT INVOLVING GR1365M AND SHB 11296B ON 12/02/2018

We refer to the above matter.

TP Reported that our insured driver slow down and move to the opposite lane and TP proceed straight, out of the sudden OID make a abrupt turn and collided with TP vehicle.

OID reported that he was intending to turn left into the carpark at orchard plaza when TP vehicle came and collided to his vehicle back.

TP have submitted us a video footage. Attached is the video footage for your reference.

Based on the video footage, Our insured driver have make an indication that he is making a turn. As near the entrance there was a van park nearby. Therefore he need a wider radius to turn in to the carpark. TP which was travelling behind our insured driver didn't not slow down and was trying to overtake Our insured.

1. It is a single lane and no vehicle should overtake the other vehicle.
2. Our insured driver have shown indication to turn therefore TP should not force his way to overtake from the left.

In view of the above, We would like to reject TP claim.

Kindly let us have your comments/instruction if any for our necessary action.

Thank you.

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

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