

NATIONAL Assessment Centre Services

Date In: 21/02/2018 18:05	Job description	Date & Time Completed	Done by
Ref No: NA/INC18003337/K4	SAS e-filing		
Veh No: PC1145D	E-mail (within 8hrs, AIC 2hrs)		
DOA: 20/02/2018 14:30	i-Motor Claim Form	MT/0983137	22/2/18 09:54
OD (TP) Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (Tel:	Fax:
TP Particulars:	Veh No: GBF7963U	INC () / Non-INC ()
Owner / Driver: (Tel:	()
Policy No: (Period: (Cover Type: (
Confirmed by: (Date:	Time:
Insured/Driver Liability: (% [Note-Est. Status (WO): N: 0-20%; P: 21-79%; F: 80-100%]	
Year of Registration: (Warranty: YES () / NO ()	
Excess: (\$	Loading: \$1,000 () / \$2,000 ()	

General Remarks:-

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co: ()

Remarks:- (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____

Date/Time	Actions

NA1801158	Invoice Preparation Checklist	Amt (\$)	Amt (\$)
Claimant's Particulars:-	1) AR: Accident Reporting (\$30);	1st Bill	Add Bill
Driver/Owner:	2) DA: Damage Assessment (\$100); INC (\$50)		
Contact No:	3) TF: Towing Fee \$40/\$45		
Damaged Portion:	4) FT: Follow-Through Survey \$120		
	5) RT: Follow-Through Survey (Resurvey) \$30		
	For claiming against INC Only (wef 10 Jan 2005)		
	6) TR: Re-inspection \$75		
	7) N1: Idac DA + SMRT Survey \$160		
	8) NTUC Additional Services:-		
	ON*		
	*N5: Courtesy Car / Tpt Allowance \$5		
	*N6: Repair Co-ordination \$10		
	*N7: Post Repair Inspection \$25		
	*N8: DV / Collect Excess Coordination \$5		
	TP (N11): TP (Non INC) against INC \$20		
	9) N12: Idac Mobile 30		
QC Checked by (Engr-In-Charge):	Invoice dated	Fee Charged	
Auditors' Comments:-	Invoice dated	Fee Charged	
Cat 1:			
Cat 2 / 3:			

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/02/2018 18:05
Date Of Accident	20/02/2018 14:30
Exact Location Of Accident	KJE NEAR TO EXIT OF JALAN BAHAR
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	PC1145D
Insured/Policyholder	
Name Of Registered Owner	3H TRANSPORTATION & TRADING
Co Reg No	53203678J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-94890712
Alternative Phone No	OFFICE-94890712

Vehicle Particulars

Manufacturer	TOYOTA
Model	TOYOTA HIACE HIROOF AUTO 14 SEATER
Exact Purpose for which vehicle was being used at time of accident	WORKING HOURS
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5093864366
Cover Note Number	

Driver

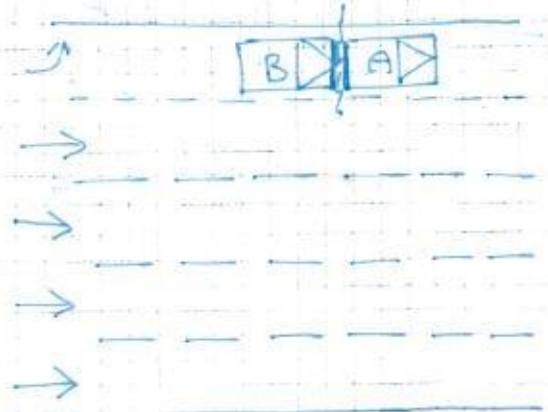
Name of Driver	ZULKANAIN BIN MOHD NOR
NRIC No	S1702839A
Date Of Birth	11/10/1965
Occupation	OUTDOOR
Date Of Driving Pass	30/12/1995
Driving Experience	22 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-94890712
Fax Number	
Contact Number	OTHERS-94890712
EMail Address	NOEMAIL

SKETCH PLAN

PIE TOWARDS TUNIS DIRECTION
BEFORE SALAN BAHAR EXIT

Verkleidung A - PC 1145 D

Ustnicu B - GBF 79634



KSE \rightarrow

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

AS PER POLICE REPORT

REPORT NUMBER
T/20180220/2154

UNIT PANJANG NORTH NP

VEHICLE A - PC 1145D

VEHICLE B - GB-7963 U

DECLARATION

I/We declare the foregoing particulars are true in every respect.

3H TRANSPORTATION & TRADING

Policyholder's Signature
Date & Time:

Driver's Signature _____
(If driver is not the policyholder)
Date & Time: _____

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

21/2/2018



**SINGAPORE
POLICE FORCE**



T/20180220/2159

1 of 3

Police Station Of Origin:
Bukit Panjang North NPP
27 Marsiling Drive #01-237 SINGAPORE
730027
Tel No: 1800-3689999

Report No. T/20180220/2159

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 20/02/2018 19:03		Vide Report No.:		Station Diary No.: 43	
Informant's Particulars					
Name of Informant: ZULKANAIN BIN MOHD NOR			Address: APT BLK 622A PUNGGOL CENTRAL #11-258 SINGAPORE 821622		
ID Type / ID No.: NRIC NO / S1702839A			Contact No.: Home/Office: Mobile: 94890712		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 52	Date of Birth: 11/10/1965	Type of Informant: Driver		
Race: Malay		Language:		Institution / School Name:	
Occupation: Bus driver		Driving Licence Information: Class: 2B,2A,3 Date of Expiry:			

General Information of the Accident

Type of Accident:	Non-Injury Others	Drink Drive: No	Date/Time of Accident: 20/02/2018 14:30	Type of Location: Straight Road
Location: Along Road 1 KRANJI EXPRESSWAY				
Near to Exit of Jalan Bahar				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow:		Traffic Control: Not Controlled	Traffic Volume: Light	
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
GBF7963U	Lorry				Seriously Damaged	0
PC1145D	Bus/Coach/Mi nibus				Seriously Damaged	1

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE
POLICE FORCE**



T/20180220/2159

2 of 3

Police Station Of Origin:
Bukit Panjang North NPP
27 Marsiling Drive #01-237 SINGAPORE
730027
Tel No: 1800-3689999

Report No. T/20180220/2159

CONTINUATION OF REPORT

Name	DANE TAN	ID No.	NIL
Related Vehicle	GBF7963U (Lorry)	Contact No.	NIL
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	ZULKANAIN BIN MOHD NOR	ID No.	S1702839A
Related Vehicle	PC1145D (Bus/Coach/Minibus)	Contact No.	94890712
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 2B,2A,3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 20/02/2018 at about 1440hrs, I was driving an excursion bus along KJE with bus attendant in the bus namely Sarah Binte Tangkie NRIC: S1614400B. I was on the left most lane as I wanted to exit to Jalan Bahar. As there was only one lane to exit to Jalan Bahar the traffic was slow. While moving slowly, out of a sudden I felt an impact from the rear right of my vehicle. I then saw the lorry moving forward and stopped. I then drive forward and went in front of the lorry. I then alighted from my bus and discovered the driver could not exit his vehicle as his leg stuck. SCDF and ambulance arrived. SCDF then help to release the driver's leg. I then exchange particulars with the driver of the lorry. Damage to my vehicle are broken rear right mirror and dented rear right side of the bus. No one was conveyed to the hospital. Both vehicle still moveable hence after exchanging particulars, I drove off while the lorry had called for a tow. No government property damaged.



**SINGAPORE
POLICE FORCE**



T/20180220/2159

3 of 3

Police Station Of Origin:
Bukit Panjang North NPP
27 Marsiling Drive #01-237 SINGAPORE
730027
Tel No: 1800-3689999

Report No. T/20180220/2159

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report:

J /

Sgt 2 MUHAMMAD FAIDHI BIN ROZZID

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

20/02/2018 19:03

Officer In Charge Of Case:

TP / GIA /

Staff Sgt TANG SIEW PING

Contact No.: 65476430

Classification Of Case:

Authentication Stamp

NP168



Signature: _____

Singapore Police Force

Vehicle No.	PC 1145D	Model / Make	TOYOTA
Date of Accident	20/02/18		
Time of Accident	1440	HRS	
Location of Accident	KSE INTO PIE BEFORE JALAN BAHAR EXIT		
Exact purpose use during accident	WORKING HOUR		
Name of Owner	34 Transportation & Trading		
Telephone No.	H/P : 9190 2787	Home :	Office :
NRIC	5320 3678 J		
Address	10 ANSON ROAD #16-12 INTERNATIONAL PLAZA SC079403		
Claim type	OD	THIRD PARTY	REPORTING ONLY
Insurance Company	NTUC		
Type of Coverage	Comprehensive	Third Party	Third Party / Fire / Theft
Policy No.	5093864366		
Name of Driver	As Above If No, ZULKARNAIN BN MOHD NOR		
NRIC	51702839A	Any Passengers :	1 (FEMALE)
Date of birth	11/10/1965		
Occupation	Outdoor	/	Indoor
Driving License Pass Date	30 DEC 1995 (CLASS 3) PA LICENSE 19/07/2017		
Gender	Male / Female		
Contact No.	H/P : 94890712	Home :	Office :
Address	BLK 622A PUNGGOL CENTRAL #11-258 SC921622		
Driver have any own vehicle	No,	If yes, Reg No.	
Relationship	Employee,	If no, state	
Weather condition	Clear	Raining	Other
Road Surface	Dry	Wet	Other
Any Injuries	No,	If Yes, Who?	
Name And Contact No.			
Name And Contact No.	SARAH BINTI TANKIR 86500610		
Police Report	No,	If Yes, Where?	
Vehicle B No.	G8F 7963 U	Any Passengers :	
Name of Driver		Contact No. :	
Vehicle C No.		Any Passengers :	
Vehicle D No.		Any Passengers :	
Vehicle E no.		Any Passengers :	
Vehicle F No.		Any Passengers :	
Vehicle G No.		Any Passengers :	
Witness Name		Witness Contact :	
Accident Portion	REAR		
Camera Recorder	Yes / No		
Email Address			
PARTICULAR WORKSHOP	TWINCAR AUTOMOTIVE PTG LTD		
CONTACT NO.	6842 0051 / 6744 0510		
CONTACT PERSON	IAN		
FAX NO	6741 0510		
WORKSHOP Email ADDRESS	sales@nfi.com.sg		

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S1702839A**
 Name: **ZULKANAIN BIN MOHD NOR**

Birth Date: **11 Oct 1965**
 Issue Date: **11 May 2016**

002566101B

REPUBLIC OF SINGAPORE
 IDENTITY CARD NO. **S1702839A**

Name: **ZULKANAIN BIN MOHD NOR**

Race: **MALAY**
 Date of birth: **11-10-1965**
 Country/Place of birth: **SINGAPORE**

Sex: **M**

S1702839A

Land Transport Authority

VOCATIONAL LICENCE

Licence No: **S1702839A**
 Name: **ZULKANAIN BIN MOHD NOR**
 Issue Date: **19/7/2017**

Please visit www.lta.gov.sg to check the status of this vocational licence

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	EFFECTIVE DATE
Class 2B Motorcycles <= 200 cc	16 Jan 1996
Class 2A Motorcycles between 201 cc and 400 cc	12 May 1996
Class 3 Motor cars with unladen weight <= 3000kg with <= 7 passengers, exclusive of driver; and other motor vehicles with unladen weight <= 2500kg	30 Dec 1995

Licence No: S1702839A

NP 428A

5597955

NRIC No: **S1702839A**

Date of issue: **11-05-2016**

APT BLK 822A PUNGGOL CENTRAL #11-258
 SINGAPORE 821622

NRIC No: **S1702839A** Date: **05/12/2016**

This card is not transferable and is the property of the Land Transport Authority (LTA). It must be surrendered to the LTA on request. If found, please return to LTA, 10 Sin Ming Drive, Singapore 575701.

Type	Description	Issue Date
03	BUS VL	19/07/2017
04	BUS ATTENDANT	19/07/2017

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.

Date of Accident

Vehicle No. (For Motor)

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5093864366	3H TRANSPORTATION & TRADING	53203678J	GBS	Comprehensive	PC1145D	PC1145D	31/08/2017	30/08/2018

▼ Policy Information

Policy No.	5093864366	Policyholder Name	3H TRANSPORTATION & TRADING	Policyholder NRIC	53203678J
Address	10 ANSON ROAD #16-12 INTERNATIONAL PLAZA SINGAPORE 079903				
Product Name	BUS INSURANCE	Plan		Group Policy Flag	N
Policy Issue Date	30/08/2017	Effective Date	31/08/2017 00:00	Expiry Date	30/08/2018 23:59
Third Party Excess	3000	Own damage Excess	2000	Windscreen Excess	500
Additional Excess		OS Premium	0		
Outside Singapore OD Excess		Outside Singapore TP Excess			
Agent	ABWIN PTE LTD	Agent Tel.	68423301	GST Flag	Y
Co-insurance Flag	No				
Open Policy Info					
Certificate Info					

▼ Policyholder Mailing Address

Address 1	10 ANSON ROAD	Address 2	#16-12 INTERNATIONAL PLAZA	Address 3	SINGAPORE 079903
Address 4		Address Type	Singapore address	Post Code	079903
Unit No.		Related Policy Number	5093864366		

► Insured Object: PC1145D

▼ Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Status	Endorsement Content
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Continue

Cancel

Claim Handling

Accident MT/0983137

Policy No.	5093864366	Vehicle No.	PC1145D	GST Registration No.	
Policyholder Name	3H TRANSPORTATION & TRADING			Policyholder NRIC	5321
Product Code	BUS INSURANCE	Cover Type	Comprehensive	Loading	0
Contact No.(Mobile)	94890712	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	No
KFK	<input type="radio"/> No <input checked="" type="radio"/> Yes	TCA	<input type="radio"/> No <input checked="" type="radio"/> Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No
Accident Details					
Report Date	22/02/2018 09:37	Accident Report Within 24 hrs	Yes	Accident Type	Coll
Date of Accident	20/02/2018	Time of Accident hh:mm	14:30	Country of Accident	Sing
Reporting Centre		Orange Force		ICM No.	
Accident Location	KJE NEAR TO EXIT OF JALAN BAHAR				
Benefits					
Excess					
Own damage Excess	2,000.00	Additional Excess		Windscreen Excess	
Unnamed Driver Excess		Outside Singapore OD Excess			
Third Party Excess	3,000.00	Outside Singapore TP Excess			
GST Registered Information					
GST Registered	No	GST Registration Date		GST Status Verified	Yes
GST Registration No.					
Modification History					
Policyholder Mailing Address					
Address 1	10 ANSON ROAD	Address 2	#16-12 INTERNATIONAL PLAZA	Address 3	SIN
Address 4		Address Type	Singapore address	Post Code	079
Unit No.		Related Policy Number	5093864366		
OI Driver Info					
Driver Name	Unnamed Driver	Driver Type	Unnamed Driver	Driver DOB	11/1
Unnamed driver Name	ZULKANAIN BIN MOHD NOR	Driver NRIC	S1702839A	Driving Experience	22
Register Date of Driver License	30/12/1995	Driver Age	52	Contact No.(Home)	0
Contact No.(Mobile)	94890712	Contact No.(Office)	0	Address 3	
Address 1	BLK 522A	Address 2	PUNGGOL CENTRAL	Post Code	821
Address 4		Address Type	Singapore address		
Unit No.	#11-258				
Does he own a Singapore Registered car?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Driver Vehicle No.		Driver Insurer Company	
Declaration					
Breathalyser or Blood Test Reading?	0 mg	Any injury?	<input type="radio"/> Yes <input checked="" type="radio"/> No		

Modification History

Claim 001 OD-MX

New

Claim Type *	OD-MX	Insured Name	3H TRANSPORTATION & TRADING	Insured NRIC	5321	
Contact No.(Mobile)		Contact No.(Home)	NIL	Contact No.(Office)		
Email Address		OI Vehicle Number	PC1145D	TP vehicle Number	GBF	
Claim Description	PC1145D / GBF7963U ON 20 Feb 2018				Name of Preferred Workshop	
Preferred Workshop Contact No.		Insured Liability *	Not at Fault	GIA report	Rec	
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop, Name unknown	Date Received	22/02	
Date Registered	22/02/2018 09:54	Claim Close Date		Total Loss but Repaired		
Report Taken By	KRISHNASAMY	Workshop Repairer				
<input checked="" type="checkbox"/> Print AK letter						
<div>Save</div> <div>Submit</div>						
















Attachment

2/22/2018

Claim Handling(accident reporting Claim Task 001 OD-MX)

Accident No.	MT/0983137	Claim No.	001	
Last Doc. Received	<input checked="" type="radio"/> Yes <input type="radio"/> No	Upload Date	22/02/2018 09:50	
Path *		Category *	Confidential	Urgency *
<input type="button" value="Choose File"/>	No file chosen	<input type="button" value="Clear"/> <input type="text" value="Please Select"/>	<input type="button" value="NO"/>	<input type="button" value="Normal"/>
<input type="button" value="Choose File"/>	No file chosen	<input type="button" value="Clear"/> <input type="text" value="Please Select"/>	<input type="button" value="NO"/>	<input type="button" value="Normal"/>
<input type="button" value="Choose File"/>	No file chosen	<input type="button" value="Clear"/> <input type="text" value="Please Select"/>	<input type="button" value="NO"/>	<input type="button" value="Normal"/>
<input type="button" value="Choose File"/>	No file chosen	<input type="button" value="Clear"/> <input type="text" value="Please Select"/>	<input type="button" value="NO"/>	<input type="button" value="Normal"/>
<input type="button" value="Choose File"/>	No file chosen	<input type="button" value="Clear"/> <input type="text" value="Please Select"/>	<input type="button" value="NO"/>	<input type="button" value="Normal"/>
<input type="button" value="Choose File"/>	No file chosen	<input type="button" value="Clear"/> <input type="text" value="Please Select"/>	<input type="button" value="NO"/>	<input type="button" value="Normal"/>
<input type="button" value="Message Read"/>				

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Descr
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Feb 2018 09:54	NRJC/ Driving License	Normal	NRJC/ Driving License
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Feb 2018 09:52	SAS	Normal	SAS 2018
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Feb 2018 09:52	Photos	Normal	Photos 2018
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Feb 2018 09:52	Photos	Normal	Photos 2018
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Feb 2018 09:52	Photos	Normal	Photos 2018
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Feb 2018 09:52	Photos	Normal	Photos 2018
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Feb 2018 09:52	Photos	Normal	Photos 2018
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Feb 2018 09:52	Photos	Normal	Photos 2018
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Feb 2018 09:51	Photos	Normal	Photos 2018
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Feb 2018 09:51	Photos	Normal	Photos 2018
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Feb 2018 09:51	Photos	Normal	Photos 2018
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Feb 2018 09:51	Photos	Normal	Photos 2018
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Feb 2018 09:51	Photos	Normal	Photos 2018
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Feb 2018 09:51	Photos	Normal	Photos 2018
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Feb 2018 09:51	Photos	Normal	Photos 2018

Video List

Uploaded By/Date	Folder Date	File Name	Source
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