

Vivian Lau (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 26 June, 2018 12:47 PM
To: Vivian Lau (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: Our Ref: 17/18/18/VC00/020411 DIRECT SETTLEMENT OF VEHICLE NO: SLV7805R AGAINST GZ8573R. Accident date on 18/2/18

Dear Vivian,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Monday, 25 June, 2018 4:01 PM
To: GERALD POH WEE BIN; MT_Claim_SG
Cc: Thin Thin (LKKAuto)
Subject: RE: Our Ref: 17/18/18/VC00/020411 DIRECT SETTLEMENT OF VEHICLE NO: SLV7805R AGAINST GZ8573R. Accident date on 18/2/18

Your ref: 17/18/18/VC00/020411
LKK ref : CC4/LPC18003335/Gks3

Hi Gerald

We refer to the above matter.

We have highlighted to your good office on 02 March 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision.. BOLA 27 Liability is 100%

Summary to offer to third party repairer, **Kah Motor Co. Sdn. Bhd** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$4,846.36	\$3,131.32
2. Loss of RENTAL (\$ 100.00 x 4days+GST)	\$ 428.00	\$ 428.00(4days x \$100.00 +GST)
Total	\$5,274.6	\$ 3,559.32

**04 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Friday, 2 March, 2018 2:08 PM

To: MT_Claim_SG <mt_claim@lonpac.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VC00/020411 DIRECT SETTLEMENT OF VEHICLE NO: SLV7805R AGAINST GZ8573R.
Accident date on 18/2/18

Your ref: 17/18/18/VC00/020411

LKK ref : CC4/LPC18003335/Gks3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLV 7805R at M/s Kah Motor Co. Sdn. Bhd – Ubi.

Enclosed revert of estimated cost of repair and preliminary advice in due course.

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 22 February 2018 9:05 AM

To: MT_Claim_SG <mt_claim@lonpac.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: Our Ref: 17/18/18/VC00/020411 DIRECT SETTLEMENT OF VEHICLE NO: SLV7805R AGAINST GZ8573R.
Accident date on 18/2/18

Dear Gerald,

Thanks and noted.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 22 February 2018 8:29 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VC00/020411 DIRECT SETTLEMENT OF VEHICLE NO: SLV7805R AGAINST GZ8573R.
Accident date on 18/2/18

Dear Shirley,

We attached a copy of insured's GIA report for your attention.

The premium for the policy has been settled.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, 21 February, 2018 6:29 PM

To: 'mt_claim@lonpac.com'; ONG LI LI; Zaini (LKK Auto)

Cc: ERIC WOO JUN KIAT; GERALD POH WEE BIN; Hsiao Tong (LKKAuto); Admin A

Subject: FW: Our Ref: 17/18/18/VC00/020411 DIRECT SETTLEMENT OF VEHICLE NO: SLV7805R AGAINST GZ8573R. Accident date on 18/2/18

Your ref: 17/18/18/VC00/020411

LKK ref: CC4/LPC18003335/ks3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Kah Motor Co. Sdn. Bhd – Ubi.

Enclosed for your perusal is:

- TP's GIA report
- TP estimated cost of repair

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Zaini and he can be contacted at DID: 6841 2132.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]
Sent: Tuesday, 20 February, 2018 6:14 PM
To: Liew Thye Wui <twliew@honda.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our Ref: 17/18/18/VC00/020411 DIRECT SETTLEMENT OF VEHICLE NO: SLV7805R AGAINST GZ8573R.
Accident date on 18/2/18

Dear Mr Liew,

We will be appointing LKK Auto Consultants Pte Ltd to survey vehicle No. SLV 7805R.

Dear Catherine,

FYA.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Liew Thye Wui [<mailto:twliew@honda.com.sg>]
Sent: Tuesday, 20 February, 2018 5:19 PM
To: MT_Claim_SG
Subject: DIRECT SETTLEMENT OF VEHICLE NO: SLV7805R AGAINST GZ8573R. Accident date on 18/2/18

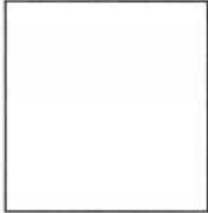
Dear Officer-in-charge,

Kindly refer to the attachments for third party direct settlement.
Vehicle is not in our workshop. Please call for the arrangement.
Meanwhile, kindly get back to me once liability has establish.

Thank you very much.

Best Regards

TW LIEW
Kah Motor Co. Sdn. Bhd.
15 Ubi Road 4
Singapore 408610
DID: 6514 5687
Fax: 6748 0770



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Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

15 Ubi Road 4

Singapore 408610

Tel : +65 6841 3838

Fax : +65 6748 0770

www.honda.com.sg

M/s Lonpac Insurance Bhd
100 Beach Road
#19-00 Shaw Tower
Singapore 189702

Date: 12/4/18

Your ref: CC4/LPC18003335/ks3

Attn: Motor Claims Department

Our ref: SLV7805R

Dear Sir / Madam,

THIRD PARTY DIRECT SETTLEMENT

ACCIDENT INVOLVING SLV7805R AND GZ8573R ON 18.02.18

We refer to the items(s) marked (✓) below:

- (✓) We refer to LKK-Zaini's email dated 23.02.18
- (✓) We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- (✓) Kindly forward the discharge voucher for our client's signature within 2 weeks via email to emillinliew@honda.com.sg or faeaz@honda.com.sg
- () We return your discharge voucher duly completed.
- (✓) Kindly expedite settlement the following:-

Repair Cost	S\$3,131.32 payable to Kah Motor Co Sdn Bhd
Loss of Use	NIL
Rental	S\$428.00 payable to Bernard Ong Tsao Wey (Bernard Wang Zhaowei)
Third Party Insurer Search	NIL
LTA Search	NIL
- (✓) Kindly let us have your cheque made in favour of the above mentioned names(s) for our transmission as soon as possible.
- (✓) Letter of Authority, Rental Bill

Thank you.

Yours faithfully,

Lim Chou Siong

LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SLV7805R

& (THIRD PARTY'S VEHICLE NO.) GZ8573R

ON 18/2/18 ALONG Slip Rd Exiting from Punggol Rd to Riverside Drive

- I hereby authorize Kah Motor Co Sdn Bhd and its agents or any person authorized by Kah Motor to do all or any of the following.
- To submit, resolve and make any claims(s) which I may have against the 3rd party insurers.
- To execute, sign discharge voucher / indemnity forms and all necessary documents in connection with and arising out of the above claim

Any payment should be made in favour of my name / Kah Motor Co Sdn Bhd



Owner Signature

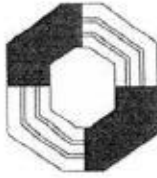
(Co stamp & authorized signature if it's Co. registered vehicle)

Name : Bernard Ong Tsao Wey

NRIC No : S7318691I

Vehicle No : SLV7805R

Date : 19/2/18



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VC00/020411

DATE : 26 June 2018

DISCHARGE VOUCHER

I/We, Bernard Ong Tsao Wey confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GZ 8573R the sum of Singapore Dollar Three Thousand Five hundred Fifty Nine and Cents Thirty Two Only (\$ 3,559.32) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GZ 8573R & SLV 7805R on 18/02/2018 along PUNGGOL ROAD TWDS RIVERVALE

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/Hiap Seng Engineering Ltd AND/OR Lim Yeow Boo**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **Kah Motor Co. Sdn. Bhd**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 3/7/2018
.....
Signature of vehicle owner/Date

Bernard Ong Tsao Wey 3/7/2018
.....
Name of vehicle owner /Date

WITHOUT PREJUDICE to:

Any Personal Injury Claims

**Kah Motor Co. Sdn. Bhd.**

(A Member of Oriental Holdings Berhad)

15 Ubi Road 4, 408610 SINGAPORE

Ubi Parts Centre

Phone No. : +65 6841 3838 Fax No. :

LONPAC INSURANCE BHD

MOTOR CLAIMS DEPT

100 BEACH ROAD

#19-00 SHAW TOWERS

SINGAPORE, 189702

Customer No. : WZL009

Service Tax Invoice

GST Reg No. M200050223

Company Ref. No. S60FC1380G

Invoice No.	:	SINV-BS18000581
Invoice Date	:	31/03/18
Order No.	:	SVO18012669
Reference	:	
Job Card No.	:	70062
Date/Time Received	:	05/03/18 / 8:44:06 AM
Licence No.	:	SLV7805R
Model	:	CIVIC 1.6 VTI YM2017
Car Chassis No.	:	MRHFC5650HT000778
Car Engine No.	:	R16B22001203
Mileage	:	2337
Service Advisor	:	LIM CHOU SIONG 0427A
Served By	:	CSLIM
Page	:	1

								7% GST Amount incld	
No.	Description	Qty.	UoM	U. Price	Disc %	Amount	Amount	Amount	GST
	TP DIRECT SETTLEMENT (J/NO: 70062) OWNER: BERNARD ONG TSAO WEY OWNER INSURER: TOKIO MARINE ACC DATE: 18/02/18 SURVEYED BY: GUO QIANG DATE: 22/2/18 REF NO:CC4 / LPC18003335 / KS3 TP INSURER: LONPAC INSURANCE BHD TP VEH: GZ8573R								
BOSUN	0672 SUNDRIES	1	Hours	10.00		10.00	0.70	10.70	
BML02I	EXT- INSPECT RR LIGHTING MECHANISMS. YJ PERFORM WATER TEST.(N)	1	Hours	80.00		80.00	5.60	85.60	
BA02R	EXT- REMOVE & RENEW REVERSE SENSORS-4 YJ PCS (N)	1	Hours	120.00		120.00	8.40	128.40	
BKRP02S	EXT- STRAIGHTEN ALIGN RR PANEL & RENEW YJ DAMAGE PARTS.	1	Hours	1,120.00		1,120.00	78.40	1,198.40	
BP03R	EXT- SPRAY PAINTING ON REPAIRED OR YBH REPLACED AREAS.(3P)	1	Hours	1,000.00		1,000.00	70.00	1,070.00	
71500-TEC-Q00ZZ	FACE ASSYRR.BUMPER	1	Each	617.20	25	462.90	32.40	495.30	
71505-TBA-A00	BRACKETR.RR.BUMPER SIDE	1	Each	2.20	25	1.65	0.12	1.77	
71555-TBA-A00	BRACKETL.RR.BUMPER SIDE	1	Each	2.20	25	1.65	0.12	1.77	
71593-TEA-T01	SPACERR.RR.BUMPER SIDE	1	Each	11.50	25	8.62	0.60	9.22	
71598-TEA-T01	SPACERL.RR.BUMPER SIDE	1	Each	11.50	25	8.62	0.60	9.22	
71508-TEA-T00	GARNISHL.RR.BUMPER SIDE	1	Each	7.60	25	5.70	0.40	6.10	
91505-TM8-003	CLIPBUMPER	7	Each	2.00	25	10.50	0.74	11.24	
75722-TBA-A00	EMBLEM SETRR.	1	Each	11.50	25	8.62	0.60	9.22	
75725-TEA-T01	EMBLEMRR.	1	Each	10.60	25	7.95	0.56	8.51	
39680-TEX-Y41ZT	SENSOR ASSYPARKING	1	Each	79.80	25	59.85	4.19	64.04	
32131-TEA-R00	SUB CORDRR.BUMPER CORNER SENS	1	Each	27.20	25	20.40	1.43	21.83	
Sum Labor						2,330.00	163.10	2,493.10	
Sum Item						596.46	41.76	638.22	
Total SGD						2,926.46	204.86	3,131.32	
Total Payable (SGD)								3,131.32	

Printed by: CSLIM on 31 Mar 2018 at 5:18:01 PM

This is a computer generated invoice. No signature is required.

Please review your bill and advise us of any errors or omissions.

Kah Motor reserves the right to deliver a subsequent bill for any charge omitted.

GST Amount is calculated from individual line(s)

Please give us your
feedback by scanning
the QR Code using
mobile device.

Tax Invoice

BERNARD ONG TSAO WEY

189B RIVERVALE DRIVE
#15-1010
542189
SINGAPORE

Invoice No. : CRINV/18/00500
Invoice Date : 16 Mar 2018
Customer No. : *****691I
Ref :
Currency : SGD
Terms : COD
RA No. : 04111

Customer Information

Customer Name : BERNARD ONG TSAO WEY
Customer Ref No. :

Car Information

Registration No. : SJU7232Y
Car Model : HONDA CIVIC 1.8L
5AT
Car Color : RED

Rental Information

Date/Time Out : 05/03/2018 08:49
Date/Time Return : 08/03/2018 17:42

Starting Mileage : 83285
Ending Mileage : 83480
Mileage Travelled : 195

Billing Detail

#	Description	Amt
1	4 Days @ 100.00	400.00

Remarks:

UBI/BS - BY T W LIEW

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms. Interest will be charged at 2% per month on overdue amounts.

Printed by ubibdysa02 at 11/04/2018 18:10

Subtotal : S\$ 400.00
GST 7.0% : S\$ 28.00
Total : S\$ 428.00
Paid : S\$ 428.00
Outstanding : S\$ 0.00

RENTAL AGREEMENT

No. 04111
Date: 05 Mar 2018

VEHICLE PARTICULAR		PAYMENT	AMOUNT
Vehicle No.	: SJU7232Y	Day: 4 days x 100.00	400.00
Make	: HONDA	Week	0.00
Model	: HONDA CIVIC 1.8L 5AT	Month	0.00
Out (Date & Time)	: 05 Mar 2018 0849	Add HRS	0.00
In (Date & Time)	: 08 Mar 2018 1742	SUB TOTAL	400.00
HIRER PARTICULAR		GST	28.00
Name	: BERNARD ONG TSAO WEY	NETT AMOUNT	428.00
Address (Res)	: 189B RIVERVALE DRIVE #15-1010 542189 SINGAPORE	SECURITY DEPOSIT	0.00
Tel	: 98315057	REMARKS	
Name on Credit Card	: MAGDALENE SIM G P	SA: LIEW (SLV7805R)	
Credit Card No.	: XXXX-XXXX-XXXX-5600	TERMS & CONDITIONS	
Payment Mode	: Visa - 927	BY: _____	
MAIN DRIVER PARTICULAR		<ul style="list-style-type: none"> Malaysia Drive Surcharge <ul style="list-style-type: none"> Normal days \$20/day + 7% GST Blackout dates, Eve of PH & PH \$40/day + 7% GST Insurance Excess <ul style="list-style-type: none"> S'pore Drive Excess - \$1500 + 7% GST Malaysia Drive Excess - \$2500 + 7% GST (Excluding towing & custome fees) Vehicle is rented to hirer upon terms and conditions on the front and back of this agreement. Vehicle is to be driven only by hirer and any additional hirer listed above. Hirer is responsible for all parking, fines and ERP charges. Hirer must report all accidents to Kah Motor within 24 hours of occurrence. Violation of the terms of this agreement makes the hirer responsible for the full loss or damage to the vehicle whether insurance is accepted or not. Vehicle is strictly for Singapore use, unless covered by insurance for Malaysia use. Return of rental car beyond the stated duration will incur the following charges: <ol style="list-style-type: none"> Less than or equal to 5 hours, a 0.5 day charge will apply More than 5 hours, a FULL DAY charge will apply Unpaid rental bookings will not be confirmed, and will subsequently be released after 10 mins. Rental Deposit <ul style="list-style-type: none"> A rental deposit will be collected upon confirmation of rental booking. Rental deposit & rental fees will be forfeited if cancellation of rental booking is made less than 7 working days from intended start date of rental. Rental deposit will be refunded after the end of the rental period. Refund process will take approx 2-3 weeks via respective payment mode used at point of initial payment. <p>**Kindly top up the petrol before you return us the rental car. Otherwise, there will be charges added to your final bill. **</p>	
ADDITIONAL DRIVER PARTICULAR			
Name	:		
Address (Res)	:		
Driving License No.	:		
Passing Date	:		
Date of Birth	:		
NRIC/FIN/Passport No	: S7318691		

I have read and agree to the terms and conditions on both sides of this agreement.
I authorize Kah Motor Co. Sdn. Bhd. to process a credit card voucher if any for charges under this agreement including any miscellaneous charges.
All information i have given Kah Motor Co. Sdn. Bhd. in connection with this agreement is true.

Hirer's Signature

Main Driver's Signature
(if not hirer)

Credit Card Holder's
Signature (if not hirer)

Rented out by