

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Friday, 23 November, 2018 4:20 PM  
**To:** William Tan Thoo Seng  
**Cc:** KKLau; Admin A; Vic (LKKAuto)  
**Subject:** RE: Your Ref: CC4/ASM18003327/K1hb3 (SLV 71091 H) VS SHC 626 J D.O.A. 19.02.18 AXA outstanding List Mo : 229  
**Attachments:** DV.pdf

Without Prejudice

Dear Catherine,

We refer to the subject matter.

On a without prejudice basis and purely for an amicable settlement and without admission of any liability to our Insured's part, our principal after further review is prepared to improve and increase our offer to a global sum of **\$1,100.00** (all in) to settle your client's claim.

Kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** William Tan Thoo Seng [mailto:williamtan@cdge.com.sg]  
**Sent:** Friday, 26 October, 2018 9:48 AM  
**To:** vale.oh@axa.com.sg; Vic (LKKAuto)  
**Cc:** kianchuan.chan@axa.com.sg; sawtheng.khor@axa.com.sg; KKLau  
**Subject:** Re: Your Ref: CC4/ASM18003327/K1hb3 (SLV 71091 H) VS SHC 626 J D.O.A. 19.02.18 AXA outstanding List Mo : 229

**Another reminder**

**Outstanding : > 7 months. \*\*\***  
**Video Footage : 100% \*\*\***

**Without Prejudice.**

**Dear Vale**

Preceding emails refer.

The video footage was forwarded to your Service Provider on **16.04.18**. It clearly showed that liability was down on your insured.

Case has been then protracted for the past six months without any sign of a settlement.

Kindly be informed that your Service Provider is still waiting for your instruction to settle this long outstanding PD case.

Without any further delay, greatly appreciate if you could please forward your offer and settle this matter expeditiously.

Thank you.

Best Regards  
William Tan  
Claims Department | ComfortDelgro Engineering Pte Ltd  
Off : 62148737 | Fax : 62141843

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Tuesday, 23 October 2018 3:27 PM

**To:** William Tan Thoo Seng

**Cc:** Aileen Tan Lee Noi; KKLau; Admin A; Vic (LKKAuto)

**Subject:** RE: Your Ref: CC18020615/SHC626J/WT(st)\_ACCIDENT INVOLVING VEHICLES SLV 7091H AND SHC 626J ON 19.02.2018 LKK REF CC4/ASM18003327/K1hb3 - ( video attached )

Without Prejudice

Dear William,

We refer further to our below email.

Please be informed that our principal is currently reviewing the matter and we are yet to receive their final instruction.

We will continue to follow up on the matter and will get back to you for an update/offer.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** William Tan Thoo Seng [<mailto:williamtan@cdege.com.sg>]

**Sent:** Monday, 27 August, 2018 10:50 AM

**To:** Vic (LKKAuto); KKLau

**Cc:** [sawtheng.khor@axa.com.sg](mailto:sawtheng.khor@axa.com.sg); Aileen Tan Lee Noi

**Subject:** Re: Your Ref: CC18020615/SHC626J/WT(st)\_ACCIDENT INVOLVING VEHICLES SLV 7091H AND SHC 626J ON 19.02.2018 LKK REF CC4/ASM18003327/K1hb3 - ( video attached )

Outstanding : > 5 months

Liability : 100%

Without Prejudice.

Dear Vic.

We refer to your below email.

The video footage was furnished to you on **16.04.18**. It clearly showed liability is 100% down on your insured driver.

Case has been long protracted at your end for the past five months with no sign of any development. Instead of forwarding your offer, after protracted for four months, you then informed us that your insured driver is going to take over the conduct of this case. **????** By now, you should have confirm the above.

Without protracting the matter any further and indefinitely, kindly confirm the above, so as to enable us to proceed with our next cause of action against your insured driver.

Looking forward to receive your immediate and prompt reply.

Thank you.

Best regards

Claims Department / ComfortDelgro Engineering Pte Ltd.

off : 62148737/Fax : 62141843

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Thursday, 16 August 2018 3:28 PM

**To:** William Tan Thoo Seng

**Cc:** Catherine Koh Mui Gek; Admin A; Vic (LKKAuto)

**Subject:** RE: Your Ref: CC18020615/SHC626J/WT(st)\_ACCIDENT INVOLVING VEHICLES SLV 7091H AND SHC 626J ON 19.02.2018 LKK REF CC4/ASM18003327/K1hb3 - ( video attached )

Without Prejudice

Dear William,

We refer to the above matter.

Please be informed that we are currently pending for our Insured's instruction as he may intend to take over the claim.

We will follow up and will get back to you for an update asap.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Catherine Koh Mui Gek [<mailto:catherinekoh@cdge.com.sg>]

**Sent:** Monday, 16 April, 2018 1:46 PM

**To:** Vic (LKKAuto)

**Subject:** Re: Your Ref: CC18020615/SHC626J/WT(st)\_ACCIDENT INVOLVING VEHICLES SLV 7091H AND SHC 626J ON 19.02.2018 LKK REF CC4/ASM18003327/K1hb3 - ( video attached )

Dear Vic

Attached as requested. Your principal's insured was the author of this accident. She reversed and collided onto the stationary taxi. Kindly revert on our PD claim soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

From: "Vic (LKKAuto)" <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

To: William Tan Thoo Seng <[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)>

Cc: Catherine Koh Mui Gek <[catherinekoh@cdge.com.sg](mailto:catherinekoh@cdge.com.sg)>, Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>, "Vic (LKKAuto)" <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

Date: 11/04/2018 02:56 PM

Your Ref: CC18020615/SHC626J/WT(st)  
Our Ref: CC4/ASM18003327/K1hb3

Without Prejudice

Dear William,

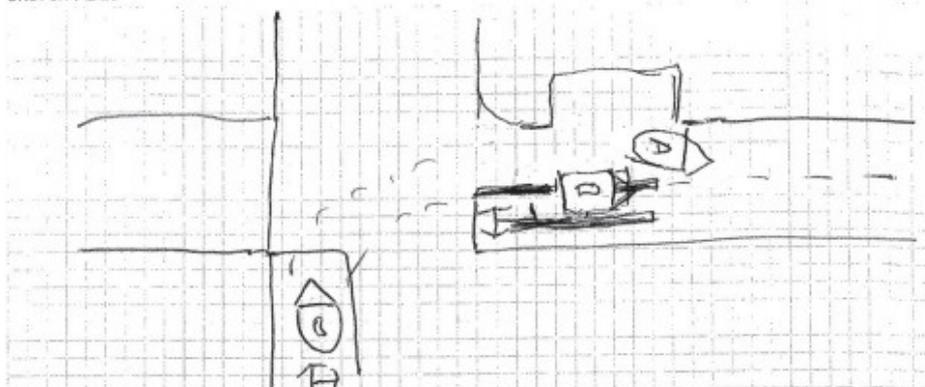
ACCIDENT INVOLVING VEHICLES SLV 7091H AND SHC 626J ON 19.02.2018

We refer to the above matter.

We would like to request for a copy of your client's CCTV footage for our further action. Below is a copy of our Insured's statement for your reference.

**Accident Sketch Plan Pg. 1**

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I check the traffic on my rear was
clear so I proceed to reverse into the
lot, while reversing, suddenly vehicle B
from my rear turn right into my vehicle
rear, end up both our vehicles contacted.
The driver of vehicle B could have see
my vehicle was reversing and slow down
at the 'STOP' line.

Thank you.

Best Regards,  
**Vic Alpeh** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108  
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