

22/03/2002

ASS. REC. BY:

REF: CSMSG18003317/R19b

Special Instruction:

Survivor: ParulASSIGNMENT (Office)From Person: Christina Wongof MS16Date/Time: 20/2/18

Estimated Cost:

Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SKR 5596PInsured: SLW 2177Yat Workshop m/s Volkswagen Centre

Tel:

of Kampong AmpertPolicy No: 80438740 QMYClaim No: 550039

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 16/2/18CA / REV / REP. / REV 24 HRS lwp

H.O.D. Endorsement:

Date/Time: 21/2/18Person Contacted: shushiVehicle IN OUT

Date/Time Action/Instruction (✓) Estimate

menimen27/2/18 @ 3.29pm revised to Christina Wong via menimen27/2/18 @ 3.04pm Christina Wong informed that the

insured no longer with their policy &

request to waive this case

05/3/18 have checked with Mr Lee & cancel this case without billing.

NAME Ram

REP:

~~ASST~~ M216

1259A

ASSIGNMENT

From: _____ Date: 21/02/18

Estimated Cost: _____

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKR 5596P

at Workshop this: Volkswagen
of: 1 Kampong Ampat (Macpherson)

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____

Excess: _____

(Client's Record) 2pm @ owner waiting

Make of Ven: _____

(Policy Condition)

Remarks: The veh had commenced its repair at the time of inspection.



Est. or Market Value: _____

IDAO Accident Report: _____ Consistent? : Yes or No

GA / FR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res: Yes or No

Ult. Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS 1wp

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Var No: SKR 5596P

yr Page: 2015 667

Type ☒ M Cycle / Bus / Van / Lorry / Taxi / Prime Mover

Truck / Trailer or: _____

Make: Volkswagen JETTA 1.4 cc: 1390

Colour: GRAY A/S Insured: Std / NI / N4

Sp. Reading: 42055 T. Radio: Insured: Std / NI / N4

Eng No: _____

C No: _____

WVW22216ZEM06302K

Gen. Cond: Good ☒ / Fair / Poor / Burnt

Steering: In order ☒ / Jammed / Leaked / Burnt or

Brake: In order ☒ / Jammed / Leaked / Burnt or

Mod: NH / S / R / STD AIR / or

Tyre Size: R: 205/55R16
R: 4.

BS / DUN / EXNOVA / GY / PS / LIZA / MIC / OHTSU ☒ SUMI

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm

R/Bal: 6 mm

L/Bal: 6 mm

L/Bal: 6 mm

D.O.A. 16/02/18

D.O.A. 21/02/18

Survey held at: Volkswagen ka mpas

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Roofed or

REAR o/s

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

Date/Time File Pass to:

☐ : Prel. Report

Days Of Repair: _____

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time File Return to:

Survey Fee: _____

Transportation: _____

Report Format: _____

Add Fee: _____

Site Inc: _____

Site Inc: _____

Site Inc: _____

Site Inc: _____

Surf. Sum / (B.B.): _____






LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG18003317/R1qb		
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 21-02-2018		
		Code : MSG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBB 5842U	Veh. Inspected	SKR 5596P	
Policy No.	80438740QMY	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From	MERIMEN (IRENE TAN)	Assign Date	21/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	16/02/2018	Inspection Date	21/02/2018	
Survey held at	VOLK			
Repairer	VOLKSWAGEN CENTRE SINGAPORE			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Feb 2018		20 Feb 2018 16:06 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:		TAN KOK SIN, ID: S7047694J							
Main Claimant:		ONG CHIA CHEE, ID: S7241259A							
Vehicle Reg. No.:		SKR5596P	Date of Loss:	16/02/2018 00:00 - :59					
Claim Type:		TP / 550039	Policy/Cover Note No.:	80438740QMY Coverage: 22/08/2017 - 21/08/2018					
Vehicle Reg. No. (Insured):		SLW2177Y	Policy No. (Claimant):						
		Excess:							
Repairer:		Volkswagen Centre Singapore (MacPherson) 1 KAMPONG AMPAT, 368314 Macpherson - Tel:							
Handling Insurer:		MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 21/02/2018]							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

checking

Basu!

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 6 March 2018 4:56 PM
To: Christina Wong; SUR
Cc: Hasrianah Binte Hassan
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SKR5596P & SLW2177Y ON 16/02/2018

Dear Christina,

Refer to the email dated 27/02/2018.

We will close this case without billing.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 27 February 2018 4:03 PM
To: Christina Wong <Christina_Wong@sg.msig-asia.com>; SUR <sur@lkkauto.com>
Cc: Hasrianah Binte Hassan <hasrianah@sg.msig-asia.com>
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SKR5596P & SLW2177Y ON 16/02/2018

Dear Christina,

Thank you for the email.

Dear Shiau Chan,

FYNA-CS/MSG18003317/R1qb

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christina Wong [mailto:Christina_Wong@sg.msig-asia.com]
Sent: Tuesday, 27 February 2018 3:04 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Hasrianah Binte Hassan <hasrianah@sg.msig-asia.com>
Subject: FW: REQUEST DIRECT SETTLEMENT FOR SKR5596P & SLW2177Y ON 16/02/2018

Hi Veron

Shiau Chan (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 27 February 2018 4:03 PM
To: Christina Wong; SUR
Cc: Hasrianah Binte Hassan
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SKR5596P & SLW2177Y ON 16/02/2018

Dear Christina,

Thank you for the email.

Dear Shiau Chan,

FYNA-CS/MSG18003317/R1qb

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*please return on original
report & fill
and we get one
image on
account to
waive it.*

From: Christina Wong [mailto:Christina_Wong@sg.msig-asia.com]
Sent: Tuesday, 27 February 2018 3:04 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Hasrianah Binte Hassan <hasrianah@sg.msig-asia.com>
Subject: FW: REQUEST DIRECT SETTLEMENT FOR SKR5596P & SLW2177Y ON 16/02/2018

Hi Veron

Please forward email to Shiau Chan I have just spoken to her the vehicle has been sold no longer insured with us.





Shiau Chan sorry we will not be paying for the PRI fee please waive it as we are also not aware that the insured sold his car.

You may wish to ask VW workshop as to whether they wish to take over your report.

Best Regards

Christina Wong
Senior Executive, Claims Services (Motor)
Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on    

From: Christina Wong
Sent: Tuesday, 27 February, 2018 2:37 PM
To: 'Tang, Shu Shi (VWG Singapore)' <shushi.tang@vw.com.sg>
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SKR5596P & SLW2177Y ON 16/02/2018

Without Prejudice

Dear Shu Shi

Please note we are no longer covering the vehicle no. SLW2177Y we have spoken to our insured please refer your claim to NTUC motor trade policy no. 5076230393-02 under Car 41





The workshop has reported the accident under their motor trade policy with NTUC.

As such we will be closing our file for this accident.

Best Regards

Christina Wong
Senior Executive, Claims Services (Motor)
Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



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From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]
Sent: Monday, 26 February, 2018 6:23 PM
To: Christina Wong <Christina_Wong@sg.msig-asia.com>
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SKR5596P & SLW2177Y ON 16/02/2018

Hi,

May I know if insured reported?

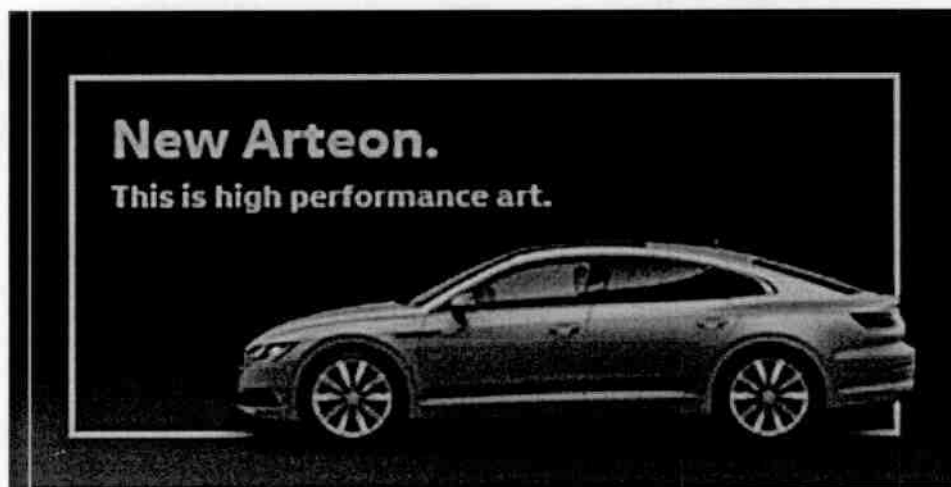
Can proceed with DS?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Christina Wong [mailto:Christina_Wong@sg.msig-asia.com]
Sent: Wednesday, 21 February, 2018 7:07 PM
To: Tang, Shu Shi (VWG Singapore)
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SKR5596P & SLW2177Y ON 16/02/2018

Without Prejudice

Dear Shu Shi

Our insured has not reported the accident we are unable to do direct settlement.

Best Regards

Christina Wong
Senior Executive, Claims Services (Motor)
Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on [f](#) [t](#) [i](#) [l](#)

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From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]
Sent: Wednesday, 21 February, 2018 6:20 PM
To: Hasrianah Binte Hassan <hasrianah@sg.msig-asia.com>
Cc: Christina Wong <Christina_Wong@sg.msig-asia.com>
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SKR5596P & SLW2177Y ON 16/02/2018

Hi,

Vehicle had been survey, please let us know if can proceed with DS?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Tang, Shu Shi (VWG Singapore)
Sent: Tuesday, 20 February, 2018 3:53 PM
To: 'Hasrianah Binte Hassan'
Cc: Christina Wong
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SKR5596P & SLW2177Y ON 16/02/2018

Hi,

Please use LKK.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>

New Arteon.

This is high performance art.



From: Hasrianah Binte Hassan [<mailto:hasrianah@sg.msig-asia.com>]

Sent: Tuesday, 20 February, 2018 2:43 PM

To: Tang, Shu Shi (VWG Singapore)

Cc: Christina Wong

Subject: RE: REQUEST DIRECT SETTLEMENT FOR SKR5596P & SLW2177Y ON 16/02/2018

Without Prejudice

Dear Shu Shi

We refer to your email dated 20.02.2018.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1. Adrian Ling	6. Frankie Pang
2. Kenneth Kong	7. Ng You Han
3. Marcus Chua	8. Gary Soon
4. Henry Ng	9. Chow Bo Xiong
5. Lau Kwok Kwong	10. Benjamin Chua

NB: If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

Please note that our insured has not yet reported the accident to us.

Thank you.

Have A Great Week Ahead!

Hasrianah Hassan (Ms)

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2587 | Direct fax +65 6225 7402 | hasrianah@sg.msig-asia.com



MSIG



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us

on

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From: Christina Wong

Sent: Tuesday, 20 February, 2018 9:31 AM

To: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>

Cc: Hasrianah Binte Hassan <hasrianah@sg.msig-asia.com>

Subject: FW: REQUEST DIRECT SETTLEMENT FOR SKR5596P & SLW2177Y ON 16/02/2018

Without Prejudice

Dear Shu Shi

Our insured has not reported the accident we are unable to comment on liability, please let us have a copy of the video recordings.

Dear Has

Please arrange the PRI and ask OI to report the accident.Thanks

Best Regards

Christina Wong

Senior Executive, Claims Services (Motor)

Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us

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From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]

Sent: Monday, 19 February, 2018 8:00 PM

To: Christina Wong <Christina_Wong@sg.msig-asia.com>; Claims <claims@sg.msig-asia.com>

Subject: REQUEST DIRECT SETTLEMENT FOR SKR5596P & SLW2177Y ON 16/02/2018

Dear Claims,

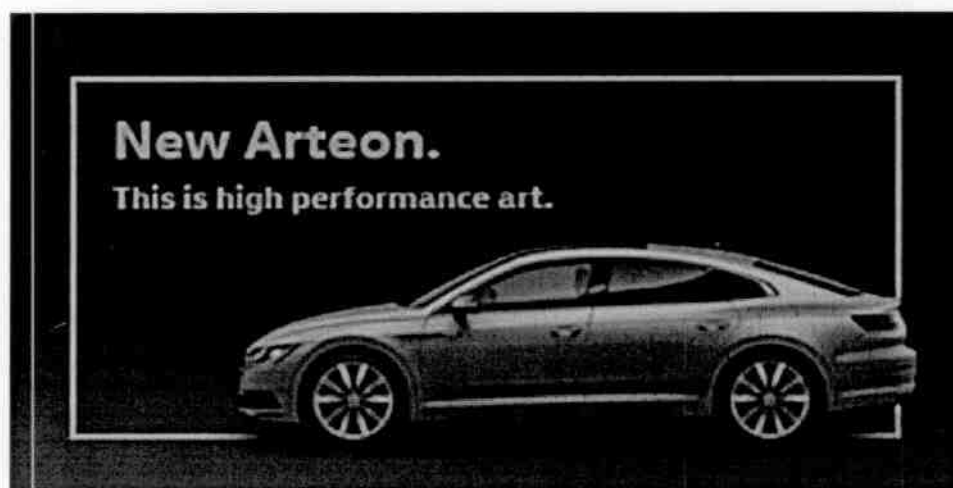
Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: shushi.tang@vw.com.sg [mailto:shushi.tang@vw.com.sg]
Sent: Monday, 19 February, 2018 7:43 PM
To: Tang, Shu Shi (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP

CONFIDENTIALITY NOTICE

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Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Christina Wong

Date: 23 Feb 2018

Preliminary Advice

Insured Vehicle No : SLW2177Y
TP Vehicle No : SKR5596P
Make : VOLKSWAGEN JETTA TSI
Date of Inspection : 21/02/2018
Inspection At : VOLKSWAGEN

Accident Date : 16/02/2018
Assignment Date : 20/02/2018
Est. Duration of Repair : 3

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,235.11
Revised Amount	:S\$	3,319.83
Check Items (Estimated)	:S\$	562.98
Total	:S\$	3,882.81

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIa Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/02/2018 19:14
Date Of Accident	16/02/2018 14:00
Exact Location Of Accident	ALONG CTE SLIP ROAD TURNING IN TO ANG MO KIO AVE 5
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKR5596P
Insured/Policyholder	
Name Of Registered Owner	ONG CHIA CHEE
NRIC No	S7241259A
Email Address	KNYKNY@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98444228
Alternative Phone No	OFFICE-98444228

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	JETTA 1.4
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	UNITED OVERSEAS INSURANCE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DHOM120026371701
Cover Note Number	

Driver

Name of Driver	ONG CHIA CHEE
NRIC No	S7241259A
Date Of Birth	07/11/1972
Occupation	INDOOR
Date Of Driving Pass	11/03/1992
Driving Experience	25 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98444228
Fax Number	
Contact Number	OFFICE-98444228
EEmail Address	KNYKNY@GMAIL.COM

Address	NA
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

After filtering from CTE/SLE, already turning and stopped due to heavy traffic flows ahead. While waiting, suddenly I felt an impact from behind and saw a vehicle had hit onto my vehicle right rear portion.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLW2177Y
Vehicle Make/Model/Colour	MAZDA/6/BLACK
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MR TAN
NRIC/Passport Number	
Contact Number	85958800
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that:
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
(ii) investigating the accident and/or my claims;
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may/are disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

VERIFIED BY AJAX MARS
REPORTING OFFICER

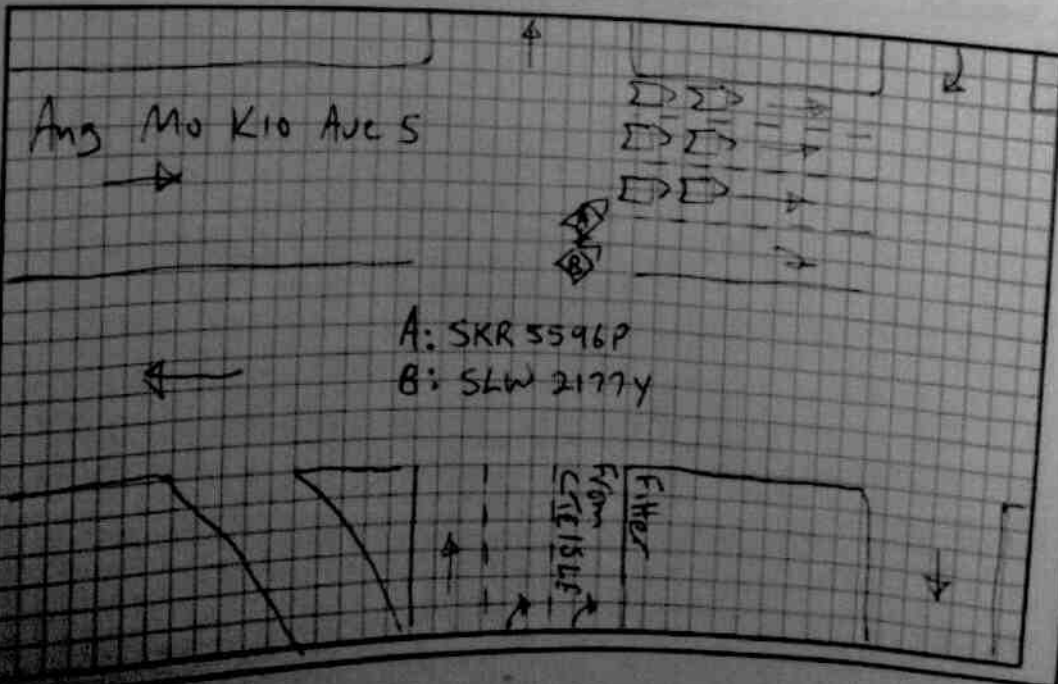
AIZAM BIN ATAN

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre
Personnel

Sketch Plan



ACCIDENT STATEMENT (2000 characters)

After filtering from CTE/SLE, already turning and stopped due to heavy traffic flows ahead. While waiting, suddenly I felt an impact from behind and saw a vehicle had hit onto my vehicle right rear portion.

Taxi Voucher No.:

Are you claiming your own insurance policy for the repair of your vehicle?

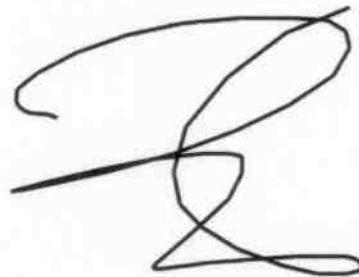
No, Claim 3rd party

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -
AIZAM BIN ATAN

MARS Officer



Registered Owner or Driver's Signature

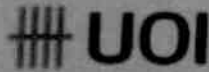
Job Complete Date/Time

16 February, 2018 6:30 pm

Date/Time:

16 February, 2018 6:30 pm

CERTIFICATE OF INSURANCE



MEMBER OF THE UOB GROUP

UOB
One Space Name Space 5
To apply, call
United Overseas Insurance Limited
 1, Market Street
 #20-07 Singapore Tower
 Singapore 050001
 Tel: (65) 4342 1111
 Fax: (65) 4342 1000 / 4342 1010
 Email: enquiries@uoi.com.sg
 uoi.com.sg
 Co Reg No: 007000100

Certificate of Insurance

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189)
 Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960
 Road Transport Act, 1987 (Malaysia)
 Motor Vehicles (Third-Party Risks) Rules, 1950 (Malaysia)

ORIGINAL

CERTIFICATE NO.	DROM120026371701	Excess:	\$1500/- OTHERS
Type of Cover	COMPREHENSIVE		\$3000/- APPL TO <25 YRS & OR <3YRS EXP
Vehicle Number	SKR5596P		\$100/- WINDSCREEN DAMAGE CLAIM
Name of Insured	ONG CHIA CHEE		\$500/- NAMED DRIVERS
Restricted Driver(s)	NOT APPLICABLE		

Period of Insurance 14 February 2018 to 13 February 2020

Engine# CAXE84360
Chassis# WWH22216ZEM063024

PRIVATE CAR - INDIVIDUAL OWNERSHIP (PK 1)

AUTHORISED DRIVER

- (1) The Insured
- (2) Any other person who is driving on the Insured's order or with his permission
- (3) In the event of the death of the Insured
 - (a) any member of the Insured's family or a paid driver who has been driving the car during the lifetime of the Insured and permission to drive had not been withdrawn prior to the death of Insured and
 - (b) any other person who has been given permission to drive the vehicle prior to the death and such permission had not been withdrawn by the Insured

LIMITATIONS AS TO USE

Use only for social domestic and pleasure purposes and for the Insured's business

THE POLICY DOES NOT COVER

Use for hire or reward or racing pace-making reliability trial or speed-testing or the carriage of goods (other than samples) in connection with any trade or business or use for any purposes in connection with the Motor Trade

The carriage of passengers pursuant to car pooling arrangements and payments or any of them made by the passengers thereunder towards the running expenses of any vehicle described in the Schedule shall not be deemed to constitute use for hire or reward

Provided that the person is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle

Limitation rendered inoperative by Section 5 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 35 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings

WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and part IV of the Road Transport Act, 1987 (Malaysia)

UNITED OVERSEAS INSURANCE LTD

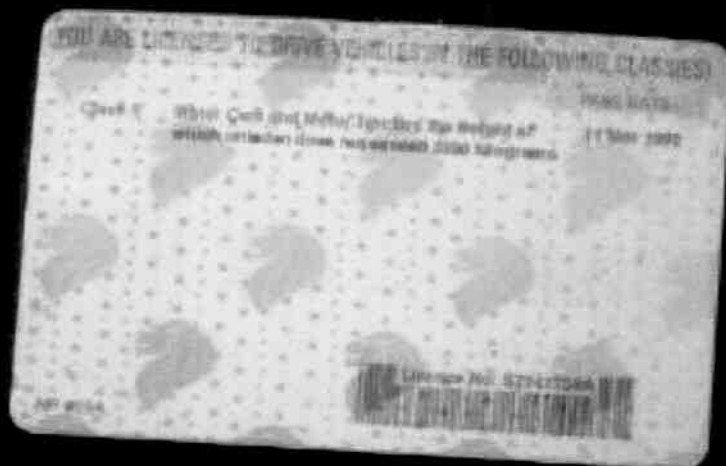
For the Company

FCTTS Date: 05/01/2018

Identification Card



Identification Card



Addendum Sheet Pg. 1



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
 6 Raffles Quay #18-00 Singapore 048580
 Tel (65) 6224 0010 Fax (65) 6224 0030
 Operating Hours : Monday to Friday, 09:00 – 17:00
 UEN: S6650020G / GST Reg. No.: M400017735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MBHH18023294 Vehicle Registration No: SKR5596P
 Name (as shown in NRIC) : ONG CHIA-CHEE NRIC/FIN/Passport No : S7241259A
 (*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
 Address : _____ Singapore()
 Contact (Tel) : 98444228 Mobile No. : 98444228
 Email Address : knykny@gmail.com
 Date of Accident : 16/02/2018 Time of Accident : 1400HRS
 Place of Accident : ALONG CTE SLIP ROAD TURNING IN TO ANG MO KIO AVE 5
 Insurance Company: UNITED OVERSEAS INSURANCE LIMITED

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

ATTACH VIDEO FOOTAGE.

 Policyholder / Driver's Signature
 Date:

Ben Ng
 Reporting Centre Personnel's Signature
 Name: Ben Ng
 NRIC/FIN No.: S9146453E
 Date:

PDI TUAS

PDI TUAS

ONG CHIA CHEE
626 HOUGANG AVENUE 8
#12-170
Singapore, 530626
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV028467
Quote No. SER/QUO/1800291
QuoteDate 19/02/18
Salesperson Grace Sng
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA A6 1.4 TSI DSG 90KW HL	40,343	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SKR5596P	WVWZZZ16ZEM063024	14/02/15	Grace Sng
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX E84360	1624G5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT		840 2,520.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT		800 2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	ELECT WIRING & MECH COMPO	1	Time Un		280.00
	Nett				
	Sum Labor				5,680.00
P 5C6807393A	REAR LHS TAIL LAMP BRACKET	1	Pieces		72.30
P 5C6807394A	REAR RHS TAIL LAMP BRACKET	1	Pieces		52.73
P 5C6807421 GRU	REAR BUMPER	1	Pieces		919.83
P 5C6807433	REAR SPOILER	1	Pieces		442.87
P 5C6945106A	REAR RHS REFLECTOR	1	Pieces		67.38
	Sum Item				1,555.11

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date: Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

Sum Labor 5,680.00
Sum Item 1,555.11
Total SGD 7,235.11
7% GST 506.46
Total SGD Incl. GST 7,741.57

Rasul
Hp 90010068

3 days

21/02/18 @ 1400hrs

Resy by paint

26/2/18