

Jasper Chua (LKK Auto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Monday, 2 November 2020 5:50 PM
To: Jasper Chua (LKK Auto)
Cc: Joel Goh; Admin A
Subject: RE: Direct Settlement - Accident Involving PC5714K (OI : EQI - DM18HO00490/JT) AND SHD4573X (TP : LKK REF - CC3/EQI18003312/K1ha3) on 15/02/2018

Dear Jasper,

Please maintain rejection.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Thank you.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: 30 October 2020 16:36
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Cc: Joel Goh <joel.goh@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving PC5714K (OI : EQI - DM18HO00490/JT) AND SHD4573X (TP : LKK REF - CC3/EQI18003312/K1ha3) on 15/02/2018

Dear Jamie,

Third party counter offer for the rejection.

Third party taxi had indicated to join the queue of vehicles for inching out the heavy congested one way traffic road. Cautiously, they inched and stopped to move forward till our insured came from taxi rear and aggressively squeezed and knocked on stationary taxi.(attached TP video for your references)

TP mention our insured cannot be shy of blame and they propose 50% liability to resolve the claim.

Kindly have your further instructions.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Thursday, 2 April 2020 10:14 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Joel Goh <joel.goh@eqinsurance.com.sg>

Subject: RE: Direct Settlement - Accident Involving PC5714K (OI : EQI - DM18HO00490/JT) AND SHD4573X (TP : LKK REF - CC3/EQI18003312/K1ha3) on 15/02/2018

Dear Jasper,

Please proceed as recommended.

Thank you.

Regards,

Jaime Tay

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]

Sent: 02 April 2020 09:05

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Joel Goh <joel.goh@eqinsurance.com.sg>

Subject: RE: Direct Settlement - Accident Involving PC5714K (OI : EQI - TBA) AND SHD4573X (TP : LKK REF - CC3/EQI18003312/K1ha3) on 15/02/2018

Your Ref: TBA

Dear Sir/Mdm,

We refer to the above matter.

It was reported that the third party vehicle was filtering lane. Our insured driver reported that he was moving along his lane when TP vehicle signal and cut into his lane.

Based on the third party's video footage, the TP vehicle was moving out or filtering lane when the collision happen. Please refer to the attached TP video footage.

As such, we would like to reject the TP claim.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

Sent: Thursday, 22 February, 2018 9:06 AM

To: Mei Kwan (LKKAuto)

Cc: Hsiao Tong (LKKAuto); Zaini (LKK Auto); Admin A

Subject: RE: Direct Settlement - Accident Involving PC5714K (OI : EQI - TBA) AND SHD4573X (TP : LKK REF - CC3/EQI18003312/K1pa3) on 15/02/2018

Dear Mei Kwan

We refer to the above claim and your email, please find attached our insured GIA report.

Thank You.

Regards,

Lynn Ahmad

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, February 22, 2018 9:00 AM

To: Bazlin Ahmad

Cc: Hsiao Tong (LKKAuto); Zaini (LKK Auto); Admin A

Subject: Direct Settlement - Accident Involving PC5714K (OI : EQI - TBA) AND SHD4573X (TP : LKK REF - CC3/EQI18003312/K1pa3) on 15/02/2018

WITHOUT PREJUDICE

Dear Lynn,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 4573X at ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Total Control Panel

[Login](#)

To: eqiprs@eqinsurance.com.sg

[Remove](#) lkkauto.com from my allow list

From: jasperchua@lkkauto.com

You received this message because the domain lkkauto.com is on your allow list.