

## Asher Sng (LKKAuto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 18 September 2018 12:04 PM  
**To:** Asher Sng (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [MANDATE REQUEST] RE: Third Party Survey - SLM803P Your Insured - SKL3437K  
DOA: 14.02.2018

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Asher,

Kindly proceed as proposed.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]  
**Sent:** Monday, 17 September, 2018 9:22 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [MANDATE REQUEST] RE: Third Party Survey - SLM803P Your Insured - SKL3437K DOA: 14.02.2018

Hi Gerald,

We refer to the email below.

Our surveyor recommended 6days, therefore we proposed to settle 9days as follow:

21/02/18 (WED) – INSPECTION DATE  
22/02/18 (THU) – REPAIR DAY 1  
23/02/18 (FRI) – REPAIR DAY 2  
24/02/18 (SAT) – NON WORKING DAY  
25/02/18 (SUN) – NON WORKING DAY  
26/02/18 (MON) – REPAIR DAY 3  
27/02/18 (TUE) – REPAIR DAY 4  
28/02/18 (WED) – REPAIR DAY 5  
01/03/18 (THU) – REPAIR DAY 6

Thank You.

Best Regards,  
Asher Sng | Case Handler  
LKK Auto Consultants Pte Ltd

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 17 September 2018 9:05 AM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: [MANDATE REQUEST] RE: Third Party Survey - SLM803P Your Insured - SKL3437K DOA: 14.02.2018

Dear Asher,

Your surveyor recommended 5 days for the estimated repair period but you have proposed 9 days.

Please enlighten us.

By the way, Eric Woo is no longer with us.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]  
**Sent:** Saturday, 15 September, 2018 2:46 PM  
**To:** Mei Kwan (LKKAuto); GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; ericwoo; Admin A  
**Subject:** [MANDATE REQUEST] RE: Third Party Survey - SLM803P Your Insured - SKL3437K DOA: 14.02.2018

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 26/02/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **PEGASUS ENGINEERING & TRADING PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 10,853.76	\$ 5,243.00
2. Loss of Rental (9days x \$66.95)	\$ 602.55	\$ 602.55 (9days x \$66.95)
3. Loss of Income (9days x \$80)	\$ 720.00	\$ 450.00 (9days x \$50)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
<b>Total</b>	<b>\$ 12,183.80</b>	<b>\$ 6,303.04</b>

\*\*6 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Thursday, 1 March 2018 8:32 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Third Party Survey - SLM803P Your Insured - SKL3437K DOA: 14.02.2018

**Your ref: 17/18/18/VP05/020405**

**LKK ref: CC4/LPC18003298/Uea3**

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Monday, 26 February, 2018 11:16 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Third Party Survey - SLM803P Your Insured - SKL3437K DOA: 14.02.2018

**Your ref: 17/18/18/VP05/020405**

**LKK ref: CC4/LPC18003298/Uea3**

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SLM 803P

Date of survey: 21.02.2018

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimate (marked)
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 22 February, 2018 9:27 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Third Party Survey - SLM803P Your Insured - SKL3437K DOA: 14.02.2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Wednesday, 21 February 2018 4:02 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: Third Party Survey - SLM803P Your Insured - SKL3437K DOA: 14.02.2018

Our Ref : 17/18/18/VP05/020405

Dear Catherine,

Kindly proceed to survey the vehicle and revert to them on direct settlement.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]

**Sent:** Wednesday, 21 February, 2018 12:43 PM

**To:** MT\_Claim\_SG

**Subject:** Third Party Survey - SLM803P Your Insured - SKL3437K DOA: 14.02.2018

Your Ref: SKL3437K

Our Ref: SLM803P

DOA: 14.02.2018

Without Prejudice

Dear Sir/Madam,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

Pursuant to paragraph 6.2 of Pre-Action Protocol for NIMA Cases, please let us know within 2 working days whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

**Please arrange for survey as soon as possible as the vehicle is currently grounded in our premises.**

Thanks & Regards,

Alvin Low

-AF

Pegasus Engineering & Trading Pte Ltd

51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)



9A Lok Yang Singapore 628628  
c/o 51 Defu Lane 10 Singapore 539216

Tel: 6858 1846 / HP 9628 6508  
Fax: 6858 0877

Our Ref SM210027018

Date 25/06/2018

Your Ref SKL 3437 K / C41LPC18003298/UC23

WITHOUT PREJUDICE

Claims Department - Executive In Charge

KOMPAC - LKE

Dear Sir/Madam,

ACCIDENT INVOLVING SLM 8039 / SKL 3437K ON 14/02/2018

Refer to the above accident and please acknowledge receipt of this letter within 14 days.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

- Original Tax-invoice number \_\_\_\_\_  police report / police result  
 Certificate Of Insurance MS 16.  Vehicle search result  
 Letter from Grab  Authorisation To Act - Hirer / owner  
 Rental tariff \_\_\_\_\_

\*Survey under insurance instruction

a) Cost of repair (inclusive GST)	\$ <u>5,243.00</u>
b) Vehicle Search fees / <del>GIA fees</del> / <del>Police Report fees</del> / <del>Reporting fees</del>	\$ <u>7.49</u>
c) Loss of rental <u>9</u> days @ \$ <u>66.95</u>	\$ <u>602.55</u>
d) Loss of earnings / <del>rental fees</del> <u>9</u> days @ \$ <u>80.00</u>	\$ <u>720.00</u>
f) Administrative charges to negotiate settlement (Waive if 100% offer made within acknowledge timeframe)	\$ <u>200.00</u>
Total	\$ <u>6,773.04</u>

\* Driver's injury and other losses exclude in this claim.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Pegasus Engineering & Trading Pte Ltd" within 28 days.

Yours faithfully,

*S Sharon Ow*

Email: claims@pegasusengrg.com.sg

**AUTHORIZATION TO ACT**

TO: PEGASUS ENGINEERING & TRADING PTE LTD

FROM: OWNER OF VEHICLE NUMBER SLM 803P

ACCIDENT INVOLVING SLK 3437K / SJS 186D

ALONG/AT PIE on 14/02/2018

We hereby authorize you to act on our behalf in pursuance of our claim for all damages during the repair arising out of the above accident.

This letter serve as the 'AUTHORITY TO ACT'.

We also hereby authorize all agreed settlement payment be made in favour to PEGASUS ENGINEERING & TRADING PTE LTD.

Name : Grab Rentals Pte Ltd

Co Reg No : 2016172006

Address : 18 Sin Ming Lane #01-08 Midview City Singapore 573960

Contact : 6655 0005

Date : 28/02/2018

Signature



Owner

AUTHORIZATION TO ACT

TO: PEGASUS ENGINEERING & TRADING PTE LTD

FROM: HIRER OF VEHICLE NUMBER SLM803P

ACCIDENT INVOLVING SLK 3437K / SJS 186A

ALONG/AT PIE

I hereby authorize you to act on my behalf in pursuance of my claim for loss of rental / earnings during the repair arising out of the above accident.

This letter serve as the 'AUTHORITY TO ACT'.

We also hereby authorize all agreed settlement payment be made in favour to PEGASUS ENGINEERING & TRADING PTE LTD.

Name : Lim Chee Kwang

NRIC : S703508D

Address : 1 Rivervale Link #02-16 S'545118

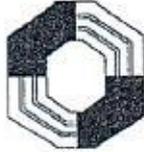
Contact : 97937300

Date : 28/01/2018

Signature



Hirer



# LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020405  
DATE : 02 OCT 2018



## DISCHARGE VOUCHER

I/We, GRAB RENTALS PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner SKL 3437K the sum of Singapore Dollars SIX THOUSAND THREE HUNDRED THREE AND CENTS FOUR ONLY. **(\$6,303.04)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SLM 803P on 14/02/2018 along/at PIE TOWARDS CHANGI AFTER MARINA VISTA.

I /We hereby agree to indemnify and keep indemnify (**LIM CHEE HOON /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s **PEGASUS ENGINEERING & TRADING PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  
Signature of vehicle owner/Date 5/10/2018

Grab Rentals Pte Ltd 05/10/2018  
Name of vehicle owner/Date



Grab Rentals Pte Ltd  
18 Sin Ming Lane  
#01-08 Midview City  
Singapore 573960

Vehicle Model : Toyota Vios 1.5E CVT  
Vehicle No : SLM803P  
Chassis No : MHFB29F3302008398

GST / ROC Company No : 201101753C

Third Party Insurer : Lonpac

Insured's Veh No : SKL3437K

Date of accident : 14.02.2018

Tax Invoice No : IV18/04-1214

Invoice Date : 30.04.2018

Pages : 1 of 1

DESCRIPTION	AMOUNT
TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR.	\$ 4,900.00
Sub Total	\$ 4,900.00
GST (7.00%)	\$ 343.00
Total	\$ 5,243.00

Cheques should be made payable to **PEGASUS ENGINEERING & TRADING PTE LTD**

**PEGASUS ENGINEERING & TRADING PTE LTD**



**Authorised Signature (Company Stamp)**

If you have enquiries concerning this invoice, please contact Mr. Alvin or Mr. Wee at Tel: (65) 6858 1846

Mailing Address : Pegasus Engineering@Tan Lim Motor Pte Ltd c/o 51 Defu Lane 10 Singapore 539216

E-mail : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)



Our Ref: GR-ACC-2017-02

01 June 2017

Pagasus Engineering & Trading Pte Ltd  
No. 51 Defu Lane 10  
Singapore 539216

Mailing Address  
18 Sin Ming Lane,  
#01-08 Midview City,  
Singapore 573960  
Co. No. 201617200G

To whom it may concern,

Re: Vehicle Rental Rates for Loss of Rental Claims.

With regards to the above subject matter, we are pleased to inform you our Grab Rental rate for our various vehicles which are as follows:

S/No.	Make & Model	Daily Rental Rates (S\$)
01	Toyota Prius 1,798cc, 90kw, 120bhp, Automatic	\$ 79.95
02	Mazda 3 1.5 (A) Sedan	\$ 66.95
03	Nissan Qashqai 1.2L	\$78.95
04	Honda Vezel 1.5L	\$77.95
05	Honda Vezel 1.5L Hybrid	\$84.95
06	Toyota Vios 1.5L	\$66.95

Please note that the above stated rate is our daily rental rate to our drivers. For your necessary actions on third party accident claims on loss of rental.

Yours faithfully,

Tay Chee Wee  
Grab Rental Pte Ltd